










## Health and Adult Social Care Overview and Scrutiny Committee Detailed Report Q1 2017/18

**Total number of performance measures: 9**





### Key

Status	Trend*	Success is
 This measure is significantly below target	 The performance of this measure has improved	 Higher figures are better
 This measure is slightly below target	 The performance of this measure has worsened	 Lower figures are better
 This measure has met or exceeded the target	 The performance of this measure is static	N/A - Desired performance is neither too high nor too low
 This measure is data only. There is no target and is provided for reference only.	N/A – data not available	
N/A – data not available		
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		

Title
<b>3 Priority. Supporting Medway's people to realise their potential</b>



Title
<b>3.1 Outcome. Healthy and active communities</b>

Title
<b>3.1.1 Programme. Improving everyone's health and reducing inequalities</b>

Code	Short Name	Success is	2016/17	Q4 2016/17	Q1 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		77.2%	77.8%	77.8%	75.0%				75%	05-Jul-2017	529 people of the 680 who attended Tipping the Balance or the Exercise referral programmes reduced their Cardiovascular risk by making a behaviour change which resulted in lowering of weight, blood pressure and cholesterol levels and increasing their activity

Title
<b>3.3 Outcome. Older and disabled people living independently in their homes</b>






Title
<b>3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities</b>

Code	Short Name	Success is	2016/17	Q4 2016/17	Q1 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCGBT 001 NEW	% of Long term packages that are placements		N/A	N/A	31.8%	28%		N/A	N/A	28%	25-Aug-2017	At the end of Q1 31.8% of ongoing long term services were placements. This represents 858 of 2701 service packages. During the quarter a gradual decline in the proportion of placements has been seen, the percentage of services that are placements has dropped by 1.2percentage points. The 3 Conversations model continues to show encouraging results

APPENDIX 1

Code	Short Name	Success is	2016/17	Q4 2016/17	Q1 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												in reducing the number of placements from initial requests for social care support. Ongoing reduction of long term packages as placements will be supported through the adoption of this method of practice across adult social care teams.
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	+	27.6%	27.6%	27.1%	25%	✓	↑	↓	32%	25-Aug-2017	The numbers of clients receiving support via direct payments remains constant, at about 500. The proportion of total clients is declining as the number of clients with open, long term services, rises. Despite this, the phased target has been exceeded. Work continues to improve the efficiency of the financial assessment process and remove barriers to clients choosing a direct payment.
ASCOF 1G (n) NEW	% of adults with learning difficulties (LD) in settled accommodation	+	N/A	N/A	48.4%	75%	⬮	N/A	N/A	75%	25-Aug-2017	In June 48.4% of adults with LD were living independently. This is below the 75% target. The current restructure of Adult Social Care teams into an area based cross functional team will include plans to support adults with LD to live independently.
ASCOF 1H NEW	Proportion of adults in contact with secondary mental health services in settled accommodation	+	N/A	N/A	67.0%	70.0 %	⚠	▬	▬	70%	17-Aug-2017	The proportion of adults in contact with secondary mental health services in settled accommodation remains consistent at 67%. This is still 3 percentage points below the 70% target. The current restructure of adult social care teams into an area based cross functional team will support a holistic multiagency approach to supporting adults with mental health support needs.
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	▬	9.3	1.2	0.6	2.75	✓	↑	↑	11	25-Aug-2017	In Q1 only 1 18-64 year old was admitted to residential or nursing care. This figure may rise as care packages are updated. Admissions are consistent with Q1 2016-17 admissions at the same point last year.
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	▬	525.7	135.4	133	150	✓	↓	↑	600	25-Aug-2017	For Q1, 58 65+ adults have been permanently admitted to residential or nursing care. This may rise due to delayed placement recording. This is slightly higher than the "final " Q1 figure in 2016-17, which was 56 (128.6 per 100,000 population).

APPENDIX 1

Code	Short Name	Success is	2016/17	Q4 2016/17	Q1 2017/18					2017/18	Latest Note Date	Latest Note
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCOF 2Cii	Delayed transfers of care (DToC) from hospital which are attributable to adult social care (ASC) per 100,000 population		1.1	2.8 Q3 2016/17	3.3 Q4 2016/17	4.0 Q4 2016/17				4.0	25-Aug-2017	<p>March 2017 data has now been published. Medway had 3.3 DToC per 1000,000 population attributable to ASC. This was 7 of 30 delays.</p> <p>For the quarter there were 92 delays of which 32% (30) were attributable to ASC. For the year 85, (23% of the 367 delays) were due to ASC.</p> <p>July data has not yet been published. April data is the latest available, published data. Medway's strong performance continued with the rolling DToC total of delays attributable to ASC, standing at 2.8 per 100,000 pop.</p>
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services		34.7%	Not measured for Quarters	Not measured for Quarters					44%	25-Aug-2017	<p>Provisional data remains at 34.7%. The carer's assessment, support plan and review forms are in the process of being revised to ensure they reflect a personalised, holistic approach to assessing the needs of carers. Supporting a personalised approach to carers support, the current provision of the Carers Breaks services is being adapted to allow greater capacity to offer a direct payment in place of a commissioned service to allow flexible support plans to be developed to support the complex individual needs of informal carers. The Community Interest Companies of 'WALT' and 'WHoo Cares' are currently running a pilot focussed on improving outcomes for carers through understanding individual needs, giving carers further input into how they are supported by Adult Social Care and increasing the choice around personalised support that can be delivered in the local community. Data due October 2017.</p>