

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

21 JUNE 2016

COUNCIL PLAN END OF YEAR Q4 2015/16 PERFORMANCE MONITORING REPORT

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Summary

Medway's four priorities are set out in the Council Plan 2015/16. This report summarises how we have performed in Quarter 4 2015/16 against the priority for this committee: Adults maintain their independence and live healthy lives. There are 15 Key Measures of Success and 5 Key Projects for this priority; however 4 of these are either data only, or data is not expected until after this report is published

Performance highlights

- 72.73% Key Measures of Success were on target

Awards and achievements

- LAC Apprentice Scheme – Finalist in Children and Young People Now Awards 2015 in the Youth Justice Category
- Social Work Academy – Finalist in Children and Young People Now Awards 2015 in the Recruitment and Professional Development Category
- Medway Young Voice – Finalist in Local Government Chronicle Awards 2016 and Finalist in the MJ Awards 2016
- Stonewall Top 100 – rated by Stonewall as one of the top 100 employers in their workplace equality index.
- 7 green flag award retained (Great Lines Heritage Park, Gillingham Park, Broomhill Park, Hillyfields, The Vines, Capstone Farm Country Park and Riverside Country Park)
- “Licence to Kill” (a theatre education safety campaign for young drivers and passengers) awarded High Sheriff award.
- Medway schools (St Andrew’s Independent Primary School, Walderslade Primary and Featherby Infant School) recognised for their active travel achievements at the KM Walk to School awards.
- Green Apple Environmental award in recognition of the Council’s partnership commitment promoting the walk to school scheme
- Medway Health Visiting Service, commissioned by Public Health, awarded full Baby Friendly Initiative accreditation status by UNICEF
- Medway Health Visiting Service, commissioned by Public Health, won a North Kent Patient Experience Award in March for their “Sign up to safety – Medway Accident Prevention scheme”.

1. Budget and Policy Framework

This report summarises the performance of the Council's Key Measures of Success for Q4 2015/16 as set out in the Council Plan 2015/16.

2. Background

2.1 This report sets out the performance summary against the Council priority relevant for this committee: Adults maintain their independence and live healthy lives.

2.2 It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance.

2.3 Detailed background information supporting this report can be found at:

Appendix 1: Health and Adult Social Care Overview and Scrutiny Committee Detailed Report

3. Key priority 2: Adults maintain their independence and live healthy lives

3.1 Key Measures of Success: Summary

Details of the 15 Key Measures of Success for this Council priority are included in Appendix 1; however 4 of these are either data only or data is not expected until after this report is published.

- 8 out of 11 Key Measures of Success were on target
- 5 out of 11 Measures have improved compared with last year

3.2 Service Comments

Adult Social Care

3.2.1 Key projects: Better Care Fund programme incorporating Care Act Implementation

Joint Better Care Fund plans between Medway Council and the CCG for 2016/17 have been drafted. A key area of work across the health and social care system is the reduction in Delayed Transfers of Care (DTC).

Care Act Implementation and much of the activity in relation to Adult Social Care development has been incorporated into service plans for teams and linked to the new Adult Social Care Strategy. Performance management arrangements are integrated with this, and new monthly corrective action reports have been developed to commence properly as part of 2016/17 service monitoring. In line with this, monthly performance reporting sessions have been established to review performance and agree action to address key issues identified.

A group has been established to review existing policies and procedures for Adult Social Care, many of which need updating in partnership with service users and partners using co-production techniques and based on best national practice to ensure they are widely owned and adopted. This will also incorporate the outcomes of the Adult Social Care diagnostic once this has been completed.

3.2.2 Key Project: Making safeguarding personal

The Principal Officer for Safeguarding Adults has been working closely with frontline staff to ensure improved recording and reporting of safeguarding incidents. Ongoing work with Medway Foundation Trust and other healthcare partners has led to an increased number of alerts over the last year, well above levels recorded in 2014/15. The majority of these do not lead to a full safeguarding enquiry, and just 261 enquiries begun in 2015/16, up only slightly on the 244 begun in 2014/15. There have been no serious case reviews in any of the last four years of formal reporting.

Public Health

3.2.3 Key Project: Social isolation

Progress on the implementation plan for 2015/16 continues with the following specific outcomes achieved in Q4:

- The information resource “Staying Connected” for older people has been updated slightly to reflect changes in organisational details. A small amount of partnership funding has been obtained from Kent Fire and Rescue Service to print copies for use where digital access is not appropriate or available.
- Partnership working with Kent Fire and Rescue continues and development of protocol for pilot partnership project progressed.
- Development work undertaken to support “Relationships” Campaign for Mental Health Awareness Week in May which will highlight the importance of social connections for people with mental health problems
- Medway Dementia Action Alliance has agreed to make social isolation one of its priorities for action in 16/17 and is discussing specific appropriate actions.
- Draft implementation plan for 2016/17 has been developed.

3.2.4 Key Project: Supporting healthy weight programme

Medway is committed to making tackling obesity a Public Health priority in 2016. The Public Health Directorate is working with a wide range of other council services to take action on this agenda. As listed in numerous collaborative working agreements between the services, action is being taken by:

- planning colleagues to create a healthier environment for Medway residents
- sports and leisure teams to deliver facilities and opportunities for people to be active
- integrated transport to deliver active travel initiatives and modal shift projects
- greenspaces to continue to deliver parks and places that people can enjoy at no cost
- early years team who support children centres, nurseries and pre-schools to create healthy environments with staff trained and motivated to support the healthy weight agenda
- school contracts team who embed the healthy eating agenda in their catering contract work with infant, primary and junior schools

These are just some of the examples of cross council collaborative working that supports the Public Health teams specific activity to prevent childhood obesity and support families to achieve a healthy weight. The Healthy Weight team provide a number of interventions, including a range of weight management services for children, young people and families, train health and other front line professionals,

delivery of the Infant Feeding Strategy and coordination of the Breastfeeding Peer Support Network and delivering a range of community food initiatives, that teaches people to cook healthy meals and grow their own food.

The local authority also plays a lead strategic role by coordinating a local Healthy Weight network. Annual summits bring the network together to reinforce the need to work together, celebrate success, agree priority actions and drive local action forwards. The network is attended by a wide range of public, private, voluntary and academic sector partners, who all need to contribute if we are to have a significant impact on obesity. The activity of the network is documented in the form of a directory of interventions. These interventions are compared against a separate best practice tool, which highlights what works to tackle obesity effectively.

Medway Council is awaiting the soon to be published Public Health England Child Healthy Weight Framework (which we are supporting the development of) and the governments childhood obesity strategy, expected to be published in summer 2016. These documents will help us to ensure that our local approach is in line with international best practice, national strategy and we are taking every opportunity to have a positive influence on the weight and healthy lifestyles of Medway children.

4. Risk management

Risk management helps to deliver performance improvement and is at the core of decision-making, business planning, managing change and innovation. It is practised at both management and service delivery level, enabling the effective use of resources, and securing the assets of the organisation and its continued financial and organisational well-being.

The purpose of the Council Plan performance monitoring reports during the year is to enable managers and members to manage the key risks identified in delivering priorities.

5. The way forward for 2016/17 to 2020/21

The Council Plan's purpose is to set the vision and direction of the Council and will act as the primary performance monitoring framework for the medium term (5 years). The Council Plan 2016/17 to 2020/21 concentrates on the Council's transformational activity that will deliver programmes that will have a significant impact for local residents whilst ensuring that the services that matter most to local residents are preserved.

The Council Plan 2016/17 to 2020/21 comprises of 3 key priorities:

- Medway: A Place to be proud of
- Maximise regeneration and economic growth
- Supporting Medway's people to realise their potential

To incorporate the Council's commitment to deliver cross cutting transformation programmes the following ways of working have been incorporated into the Council Plan 2016/17 to 2020/21:

- Giving value for money
- Digital services so good that everyone who can use them prefer to do so
- Working in partnership where this benefits our residents

A suite of performance indicators and programmes to be used to monitor performance against the Council Plan 2016/17 to 2020/21 priorities was agreed at Full Council on 25 February 2016.

6. Financial and legal implications

There are no finance or legal implications arising from this report.

7. Recommendation

It is recommended that Members consider the Q4 2015/16 performance against the Key Measures of Success used to monitor progress against the Council Plan 2015/16.

Lead officer contact

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Appendices

Appendix 1: Health and Adult Social Care Overview and Scrutiny Committee Detailed Report

Background papers

Council Plan 2015/16