

**APPENDIX 1:  
COUNCIL PLAN PERFORMANCE MONITORING REPORT  
2017/18 QUARTER 4 / END OF YEAR**



Council priority	Number of measures
Medway: a place to be proud of	3
Maximising regeneration and economic growth	11
Supporting Medway's people to realise their potential	25
Ways of working: finding the best digital innovation and using it to meet residents' needs	1
<b>Total</b>	<b>40</b>









**Key**

Status	Trend*	Success is
This measure is significantly below target	The performance of this measure has improved	Higher figures are better
This measure is slightly below target	The performance of this measure has worsened	Lower figures are better
This measure has met or exceeded the target	The performance of this measure is static	N/A - Desired performance is neither too high nor too low
This measure is data only. There is no target and is provided for reference only.	N/A – data not available	
N/A – data not available		
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		

Title
<b>1 Priority. Medway: A place to be proud of</b>

Title
<b>1.1 Outcome. A clean and green environment</b>

Title
<b>1.1.1 Programme. Public Realm &amp; Street Scene</b>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
GH6 CP	Satisfaction with parks and open spaces - Citizens Panel result		68.5%	66.2% <i>Direct user feedback</i> 84.7%	68.5% <i>Direct user feedback</i> 82.3%	70%					70%	10-Apr-2018	<p>Satisfaction has increased to 68.5% in Q4 up from 66.2% in Q3; amongst those respondents who said they had been to a park or open spaces satisfaction remained higher at 82.3% (out of 283 users).</p> <p>There were 433 responses to the February 2018 Citizens' Panel giving an overall margin of error of +/- 4.7%, the increase in satisfaction between Q3 and Q4 is therefore not statistically significant.</p>
NI 195a NEW	Improved street and environmental cleanliness: Litter		97.25%	96.33%	97.00%	96.00%				96.83%	96.00%	27-Mar-2018	<p>For Q4 300 sites were inspected and 291 were an acceptable standard.</p> <p>In addition to the NI195 inspections, contract monitoring officers carry out proactive street cleansing inspections to ensure that the street cleansing contract is performing to an acceptable standard. 3 officers carry out in the region of 10 – 15 inspections per week.</p> <p>Q1 1136 acceptable standard street inspections carried out Q2 432 acceptable standard street inspections carried out</p>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													Q3 497 acceptable street inspections carried out Q4 843 acceptable street inspections carried out  The decrease in inspections during Q2 was due to staff absence and Q3 the temporary secondment placement to waste services came to an end
W6 CP	Satisfaction with refuse collection - Citizens Panel result	+	N/A	90.5%	90.8%	85%	✓	↑	↑	N/A	85%	03-Apr-2018	Satisfaction has increased slightly to 90.8% in Q4 up from 90.5% in Q3 (also a slight increase on Q4 2016/17 90.2%)  There were 433 responses to the February 2018 Citizens' Panel giving an overall margin of error of +/- 4.7%, the increase in satisfaction between Q3 and Q4 is therefore not statistically significant.









Title  
**1.1.2 Programme. Replacing Medway's street lights**

Title  
**1.2 Outcome. Medway on the Map**

Title  
**1.2.1 Programme. Medway, a great place to work, live, learn and visit**





Title  
**2 Priority. Maximising regeneration and economic growth**

Title  
**2.1 Outcome. A strong diversified economy**





Title													
2.1.1 Programme. Business Investment													
Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
ECD1	% of units let in Council owned business units		N/A	90%	91%	90%				91%	90%	10-Apr-2018	<p>Council owned business units included in this measure are Hopewell Drive, Pier Road, Innovation Studios Strood and Innovation Centre Medway (ICM) totalling 128 units for Q4 or 43,160.74 sqft. Units across the sites vary in size from approx. 120sqft to 1500 sqft.</p> <p>At the end of Q4 Innovation Studios Strood is full and there are 11 vacant units at the other 3 Council owned sites or 1,794 sqft (166.7 sqm). To put this in context, a double garage is approximately 300sqft. Of the 11 vacant units 4 are currently under offer.</p>
ECD13	% of square footage let at Innovation Centre Medway (ICM)		95%	95%	97%	90%				97%	90%	10-Apr-2018	<p>The ICM has a total space to let of 17,859.34 sq ft. The empty units vary as the sites are incubators there is always a “churn” of tenants coming and going, and at ICM moving within the building. The vacant square footage at the end of Q4 was 579 sq ft (53.8 sqm) or 7 small units.</p> <p>There are no specific trends in the nature of the vacant units at the ICM, and the Council have historically been able to adapt to need e.g. the recent conversion of one large unit to three small ones, allowed us to respond to business demand, and minimise periods between rentals.</p> <p>During Q4, six new tenants have moved in and one has vacated.</p>

Title
<b>2.2 Outcome. Residents with jobs and skills</b>

Title
<b>2.2.1 Programme. Jobs, skills and employability</b>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
NI 117(16-17)	The percentage of 16-17 year olds who are not in education, employment or training (NEET)			5.40%	3.20%	6.00%				5.40%	6.00%	18-Apr-2018	<p>At the end of Q4 there were 224 16 and 17 year olds recorded as NEET. This is 3.2%, lower than the 3.9% for the same period last year. This represents a decrease of about 50 young people. There are 5 LAC young people who are NEET and only 8 of the NEETs have EHC plans, a 25% reduction on the last quarter. 6 of the NEET 16 and 17 year old are known to YOT, a 14% reduction on last quarter. There has also been a reduction in the number of NEET young people recorded in the troubled families programme, from 121 in Q3 to 81 in Q4. This represents a 33% reduction. Work is underway with education partners, including Mid Kent College, to maximise the effectiveness, consistency and use of data, so as to maximise support and opportunities for young people.</p> <p>The rate of young people whose activity is unknown is high, at 19.8%. This will reduce now that the Youth Services team have appointed to the 'Tracker' positions. Medway Youth Services have been working closely with colleagues in Kent Youth Services to develop mutually supportive working practices, reduce duplication and maximise efficiencies. These will lead to</p>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													improved outcomes for young people.
LRCC4a	Number of jobs created and safeguarded (cumulative)	+	391	355	409	300	✓	↓	↑	409	300	10-Apr-2018	In Q4 54 jobs were created and safeguarded bringing the total for the year to 409 comprising 364 created and 45 protected. New investments during the year included Wincanton locating at Kingsnorth London Commercial Park creating 60 jobs and Pacadar at Thamesport creating 40 - both companies anticipate further jobs in 2018/19. New retail investments were strong during the year creating 213 new jobs including Marks & Spencer food and B&M in Strood and Aldi & McDonalds in Gillingham.
MAE 2	% Retention rate	+	94.38 % 2015/16	97.6% Q1 of academic year 2017/18	95.9% Q2 of academic year 2017/18	94% Q2 of academic year 2017/18	✓	↑	↓	N/A	94%	06-Apr-2018	<p>This PI is based on academic year rather than financial year.</p> <p>Data as at 1 February 2018 for Q2 of Academic year (November 2017 – January 2018). Data extracted from AQUA MIS software using Crystal report.</p> <p>Retention measures the number of learners who start a course with MAE and, at the end of the course/academic year, have completed their learning. Retention continues to meet the challenging target of 94% and this demonstrates that MAE's courses meet the aspirational, social and well-being needs of our learners.</p> <p>The overall retention rate also reflects the rigorous monitoring of attendance by tutors and curriculum staff, and improved rigour in the Initial Assessment process (ensuring learners are placed on correct course for them). Medway Adult Education's approach to improving performance is one of continuous improvement through a range of quality measures including monthly quality</p>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													<p>review meetings scrutinising KPIs, observations of teaching and learning, learner and partner evaluations, self assessment reviews and quality improvement plans at Service and Programme level.</p> <p>These measures ensure the Service's overall good KPI rates are maintained as evidenced by high retention and learner satisfaction rates.</p>
MAE 3	Achievement rate (pass rate)		96.49 % 2015/16	100% Q1 of academic year 2017/18	99% Q2 of academic year 2017/18	96% Q2 of academic year 2017/18	 Q2 of academic year 2017/18	 Q2 of academic year 2017/18	 Q2 of academic year 2017/18	N/A	96%	06-Apr-2018	<p>This PI is based on academic year rather than financial year. Data as at 2 November 2017 for Q4 of Academic year (August - October 2017). Data extracted from AQUA MIS software using Crystal report.</p> <p>The pass rate measures how many of the learners, who complete their course, achieve a qualification or their learning aim. It shows that Medway Adult Education learners continue to achieve very high pass rates and demonstrates the excellent processes in place to support learners achieve their qualifications, or to achieve their learning outcomes in non accredited provision (RARPA).</p> <p>Medway Adult Education's approach to improving performance is one of continuous improvement through a range of quality measures including monthly quality review meetings scrutinising KPIs, observations of teaching and learning, learner and partner evaluations, performance and development reviews, self assessment reviews and quality improvement plans at Service and Programme level. These ensure the Service's overall good KPI rates are maintained. Medway Adult Education has maintained its</p>





Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													Information, Advice and Guidance Matrix kite mark, and monitors the effectiveness of assessment processes, ensuring learner needs are met through differentiation, and additional learning support if required, enabling learners to reach their goals and is evidenced in the good pass and achievement rates and high learner satisfaction.

Title









**2.3 Outcome. Preventing homelessness**

Title

**2.3.1 Programme. Preventing homelessness**

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
NI 156	Number of households living in temporary accommodation		351	377	348	350				348	350	05-Apr-2018	<p>At the end of Q4 there were 348 applicants residing in temporary accommodation provided by the Council in line with its statutory responsibilities. This is a decrease from the 377 households that were accommodated at the end of Q3 2017/18.</p> <p>Latest available benchmarking figures from September 2017 identify that the rate of households in temporary accommodation is currently 3.05 per 1000 households, this is slightly lower than the national rate of 3.37 and significantly lower than the rate seen in London of 14.97. Further benchmarking has been undertaken this quarter to identify how Medway compares with other similar sized unitary authorities. In September the numbers in</p>



Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													temporary accommodation in Brighton was at a rate of 13.11 households per 1000 and Milton Keynes had a rate of 5.65 households per 1000. The service maintains robust legal thresholds to keep the number of households that need assistance to a minimum. The service is now operating a placement review panel that scrutinises all placements in to temporary accommodation as well as disseminating learning points and counteractive instruction to operational staff. There has also been a review of the visiting programme for temporary accommodation to ensure that high risk clients are visited within a week of placement to ensure accommodation is used appropriately.
HC3	No. of households with dependent children in B&B who have resided there for 6+ weeks at the end of the quarter		0	0	0	0				0	0	09-Apr-2018	<p>A snapshot at the end of Q4 identifies that no families were in bed and breakfast accommodation. Additionally throughout Q4 no families were placed into bed and breakfast for more than 6 weeks. This is also the case for 2017/18 as a whole.</p> <p>Work is continuously underway to ensure that the use of bed and breakfast is kept to a minimum. This has been done by seeking more suitable temporary accommodation for households and using HRA properties as temporary accommodation. The Service has also reviewed its procedures to ensure that all cases with children or pregnancy are moved on from bed and breakfast within appropriate timescales.</p>
HC4	Number of private sector properties improved as a result of the Council's intervention		571	N/A	765 2017/18 annual	600 2017/18 annual				765	600	09-Apr-2018	In Q4 2017/18, 172 private sector households were assisted in having their properties improved via Council intervention. Performance has reduced from Q3 (281) this is mainly due to staffing issues and an increased focussed on larger single property projects. Overall





Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													<p>performance sees 761 properties improved as a result of the Council's intervention against a target of 600. Interventions from the Private Sector Housing range from urgent to non urgent complaints that tackle lack of heating and hot water, insecurity of properties, water ingress as well as damp and condensation and statutory inspections.</p> <p>The Council's Private Sector Team continues to handle and resolve complaints from tenants and landlords, inspect and licence Houses in multiple occupation and carry out other property inspections.</p> <p>The 2017/18 figure of 765 contains data from quarters 2,3 and 4. Q1 is not included due to a change in software provider at that time.</p>

Title

**2.4 Outcome. Delivering new homes to meet the needs of Medway's residents**

Title





**2.4.1 Programme. Delivering new homes to meet the needs of Medway's residents**

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
NI 154	Net additional homes provided		553 15/16 annual	Not measured for Quarters	642 16/17 annual	1000 16/17 annual				N/A	1000	04-Apr-2018	<p>This data has been published in the Council's Authority Monitoring Report and is available on the website.</p> <p>The main findings from the Monitoring Report include the completion of 642 dwellings in 2016/17, which is a</p>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													<p>16% increase from the previous year.</p> <p>Housebuilding rates are still recovering from difficult market conditions in recent years. There are signs of growing confidence in development in Medway, such as progress seen in large regeneration schemes such as Rochester Riverside and Kitchener Barracks. There are also over 800 homes known to be under construction. However, rates of development are below the council's adopted housing target of 1000 homes a year. The development industry is also delivering significantly fewer new homes than the 1,281 dwellings per annum identified in the Strategic Housing Market Assessment as Medway's objectively assessed need for housing. The introduction of the proposed Department for Communities and Local Government (DCLG) standard method for calculating housing need would lift the annual figure to 1665 homes. It is questionable if this scale of housing could be delivered by the development industry.</p>

Title
<b>2.5 Outcome. Getting around Medway</b>






Title
<b>2.5.1 Programme. Tackle congestion hotspots by transport and public realm improvements</b>


Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
NI 167 New	Average journey time along 5 routes across Medway (mins per mile)		3.45 15/16 annual	3.87 Q2 16/17	4.09 Q3 16/17	4.00 mins				N/A	4.00 mins	04-Apr-2018	<p>In November 2017, a software update was issued for Basemap (travel analysis software) which improved the route measuring tool. Officers are in the process of examining Basemap to test changes to the software. Basemap still utilises Trafficmaster Data to provide its analysis so remains tied to DfT issuing the data before updates can be extracted from it. In December 2017, the consultant to update the Aimsun traffic model was able to utilise DfT issued Trafficmaster Data to calculate missing NI 167 data up December 2016. The necessary PIs were updated accordingly. The consultant undertook this piece of work for no additional cost.</p> <p>In March 2018 DfT stated that the next tranche of Trafficmaster Data should be released in April 2018. DfT did not state what time period this would cover but it is anticipated that it will cover up to December 2017. Once this data is released officers will be able to update NI 167 for the new time period.</p>

Title
<b>3 Priority. Supporting Medway's people to realise their potential</b>

Title
<b>3.1 Outcome. Healthy and active communities</b>






Title
<b>3.1.1 Programme. Improving everyone's health and reducing inequalities</b>













Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		77.2%	77.3%	77.0%	75.0%				142.5%	75.0%	09-Apr-2018	Data reflects a reduction in Cardiovascular risk in 362 clients out of a total of 470, who have increased physical activity, lost weight, reduced their blood pressure and cholesterol levels enabling an improvement in their cardiovascular health. This has been achieved by attending the weight Management or Exercise referral programmes.
PH14	Excess weight in 4-5 year olds		22.6%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21.5%	17-Jan-2018	The data for 2017/18 will be published towards the end of 2018.  Childhood overweight and obesity data is collated through the National Child Measurement Programme, with the annual data release expected in December 2018. 2016/17 figures for Year R show Medway is closely mirroring the plateau of national obesity figures for 4-5 year olds. Medway provide a wide range of family and childhood weight management services including the recently launched Tri For You programme. This support package includes a choice of 12 week support for the whole family, cookery skills, activity opportunities and home pack/self support for families to

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													<p>choose from. In addition the council offers a wide range of indoor and outdoor leisure and green space opportunities, and work between Public Health, planning and other RCET services is underway to create a healthier environment, that allows children to be more active and eat healthier food.</p> <p>Cllr Brake chairs the Supporting Health Weight network, which is a collection of 28 partner organisations from the public, private, voluntary and academic sector partners, that are working together to take a multi-agency approach to reducing obesity level across the population.</p>
PH15	Excess weight in 10-11 year olds		35.5%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34%	17-Jan-2018	<p>Data to be published by the Health &amp; Social Care Information Centre in December 2018, for 2017/18 school year prevalence.</p> <p>In addition to PH 14 commentary, the Supporting Healthy Weight Network has formed a smaller more strategic group to create some priority actions for the network to progress. These will be championed through the Health and Wellbeing Board and Joint Health and Wellbeing Strategy refresh.</p>

Title
<b>3.2 Outcome. Resilient families</b>

Title
<b>3.2.1 Programme. Together We Can - Children's Services</b>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
NI 101(E&M)	The percentage of looked after children who achieve the required standard in GCSE English and maths		28.6% 2015/16 annual	Not measured for Quarters	N/A 2016/17 annual	20% 2016/17 annual	N/A 2016/17 annual	N/A 2016/17 annual	N/A 2016/17 annual	N/A 2016/17 annual	20.0%	29-Mar-2018	<p>The statistical first release was published on 28/3/18. The information for this measure was redacted by the DfE due to the small numbers involved. As we know that the eligible cohort is 24 we also know that between 5 and zero entrants achieved a pass or a strong pass, This means our maximum potential result was 20.8%. Average progress 8 information has been published and Medway LAC pupils.</p> <p>At key stage 4 the progress 8 measures for Medway LAC pupils would suggest a decline in performance (against last year) which reflects, but is sharper than, the national decline.</p> <p>Progress 8 has fallen from -0.6 to -0.97. However, it remains above national which has moved from -1.14 to -1.18.</p>
A1	The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family		564	501	542	605				499	605	19-Apr-2018	<p>In the 2017/18 year 36 children have been adopted, which is an impressive 21% of those leaving care and continues our success on securing adoption for older children and sibling groups. Part of this success was supporting the adoption of one child by their foster carer after many years in care. Unfortunately, the successful outcome for this one child increased the 3 year average, for all 93 children adopted across the period, from 499 days to 542 days. Although this sudden increase in the average is a disappointing outcome of the excellent work by the adoption service, the</p>









Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													performance does remain under the most recent country wide average of 558 days
CSC0004	Number of LAC per 10,000 children		61.5	64.8	64.1	67.0				64.1	67.0	18-Apr-2018	Following a small rise in quarter 3 there has been a marginal drop in quarter 4. The rate of LAC per 10,000 population is below the target of 67 and there has been a net drop in the number of looked after children, in the last 3 months, to 408. Medway is above the most recent published national figure of 62% but above the latest average rate of 51% in the South East.
CSC0006	Number of CP per 10,000 children		49.3	54.2	53.8	65.3				53.8	65.3	18-Apr-2018	The rate of CP per 10,000 population remains below target and the small rise in quarter 3 has reversed of quarter 4. 53.8 per 10,000 population relates to 343 children, a small reduction on last quarter. Although Medway has a higher rate than the latest national figure ( 43.3) and the South east figure (41.3) t he rate in Medway is between the average rate of 41.8 in the South East of England and the average rate of 56 when the level of deprivation in Medway (IDACI index) is factored in.
N23	The percentage of children social care substantive posts not filled by permanent social workers		42.87 %	36%	37%	28%				37%	28%	18-Apr-2018	Vacancy information relates to January 2018 and will be updated when made available. There has been a 1percentage point rise on the rate of 36% in December. Medway remains above the national (17%) and southeast (16.8%) vacancy rates.








Title													
3.2.2 Programme. The best start in life													
Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
CASEIY FS Gap	Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20% of children and the mean		29.7% 15/16 academic year	Not measured for Quarters	28.2% 16/17 academic year	29.5%				N/A	29.5%	09-Jan-2018	<p>This result is for the 2016-17 academic year. Medway has continued to make good progress in this measure and has surpassed the target.</p> <p>Nationally the gap is 31.7% having risen from 31.4% in 2016, this is a 1% increase.</p> <p>Medway has reduced the attainment gap between the lowest 20% and the mean by 5% on 2016. This means that, as the attainment of the EYFS cohort is improving, we can say that the gap is narrowing due to an improvement in the attainment of the lower 20% rather than a drop in the mean score.</p>
PH16	Smoking at time of delivery		17.08%	18.12% Q2 2017/18	16.35% Q3 2017/18	17.5% Q3 2017/18				N/A	17.5%	03-Apr-2018	<p>The percentage of pregnant women smoking at time of delivery continues to improve and has reduced steadily from 19% in Q1 to 16.4% in Q3. This is as a result of joint working between Medway Foundation Trust (MFT) and Public Health.</p> <p>Maternity care professionals continue to refer pregnant smokers to the Stop Smoking Service albeit the volume of referrals of pregnant smokers has declined this year when compared to 2017/18.</p> <p>The specialist Risk Perception intervention at MFT has been paused. Approximately 20 – 30% of eligible smokers were being referred to Risk Perception.</p> <p>Medway Stop Smoking Service is now working in partnership with the Children &amp; Family Wellbeing hubs and the community midwives with a view to increasing the volume of women being offered advice on smoking cessation and accessing stop smoking interventions.</p>

Title
<b>3.3 Outcome. Older and disabled people living independently in their homes</b>

Title
<b>3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities</b>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
ASCGBT001	% of Long term packages that are placements		N/A	31.3%	31.4%	28%				31.4%	28%	17-Apr-2018	The proportion of open packages that are placements has, essentially, remained stable between Q3 and Q4. Over the course of the year there has been a 1.6 percentage point reduction in the ratio. At the end of March 2018 there were 821 adults in residential and nursing care a number that has peaked at 870 in the year (October). At the start of the year there were 853 adults in placements, so this number has reduced by 32 over the year (4%). The cohort of adults receiving long term care stands at 2614 and has remained fairly consistent throughout the year, having peaked at 2706 in October. The strategic objective of helping people to be independent in their own homes for longer is driving work to reduce the numbers in residential and nursing care but may see more packages of community based care being used in order to achieve this.
ASCOF1C(2i)	Percentage of clients receiving a direct payment for their social care service		27.6%	28.1%	28.8%	32%				28.1%	30%	17-Apr-2018	The number of clients with an ongoing service, at the end of the year, who have a Direct Payment has remained steady at about 515. A small drop in the denominator cohort (those receiving a long term community service) means that the proportion of Direct payments has risen to almost 29%. This is, however, below the 32% target. Work continues to shape the market so as to create a deeper pool of Personal Assistants that clients can employ via a direct payment. This includes, employer support training to boost

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													confidence and awareness well as the introduction of a Direct Payments model for carers breaks. The project to launch pre paid cards continues and is working towards a launch date in mid 2018-19.
ASCOF 1G (n)	% of adults with learning difficulties in settled accommodation	+	N/A	54.9%	67.5%	75%				41.5%	75%	18-Apr-2018	This measure is not hitting target and over the last quarter performance has dropped. This is related to a decline in the number of reviews taking place (17% fewer in 2017-18 than in 2016-17) rather than a product of clients with learning disabilities not being safe and in accommodation. Only clients with a review in the last 12 months are counted in the nominator. The reintroduction of a dedicated review team has the potential to raise the performance of this measure.
ASCOF 1H	Proportion of adults in contact with secondary mental health services in settled accommodation	+	N/A	60% Q2 2017/18	64.0% Q3 2017/18	70%				N/A	70.0%	17-Apr-2018	Data is produced by the DoH in arrears. Current data is for December 2017. There has been a 4 percentage point increase over the quarter 2 return. The Q3 national rate is 61%, so although the stretching 70% target is being missed the 9 month trend is positive and in excess of national performance.
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	-	9.3	0.6	1.8	2.75				10.5	11	17-Apr-2018	The target for this measure is 11 admissions per 100k population. This equates to a total of 19 admissions in the year. In quarter 4 there have been less than 5 admissions bringing the full year total to 18. As such the target has been achieved; however this may alter if any admissions are added to the record at a later date. A rate of 10.4 is comfortably below the latest national rate (2016-17) of 12.8. It also represents a reduction on the Medway 2016-17 result of 11.7 admissions per 100k population.
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000	-	525.7	98.7	119.4	150				555.5	600	17-Apr-2018	The target for this measure is 600 admissions per 100k population. This equates to 261 individuals. In quarter 4 there have been 55 admissions. As data has been




Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
	pop – 65+												updated the number of admissions in previous quarters has also increased. This brings the provisional year end total to 242, giving a per capita rate of 555 per 100k population. This is slightly above the authorities 2016-17 result, of 545.8 admissions per 100k but below the national result of 610.7 per 100k.
ASCOF 2Cii	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		1.1	1.8	1.8	4.0				1.8	4.0	17-Apr-2018	The most recent published data is for February 2018. March data will be published in April. At the end of February 1.8 delayed transfers of care were attributable to Medway Adult Social Care, compared to 6.6 per 100k for all delayed transfers. The 2016-17 average national rate per 100,000 population, for delays attributable to ASC, was 6.3. This is nearly 4 times greater than the current Medway rate.
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services		34.7%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	44%	15-Jan-2018	The carers survey is a biennial collection and there is no survey this year. The last survey (2016/17) showed 34.7% of carers were satisfied.

Title









### 3.4 Outcome. All children achieving their potential in schools









Title

#### 3.4.1 Programme. Raising aspiration and ambition

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
SE KS4 (E&M)	The percentage of children reaching the expected		57.8% 2015/16	N/A	59.4% 2016/17	6% 2016/17		N/A	 2016/17	N/A	65.0%	29-Jan-2018	Finalised KS4 results for the 2016-17 academic year have now been published. These are the latest results available.









Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
	standard in English and Maths.		annual academic year		annual academic year	annual academic year				annual academic year			<p>It is important to note that the marking scheme for English and maths GCSE changed in 2016-17. This makes comparisons with previous years indicative only. Medway has missed it's target for this measure (standard pass, grade 9-4) and has also fallen behind the national level, which was 64.2% and the south East result which is 66.5%.</p> <p>This means that Medway is 6.5% behind national attainment and 9.8% behind the South East. Last year, in an indicative comparison with the numbers passing Maths and English at GCSE (under a different marking scheme) Medway was 2% above national. 41.1% of Medway pupils achieved the Grade 9-5 (strong pass) in 2017. This is 4.2% behind national ( 42.9%) and 10% behind the south east (45.8%).</p> <p>Although Medway has only 1 secondary school under LA control it maintains a role in scrutinising and holding all providers to account vis he Regional Schools Commissioner.</p> <p>In the headline Progress 8 measure Medway achieved a score of +0.03, this is 0.02 points down on last year but still 0.06 points above the provisional national result of -0.03.</p> <p>Medway pupils archived an average Attainment 8 score of 45.7</p> <p>This is down 3.7 points or 7.5% on last year. Medway is behind the provisional national result by 0.7 points or 1.5% Where as in 2015-16 Medway was 1 point or 2% behind national.</p> <p>This shows that although Attainment 8 scores have</p>

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													dropped Medway has reduced its gap with national attainment.
CA13	The percentage of children permanently excluded from school (upheld only)		0.15%	0.02%	0.03%	0.01%				0.11%	0.06%	06-Apr-2018	<p>In q4 there have been 12 permanent exclusions upheld. this is 3 less than in Q3 and 8 less than the same quarter in 2016-17. However there are currently 16 exclusions pending outcomes.</p> <p>In the 2016-17 financial year 65 students were permanently excluded for the 2017-18 financial year this number is 51.</p> <p>However it should be noted that there are 16 exclusions pending outcomes. As such the maximum number of exclusions are 47 (academic year- 5 more than last year) and 67 (financial year- 2 more than last year). Since September the permanent exclusion process has been started 66 times. Allowing for the 16 cases awaiting an outcome there have been 50 processes concluded. Of these 31 (62%) resulted in the pupil being permanently excluded and 19 (38%) saw the pupil not excluded with 12 (63% of these 19) resolved via a managed transfer. No children with an education, health or care plan (EHCP) or SEN Statement have been permanently excluded and 17 children receiving SEN support have been excluded</p>
CASEI KS4 Ofsted	The percentage of secondary sector schools in Medway		80%	82%	82%	88.2%				N/A	88.2%	06-Apr-2018	There have been no new inspections published for Secondary schools this quarter. This target is currently being missed. 4 of 17 schools

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
	judged to be good or better												<p>inspected are outstanding, 10 are good and 3 require improvement. In the same Quarter last year 11 schools were good and 4 outstanding. Significant work is being done with the single maintained school that is below the standard expected. This includes focus on: Senior leadership capacity, middle leaders – subject by subject, better all round standards of teaching and method and support for inclusion.</p> <p>Where schools are academies Medway has an obligation to scrutinise and hold providers accountable. We are submitting applications for funding from the Sub-Regional School Improvement Fund to support work with secondary schools at Key Stage 4 with respect to disadvantaged groups ( a regional priority)</p>
CASEISP EC Ofsted	The percentage of special schools in Medway judged to be good or better		80%	80%	80%	80%				N/A	80%	06-Apr-2018	There have been no new inspections of Special schools this quarter. 3 Schools remain Outstanding, 1 is good and 1 is inadequate.
EDU3(b)	The percentage of children who were persistently absent from school		N/A	6%	7%	5.5%				11.4%	5.5%	29-Mar-2018	Absence figures for the academic year 2016/17 have now been published. The rate of overall absence for All schools has dropped from 4.8% in 2015-16 to 4.7% in 2016-17. This is compared to a national rise from 4.6% to 4.7% in the same period. This has led to Medway rising 33 places to 78th of 152 LAs. Medway primary schools have recorded an overall absence of 4.2%, the same as 2015-16. This is 0.2 percentage points below the national level (4.0%). Medway primary absence ranks at 100th out of all LAs, up from 104th in 2015-16. Medway secondary schools have seen absence rates drop from 5.4% to 5.3% in 2016-17 against a national

Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
													<p>upward movement , where secondary absence has risen from 5.2% to 5.4% As such Medway secondary absence now ranks 63rd, up from 98th, against all LAs.</p> <p>For the same year (2016/17) the level of persistent absence dropped to 11.4% form the 2015-16 level of 11.8%. This is compared to an increasing national level of persistent absence. Nationally the rate rose from 10.5% in 2015-16 to 10.8% in 2016-17. This narrowing of the gap led to Medway rising 24 places to 100th out of all LAs. It should be noted that the full year published return includes all schools unlike our in year (termly) return which is voluntary and sees approximately 80% of school participate.</p> <p>Persistent absence at the end of term 3 (current academic year) , as measured in our voluntary collection, is at 7% for all schools, down from the Term 2 result of 7.9%. This is an improvement on last year where the term 3 figure (which was more volatile due to fewer schools participating) was 8.1% This year primary persistent absence (term 3) is at 7.9% and secondary at 4.5%. These are both reductions on last year's T3 results where primary PA was at 8.1% and secondary PA at 7.0% The current rate of Looked after children who are PA is 0.03%, down compared to last years comparative result of 0.07%</p>



Code	Short Name	Success is	2016/17	Q3 2017/18	Q4 2017/18					2017/18		Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Value	Target		
SE KS2	The percentage of children who the required standard or above in Reading, Writing and Mathematics at KS2		49.0%	N/A	58% 17/18 annual	53%	 17/18 annual	 17/18 annual	 17/18 annual	58.0%	53.0%	10-Jan-2018	<p>Finalised results have now been published. 58% of Medway Children achieved the required standard or above in the aggregated Reading, Writing and mathematics measure (RWM). This was 4 percentage points (7%) behind the national result of 62% Last year the gap between national attainment and Medway was 6pp (11%).</p> <p>As such Medway has closed the gap to national by about a third. Medway has climbed 8 places in the LA rankings compared to 2016 and is now ranked 115th.</p>
SE2 OEPr	The percentage of primary sector schools in Medway judged to be good or better		82.9%	84.0%	85.0%	85.0%				85.0%	85.0%	06-Apr-2018	<p>The proportion of primary schools judged good or better has risen to reach the target. This is due to Maundene schools becoming an academy and dropping out of the countable cohort the actual number judged good or better remains the same as Q3, at 8 outstanding and 53 good. 11 schools are graded below good. 79% of academies are good or better and 93% of LA maintained schools are good or better. The rise in the percentage of LA maintained schools is, again, due to Maundene coming out of the denominator.</p>

Title
<b>4 Ways of working. Giving value for money</b>
<b>5 Ways of working. Finding the best digital innovation and using it to meet residents' needs</b>
<b>6 Ways of working. Working in partnership where this benefits our residents</b>