

Measure	Outcome	Progress as at September 2017
Reducing ASB and envirocrime		
Ensure applicants to the Community Trigger are responded as per guidelines	95%	No Community Trigger applications received.
Repeat ASB victims are considered for completion of a Risk matrix and interventions put into place where required	100% of ASB victims. Ensure all interventions are recorded on THEMIS and risk reviewed in line with force policy	100%
To carry out multi-agency operations to target ASB issues identified by the Community Safety Partnership in conjunction with the CSP Analyst	Quarterly	A number of joint operations have taken place between Kent Police and Medway Council Housing where premises have been suspected of cuckooing. See 'Supporting a safe night time economy' below.
Preventing radicalisation		
Delivery of action plans by responsible authorities to reduce radicalization to comply with statutory guidance	That the multi-agency Prevent Board monitors the responsible authorities action plans and oversees awareness of Prevent.	The multi-agency board meets quarterly. Action Plans in the process of being shared. New e-learning WRAP training now available following the Channel training. Channel referrals continue to be made with the Channel Panel meeting monthly. Prevent formed part of Safeguarding Adults Week where a short training session was presented at their conference.
Supporting a safe night time economy		
Targeted partnership enforcement activity	One per quarter risk based reviews that target premises identified as having the most threat of risk and harm	Rochester High Street remains an area of focus with regard to begging and homelessness. The forum with traders and residents continues to meet which reports back to a Homeless Strategy Group set up by Cllrs Doe, Gulvin and Brake. The next meeting is on 15 th November. There have been a number of large gatherings of young people in Gillingham High Street. Police resources have been deployed as well as Youth Services. A joint event was held at Saunders Street Ball Park where a number of diversionary activities were laid on, this was supported by staff from the CSP, Medway Council Housing, ParkSport, Youth Services, PCSO's, Community Policing Team and Early Help.
Mental Health Provision		
To support agencies that manage mental health in the community and to work collaboratively to identify ways to enhance the current provision.	Supporting existing multi-agency working group to identify what provision is required and identify funding.	Multi-agency working group in place. Mapping of service provision across Medway is taking place. The 'street triage' pilot continues to run - this a Mental Health Nurse being deployed with a Police Officer on 2 nights a week. Scoping meeting held in November with Improving Mental Health Provision CIC, who are supported by the PCC.

Supporting Victims and Tackling Offenders of Sexual and Domestic Abuse

Measure	Outcome	Progress as at September 2017
Tackling domestic abuse		
Implementation of the Medway Domestic Abuse Plan, incorporating the Joint Targeted Area Inspection (JTAI) and the NICE guidance.	To be achieved during 2017-2018. To be delivered via Medway Domestic Abuse Sub Group	Plan is currently in draft format and was agreed in September by the Sub Group.
Front line A&E staff demonstrating knowledge and signs of DA and CSE and the signposting available	Continue existing training programme to be made available to all A&E staff	30 first and second year doctors have attended Domestic Abuse training. Training programme continues with Medway Foundation Trust (MFT) on a monthly basis. MFT DA policy was updated in Q1.
Tackling child sexual exploitation		
Implementation of the MASE Plan to help raise awareness	100% implementation	The Multi-agency Sexual Exploitation (MASE) action plan continues to be delivered along with the Medway Safeguarding Children Board (MSCB).
Tackling human trafficking		
Raising awareness of the signs of Human Trafficking to frontline practitioners to make them aware of the risks, whilst seeing an improved referral rate.	75% of all staff	A comprehensive action plan, 'addressing modern slavery and human trafficking' has been completed by Medway Council which looks at accountability, training, reporting and referring, monitoring of alerts and/or referrals made, and multi-agency preventative work and awareness-raising. KFRS have increased staff training and awareness around gangs and modern day slavery.
Undertake self-assessment using the national tool and implement recommendations	Complete self-assessment and 75% implementation	
Raise awareness of Human Trafficking and referral mechanisms with other agencies	75% of all staff	
Tackling hate crime		
Increase ability to report Hate Crime other than through Kent Police	Establish Third Party reporting hubs.	MCCH have produced a training package which was presented to the Independent Police Advisory Group. 8-10 local Community Hubs have been identified and training was delivered by MCCH in September 2017. This includes all of Medway Council's Community Hubs.
Combating youth gang violence		
Map resources to support development plans, while also drawing on a range of regional and national resources that are available, including consideration to twin with other areas to share ideas, practice and leadership Recommendation from the Home Office Peer Review into Ending Gang and Youth Violence.	Create partnership Gang Profile to support targeted operations coordinated by the Serious and Organised Partnership (SOCP)	Following the Q1 update, the SOCP has commenced with attendance from a wide range of partners. Plans on a page along with a '4 P' plan (Prepare, Pursue, Prevent and Protect) are being used to target known gangs. Wider links being made with Child Sexual Exploitation, Missing Persons and Human Trafficking. Referral process being rolled out. Increased agency support from within Medway Council and KFRS.

Tackling the harm caused by substance misuse

Measure	Outcome	Progress as at September 2017
Preventing and treating drug and alcohol misuse		
Maintain the performance of opiate users successfully completing treatment	Deliver successful outcomes of 8% per quartile.	7.5% achieved in Q1 (Q2 data not yet available). This is slightly lower than last quarter (7.7%) but still two percent higher than Q1 last year.
Use the intelligence from all responsible authorities to develop a cumulative impact policy for the Medway Statement of Licensing Policy	Draft Cumulative Impact Policy agreed by key partners	Draft Cumulative policy written and shared with Licensing Committee members for comment. Will go out for public consultation in Q3 alongside the Medway Statement of Licensing Policy
Recommission adult specialist treatment service provision for Medway	New services in place for contract start date of 1st April 2018	Tender evaluations are underway and on tract to award for 1 April start.
Work with partners in CCG and Police to reduce the misuse of prescribed medications.	Routine monitoring of GP prescribing practices to inform training and awareness raising.	Plan in place with current provider to deliver further training at GP protected learning event. CCG will make substance misuse training part of the GP mandatory training from next year. Provider is working with the CCG around a pilot to support 2 GP practices on a reduction plan for identified patients.
Tackling illicit tobacco		
A targeted campaign for illegal tobacco sales	1 campaign which leads directly to seizures of illicit tobacco	Event planned for Q3. Staff attended CSP consultation event market place to raise awareness.

Reducing Re-offending

Measure	Outcome	Progress as at September 2017
Delivering rehabilitation services that enable individuals to aspire achieve and make sustainable changes to their lives		
Completion of Community Orders and Suspended Sentence Orders	75%	75.3%
Completion of Licence and Post Sentence Supervision Period	65%	78.5%
YOT Percentage reduction in returning re-offenders within 6 months	33%	44% = 18 YP completed an order between 1/10/16 and 31/3/17 8 went on to commit further offences within 6 months of completing there Order – this includes breach's
YOT Percentage of re-offending by use of those who have accessed the Triage system.	< 20%	30% = 20 YPs who have been worked with on an out of court disposal between 1/10/16 and 31/3/17, 6 went on to commit further offences with 6 months of completing this work
YOT - The number of young people with Looked After Children (LAC) status (including POLA - Placed in Other Local Authority Areas) status known to Medway YOT	10% reduction	16% = 48 YP known to Medway YOT in Q2. 2 LAC 6 POLA
Delivering individual and group based interventions including domestic abuse perpetrator programmes		
Delivery of Programme Requirement	90%	100%
Delivering intensive multi agency interventions aimed at those most at risk of re-offending		
Implement Early Help outcomes framework	840 child assessments to be completed across Medway	Q2 figure for assessments started in period is 219, combined with our Q1 figure of 287 that gives us a total of 506. It needs to be noted that sssessments are often placed on the system after they have occurred and are then backdated to reflect the actual date so these figures will increase over the next few months.
Number of adult IOM cohort residing in community and custody	Benchmark December 2015 Community 16 Custody 25	September 2017 Community 15 Custody 11 Following a refresh of the IOM cohort to include all crime types, the lists have been refreshed and are showing a steady increase. The aim is to maximise effectiveness of IOM by targeting individuals most in need of intensive multi agency management and support.
Effectiveness of IOM in reducing reoffending	Following a refresh of the IOM cohort to include all crime types, the performance monitoring framework is under review. This has been discussed at the Kent and Medway Reducing Re-offending Board and is now due to be agreed by the Performance and Delivery Group, when work on the measures has been finalised.	Number of offences committed by 15 individuals subject to IOM = 3 Number of offences committed during comparative timeframe prior to IOM = 43 Reduction in re-offending = 93% Comparative data for Kent = 88%
YOT - Percentage of cohort that re-offend within 6 months of completing their intervention	< 50%	38% YP who have carried out work with YOT have gone on to complete further offences within 6 months
Delivering Community Payback that benefits the local community and enables service users acquire new skills		
Delivery of unpaid work requirement through Community Payback	90%	94%

Commitment to Safeguarding and Improving Services

Measure	Outcome	Progress as at September 2017
Communication		
The use of social marketing to engage our communities	<p>To develop and evolve an approach to reach a range of risk groups across Medway</p> <p>To share learning outcomes around social marketing practices with CSP partners</p>	<p>Social marketing approached used to identify and influence KFRS campaigns in order to reach wider audiences including:-</p> <ul style="list-style-type: none"> • Respect not Neglect • Restart a Heart sessions at a number of stations across the county (including Chatham) <p>A range of local initiatives have been delivered through operational stations within quarter 2 including:-</p> <ul style="list-style-type: none"> • Gas Safety <p>KFRS major campaigns this quarter include:-</p> <ul style="list-style-type: none"> • Summer Safety • Fire Kills: Cooking • Fire Kills: Home Fire Safety • High Rise Confidence and Reassurance <p>Other targeted work with partners to support the Dementia Alliance Action Plan, including opening all of Kent's 24 hr fire stations as dementia safe havens.</p> <p>Joint Kent emergency service Chiefs pledge to - #Unitedagainstdementia</p>
Improvement		
Protecting vulnerable people and preventing incidents and accidents in the home	The take up of KFRS home safety services and from partnership signposting/referring	<p>The number of completed safe and well visits this quarter is 262.</p> <p>The number of social isolation referrals identified by KFRS this quarter is 8.</p> <p>The number of child and adult safeguarding concerns identified and recorded by KFRS this quarter is 4.</p> <p>Roll out of lockable valves on gas cookers to dementia suffers.</p>
Efficiencies		
The development of joint safe and well visits in partnership	Safe and well visits delivered at least 4 times per year in partnership	<p>Targeted Safe and Well visits have been undertaken by both operational crews and home safety officers culminating in 262 visits this quarter. Participating stations in Medway include Rochester, Chatham and Strood.</p> <p>Opportunities exist for multi partner work to be developed from Safe and Well visits around social isolation reduction, elderly victims of crimes such as the no cold calling initiative and home improvement services.</p> <p>Work has commenced on identifying the most vulnerable within sheltered housing.</p>
A commitment to sharing data to help identify vulnerable people and groups in Medway	<p>Daily telecommunications and monthly operational meetings with community safety partners</p> <p>To work collectively within the SMART team as part of an area based model/hub approach</p>	<p>A total of 158 (75 from KFRS) issues were discussed on the daily conference call. As a result of fire setter issue raised earlier in the year (September) one man was found guilty of arson (one incident involved a tent belonging to two homeless people where the two occupants received burns).</p> <p>The Operational Group continues to address repeat victims, offenders and locations with 18 issues currently being addressed by partners.</p> <p>KFRS invited to the multi partner summit in September and remain committed to supporting the safeguarding hubs.</p>