














Health and Adult Social Care Overview and Scrutiny Committee Detailed Report

Key









Status	Trend* Arrows	Success is
 This measure is significantly below target	 The performance of this measure has improved	 Higher figures are better
 This measure is slightly below target	 The performance of this measure has worsened	 Lower figures are better
 This measure has met or exceeded the target	 The performance of this measure is static	N/A - Desired performance is neither too high nor too low
 This measure is data only. There is no target and is provided for reference only.	N/A – Rating not appropriate / possible or target is cumulative	
*Short trend compares to last quarter.		
*Long trend compares to average of previous 4 quarters.		

Title
3 Supporting Medway's people to realise their potential












Title
3.1 Healthy and active communities

Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		76.4%	77.5%	76.4%	77.0%	70.0%				75%	04-Jan-2017	481 of the 625 people who completed the Tipping the Balance programme or exercise referral scheme achieved a reduction in their cardiovascular risk. This will include improvements to blood pressure, weight reduction, cholesterol levels as well as improvements in lifestyle and behaviour change.

Title
3.3 Older and disabled people living independently in their homes

Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service		25%	29.9%	24.1%	27.3%	30%				30%	10-Jan-2017	Performance has improved over Q2, by 3.2pp. Although this remains shy of the 30% target the gap has now closed to 2.7pp. Work continues with frontline staff to encourage a greater take up of direct payments. Changes to the reporting lines of the Financial Assessment team, to come under the Business and Intelligence head of service will create opportunities and efficiencies with the Personalisation and Finance lead.
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64		23.61	18.7	2.9	1.2	3.5				11	10-Jan-2017	Delays in admissions being added to Framework I continue to mean that current performance data is not robust. Although only 2 admissions were made in Q3 there is a likelihood that this will be revised upwards. At the end of Q3 the rate per 100,000 is 6.9, which represents 12 admissions. This is well

APPENDIX 1

Code	Short Name	Success is	2014/15	2015/16	Q2 2016/17	Q3 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
													below the 14 admissions per 100,000 target, which represents 24 admissions.
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+		741.94	597.82	133.1	71.2	144				600	10-Jan-2017	<p>The provisional figure for Q3 is 71.2 admissions per 100,000. This represents only 31 admissions and is expected to rise as new placements are added to Framework I retrospectively. With the current available data there have been 145 admissions this year so far, 117 below target. This represents 332.2 admissions per 100,000. However the Q3 figures are not robust.</p> <p>Q1 and 2 for 2016-17 are below the respective quarters for 2015-16, representing a year on year fall in admissions by 29 persons. (143 in 2015-16 vs 114 in 2016-17).</p>
ASCOF 2Cii	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		2.0	3.8	2.6	2.8	4.0				4.0	10-Feb-2017	<p>Following the publication of the December figures, DToC attributable to ASC per 100,000 population is at 2.8. This represents 5 out of 47 delays. For the quarter there were 120 delays of which 21 (17.5%) were attributable to Medway ASC. In Q3 2015 there were a total of 88 delays of which 23 were attributable to ASC, which is 26%. As such, year on year Medway has reduced the proportion of DToCs attributable to ASC by 8.5percentage points which is, proportionally, a 33% reduction on last year. Nationally the proportion of DToCs attributable to ASC in Q3 2016 was 44%, up from 39% in 2015. This is a 5pp, or 12.8% rise. As such Medway is performing strongly.</p>
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services		41.4%	N/A	Not measured for Quarters	34.7% 16/17 annual value	44% 16/17 annual target			N/A	44%	10-Jan-2017	<p>Provisional results show that carer satisfaction has dropped considerably, year on year, by 6.7pp. This is greater than the drop between 2013/14 and 2014/15, which was 5.3 percentage points. National comparison data is not yet available. Early, local analysis, suggests that many carers answered that they were neither satisfied nor dissatisfied, a response that removes them from the countable nominator.</p>