

Health and Care Innovation Expo

Carers' app

How co-production supports innovation



Stop Look Care booklet

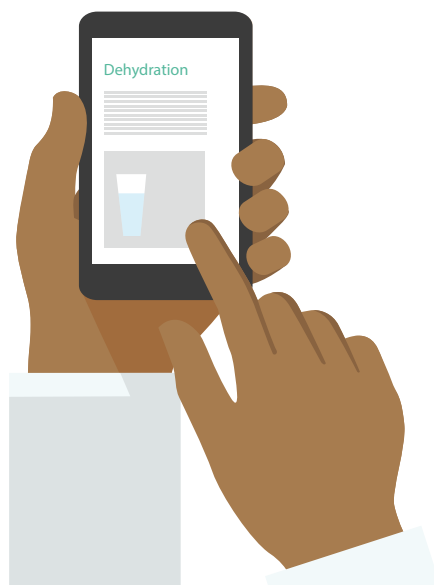
Originally designed by Brighton and Hove CCG, as a reference guide for people caring for others; promoting awareness of certain needs and identifying concerns and when to act.

(shortlisted for a Nursing Times Award 2018).

Encompass Vanguard in east Kent, (one of the 44 NHS vanguards testing out new models of care), is taking this initiative another step with the development of a carers' app.

The app will

- have all relevant information included in the carers' booklet
- provide details of local services and sources of help and support
- have access to online videos
- have access to accredited online training resources.



The approach

Kent and Medway STP has agreed to support the vanguard work and develop the app across its footprint to ensure continuity in:

- the quality of care provision for all carers
- standardisation of training for employed carers
- the index of services in each locality to support carers, keep people well and in their own home environment, and to help avoid hospital admission.

There has been a real focus on collaboration with patient/carer leaders in development of the app; true co-production.



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