

**MEDWAY COUNCIL**

Gun Wharf  
Dock Road  
Chatham ME4 4TR



## Health Overview and Scrutiny

### Assessment of whether or not a proposal for the development of the health service or a variation in the provision of the health service in Medway is substantial

A brief outline of the proposal with reasons for the change

**Commissioning Body and contact details:**

**Medway CCG. Tracy Rouse, Director of Primary Care**

**Current/prospective Provider(s):**

The CCG have five Alternative Provider of Medical Services (APMS) contracts to re-procure in 2018 with new contracts to commence on April 1st 2019.

These are:

- DMC Health Care, DMC Balmoral: Gillingham HLC and Twydall Branch Surgery: Patient list size 6775
- Medway Community Health Care (MCH) Boots Pentagon: Chatham. Patient list size 8193
- DMC Health Care St Marys Island : Chatham. Patient list size 3606
- Medway Community Health Care (MCH) Sunlight Centre: Gillingham. Patient list size 7208

Currently these services are delivered through 4 contracts and on 5 sites.

**Outline of proposal with reasons:**

The CCG is proposing to merge the four contacts into one APMS contract and reduce the number of sights from five to three. The three proposed sites are Balmoral Gillingham, St Mary's Island Chatham, Boots Pentagon Chatham. Boots Chatham Practice will move to the new Healthy Living Centre in Chatham once built.

The CCGs rational:

- All services are in close proximity
- By having clinicians on a reduced number of sites this will pool finite resources and provide better access and a more efficient service
- The three proposed sites are good quality estate
- The healthcare provision at each site will be enhanced. Aligned to the Medway Model patients will be able to access a wider multi-disciplinary team and specialist services
- Increased staff satisfaction working in larger multi-speciality teams
- The larger contract and reduced sites is likely to be more attractive to a potential provider. Providing the opportunity to achieve a better value for money service

Patients will be able to access services on all sites.

**Intended decision date and deadline for comments** (The Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 require the local authority to be notified of the date when it is intended to make a decision as to whether to proceed with any proposal for a substantial service development or variation and the deadline for Overview and Scrutiny comments to be submitted. These dates should be published.

The Primary Care Commissioning Committee will make the decision on August 29<sup>th</sup> 2018

### **Alignment with the Medway Joint Health and Wellbeing Strategy (JHWBS).**

Please explain below how the proposal will contribute to delivery of the priority themes and actions set out in Medway's JHWBS and:

- how the proposed reconfiguration will reduce health inequalities and
- promote new or enhanced integrated working between health and social care and/or other health related services

The CCG believes that the proposals are in line with the JHWBS. The Medway Model has been developed by local stakeholders to ensure that new ways of working contribute to the strategies priorities. The proposal aligns to the Medway Model and will ensure that the primary care services are joined up with all local health and care services and services can be delivered closer to people's homes.

When someone is ill, there are so many more people involved in their care than just the patient and their GP, so we are bringing services together in six locations across Medway. This will enable health and care staff to work more

closely together and develop services that focus on patients.

**Please provide evidence that the proposal meets the Government's four tests for reconfigurations (introduced in the NHS Operating Framework 2010-2011):**

**Test 1 - Strong public and patient engagement**

- (i) Have patients and the public been involved in planning and developing the proposal?
- (ii) List the groups and stakeholders that have been consulted
- (iii) Has there been engagement with Medway Healthwatch?
- (iv) What has been the outcome of the consultation?
- (v) Weight given to patient, public and stakeholder views

Patients and public have been and continue to be involved in the development of the Medway Model.

All patients involved in this reprocurement have been written to and encouraged to feedback on proposals.

Healthwatch are in attendance at the CCGs primary care committees and will participate in the debate that will inform the CCGs decision.

**Test 2 - Consistency with current and prospective need for patient choice**

Patients will have a greater choice of service provision as other sites will be available. Services provided in the sites will offer improved access and a greater range of service.

**Test 3 - A clear clinical evidence base**

- (i) Is there evidence to show the change will deliver the same or better clinical outcomes for patients?
- (ii) Will any groups be less well off?
- (iii) Will the proposal contribute to achievement of national and local priorities/targets?

Evidence is growing that increasingly, general practice is starting to collaborate and work at scale to achieve efficiencies and provide extended services.

Larger scale does lend itself to increased operational efficiency, improved workforce and a standardised approach.

No group of patients will be less well off.

The proposal will contribute to enabling extended services and increased primary care access.

**Test 4 - Evidence of support for proposals from clinical commissioners  
– please include commentary specifically on patient safety**

A detailed service specification will be developed and monitored by the clinical commissioners.

**Effect on access to services**

- (a) The number of patients likely to be affected
- (b) Will a service be withdrawn from any patients?
- (c) Will new services be available to patients?
- (d) Will patients and carers experience a change in the way they access services (ie changes to travel or times of the day)?

- All patients at all four practices will be affected by the proposal as all will have increased choice. Patients attending the Sunlight Centre and the DMC Twydall Branch will be affected most
- No patient will have any services withdrawn
- Services are being developed within the Health Living Centres. Patients will be able to access these locally
- Patients attending the Sunlight Centre and the DMC Twydall Branch will not be able to access services at these sites.

**Demographic assumptions**

- (a) What demographic projections have been taken into account in formulating the proposals?
- (b) What are the implications for future patient flows and catchment areas for the service?

- Each locality has an up to date Health Needs Assessment that will start to shape local service provision
- The catchment area for this contract will be the whole of Medway.

**Diversity Impact**

Please set out details of your diversity impact assessment for the proposal and any action proposed to mitigate negative impact on any specific groups of people in Medway?

A Equity Impact Assessment has been undertaken. No specific groups are impacted negatively.

**Financial Sustainability**

- (a) Will the change generate a significant increase or decrease in demand for a service?
- (b) To what extent is this proposal driven by financial implications? (For example the need to make efficiency savings)
- (c) What would be the impact of 'no change'?

- Demand for local primary care services is expected to increase in line with local growth and increasing Health Needs. This is not generated by this proposal
- There are no drivers for financial savings but the CCG does have to ensure best value for money. Any savings generated by this proposal will be reinvested in Primary Care
- No change would not provide an opportunity to improve local services, impacting on efficiency and workforce. There may also be a potential risk of not having a provider willing to bid effectively if there is no change.

**Wider Infrastructure**

- (a) What infrastructure will be available to support the redesigned or reconfigured service?
- (b) Please comment on transport implications in the context of sustainability and access

- The Medway Model is based around 6 localities and all stakeholders are now aligning their services to these localities. The Healthy Living Centres provide good estate which is an enabler to the Model.
- There are good bus services linking these practices

**Is there any other information you feel the Committee should consider?**

The CCG would welcome the views of the committee on this proposal.

**Please state whether or not you consider this proposal to be substantial, thereby generating a statutory requirement to consult with Overview and Scrutiny**

The CCG do not believe that this proposal is substantial.