










Appendix 1

Regeneration, Culture and Environment Overview and Scrutiny Committee Detailed Quarter 2 2016/17



Key













PI Status	Trend* Arrows	Success is
 This PI is significantly below target	 The performance of this PI has improved	 Higher figures are better
 This PI is slightly below target	 The performance of this PI has worsened	 Lower figures are better
 This PI has met or exceeded the target	 The performance of this PI is static	N/A - Desired performance is neither too high nor too low
 This PI is data only. There is no target and is provided for reference only.	N/A – Rating not appropriate / possible or target is cumulative	

*Short trend compares to last quarter.

*Long trend compares to average of previous 4 quarters.









Title
1 Medway: A place to be proud of

Title
1.1 A clean and green environment


Code	Short Name	Success is	2014/15	2015/16	Q1 2016/17	Q2 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
GH6 CP	Satisfaction with parks and open spaces - Citizens Panel result		N/A	N/A	68.7%	71%	70%				70%	17-Oct-2016	Satisfaction with Medway's green spaces continues to be high, showing a small improvement on the previous quarter's figures.
NI 195a NEW	Improved street and environmental cleanliness: Litter		97.42 %	96.92 %	97.00 %	97.60 %	96.00 %				96.00 %	14-Oct-2016	The contract monitoring team carry out regular street cleansing inspections across Medway to ensure the contractor is meeting their contractual obligations. During Q2 the vast majority of inspections returned scores of grade B (predominantly free of litter and refuse except for some small items) or above. These excellent results are being achieved through the close working of client and contracting teams, ensuring best value, performance and clean streets for Medway.
W6 CP	Satisfaction with refuse collection - Citizens Panel result		N/A	N/A	92.4%	90%	85%				86%	12-Oct-2016	This performance remains exceptionally high and suggests Medway residents continue to receive an excellent weekly collection service.









Title
2 Maximising regeneration and economic growth





Title
2.1 Residents with jobs and skills

Code	Short Name	Success is	2014/15	2015/16	Q1 2016/17	Q2 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 117	The percentage of 16-18 year olds who are not in education, employment or training (NEET)		7.31%	7.80%	7.50%	7.70%	6.00%				6.00%	13-Oct-2016	<p>September data is not available at the time of writing. In August 7.7% (775 young people) of 16–18 year olds are NEET This is an increase on both the Q1 2016–17 result (7.5%, 754 young people) and the 2015–16 Q2 result, (6.79%, 655 young people).</p> <p>Revised targets for 2016 have been agreed with MYT for maximum NEET levels for each age group, which will facilitate the reduction in NEET levels. the targets are:</p> <ul style="list-style-type: none"> • 16 year olds – 3.21% • 17 year olds – 6.17% • 18 year olds – 9.15%
LRCC4a	Number of jobs created and safeguarded (cumulative)		476	759	39	186	150				300	14-Oct-2016	<p>The Locate in Kent contract with KCC/Medway Council has now concluded for the next 3 years. Q2 jobs created and protected have come from numerous sources including 44 in retail in Chatham, including Wetherspoons, Deichman and Pandora. In addition new tenants at Council workspaces, including the Innovation Centre, accounted for 39.</p>

Title
2.2 Getting around Medway

Code	Short Name	Success is	2014/15	2015/16	Q1 2016/17	Q2 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 167 New	Average journey time along 5 routes across Medway		2.95	3.45	N/A	N/A	4.00	N/A	N/A	N/A	4 mins	04-Oct-2016	<p>Following the decision to commission a new system to monitor journey times in Medway, the Council contracted with Basemap to set up the new online monitoring program. There has been a delay in Dept. for Transport (DfT) sending out the required Trafficmaster Data needed to populate the system. It is anticipated that this information will be received in the first week of October. Once received the data will be forwarded to Basemap to complete the system.</p> <p>Once finalised the system will provide journey time data for any road in Medway up to April 2015. DfT have confirmed that Trafficmaster Data for 15/16 will be issued at the end of the year (December). Once received and added to Basemap the Council will have journey time data for any for any road in Medway up to April 2016.</p>

Title													
2.3 Preventing homelessness													
Code	Short Name	Success is	2014/15	2015/16	Q1 2016/17	Q2 2016/17					2016/17	Latest Note Date	Latest Note
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
HC4	Number of private properties improved as a result of the Council's intervention		N/A	N/A	170	106	100				600	07-Oct-2016	<p>Medway undertakes a range of work to improve properties within the private sector. This includes dealing with complaints from tenants and landlords, inspecting and licencing HMOs, carrying out inspections of properties and dealing with travellers.</p> <p>In the second Quarter of 2016-17, 106 households were assisted in this way, this number is down on the previous quarter and is below target, this is however expected as the level of complaints which forms the majority of issues are lower in the summer as most relate to heating, hot water and dampness.</p>
NI 156	Number of households living in temporary accommodation		260	259	279	306	300				300	07-Oct-2016	<p>The Council is working effectively with households to be able to prevent homelessness where possible, and this is reflected in a reduction in the number of homeless applications being made, however, it is not possible to prevent homelessness in all cases, and the number of households that the Council is accepting a duty to provide accommodation for, remains generally stable. Where a duty to provide accommodation is accepted the Council has to identify suitable alternative housing and</p>

Code	Short Name	Success is	2014/15	2015/16	Q1 2016/17	Q2 2016/17					2016/17	Latest Note Date	Latest Note	
			Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	Target			
														<p>in most cases this will mean an offer of affordable housing. Over the last 6 months the number of social housing units becoming available for let has reduced, this has meant that the number of households being accommodated within temporary accommodation (TA) has increased over this period. It is expected that over the remaining part of the year that the number of units available for letting will rise and so placements can increase.</p> <p>Despite this increase the number of households in temporary accommodation in Medway per 1,000 households is 2.7 which is below the national average of 3.15 and considerably below the London level of 14.72 per 1,000.</p>
HC3	No. of households with dependent children in B&B who have resided there for 6+ weeks at the end of the quarter		0	0	0	0	0				0	04-Oct-2016	Nationally the number of families placed in B&B accommodation has increased and of those placed in B&B some 52% had been there for more than 6 weeks. In Medway overall the number of families in B&B has generally been at 0 and consequently there have been no families in B&B for more than 6 weeks.	