Q2 2016/17 Detailed Report for Health and Adult Social Care Overview and Scrutiny Committee

Key

PI Status	Trend* Arrows	Success is								
This PI is significantly below target	The performance of this PI has improved	Higher figures are better								
This PI is slightly below target	The performance of this PI has worsened	Lower figures are better								
This PI has met or exceeded the target	The performance of this PI is static	N/A - Desired performance is neither too high nor too low								
This PI is data only. There is no target and is provided for reference only.										
*Short trend compares to last quarter.										
*Long trend compares to average of previous 4 quarters.										

Title

3 Supporting Medway's people to realise their potential

Title

3.1 Healthy and active communities

Code	Short Name	Success	2014/15 2015/16 Q1 2016/17 Q2 2016/17								2016/17	Latest	Latest Note
		is	Value	Value	Value	Value	Target	Status	Long Trend		Target	Note Date	
PH10	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk	•	76.4%	77.5%	77.6%	76.4%	70.0%	>	•	•		2016	478 of the 626 adults who completed the exercise referral or tipping the balance weight management programme, achieved significant reductions in their cardiovascular risk. This will include positive behaviour changes to their weight status, physical activity levels, blood pressure or blood cholesterol levels.

Title

3.3 Older and disabled people living independently in their homes

Code	ode Short Name		2014/15	2015/16	Q1 2016/17	Q2 2016/	17				2016/17		Latest Note
		is	Value	Value	Value	Value	Target	Status	Long Trend		Target	Note Date	
1C(2i)	Percentage of clients receiving a direct payment for their social care service	•	25%	29.9%	24.8%	24.1%	25%		•	•	25%	2016	Declining performance has been reviewed by the service and an action plan put in place to promote direct payments and encourage increased referrals by changing public understanding and the behaviour of frontline staff.
2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64		23.61	18.7	2.3	2.3	3.5		•				There continues to be a delay in recording admissions of younger adults, particularly those with disabilities, due to the time taken to agree contracts with new providers. The number of admissions in Q2 was 4, bringing the cumulative total to 8 admissions so far, but it is likely that further admissions will be recorded in due course and this level will rise to at least the target level of 12 admissions.

Code	Short Name	Success	2014/15	2015/16	Q1 2016/17	Q2 2016	/17				2016/17	Latest Note Date	Latest Note
		is	Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+		741.94	597.82	126.3	82.6	144		•		600	28-Oct- 2016	In Q1 there were 55 admissions and in Q2 36 - 91 or 208.9 admissions per 100,000 population for the first 6 months. This is well below the target of 300 per 100,000 population. This is attributable to the work of Home First – see commentary in covering report.
ASCOF 2Cii	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		2.0	3.8	1.1	2.0	4.0			•	4.0	25-Nov- 2016	Validated data for September shows that Medway is under target by 1.4 delayed transfers of care per 100,000 attributable to ASC. This is more than double the 1.1 per 100,000 pop at the end of Q1. The trend is rising, with an increase every month of Q2, July 1.5, August 2.4 and September 2.6 From 1 October 2016, the Home First service has been incorporated into an Intermediate Care and Reablement contract and the arrangements now also include those that need a rehabilitation bed, or a combination of support at home following a short stay in a rehabilitation bed. Circa 230 people have received telecare through Home First in the first two quarters of the year. There have been approximately 200 lifelines provided and 130 key safes (people could have been given both). There has also been a strong conversion rate for clients who received telecare through Home First wanting to continue to receive the service as a private client, indicating support to continued independent living. Early outcomes from the pilot showed that the level of delayed transfers of care had dropped significantly.
ASCOF 3B	ASCOF 3B Overall satisfaction of carers with social services	•	41.4%	N/A	Not measured for Quarters	Not measured for Quarters					44%	07-Oct- 2016	The survey had a return deadline of 18th November. Provisional data will be available for the Q3 update.