# Council Plan Monitoring – Q1 2016/17 Detailed Report for Health and Adult Social Care Overview and Scrutiny Committee

## Key

| PI Status   | Trend* Arrows                           | Success is  |  |  |  |  |  |  |  |  |
|---|---|---|--|--|--|--|--|--|--|--|
| This PI is significantly below target   | The performance of this PI has improved | Higher figures are better                                 |  |  |  |  |  |  |  |  |
| This PI is slightly below target  | The performance of this PI has worsened | Lower figures are better                                  |  |  |  |  |  |  |  |  |
| This PI has met or exceeded the target  | The performance of this PI is static    | N/A - Desired performance is neither too high nor too low |  |  |  |  |  |  |  |  |
| This PI is data only. There is no target and is provided for reference only.  N/A – Rating not appropriate / possible or target is cumulative |   |   |  |  |  |  |  |  |  |  |
| * Short trend compares to last quarter.   |   |   |  |  |  |  |  |  |  |  |
| * Long trend compares to average of previous 4 quarters.  |   |   |  |  |  |  |  |  |  |  |

Title

3 Supporting Medway's people to realise their potential

Title

#### 3.1 Healthy and active communities

| Code | Short Name  | Success is | 2014/15 | 2015/16 | Q4<br>2015/16 |       |        |             |  |                | 2016/17 | Latest<br>Note Date | Latest Note   |
|------|---|------------|---------|---------|---------------|-------|--------|-------------|--|----------------|---------|---------------------|---|
|      |   |            | Value   | Value   | Value         | Value | Target | Status      |  | Short<br>Trend | Target  |                     |   |
| PH10 | Percentage of people completing an adult weight management service who have reduced their cardiovascular risk |            | 76.4%   | 77.5%   | 77.7%         | 77.6% | 70.0%  | <b>&gt;</b> |  | •              |         | 2016                | 467 of the 602 adults who completed the exercise referral or tipping the balance weight management programme achieved a significant reduction in their cardiovascular risk. This could include positive changes to weight status, body shape, physical activity level, blood pressure or blood cholesterol. |

Title

### 3.3 Older and disabled people living independently in their homes

| Code            | Short Name   | Success is | 2014/15 | 2015/16 | Q4<br>2015/16 | Q1 2016/17 |        |        |   |                | 2016/17 | Latest<br>Note Date | Latest Note  |
|-----------------|--|------------|---------|---------|---------------|------------|--------|--------|---|----------------|---------|---------------------|--|
|                 |  |            | Value   | Value   | Value         | Value      | Target | Status |   | Short<br>Trend | Target  |                     |  |
| ASCOF<br>1C(2i) | Percentage of<br>clients receiving a<br>direct payment for<br>their social care<br>service | •          | N/A     | 29.9%   | 29.9%         | 24.8%      | 25%    |        | • | •              |         | 22-Jul-<br>2016     | At the last Adult Social Care Performance Forum it was agreed to set up a project to change culture on direct payments:  • Identify customer success stories and create digital video(s) to promote them;  • Change behaviour of frontline staff;  • Trial joint assessment/review with a team and the SDS team; and  • Improve system design and workflow (linked to Newton Europe work). |
| ASCOF<br>2A(1)  | Permanent<br>admissions to care<br>homes per 100,000<br>pop – 18-64                        |            | 23.61   | 20.7    | 2.4           | 0.6        | 3.5    |        | • | •              | 11      | 14-Jul-<br>2016     | This is based on data so far. There is a known delay in setting up care home admissions.   |

## APPENDIX 1

| Code           | Short Name  | Success 2014/15 2015/16 Q4 Q1 2016/17 is |        |        |   |                           |        |        | 2016/17       | Latest<br>Note Date | Latest Note |                 |  |
|----------------|---|--|--------|--------|---|---------------------------|--------|--------|---------------|---------------------|-------------|-----------------|--|
|                |   |  | Value  | Value  | Value                                   | Value                     | Target | Status | Long<br>Trend | Short<br>Trend      | Target      |                 |  |
| ASCOF<br>2A(2) | Permanent<br>admissions to care<br>homes, per 100,000<br>pop – 65+  |  | 741.94 | 597.82 | 107.6                                   | 112.4                     | 144    |        |               | •                   | 600         | 14-Jul-<br>2016 | This is based on data so far. There is a known delay in setting up care home admissions.   |
| ASCOF<br>2Cii  | Delayed transfers of<br>care from hospital<br>which are<br>attributable to adult<br>social care per<br>100,000 population |  | 2.0    | 4.0    | 3.8                                     | 1.1                       | 4.0    |        |               |                     |             | 07-Sep-<br>2016 | This result is based on data for the full quarter. Results are well below, and better than, target due to the introduction of a new Intermediate Care process - HomeFirst. |
| ASCOF<br>3B    | ASCOF 3B Overall satisfaction of carers with social services  | •  | 41.4%  | N/A    | Not<br>measur<br>ed for<br>Quarter<br>s | Not measured for Quarters |        |        |               |                     | 44%         | 14-Jul-<br>2016 | Data not yet available as the survey takes place in Q3.  |

