

**CRICKETERS
88 HIGH STREET,
RAINHAM, KENT**

**RESPONDENT'S
EVIDENCE FOR
REVIEW HEARING
ON 21/08/18**

Medway Council Licensing Sub-Committee

21 August 2018

Cricketers

88 High Street, Rainham, Kent

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Cricketers

Respondent's Schedule of Suggested Conditions

Police Conditions

1. On Friday and Saturday nights all glassware (including bottles) is to be removed from public areas of the premises by 21:00. After 21:00 all drinks are to be served in plastic or polycarbonate vessels. **AGREED AS AMENDED**
2. A minimum number of 4 SIA registered door staff to be employed at the premises on Friday and Saturday nights from 20:00 until close. **AGREED – REPLACING CONDITION 19**

Respondent's Conditions

3. In the event that a serious assault is committed at the premises (or appears to have been committed) the Premises Licence Holder or DPS will immediately ensure that:
 - a. The police (and, where appropriate, the ambulance service) are called without delay;
 - b. All measures that are reasonably practicable are taken to apprehend any suspects and detain them pending the arrival of the police;
 - c. The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
 - d. Such other measures are taken (as appropriate) to fully protect the safety of all persons on the premises.
4. In the event that the Premises intends to show and advertise any "designated sporting event" (as defined in the Sporting Events Control of Alcohol Act 1985) the premises licence holder shall ensure that:
 - a. A written risk assessment is completed for the designated sporting event;
 - b. A copy of the written risk assessment is kept at the premises for inspection by the Police Licensing Team or Responsible Authority Officer;
 - c. The DPS acts on the advice of the Police Licensing Team or Responsible Authority Officers in relation to suggested amendments to the written risk assessment. A copy of any updated written risk assessment shall be kept at the premises for inspection by the Police Licensing Team or Responsible Authority Officer; and
 - d. SIA door supervisors are engaged on a risk assessed basis in accordance with the written risk assessment. **REPLACING CONDITION 21**

5. The Premises Licence Holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure there is no public nuisance or obstruction of the highway.
6. Non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises
7. Subject to a permitted wind down period before close of business a substantial food menu shall be available to customers when alcohol is available.
8. All persons entering or re-entering the premises via the front door after 22:00 hours on a Friday and Saturday night shall be subject to a search policy and monitored by the premises CCTV system.
9. All SIA staff engaged outside the entrance to the premises shall wear high visibility yellow jackets or vests.
10. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - a. all crimes reported to the venue
 - b. all ejections of patrons
 - c. any complaints received concerning crime and disorder
 - d. any incidents of disorder
 - e. all seizures of drugs or offensive weapons
 - f. any faults in the CCTV system, searching equipment or scanning equipment
 - g. any refusal of the sale of alcohol
 - h. any visit by a relevant authority or emergency service.

The incident log shall be provided to the BDM on a weekly basis.

11. A direct telephone number for the duty manager at the premises shall be available at all times the premises is open for licensable activities. This telephone number is to be made available to residents and businesses in the vicinity.
12. There shall be a personal licence holder on duty on the premises from 6pm daily.
13. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram **REPLACING CONDITION 22**

14. The Premises Licence Holder shall invite the Police Licensing Team to meet once every quarter to discuss any issues pertaining to operation of the premises.

Cricketers

88 High Street, Rainham, Kent

Chronology: Contact with Police

Date:	Detail:	Respondent personnel involved:
14 January 2018	Assault on staff member	Glenn Mullen (GM)
21 January 2018	Assault on customer	GM, BDM, LEGAL
27 January 2018	Assault on customer	GM
3 March 2018	Theft	GM
17 March 2018	Threat to staff	GM
26 March 2018	Criminal Damage	GM
27 May 2018	Report	GM
2 June 2018	Fight	GM
18 June 2018	Drink Driving	GM
24 June 2018	Premises assisting victim	GM
27 June 2018	Report by premises	GM
28 June 2018	Injury to staff member	GM
21 July 2018	Trigger Incident	GM, BDM, OPS, LEGAL
25 July 2018	Summary review hearing	BDM, OPS, LEGAL

The Cricketers, 88 High Street, Rainham, ME8 7JH.

Independent Licensing report

by

Adrian Studd, Independent Licensing Consultant.

1. I have been instructed to prepare an independent report in connection with the review of the premises licence for the Cricketers public house, 88 High Street, ME87JH, by PC12000 from Medway police station. I have been provided with copies of the redacted Crime Reports and CAD messages that the police rely on for the Review and responses from the premises management.

Summary of Expertise – Adrian Studd.

2. I retired from the police service on 2nd November 2012 having completed 31 years exemplary service with the Metropolitan Police in London. Between January 2012 and my retirement, I was employed as the Chief Inspector in charge of licensing for the London Olympic Games 2012. In this role, I headed up a team of officers with responsibility for supervision of licensing compliance at all the Olympic venues, including the Olympic park. In addition, I was responsible for ensuring that any associated events were properly licensed, sufficiently staffed and operated in accordance with the licensing legislation and best practice in order to ensure the safe and effective delivery of the Olympic Games.
3. In addition to leading my team, I visited and worked with both the Olympic park management and many other venues, reviewing their policies and procedures and ensuring that the Games were delivered safely and securely. The success of this operation not only protected the reputation of the MPS but provided positive benefits for the profile of the MPS and the United Kingdom. I have been awarded an Assistant Commissioners Commendation for this work. Prior to this role, between Jan 2002 and January 2012, I was employed first as an Inspector and then as a Chief Inspector on the MPS Clubs and Vice Unit (Now SCD9 Serious and Organised crime command). My responsibilities over this period focussed on licensing and included day to day supervision of the licensing team that had a London wide remit to support the Boroughs with licensing activity.

4. Providing both Overt and Covert support for policing problem licensed premises across London, my team worked with premises when licensing issues were identified, in order to address these problems through the use of action plans in order to raise their standards. Where this failed, I would support the Boroughs with evidence for use at review hearings if required. I devised and implemented the MPS strategy 'Safe and Sound' which seeks to improve the safety of customers at licensed premises by reducing violent and other crime, in particular gun crime and the most serious violence. I also developed the Promoters Forum and risk assessment process, and together these initiatives contributed to an overall reduction in violence in London of 5% and of the most serious violence and gun crime at licensed premises by 20% whilst I was there.
5. From 2004 until 2008, my role included representing the MPS and ACPO licensing lead both in London and Nationally. In this role, I developed key partnerships with industry, NGOs and Government departments in order to improve the standards at licensed premises. I sat on the BII working party and helped develop the national training for Door Supervisors and worked with the SIA to successfully introduce the new regime within London. I sat on a number of Government working parties and worked closely with the alcohol harm reduction team on identifying best practice and ensuring this was used both within London and nationally by police and local authorities.
6. I have been involved with Best Bar None for a number of years and have successfully helped a number of boroughs to implement the initiative. I am a trained Purple Flag and Best Bar none assessor and, until my retirement, I sat on the Board for Best Bar None in the Royal Borough of Kensington and Chelsea. For the last five years, I have been in charge of licensing for the Notting Hill Carnival, the largest street carnival in Europe. During this time, I have contributed to a reduction in violence overall at the Carnival and delivered increased seizures of illegal alcohol, reduction of unlicensed alcohol sales and a reduction in alcohol related violence. In addition to the above, I have attended a large number of internal MPS training and qualification courses, and I am trained in conducting health and safety risk assessments and hold the National Certificate for Licensing Practitioners, issued by the British Institute of Inn keeping (BII).
7. Following my retirement, I set up a licensing consultancy to provide independent advice for premises requiring a local authority licence. Since then, I have provided evidence gathering

services and advice to a broad range of licensed premises on a variety of issues, including crime and disorder, Sexual Entertainment, street drinking, rough sleepers, age related products, betting and gaming. This work has involved premises that benefit from licences for activities such as alcohol on and off licences, betting premises licences, SEV licences and late night refreshment. I have provided expert witness evidence at both local authority and appeal court hearings.

Crime Reports.

8. I have been provided redacted copies of crime reports that the police rely on for the review. It is important to note that a crime report is just an *allegation* of an offence that is made to police. Police are required to record all such allegations on a crime report unless there is independent evidence that no offence has taken place. As it is often the case that no such independent evidence is available when an allegation is made a report must be compiled even when there is no credible evidence that an offence has even taken place.

9. When an allegation of assault is made there is often no clear evidence of the extent of that assault. Police have only basic life-saving training and are not medical experts. It important that all initial evidence is gathered in the 'Golden Hour' as anything missed at the outset will not be available later. Therefore if it appears that an injury may be serious, or is bleeding, it will be recorded as a serious assault such as a Grievous Bodily Harm (GBH) even though it is likely, even if there are subsequently charges brought against a suspect, that those injuries will amount to an ABH or even Common Assault.

Police Spreadsheet of alleged incidents at The Cricketers.

10. The police have provided an EXCEL spreadsheet of incidents that they say have taken place over a period of 6 months and supports the review of the licence. This spreadsheet appears to refer to thirty reports (Spreadsheet rows 4 to 33) however closer inspection of this shows that a single incident can generate a number of police reports so there are actually 22 incidents that have taken place. Analysis of these incidents through the redacted Crime Reports and CAD messages shows that a number of these incidents should not be

considered as reflecting negatively on the premises.

11. For example there are multiple police reports that relate to a single incident, there are incidents recorded where there is no evidence that a crime has even taken place, there is evidence of the 'Land marking' effect and there are incidents, such as windows being broken, that cannot be said to reflect negatively on the operation of the premises.
12. The 'Land marking' effect is apparent when an offence takes place in the vicinity of a particular, high profile, building. While there may be no evidence that the offence has anything to do with that building it is never-the-less used as a landmark by a caller who contacts police and it is therefore subsequently used in the crime location field, despite it having nothing to do with the premises in question.
13. Looking more closely at these individual incidents it is clear that many cannot be considered as reflecting negatively on the premises and these should not be considered as relevant to this review application. These incidents are.
14. Row 7. 03/07/2018. Police patrolling near premises during football World Cup and note that there are 'No Offences'.
15. Row 10 and 11. 27/06/2018. A male, a known criminal who had been banned, entered the premises and refused to leave. Police were called to assist ejection. The male followed a staff member into the toilets and apparently touched him in the region of his bottom, but the staff member did not consider this sexual. Police apparently encouraged him to report it as a sexual assault to enable them to enforce the banning order. There is a suggestion that a disturbance was also observed outside the premises but there is no evidence of this and no victim. This appears to be a case of the premises acting correctly and requesting police assistance to eject a banned male.

16. Row 12. 24/06/2018. An allegation of a domestic assault. The crime report records that the couple had been drinking in different pubs during the day and taken cocaine. The assault happened away from The Cricketers outside Barclays bank. The only connection is that the Cricketers was one of the pubs the couple had drunk in previously; this has no connection with the offence.
17. Row 13. 18/06/2018. This relates to an anonymous phone call (CAD 18/1448) stating that a male had been seen stumbling around the premises who was believed to be drunk and then apparently he left and got into a car and drove away. The premises was unaware and there were no complaints made. The information was anonymous and the vehicle was not stopped by police, no further action appears to have been taken. This cannot be relied upon to be accurate and not malicious.
18. Row 14. 18/06/2018. This CAD refers to a 999 call stating there was fighting at the premises during a world cup football match. On police arrival it was all quiet, no allegations were made and the premises consider it was just the high spirits during the England match. No further action taken was taken by police.
19. Row 17. 27/05/2018. This matter was reported as a criminal damage where a window was broken. The same male, known to the premises who is barred and had previously refused to leave, again entered and refused to leave becoming aggressive. Police were, quite properly, called to assist and the male was ejected and subsequently broke the window. This is an example of the premises acting correctly and requesting police support to eject a violent, banned customer.
20. Row 18. 17/05/2018. The premises requested police support as a group with young children had entered the premise and were refusing to leave. This group belonged to a traveller community that had previously threatened violence and police had requested they be informed of such incidents. The premises acted correctly.

21. Row19. 15/04/2018. Occupant of vehicle seen snorting Cocaine and then leaving in vehicle. This car park does not belong to the premises and there is no evidence that this incident has anything to do with the Cricketers.
22. Row 20. 11/04/2018. The Crime Report is not supplied. The premises state that they did not have a wake at the premises on this day and no incidents reported. It appears that this incident refers to another premises.
23. Row 21. 27/03/2018. This incident relates to windows broken at the premises when it was closed. It is thought this was done by a group who had been banned from the premises. This does not reflect negatively on the operation of the premises.
24. Row 22. 26/03/2018. Similar incident to above. This incident relates to windows broken at the premises when it was closed. It is thought this was done by a group who had been banned from the premises. This does not reflect negatively on the operation of the premises.
25. Row 25. 03/03/2018. Male who lost his wallet alleged it had been taken from his pocket. Police comment that he suffers from mental health issues; police view is that there is no evidence an offence has taken place.
26. Row 26. 17/02/2018. This is an example of the 'landmarking' effect. The Crime report states that the location of the incident was in Station Road, there is no suggestion that the male victim had been in the Cricketers, only that the suspect 'Ran off in that direction'. This has nothing to do with the premises and should not be considered as reflecting negatively on it.

27. Row 27. 11/02/2018. Again this appears to be landmarking. A male who was walking in the street decided to get involved with a disturbance that was taking place in the street outside a nearby public house, The White Horse. There is no evidence that he or the disturbance had any connection with the Cricketers.
28. There are a total of Fourteen (14) incidents listed above that I consider do not reflect negatively on the operation of the Cricketers Public House. This leaves Eight (8) incidents over a six month period, or 1.3 incidents a month, that I consider could be considered as reflecting negatively on the premises. I do not consider that this is a high number for this premises and it is important to consider what actually took place, and the context of the incidents, when considering the appropriate action. The following eight (8) incidents appear relevant to this review application.
29. Excel Row 4/5/6. 21/07/2018. This was the incident that prompted the Summary Review. This was an incident between a group of males fighting, it appears a bottle was thrown injuring a female standing nearby. The door supervisors ejected the males and called police. A male was arrested and there is CCTV available. The investigation is currently ongoing.
30. Row 8 and 9. 28/06/2018. An intoxicated male was properly ejected from the premises and became violent outside, attempting to force his way back in. A member of staff injured his arm while holding the fence the male was pushing. Police were called and the male arrested. He was subsequently cautioned for the offence, although there is no confirmation of the injury it appears to amount to an ABH assault. The premises appear to have dealt properly with this difficult incident.
31. Excel row 15 and 16. 02/06/2018. This incident relates to an allegation of an argument between two males over the girlfriend of one of them. It is not clear that the incident took place at this premises which is The Cricketers public house at 88 High Street, ME87JH as there is reference in both Crime Reports on the 'enquiries' page to another public house, also called the The Cricketers, at Sturdee Avenue, ME72JR which is about 3 miles away. Both

victims appear to have Common Assault injuries and do not assist police with the investigation which is closed with NFA.

32. Excel Row 23 and 24. 17/03/2018. This incident relates to a group of travellers who started fighting among themselves and when the DPS intervened he was slapped across the face causing a minor, common assault injury. There were also threats to cause criminal damage made but these were not taken seriously by the DPS. NFA taken by police as victim did not wish to pursue allegation.
33. Excel Row 28. 27/01/2018 (21.00-21.16Hrs). This report relates to an allegation of Common Assault made by a third party. When police arrive the alleged victim denies having been assaulted and has no apparent injury. The alleged suspect was ejected by the door supervisors. No further action taken.
34. Excel Row 29. 27/01/2018 (19.17Hrs). There is a dispute over this incident; the police consider that a male was assaulted with a glass although it is not clear where this information has come from. However the premises view is that there is no evidence of a glass related injury and police were only called as the premises management were concerned that the group, who had been in their premises, may cause problems at other local public houses. The CAD appears to relate to a disturbance however there are no victims or assault seen and no crime report was created.
35. Excel Row 30. 21/01/2018. This incident involved the use of glass during a disturbance between a group of males. The premises called police and assisted with the investigation providing CCTV. The injuries were initially recorded as a GBH and 2 X ABH, it appears that the more serious injury was treated by para-medics in the ambulance and the victim did not attend hospital, this appears more likely to be an ABH injury. The second victim sustained a cut lip which appears to amount to an ABH, the third victim has unknown minor injuries. While a serious incident the injuries do not appear as serious as initially thought and all three victims declined to assist police with the investigation. As a result of this incident

police met with the premises management who agreed to increase the number of door supervisors to 3 and to introduce the use of polycarbonate drinking vessels from 9pm.

36. Excel Row 33. 14/01/2018. This report relates to an assault on a member of staff who attempted to intervene in an argument between two customers. The injury resulted in minor injuries not requiring treatment. No suspects were detained.

Conclusions from Crime and CAD reports.

37. Of the 22 incidents that the police refer to in the excel spread sheet I consider that 14 do not reflect negatively on the operation of the premises and are not relevant to the Review. This leaves eight (8) incidents that in my view are relevant. Of these eight there are two where the evidence is unclear and disputed; the incident at Row 15/16 (02/06/18) where there is some confusion over the location, with this premises being referred to in the location field at the start of the crime report, but another premises, also called The Cricketers but some 3 miles away, being referred to in the enquiries section. Excel Row 29. 27/01/2018:19.17Hrs (No Crime Rep) is also subject of disagreement with the police referring to a glass related injury while the DPS states that this is not the case and there was no disturbance.
38. There are two incidents where the context is particularly important: in one the alleged victim denies an assault has taken place (Excel Row 28. 27/01/2018 (21.00-21.16Hrs) and the other (Row 8 and 9. 28/06/2018) resulted from the proper ejection of a drunk male who subsequently became violent.
39. A further two incidents (Excel Row 33. 14/01/2018 and Excel Row 23/24. 17/03/2018) resulted in minor injuries recorded as a Common Assault and an ABH and while all premises must work to minimise incidents taking place it is inevitable that some will occur, these two are the type of incidents that commonly do occur in many licensed premises.

40. That leaves the two most serious incidents. The incident on 21/07/2018 that led to the summary review and the incident on 21/01/2018. While serious these incidents were six months apart, measures that were introduced following the incident on 21/01/18 with additional security and polycarbonate provisions appear to have been working with only the one serious incident taking place since then.

41. As a result of the most recent incident the DPS has already been changed with the agreement of police and this is a positive step. I support the Police recommendation regarding the use of a minimum of four (4) SIA Door Staff on Friday and Saturday evenings and the removal of glassware on Friday and Saturday evenings. In my view this should include ALL glass including bottles etc. which should be decanted into polycarbonate or retained behind the bar.

Proposed reduction in Hours.

42. The following table shows the times of the eight (8) incidents that I consider are relevant to this Review application.

Time Period	Number of Incidents
1700 – 1759 Hours	1
1800 – 1859 Hours	0
1900 – 1959 Hours	1
2000 – 2059 Hours	1
2100 – 2159 Hours	0
2200 – 2259 Hours	1
2300 – 2359 Hours	2
0000 – 0059 Hours	2
0100 – 0159 Hours	0
Total	8

43. The table shows that the relevant incidents are spread across an eight hour time period from 5pm until 1am. Police have recommended a reduction in hours to 11pm Friday and Saturday nights but I do not consider that this will address the issues. 11pm is earlier than on other nights during the week and earlier than similar premises close by such as the White Horse,

approximately 50 metres away, that currently trades until 01.00 and closes at 01.30 on Friday and Saturday.

44. In my view a reduction in hours is not a necessary or proportionate step following what amounts to two serious incidents six months apart. Steps have already been taken to address those incidents such as the appointment of a new DPS and further conditions, such as additional Door Supervisors and extending the use of glass alternatives as proposed by Police, are in my view appropriate. The premises has also proposed a number of further conditions (attached at appendix 'A') aimed at ensuring the premises promotes the licensing objectives moving forward.
45. A reduction in hours on Friday and Saturday nights to 11pm is likely to bring additional problems to the area. Customers who currently remain in the Cricketers until closing at 01.00 and then make their way home will migrate across to the White Horse, The Green Lion and other late premises nearby when this premises closes at 11pm. This will put more people onto the streets at the busiest time creating the potential for conflict and increased crime and disorder.

I understand that my duty is to the Sub Committee and this report has been prepared in compliance with that duty. All matters relevant to the issues on which my expert evidence is given have been included in this report. I believe the facts I state in this report to be honest and true and that the opinions I have expressed are correct to the best of my judgment. The fee for this report is not conditional on the outcome of the case in any way whatsoever.

Adrian Studd,
Independent Licensing Consultant.
16/08/2018.



Appendix 'A' Proposed Conditions.pdf

Cricketers

88 High Street, Rainham, Kent

Police Spreadsheet with Respondent's comments

Key:

Incident takes place on a Friday or Saturday after 23:00 hours
Duplication
Incorrectly logged against Premises

Executive Summary:

The spreadsheet provided in evidence by the police contains a total of 30 entries. Of these:

4 entries took place on a Friday or Saturday night after 23:00 hours

13 entries take place at other times

4 entries have been potentially attributed to the wrong premises

9 entries appear to be duplication arising out of single incidents

Date	Time	Cad	Crime Report	Offence Type	Additional Info	Respondent's Comments
21/07/2018	01:00-02:00	n/a	XY/45197/18	ABH	Male assaulted near the dancefloor after trying to break up a fight.	Incident triggering summary review application Friday – 1 x Male (SUS1) on the dancefloor moves to sit down only to have his chair pulled away by a companion. SUS1 falls to the floor, gets up and mistakenly thinks the chair has been removed by another male (SUS2) in a different group. SUS1 throws a punch at SUS2 who retaliates by throwing a prosecco bottle at SUS1 missing and hitting a nearby female (VIC1). SIA intervene and separate SUS1 and SUS2. Whilst SUS1 is being removed to the front of the premises and SUS2 to the rear, SUS2 slips SIA and punches SUS1. SUS2 is restrained but manages to escape kicking SUS1. SUS2 is ejected to the rear of the premises whilst SUS1 is attended to. VIC1 also attended to. As SUS2 is being ejected a second group of males intervene. They are also ejected from the premises. Police are called and attend some time later.

21/07/2018	00:30-00:35	21-0050/0054/0058/0059	XY/45198/18	GBH	Female hit with a bottle that was thrown during a fight occurring close by.	Same incident as above
21/07/2018	00:10-00:33	21-0050 /0054 /0058 /0059	XY/45768/18	ABH	Male punched to the face, whilst in the patio area of the venue. This caused him to fall unconscious.	Same incident as above
03/07/2018	20:43-22:42	03-1277	n/a	n/a	Police patrols at the cricketers public house to assist dispersing crowds following football match. No offences	Not an incident, no offences Tuesday – Post-World Cup game all guests very happy with no reportable incidents. The SIA Door Team were proactive in searching and removals during the event. The Police were on patrol locally. As guests were leaving and walking up the road the Police were asking individuals to move on and disperse quickly. Egress passed without issue.
28/06/2018	20:45-01:00	28-1314 / 1315	XY/40268/18	Criminal Damage	Male ejected following disturbance. Offender kicking fence/gate causing damage. Also caused damage to the arm of staff member	Intoxicated member removed from the premises injures staff member and causes criminal damage Thursday – An intoxicated male (SUS1) was removed from the premises via the rear by SIA and GM. SUS1 was extremely violent and the Police were called for backup. SUS1 attempted to gain re-entry to the premises causing criminal damage and injuring a staff member in doing so.
28/06/2018	20:45-21:00	28-1314/ 1315	XY/40266/18	ABH	as above. Staff member holding gate shut, injured arm as a result of the offender kicking the gate.	Same incident as above
27/06/2018	21:00-22:30	24-1407 / 1336	XY/39114/18	Public Order	Staff member previously barred offender. Banned male continued to drink in the pub. Offender has pinched bum of victim, urinated in the pub garden and then been involved in a minor disturbance.	Premises call police to remove known criminal who is barred from the venue. Wednesday – A violent known criminal (SUS1) who is barred from the premises entered the beer garden and coerced another guest into buying him a drink. The Police were called by the premises by a team member because SUS1 refused to leave when asked. SUS1 followed a team member to the toilet and touched the team member's bottom. On attendance the Police asked the team member to make a complaint of sexual assault, which he did.
24/06/2018	21:00-22:30	24-1407	XY/39108/18	Sexual assault	As above	Same incident as above

24/06/2018	01:45-02:00	24-0128	XY/38874/18	ABH	Female assaulted in the street. Intoxicated and had been drinking all day (possible drug use) Assaulted by partner.	Venue proactively helping a member of the public who appeared in distress. Saturday evening/Sunday morning – a couple who are known to the premises had been drinking in the pub that day watching the football. The couple left after the game. During close a team member noticed the female (VIC1) in the street outside the premises looking distressed and as though she may have been assaulted. The team member invited VIC1 into the pub and called the Police. Several days later the Police called and asked for CCTV of an incident alleged to have taken place in the beer garden. CCTV was downloaded and provided as requested. No allegation of assault was made on the day of the incident.
18/06/2018	21:39	18-1448	n/a	n/a	Male seen stumbling around the pub. Left and drove a vehicle. Vehicle not located by police.	Venue not informed of this incident. Review of CCTV following FIFA World Cup fixture led to amendments to venue risk assessment Monday – no incident or Police presence on the day. Police attended the premises the following day and requested to view footage of the World Cup game. The Police were permitted access to the footage and as a result of viewing the footage requested amendments to the premises' risk assessments for upcoming games. All of the requests were actioned and recorded in updated risk assessments.
18/06/2018	20:42	18-1332	n/a	n/a	Report of groups fighting (during world cup football screening). No person wishing to report offences to police.	No incidents during game. No fighting observed. Monday – First England World Cup game. No reportable incidents. Guests were excitable due to the game and nature of the victory. No incidents were reported or observed by staff.
02/06/2018	23:00-23:31	02-1599	XY/34141/18	Common Assault	Male grabbed by the throat following verbal altercation	Incident. 2 x males separated by SIA and removed from the premises. Saturday – 2 x Males (SUS1 and SUS2) had an argument in the beer garden and were ejected.
02/06/2018	23:00-23:21	02-1599	XY/33873/18	ABH	different victim from the above incident.	
27/05/2018	23:10-23:30	27-1619	XY/32125/18	Criminal Damage	Fight inside the pub. Victim not willing to provide details. Later window found damaged.	Premises call police to remove known criminal who is barred from the venue. Sunday – A known criminal (SUS1) who is known to carry weapons attended the premises. SUS1 is barred from the premises and the police were called by the DPS to request SUS1's removal. The DPS was told to call the police only if

17/05/2018	23:16	17-1446	n/a	n/a	Call from staff member advising that a group with young children are refusing to leave the premises and are concerned that this will put them in breach of their licence.	SUS1 "kicked off." Whilst on the phone to the Police SUS1 became aggressive. SUS1 was removed from the premises by the DPS and team members. In doing so SUS1 caused criminal damage to a window.
15/04/2018	00:44	15-0058	n/a	n/a	Vehicle seen leaving rear car park after passenger seen snorting drugs. (Note: car park does not belong to the pub)	Premises report incident to police Tuesday - A traveller family refused to leave the premises with their children. The Police were called as the Police had requested that these incidents be reported due to previous threats of violence and criminal damage.
11/04/2018	20:45-21:00	11-1213	XY/21205/18	ABH	Drunk female at a wake became involved in a fight with another female, causing injuries.	Incident unrelated to premises. The car park referenced does not belong to the premises. Sunday - car park not belonging to cricketers
27/03/2018	00:00-00:02	n/a	XY/17402/18	Criminal Damage	duplicate report (see below)	Potentially attributed to the wrong premises. No wake took place at the premises and no incidents observed. Wednesday – No wake held at the premises on this date. No reported incidents.
26/03/2018	04:00-04:05	n/a	XY/17188/18	Criminal Damage	Brick thrown through pub window.	Same incident as below Premises report criminal damage to the police Monday – Traveller(s) broke window at the premises in retaliation for being barred by management.
17/03/2018	17:15-17:40	17-0927	XY/15698/18	ABH	Disturbance in the pub. DPS went to break it up and was slapped across the face.	Staff member assaulted. Police called by premises Saturday – Travellers in the premises to celebrate St. Patrick's Day. Group had an argument between themselves. DPS intervened and received a punch to the face. Group were convinced to leave the premises by the DPS, but made threats of physical violence including burning down the pub. Police called by premises.
17/03/2018	17:15-17:40	17-0927	XY/15699/18	Threat to cause criminal damage	Continuation of above incident.	Same incident as above. Duplication
03/03/2018	23:50-00:52	04-0068	XY/13089/18	Theft	Males wallet taken. He believes he was pickpocketed.	Premises unaware of incident at time. Fully cooperated with police request for CCTV

						Saturday – Management notified of this incident after the event. The Police requested CCTV footage which was downloaded for collection by police officers. CCTV footage still at premises awaiting collection.
17/02/2018	01:00-02:00	17-0092	XY/9266/18	ABH	Male assaulted in the street	Potentially attributed to the wrong premises. No incidents observed. Saturday – No incident report at premises. No incidents reported by staff of customers.
11/02/2018	01:15-01:20	11-0087 / 0093	XY/8519/18	ABH	Victim left the premises to find a fight occurring outside. He got involved and was got knocked to the floor.	Potentially attributed to the wrong premises. No incidents observed. Sunday - A fight was observed to take place outside the White Horse Public House opposite the premises. The victim (VIC1) became involved in the fight having left the premises.
27/01/2018	21:00-21:16	27-1179	XY/5703/18	Common Assault	Male punched to the face inside the venue. Offender ejected by door staff.	Incident. Dealt with by SIA. Police called by venue Saturday – A male (VIC1) was punched in the face by a second male (SUS1). SIA removed SUS1. VIC1 telephoned the police. Incident recorded in incident log.
27/01/2018	19:17	27-1032	n/a	n/a	Male seen covered in blood, believed glassed. Offenders and victims all left prior to police arrival and not located.	Premises called police to report possible injury to a male who headed to another pub after leaving the premises. Not a glass related incident. Saturday – A group of males engaged in an argument at the premises were observed to leave in the direction of another pub. DPS believed that one of the males (SUS1) had blood on him. The DPS was concerned by this and telephoned the Police to report the group to inform them of facts. No glass was involved at the premises.
21/01/2018	00:15-00:34	21-0031	XY/3959/18	GBH	Victim bumped into offender on the dancefloor. Was hit over the head with a glass causing deep laceration	Same incident as below. Duplication
21/01/2018	00:15-00:35	21-0031	XY/3960/18	ABH	Intervened in above incident and was also hit by a glass over the head. Minor injuries.	Same incident as below. Duplication

21/01/2018	00:15-00:36	21-0031	XY/3962/18	ABH	Same incident as above. Male punched to he face.	<p>Incident. Premises called police. As follow up to incident premises agreed to increase SIA to x3 and to use polycarbonate glasses</p> <p>Saturday/Sunday – A male was bumped into on the dancefloor leading to a fight involving up to 6 males. During the altercation a bottle was used as a weapon and glass related injuries sustained. The police and ambulance service were called by the premises and briefed on arrival. CCTV was also provided.</p> <p>Following this incident a formal meeting with the police was arranged and it was agreed that the premises would begin using polycarbonate glasses and an increased number of door supervisors. This was formalised by way of an application to vary the licence.</p>
14/01/2018	23:15	14-1222	XY/2945/18	ABH	Staff member punched after attempting to separate male involved in a disturbance inside the premises.	<p>Attack on staff member. Police called by the premises.</p> <p>Sunday – A team member observed 2 x males and 2 x females arguing amongst themselves at close. The team member approached the group and asked them to calm down and leave the premises. 1 x male (SUS1) became aggressive and punched the team member causing ABH injury to him. Another team member pushed the panic button installed at the premises causing the police to be called. The team member with assistance from the DPS removed the group from the premises prior to the arrival of the police.</p>

From: Cricketers (Rainham) 1763 <1

763@greeneking.co.uk>

Sent: 29 June 2018 13:52

To: Clare Cossar PC 46012431 <clare.cossar@kent.pnn.police.uk>

Subject: RE: Contact numbers

Hi Clare,

I have spoken to Andy and my area manager and am having a meeting with both of them before Monday.

- * I will have 6/7 doormen in place next Tuesday from 17.30
- * We will implement plastics only after 15.00 as this is when my food trade slows down and is possible to do it
- * I have ordered my own clickers for the bar and numbers will be monitored from 16.00
- * A stop and search policy will be in place from 17.00
- * I will deploy my door team in an adequate manner and will have a plan in place which all door staff will be briefed on once they arrive
- * I will be installing fire safety mag locks on the rear fire exits which will restrict use of this door should a door staff member need to leave his post during the duration of the game
- * I will be discussing uniform with Andy and they will be identifiable
- * I am putting up toilet check record signs that door and my team need to sign when doing their checks

Other things will be in place but these are only some of the items that I have acted on so far

My area managers email address is KayeHeath@greeneking.co.uk

Should you need me in future and are attending site my mobile number is 07770875696, You can contact me on this number anytime to discuss and matters that may arise

Kind Regards

Glenn Mullen

**General Manager
ITM
The Cricketers (1763)
88 High St
Rainham
Kent
ME8 7JH
01634387272**

From: Clare COSSAR PC 46012431 [<mailto:clare.cossar@kent.pnn.police.uk>]
Sent: 07 February 2018 13:12
To: Hannah Loynds
Subject: RE: Minor variation application - Cricketers

*** External Email - THINK. Do you trust this email? ***

Thank you very much for this Hannah, and I appreciate the opportunity to work closely with yourself to try and resolve the issues at the Cricketers. I will, as you advised go along and visit the BDM today.

Again thanks for your support in this matter.

If you need anything else, for this venue or any licensed premises within the North Division of Kent, do let me know.

Kind regards
Clare

From: Hannah Loynds [<mailto:hannahLoynds@greeneking.co.uk>]
Sent: 07 February 2018 12:30
To: Clare COSSAR PC 46012431; Kaye Heath
Cc: Kaye Heath
Subject: Minor variation application - Cricketers

Good afternoon

Following our recent communications please find attached copies of both the minor variation application and the site notice. I can confirm that I have submitted the minor variation to Medway Council today, via special delivery, for receipt tomorrow.

I trust this is self-explanatory.

In the meantime may I once again take this opportunity to thank you for your continued co-operation in this matter and if I can be of any further assistance then please do not hesitate to contact me on either of the numbers below.

Kindest regards, Hannah

Hannah Loynds
Licensing Manager
Greene King | Abbot House | Westgate Brewery | Bury St Edmunds | Suffolk | IP33 1QT
Desk: 01284 714140 | Mob: 07974 132921

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The registered office of each of these subsidiaries is the same as that of Greene King plc, save for Premium Dining Restaurants and Pubs Limited, which is registered in Scotland and whose registered office is Belhaven Brewery, Brewery Lane, Dunbar, East Lothian, EH42 1PE. -

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From: Hannah Loynds [<mailto:hannahLoynds@greeneking.co.uk>]
Sent: 06 February 2018 14:45
To: Clare COSSAR PC 46012431
Subject: MINOR VARIATION: Cricketers

Hi Clare, firstly thank you for your time early, it was much appreciated.

I am in the process of drafting the application and I would be grateful if you would consider the following amendments, however as discussed I appreciate you may have concerns for the reasons we discussed;

On any Friday and Saturday night from 21:00, where the premises proposes to conduct, or conducts, licensable activities past 23:00 hours, all drinks shall be served in plastic/polycarbonate containers

On any Friday and Saturday night from 21:00, where the premises proposes to conduct, or conducts, licensable activities past 23:00 hours, all glass wear bottles will be decanted (except wine bottles) into polycarbonate containers.

On any Friday and Saturday night from 21:00, where the premises proposes to conduct, or conducts, licensable activities past 23:00 hours, a minimum of three SIA registered door supervisors to be employed

I look forward to receiving your response.

In the meantime may I once again take this opportunity to thank you for your continued co-operation in this matter and if I can be of any further assistance then please do not hesitate to contact me on either of the numbers below.

Kindest regards, Hannah

Hannah Loynds

Licensing Manager

Greene King | Abbot House | Westgate Brewery | Bury St Edmunds | Suffolk | IP33 1QT
Desk: 01284 714140 | Mob: 07974 132921

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From: Clare COSSAR PC 46012431 [<mailto:clare.cossar@kent.pnn.police.uk>]
Sent: 06 February 2018 15:37
To: Hannah Loynds
Subject: RE: MINOR VARIATION: Cricketers

***** External Email - THINK. Do you trust this email? *****

Hello Hannah, thank you for your email. We have discussed it as a team and believe the conditions do not meet with S182 guidance that conditions must be expressed in unequivocal and unambiguous terms to avoid legal dispute.

However please note, in red I have added 'or plastic containers', to the suggested conditions.

- **On Friday and Saturday nights from 21:00 hours, all drinks shall be served in plastic/polycarbonate containers.**
- **On Friday and Saturday nights from 21:00 hours all glassware bottles will be decanted (except wine and champagne bottles) into polycarbonate containers/or plastics.**
- **Minimum of three SIA registered door supervisors to be employed on Friday and Saturday nights from 21:00 hours.**

If in the future the business plans changes for the venue then this is something that can be discussed.

I have also attached the letters I have sent to the venue.

Kind regards

Clare

Cricketers

88 High Street, Rainham, Kent

Financial Statistics

Alcohol sales 7pm to 1am

			YoY %
13	Fri	19:00:00 - 19:59:59	(29.4%)
		20:00:00 - 20:59:59	(44.1%)
		21:00:00 - 21:59:59	(71.1%)
		22:00:00 - 22:59:59	(74.9%)
		23:00:00 - 23:59:59	-
		00:00:00 - 00:59:59	-
	Sat	19:00:00 - 19:59:59	(39.2%)
		20:00:00 - 20:59:59	(23.4%)
		21:00:00 - 21:59:59	(45.7%)
		22:00:00 - 22:59:59	(55.0%)
		23:00:00 - 23:59:59	-
		00:00:00 - 00:59:59	-
14	Fri	19:00:00 - 19:59:59	(6.0%)
		20:00:00 - 20:59:59	2.2%
		21:00:00 - 21:59:59	(40.4%)
		22:00:00 - 22:59:59	(66.5%)
		23:00:00 - 23:59:59	(98.6%)
		00:00:00 - 00:59:59	-
	Sat	19:00:00 - 19:59:59	(36.7%)
		20:00:00 - 20:59:59	(38.4%)
		21:00:00 - 21:59:59	(38.2%)
		22:00:00 - 22:59:59	(75.7%)
		23:00:00 - 23:59:59	-
		00:00:00 - 00:59:59	-
15	Fri	19:00:00 - 19:59:59	(39.2%)
		20:00:00 - 20:59:59	(51.6%)
		21:00:00 - 21:59:59	(59.1%)
		22:00:00 - 22:59:59	(69.1%)
		23:00:00 - 23:59:59	-
		00:00:00 - 00:59:59	-
	Sat	19:00:00 - 19:59:59	(58.0%)
		20:00:00 - 20:59:59	(69.8%)
		21:00:00 - 21:59:59	(82.4%)
		22:00:00 - 22:59:59	(76.1%)
		23:00:00 - 23:59:59	-
		00:00:00 - 00:59:59	-
			(70.6%)

Food sales 7pm to 10pm

			YoY %
13	Fri	19:00:00 - 19:59:59	(63.7%)
		20:00:00 - 20:59:59	(100.0%)
	Sat	19:00:00 - 19:59:59	(10.0%)

		20:00:00 - 20:59:59	(79.1%)
		22:00:00 - 22:59:59	0.0%
14	Fri	19:00:00 - 19:59:59	93.9%
		20:00:00 - 20:59:59	(84.5%)
	Sat	19:00:00 - 19:59:59	52.5%
		20:00:00 - 20:59:59	(100.0%)
		22:00:00 - 22:59:59	0.0%
15	Fri	19:00:00 - 19:59:59	(52.3%)
		20:00:00 - 20:59:59	611.5%
	Sat	19:00:00 - 19:59:59	299.8%
		20:00:00 - 20:59:59	74.8%
		21:00:00 - 21:59:59	0.0%
			(32.8%)

Food sales 8pm to 9pm

			YoY %
13	Fri	20:00:00 - 20:59:59	(100.0%)
	Sat	20:00:00 - 20:59:59	(79.1%)
14	Fri	20:00:00 - 20:59:59	(84.5%)
	Sat	20:00:00 - 20:59:59	(100.0%)
15	Fri	20:00:00 - 20:59:59	611.5%
	Sat	20:00:00 - 20:59:59	74.8%
			(64.7%)

MEDWAY COUNCIL

Licensing Authority, Gun Wharf, Dock Road, Chatham, Kent ME4 4TR

Premises Licence

Premises Licence Number

Medway/05/00175/PREM

Part 1 - Premises Details

Postal address of premises, or if none, Ordnance Survey map reference or description White Horse 95 High Street Rainham	
Post town	Gillingham, Kent
Post code	ME8 8AA
Telephone number	01634 231210
Where the licence is time limited the dates:	Not Applicable
Licensable Activities authorised by the licence Sale of Retail of Alcohol, Live Music (on the premises), Recorded Music (on the premises), Dancing (on the premises) and Late Night Refreshment (on the premises).	
The times the licence authorises the carrying out of licensable activities Sale of Retail of Alcohol - Until a Designated Premises Supervisor is appointed, the sale of alcohol is not authorised.	
Monday to Wednesday 10:00 to 00:00, Thursday to Saturday 10:00 to 01:00 and Sunday 12:00 to 23:30.	
Seasonal Times:- Good Friday 12:00 to 23:30. Christmas Day 12:00 to 15:00 & 19:00 to 22:30. New Years Eve 10:00 (12:00, if it falls on Sunday) to New Years Day end of hours.	
<u>Live Music, Recorded Music & Dancing</u>	
Monday to Wednesday 11:00 to 23:00, Thursday to Saturday 11:00 to 01:00 and Sunday 12:00 to 22:30.	
<u>Late Night Refreshment</u>	
Monday to Saturday 23:00 to 00:00 and Sunday 23:00 to 23:30.	
Seasonal Times:- Good Friday 23:00 to 23:30.	
The opening hours of the premises Monday to Wednesday 10:00 to 00:30, Thursday to Saturday 10:00 to 01:30 and Sunday 12:00 to 00:00.	
Seasonal Times:- Good Friday 12:00 to 00:00. Christmas Day 12:00 to 15:20 & 19:00 to 22:50. New Years Eve 10:00 (12:00, if it falls on Sunday) to New Years Day end of hours.	
The premises may open outside authorised hours for non-licensable activities subject to planning or other legislation.	
Where the licence authorises supplies of alcohol whether these are on and/or off supplies On and Off Supplies	

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence Craft Union Pub Company Limited 3 Monkspath Hall Road Solihull B90 4SJ Telephone 0121 272 5325 Email: licensing @eigroupplc.com
Registered number of holder, for example company number, charity number (where applicable) 09429990

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol Mr Lee Kirton
Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol 18050349 Bromsgrove

Annex 1 – Mandatory Conditions

Condition 1

No supply of alcohol maybe made under this licence:-

- (a) **At a time when there is no designated premises supervisor in respect of it or**
- (b) **At a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.**

Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

Condition 2

Only individuals licensed by the Security Industry Authority (SIA) maybe used at the premises to guard against:-

- (a) **Unauthorised access or occupation (e.g. through door supervision)**
- (b) **Outbreaks of disorder**
- (c) **Damage**

Condition 3

- (1) **The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.**
- (2) **In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale of supply of alcohol for consumption on the premises**
 - (a) **Games or other activities which require or encourage, or are designed to require or encourage, individuals to**

- (i) Drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol) or
- (ii) Drink as much alcohol as possible (whether within a time limit or otherwise)
- (b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries significant risk of undermining a licensing objective;
- (d) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) Dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Condition 4

The responsible person must ensure that free potable water is provided on request to customers where it reasonably available.

Condition 5

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either
 - (a) a holographic mark, or
 - (b) an ultraviolet feature

Condition 6

The responsible person must ensure that:-

- (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:-
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25ml or 35 ml; and
 - (iii) still wine in a glass: 125ml; and
- (b) These measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) Where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Condition 7

- (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.

(2) For the purpose of the condition set out in paragraph 1:-

- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);
- (b) “permitted price” is the price found by applying the formula:- $P = D + (D \times V)$ where:-
- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence:-
- (i) the holder of the premises licence
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994(7)
- (3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph (2) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day

Embedded Condition 10

The maximum number of persons admitted to the licensed premises shall not exceed 270 persons.

Annex 2 – Conditions consistent with the Operating Schedule

Not Applicable

Annex 3 – Conditions attached after a hearing by the licensing authority

Condition 10

CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

- **Equipment must be maintained in good working order, be correctly time and date stamped, recordings MUST be kept on the hard drive and kept for a period of 30 days and handed to Police upon reasonable request.**
- **The premises licence holder must ensure at all times a DPS or appointed member of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority upon reasonable request.**

- The recording equipment and hard drive shall be kept in a secure environment under the control of the DPS or other responsible named individual.
- In the event of technical failure of the CCTV equipment the premises licence holder or DPS must report the failure to the Police Licensing Officer within 24 hours unless the CCTV will be repaired before that time
(licensing.north.division@kent.pnn.police.uk)

Condition 11

All persons that sell or supply alcohol to customers must have licensing training. Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place. Training must include

- Avoiding sales of alcohol or age restricted products to those under the age of 18
- Recognising customers who appear drunk and refusing sale or supply of alcohol
- Know the licensing objectives and have read and understood licence conditions.
- Can produce licences/certificates/permits relevant to the premises in the absence of licence holder /DPS
- Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.
- Training records must be kept on the premises and shall contain the nature, content and frequency of all training.
- Records must be made available for inspection by Police, Police Licensing Officer and authorised officers from the Local Authority either electronically or hard copy.

Condition 12

The License Holder will maintain auditable refusal/incident records. These records will detail the following;

- a) Day, Date and Time of Refusal/Incident.
- b) Nature of Refusal/Incident and reason.
- c) Details of or description of the individual.
- d) Each entry is to be checked and signed by the DPS on the day of the event.
- e) These records will be made available for inspection to any Police Officer, Police Licensing Officer, and Officer of the Local Authority immediately on request.

Condition 13

The premises shall have a written drugs policy, this will detail the strategies to minimise the use and supply of illegal drugs within the premises. The drugs policy shall include a structured training policy for all staff covering the issue of misuse of drugs in relation to licenced premises. Records must be kept to show members of staff who have taken the training.

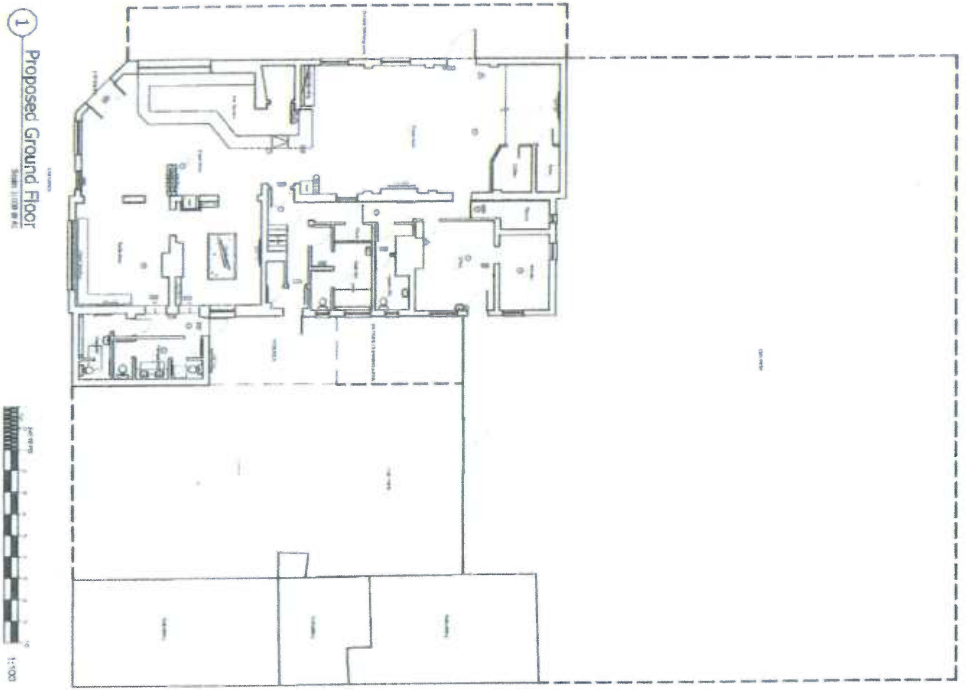
Condition 14

The DPS will risk assess the need for door supervisors. Shall the use of door supervisors be deemed necessary by the risk assessment a minimum of 2 SIA registered door

supervisors will be employed. All SIA registered door staff engaged outside or at the entrance to the premises will wear a reflective tabard or armband.

Condition 15

The premises licence holder will operate a Challenge 25 policy at all times.



FIRE PRECAUTIONS LEGEND

- ① Fire alarm panel and call point
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Disclaimer: architect may take place in all projects and the premises owner should be consulted.

design

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Date: [Date]

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