

## **REGENERATION, COMMUNITY AND CULTURE OVERVIEW AND SCRUTINY COMMITTEE**

**10 DECEMBER 2015**

### **ANNUAL SCRUTINY OF THE COMMUNITY SAFETY PARTNERSHIP, INCLUDING THE DRAFT COMMUNITY SAFETY PLAN 2016 to 2020**

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#### **Summary**

Community Safety Partnerships (CSPs) are under a duty to produce a Community Safety Plan to formulate and implement a strategy to reduce crime and disorder, combat substance misuse, and reduce re-offending.

This report provides information on the operation of the CSP from October 2014, which summarises the findings of the strategic assessment. The current Community Safety Plan runs from 2013 to 2016. This report provides information on the proposed plan to cover the period from 2016 to 2020.

#### **1. Budget and Policy Framework**

- 1.1 CSPs were set up under Sections 5-7 of the Crime and Disorder Act 1998 and comprise representatives from the 'responsible authorities'. For Medway these are: Medway Council; Kent Police; Kent Fire and Rescue Service (KFRS); Medway Clinical Commissioning Group and Kent, Surrey and Sussex Community Rehabilitation Company (KSS CRC - formerly Kent Probation). CSPs are able to work in partnership with any other agencies or bodies that they may feel would contribute to community safety.
- 1.2 While the Kent Police Authority was formerly a responsible authority on the CSP, the Police and Crime Commissioner is not. There is however a mutual duty to take account of the other's priorities and to co-operate.
- 1.3 Regulation 5 of the Crime and Disorder Formulation and Implementation of Strategy Regulations 2007 requires the CSP to carry out an annual strategic assessment of crime and disorder. Regulation 10 requires CSPs to prepare a partnership plan and to revise it annually in consideration of the strategic assessment. The plan's overarching aim is to reduce crime and disorder, tackle substance misuse and reduce reoffending.

- 1.4 The current Community Safety Plan covers the period 2013 to 2016 and forms part of the Council's Policy Framework. The classification of this plan as a policy framework document is set out in Schedule 3 of the Local Authorities (Functions and Responsibilities) (England) Regulations 2000, and in Article 4 (The Full Council) of the Council's Constitution.
- 1.5 Sections 19 of the Police and Justice Act 2006 requires local authorities to have a crime and disorder committee with power to scrutinise the decisions and actions of the CSP in their area and to make reports and recommendations to the local authority and the Partnership. The Crime and Disorder (Overview and Scrutiny) Regulations 2009 require Local Authorities to scrutinise CSPs at least once a year.

## **2. Background**

- 2.1 Scrutiny of the partnership was last carried out in December 2014.
- 2.2 The current Community Safety Partnership Plan, covering the years 2013 to 2016, was adopted in 2013 and identified five priorities:
- Tackle substance and alcohol abuse
  - Tackle anti-social behaviour (ASB) and envirocrime
  - Reduce re-offending
  - Tackle domestic abuse
  - Reduce the number of people killed or seriously injured in Road Traffic Collisions
- 2.3 Performance against these priorities is summarised within Appendices 1 and 2 to the report.
- 2.4 The CSP has conducted a strategic assessment of community safety issues in Medway. The assessment looks back at issues that have impacted upon community safety in Medway and forward at potential issues and emerging themes/trends.
- 2.5 The draft Community Safety Plan for 2016 to 2020 is appended at Appendix 3 to this report. The plan contains five new priorities going forward, which have been developed from the strategic assessment findings. These findings are summarised in the plan.
- 2.6 These new priorities are:
- Strengthening communities
  - Supporting victims and tackling offenders of sexual and domestic abuse
  - Tackling the harm caused by substance misuse
  - Reducing re-offending
  - Commitment to safeguarding and improving services
- 2.7 These priorities are discussed in more detail below.

### **3. Approval of the Community Safety Plan 2016 to 2020**

- 3.1 Members' comments are sought on the proposed priorities and Community Safety Plan prior to the plan being taken through the Council's governance processes as set out below. .
- 3.2 Following scrutiny, it is proposed to develop the action plans for each of the workstreams under the priorities and submit the finalised plan to Cabinet on 5 April 2016, followed by approval by full Council on 28 April 2016 as part of the Policy Framework.

### **4. Advice and analysis**

- 4.1 The CSP recognises that Medway's future success is contingent on regeneration. It is clear that benefits from growth must be delivered to existing communities and new developments and residents must be effectively integrated.
- 4.2 This physical regeneration will only be successful if people feel that they and their families are safe.
- 4.3 In May 2015 a new chair and vice chair of the CSP were elected. The chair has determined to take a more strategic view of community safety in Medway to ensure that it reflects and supports the strategic ambitions of the Council and the partner agencies in the CSP to make Medway a great place to live, learn, work and visit.
- 4.4 The new priorities are as follows:

#### **4.5 Strengthening communities**

- 4.6 There will be an emphasis on bringing communities together. The CSP will ensure that Medway is a place in which there is a common vision and sense of belonging by all communities.

- 4.7 Programmes to support this priority are:

- Reducing ASB and envirocrime
- Preventing radicalisation
- Supporting a safe nighttime economy

- 4.8 This priority will be led by Medway Council.

#### **4.9 Supporting victims and tackling offenders of sexual and domestic abuse**

- 4.10 The CSP will tackle the offending and move towards taking a more proactive and preventative approach as well as providing effective support pathways for victims and their families.

4.11 Programmes include:

- Tackling domestic abuse
- Tackling Child Sexual Exploitation
- Tackling human trafficking
- Tackling hate crime
- Combatting youth gang violence

4.12 This priority will be led by Kent Police.

#### **4.13 Tackling the harm caused by substance misuse**

4.14 People who misuse drugs, alcohol or other substances cause considerable harm to themselves and to society. This includes harm to their own physical and mental health and wellbeing and that of their families. There is also harm to the communities in which they live through the crime, disorder and anti-social behaviour associated with substance misuse. Availability of cheap illicit tobacco undermines efforts to reduce smoking and makes it easier for young people to start smoking.

4.15 Programmes include:

- Preventing and treating drug and alcohol misuse
- Tackling illicit tobacco

4.16 This priority will be led by Medway Council.

#### **4.17 Reducing reoffending**

4.18 Bringing offenders to justice is pointless if these same criminals go on to offend again. While punishment is an important way of dealing with crime, and one of the five purposes of sentencing, on its own it is often not enough to stop criminals reoffending. With some 90% of those sentenced in England and Wales in 2011 having offended before, many people are locked in a cycle of re-offending.

4.19 Programmes include:

- Reduce reoffending by delivering rehabilitation services that help people to help themselves, enabling them to aspire, achieve and make sustainable changes to their lives.
- Deliver individual and group based interventions including domestic abuse perpetrator programmes.
- Partners working together to deliver an intensive multi agency intervention aimed at those most at risk of re-offending.
- Continue to deliver the Community Payback to service users subject to community orders and post sentence supervision.

4.20 This priority will be led by KSS CRC.

#### **4.21 Commitment to safeguarding and improving services**

4.22 As public sector funding continues to shrink it becomes increasingly important to reassure residents that agencies will continue to be responsive and deliver

efficient and effective services to keep people safe. The partnership will explore new ways of working together effectively to make the most efficient use of public resources.

4.23 Workstreams will include:

- Improvements/Innovation
- Communications
- Efficiencies

4.24 This priority will be led by KFRS.

4.25 It is envisaged that each of the priority leads will be responsible for those workstreams under their priority, albeit that there will be some crossover between workstreams, for instance the nighttime economy and substance abuse. The champions will develop action plans for each workstream and be accountable to the CSP executive group.

4.26 A protocol has now been signed among the Health and Wellbeing Board, Safeguarding Board and CSP, to encourage the sharing of assessments and plans to foster better strategic alignment.

## 5. Risk management

5.1 There are reputational, environmental, economical and legal risks to the Council for not pro-actively pursuing an improvement in crime and disorder levels. This report reflects the importance of constructive dialogue with the partner organisations comprising the CSP and also the importance of coordinated and collaborative working.

<b>Risk</b>	<b>Description</b>	<b>Action to avoid or mitigate risk</b>	<b>Risk rating</b>
Decreased Agency “buy in”	Changes in leadership, staffing or resources could reduce the involvement of key agencies	Ensure that agencies are aware of the impact of dis-engagement upon their own service delivery/performance.  Ensure that strategic members of the CSP are made aware of any situation as it arises.	Low
A wide range of CSP objectives	Means that the CSP may be spread too thin and not have the resources to deal with all aspects so there may be gaps in service.	Prioritisation based on Strategic Assessment	Low
Legislation	Government guidance could change focus for CSP	CSP to ensure that it effectively horizon scans to be aware of impending legislative changes.	Low

<b>Risk</b>	<b>Description</b>	<b>Action to avoid or mitigate risk</b>	<b>Risk rating</b>
Police and Crime Commissioner (PCC) plans	Changes in the PCC's Police and Crime Plan.	Continued engagement with the PCC.	Low

## **6. Consultation**

- 6.1 The CSP is required to consult with a wide variety of stakeholders in putting together the annual strategic assessment. Members of the public are consulted through a series of community engagement events. A stakeholder engagement event with elected Members and representative community groups was undertaken on 4 November 2015. The proposed new priorities were discussed and there was significant support for the new priorities.

## **7. Financial implications**

- 7.1 The Police and Crime Commissioner (PCC) has submitted her Police and Crime Plan, and has proposed that CSPs be allocated a budget to use for funding activities to tackle crime, disorder, drugs and reoffending. In 2015-16 the amount allocated to Medway CSP was £96,782 Subject to PCC elections, the amount committed for 2016-17 is £93,395.

## **8. Legal implications**

- 8.1 There are no direct legal implications arising from this report.
- 8.2 The Council's statutory powers are detailed in the report.
- 8.3 The adoption or modification of the Community Safety Plan is a decision for Full Council.

## **9. Recommendations**

- 9.1 The Committee is requested to note that as a Policy Framework document the Community Safety Plan will be reported to Cabinet on 5 April 2016 and the Cabinet will be asked to formally consider and recommend the proposed plan for 2016 to 2020, containing new priorities for the CSP to Full Council on 28 April 2016. The comments of this Committee are invited.
- 9.2 The Committee is also invited to scrutinise the activity of the Community Safety Partnership over the last year and to make any comments or recommendations to the Partnership in that regard.

## **Appendices**

- Appendix 1 Performance against previous plan, Quarters 3 and 4, 2014 to 2015  
Appendix 2 Performance against previous plan, Quarters 1 and 2, 2015 to 2016  
Appendix 3 Proposed Community Safety Plan 2016 to 2020

## **Background papers**

None

**Medway**  
**Community Safety Partnership**  
**Action Plan 2014 – 2016**

**Q3 and Q4 Updates**  
**October 2014 to March 2015**



## Priority 1 – Tackle Substance and Alcohol Abuse

Indicators	Target	Q3 and Q4 Update
Retender drug and alcohol treatment services to better meet the need of the population	Contract awarded and service in place	New Service delivered by Turning Point opened on 1 July 2014. All clients transferred and staff TUPE'd successfully. Turning Point will present new recovery-focused model to CSP SEG meeting in January.
Number of users of opiates that left drug treatment successfully (free of drug(s) of dependence) who do not then re-present to treatment again within 6 months as a percentage of all those in treatment	Maintain "similar" rate to England average (as reported by Public Health England)	Nationally this data has not been available since Q2. It is not possible to get a local estimate of the data as there was a change in provider. Though local data does not show representation rates (this is calculated nationally) the local data does show an increase in the proportion of clients completing treatment successfully (increase from 3% in July to 14% in March).
Commission alcohol liaison service at hospital	Hospital alcohol project launched with full evaluation process in place.	Project has now gone live. Clients have been identified and seen in both A&E, and on wards. Turning Point now working across 10 wards within the hospital (expanded from initial 5). KMPT working closely with A&E staff to increase referral and screening rates. Evaluation being developed.
Improved early identification and prevention of alcohol related harm	IBA training delivered to 100 front line staff.	Q3 – 101 Q4 – 33 The total number of individuals trained for the year 264, surpassing the original goal of 100. Services to have received training this year include: Sexual Health GUM services, foundation Doctors, Ministry of Defence health staff, supported housing charity staff, health visitors, social care, GPs and pharmacists. The total interactions for the year are 2683 where lower risk guidelines and harm messages are issued and 1603 brief interventions delivered.
Explore opportunities to implement new licensing tools such as cumulative impact areas (CIA).	Evidence based recommendations are carried out and overseen by CSP.	Data is being reviewed to inform a Medway alcohol harm and impact map. PH has had positive contact from a large range of partners who can provide meaningful data which can be used to inform decision making, as well as provide evidence for representations against licensing applications. So far data has been received by location from the police for offences ranging from crime and disorder to domestic abuse, as well as from sources such as children's services relating to child protection issues where alcohol is a factor both for the young person/parent or guardian. Early analysis of these data sources has provided enough information to launch a representation for the denial of a license to a new premise in Chatham which was initiated by "Weatherspoon's". A representation was submitted jointly by Public Health and the Police seeking specific conditions to accommodate the needs of the local area.



Indicators	Target	Q3 and Q4 Update
Launch ASSIST-Decipher in	4 Secondary schools in Medway are delivering the smoking prevention programme	6 schools engaged in Assist and new staff trained up to deliver the programme. The team have also developed a programme that can be delivered at the PRU.

## Priority 2 – Tackle ASB and Envirocrime

Indicators	Targets	Q3 and Q4 Update
Satisfaction of victims of ASB with actions taken by Police and partner agencies.	85%	Q3 - 77.8% Q4 - 75%
Reduction on the number of repeat victims of ASB.	5%	Q3 - 9 Q4 - 4
Community Safety Unit to screen repeat ASB offender's families for nomination into the Troubled Families programme	100%	Q3 - 100% Q4 - 100%
Number of fly tipping incidents NI196a	5% reduction	Q3 - 504 Q4 - 667
Number of environmental crimes reported SF1a	5% reduction	Q3 - 498 (24% decrease on same quarter last year) Q4 - 602 (5.2% decrease on same quarter last year)
Increase number of Fixed Penalty Notices (FPN's) issued SF2	10% increase	Q3 – 117 Q4 - 59 The total for the year is 450 – a 16% increase on the total for last year.
Percentage of people who feel Medway is safe SF15	90%	This is not collected until after April 2015. Respondents to questionnaire at Community Safety Shop in November/December 2014 – Safe – 60% Neither safe or unsafe – 16% Unsafe – 22% Didn't know – 2%

## Priority 3 – Reduce Re-offending

Indicator	Targets	Q3 and Q4 Update
Proportion (%) of offenders who re-offend.	To fall in line with the MoJ predicted level of re-offending. (We are not able to give a figure because this changes in each period to reflect the characteristics of each cohort)	The Medway Adult Offenders Proven Re-offending rate for the rolling year April 2012 to March 2013 is 23.6%. This is a 1.3% increase since March 2012. Note: this data relates to all adult offenders during the period regardless of whether they were under statutory supervision. The information is therefore of limited value only. Figures always show a time lag, which reflects the period required for re-offending to take place, to be proven by court conviction or caution, collation and release of the data by the Ministry of Justice.
Increase the proportion of offenders in employment at termination	40%	Q3 - 25.60% Q4 - 35.37%
Increase the proportion of offenders in suitable accommodation at termination	60%	Q3 - 62.40% Q4 - 68.03% End of year 89% of adult offenders in suitable accommodation.
By use of 'Triage' system, reduction in 1st time entrants into the Youth Justice system (NI111).	5% (< 275 young people rate per 100k)	Q3 - 80 (395 per 100k) Q4 - 115 (426 per 100k) Out-turn: 426 per 100k
Percentage of re-offending by use of those who have accessed the 'Triage' system.	< 50%	Q3 - 6% (2 out of 31 young people) Q4 - 5% (1 out of 19 young people)
Reduce the number of looked After Children (LAC) within the Criminal Justice System (this fits in with a new SE wide protocol to reduce LAC, which Medway has signed up to and YOT is leading on).	Reduce the number of LAC by 10% against 2013/14 out-turn.	Q3 - 15% Q4 - 16%
Percentage of YOT Cohort that re-offend within 6 months of completing their intervention.	< 50%	Q3 - 35% (15 of 43 young people) Q4 - 31% (17 out of 54 young people) Current figures remain within target, despite a hardening of the YOT cohort as a result of falling 1st time entrants and a rise in the use of out of court disposals.

## Priority 4 – Tackle Domestic Abuse

Indicators	Targets	Q3 and Q4 Update
Number of high risk clients referred for IDVA support DA06	Awaiting figure from OASIS, due in May 2014	Q3 - 107 Q4 - 139
Percentage of clients where risk is reduced as a result of IDVA intervention DA07	68% CAADA benchmark	Q3 - 97% Q4 - 84%
Reduce the repeat victimisation rate for those identified at higher risk of harm, making victims and their families safer	Below 28% CAADA benchmark	Q3 - 27.7% Q4 - 35.3%
Number of referrals to Medway Specialist Domestic Violence Court (SDVC) IDVA, where victim has been supported to attend at first or second hearing	150 (Target figure from OASIS)	Q3 - 48 Q4 - 58 Year end total - 228
Percentage of non-Police Multi Agency Risk Assessment Conference (MARAC) referrals	40%	Q3 - 41.6% Q4 - 20.5%
Deliver a domestic abuse awareness training to multi agency practitioners	100 practitioners	Q3 - 80 Q4 - 110 Year end total - 455

## Priority 5 – Reduce the Number of People Seriously Injured in Road Traffic Collisions

Indicator	Targets	Q3 and Q4 Update
To achieve a 40% reduction in killed and seriously injured (KSI) casualties based on the 2004/08 average of 85.2 KSI's by 2020.	5.71% reduction per year from 51 to 56 (+9.8%)	57 Killed or Seriously Injured casualties recorded during the period 01/01/2014 to 31 <sup>st</sup> December 2014. Actual 2014 KSi casualties = 57
To achieve a 20% reduction in slightly injured casualties based on the 2004/08 average of 705 casualties by 2020.	2.85% reduction per year- Slight down by 7 to 767 (-1.0%)	788 Slight Injury casualties recorded during the period 1st January 2014 to 30th September 2014. Predicted 2014 Slight Injury casualties = 768.
Deliver 'Licence to Kill?' to pupils in Medway attending Academies, Sixth forms and Colleges.	80% of year 12 to students	Between October & December, 14 Medway school based performances took place to a total of 1,626 students [81.1% of year 12]. An additional four performances took place in Mid Kent College in October 2014 to a total of 1,000 students.
Multi-agency motor bikes/bicycle campaign to raise awareness to drivers. March - May	1 campaign delivered	The target of delivering 1 campaign during the year was delivered by the 'Think Bike!' publicity campaign during April and May 2014. The campaign aimed to target roads users (mainly car drivers), to be more actively aware of the smaller, more vulnerable riders, both pedal and powered. The 2014 phase of the campaign sort to converse with Bikers with the addition of the 'Biker Think' roadside message that is located in Medway at junctions where there has been a KSI crash between a powered 2-wheeler and car. The campaign was delivered through online platforms, social media/marketing, roadside advertising, print and radio. Young Driver, Pedal Cyclist and powered 2-wheeler Casualty Reduction [CaRe] sub-groups attended by the team during the quarter. Bikeability Levels 1 and 2 continued to be delivered to primary schools in Medway.
Working with Public Health to promote alcohol awareness sessions	Two programmes delivered	Winter Drink Drive campaign - in partnership with KCC, KF&RS, Kent Police and Public Health, Safer Journeys rolled out a well-evaluated campaign across Medway. The main message of "Is one drink worth the risk" was displayed across 17 VMS displays within Medway throughout December, to compliment the countywide message. New Year Pledging Event – High Street, Chatham - On Saturday, 10th January the Safer Journeys Team supported an event in Chatham coordinated by the Health Improvement Team on the theme of New Year's Resolutions. Research has shown that by the tenth day of January, most people's New Year's Resolutions have started to wane and so it seemed the ideal date to hold an event discussing these resolutions and the services our team can offer to support Medway residents to make healthy changes to their lifestyles. For each pledge made the individual received a piece of fruit and bottle of water. Various pledges were made on the day including 5 on the topic of Road Safety.

		<p>The Safer Journeys Team engaged with 42 members of the public during the day and positive feedback received from Public Health in line with our Community Safety Plan objectives.</p> <p>Annual Staff Health &amp; Wellbeing event, February - The Safer Journeys Team supported an annual staff health and wellbeing event at the University of Greenwich campus for the second year running, alongside colleagues in Public Health with interactive road safety education messages, including vision testing equipment.</p>
<p>Working collectively with partners and agencies to raise awareness of the impact of irresponsible parking outside schools in the Safer and Stronger wards.</p>	<p>On-going</p>	<p>Be Bright, Be Seen - The Safer Journeys Team issued reflective tags to all schools in early November to aid in vulnerable young pedestrians at a time of the clocks changing and the dark winter evening setting in around school times. Around 40,000 vulnerable young pedestrians received a reflective zip tag thanks to this joint initiative with Public Health.</p> <p>Walking Bus –</p> <p>Q3 - the number of children participating on the Walking Bus in Medway stands at 894, an increase of 90 children since the previous quarter. There are a total of 51 active Walking Bus routes operating within Medway, including a pilot Walking Bus launch at Bligh Federation in Strood, which saw approximately 15 children take part.</p> <p>Q4 - the number of children participating on the Walking Bus in Medway stands at 698. There are a total of 50 active Walking Bus routes operating within Medway.</p> <p>Zigzag banner campaign – Schools display a series of message banners outside the school over a 9-week duration to help discourage irresponsible and illegal parking during key school drop-off and collection times. The team work closely with Parking Enforcement, advising the schools involved to allow enforcement visits to be targeted to help reinforce the keep clear message.</p> <p>Q3 – 8 schools signed up.</p> <p>Q4 - 19 schools signed up.</p> <p>Pilot Parking Project is being piloted between Terms 4-6 involving 8 Medway schools in collaboration with Road Safety, Public Health, Parking Enforcement, Environmental Health and Kent Police. Project aims to increase use of active travel options on the school journey whilst simultaneously reducing inconsiderate and illegal parking outside the school entrances. The 7 primary schools involved in the project will receive roadside signage in Term 5 [w/c 20th April] to coincide with the Walking Map / Journey Planner leaflets previously issued.</p>
<p>Working collectively with partners and agencies to address reckless driving at key hotspot areas within Medway to reduce KSI's. KFRS Will support Kent Police and Medway Council as requested. Consider use of Predpol as a platform.</p>	<p>A quarterly discussion</p>	<p>KFRS have delivered car-cutting demonstrations at two sites across Medway in which young people periodically gather to race cars or show cars. These cutting demos have been delivered as a single agency during Predpol initiatives over the last quarter during the evenings.</p> <p>Brake Road Safety Week, 17-23 November – The Safer Journeys team staged various road safety activities in conjunction with a national campaign, with the theme 'Look Out and Slow Down'.</p> <p>Winter Drink Drive campaign - in partnership with KCC, KF&amp;RS, Kent Police and Public Health, Safer Journeys rolled out a well-evaluated campaign across Medway. The main message of "Is one drink worth the risk" was displayed across 17 VMS displays within Medway throughout December, to compliment the countywide message.</p> <p>Global Road Safety Week planning: The Safer Journeys team are working closely with partners to deliver a range of events including a child car seat clinic at Monkey Bizz, delivery of Seatbelt Sled at two local secondary schools and a schools access initiative in partnership with Kent Fire and Rescue. The focus of the campaign is children, using the strapline 'Save Kids Lives'.</p>

# Medway

## Community Safety Partnership

### Action Plan 2015 – 2016

To be read in conjunction with the Community Safety Plan 2013 - 2016

## Q1 and Q2 (April to September)



COMMUNITY SAFETY  
PARTNERSHIP

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## Priority 1 – Tackle Substance and Alcohol Abuse

Indicators	Target	Comment
Percentage of opiate users that left drug treatment successfully (free of drug(s) of dependence)	Increase by 2% from 2013/14 baseline of 6.2% i.e. 8.2%	Q1 – 4.9% Q2 - Q2 data is not yet available – data typically released 6-8 weeks after quarter end. As flagged last quarter the Q1 data shows a drop in performance (4.9%). The commissioners have put a performance improvement plan with monthly update meetings in place.
Develop service design options for users of New Psychoactive Substances (NPS) in Medway	Complete research which identifies the level of use of NPS in Medway as well as the profile of users and key types of NPS used in order to advise on service delivery options so as to increase access.	Q1 - Research has been commissioned and steering group with representatives from Police, Council and Prisons has been established. Report due end of Q2 with workshops and dissemination of findings planned in Q3. Q2 - Report recommendations have been signed off by DAAT Board. Workshop to disseminate findings was held in Q2 and well attended by police, prisons, drugs services, probation, mental health and public health. Actions will be followed up and overseen by MDAAB.
Percentage of people referred from Accident and Emergency (A&E) who receive extended alcohol brief intervention through A&E referral	40%	Q1 - Staff are recruited, and are working with A&E to raise awareness and promote referrals. Data not yet available for this project as we work through information governance, data should be in place by Q2. Q2 - Since April 144 patients were referred to the A&E alcohol liaison service. Of these 117 individuals (81%) received an extended brief intervention. Whilst this exceeds expectation in terms of engagement, referrals from A&E are low and significant time is invested by service to improve these referral rates.
Improved early identification and prevention of alcohol related harm	Evaluate the use of online brief interventions	Q1 - A year long campaign has been designed with peak activity timed to co-ordinate with key national messages. The campaign will drive activity to the “Don’t Bottle It Up” website which takes individuals through an online brief intervention. Campaign launches at the Medway Mile in July. Q2 - Campaign launched in July, 4305 Medway residents have visited the website and 2459 have completed the online IBA to date.
Explore opportunities to implement new licensing tools to reduce alcohol related harm.	Evidence based recommendations are carried out and overseen by CSP.	Q1 - Local licensing guidance is being developed for Gillingham High Street, Chatham High Street and Luton. Two representations have been made by the DPH in response to two premises licence applications resulting in the addition of conditions on the licence. This is an ongoing piece of work in order to develop the evidential base for these representations using data from PH and other services, such as Children’s Services and the ambulance service. In partnership with Kent Police and Community Alcohol Partnerships, PH is assessing if there is sufficient evidence for a community alcohol partnership in the Luton area to address issues of youth alcohol misuse and street drinking.



Indicators	Target	Comment
		<p>Q2 - The draft Local Licensing Guidance has now been written for Gillingham High Street/Canterbury Street, Luton and Chatham High Street. The draft guidance was presented and discussed at the Strategic Group meeting on the 17th August and the decision was made unanimously to present them to the Licensing and Safety Committee for endorsement and publication on the council website. The committee paper is now ready to go to consultation with legal and finance and will be scheduled to go before committee on the 28th October.</p> <p>Public Health has continued to engage in the licensing process and has submitted representations on a range of applications mainly in support of Kent Police. Kent Police have submitted two review applications in this period where they have asked for supporting representations from PH which have been made. Both of which resulted in the revocation of the licence.</p>
<p>Support young people to develop skills to reduce multiple risk taking behaviours (e.g. smoking, drinking alcohol, drug use)</p>	<p>Risk Avert programme rolled out across 8 secondary schools</p>	<p>Q1 - 6 schools have undertaken the training to date. A referral pathway has been developed for early help for those young people who are considered too high need for either the universal or targeted Risk Avert intervention, this pathway is a direct link between schools and CAF team.</p> <p>Q2 - 8 Schools were engaged in academic year 14/15. 6 schools have screened pupils and delivered the programme. A referral pathway has been developed for early help for those young people who are considered too high need for either the universal or targeted Risk Avert intervention, this pathway is a direct link between schools and CAF team.</p>

## Priority 2 – Tackle ASB and Envirocrime

Indicators	Targets	Comment
Satisfaction of victims of ASB with actions taken by Police and partner agencies.	85%	No longer collated by Division.
Reduction on the number of repeat victims of ASB.	5%	Q1 - 6% reduction. Q2 - 78% (at this point last year we had 22 High risk victims in the rolling year. There are currently 6)
Community Safety Unit to screen repeat ASB offender's families for nomination into the Medway Action for Families programme	95%	Q1 - 100% Q2 - 100%
Number of fly tipping incidents	5% reduction	<p>Q1 - Street Scene Enforcement and Community Wardens dealt with 820 fly tips and bulky items. The teams removed 568 fly tips within 1 working day, 154 of which were dealt with proactively. 67 were gone on inspection and 31 were private land (Not Cleared but referred to engagement in most cases) Total tonnage removed by the teams was 54.9 tonnes. A further 10.44 tonnes were removed form HRA land under a separate SLA.</p> <p>Q2 - Street Scene Enforcement and Community Wardens dealt with 706 fly tips – a 13.9% reduction on the previous quarter. 584 fly tips (83%) were removed by the teams within 1 working day, 221 of which were dealt with proactively. The teams also removed household waste in 431 cases where there was no fly tipping involved. For instance, bulky items or refuse out early where it was deemed to be in the public interest to get it off of the street as soon as possible. Total tonnage removed by the teams was 63.66 tonnes. A further 10.76 tonnes were removed form HRA land under a separate SLA. This SLA has now come to an end and will be dealt with by Medway Norse in future. For operational reasons imposed by Norse, these fly tips will no longer be investigated as routine.</p>
Increase number of Fixed Penalty Notices (FPN's) issued	5% increase	<p>Q1 - Number of Fixed Penalty Notices issued for littering, dog fouling and other: 89. This figure is down by 31% on the same quarter last year. Performance is being addressed at team meetings and 1:1s. Changes to working times are being considered. Improvements by some staff have already been noted. Training for Special Constables in this area is scheduled for early August.</p> <p>Q2 - 146 fixed penalty notices were issued this quarter. This represents an increase of 64% on the previous quarter. Training for Special Constables delivered in August, FPN pads to be allocated.</p>

Indicators	Targets	Comment
Percentage of fly-tipping incidents cleared by the next working day	75%	Q1 - 83% of fly tips were removed within 1 working day. Q2 - 584 fly tips (83%) were removed by the teams within 1 working day, 221 of which were dealt with proactively.
Percentage of people who feel Medway is safe	90%	Safe during the day – 94%. Neither safe nor unsafe – 6%. Safe during the evening – 47%. Neither safe nor unsafe – 25%. Unsafe – 26%. Didn't know – 2%. Data from the Community Safety Consultation at The Corn Exchange on 4th November.
Ensure applicants to the Community Trigger are responded as per guidelines	95%	Q1 - 100% Q2 - 100%

## Priority 3 – Reduce Re-offending

Indicator	Targets	Comment
Percentage of offenders successfully completing Community Orders and Licences.	70%	Target has been changed from 70% to 65%/75% respectively to fit with MOJ performance reporting. Data for Q1 and Q2 is shown to reflect this breakdown. Licences & Post Sentence Supervision Q1: 88.5% Q2: 61.5% Performance in Q2 has dipped, due to changes in the calculation and the service user cohort which, with effect from 1.5.15 includes those sentenced to custodial sentences of under 12 months. Community Orders & Suspended Sentence Orders: Q1: 78.4% Q2: 73.0%
Increase the proportion of offenders in employment at termination	40%	Q1 42% Q2 61% Please note 40% is the legacy target and indicative only - the MOJ no longer measures performance against this measure.
Increase the proportion of offenders in suitable accommodation at termination	60%	Q1 89% Q2 92% Please note 60% is the legacy target and indicative only - the MOJ no longer measures performance against this measure.
By use of 'Triage' system, reduction in 1st time entrants into the Youth Justice system (NI111).	5% (< 275 young people rate per 100k)	Target to have no increase on the 2014-15 Out-turn (426 per 100k) Q1 - 312 per 100K of population (extrapolated) 4 of the 18 Young People in Q1 were first time entrants Q2 - 320 per 100K of population (extrapolated) 4 of the 18 Young People in Q1 were first time entrants
Percentage of re-offending by use of those who have accessed the 'Triage' system.	< 20%	Q1 - 21% (7 of 33 young people) Q2 - 15% (8 of 52 young people)
Reduce the number of looked After Children (LAC) within the Criminal Justice System (this fits in with a new SE wide protocol to reduce LAC, which Medway has signed up to and YOT is leading on).	Reduce the number of LAC by 10% against 2013/14 out-turn (13%).	Q1 - Excluding Triage, 10 out of 59 young people (17%) are POLA or LAC. 8 of those have Substantive Outcomes and 3 are First Time Entrants. Q2- Excluding Triage 14 of 99 young people (14.2%) are POLA or LAC. There are 2 First Time Entrants, both are POLA.
Percentage of YOT Cohort that re-offend within 6 months of completing their intervention.	< 50%	Q1 - 43% (20 of 47 young people) Q2 - 19% (15 of 52 young people)

## Priority 4 – Tackle Domestic Abuse

Indicator	Targets	Comment
Number of high risk clients referred for Independent Domestic Violence Advisor (IDVA) support DA06	340	Q1 – 135 Q2 - 153
Percentage of clients where risk is reduced as a result of IDVA intervention DA07	74% Coordinated Action Against Domestic Abuse (CAADA) benchmark	Q1 – 84% (57 clients) Q2 – 91% (55 clients)
Reduce the repeat victimisation rate for those identified at higher risk of harm, making victims and their families safer	Below 28% CAADA benchmark	Q1 - 32% Q2 - 33.7%
Number of referrals to Medway Specialist Domestic Violence Court (SDVC) IDVA, where victim has been supported to attend at first or second hearing	150 (Target figure from Kent Domestic Abuse Consortium - KDAC)	Q1 - 61 Q2 - 55
Percentage of non-Police Multi Agency Risk Assessment Conference (MARAC) referrals	30%	Q1 - 28.8% Q2 - 36.8%
Deliver a domestic abuse awareness training to multi agency practitioners	100 practitioners	Q1 - 355 including training on new legislation and school prevention programmes Q2 - 140 including NQSW awareness

## Priority 5 – Reduce the Number of People Seriously Injured in Road Traffic Collisions

Indicator	Targets	Comment
To reduce the number of killed and seriously injured casualties to 48 by 2020 (a 40% reduction based on the baseline average for the period 2005 to 2009).	A reduction of 5 casualties a year	<p>Q1 - 10 Killed or Seriously Injured casualties recorded during the period 01/01/2015 to 31/03/15. Predicted 2015 KSi casualties = 54. On Target.</p> <p>Primary school visits: 16 classes (468 pupils) received road safety education visits.</p> <p>Key Stage 1 Scooter Skills: 16 schools (468 pupils).</p> <p>Short video uploaded to Facebook to support scooter skills (child's testimony). Reach; 304 users.</p> <p>Road Safety transition materials received by 34 schools (1,635 pupils).</p> <p>Seatbelt Sled in-car safety initiative: Launched May through to July. The Safer Journeys Team run an annual programme of school visits for years 5 and 6 with Seat Belt Sled to promote in car safety during Terms 5 and 6. 29 Medway school bookings accepted to date, with 1,775 pupils scheduled to participate.</p> <p>Publicity: New joint campaign (in conception) in partnership with KCC (as lead). Roll out from 10<sup>th</sup> August. Medway will deliver via social media links, bus back advertising, petrol pump advertising and gain from Kent media channels that cross over into our area (i.e. TV and online advertising). Campaign aims to reach our 4 priority road user groups as per the Road Safety Plan (motorcycle, cyclists, pedestrians and car users).</p> <p>Q2 - 23* Killed or Seriously Injured casualties recorded during the period 01/01/2015 to 31/05/15. Predicted 2015 KSi casualties = 57. On Target.</p> <p>* At the time of writing June 2015 data not available</p> <p>20 road safety education primary school consultation visits made during Term 1.</p> <p>18 primary school classes, 450 pupils, 6 schools received road safety education sessions during Term 1.</p> <p>A further 60 pupils received Key Stage 1 Scooter Skills sessions during Term 1.</p> <p>Publicity: 'Share the Roads' partnership campaign delivered in partnership with KCC during August - September. Medway will promoted via social media, bus back advertising, petrol pump advertising and gained publicity from Kent media channels that cross over into our area. The campaign aimed to reach our 4 priority road user groups as per the Road Safety Plan (motor cyclists, cyclists, pedestrians and car users).</p>
To reduce the number of slightly injured casualties to 569 by 2020 (a 20% reduction based on the baseline average for the period 2005 to 2009).	A reduction of 21 casualties a year	<p>Q1 - 164 Slight Injury casualties recorded during the period 01/01/2015 to 31/03/2015. Predicted 2015 Slight Injury casualties = 766. Not on Target.</p> <p>Q2 - 296* Slight Injury casualties recorded during the period 01/01/2015 to 31/05/2015. Predicted 2015 Slight Injury casualties = 785. Not on Target.</p> <p>* At the time of writing June 2015 data not available</p>
Deliver 'Licence to Kill?' to pupils in Medway attending Academies, Sixth forms and Colleges.	80% of year 12 to students	<p>Q1 - L2K is delivered once per year to students in Kent and Medway. Planning has now commenced to deliver L2K to schools between October - November 2016 and schools/college bookings currently being scheduled.</p> <p>Q2 - L2K has commenced roll out to 12 schools and the programme aims to reach 2,500 young people over the timeframe Oct-Dec 2015.</p>

<p>Multi-agency motor bikes/bicycle campaign to raise awareness to drivers. March - May</p>	<p>1 campaign delivered</p>	<p>Q1 - One biker down course delivered at Medway Fire Station on 22<sup>nd</sup> June to 20 participants interested in bike safety and emergency biker first aid at the scene. Two further biker down courses to be delivered over the course of the Summer.</p> <p>Think Bike campaign delivered during May to the end of June 2014 and featured 20 highly visible roadside boards located at bike KSI crash sites in Medway, depicting the message: <i>"Look Once Look Twice, Think Bike"</i> and <i>"Look Once Look Twice, Think Cyclist"</i>. A radio advertising campaign has also helped reinforce the message, as well as bus back advertising, mini-website, 3 large railing banners, AA Think Bike / Think Cyclist car window stickers and approximately 20 roadside variable messaging screens in Medway to help raise awareness. A joint PR with KCC has generated in the following news coverage - ITV News Meridian, BBC South East News, Medway Matters Online, KCC Media Hub, BBC Radio Kent, KMFM radio, Kent on Sunday and KM Medway Messenger.</p> <p>Delivered 1,000 AA double take' bike stickers to the Medway community hubs for distribution to general public. Supported via promotion on Safer Journeys in Medway Facebook pages. The stickers adhere to car wing mirrors and prompt drivers to take a second look for cyclists and motorcyclists.</p> <p>Bikeability Level 1 and 2 courses continue to be delivered to primary schools in Medway during the quarter.</p> <p>Medway Big Ride, Sunday 17 May, Medway Park, Gillingham: The Safer Journeys Team supported a local cycling themed event in conjunction with the Festival of Sport, aimed at cyclists of all abilities. Over 1,000 members of the public attended.</p> <p>Publicity: New joint campaign (in conception) in partnership with KCC (as lead). Roll out from 10<sup>th</sup> August. Medway will deliver via social media links, bus back advertising, petrol pump advertising and gain from Kent media channels that cross over into our area (i.e. TV and online advertising). Campaign aims to reach our 4 priority road user groups as per the Road Safety Plan (motorcycles, cyclists, pedestrians and car users).</p> <p>Q2 - One biker down course delivered at Medway Fire Station on 22<sup>nd</sup> June to 20 participants interested in bike safety and emergency biker first aid at the scene. Two further biker down courses to be delivered over the course of the Summer.</p> <p>Bikeability Level 1 and 2 courses continue to be delivered to primary schools in Medway during the quarter.</p> <p>Publicity: 'Share the Roads' partnership campaign delivered in partnership with KCC during August - September. Medway will promoted via social media, bus back advertising, petrol pump advertising and gained publicity from Kent media channels that cross over into our area. The campaign aimed to reach our 4 priority road user groups as per the Road Safety Plan (motor cyclists, cyclists, pedestrians and car users).</p>
<p>Operation Enact targeting nuisance vehicles/motor bikes</p>	<p>10 per year</p>	<p>Q1 - A number of local operations are run throughout the year, Summer being the busiest period. Update can be supplied at October meeting.</p> <p>Q2 - A number of local operations ran throughout the year, Summer being the busiest period.</p>
<p>Working with Public Health to promote alcohol awareness sessions</p>	<p>Two programmes delivered</p>	<p>Q1 - In planning stage to deliver localised drink and drug drive messages later this year. Upcoming partnership engagement opportunities include:</p> <p>Medway Mile (24/7) – launch of an alcohol awareness campaign to encourage the public, particularly increasing risk drinkers, to take the alcohol test at <a href="http://www.dontbottleitup.org.uk">www.dontbottleitup.org.uk</a>. Focus on health aspect, increasing awareness to morning after and 'you don't have to be drunk to be dangerous' - w/c 27<sup>th</sup> of July for one week and w/c 24<sup>th</sup> August for one week.</p> <p>Summer Drink Drive: supporting national focus in line with Rugby World Cup campaign - w/c 14<sup>th</sup> September</p> <p>Fresher's Fayre – Mid Kent College, and w/c 16<sup>th</sup> November (Alcohol Awareness Week) for one week.</p>

		<p>Q2 - Launch of an alcohol awareness campaign to encourage the public, particularly increasing risk drinkers, to take the alcohol test at <a href="http://www.dontbottleitup.org.uk">www.dontbottleitup.org.uk</a>. Focus on health aspect, increasing awareness to morning after and 'you don't have to be drunk to be dangerous' - w/c 27th of July for one week and w/c 24th August for one week.</p> <p>Freshers Fayres - The Safer Journeys Team supported two Freshers Fayre events during the quarter, including Mid Kent College on 18th September and the University of Kent – Medway campus on 23rd September, with the driver simulator, vision tester and other drink drive related information/activities.</p> <p>Smoke Free Cars events - Medway's Safer Journeys Team to support a number of Smoke Free Cars events during the next quarter in partnership with Public Health following the change in law from 1st October 2015.</p> <p>Variable Messaging Sign 'VMS' schedules in Medway focused on a summer drink drive focus, including "drink drive wrecks lives" and "don't let drugs take the driving seat".</p>
<p>Working collectively with partners and agencies to address irresponsible driving at key hotspot areas within Medway to reduce KSI's.</p>	<p>Discussions with partners early 2015 to agree hotspot areas.</p>	<p>Q1 - Red routing by KFRS continues at known hotspots including Strood Retail Park, Chatham Dockside and Medway City Estate.</p> <p>Global Road Safety Week, 4-10 May: The Safer Journeys Team have worked with partners to deliver a range of events across the week, which focused on children using the strapline 'Save kids' lives'. Local activities including an in-car safety clinic, seatbelt sled intervention and schools access partnership initiative.</p> <p>Seatbelt Sled, 6-7 May: Secondary school students were provided with the opportunity to experience a controlled slow travelling crash simulation whilst wearing the seatbelt. The initiative took place across two selected secondary schools in Medway in conjunction with our local 'Global Road Safety Week' activities, including St John Fisher School in Chatham and The Howard School in Rainham. Over 100 students participated over the two days.</p> <p>'Life of Death' schools access initiative, 8 May: The Safer Journeys Team worked in partnership with KFRS, Kent Police, Safer Communities and Parking Enforcement to stage a 'Life or Death' schools access intervention outside a series of schools in Medway. The activity took place in conjunction with 'Global Road Safety Week' campaign and involved local Fire crews attempting to drive past Medway schools to help emphasise the importance of keeping our roads clear in the event of an emergency. Sites included Romany Road in Twydall, Hilltop Road in Frindsbury and Balfour Road in Chatham. The intervention helped raise further awareness and prompt follow-up discussion within the school community.</p> <p>National Walk to School Week, 18-22 May: The Safer Journeys Team invited all Medway schools to register and participate in a Walk2Count Challenge which encourages schools to compete for the highest percentage of walks to and from school over the duration. 16,642 walked journeys took place in total, helping towards a total of 6,407 cars off the road during the 5 day challenge. Data to be captured via the KM Schools Portal and winning schools to be recognised as part of a photo presentation next quarter. Schools will be encouraged to use this opportunity to promote / sustain their active travel achievements on a more long term basis.</p> <p>Parking Pilot initiative: In progress. Project being piloted between April – July, involving 8 Medway schools in collaboration with Road Safety, Public Health, Parking Enforcement, Environmental Health and Kent Police. Project aims to increase use of active travel options on the school journey whilst simultaneously reducing inconsiderate and illegal parking outside the school entrances. The 7 primary schools involved in the project received roadside signage in April to encourage an increase in walk to school and coincide with the Walking Map / Journey Planner leaflets previously issued. The secondary school taking part in the project received flashing 20mph safety zone signage to encourage drivers to travel at the appropriate speed and to highlight the volume of road users travelling in the school vicinity.</p> <p>Zigzag banner campaign: 15 schools in Medway participated to the Road Safety Team's Zigzag banner campaign during this quarter, displaying a series of message banners outside the school over a 9-week period to help</p>



		<p>discourage irresponsible and illegal parking outside schools during key school drop-off and collection times. Safer Journeys worked closely with Parking Enforcement in line with the campaign, advising the schools involved to allow enforcement visits to be targeted to help reinforce the keep clear message. Four new schools have expressed an interest in participating in the campaign from September 2015.</p> <p>Cars off the road: According to figures generated via the KM Charity Team between 01/10/14 to 24/06/15, Medway continues to demonstrate significantly more cars journeys reduced compared to any other district in Kent, with over a fifth of the countywide savings (21.8%) having been attributed to Medway school journeys alone.</p> <p>KM Green Travel Mark Awards (3/6): Medway had the highest proportion of winning schools compared to any other Kent district with 6 of our schools being awarded their Green Travel Mark during an Awards presentation in June at Leeds Castle.</p> <p>Seatbelt Sled in-car safety initiative: Launched May through to July. The Safer Journeys Team run an annual programme of school visits for years 5 and 6 with Seat Belt Sled to promote in car safety during Terms 5 and 6. 29 Medway school bookings accepted to date, with 1,775 pupils scheduled to participate. The initiative aims to increase knowledge and awareness of personal in car safety - to explore why children might not use seat belts, who should take responsibility for safety in the car and what they can do to be safer in the car through discussion and practical demonstration.</p> <p>Q2 - Hotspot areas within Medway continue to be gathering points such as Strood Retail Park, and Chatham Dockside. A number of engagement events have taken place with gathering motorists and car cruiser clubs over the last quarter to impart road safety messages. RTC engagement with pupils from Strood Academy and the Abbey Court School has been delivered to 150 pupils.</p>
<p>Working collectively with partners and agencies to address reckless driving at key hotspot areas within Medway to reduce KSI's. KFRS Will support Kent Police and Medway Council as requested. Consider use of Predpol as a platform.</p>	<p>A quarterly discussion</p>	<p>Q1 - Global Road Safety Week, 4-10 May: The Safer Journeys Team have worked with partners to deliver a range of events across the week, which focused on children using the strapline 'Save kids' lives'. Local activities including an in-car safety clinic, seatbelt sled intervention and schools access partnership initiative (further details above).</p> <p>Safety in Action – Thursday 4 June: The Safer Journeys Team supported a Safety in Action event in partnership with Mid Kent College, community safety partners and participating schools in Medway, using the opportunity to deliver road safety education to over 200 Key Stage 2 pupils during the day.</p> <p>Community Events – 8<sup>th</sup> &amp; 9<sup>th</sup> April 2015: The Safer Journeys Team were on hand to support two Easter Community events in Halling and Cuxton as part of the Bligh Advisory Board partnership, delivering interactive road safety skills and education to the families present. Approximately 200 members of the public attended over the 2 days. Further community engagement events scheduled with partners during next quarter.</p> <p>CSP Road Safety sub group meetings to be arranged from next quarter and held as a forum to highlight current local trends/hotspot.</p> <p>KFRS have delivered a number of RTC interventions during the month of June around driver distractions and the impact of reckless driving. These include events at UCA in Rochester, Mid-Kent College in Gillingham, Strood Retail Park, Chatham Dockside and Rochester High Street.</p> <p>Q2 - Virtual communication with Road Safety partners is ongoing throughout the year. KFRS will be delivering road safety information and a car cutting demo at the Brompton Barracks health fair to young people and their families. KFRS red routing is carried out weekly by duty crews to identify any early signs of reckless driving or drive meets.</p>



### Community Safety Plan 2016 - 2020

#### Introduction

We want Medway to be a great place to live, learn, work and visit. As part of a 20-year regeneration programme lasting until 2026, Medway has embarked upon a huge transformation in terms of its physical environment, its communities and its economy.

Medway is the largest urban area in the south east outside London, with great connections to the capital and Europe. Medway is at the heart of the Thames Gateway, only 30 miles from central London, with frequent high-speed trains linking Medway to London's St Pancras International in just 35 minutes. Also, being just 40 miles from Dover and Folkestone, there are excellent links to the Channel ports and Eurotunnel; Paris is just over three hours away by train.

The creation of cohesive and sustainable communities is important for Medway with an expected 29,000 new homes to be built in the coming years. It is clear that benefits from growth must be delivered to existing communities and new developments and residents must be effectively integrated.

The focus of Medway's exciting regeneration programme is on economic growth, community infrastructure, cultural and waterfront projects. Medway has embarked upon a huge transformation of its physical environment, its communities and its economy. The first phase involves £120 million of urban and brownfield regeneration along the river Medway. Rochester Riverside is a 32-hectare site being transformed to create a community of 1,500 homes, a primary school, shops and leisure facilities as well as a new Rochester Railway Station. The Chatham Waters development is transforming part of the former Royal Naval dockyard to create a 'waterfront boulevard' making the most of the riverside views.

This physical regeneration will only be successful if people feel that they and their families are safe. This Medway Community Safety Plan is a rolling four-year document, which explains how the Community Safety Partnership (CSP) plans to tackle community safety issues that matter to Medway's diverse communities. This plan is reviewed on an annual basis, using information provided by a wide range of organisations and captured in a strategic assessment, to ensure that current and emerging concerns can be taken into account by the CSP.

**Councillor Andrew Mackness**



## Chair Medway CSP

### Portfolio Holder for Corporate Services

## Background to the CSP

Medway CSP is a statutory body bringing together a number of public sector agencies, known as responsible authorities, to tackle crime, disorder, anti-social behaviour, substance misuse and reducing re-offending. The responsible authorities are Medway Council, Kent Police, Kent Fire and Rescue Service (KFRS), Kent, Surrey and Sussex Community Rehabilitation Company (probation services) and Medway Clinical Commissioning Group (CCG). These statutory partners work with other organisations, agencies and community sector organisations within the framework of the CSP to deal with community safety issues.

The CSP and Kent's Police and Crime Commissioner (PCC) are under a mutual duty to cooperate with each other and to take account of the other's priorities.

The operation of the CSP is subject to annual scrutiny by an overview and scrutiny committee of Medway Council.

## Summary of progress against previous plan priorities

Priority	What we have been doing
<b>Tackle drug and alcohol abuse</b>	<p>We have commissioned an integrated drug and alcohol service with a focus on the recovery of people from drug and alcohol dependence Commissioned alcohol liaison pilot service at hospital to identify and support those people whose drinking levels are causing them to frequently attend</p> <p>The total number of staff trained to deliver alcohol identification and brief advice interventions for the year was 264, surpassing the target of 100. Services to have received training include: Sexual Health Genitourinary Medicine (GUM) services, foundation Doctors, Ministry of Defence health staff, supported housing charity staff, health visitors, social care, GPs and pharmacists.</p> <p>Six schools engaged in Assist (smoking prevention programme) and new staff trained up to deliver the programme, surpassing the target of 4 schools.</p>
<b>Tackle anti-social behaviour (ASB) and envirocrime</b>	<p>Exceeded the target of a 5% reduction in repeat victims of ASB.</p> <p>100% of repeat ASB offender's families screened for nomination into the Medway Action for Families Programme (MAfF).</p> <p>83% of fly tipping incidents cleared by the next working day (target 75%)</p> <p>A reduction in the number of environmental crimes reported.</p>

Priority	What we have been doing
<b>Reduce re-offending</b>	<p>82% of adult offenders successfully completed community orders and licenses (target 70%)</p> <p>89% of adult offenders in suitable accommodation (target 60%)</p> <p>Reduced the number of young offenders that re-offend within 6 months of completing their intervention to 31%, target &lt;50% (Q4, 2014-15)</p>
<b>Tackle domestic abuse</b>	<p>Delivered domestic abuse awareness training to multi agency practitioners.</p> <p>A reduction in repeat victimisation rate for those identified at higher risk of harm.</p> <p>Significant increase in the percentage of clients where risk has been reduced as a result of Independent Domestic Violence Advocates (IDVA) intervention</p> <p>Medway's successfully becoming a White Ribbon Authority – a national campaign championed by men, working to end violence against women.</p>
<b>Reduce the number of people killed or seriously injured in road traffic collisions.</b>	<p>On target to achieve a 40% reduction in killed and seriously injured (KSI) casualties</p> <p>'Licence to Kill' road safety experience delivered to 80% of year 12 students.</p> <p>Exceeded target to deliver multi-agency motor bikes/bicycle campaigns targeted to raise awareness to drivers.</p> <p>A number of joint initiatives of partner agencies working collectively to raise awareness of the impact of irresponsible parking outside schools.</p>

## Strategic drivers

From the 1st July 2015 many public bodies have a statutory duty to consider the need to prevent people being drawn into terrorism under the 'Prevent duty' under Section 26 of the Counter Terrorism and Security Act 2015. These Responsible Authorities must assess the risk of residents being drawn into terrorism, develop an action plan to reduce the risk and train staff to recognise radicalisation and extremism. There is also a requirement to ensure that people at risk of being drawn into terrorism are supported to reduce that risk.

The reporting of hate crime is improving, but is still believed to be under-reported with over 50% of hate crimes not coming to the attention of the police. Hate crime can cause tension within communities and can contribute to making people feel unsafe. Hate crimes have increased nationally by 18% in the period 2014-15, with 82% of hate crimes being race related (Home Office Statistical Bulletin, October 2015). Work must continue to improve reporting.

An emerging issue for KFRS is the settling migrant communities from Eastern Europe, which are impacting on their home safety services. Door knocking and Street Week interventions have been used in past as well as a targeted approach being used to target these families. A multi-agency approach to identify communities that may include those that are at higher risk of both committing and being a victim of crime will be required.

Modern slavery, in particular human trafficking, is an international problem and victims may have entered the United Kingdom legally, on forged documentation or clandestinely, or they may be British citizens living in the United Kingdom. Modern slavery takes a number of forms, including sexual exploitation, forced labour and domestic servitude, and victims come from all walks of life. With the growing crisis of displaced refugees arriving in Europe and travelling to the UK there is concern that cases of human trafficking, smuggling and modern slavery may increase in Medway. Nationally, in 2014, there was a 34% increase in potential victims of trafficking on the previous year (Figures available at [www.unseen.uk.org](http://www.unseen.uk.org)). Further concern is that some of those were children. This is an emerging area of work, which has recently been brought to the attention of public agencies.

A range of recent reports, widespread national media coverage and criminal trials in Oxfordshire, Derby, Rochdale and Rotherham have highlighted high profile cases of child sexual exploitation (CSE), reaching back over a number of decades. This abuse is often hidden and preys on the most vulnerable in our society. Children and young people who are sexually exploited are subject to significant long-term risks to their physical, emotional and psychological wellbeing, as well as upon their families and wider communities.

The extent of human trafficking and CSE in Medway is not yet fully known, however work has recently been commissioned by Kent Police to develop multi agency actions to begin to tackle these issues and raise greater awareness of the issue amongst members of the public and practitioners.

We also know that young people who are drawn into gang violence, whether as a victim, perpetrator or both, are subject to a wide range of risk factors, including sexual abuse, that need a tailored response. We know that gangs look and operate differently in different areas and there is no single approach that will work in all cases. The success of Operation Trident in London has led to a number of individuals and families with links to gangs being relocated out of London boroughs.

Kent Police have also highlighted gang networks as an emerging theme with an increase in cross border criminality and people travelling out of London to deal drugs. There are no perceived problems with organised criminal groups in Medway, but there is some evidence of emerging low level gang activity. In 2016 Medway will engage with a Home Office Ending Gangs and Youth Violence peer review, and partners are

working on improving data sharing between agencies to help address issues related to this.

Recent operations by Medway Trading Standards in partnership with Public Health have resulted, in one case alone, £60,000 of illegal cigarettes and tobacco being seized. Sellers of illegal products often target children and vulnerable adults to buy and sell these products, and can often be part of organised crime, which is involved in other criminality. Sales of illegal products affect honest retailers, to the detriment of Medway's retail economy.

Medway, in common with many urban areas, has a number of resistant substance misusers, with about half engaging in treatment programmes. It is an aging group; increasingly users are over 35. A recent Office of National Statistics (ONS) report on the numbers of drug related deaths in the country reported a 17% increase during 2012-14, particularly amongst opiate users. Medway has also seen a rise in this area, with the Public Health team introducing a more robust reporting process and improved responses to reported deaths in 2015, including the formation of the Medway Drug Related Death Panel. The CSP will continue to work to reduce substance misuse.

In terms of alcohol abuse, 39% of persons starting treatment in Medway completed it; however the numbers accessing treatment (298 in 2014-15) is still very low. Medway has avoided the national trend of 7% drop in numbers but there are estimates that 10,500 adults in Medway are at high risk of experiencing problems through their alcohol use. Led by Public Health, the CSP is running Alcohol Concern's Blue Light project, which is a national initiative to develop alternative approaches and care pathways for treatment resistant drinkers who place a burden on public services. It has challenged the traditional approach by showing that there are positive strategies that can be used with this client group. Partners believe these strategies will enable Medway agencies to offer a coherent and planned approach to engaging and retaining adults with complex needs in appropriate services.

The number of domestic abuse (DA) incidents increased by nearly 8% in the period April 2014 - March 2015 when compared with the previous financial year. When looking at the longer term the number of incidents compared with April 2012-March 2013 has increased by 17%. It is highly likely that these figures have increased due to an increase in the reporting of such incidents and also due to changes in the recording of such crimes rather than due to an increase in the overall prevalence rate. There has also been a significant focus on promoting services for victims of DA, which has been driven by Medway having its own Domestic Abuse Coordinator.

In 2014 the National Institute for Health and Care Excellence (NICE) issued guidelines around domestic abuse multi-agency working. This was produced for health services, social care and organisations who can respond effectively to domestic abuse. There are 17 recommendations that the guidance explores for improving the response and

Medway Council are taking this forward with recommendations across all partners to ensure a consistent response.

The Government's Transforming Rehabilitation programme has brought about significant changes to the Probation Service, notably the creation of the National Probation Service delivering services for high risk and other offenders and Community Rehabilitation Companies delivering probation services for medium and low risk offenders. The primary focus of KSS CRC is to reduce reoffending by delivering rehabilitation services that help people to help themselves. With effect from May 2015 this has included working with adult offenders sentenced to prison sentences of under 12 months, who were previously released without supervision on licence.

Reported incidents of ASB in Medway in 2014-15 decreased by 2.5% from the previous year and are down 14% since 2012-13. This is a very encouraging statistic that reflects the good work of partner agencies. However, reports of ASB still comprise the highest volume of complaints from our residents and tackling it remains a priority to our communities and the partnership.

The top five wards reporting ASB in 2014-15 were:

- River 980 reports
- Gillingham South 955 reports
- Gillingham North 934 reports
- Luton and Wayfield 809 reports
- Chatham Central 801 reports

These Wards account for 48% of the total number of reported incidents in Medway.

The Anti-Social Behaviour, Crime and Policing Act 2014 brought in new provisions and powers relating to ASB. The Act implements measures that aim to:

- focus the response to ASB on the needs of victims;
- empower communities to get involved in tackling ASB;
- ensure professionals have access to fast, effective powers to protect the public; and
- speed up the eviction of the most anti-social tenants.

The provisions in the Act consolidate 19 existing antisocial behaviour powers into six more flexible powers. The new powers came into effect on 20 October 2014. The use of these new powers will allow the Council, together with its partners, to tackle ASB more effectively.



Since 2010, central government funding for public services has been declining as the Government tackles the spending deficit. CSP partners will receive significantly less funding from central government than has historically been the case. This means that now, more than ever, effective partnership working is essential to improve efficiency, economy and effectiveness. A key role of CSPs is to improve outcomes for communities and make sure that local resources are used well. Where we can work together, we will prevent duplication, reduce costs and tackle issues through joined-up problem-solving approaches. The CSP is not complacent and will continue to strive to find new and innovative ways to tackle criminality within Medway, and ensure that positive messages are communicated to the community.

## What the public tells us

Residents' consultation surveys are provided at a number of community engagement events to give us the opportunity to establish the issues that most concern Medway residents. The Medway Citizens Panel, which is made up of a representative sample of Medway's residents, is also another source of public opinion.

## Key Findings

From our research:

- Over two thirds (67%) of residents feel safe in Medway.
- People aged 25-34 of the group as a whole are twice as likely to feel unsafe than any other age group, (28% compared to 12%).
- The most frequently cited issues were related to ASB with 'people dropping litter', people driving carelessly, people not clearing away dog fouling, people being drunk or rowdy in public places and fly tipping seen as the biggest problems in Medway.

Less than a fifth of respondents to the Citizens' Panel felt more serious criminal offences were a problem.

Overall both the Citizen's Panel and the consultation surveys from various events revealed the same top 5 issues that residents felt should be addressed.

- People not clearing away dog fouling (57%)
- People using or dealing drugs (57%)
- People being drunk or rowdy in public places (52%)
- People dropping litter (51.5%)

- People driving carelessly or too fast (51%)

## Public Consultation Event

The CSP held a public consultation event at The Corn Exchange in Rochester, where feedback was sought on community safety, below is a summary of the key issues that were raised:

- 94% felt safe during the day
- 47% felt safe during the evening, with 25% stated they neither felt safe nor unsafe.

When asked what the most important issue the CSP should be addressing, in order they were:

1. People using or dealing drugs (24%)
2. Violent crime (14%)
3. Domestic abuse (14%)

The following issues were felt to be important to those attending:

- Tackling the root causes of ASB as well as more work on prevention.
- Tackling gang migration before it became a big issue and that it may be useful to tie this issue to organised crime.
- Tackling hate crime.
- Tackling harm caused by substance misuse and dealing with drug dealing in public places.
- Providing better education to young people on the harm substance abuse causes with education around legal highs as an emerging theme.
- In relation to reducing reoffending as a priority a number of attendees felt that better education and the creation of opportunities to become employable would help reduce reoffending particularly in young people. Many also felt that greater use could be made of local community groups to help and support the reintegration of offenders into the community.
- Better communication with the public – especially in rural areas.

- Addressing issues surrounding parenting by providing education as well as community support. Many attendees felt that the various faith groups played a vital role in bringing the community together.

It was also stated that there is a lot of negativity in the media and it would be good to spread good news stories and use social media platforms to communicate with the public.

Whilst most were supportive of the priorities identified by the Partnership, concerns were raised about whether the resources were available to achieve the goals set out.

## **Our Priorities**

Stemming from our annual review and strategic assessment, and following public consultation, we have identified five priorities for 2016-20:

### **Strengthening communities**

There will be an emphasis on bringing communities together. We want to ensure that Medway is a place in which there is a common vision and sense of belonging by all communities. Programmes include:

- Reducing ASB and envirocrime
- Preventing radicalisation
- Supporting a safe night time economy

Working to further reduce ASB and envirocrime by building on previous success. Although the number of incidents of ASB has declined it continues to be a volume issue and has been identified by residents as a priority. It affects both day and night time economies, which will support feelings of safety as the regeneration of Medway continues. As part of strengthening our communities there is a national as well as local focus on preventing radicalisation; the government has introduced new legislation around Prevent, which requires partner agencies to come together to tackle this issue.

### **Supporting victims and tackling offenders of sexual and domestic abuse**

We will tackle the offending and move towards taking a more proactive and preventative approach as well as providing effective support pathways for victims and their families. Programmes include:

- Tackling domestic abuse

- Tackling Child Sexual Exploitation
- Tackling human trafficking
- Tackling hate crime
- Combating youth gang violence

There has been an increase in victims coming forward to report domestic abuse. This in part can be explained through the significant amount of awareness raising and training that has taken place, and given the impact on victims and children, further work to support victims is required. As it is still a largely 'hidden crime' it must remain a priority.

Within this priority will be the need to tackle the generally hidden, but growing issue of human trafficking and child sexual exploitation, which have both been identified as growing trends nationally.

Tackling Hate Crime will also be included in this priority, although the numbers are small it is a growing trend which has significant impact on individuals, and is a crime that it is recognised is largely under reported.

Finally this priority will also aim to combat Youth Gang Violence, which has been identified by Kent Police as a growing concern in Medway, with good transport links to London giving gangs opportunities to expand there networks.

## **Tackling the harm caused by substance misuse**

People who misuse drugs, alcohol or other substances cause considerable harm to themselves and to society. This includes harm to their own physical and mental health and wellbeing and that of their families. There is also harm to the communities in which they live through the crime, disorder and ASB associated with substance misuse. Availability of cheap illicit tobacco undermines our efforts to reduce the prevalence of smoking in Medway and makes it easier for young people to start smoking.

Programmes include:

- Preventing and treating drug and alcohol misuse
- Tackling illicit tobacco

This is a continuing priority, which will build upon the success of Public Health working together with the Medway Drug and Action Alcohol Team to ensure help and support is given to those most in need. It will also build on targeted operational work by Kent Police, which aims to disrupt organised gangs. By working to remove the supply chain other agencies can work with offenders on treatment plans. The aim will be to prevent and treat drug and alcohol misuse through intervention and education. There will also

be a focus on tackling illicit tobacco, building on the ongoing intelligence and operations by Trading Standards and Public Health.

## **Reducing re-offending**

Bringing offenders to justice cannot be truly effective if these same individuals continue to offend, creating more victims. While punishment is an important way of dealing with crime, and one of the five purposes of sentencing, on its own it is often not enough to change a person's pattern of behaviour. With some 90% of those sentenced in England and Wales in 2011 having offended before, many people are locked in a cycle of re-offending. Priorities include:

- Delivering rehabilitation services that enable individuals to aspire, achieve and make sustainable changes to their lives.
- Delivering individual and group based interventions including domestic abuse perpetrator programmes.
- Delivering intensive multi agency interventions aimed at those most at risk of re-offending.
- Delivering Community Payback that benefits the local community and enables service users acquire new skills

Whilst repeat offenders are small in number, they are responsible for a significant number of offences and cause disproportionate damage to our local neighbourhoods. Multi-agency approaches through the CSP aim to deliver a balance between enforcement and providing the individual with the help and support that they need to steer them away from offending.

Certain factors are recognised as 'pathways' to offending, e.g. lack of accommodation/housing and lack of employment. Partnership activity to evaluate how we may be able to improve current practices and procedures in respect of housing or assist ex-offenders into training or employment will make a sound contribution to reducing the risks of individuals reoffending.

## **Commitment to safeguarding and improving services**

As public sector funding continues to shrink it becomes increasingly important to reassure residents that agencies will continue to be responsive and deliver efficient and effective services to keep people safe. We will explore new ways of working together effectively to make the most efficient use of public resources. Workstreams will include:

- Improvements/Innovation

- Communications
- Efficiencies

With all partner agencies operating with constrained resources we need to make better use of resources. The aim of this priority will be to look into ways of making improvements to current practices and sharing resources where possible to become more efficient. We will also seek to improve on how we communicate with our communities to provide information and education.

## Priority leads

Lead officers have been assigned to each of the priorities within this Community Safety Plan. These officers will take the strategic lead for that priority. The lead officers for 2016-17 will be:

- Head of Safer Communities, Medway Council – strengthening communities
- Medway Commander, Kent Police – supporting victims and tackling offenders of sexual and domestic abuse
- Director Public Health, Medway Council – tackling the harm caused by substance misuse
- Director of Rehabilitation (Interventions), Kent, Surrey and Sussex Community Rehabilitation Company – tackling re-offending
- Assistant Director of Community Engagement, Kent Fire and Rescue Service – Commitment to safeguarding and improving services

The priority leads will be responsible for co-ordinating workstreams in their priority area, developing a performance framework and action plans to demonstrate successful progress and reporting up to the Strategic CSP Executive Group (SEG) on a quarterly basis, or as required by that group.

The Chair of SEG will share plans and assessments with other strategic groups, including the Health and Wellbeing Board, Medway Children's Safeguarding Board and the Kent and Medway Safeguarding Adults Board. An information sharing protocol is in place to facilitate this.

## Action Plan

The action plans for each of the priorities of the CSP will be appended to the plan and reviewed annually.

## Glossary of terms

<b>ASB</b>	Anti-Social Behaviour
<b>Assist</b>	Smoking prevention programme
<b>CCTV</b>	Closed Circuit Television
<b>CCG</b>	Clinical Commissioning Group (NHS Health)
<b>CSP</b>	Community Safety Partnership
<b>DA</b>	Domestic Abuse
<b>GP</b>	General Practitioner (doctor)
<b>GUM</b>	Genitourinary Medicine
<b>IDVA</b>	Independent Domestic Violence Advisor
<b>ISVA</b>	Independent Sexual Violence Advisor
<b>KFRS</b>	Kent Fire and Rescue Service
<b>KSS CRC</b>	Kent, Surrey and Sussex Community Rehabilitation Company
<b>MAfF</b>	Medway Action for Families Programme
<b>MARAC</b>	Multi-Agency Risk Assessment Conference
<b>NHS</b>	National Health Service
<b>NICE</b>	National Institute for Health and Care Excellence
<b>ONS</b>	Office for National Statistics
<b>PACT</b>	Partners and Communities Together
<b>PCC</b>	Police and Crime Commissioner
<b>SEG</b>	Strategic Executive Group
<b>YOT</b>	Youth Offending Team