










Health and Adult Social Care Overview and Scrutiny Committee Detailed Report Q3 2017/18

Council priority	Number of measures
Supporting Medway's people to realise their potential	9





Key

Status	Trend*	Success is
 This measure is significantly below target	 The performance of this measure has improved	 Higher figures are better
 This measure is slightly below target	 The performance of this measure has worsened	 Lower figures are better
 This measure has met or exceeded the target	 The performance of this measure is static	N/A - Desired performance is neither too high nor too low
 This measure is data only. There is no target and is provided for reference only.	N/A – data not available	
N/A – data not available		
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		

Title
3 Priority - Supporting Medway's people to realise their potential





Title
3.1 Outcome. Healthy and active communities

Title
3.1.1 Programme. Improving everyone's health and reducing inequalities









Code	Short Name	Success is	2016/17	Q2 2017/18	Q3 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		77.2%	79.1%	77.3%	75.0%				75.0%	10-Jan-2018	Data shows that out of 569 who completed within the Weight Management service or the Exercise referral programme, 440 improved their Cardiovascular risk by reducing their cholesterol levels, blood pressure or weight whilst making improvements in their activity levels.

Title
3.3 Outcome. Older and disabled people living independently in their homes









Title
3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities

Code	Short Name	Success is	2016/17	Q2 2017/18	Q3 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCGBT 001	% of Long term packages that are placements		N/A	31.6%	31.3%	28%				28%	15-Jan-2018	The proportion of open packages that are placements continues to fall and is now at 31.3% Over the quarter the percentage peaked at 32.2% but fell in December as the number of residents in care homes fell and the number of

APPENDIX 1

Code	Short Name	Success is	2016/17	Q2 2017/18	Q3 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												<p>adults dropped.</p> <p>Currently there are 837 adults in care homes and 2672 adults using long term services. The service is working to reduce both the numbers of clients in care settings and the number receiving long term support.</p> <p>Home first and 3 conversations seek to limit the use of long term packages, whilst rigorous scrutiny of the use of residential and nursing placements ensures that residents remain independent in their own homes for as long as possible.</p>
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service		27.6%	27.6%	28.1%	30%				30%	15-Jan-2018	<p>There are about 515 clients with ongoing long term services receiving an ongoing direct payment. The phased target for Q3 is 30% and Medway is now behind this, at 28.1% Work is being undertaken to reconcile the records on Framework i and Integra to align both systems.</p> <p>Nationally (2016-17) 28.3% of ASC clients received a direct payment, which shows Medway is largely inline. However we are behind the South East average of 30.5% The promotion of Direct Payments as the preferred method of delivery remains a key focus for all ASC teams and the speed of the financial assessment process is under ongoing review.</p> <p>Other actions includes, Employer support training to boost confidence and awareness, Market Stimulation and ongoing work with MCG/Ocelot to increase the numbers of personal assistants, The introduction of pre paid cards, partnership work with Community Interest Concerns (WALT and wHoo Cares) as well as the introduction of a DP model for short breaks.</p>
ASCOF 1G (n)	% of adults with learning difficulties in settled accommodation		N/A	50%	54.9%	75%					15-Jan-2018	<p>Progress continues to be made in this measure however it remains below target. although the trend is upward the rate of</p>

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			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												<p>improvement is not fast enough.</p> <p>This measure was the subject of a focused discussion in the ASC performance forum on the 25/1/18. The 2016-17 National outturn was 76.4%, which is considerably higher than Medway. The trend in Medway, over the last 3 years is downward, which is the opposite of the national direction of travel.</p> <p>Performance of this measure was discussed at the monthly performance meeting on the 25-1-18. It was agreed that the service would initially undertake work to prioritise data quality and clients in need of a service review (clients with a review over 12 months old are not counted in the nominator), along side work continuing to support clients in finding suitable settled accommodation.</p>
ASCOF 1H	Proportion of adults in contact with secondary mental health services in settled accommodation		N/A	61% Q1 2017/18	60% Q2 2017/18	70%				70%	15-Jan-2018	<p>Data is produced by the DoH in arrears. The most recent data relates to September 2017. There has been a small decline in the proportion of MH clients in settled accommodation and we remain below the 70% target, at 60%</p> <p>This is in-line with national performance. B&I will be supporting the new Assistant director in reconciling this external data with internal records and planning remedial action.</p>
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64		9.3	2.9	0.6	2.75				11	15-Jan-2018	<p>In Q3 there have been 2 admissions from this age group, so far. Retrospective authorisation has increased the Q1 total to 8 and the Q2 total to 5. As such there has been 14 admissions so far this year. It is likely that backdated inputting will cause the Q3 figure to rise. The rate per 100k population for Q3 is, currently 0.6. For the year the cumulative total is 8.1. This is higher than the 6.9 per 100k (which equated to 12 admissions) at the same point last year. Our target per 100k rate is 11. This equates to 19 admissions. As such a further 6 admissions from the 18-64 age group will mean this target is missed.</p>

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			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	⊖	525.7	142.3	98.7	150	✔	↑	↑	600	15-Jan-2018	<p>In Q3 there have been 43 admissions to residential and nursing care. This is a per 100k rate of 98.7. So far, for the year there have been 173 admissions, which equates to 397.1 per 100k population. Our target is 600 admissions per 100k, which relates to 261 admissions.</p> <p>This means that a further 89 admissions will mean the target is missed. The Q1 total has, after retrospective updating and authorisations risen to 68 admissions, 156.1 per 100k population and the Q2 out turn has risen to 62 admissions, 142.3 per 100k population.</p> <p>At the end of Q3 2016-17 there had been 163 admissions, as such we have already admitted more 65+ clients than last year, with the expectation that this will rise.</p>
ASCOF 2Cii	Delayed transfers of care from hospital which are attributable to adult social care (ASC) per 100,000 population	⊖	1.1	1.8	1.7	4 per 100,000 pop	✔	↑	↑	4 per 100,000 pop	15-Jan-2018	<p>The most recent published data is for November. December's data will be published in February. At the end of November 1.7 delayed transfers per 100k population was attributable to Medway ASC, compared to 7.2 per 100k for all delayed transfers.</p> <p>As such the proportion of delays attributable to ASC as a percentage of all delays is falling. It is currently 23%, down from 24% in Q2 and 26% in Q1.</p>
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services	⊕	34.7%	Not measured for Quarters	Not measured for Quarters					44%	15-Jan-2018	The carers survey is a biannual collection and there is no survey this year. The last survey (2016/17) showed 34.7% of carers were satisfied.