










Appendix 1

Regeneration, Culture and Environment Overview and Scrutiny Committee Detailed Quarter 3 2016/17















Key

Status	Trend* Arrows	Success is
 This measure is significantly below target	 The performance of this measure has improved	 Higher figures are better
 This measure is slightly below target	 The performance of this measure has worsened	 Lower figures are better
 This measure has met or exceeded the target	 The performance of this measure is static	N/A - Desired performance is neither too high nor too low
 This measure is data only. There is no target and is provided for reference only.	N/A - Rating not appropriate / possible or target is cumulative	
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		









Title
1 Medway: A place to be proud of

Title
1.1 A clean and green environment


Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
GH6 CP	Satisfaction with parks and open spaces - Citizens Panel result		N/A	N/A	71%	68.8%	70%				70%	23-Jan-2017	Satisfaction with Medway's green spaces continues to be high, showing a small reduction on the previous quarter's figures. The Council will continue to work with Medway Norse and investigate current performance.
NI 195a NEW	Improved street and environmental cleanliness: Litter		97.42 %	96.92 %	97.67 %	97.00 %	96.00 %				96.00 %	05-Jan-2017	The contract monitoring team carry out regular street cleansing inspections across Medway to ensure the contractor is meeting their contractual obligations. During Q3 the vast majority of inspections returned scores of grade B (predominantly free of litter and refuse except for some small items) or above. These excellent results are being achieved through the close working of client and contracting teams, ensuring best value, performance and clean streets for Medway.
W6 CP	Satisfaction with refuse collection - Citizens Panel result		N/A	N/A	90%	89.9%	85%				85%	20-Jan-2017	This performance remains exceptionally high and suggests Medway residents continue to receive an excellent weekly collection service.

Title
2 Maximising regeneration and economic growth





Title
2.1 Residents with jobs and skills





Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 117	The percentage of 16-18 year olds who are not in education, employment or training (NEET)		7.31%	7.80%	5.30%	6.30%	6.00%				6.00%	10-Jan-2017	<p>December data is not yet available. Based on November data 6.3% (639) young people are NEET. This is a decrease on the percentage of NEET (7.4%) and numbers of NEET (724) at the same point last year (November 2015).</p> <p>Performance against the revised targets detailed in the Q2 commentary are as follows:</p> <ul style="list-style-type: none"> . Target 16 year olds – 3.21% November performance 2.8% variance –0.41 percentage points (pp) . Target 17 year olds – 6.17% November performance 6.3% variance +0.13 pp . Target 18 year olds – 9.15% November performance 9.6% variance +0.45pp <p>As such it can be seen that whilst there are proportionally less 16yo NEETs than the target there are proportionally more 17 and 18 year olds.</p>
LRCC4a	Number of jobs created and safeguarded (cumulative)		476	759	186	267	225				300	11-Jan-2017	Some Q3 figures still awaited but cumulative figure of 267 above target of 225 and includes 25FTE jobs at new TK Maxx Hempstead Valley store opened in October.




Title
2.2 Getting around Medway

Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 167 New	Average journey time along 5 routes across Medway		2.95	3.45	N/A	N/A	4.00	N/A	N/A	N/A	4 mins	10-Jan-2017	Members received a briefing note on 27 January 2017 providing advice and guidance on how this data is captured. The Council will now be using new Department of Transport (DfT) data. Due to the DfT's new system of capturing journey time information there is a time delay and officers will not be able to report on performance until Q2 2017/18. Officers are in receipt of DfT April 2016 data and are analysing this enhanced journey time information to review what could be reported in the future.

Title
2.3 Preventing homelessness

Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 156	Number of households living in temporary accommodation		260	259	306	317	300				300	08-Jan-2017	The Council is working effectively with households to be able to prevent homelessness where possible, and this is reflected in a reduction in the number of homeless applications being made, however, it is not possible to prevent homelessness in all cases, and the number of households that the Council is accepting a duty to provide accommodation remains generally stable at a

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			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target			
														<p>3.5% increase compared to 7.8% across Kent. Where a duty to provide accommodation is accepted the Council has to identify suitable alternative housing and in most cases this will mean an offer of affordable housing. For the year to date the number of social housing units becoming available for let has reduced by approximately 29% compared to the same period in 2015/16, this has meant that the number of households being accommodated within TA has increased over this period.</p> <p>Despite this increase the number of households in temporary accommodation in Medway per 1,000 households is 2.7 which is below the national average of 3.15 and considerably below the London level of 14.72 per thousand.</p>
HC3	No. of households with dependent children in B&B who have resided there for 6+ weeks at the end of the quarter		0	0	0	0	0				0	08-Jan-2017	Nationally the number of families placed in B&B accommodation has increased and of those placed in B&B some 52% had been there for more than 6 weeks. In Medway overall the number of families in B&B has generally been at 0 and consequently there have been no families in B&B for more than 6 weeks	

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			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
HC4	Number of private sector properties improved as a result of the Council's intervention	Aim to Maximise	N/A	N/A	106	118	175				600	10-Jan-2017	<p>Medway undertakes a range of work to improve properties within the private sector. This includes dealing with complaints from tenants and landlords, inspecting and licencing HMOs, carrying out inspections of properties and dealing with travellers.</p> <p>In the third Quarter of 2016-17, 118 households were assisted in this way, this number has slightly increased from the previous quarter but is below target. Complaints during the warmer months of the year are typically lower as most relate to heating, hot water and dampness. Other than isolated incidents of cold weather during quarter three, temperatures have been relatively mild throughout the year leading to lower numbers of complaints. This is likely to impact on the achievement of overall annual target.</p>