# Health and Adult Social Care Overview and Scrutiny Committee Detailed Report Q2 2017/18

Total number of measures: 9

# Key

Status	Trend*	Success is								
This measure is significantly below target	The performance of this measure has improved	Higher figures are better								
This measure is slightly below target	The performance of this measure has worsened	Lower figures are better								
This measure has met or exceeded the target	The performance of this measure is static	N/A - Desired performance is neither too high nor too low								
This measure is data only. There is no target and is provided for reference only.	N/A – data not available									
N/A – data not available										
*Short trend compares to last quart	*Short trend compares to last quarter.									
*Long trend compares to average of previous 4 quarters.										

Title

# 3 Priority - Supporting Medway's people to realise their potential

Title

3.1 Outcome. Healthy and active communities

Title

## 3.1.1 Programme. Improving everyone's health and reducing inequalities

Code	Short Name	Success is		Q1 2017/18	Q2 2017/	18					Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk	•	77.2%	77.8%	79.1%	75.0%		•		75.0%		Data shows 457 people have attended either the adult weight management or exercise referral scheme and have reduced their cardiovascular risk.  Cardiovascular risk is lowered by a reduction in blood pressure weight and cholesterol levels, with an increase in physical activity

Title

#### 3.3 Outcome. Older and disabled people living independently in their homes

Title

## 3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities

Code	Short Name	Success is		Q1 2017/18	Q2 2017/	18					Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	U	Short Trend	Target		
001	% of Long term packages that are placements		N/A	31.8%	31.6%	28%		•		28%		At the end of Q2, 31.6% of long term services were placements. This represents 851 out of 2694 packages of care. Over the quarter the proportion of packages that are placements, has remained steady, at just under 32%. The number of open packages has also remained steady, at

## **APPENDIX 1**

Code	Short Name	Success	2016/17	Q1 2017/18	Q2 2017/	18					Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												around 2700. The wider adoption of the three conversation model is expected to reduce the number of placements and the number of packages.
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	•	27.6%	27.1%	27.6%	27%				27%	10-Oct-2017	Just over 500 clients with an ongoing service are receiving an ongoing direct payment. The proportion of clients receiving a direct payment has risen, albeit slowly, for the last 4 months. The phased target of 27% has been exceeded.
ASCOF 1G (n)	% of adults with learning difficulties in settled accommodation	•	N/A	48.4%	50%	75%		•	•	75%	10-Oct-2017	Currently 50% of LD clients are in settled accommodation. Nationally 76.2% of LD clients live in their own home. It is expected that the revised area based structure, which is now in place, will deliver a stronger result for this measure.
ASCOF 1H	Proportion of adults in contact with secondary mental health services in settled accommodation	•	N/A	67.0% Q4 2016/17	63.0% Q1 2017/18	70%	Q1 2017/18	Q1 2017/18	Q1 2017/18	70%	10-Oct-2017	Data is produced by DoH in arrears. The most recent data is for July 2017. Despite an improvement to 67% at the beginning of the financial year performance has dropped back to 61%, 7 percentage points away from the target. This is just above the national rate of 60% It is expected that the newly installed Area Structure will be able to provide greater multiagency support which will positively impact this measure.
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64		9.3	4.1	1.2	2.75		•	•	11	10-Oct-2017	In Q2 there have been 2 admissions recorded, although this may rise with backdated inputting. This means, for the quarter, that there are 1.2 admissions per 100,000 population, which is below the quarterly target. So far this year there have been 9 admissions, which equates to a rate of 5.2 per 100,000 population. This is narrowly under the 5.5 per 100,000 target for the first two quarters and translates to half an admission.
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+		525.7	160.7	89.5	150		•	•	600	10-Oct-2017	So far 39 admissions have been recorded, however this is expected to rise with retrospective additions to the system. At this stage the picture for Q2 is good, with there being 26 less admissions than the target permits. Combining Q1 and Q2 show that there have been 107 admissions this financial year. This is 245.6 admissions per 100,000 population, 23 admissions lower than the target of 300 per 100,000

# **APPENDIX 1**

Code	Short Name	Success is	2016/17	Q1 2017/18	Q2 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												population permits. in Q2 last year, there were 70 admissions. A similar number this year, would endanger our ability to hit the 600 admissions per 100,000 population target.
	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		1.1	3.3 Q4 2016/17	2.0 Q1 2017/18	4.0	Q1 2017/18	Q1 2017/18	Q1 2017/18	4.0	12-Oct-2017	DToC data is published in arrears. September's result will be available in November. August data, the most recent published, shows that DToC attributable to ASC were at 1.8 per 100,000 population, compared to a total DToC rate for Health and Social Care combined of 7.6. Delays attributable to ASC are, as such, proportionally fewer than in June.
3B	ASCOF 3B Overall satisfaction of carers with social services	•	34.7%	Not measur ed for Quarter s	Not mea	sured for	Quarters			44%	J	Provisional data remains at 34.7%.  The carer's assessment, support plan and review forms are in the process of being revised to ensure they reflect a personalised, holistic approach to assessing the needs of carers. Supporting a personalised approach to carers support, the current provision of the Carers Breaks services is being adapted to allow greater capacity to offer a direct payment in place of a commissioned service to allow flexible support plans to be developed to support the complex individual needs of informal carers. The Community Interest Companies of 'WALT' and 'WHoo Cares' are currently running a pilot focussed on improving outcomes for carers through understanding individual needs, giving carers further input into how they are supported by Adult Social Care and increasing the choice around personalised support that can be delivered in the local community.