

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

20 JUNE 2017

SOUTH EAST COAST AMBULANCE SERVICE UPDATE

Report from: Daren Mochrie, Chief Executive, SECAmb

Jon Amos, Acting Director of Strategy and Business
Development, SECAmb

Author: Jon Pitt, Democratic Services Officer

Summary

The Committee will be provided with an update on the progress being made by the South East Coast Ambulance Service following the 'inadequate' rating given by a Care Quality Commission inspection undertaken in 2016, including implementation of a Recovery Plan and initial feedback following the recent re-inspection.

1. Budget and Policy Framework

- 1.1 Under the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 the Council may review and scrutinise any matter relating to the planning, provision and operation of the health service in Medway.
- 1.2 The terms of reference for the Health and Adult Social Care Overview and Scrutiny Committee (Chapter 4 Part 5 paragraph 22.2 (c) of the Constitution) includes powers to review and scrutinise matters relating to the health service in the area, including NHS Scrutiny.

2. Background

- 2.1. On 30 October 2015 it was announced that the South East Coast Ambulance Service NHS Foundation Trust was being investigated following the implementation of a pilot project introduced by the Trust to delay sending help for certain 111 calls and transferring them to the 999 system, thereby gaining an additional 10 minutes in which to respond.
- 2.2 The Care Quality Commission (CQC) published its inspection findings on 29 September 2016. This gave SECAmb an overall rating of inadequate. As a consequence of the inadequate rating, a re-inspection of SECAmb took place from 15 to 18 May 2017.

2.3 Following discussion at the Committee's Pre-Agenda meeting on 25 May, SECAMB has been asked to focus on the following in its update to the Committee:

- i) Preliminary feedback from CQC inspection
- ii) Finances
- iii) Recruitment / senior management and Board changes
- iv) Implementation of the Trust's Recovery Plan
- v) Planning for winter pressures
- vi) Addressing workplace bullying

2.4 A presentation provided by SECAMB is attached as Appendix 1 of this report.

2.5 Medway is represented on a Sub-Group of the South East Health Scrutiny Network established to undertake scrutiny of SECAMB. An update on the Sub-Group meeting held on 20 March is included in the Work Programme report on this agenda. The next meeting of the Sub-Group is due to take place on 26 June.

3. Risk Management

3.1. There are no specific risk implications for Medway Council arising directly from this report.

4. Legal and Financial Implications

4.1. There are no specific financial or legal implications for Medway Council arising directly from the report

5. Recommendations

5.1. The Committee is asked to note and comment on the update provided.

Lead Officer Contact:

Jon Pitt, Democratic Services Officer
Telephone: 01634 332715 E-mail: jon.pitt@medway.gov.uk

Appendices

Appendix 1- Presentation provided by SECAMB

Background papers

None.