

HEALTH AND WELLBEING BOARD

28 APRIL 2016

MEDWAY SAFEGUARDING CHILDREN BOARD (MSCB) UPDATE REPORT

Report from: John Drew, MSCB Independent Chair

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Summary

The purpose of this report is to update the Health and Wellbeing Board on the work of the Medway Safeguarding Children Board (MSCB) during 2015-16 and to provide members with an update on the MSCB Business Plan for 2016-17. The report also provides members with an update on the review of the MSCB undertaken by Ofsted between September and October 2015.

This report has been written in accordance with the joint protocol between strategic partnerships in Medway and it follows the presentation of the MSCB Annual Report 2014-15 in November 2015. The MSCB Annual Report 2015-16 will follow later in the year.

1. Budget and Policy Framework

- 1.1 The Medway Safeguarding Children Board (MSCB) is set up under the Children Act 2004 and has the following main objectives:
 - To coordinate what is done by each agency represented on the Board for the purposes of safeguarding and promoting the welfare of children in Medway
 - To ensure the effectiveness of what is done by those agencies for that purpose
- 1.2 The MSCB has a pooled budget made up from financial contributions from its constituent statutory partners:
 - Medway Council
 - Medway Clinical Commissioning Group and Health partners
 - Kent Police & Crime Commissioner
 - National Probation Service
 - Kent, Surrey & Sussex Community Rehabilitation Company
 - HM Young Offenders Institution Cookham Wood
 - Medway Secure Training Centre
 - Children And Families Court Advisory and Support Service (CAFCASS).

1.3 A protocol has been signed between the MSCB, Health and Wellbeing Board, Kent and Medway Safeguarding Adult Board, Medway Children's Action Network and the Medway Community Safety Partnership to ensure appropriate co-ordination and coherence between the boards. This report contributes to the communication arrangements agreed in the protocol.

2. Background

- 2.1 The MSCB comprises an Executive, a Board and a number of Sub Groups. The Executive is the main business forum ensuring MSCB maintains its main focus on the strategic priorities that impact on safeguarding and promoting the welfare of children in Medway. The day-to-day work of the Board is managed through the sub group structure. The Executive, Board and its sub groups are supported by the MSCB Staff Team, who are employed by Medway Council and based in Gun Wharf.
- 2.2 The MSCB has agreed six priority areas for 2014-17. The priorities identified below are delivered through the detailed work of each of the MSCB sub groups. The priority areas are:
 - To improve the life chances of children living with family members with mental health, substance misuse or disabilities;
 - To develop and implement a strategy for co-ordination and provision of support for children subjected to, or at risk of, sexual exploitation;
 - To educate children and young people to recognise risk factors to their own, and to their peers, safety and wellbeing;
 - To reduce the negative impact on children and young people who live with Domestic Abuse:
 - To develop understanding of factors that make children and young people more vulnerable aged 11 and over; and
 - Improving the effectiveness of MSCB including MSCB communications.

3. Summary of Progress

- 3.1 The MSCB Independent Chair is required to publish an annual report on the effectiveness of child safeguarding and promoting the welfare of children in Medway. The MSCB Annual Report 2014-15 was presented to the Health and Wellbeing Board in November 2015. A further update on the work of the MSCB is below. The MSCB Annual Report 2015-16 will be presented to the Health and Wellbeing Board later in the year.
- 3.2 Ofsted Review of MSCB Ofsted published its report into the review of the MSCB on 27 November 2015. The report follows the inspection that was undertaken between 14 September and 8 October 2015 at the same time as the Inspection of services for children in need of help and protection, children looked after and care leavers. The overall judgement was that the MSCB requires improvement to be good and the review identified four recommendations for the MSCB to develop further.
- 3.3 The review found that the MSCB has made significant progress during the last six months, benefits from strong independent leadership and has effectively overseen the co-ordination of support to vulnerable groups of children. The report said the MSCB has responded positively to learning from inspections, national and local reviews and commissioned audits to improve the function

and purpose of the Board. It also found that engagement and commitment by all partner agencies to the MSCB are strong, with attendance by representatives at the right level from all partner agencies.

- 3.4 The report made the following recommendations:
 - 1. Implement the restructuring of MSCB sub-committees and working groups and ensure that their work is proportional and manageable
 - 2. Scrutinise the effectiveness of multi-agency child protection work, particularly in relation to the frequency and effectiveness of child protection core groups and the progression of child protection plans
 - 3. Develop rigorous methods to evaluate the impact of the work of the Board and its multi-agency training and ensure that partners engage in this evaluation to enable effective multi-agency practice
 - 4. Renew the MSCB's oversight of safeguarding policy and practice across its partner agencies, through safeguarding and schools audits, and rigorously collate and address findings from these
- 3.5 The MSCB has developed a series of actions to take forward the recommendations which have been incorporated into the MSCB Business Plan (Appendix 1).
- 3.6 MSCB Review of Structure In October 2015, the MSCB reviewed its structure alongside its constitution and Member handbook. The MSCB has set up the Multi Agency Sexual Exploitation (MASE) Group as a sub group of the Board which has taken over responsibility of Child Sexual Exploitation from the Joint Kent and Medway CSE and Trafficking sub group. The Kent and Medway sub group has been reformed as a 'Risks, Threats and Vulnerabilities' sub group focusing on gangs, the Prevent agenda, missing children and trafficking/ modern slavery.
- 3.7 Training The MSCB continues to run a range of multi agency safeguarding training sessions for professionals including courses on basic and intermediate child protection; child sexual exploitation; domestic abuse; and new within 2015, Prevent. During 2015-16, the MSCB delivered 43 training sessions, attended by over 1200 delegates. MSCB training remains popular and is always rated highly, with positive feedback from delegates. The training continues to be improved and MSCB are in the process of compiling and delivering new training programmes as well as launching an e-learning package in the summer of 2016. The MSCB has in place a three month post course evaluation to measure how the learning from the training has had an impact on practice. Improving the response rate to the post course evaluations remains a priority and throughout the year this has increased from 5% to 10%.
- 3.8 <u>Child Sexual Exploitation</u> Kent Police, Medway Council, Kent County Council and health services have come together to form a combined team to tackle the sexual exploitation of children. The Child Sexual Exploitation (CSE) Team was launched alongside Operation Willow, an awareness raising campaign around CSE in December. Operation Willow is a partnership to respond to

- concerns and promote awareness of CSE by working closely with schools, GP's, taxi firms, hotels and pubs.
- 3.9 The CSE team, based at Kent Police headquarters in Maidstone, has been set up as a joint hub where agencies can work together to both identify children that are at risk as well as people who are suspected of sexually exploiting children. The team provides an operational basis to understand and respond to the prevalence of CSE in Medway and provide specialist skills to manage those suspected of such abuse and to support the staff from all agencies that are involved in the care of those children.
- 3.10 The Medway Multi Agency Sexual Exploitation (MASE) Group drives forward the CSE strategy for Medway. The MASE Group has developed an action plan based around "the four P's" as the accepted categorisation for planning around other national strategic threats such as terrorism, trafficking and gangs: Prepare, Prevent, Protect, Pursue. The MASE Group has set up data reporting from the CSE Team, has developed a Champions model to ensure each agency has a designated strategic and operational lead for CSE, and all agencies are in the process of completing their CSE self assessment. This will enable the MASE Group to assess the effectiveness of the arrangements for safeguarding children against CSE in Medway.
- 3.11 <u>Voice of Children and Young People</u> The MSCB recognises the importance of hearing the voice of children and young people in Medway and has continued to seek different ways to ensure their voice is heard and influences the work that is undertaken. In April 2015, Board members agreed a proposal to set up a Young Persons Safeguarding Panel to embed the engagement of young people further into the work of the MSCB. The Young Persons Safeguarding Panel first met in June 2015 and has met six weekly since. The young people have been involved in the following work and report back to the MSCB Board through the Lay Members:
 - They were involved in the recruitment of the two MSCB Lay Members. In July 2015, the young people met with the Lay Member candidates as part of the interview process. The young people provided feedback on each of the candidates and were fully supportive of the appointment of the two successful candidates who they felt would represent their views to the Board.
 - The Young People have been reviewing the MSCB's website, focusing upon the Children and Young People pages.
 - The group have been working on a Domestic Abuse Campaign called "#LovesMeOrNot" which is aimed at the friends of young people who may be involved in an abusive relationship but not be able to see this themselves. The group have looked at design ideas for posters and leaflets as well as discussing the content for the campaign.
 - The young people supported National CSE Awareness day, and wrote a personal pledge on their hands to show support for the Helping Hands campaign #HelpingHands.
- 3.12 In 2015, the MSCB supported the development of a play raising awareness of female genital mutilation (FGM) by students from the Robert Napier School. The play has been performed to a range of audiences as well as at the MSCB annual conference in December 2015. A DVD of the performance has been

- produced and sent to secondary schools in Medway to raise awareness of the issue of FGM and the impact it can have on people.
- 3.13 <u>Serious Case Review Screening Panel</u> The MSCB Serious Case Review (SCR) Screening Panel met on 29 January 2016, chaired by Superintendent Andy Pritchard, to consider whether the abuse at Medway Secure Training Centre (STC) which was aired in the BBC Panorama documentary on Monday 11 January 2016, met the criteria to undertake a SCR.
- 3.14 The SCR Screening Panel considered that the case did not meet the mandatory threshold for a SCR as set out in Chapter 4 of Working Together 2015. Panel members felt there may be a need to consider any other form of review into events at the STC at an appropriate time, but given the current complex abuse investigation and the establishment of the Independent Improvement Board, it was not prudent to make a definitive decision to convene a review. The Panel agreed to reconvene following the completion of the Independent Improvement Board which is due to report to Michael Gove, Lord Chancellor and Secretary of State for Justice, at the end of March 2016.
- 3.15 John Drew considered the recommendation made to him by the SCR Screening Panel and wrote to the Department for Education, Ofsted and the National Panel of Independent Experts on SCR's informing them of his decision. He concluded that a Review of safeguarding should take place but that it is too early to rule out the prospect that this should be a SCR. The National Panel of Independent Experts have subsequently considered the decision and agreed that while investigations are ongoing, it is too early to decide whether the criteria to conduct an SCR have been met.
- 3.16 <u>Learning Lessons Reviews</u> The MSCB completed a Learning Lesson Review (LLR) of Jack in 2015. LLRs are completed where the threshold for a Serious Case Review as stated in Working Together 2015 has not been met but there are multi agency lessons to be learned. The prime purpose of a Learning Lessons review is for agencies and individuals to learn lessons to improve the way in which they work both individually and collectively to safeguard and promote the welfare of children. This involves a focused examination by all relevant organisations and professionals as to their involvement with the child and family concerned.
- 3.17 Jack sustained a serious head injury following a fall from a building. Jack was a looked after child under Medway at the time of the accident and the case was referred to the MSCB to identify if there were opportunities to learn from practice in the case.
- 3.18 The LLR found that those working with Jack were persistent, flexible and committed to helping him. However there is learning for the children and adults workforce in how we recognise vulnerable adolescents as children, working with children who misuse substances and how we manage children living out of area. A briefing for practitioners has been published and is available on the MSCB website www.mscb.org.uk
- 3.19 The MSCB is in the process of undertaking another Learning Lessons Review in relation to a baby who was subject to a child protection plan. All agencies who had involvement with the family have been required to undertake a

- management review and an overview report will be completed and submitted to the MSCB Board in July 2016.
- 3.20 Department for Education Campaign 'Together we can tackle child abuse The MSCB is supporting a recent campaign developed by the Department for Education (DfE) to encourage members of the public to report child abuse. The campaign aims to encourage the public to report their concerns in order to get help to children more quickly. DfE aims to create a new social norm around reporting and tackle the barriers that stop people taking action. The campaign will address all forms of abuse and child neglect.
- 3.21 The core audience for the campaign is parents aged 25-40. Research shows that this group is most likely to feel confident about reporting and can therefore be nudged into action. The campaign encourages the public to call their local authority's children services phone line if they are worried or concerned that a child has, or is likely to suffer harm, neglect or abuse.
- 3.22 Care Quality Commission (CQC) Review of Services for Looked After
 Children and Safeguarding in Medway Between 22 and 26 February 2016,
 the Care Quality Commission completed a review focused on the quality of
 health services for looked after children, and the effectiveness of safeguarding
 arrangements for all children in Medway. The review was conducted under
 section 48 of the Health and Social Care Act 2008 and aimed to evaluate the
 experiences and outcomes for children, young people and their families who
 receive health services within Medway.
- 3.23 The review involved inspectors visiting local services to talk to a range of health professionals and sitting with them to review their work with individual children/young people. This included reviewing individual children's health records. Whilst some cases were requested for "case tracking", the inspectors also 'dip sampled' additional records for further evidence of the range and quality of work undertaken.
- 3.24 The inspectors provided daily verbal feedback to the CCG and will provide a formal report, due within 4-6 weeks of the review. Once in receipt of the final report, the designated professionals, along with colleagues in public health and joint commissioning will seek assurance from providers of their individual action plans to enable a whole system response to the CQC. A report will also be submitted to the MSCB Board.

4. MSCB Business Plan and Actions for 2016-17

4.1 The MSCB Business Plan (Appendix 1) sets out detailed actions under each of the six priority areas. This is the last year of the current MSCB Business Plan. The priority areas are reviewed annually and in 2015-16 the Board agreed that work around Female Genital Mutilation (FGM) and Prevent should be included within the existing priorities. The MSCB will be developing a new Business Plan for 2017 onwards. A key focus of the work of the MSCB during 2016-17 will be to implement the recommendations from the Ofsted Review of the MSCB and ensure that the recommendations from the Peer Review in February 2015 are embedded. For 2016-17, the MSCB has prioritised the following work under each of the six priority objectives:

Priority One: To improve the life chances of children living with family members with mental health, substance misuse or disabilities

- 4.2 Adult mental ill health, substance misuse, domestic abuse and disability are key features in cases nationally and locally that become serious case reviews and is evident in at least 50% of cases where children are subject of a child protection plan. The combination of these factors can generate the most serious risks for children. Actions for 2016-17 include:
 - Implement the NSPCC Graded Care Profile to provide professionals with an objective measure of the care of children
 - Develop focused briefing sessions on the impact of parental mental health, substance misuse and learning disabilities on children and launch a package of e-learning programmes for professionals
 - Ensure that the Medway inter agency criteria (Threshold document) for children in need is well understood across Medway
 - Develop guidance and learning opportunities for professionals to improve the effectiveness of core groups. Core group meetings are an essential part of the multi agency child protection planning process by developing and implementing the child protection plan

Priority Two: To develop and implement a strategy for co-ordination and provision of support for children subjected to, or at risk of, sexual exploitation

- 4.3 CSE is when children and young people receive something (such as food, accommodation, drugs, alcohol, cigarettes, affection, gifts or money as a result of performing, and/ or others performing on them, sexual activities. Actions for 2016-17 include:
 - Provide strong leadership and effective systems across all key stakeholder business whilst working together to tackle child sexual exploitation
 - Raise awareness among young people, parents and carers to prevent child sexual exploitation
 - Ensure effective operational responses are in place to support, protect and safeguard children and young people at risk of child sexual exploitation

Priority Three: To educate children and young people to recognise risk factors to their own, and to their peers, safety and wellbeing

- 4.4 Children and young people of all ages need to be able to identify when something is wrong and that they, or others, may be in need of help and support, and how to access it. Actions for 2016-17 include:
 - Through Section 11 audits, assess how agencies in Medway are using the views of children, young people and their families to inform practice and service design
 - Support the Young Persons Safeguarding Panel to develop their domestic abuse campaign aimed at the friends of young people who may be involved in domestic abusive relationships
 - Continue to develop the children and young peoples section of the MSCB website with the Young Persons Safeguarding Panel

Priority Four: To reduce the negative impact on children and young people who live with Domestic Abuse

- 4.5 Research shows that experiencing domestic abuse can have negative effects on children, whether they are physically or emotionally abused themselves, witness the abuse of another person, or experience abuse within their own relationships. Actions for 2016-17 include:
 - Ensure that the Domestic Abuse Notification (DAN) process to share information from incidents of domestic abuse attended by the Police with identified partners is working effectively
 - Continue to develop learning opportunities to ensure Medway professionals are aware of services for children and young people affected by domestic abuse
 - Ensure that there are effective arrangements in place to safeguard against honour based abuse including Female Genital Mutilation (FGM)

Priority Five: To develop understanding of factors that make children and young people more vulnerable aged 11 and over

- 4.6 It is important that professionals recognise the impact of factors that make children and young people vulnerable at various stages in their development, and the changes in practice required at the life stages to support effective engagement and service provision. It is also important to recognise the barriers that young people have to accessing services. Actions for 2016-17 include:
 - Work with the Young Persons Safeguarding Panel to develop issues perceived by young people as increasing their vulnerability
 - Undertake a multi agency audit on children open to mental health services
 - Receive regular reports to assure the MSCB that the needs of vulnerable children and young people are being met including young people in the youth justice system, privately fostered children, children missing from care, home and education, and looked after children
 - Continue to deliver workshops to Raise Awareness of Prevent (WRAP) to ensure professionals recognise and work with young people vulnerable to radicalisation and extremism

Priority Six: Improving the effectiveness of MSCB including MSCB communications

- Continue to develop regular bulletins for professionals with local policy, news and learning opportunities
- Continue to develop the MSCB website to ensure it is accessible to the public and professionals
- Disseminate the learning from case reviews and audits with partners to ensure that improvements in practice and services are made
- Continue to raise the profile of the MSCB by ensuring that all multi agency safeguarding work is driven and endorsed by the MSCB
- Review the MSCB dataset to ensure it focuses on the MSCB priorities and the effectiveness of core multi-agency safeguarding processes including core groups

5. Risk management

5.1 Whilst there are no specific risks identified, the MSCB annual report 2015-16 will present an analysis of safeguarding in Medway and work to challenge and support the Council and its other partners to address and reduce risks to children.

6. Financial and Legal implications

6.1 MSCB is a statutory body funded through financial and "in kind" contributions from local agencies. There are no financial or legal implications for the Board arising from this report.

7. Recommendations

7.1 The Board is asked to consider the contents of the update report and provide any comments.

Lead officer contact

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Appendices

Appendix 1 - Medway Safeguarding Children Board Business Plan 2014-17

Background papers

Medway Safeguarding Children Board Annual Report 2014-15, can be downloaded at:

http://www.mscb.org.uk/aboutus/mscbannualreport.aspx



MSCB priority safeguarding objectives 2014 – 2017 Business Plan VERSION 8 – APRIL 2016

		Planning		Monitoring					
Action	Specific action	Lead	Success indicators	Actions and Timescales for work	Risk RAG rating	Impact and evidence			
	Priority objective 1: To improve the life chances of children living with family members with mental health, substance misuse or disabilities.								
1.	. Identified improvement area / desired outcome: What do we intend to achieve? The MSCB has a clear picture of neglect of children in Medway that is related to complex family needs(including but not limited to Mental health issues, Substance misuse or disabilities) and work is led by an inclusive strategy for addressing neglect.								
1.1	The MSCB evidence a clear picture of neglect in Medway for all partners.	MSCB Board MSCB Learning & Development Subgroup	Risk Assessment Tools for identifying and measuring impact on parenting capacity for children. The Learning and Development Subgroup ensures picture of neglect is reflected in training	 Report on "Professional responses to neglect" to be presented to the Board – Complete – October 2014 Safeguarding Taster sessions to be held to promote adult and children's substance misuse services – Complete – May 2015 		Professionals have greater awareness of drug services for adults and children in Medway and how the services work together.			

		AD Children's Social Care		 Medway to implement the NSPCC Graded Care Profile to provide professionals with an objective measure of the care of children – January 2016 MSCB to facilitate Graded Care Profile Train the Trainer events – February 2016 – This has been delayed Medway Council and MSCB successful in application to be part of NSPCC GCP 2 – work to begin in January 2016 with rollout in February/ March 2016 led by Children's Social Care
2			outcome: What do we inter etween children and adult ser	nd to achieve? vices and families are supported by a coordinated, timely and
2.1	All partners effectively contribute to multi agency safeguarding processes	MSCB Board MSCB Performance Management & Quality Assurance (PMQA) Sub	Annual agency reports to the MSCB evidences appropriate participation in CP conference, CAF/TAF and core groups etc	MSCB to develop annual programme of agency annual reports – February 2015 MSCB Dataset to be developed – Complete – December 2014
		Group	Agencies are held to account for non engagement by the MSCB.	All agencies to submit data for quarterly MSCB dataset to be scrutinised by PMQA subgroup – Quarterly throughout 2015-17 MSCB Dataset to be scrutinised by Board annually – May 2015; May 2016
			Escalation processes are in place and used effectively.	PMQA sub group to refine MSCB dataset to focus on priorities and core

2.2	Adult services are responsive to the needs of children where their service users may be in contact with or having caring responsibilities for children.	Partners report to the MSCB PMQA Subgroup	Case file audits of adult facing services demonstrate that the impact of adult vulnerabilities on parenting capacity have been identified. Any impact on the child is addressed with appropriate referrals to, or working with other services.	 Safeguarding processes – April 2016 Escalation Policy to be updated and widely disseminated – Complete – November 2014 CFAG to undertake audit on parental mental ill health – July 2015 Adult services to report arrangements for safeguarding children to Board and PMQA sub group through annual reports – ongoing 2015-17 		Escalation Policy approved by Board Audit on children living with parents with mental ill health completed – July 2015 2015-16 reports to Board and PMQA sub group demonstrate that adult services consider needs of children – March 2016
3.	_		outcome: What do we inter			
2.4				act of parental vulnerabilities on o	hildren	
3.1	MSCB learning and development opportunities reflect established gaps in local knowledge and opportunities.	MSCB Learning and Development Subgroup	The profile and success of each agency's learning and development opportunities on offer is clear and reported to the board.	 Agencies to report single agency training activity to Learning & Development subgroup – In progress – Throughout 2015-17 Learning & Development 		Learning and
				sub group to develop and regularly review MSCB Learning & Development Strategy		Development Strategy in place updated November 2015

			Learning and development opportunities are developed in line with the MSCB competency framework. Appropriate spread of representation of all MSCB partners at multi agency learning events.	•	Learning & Development subgroup to submit report to Executive on six monthly basis – Complete - April 2015; Dec 2015; April 2016 MSCB Competency Framework to be developed by Learning Development subgroup – Complete - July 2015		MSCB Competency Framework in place setting minimum standards of learning/ knowledge expected from professionals or volunteers in Medway
				•	Learning & Development Subgroup to analyse post course and post three month evaluations to identify impact – Throughout 2015-17 MSCB to develop E- learning packages for launch in 2016 – January 2016		Learning & Development sub group reviews evaluations. Response rate for post course evaluations was low in December 2015. Work undertaken to improve this has seen an impact at March 2016.
				•	MSCB to develop E- learning packages for launch in 2016 – January 2016		There have been delays to the introduction of the Elearning packages. Revised implementation date – May 2016
4.			outcome: What do we interstreport that their lives have be			ervention	
4.1	The MSCB monitors and scrutinises work undertaken by each	Partners report to the MSCB PMQA Subgroup	Current mechanisms being used by services to collect views of children, young people and their families	•	Section 11 Audits to demonstrate methods of service user feedback – Complete – 2014		Services evidence that they are shaped by service user feedback and fed into

5.	Thresholds for service thresholds are not me	es are understood a et.	and practitioners are aware of	Partner agencies to report summary of feedback from children, young people and families in annual report to PMQA subgroup — Throughout 2015-16 Ind to achieve? Include any specific numeric targets. The pathways for support/their responsibilities where service
5.1	Ensure that the Kent and Medway interagency criteria for children in need is well understood across Medway. (The threshold document)	Kent and Medway Policy and Procedures subgroup.	MSCB and single agency training is inclusive of the threshold document and it's application and embedded in multi agency working.	 MSCB Basic and Intermediate Child Protection Training to take place bi-monthly incorporating thresholds – Throughout 2014-17 Briefing sessions to be held on threshold document – June/ July 2015 Threshold document to be updated to include CADS – Complete - April 2015 Threshold document to be and it would benefit them in the workplace
5.2	The MSCB receives an evaluation of the effectiveness and response of Early Help	MSCB Board Medway CAN	Early Help to families increases to support decrease in number of referrals to Tier 3.	 Draft Early Help Strategy to be scrutinised by the Board – Complete - April 2015; Nov 2015 Early help data to be reported quarterly to PMQA in MSCB dataset – throughout 2015-17 Early Help strategy agreed by MSCB Board A single early help workflow is in place

	Work with Medway Children's Action Network (CAN) to develop Early Help Offer in Medway – Ongoing 2015-17		
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		Planning		Mon	itoring			
Action	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence		
risk	Priority objective 2 To develop and implement a strategy for co-ordination and provision of support for Children subjected to, or at risk of, Sexual Exploitation These actions address the findings of the independent review of CSE in Medway conducted by John Harris) I. Identified improvement area / desired outcome: What do we intend to achieve? The MSCB has a clear profile of children who are vulnerable to CSE in Medway.							
1.1	The MSCB hold a clear picture of CSE and areas of vulnerability in	Kent and Medway Trafficking Children and	Knowledge around reporting by partners is robust and triangulated to inform CSE data and	MSCB CSE Protocol to be developed and agreed by Board – Complete - February 2015		The profile of CSE is understood by professionals.		
	Medway	CSE Group Medway MASE Panel	rofile in Medway The MSCB is signed up to a clear CSE strategy Newly established MASE group will monitor and inform the cohort of young people affected by CSE.	 Multi-Agency Sexual Exploitation (MASE) Panel to be set up – Complete - July 2015 MASE Panel report to be submitted to Board – September 2015; May 2016 				

				CSE Multi-agency dataset to be developed to identify levels of CSE and missing — October 2015 CSE Team has set data recording — January 2016
2			outcome: What do we inter	
2.1	The MSCB and its partners support actions in response to local reviews and national	Kent and Medway Trafficking Children and CSE Group	Intelligence led multi agency interventions identify key communities and young people with CSE risk is embedded into	Kent & Medway Trafficking and CSE subgroup to develop shared action plan Complete – May 2015
	publications of practice around CSE.	Medway MASE Panel	local services and informs design of services. The MSCB and its partners have a SMART action plan and forward work plan to address recommendations from local reviews and national publications.	
3	The Medway workfor	ce is well prepared	outcome: What do we inter to identify vulnerabilities in reg port the child and their family.	egards to CSE and use the assessment tools appropriately,
3.1	Accessible procedures, toolkit, learning and development opportunities through quality assurance activity is evident.	Kent and Medway Trafficking Children and CSE Group MSCB Learning & Development Sub Group	CSE knowledge requirements are built into local competency frameworks (including MSCB). Key agencies are represented at MSCB L&D opportunities and single agencies report on their CSE L&D opportunities.	 CSE procedures and the risk assessment toolkit promoted through the bulletin, website and specific multi agency training – Complete All training courses to make reference to CSE and missing children and to be incorporated into MSCB competency framework –Complete - July 2015 The CSE risk assessment toolkit accessible and embedded in practi sessionals attended MSCB CS training 2014-15 CSE Train the Train session held attended by 18 professionals

4		n and young people		MSCB to run "Train the Trainers" course to increase pool of trainers to deliver CSE training within both single and multiagency environments – Complete - May 2015 All agencies to nominate CSE Champions to be supported by regular CSE Champions Forums – March 2016 Ind to achieve? xually exploited, and their families,	have be	een considered when
4.1	MSCB have a clear picture of the services and commissioned services to support children and young people who may have been subject to Sexual Exploitation.	Medway MASE Panel	Audits of CSE cases evidences the voice of the child and family The voice of victims of CSE and their families influence service provision and development. Local commissioning plans for further development of specialist support services across all agencies are informed by the Medway CSE profile.	MASE Panel to be set up and review the profile and cohort of CSE to inform shaping and commissioning of services — Throughout 2015-17 MASE Panel to formally adopt CSE work and action plan from CSE &Trafficking sub group and report to MSCB six monthly — September 2015; May 2016 CSE co-located team to be set		

	material for Operation Willow – December 2015
	All agencies to complete CSE self assessment to be reported back to MASE – May 2016 MSCB to report assessment of effectiveness of partners response to CSE in MSCB Annual Report – June 2016

	Planning			Monitoring				
Action number	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence		
	Priority objective 3 Educate children and young people to recognise risk factors to their own, and to their peers, safety and well being.							
1.	. Identified improvement area / desired outcome: What do we intend to achieve?							
	The experiences of young people in Medway who have been victims or exhibit vulnerabilities are used to inform practice.							

1.1	The MSCB quality assurance framework supports the views of children, young people and their families to be incorporated into quality assurance activity.	PMQA sub group	Section 11 audits demonstrate user feedback has informed practice and service provision Quality assurance activity includes provision for the voice of the child and demonstrates impact on practice. The MSCB quality assurance framework is developed and well established.	 Section 11 audit 2013-15 to identify good examples of user engagement – Complete – January 2014 Models of good practice to be identified at the s11 champion's event – Complete - Sept 2014. Updated S11 returns to be submitted to PMQA sub group – Complete - March 2015 Updated S11 returns reported to Board – Complete - April 2015 	MSCB can identify through section 11 activity that partners are using the views of children, young people and their families to inform practice and service design and provision.
				 MSCB quality assurance framework and supporting guidance to be developed by PMQA – Complete - June 2015 Section 11 2015-17 Audit 	Quality Assurance Framework approved by Board – June 2015
				process to be developed - Complete – September 2015 • Section 11 2015-17 Audit launch event to be held – Complete – November 2015	
				 All agencies to submit completed Section 11 response – March 2016 Section 11 results to be scrutinised by PMQA sub group and Peer Review event held– April 2016 	

2	Identified improvement area / desired outcome: What do we intend to achieve?							
			are aware of potential safegua	rding risks and are better equippe	d to mak	e informed decisions to		
	avoid harm to them	selves and others						
2.1	The MSCB engages with young people.	MSCB Development Officer and MSCB Lay members	A programme of consultations with different cohorts of young people to establish what they need to know to keep themselves, and peers, safe, informs learning and development opportunities. The MSCB can evidence how the views of young people informs protocols and publications.	MSCB development officer and lay member to consult with young people at STC (May 2014) and Mid Kent college (November 2014) to gather their opinion of local service provision and how to educate young people on risk factors – Complete May/ Nov 2014 Young persons feedback to be a standing item and reported at each Board meeting – In progress –		Young Persons safeguarding panel to be a platform where young people can raise		
				 Throughout 2014-17 Young Persons Safeguarding Panel to be set up – Complete - June 2015 MSCB to support development of FGM DVD with Kent Police and Robert Napier School – 		issues and concerns around safeguarding		
				December 2015 - Complete Young Persons Safeguarding Panel to develop Domestic Abuse campaign aimed at the friends of young people who may be involved in domestic abusive				

				– June 2016				
3	Identified improvement area / desired outcome: What do we intend to achieve?							
	Children and young	people in Medway a	re confident of how to access	services when needed.				
3.1	The MSCB supports the visibility and availability of youth services in Medway.	MSCB Young Persons Safeguarding Panel	Surveys/feedback from young people evidences what services they are aware of and using, The best methods of communication and how well they identify and respond to risk.	MSCB website to be developed with the engagement of young people – December – May 2016		Young Persons Safeguarding Panel have reviewed website and are developing content		

		Planning		Mon	itoring	
Action	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence
				ng people who live with Domest	ic abuse	9.
1			outcome: What do we interegic domestic abuse groups w	nd to achieve? rith mutual reporting and challenge	€.	
1.1	The MSCB ensures appropriate communication between multi agency domestic abuse groups.	MSCB Executive MSCB Board MSCB PMQA sub group	There is appropriate representation and attendance at these groups, including statutory and voluntary services.	MSCB to ensure there is mutual membership to the Medway CSP domestic abuse subgroup, the Kent and Medway groups and the MSCB – Complete - Feb 2015 Annual updates from the Kent and Medway domestic violence coordinator are presented to the MSCB – Complete –		Multi agency domestic abuse boards are working together

		I		
2 2.1			outcome: What do we inter the learning from DHR, SCRs Audits identify that agency responses are appropriate to the level of risk. Signposting to services is effective. Identified missed opportunities are shared with workforce in learning and development opportunities. The MSCB and partners can demonstrate the local response to national reports e.g. Ofsted thematic review	
3.	•		outcome: What do we inter stic Abuse in Medway are app	nd to achieve? ropriately identified and safeguarded.
3.1	Information from incidents of domestic abuse attended by Police are shared with identified partners through the children's advice and duty service	MSCB PMQA sub group	Domestic abuse notifications are received by identified partners. Education settings report that they are receiving information as appropriate and are able to respond appropriately.	 Education Safeguarding officer to ensure Education settings continue to receive DV notifications as appropriate – Throughout 2015-17 Report on Domestic Abuse Notifications (DAN's) to be received by MSCB Board –

				Complete June 2015
				Complete – June 2015
3.2	Medway professionals are aware of services for children and young people affected by domestic abuse.	MSCB Learning and Development subgroup	Service provision for children and young people affected by domestic abuse is identified through regular mapping activity.	MSCB domestic abuse and safeguarding children training includes impact of domestic abuse on children and services available to access - Quarterly – Throughout 2014-17
3.3	Children who are known to live in families where there is domestic abuse have appropriate intervention and care plans in place.	MSCB PMQA subgroup MARAC	Plans resulting from MARAC where there are children in the home identify and address children's needs The Medway MARAC engages multi agency partners effectively.	 MARAC Annual report to be presented to the PMQA Sub group – May 2016 MARAC data to be included in MSCB dataset including monitoring of repeat cases – Quarterly throughout 2015-17
3.4	Ensure all professionals are aware of Honour Based abuse including FGM	MSCB Board Kent and Medway FGM Strategy Group	Knowledge by professionals of honour based abuse, inclusive of FGM through the MSCB learning and development programme.	Home Office FGM E-learning to be promoted through MSCB bulletin and on website – Complete - Oct 2014 MSCB to support the Medway Youth Parliament to deliver FGM session to school staff – Complete – Sept 2014
				 FGM report to be scrutinised by Board – January 2016 - Complete FGM Pathway to be agreed by Board – January 2016 - Complete

		Planning		Mor	nitoring				
Action number	Specific action and	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence			
Prior	Priority objective 5 To develop understanding of factors that make children and young people more vulnerable aged 11 and over.								
1.			outcome: What do we inter linated, accessible, widely ava	nd to achieve? ailable, widely publicised and resp	onsive to	needs.			
1.1	Ensure all staff are appropriately trained and equipped to work effectively with young people	MSCB Learning & Development subgroup MSCB PMQA subgroup	Services for young people are mapped across Medway. Clear information and pathways for help and support are published.	Learning & Development subgroup monitors single agency training through agency reports – ongoing – Throughout 2014-17					
2		g with vulnerable yo		nd to achieve? ific and allow for robust, child cer	ntred, mul	ti agency working which			
2.1	MSCB evidence a picture of children who are vulnerable in Medway	MSCB Board	Board is assured that the needs of vulnerable children and young people are being met	MSCB to request and consider individual reports from agencies to review the welfare of vulnerable groups of young people (annually throughout 2014-17):					
2.2	MSCB are	MSCB Board	Sexual health services	Report on Sexual Health					

3	The MSCB has an es	stablished strategy,	demonstrate increase in numbers of young people receiving support and guidance Education settings have established sexual health lessons outcome: What do we interwhich demonstrates measura	Services to be received by Board – July 2016 Indicate to achieve? Indicate to achieve to achieve to achieve?	adolesce	ents receive appropriate	
3.1	needs led assessme Medway professionals recognise and work with young people who self harm.	MSCB Board MSCB PMQA sub group Learning & Development sub group	The Kent and Medway Suicide Prevention Strategy is reducing vulnerable YP who self harm/attempt suicide Learning and development opportunities on working with children who self harm.	Update report on Kent and Medway Suicide Prevention Strategy to be considered by Board – May 2016 Data on self-harm to be included in revisions to MSCB dataset – April 2016 MSCB E-learning package to include self harm training – January 2016			
4	Identified improvement area / desired outcome: What do we intend to achieve? Ensure MSCB has oversight of safeguarding children and young people vulnerable to radicalisation and extremism with regard to the Prevent and Channel Strategy						
4.1	Medway professionals recognise and work with young people	Prevent Board MSCB Learning & Development	Agencies are fulfilling duties in relation to Prevent	MSCB to deliver workshops to Raise Awareness of Prevent (WRAP) - Complete		Workshop delivered 4 times between September – November 2015	

vulnerable to radicalisation and extremism	Sub Group	Clearly understood referral pathways into Channel	 Prevent Board to provide update to MSCB Board – March 2016 - Complete Ensure that the referral pathway process into Channel is clearly understood and widely circulated 		attended by 88 professionals
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		Planning		Mon	itoring	
Action	Specific action	Lead	Success indicators	Actions Timescales	Risk RAG rating	Impact and evidence
Prior	ity objective 6 Impro	ving the effectiven	ess of MSCB including MSC	CB Communications		
1.			outcome: What do we inter	nd to achieve? g people and their families, the pu	ıblic and ı	professionals.
1.1	The MSCB public profile is reviewed and developed to ensure wider awareness and use of the MSCB resources by members of the public, children, young people and	MSCB Development Officer(with support of the MSCB Project Support Officer, MSCB Lay Members and young people)	The launch of a new MSCB website which is accessible to the public and professionals is improved There are various methods of communication with the Medway workforce and the	 MSCB logo to be redesigned with the help of the young people at the Medway Secure Training Centre – Complete – July 2014 The MSCB website to be re-launched with new branding – Complete – June 2014. 		

	their families.	Young Persons Safeguarding Panel MSCB Lay Members	public, including children and young people. Establish strong MSCB multi agency communication pathways Improved use by the MSCB utilising social media and new technology		MSCB to ensure website is kept up to date – Ongoing – Throughout 2014-17 Young Persons Safeguarding Panel to be involved in the development of young people's pages of MSCB website – December –May 2016	MSCB website kept regularly updated
			to communicate with children, young people, their families and the public.		MSCB to contribute to community events and be publicised in public spaces – Ongoing – Throughout 2014-17	MSCB Development Officer has presented at community events
			Improved Communications for the public are created in consultation with young people. Continue to raise the MSCB profile with professionals, children,		MSCB to develop twitter account to promote key messages and resources to professionals and members of the public – Complete – November 2015	MSCB Twitter account set up and regularly updated
			young people and their families with regular public facing events.		MSCB Lay Members to develop links between MSCB and community groups and support stronger public engagement in local child safety issues and improved public understanding of MSCB's work	
1.2	The MSCB develops its professional communications to ensure wider	MSCB Business Manager (with support of the MSCB Development	Partner websites are linked to the MSCB and contain information on the MSCB.	•	Monthly bulletins to be produced by MSCB for professionals with local news and learning opportunities – ongoing –	Twelve MSCB Bulletins published between February 2014 – October 2015.

	awareness and use of the MSCB resources.	Officer; Project Support Officer, MSCB Lay Members and young people)	The MSCB regularly publishes professional communications and contributes to single agency publications. Staff surveys monitor awareness of the MSCB and its activities.	throughout 2014-17 • MSCB annual report to be published on MSCB website providing an assessment of effectiveness of safeguarding services in Medway – Complete – October 2015		
2.		y coordinates local v	outcome: What do we interwork to safeguard children thr	nd to achieve? rough implementing the recommen	ndations	from the MSCB Peer
2.1	Clarify respective roles of the Improvement Board and the MSCB to identify how the MSCB will contribute to the improvement of safeguarding services in Medway (Peer Review 2015)	MSCB Board and	Clear arrangements in place between MSCB and Improvement Board	MSCB Business Manager and Improvement Programme manager to establish clear lines of responsibility for scrutiny and challenge Transition plans agreed by MSCB Board and Improvement Board. MSCB Board to scrutinise Improvement Plan on a six monthly basis		MSCB submits regular reports to Improvement Board Improvement Board updates scheduled onto MSCB Executive and Board agendas
2.2	Ensure Serious Case Review action plans are signed off (Peer Review 2015)	Learning Lessons Sub Group/ Executive	The Board is assured that learning from Serious Case Reviews is implemented	 Learning Lessons sub group to monitor SCR action plans for Callum and Child F – Complete June 2015 Learning Lessons group to ensure evidence is provided of implementation and impact of actions – Complete June 2015 SCR action plans for Callum and Child F to be 		Completed SCR Action Plans including evidence submitted to Learning Lessons sub group Completed SCR Action Plans signed off by MSCB Executive

2.3	Identify and carry out a programme of themed multiagency case audits as required by Working Together 2015 (Peer Review 2015)	Case File Audit Group (CFAG)	Learning from case reviews and audits is shared with agencies and improvements in practice and services are made	signed off by Board – Complete - September 2015 Multi-agency audit schedule to be drawn up for 2015-16 focusing on MSCB priorities - Complete Findings and learning from audits regularly reported to MSCB Board – ongoing CFAG to report on audit activity and learning – November 2015; March 2016	Audits on cases of children subject to a child protection plan for 15 months + (Completed January 2014- March 2015) Audits on children not reaching threshold for child protection (Completed March – July 2015) Audit on children living with parents with mental ill health (Completed April – September 2015)
					Audit on cases stepped down to a CAF following assessment (Completed September – November 2015)
2.4	Review governance arrangements to clarify roles of Board, Executive and sub-groups and reporting arrangements (Peer Review 2015)	MSCB Executive	MSCB revised structure is effective in delivering the core business and focuses on the key priorities All MSCB members are supported in their role on the Board and sub groups and understand their roles and responsibilities	 Business Planning Away day to be held to review MSCB governance, constitution and sub group structures – Complete - May 2015 Revised MSCB structure to be considered by Executive – Complete - November 2015 	MSCB Executive members considered changes to the MSCB structure at the Business Planning Away day on 29 May 2015. The proposed changes to the structure were

	Implement the restructuring of MSCB sub-committees and working groups and ensure that their work is proportional and manageable (Ofsted 2015)			•	Revised MSCB Structure to be agreed by Board – January 2016 Terms of Reference of all sub groups to be reviewed – January 2016 MSCB constitution document revised – November 2015	agreed by the Board in January 2016: • Sub group chairs to become members of Executive • Executive Board update report to be standing item on Board agenda • Sub group chairs to submit six monthly update reports to Executive
2.5	Start a challenge and risk log and ensure Board members can articulate the difference the MSCB is making. Retrospective challenges should be included wherever these can be evidenced (Peer Review 2015)	MSCB Executive MSCB Business Manager	Challenge Log in place and MSCB able to evidence where challenges have had an impact	•	Develop and implement challenge log – March 2015 - Complete MSCB Challenge log to be regularly reviewed by MSCB Executive as a standing agenda item - Complete Ensure challenge is recorded and evidenced in minutes of meetings - Complete	Challenge log has been developed, is regularly considered by the Executive and records evidence of challenge by MSCB to partners
2.6	Raise profile of the MSCB by ensuring that all multiagency safeguarding work is driven and endorsed by the	MSCB Chair & Business Manager/ MSCB Board/ Sub groups	Professionals are aware of the MSCB and MSCB resources are used by professionals and members of the public	•	See Action 1.1 and 1.2 Set up MSCB Twitter Account – Complete – November 2015 Develop MSCB branded awareness raising information on CSE –	

	MSCB e.g. badging, leaflets, e- safety (Peer Review 2015)			Operation Willow - Complete	
2.7	Quality Assurance Framework needs to be implemented and linked to priorities (Peer Review 2015)	Performance Management & Quality Assurance Sub Group (PMQA)	Quality Assurance Framework in place	 Draft Quality Assurance Framework to be considered at PMQA meeting – March 2015 QA Framework agreed by Board QA Framework frames the work of PMQA and other sub groups 	Quality Assurance Framework agreed and in place. Programme of multiagency audits has commenced.
2.8	Scrutinise the effectiveness of multi-agency child protection work, particularly in relation to the effectiveness of child protection core groups and the progression of child protection plans (Ofsted 2015)	Performance Management & Quality Assurance Sub Group (PMQA) Case File Audit Group (CFAG) MSCB Executive Learning & Development Sub Group	Core Group meetings taking place with multi agency involvement and effectively progressing child protection plans	 MSCB dataset to be redesigned to ensure it focuses on the 6 priorities and core safeguarding processes including core groups – June 2016 Case File Audit Group (CFAG) to include reviewing the frequency of core group meetings as part of the audit process – May – September 2016 MSCB to update and relaunch core group guidance for professionals supported by learning and development opportunities to explore what it means to be part of the core group – June 2016 	Working Group set up to review dataset. Revised dataset to be agreed by MPMQA sub group in May 2016. MSCB Executive have agreed Core Group guidance – April 2015 Core group briefing session planned for June 2016
2.9	Develop rigorous methods to evaluate the impact of the work of the	Learning & Development Sub Group	MSCB is able to evidence impact of multi agency training on practice	Develop a strategy to increase response rate to post three month course evaluations to help	Response rates to post three month course evaluations have increased from 5% in

	Board and its multi agency training and ensure that partners engage in this evaluation to enable effective multi agency practice (Ofsted 2015)			evidence impact of training on practice – June 2016	March 2015 to 10% in March 2016
2.10	Renew the MSCB's oversight of safeguarding policy and practice across its partner agencies, through safeguarding and school audits, and	Performance Management & Quality Assurance Sub Group (PMQA)	Section 11 Audits evidence effective safeguarding arrangements in place across partner agencies in Medway Council	 Section 11 audits to be completed by all partner agencies – March 2015 Section 11 Peer Review and Challenge Event to be held – May 2016 	Launch event for S11 Audit held on 13 November 2015 S11 Audits scrutinised by PMQA sub group – March 2016
	rigorously collate and address findings from these		School annual safeguarding audits evidence effective safeguarding arrangements in place in schools in Medway	 Schools to complete and submit annual safeguarding audit reports by January 2016 Overview report to be scrutinised by PMQA sub group – May 2016 	