










Health and Adult Social Care Overview and Scrutiny Committee Detailed Report Q4/ End of Year 2017/18

Council priority	Number of measures
Supporting Medway's people to realise their potential	9





Key

Status	Trend*	Success is
 This measure is significantly below target	 The performance of this measure has improved	 Higher figures are better
 This measure is slightly below target	 The performance of this measure has worsened	 Lower figures are better
 This measure has met or exceeded the target	 The performance of this measure is static	N/A - Desired performance is neither too high nor too low
 This measure is data only. There is no target and is provided for reference only.	N/A – data not available	
N/A – data not available		
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		

Title
3 Priority. Supporting Medway's people to realise their potential





Title
3.1 Outcome. Healthy and active communities

Title
3.1.1 Programme. Improving everyone's health and reducing inequalities

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		77.2%	77.3%	77.0%	75.0%				142.5%	75.0%	09-Apr-2018	Data reflects a reduction in Cardiovascular risk in 362 clients out of a total of 470, who have increased physical activity, lost weight, reduced their blood pressure and cholesterol levels enabling an improvement in their cardiovascular health. This has been achieved by attending the weight Management or Exercise referral programmes.

Title
3.3 Outcome. Older and disabled people living independently in their homes

Title
3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
ASCGT001	% of Long term packages that are placements		N/A	31.3%	31.4%	28%				31.4%	28%	17-Apr-2018	The proportion of open packages that are placements has, essentially, remained stable between Q3 and Q4. Over the course of the year there has been a 1.6 percentage point reduction in the ratio. At the end of


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Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													March 2018 there were 821 adults in residential and nursing care, a number that has peaked at 870 in the year (October). At the start of the year there were 853 adults in placements, so this number has reduced by 32 over the year (4%). The cohort of adults receiving long term care stands at 2614 and has remained fairly consistent throughout the year, having peaked at 2706 in October. The strategic objective of helping people to be independent in their own homes for longer is driving work to reduce the numbers in residential and nursing care but may see more packages of community based care being used in order to achieve this.
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	+	27.6%	28.1%	28.8%	32%				28.1%	30%	17-Apr-2018	The number of clients with an ongoing service, at the end of the year, who have a Direct Payment has remained steady at about 515. A small drop in the denominator cohort (those receiving a long term community service) means that the proportion of Direct payments has risen to almost 29%. This is, however, below the 32% target. Work continues to shape the market so as to create a deeper pool of Personal Assistants that clients can employ via a direct payment. This includes, employer support training to boost confidence and awareness as well as the introduction of a Direct Payments model for carers breaks. The project to launch pre paid cards continues and is working towards a launch date in mid 2018-19.
ASCOF 1G (n)	% of adults with learning difficulties in settled accommodation	+	N/A	54.9%	67.5%	75%				41.5%	75%	18-Apr-2018	This measure is not hitting target and over the last quarter performance has dropped. This is related to a decline in the number of reviews taking place (17% fewer in 2017-18 than in 2016-17) rather than a product of clients with learning disabilities not being safe and in accommodation. Only clients with a review in the last 12 months are counted in the nominator. The

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			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													reintroduction of a dedicated review team has the potential to raise the performance of this measure.
ASCOF 1H	Proportion of adults in contact with secondary mental health services in settled accommodation		N/A	60% Q2 2017/18	64.0% Q3 2017/18	70%				N/A	70.0%	17-Apr-2018	Data is produced by the DoH in arrears. Current data is for December 2017. There has been a 4 percentage point increase over the quarter 2 return. The Q3 national rate is 61%, so although the stretching 70% target is being missed the 9 month trend is positive and in excess of national performance.
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64		9.3	0.6	1.8	2.75				10.5	11	17-Apr-2018	The target for this measure is 11 admissions per 100k population. This equates to a total of 19 admissions in the year. In quarter 4 there have been less than 5 admissions bringing the full year total to 18. As such the target has been achieved; however this may alter if any admissions are added to the record at a later date. A rate of 10.4 is comfortably below the latest national rate (2016-17) of 12.8. It also represents a reduction on the Medway 2016-17 result of 11.7 admissions per 100k population.
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+		525.7	98.7	119.4	150				555.5	600	17-Apr-2018	The target for this measure is 600 admissions per 100k population. This equates to 261 individuals. In quarter 4 there have been 55 admissions. As data has been updated the number of admissions in previous quarters has also increased. This brings the provisional year end total to 242, giving a per capita rate of 555 per 100k population. This is slightly above the authorities 2016-17 result, of 545.8 admissions per 100k but below the national result of 610.7 per 100k.
ASCOF 2Cii	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		1.1	1.8	1.8	4.0				1.8	4.0	17-Apr-2018	The most recent published data is for February 2018. March data will be published in April. At the end of February 1.8 delayed transfers of care were attributable to Medway Adult Social Care, compared to 6.6 per 100k for all delayed transfers.

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													The 2016-17 average national rate per 100,000 population, for delays attributable to ASC, was 6.3. This is nearly 4 times greater than the current Medway rate.
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services		34.7%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	44%	15-Jan-2018	The carers survey is a biennial collection and there is no survey this year. The last survey (2016/17) showed 34.7% of carers were satisfied.