

francis, mandy

From: Gill Angus PC 46009539 [gill.angus@kent.pnn.police.uk]
Sent: 11 September 2015 15:24
To: francis, mandy
Cc: 'Stephen Thomas'
Subject: Command House
Follow Up Flag: Follow up
Flag Status: Red
Attachments: email requesting CCTV.pdf; Fly posting Warning letter 2015 06 08.pdf; PNB for Dc Angus.pdf; PNB for Pc Cossar.pdf; PNB for PC Hill.pdf; email reagrding advertised hrs.pdf; Bacchus report.pdf; facebook profile pics (unlicensed).pdf; pictures of drink promotions.pdf; ATT00001.txt

Good Afternoon

Please find attached additional paperwork in relation to Command House Review for inclusion in hearing report

Kind Regards

Gill

DC Gill Angus

North Division Licensing Officer
North Division FLC

☎ 04-2388

☎ 01634 792388

☎ 07989 992400

gill.angus@kent.pnn.police.uk

✉ Medway Police Station, Purser Way, Gillingham, Kent. ME 7 1NE.

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14/09/2015

Gill Angus PC 46009539

From: Chris Dyer
Sent: 30 June 2015 22:47
To: Gill Angus PC 46009539
Cc: Stephen Thomas
Subject: Re: Licensing Breaches and failure to promote licensing objectives

Dear Gill,

Thank you for your email below.

For your information I have contacted my licensing solicitor, Stephen Thomas and engaged him to carry out refresher training for all staff on site on Thursday morning. He has also indicated that he will put in place advice re: Best Practice that I propose to implement going forward. I will bring him up to speed with our discussions over the next few days. I would be grateful if we could arrange a mutually convenient date to take things forward.

So far as CCTV is concerned I used the business that installed CCTV for me in Maidstone. I have checked our CCTV system and I am concerned that because they set it up to continuously record rather than by motion sensor that we have in Maidstone we only hold 16 days CCTV on the hard drive. This is available for collection after 12 noon. I have called the engineer and he will attend tomorrow to ensure we have the full set of recordings going forward. I believed we were keeping one month's records as we do in Maidstone and am shocked to find that it has not been set as requested by us.

Our overall CCTV system has been previously discussed with members of the licensing team and is part of our overall programme of improvement here on site, moving away from a part legacy system among the other items listed in emails to Chris and Diane.

Regards

Chris

07788995203

From: Gill Angus PC 46009539 <gill.angus@kent.pnn.police.uk>
Date: Tuesday, 30 June 2015 14:36
To: Chris Dyer Chris Dyer <chris@clubmojo.co.uk>
Subject: Licensing Breaches and failure to promote licensing objectives

Chris

As a result of our attendance last night and the subsequent closing of your event, and concerns raised about past events from attending patrons I would like the following CCTV for all cameras including outside cameras so we can clarify the licensable activities taking place

26th May between 02:00 - 06:00
7th June between 03:00 - 06:00
14th June between 03:00 - 06:00
21st June between 03:00 - 06:00
30th June between 02:00 - 04:30 (last night's event)

As I said in my voicemail we will discuss what action is to be taken and will formally advise you of our decision both verbally and by letter.

Clare will collect the CCTV tomorrow, please could you call her to advise when it is completed on 01634 792411

Kind Regards

Gill

DC Gill Angus

North Division Licensing Officer

North Division FLC

☎ 04-2388

☎ 01634 792388

☎ 07989 992400

gill.angus@kent.pnn.police.uk

☒ Medway Police Station, Purser Way, Gillingham, Kent. ME 7 1NE.

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Please contact: Dean Laws
Your ref:

Our ref:
Date: Monday 8th June 2015

Chris Dyer
Command House Ltd
Dock Road
Chatham
Kent
ME4 4TX

Medway
COUNCIL

Serving You

Frontline Services
Regeneration, Community and Culture
Medway Council
Civic Headquarters
Gun Wharf
Dock Road
Chatham Kent ME4 4TR
Telephone: 01634 338149
Email: environmentalenforce@medway.gov.uk

Dear Mr C Dyer

FLY POSTING WITHIN MEDWAY

Medway Council have located a number of fly posted adverts attached to street furniture displaying details of an event being held at MOJO. The most recent relates to an event being held on Saturday 13th June 2015.

I hereby request that all posters be removed forthwith.

Please note that this request does **not** relate to posters attached to street furniture at/on high-speed roads such as dual carriageways. In these cases, it is necessary to close one lane to traffic in order to ensure the safety of those persons removing the posters.

I must warn you that Medway Council will invoice you and/or any promotion company or other individual involved for any traffic management costs necessary for the removal of any future fly posting. As an example, you should be aware that to close the outside lane between the Sanspareil roundabout and Four Elms roundabout would cost in excess of £1,600.

This is not the first time that Medway has suffered fly posting advertising events at your venue. I am therefore satisfied that this is a continuing problem and must warn you that if this does not stop, you will be served with a Community Protection Notice, breach of which may result in prosecution.

Please feel free to contact me regarding this matter. I am available on 01634338168 during normal office hours. If I'm out of the office please leave a voicemail message with a contact phone number or alternatively e-mail me on dean.laws@medway.gov.uk

I look forward to your reply

Yours Sincerely

Dean Laws
Team Leader
Environmental Enforcement Team
Medway Council

This information is available in other formats and languages from
the author 01634 338133







Kent Police

Issued to:-

Rank DC No 9039

Name ANGUS

Area X4 Station MEDWAY

Commenced 4th February 2015

Completed 20.....

Signature of
Issuing Officer

Date of Issue 4-2-15 No 1/15

Something which you later rely on in court. Anything you do say may be given in evidence.

10.30

10.30

15.00

10.53

14.03

Monday 29th June 2015

Duty 20.00 - 04.00

19.30 On Duty at Medway in plain clothes as Police licensing officer. In crew with PC 12431 Coe and PC 12000 Hill.

00.01 Attended the council car park on Dock Road which is adjacent to

Command House / Maoro. 002

Parked with engine running I could clearly hear loud music and patrons singing with the words of the songs clearly audible from a distance of 100 metres.

Whilst still in the vehicle a group of 4 females were walking towards our location. I heard one of the girls say "They're open till 4 and they are already running out of beer. I thought this was strange as I was aware they were running

"Monday night madness
end of exams party"

A short while later I saw another female 18-20 years who appeared highly intoxicated she was staggering as she walked and was being physically supported by 2 young males who were trying to keep her upright. I was shocked as it was clear they had come from event at Command House Maoro and the event had only commenced at 2200 hours. The 2 males appeared sober and sensible and

eat the female on a 003

nearby wall. Just before we were about to drive off I noticed a black

BMW index

driving towards us with only front fog lights

illuminated. The vehicle

headed up Dock Road

towards Meadow Tunnel

area.

00.30 Licensing visit at Tap n
Tin Railway Street Chatham
Entered licensed premise
spoke to DPS Mark Terry
Venue was not very busy
and I was aware that
they had a TEN between
04.00 - 06.00 hours

No issues re patrons, foam
party in downstairs bar

area. During my conversation

Mark Terry advised me that

he had heard Mojo was

running till 04.00 hours

I advised him that this

would not be happening

as their license had

a closing time of 02.30.

Mark Terry stated his

customers had told him

this information, and

they were flitting between

venues.

01.30 Re-attended Car Park at
Dock Road, music could
still be heard. Saw

BMW ~~004~~ enter 004
and park. 3 Asian males
got out and walked towards
Moto. There were doorstaff
on duty and the 3 Asian
males were allowed entry
without being searched
or asked for id. I found
this suspicious especially
as the 3 Asian males
had only left a short while
ago and normal procedure
is for door staff to search
entrants to ensure drink
or drugs are not being
brought in. We then
left the area but decided
to return at 02.30 due
to the information we

had received that the
premise intending opening
kill team.

02.30 Parked in Car Park Dock
Road. Music could clearly
be heard which was
a breach of the licence
as recorded music must
end at 02.00 hours.
As we were walking
towards the venue I
saw one young male
clearly severely intoxicated
being supported either
side by 2 friends, a
young female slumped
in the road clearly
unable to even hold her

up and another female^{(A)5}
staggering across the
car park on her own.

These people were so
drunk they were incapable
of looking after themselves
and this increased their
vulnerability in my opinion.

As we approached the
outside area of Mojo
there were door staff
at a barriered area
leading to the premise.
PC Coosak showed her
warrant card but I was
not asked for an id.

As I walked into the
inside of Mojo the DJ
was playing music

and the area was packed
with people drinking from
either red plastic cups or
from cans of red stripe.

We eventually managed
to get to the bar and
I saw there were cups
on top of the beer pumps

a clear indication they
were not in use. PC Hill
was beside me and I

saw bar staff serving
alcohol and receiving
money. Most of the
drinks appeared to be
either spirits or shots.

We made our way
through the crowds to

the Terrace there was⁰⁶
a DJ station but no DJ
was working. The Courtyard
was closed so we made
our way outside. We
were approached by the
Manager Natalie Bover
I saw PC Hill tap his
left wrist as if denoting
the time. I heard Natalie
Bover say "I know we
are closing at three"
PC Hill replied "No you're
not you should be closed
already." I then heard
Natalie say "It got a
bit manic earlier, but
the bars are shut."
Both PC Hill and I said

No they are not, they
are still serving. Natalie
then said "OK I'll get it
closed down now."

Natalie then went off
and I then heard the
music stop and saw
patrons begin to leave.

02.45 PC Hill phoned to duty
Inspector Mr Ruffe to
inform him we had closed
the premise

02.55 Having observed patrons
leaving I heard many
say they were going to
Tap n Tin so I started
walking along Globe Lane

along Waterfront Way⁰⁰⁷
towards Railway Street.
Tap n Tin have a regular
Monday night student
event but have a condition
on their licence of no
entry / reentry after
02.30. Several persons
were turned away but
I observed several
people queuing and
heard door staff advise
them they could not
go in until 04.00 hours.
All the persons in the
queue were in good
spirits with no issues
I saw several persons
turned away by the

door staff due to drunkenness

There were also lots of
people at Kebab Express
eating food while they
waited until 04.00 hours

03.20 Commenced walking back
to MOJO as I was walking
I saw a male being sick
in the road, his friends
were supporting his head
and saying he had drunk
too much in Mojo and
wouldn't get in Tap.

Further along a group of
young males and females
were sitting on the kerb
and some were lying in
the road clearly intoxicated

I had seen this group ⁰⁰⁸ leave Mojo earlier. As I got back to the car park in Dock Road there were several groups but in the car park clearly either waiting for taxis or unable to get home immediately.

I saw three girls running across the grass towards the river they were then grabbing the top of the railings that runs along the river and trying to get their legs up in the air. Given their obvious state of intoxication and the

potential danger of falling into the river I asked them to stop. They said they were bored as they couldn't get home till the buses ran again. They went and sat on a nearby bench.

I located PC's Hill and Cossar who said they had spoken to a male coming out of Mojo who told them this wasn't the first time an event had been advertised till 04:00 but the event had finished early and people couldn't get home.

03.40 Stand down and . 009.
returned to vehicles

04.00 Off Duty

06.45

09.46

14.46

15.10

07.00

08.00

10.20

10.40

10.50

11.05

11.25

This Pocket book is the property of the



Kent Police

Issued to:-

Rank PC No 12431

Name COSSAR

Area Station

Commenced 20.....

Completed 20.....

Signature of Issuing Officer 

Date of Issue 25/4/11 No 2/11

CONFIDENTIAL

MONDAY 29th June 2015

1800-0400 hrs

2000 on duty in office

0000 attend in car with PC Hill & DC Angus to Dock Rd Carpark, which is the car park used by major.

from the end of the carpark which is approx 100 meters away, I opened the car window and with the diesel engine running I could clearly hear

the music. I noticed a young female struggling with walking & holding herself up. She was being supported by 2 males.

It appeared she was intoxicated whilst there my attention was drawn to a black BMW

with 3 males in who appeared ASIAN. Drove out of the car park from the end nearest major's. We then left the car park and headed in TAP N Tin. I entered TAP N Tin on Railway Street. The venue was not very full. I wandered around each floor. No persons seemed unable to stand or hold their heads up. Door staff were on every floor, could clearly be

seen. With no issues of 072
note in this venue, it was
then I left venue with PC Hill.
I saw DC ANGIOS outside
talking to a member of staff.
I went over to Kebab Express with
PC Hill. He remained outside with
door staff + I spoke with DS
for a while, took his details
At around 02.30 hrs we re-attended
car park Doct Rd. people
were still going into the
venue. The sus. black BMW
which only had its fog lights
on pulled into the car park
near MOSOS. We observed this
vehicle BMW VEM
and the 3 males alighted the
car + walked straight into

Majos. They did not get
searched + entered straight
into the building.

We remained around + saw
people who were being
supported as they could not
walk unsupported, again I
presumed they were work-
related. The music from venue
was loud. Conducted licensing
queries.

02.30 parked up in Liberty C.P. could
hear music from MOSOS. Walked
into the venue past door staff
I showed my police warrant card
+ entered. I went straight to
the bar and saw the bar staff
serving alcoholic drinks +
taking cash for it. I saw waiter

being poured into shot glasses
~~and beer being poured.~~

We then went into the terrace, music still blaring and no one leaving.

We left premises and saw DM Natalie Bay who said "we are closing at 3". PC Hill replied "No you are not." She said alright I will get it closed down now. It went a bit manic earlier. They have stopped selling alcohol, PC Hill replied they are or something similar. NB went in and after a few minutes. We walked into the seating area + PC Hill called DM Inspector Ruffle to inform him.

I observed people leaving a large majority of the people leaving had drinks in their hands, and cans of beer. No attempt by door staff to stop them.

People luckily left calmly. Large groups congregated in the car park within 10 meters of the barrier to motoris. No Door Staff attended, no one checked on welfare of any of the clients. PC Hill + I went into the car park. my attention was drawn to a female on the phone, clearly upset. She said she was really drunk and now was in trouble as her dad had to come +

get her as she had arranged
to get home at 4pm.

Two men then started
pestering her. I had concerns
for her safety. 2 females
were sat near by, again
they could not get home.

They know no phone nos.
for Lewis. One of the
girls was then sick on the
floor. The friend was
upset + concerned with
how she would get home.
A male called

approached us. He stated
this was the 3rd time he
had attended the venue
& it had closed before
his time that it had advert-

ised to. He stated each time
he had complained to the
manager + that he had heard
nothing. He was quite a
nice lad who wasn't being
too loud or drunk.

The premises closed up
or concerns for the ladies
on their own. We spoke
with them and some had
no clue how to get home.
Others were fearful.

Staff at no point came
out and help or offer assistance.

This was witnessed
by us over 40 mins by
us.

Refer to sta
off. Duty

This Pocket book is the property of the



**Kent
Police**

Issued to:-

Rank PC No 12000

Name HILL

Area XA Station MEDWAY

Commenced 20/03 2013

Completed 20.....

Signature of Issuing Officer [Signature]

Date of Issue 20/03/13 No 1113

CONFIDENTIAL

026

In crew with PC CESSAR and
DC ANGUS.

0001 Attended the location of dock
road car park which backs onto
Command House Pt / Mojo's —
PC CESSAR, DC ANGUS and
myself were parked with engine of
the vehicle still running. I could hear
loud music coming from the location
of Mojo's. Persons could be heard
singing along with the music from inside.
At this time we were approximately
80-100 metres from the venue.
Whilst sat in the vehicle my
attention was drawn a white female
who appeared to be highly
intoxicated. She was struggling to
walk without stumbling/tripping

and was being physically held upright
by two male street either side of
her. The males and female were
walking away from the location of
Mojo's.

A black BMW reg! _____
was seen to leave the car park
also at this time. My attention was
drawn to it because it had no
headlights on, only fog lights. The
vehicle turned left onto Dock Rd in
and headed in the direction of Chatham
Dockyard.

0030 Licensing visit to Top N-Tin,
Railway St, Chatham. Entered the
venue and briefly spoke with manager
Mark Terry. I asked Terry if
if he would be staying open

027

until 0600 (as he had an approval)
TEB between 0500 and 0600
for an end of year party night.
Venue was less than half full at
the time of my visit. Customers
present appeared in good spirits and
I saw no person that I had
concerns over in terms of levels of
drunkenness.

TEB raised concerns to me that
Mojo's would not be closing at
0230 hours as per their licence
as customers had told him that
Mojo's was informing people that it
would be open until 0200 hrs.

I informed TEB that I would
investigate that issue.

0130 Re-attended Dock Rd car park

close to Command Base / Mojo's,
Saw the same vehicle
re-enter the car park and park
close to Mojo's: 3 male occupants
of the vehicle then entered Mojo's.
I observed that all 3 males went
unchallenged or searched by door staff
from Mojo's. I found it to be
suspicious that the vehicle had left
and then returned it such a short
period of time. noted the registration
in order for checks to be made later
the.

0230 Parked in Chelham library car park
with the intention of attending Mojo's
along with PC COSSM and PC ADKIN.
I could hear music coming from
the premises. I am aware that

028

Mejo's is only licensed for recorded music until 0200 hrs so this could constitute a breach of their premises licence.

As I walked towards the venue I saw a male who appeared very drunk was unable to walk without the aid of friends. I saw another female who was slumped on the side of the road and needed the help of a friend to hold her head up. It is my belief that both these persons were highly and obviously intoxicated. Both appeared to have come from Mejo's. I entered the premises behind Pe COSSAR and DC ANGLIS. I had seen Pe COSSAR show her

comment card to door staff. I was completely unchallenged and simply walked past door staff and into the venue. Outside the front of the building were a number of people drinking from plastic cups and smoking (approx 30-40 people) this was behind some hooped fencing.

I entered the building of Mejo's and could immediately see that the venue was full with people standing and dancing shoulder to shoulder.

I could see a DJ station with a DJ present playing loud music. I pushed my way through the crowd to the bar area. I stood at the bar alongside DC ANGLIS and observed staff from Mejo's serving alcoholic

drinks to customers and accepting money as payment for these.

I witnessed 5 different people get served alcoholic drinks. Specifically Vodka and other spirits.

I then made my way through the crowds to an area known as 'The Terrace' (to the LHS of the venue as you enter the main entrance). There was another DS

station within this area however was not in operation. I came back through the club and walked out

to the front of the venue. I could see that an area known as 'The

0240 Carpark' was closed. Whilst outside I was approached by the manager of Mejo's who I know to

be Natalie DOWDY. She was stood at the front with door staff. As she approached me, I tapped my left wrist, where a watch would be if I wore one. Natalie I said "I know, we are closing at THREE." I replied "NO YOUR NOT, YOU SHOULD BE CLOSED ALREADY."

Natalie then said something along the lines of "IT GOT A BIT MANIC EARLIER, ~~WEE~~ BUT THE BARS ARE SHUT." I replied "NO THEY ARE NOT, I'VE JUST COME OUT AND THEY ARE STILL SERVING."

Natalie then stated "OK, I'LL GET IT CLOSED DOWN NOW."

Natalie then walked off back towards the door staff.

030

Pc COSSAR and myself then waited on the outside seating area, located on the gravel garden to the front of the venue.

0246 Spoke with Insp Ruffie on the telephone to inform him that Mojo's had gone past its licensed hours and had been asked to close as a result. Informed him that I estimated approx. 300 persons inside, many of which were highly intoxicated and that a best entry of 0230 hrs condition at Tap D time would prevent them from moving on to that venue. Additional police resources not requested.

0250 Most customers from Mojo's had left the building. DC Angus

went to Tap D time to monitor. Pc COSSAR and I re-entered club, staff could be seen to be cleaning up. I entered the male toilets to wipe the surfaces with a Mck II Coraine 10 wipes. The surfaces are back clear however it was clear that the surfaces were wet and had just been cleaned and washed down prior to re-entering the venue. A male toilet attendant was present who stated his name was Jones ADBI. I would describe ADBI as a black male, 6'1" tall, stocky build aged approx 35 yrs. He was wearing a peaked cap/hat. ADBI stated he had worked as a toilet attendant at the venue for a couple of months,

031

usually on a Fri or Sat night.
ADBI stated that he was not paid
by Mojo's, nor did he pay them any
kind of 'rent'. He simply made his
money through tips in exchange for
aftercare etc.

0310

The building of Mojo's/Command Ho.
was completely clear other than staff
Dennis and Natalie Bovey were
at the front of the were on the ground
area. All customers had been moved
into Dock Rd car park or a
grass verge area to the rear of the
Rift Club close to the river front.
I saw a female who I recognised
to be Molly Cozzens pick up a
large box from within the foot print
of the Command House, close to

the courtyard. Cozzens I believe
works as a DS and was employed
by Mojo's for the night.
Cozzens took this box and started
handing out its contents to customers
in Dock Rd car park who had just
left the club. I asked Cozzens
for a leaflet pack and she handed me
one. Contents: Free Shot card, leaflet
for 'Monday Madness 19th June 2015
with advertised hours until 4 am,
another leaflet for 'By the River' for
25/07/15, final leaflet for 'pressure front'
event for 4th July 2015, advertised until
Sun.

In the Dock Rd car park were a
number of people who had just left
Mojo's and the vast majority were

in a highly intoxicated and unsteady state. I approached a lone female approx. 18 years of age. She was sat close to Command Base Juxtapoint on a car park barrier. This female was v. drunk and visibly screaming. She was crying and upset. She stated she could not get home as she had planned to get a train in the early after ~~staff~~ leaving Mojo's at 0600. She managed to contact her dad whilst I was with her to collect her. This seemed to upset her more as her dad was not happy having to 'bail' her out considering he was meant to start work at 0600.

This female was approached by 2 males shortly after I spoke with her.

She appeared to be intimidated by this and wandered off. I ensured I kept an eye out for her to ensure she was safe until she was picked up. All staff from Mojo's stood directly outside the venue in the front gravelled area - they did not enter the car park and made no attempts to either disperse the crowd of people there or offer any kind of safety support in any way.

I approached another 2 females who were again on the car park barrier. One of these females aged around 18-19 yrs was vomiting (on at least 3 occasions) the vomit was running down her own legs and shoes. Her friend commented that "SHE'S JUST HAD TOO MUCH."

033

The 2 females stated that they were stuck and couldn't get a taxi. Again, no attempts from Meigs staff to assist.

Asian female stepped on the floor, leaning against the GSA club. This female was highly intoxicated, a male next to her was physically holding her head up because the drunk female appeared incapable of doing this herself. The female was sat in a puddle of her own vomit. Again the male with her stated that he could not get a taxi here and complained that no taxis were around because they weren't expecting the club to close at this time.

Whilst in the car park I was approached by MSX stated that we looked 'official'. I told him I was a police officer but I am uncertain that he understood this. Stated that this was the 3rd or 4th fire that Meigs had closed early (ie earlier than was advertised) and was the 3rd or 4th time him and his friends were stranded as a result. He stated that I raise this issue, as although he loved the venue he felt this was really unfair and unsafe.

0420

Off duty.

01.

Licensing North Division Kent

From: Natalie Bovey <natalie@clubmojo.co.uk>
Sent: 22 June 2015 16:25
To: Licensing North Division Kent
Subject: Re: Mojoes and The Command House

Good afternoon

We had a busy weekend no issues.

Had a female have an epileptic fit on the Saturday no ambulance was called as the boyfriend knew how to deal with the situation and took her home after she had came too.

Other than that no issues

Natalie

> On 15 Jun 2015, at 08:58, Licensing North Division Kent <licensing.north.division@kent.pnn.police.uk> wrote:

>

> Hi Natalie

>

> This was the council asking about the licence and should be addressed with them, Clare was visiting on another matter regarding your advertised opening hours for the weekend.

>

> So could you tell me why I am seeing advertising in Swale, Medway and Maidstone for your events this weekend past with opening until until 06.00.

>

> I have been present when this has been addressed in the past regarding opening hours on advertising. Can I ask that you make Chris aware that this has happened again and ask him to ensure that all future advertising is accurate regarding opening hours to ensure we are not left with a public order situation when customers are asked to leave at the correct opening times.

>

> I feel this latest advertising is a breach of trust that we have placed in you and should this be repeated again I would look at formally resolving the issue under the Licensing objectives

>

> Regards Geoff

>

>

>

> -----Original Message-----

> From: Natalie Bovey [<mailto:natalie@clubmojo.co.uk>]

> Sent: 12 June 2015 23:30

> To: Licensing North Division Kent; Christopher Dyer

> Subject: Mojoes and The Command House

>

> Good evening

> My apologies for missing Clare and Charles earlier.

>

> I understand you wanted a copy of our premises license as you can see by the attachment image the premise license is not on display for obvious reason it's been 9 months now and we have negotiated all our conditions we are waiting for a final copy.

>

> Fruit machines I understand was also asked about the council has had everything from us now.

> Including the fee which they have taken and been spoken to on numerous occasions on the phone

>

>

> Natalie

>

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Cover Photos | Sacchus Licensing Database - Licenc... | inSite - Home

http://www.facebook.com/mojopresents/photos/a.371918596575715.1079741827.204126652976905.666474896911879/?type=3&theater

Extranet | inSite | SDP Info



SATURDAY 21ST MARCH
MOJOPRESENTS
MARK RADFORD
CARNAO BEATS
+ SUPPORT
IOPM-JAM

Cover Photos | Options | Share | Send | Like

Mojo
March 16 · Eirean

This Saturday we welcome down head honcho of Audio-Rehab London... Mark Radford and special guest Carnao Beats.

EVENT: <https://www.facebook.com/events/905318529507909/>

TICKETS: <http://www.skiddle.com/e/12339885>

Like · Comment · Share

John Tierney likes this.

Photo is commented

Suggested Groups

BSA PCP Owners Group
877 members
+ Join

3245
09/01/2016

FREE ENTRY BEFORE 12
12 AFTER 12AM
MOJO, THE COMMAND HOUSE
DOCK ROAD, CHATHAM

ALEX GOTTS
JUST JOE
MARK PALMER
SHORTWAVE

THE SOUND OF TECHNO
CREW
SATURDAY 9TH MAY
10PM-5AM

MOJO Mojo
Club, 5, 10

Like Comment Share
4 people like this

Photo 1 person likes
like this photo

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FREE PPI CHECK
with a 30 day guarantee

FREE PPI Check for Lloyd's Customers!
freecheck-4u.co.uk
Lloyd's Customers! Find out if you're PPI for FREE! That's a really big saving!

Firefox
Cover Photos Bacchus Licensing Database - Licenc... inSite - Home
https://www.facebook.com/mojonightclub/photos/a.371018566357515.1573741837.204812663297095.603721507420121/?type=2&theater

Extranet inSite SDP citrix SDP Info

BANK HOLIDAY SPECIAL
SATURDAY 23RD MAY

10PM-6AM
MOJO

RMRS

CHRIS LORENZO
TOM SHORTERZ

Mojo
May 11 Events

RMRS returns to Mojo on Saturday 23rd May with special guest DJ sets from Chris Causen, Matt Lorenzo & Tom Shorterz!

Get a ticket from here for £3 before the price goes up - <http://www.glide.com/12397868> - Mojo

Like Comment Share

4 people like this.

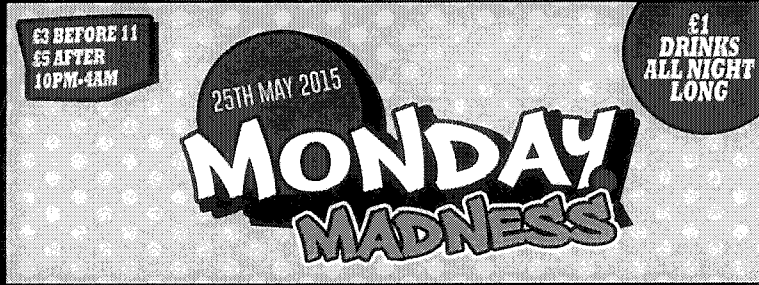
Write a comment

Suggested Groups

Av Rifles UK
3,433 members
+ Join

Cover Photos Options Share Send Like

16K 8387,005



MOJO Mojo
May 25 · 1k

Like Comment Share

Write a comment

Photo of a person

Sponsored by [Logo] Create Ad

Singles on Facebook
★★★★ Zoski
Browse Thousands of Local Single Profiles
Use Now 1,000,000+ people use Mojo

Cover Photos Bacchus Licensing Database - Licenc... InSite - Home

https://www.facebook.com/mojonightclub/... - written in scars

Extranet inSite CITRIX SDP Info

BASS-UK
SATURDAY 13TH JUNE
MAJESTIC & MC KIE
DJ LUCK & MC NEAT
FLAVA D
PIED PIPER
SPECIAL MC
SWEET FEMALE ATTITUDE
10PM-6AM

MOJO Mojo
Mojo Night Club

In just under 2 weeks time Bass-UK will be launching at Mojo with special guest DJ sets from some of the UK's biggest garage and bass acts!

Tickets available from Skiddle.com

Like Comment Share

6 people like this

Suggested Groups

WHISPERS NIGHT CLUB
+ Join

Taskbar: 11:00 16/03/2012

- John Lewis
Edit Profile
- Upcoming
- Calendar
- Subscribed
- Past
- Create



Monday, June 29 at 10:00pm

Mojo
The Commodore House, 200, Road 110, 4, 74, Chatham, MA, USA

After the huge success of our first ever Monday Madness at Mojo we have decided to throw a party once a month! Join us on Monday 29th June for an END OF EXAMS SPECIAL with a mix of the biggest current and classic anthems from past and present set over 3 rooms!

£1 DRINKS ALL NIGHT LONG
£1 DRINKS ALL NIGHT LONG
£1 DRINKS ALL NIGHT LONG
£1 DRINKS ALL NIGHT LONG

BE OUR HERO

You could be our hero of the week. Just write your name and your friends name on the event wall and you could WIN A £50 BAR TAB!

ENTRY

£3 ENTRY BEFORE 11PM
£5 ENTRY AFTER 11PM

GUESTS
894
20
1.7k

- RELATED EVENTS
- I'm Going To University 2015 @...
Sun Sep 13 at United Kingdom
8,113 guests
Join Maybe
 - I'm Going To University in 2015...
Mon Sep 14 at UK Students
9,424 guests
Join Maybe
 - DHB STREET II: CARNIVAL STR...
Fri Aug 28 at Seuros Bar
2,177 guests
Join Maybe
 - The Social Festival 2015
Sat Sep 12 at Mote Park
99,528 guests
Join Maybe

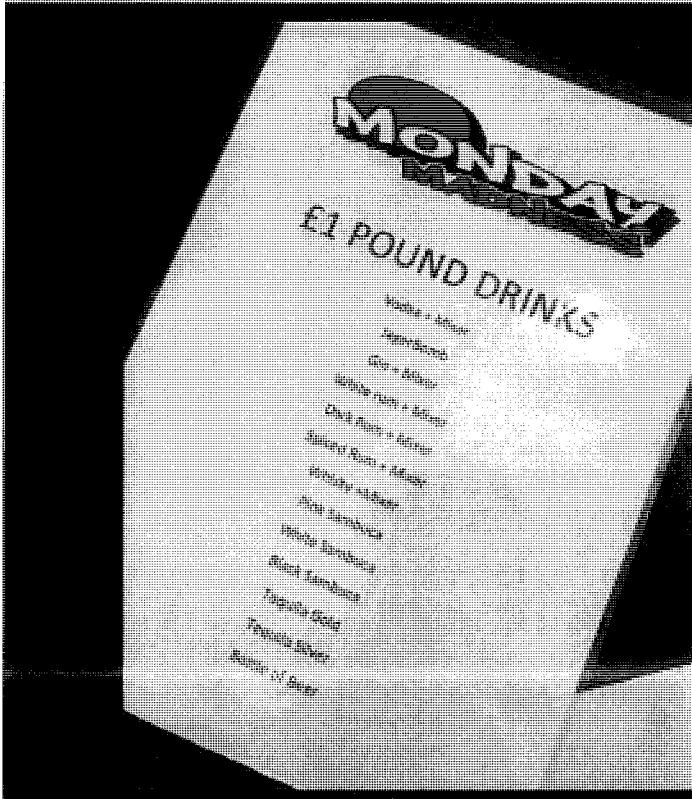


Photo · **SECRETARY MORGAN CC @ BUCKLE UP**
£100 OF BUCKLE UP PARTY... ET DRINKS ALL NIGHT LONG
June 21 · 48

Here is a list of drinks for £1 tonight!

Like · Comment · Get notifications · Share

44 people like this.


Clubs Lounge Club · June 20 at 9:00pm · Like

View comments · Reply · Share

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Am. Dillon UK
5,437 likes · 1 comment · + John · View

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Every time it gets better! Visit www.thefairtime.com
You Can Now Make Your Own £1000 Every Party!

P1102175

PREMISES DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Premises Type : Public House

Licence Type : L1137895 - Premises Licence

Lic.Authority : Medway Council

Premises Status :

Granted : L1137895 20/06/2005

Sales : BOTH - On/Off Sales

Address : DOCK ROAD
NO STREET NAME ENTERED
CHATHAM
ME44TX
Chatham Central

Main Phone : 01634828181
Alt Phone :
Email :
Fax :
Website :

Person/Company Links :

Person Name	Pers.Licence.No.	Type	Issued	Expired
ENTERPRISE INNS PLC (ESSEX)		Premises Licence Holder	13/10/2014	
Mr CHRISTOPHER DYER		Designated Premises Supervisor	20/06/2005	
Mr JASKARAN DOKLU		Premises Licence Holder	02/03/2010	13/10/2014

Regulated Entertainment:

Operating Hours

Licence ID - L1137895 Opening Hours			Licence ID - L1137895 Alcohol Hours		
Day	From	To	Day	From	To
Mon	10:00	02:30	Mon	10:00	02:00
Tue	10:00	02:30	Tue	10:00	02:00
Wed	10:00	02:30	Wed	10:00	02:00
Thu	10:00	03:00	Thu	10:00	02:00
Fri	10:00	04:30	Fri	10:00	04:00
Sat	10:00	04:30	Sat	10:00	04:00
Sun	10:00	01:30	Sun	10:00	01:00

P1102175

PREMISES DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

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Licence Note: 07/05/2015

PLEASE SEE 5X5X6, XY/113746/2015 REFERENCE THE OP PILOT VISIT ON THE 17TH APRIL 2015

Licence Note: 04/02/2015

FROM BEATS PER MINUTE FACEBOOK PAGE. THE MOJO'S UNDER 18 NIGHT IS CANCELLED DUE TO OUR CONDITIONS PUT IN. BELOW IS THE LINK THEY SENT OUT TO THEIR CLIENTS.

***** IMPORTANT INFORMATION: PLEASE READ *****

RAVERS. IT IS WITH HUGE REGRET THAT WE MUST ANNOUNCE THAT THIS EVENT IS CANCELLED UNTIL FURTHER NOTICE.

UNFORTUNATELY, DUE TO INCIDENTS WHICH TOOK PLACE AT OUR LAST EVENT, THE POLICE LICENSING OFFICER HAS ONLY TODAY DECIDED THAT THIS EVENT CAN ONLY RUN UNTIL 2:00AM.

THIS IS OF COURSE NOT A VIABLE OPTION FOR US OR YOU AND WE ARE THEREFORE LEFT WITH NO OTHER CHOICE BUT TO CANCEL AND ARE ALREADY LOOKING AT ALTERNATIVE DATES TO TEAM UP WITH THE MIGHTY BIOLOGICAL BEATS AND THIS FAT LINE-UP AGAIN.

IF YOU PURCHASED AN ONLINE TICKET, ALL REFUNDS WILL BE PROCESSED TONIGHT AND THE MONEY WILL BE BACK IN YOUR ACCOUNTS WITHIN 3-5 WORKING DAYS. IF YOU PURCHASED A PAPER TICKET, PLEASE SEE THE PROMOTER YOU GOT YOUR TICKET FROM TO GET YOUR REFUND.

WE CANNOT PUT INTO WORDS HOW ABSOLUTELY GUTTED WE ARE AND CAN'T APOLOGISE ENOUGH TO ALL OF OUR TRUE KENT RAVERS AND OF COURSE TO BIO BEATS, FATMAN AND THE WHOLE LINE-UP.

PLEASE INBOX US IF YOU HAVE ANY ISSUES. WE HOPE YOU UNDERSTAND.

BPM

Licence Note: 28/04/2014

UNIQUE
REFER TO LICENSE PERMITTED HRS

Premises Note:

P1102175

VISITS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Visit ID : V1847383 Date : 30/06/2015 Time : 02:30

DUE TO FLYERS/ADVERTS STATING VENUE WOULD BE OPEN TILL 4AM, AND IT HAVING NO TEN, PC PC COSSAR, PC HILL AND MYSELF MONITORED VENUE FROM A DISTANCE THROUGHOUT THE NIGHT.

00:00 HOURS FEMALE SO INTOXICATED SHE HAD TO BE CARRIED ALONG BY TWO FRIENDS LEFT. FEMALES COULD BE HEARD TALKING ABOUT VENUE BEING OPEN TILL 4 AM AND THAT THEY HAD RUN OUT OF BEER. A BLACK BMW KS59 WDM PULLED INTO CAR PARK, MY ATTENTION WAS DRAWN TO IT AS IT ONLY HAD FOG LIGHT ON. 3 ASIAN MALES INSIDE IT.

01:40 HOURS RE-ATTENDED CAR PARK AREA. THE BLACK BMW DROVE BACK INTO THE CAR PARK AND THE THREE MALES ENTERED MOJO'S WITHOUT BEING SEARCHED OR CHALLENGED BY SECURITY. VERY INTOXICATED MALE LEFT WITH HIS TWO FRIENDS HELPING HIM TO WALK.

02:15 HOURS WE LISTENED TO THE MUSIC PLAYING WHICH WAS AUDIBLE FROM OVER 100 METERS AWAY. AT 02:30 HOURS WE WENT INTO THE VENUE. WE DID NOT GET CHALLENGED BY SECURITY. THE BAR WAS STILL SERVING ALCOHOL AND TAKING CASH FOR IT. IT WAS VERY BUSY.

02:40 HOURS WE SPOKE TO DUTY MANAGER AND TOLD HER TO CLOSE THE VENUE. THEY DID PEOPLE LEFT ORDERLY, BUT STAFF DID NOT SUPERVISE PEOPLE. SOME PEOPLE WERE SO DRUNK THEY WERE CARRIED BY FRIEND.

PEOPLE WHO CAME FROM MOJO'S WHO WERE VERY INTOXICATED CAUSED ISSUES BY LYING IN THE ROAD, STARTING DISTURBANCES AND CAUSING ANTI-SOCIAL BEHAVIOUR.

Visit Note :

Visit ID : V1828730 Date : 19/06/2015 Time : 12:30

ATTENDED VENUE DUE TO CONCERNS REGARDING THEIR ADVERTISED OPENING HOURS. THIS IS AN ISSUE WHICH HAS BEEN RAISED BEFORE.

SPOKE TO DUTY MANAGER, WHO STATED THAT HE DOES NOT DEAL WITH MOJO'S. IT WAS EXPLAINED WHY WE WERE THERE AND HE STATED HE WOULD PASS IT ON TO DPS CHRIS DYER. COUNCIL LICENSING CHARLIE BENNETT CARRIED OUT A FULL INSPECTION.

Visit Note :

Visit ID : V1807123 Date : 30/05/2015 Time : 20:00

SPOKE WITH MANAGER NATALIE- REGARDING A INCIDENT THE PREVIOUS NIGHT INVOLVING A MALE NEEDED AN AMBULANCE FOR HEART PALPITATIONS.

DISCUSSION HELD AROUND WHETHER THIS COULD BE DRUG RELATED. ASSURED BY NATALIE THAT THE AMBULANCE DID NOT ATTEND THE SITE BUT BELIEVED IT HAPPENED CLOSE ONCE THE MALE HAD LEFT THE PREMISES. AGREED THAT THE PREMISES WOULD CONTINUE ITS CURRENT DRUG REDUCTION DRIVE

Visit Note :

Visit ID : V1807148 Date : 26/05/2015 Time : 12:00

MEETING HELD AT THE VENUE WITH CHRIS DYER (DPS) AND NATALIE (MANAGER). ALSO PRESENT WAS PSE ROWLEY.

ISSUED AN ISSUE WITH CCTV ON BEHALF OF PC [REDACTED] WHO HAD BEEN INFORMED THAT CCTV FROM COMMAND HOUSE/MOJO'S ONLY RECORDS FOR 3 WEEKS. I MENTIONED THAT THIS WOULD BE A BREACH OF LICENCE CONDITION. I WAS INFORMED THAT THIS WAS SIMPLY A TYPO, AND THAT THE CCTV SYSTEM DOES RECORD FOR 28 DAYS AS REQUIRED. I DID NOT INSPECT THE SYSTEM TO CHECK THIS AT THIS TIME.

DISCUSSED THE VENUE ADVERTISING LATER THAN THE LICENSED HOURS. VENUE WAS INFORMED THAT LETTERS WOULD SOON BE ARRIVING FROM MEDWAY COUNCIL WARNING OF POSSIBLE PROSECUTION SHOULD ADVERTISING BOARDS CONTINUE TO PLACE DON THE ROAD SIDE. CHRIS DYER STATED THAT THE INCORRECT PUBLISHED HOURS AND LOCATION OF THE ADVERTISING WAS DONE BY OUTSIDE PROMOTERS AND HE WOULD ADDRESS THIS ISSUE.

Visit Desc :

PROPOSED VARIATION DISCUSSED INCLUDING THE EXTENSION OF HOURS. CHRIS DYER STATED THAT HE WOULD LIKE TO MAKE AN ALTERATION TO THE PREVIOUSLY AGREED VARIATION - NAMELY INCREASING THE PROPOSED HOURS ON A MONDAY NIGHT FROM 0200 TO 0300. WHEN ASKED WHY - CHRIS DYER STATED THAT ONE OF HIS PROMOTERS LIAM KELLY HAS RECENTLY HAD A FALLING OUT WITH THE TAP N TIN, CHATHAM AND AS A RESULT PLANNED ON RUNNING A MONDAY NIGHT SESSION AIMED AT STUDENTS TO CHALLENGED THE TAP N TIN. I ADVISED THAT POLICE LICENSING WOULD BE UNLIKELY TO OBJECT TO THIS AT THE PRESENT TIME BASED ON CRIME AND DISORDER FIGURES. HOWEVER DOOR STAFF WOULD BE REQUIRED AND WE WOULD WANT TO CONDITION AS SUCH.

PREMISES WILL BE IMPLEMENTING SCAN NET SYSTEM AS WELL AS PURCHASING A DRUGS DOG. TIME LIMITS FOR THESE INITIATIVES DISCUSSED.

Visit Note :

P1102175

VISITS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Visit ID : V1786803 Date : 13/05/2015 Time : 12:45
 Visit Desc : ATTENDED VENUE TO EMPTY DRUGS BOX. THE VENUE WAS QUITE BUSY FOR A LUNCH TIME. I USED A COCAINE WIPE IN MENS AND LADIES TOILETS. LADIES CAME BACK AS A POSITIVE HIT. THIS WILL BE DISCUSSED WITH DPS, BUT UNFORTUNATELY SHE WAS NOT IN TODAY.
 Visit Note :

Visit ID : V1776350 Date : 24/04/2015 Time : 00:00
 Visit Desc : PC HILL AND I ATTENDED AND SPOKE WITH CHRIS DYER, DPS AND NATALIE BOVEY, MANAGER. I EXPLAINED THAT 19 WRAPS HAD BEEN FOUND BEHIND A SLAB ON THE TERRACE AREA, IT APPEARED TO BE A DEALERS "STASH". WE WENT TO THE AREA AND I FOUND TWO SLABS LEANING UP AGAINST A WALL DIRECTLY NEXT TO THE BAR AREA. DYER EXPLAINED THAT THIS WAS A BUSY AREA BUT THAT IT WAS COVERED BY A MEMBER OF THE DOOR TEAM, ALTHOUGH THEY STOOD AT THE OTHER END OF THE AREA. THIS IS ALSO THE FURTHEST POINT WHEN ENTERING AND SECURING THE CLUB WHEN POLICE ARE CARRYING OUT OPERATIONS AND SEARCHES, AND ANY MEMBER OF STAFF WOULD KNOW THIS. WHILST THE DOG WAS SEARCHING IN THE CLUB AREA IT WAS NOTICEABLE THE AMOUNT OF WRAPS THAT HAD BEEN DROPPED ON THE FLOOR PRIOR TO THE DOG BEING BROUGHT THROUGH, WHICH COULD OBVIOUSLY NOT BE LINKED TO ANY ONE PERSON.
 Visit Note : I ASKED TO SEE THEIR DRUGS POLICY WHICH THEY PROVIDED BUT SAID THAT IT WAS NOT FINISHED YET, I ASKED IF THEY COULD EMAIL IT TO ME ONCE DONE. WE ALSO DISCUSSED THAT FACT THEY HAD ON A PREVIOUS WEEKEND CARRIED OUT 100% CHECKS ON PERSONS ENTERING THE CLUB AND WHETHER THIS WAS POSSIBLE EVERY WEEKEND. THE ULTIMATE RESPONSIBILITY LIES WITH THE DPS TO TRY AND GET TO THE BOTTOM OF THE PROBLEM, THEREFORE IT WAS LEFT THAT HE WOULD MONITOR THE AREA THIS WEEKEND AND FROM THAT PROVIDE A PLAN TO GO FORWARD WITH AS A FIND OF THIS LEVEL WAS NOT ACCEPTABLE. I REMINDED HIM THAT A DRUGS DOG WAS AVAILABLE EVERY WEEKEND SHOULD HE WISH IT AND THAT THE FOLLOWING WEEKEND I WOULD BE DOING A QUEUE CHECK IF RESOURCES ALLOW.

Visit ID : V1776257 Date : 17/04/2015 Time : 00:00
 Visit Desc : OP PILOT OFFICERS ATTENDED THE PREMISES WITH THE DRUGS DOG. THE DOG POSITIVELY IDENTIFIED A MALE AND A RUCKSACK. THE MALE WAS SEARCHED AND IT WAS NEGATIVE AND THE RUCKSACK WAS IDENTIFIED AS BELONGING TO A MEMBER OF STAFF. HE WAS FOUND AND BOTH HIM AND THE BAG SEARCHED, WHICH WAS NEGATIVE, BUT HE DID ADMIT THAT HE CARRIED HIS CANNABIS GRINDER IN THE BAG. THE TOILETS WERE TESTED WITH THE COCAINE WIPES, WHICH WERE NEGATIVE. THROUGHOUT THE WHO PROCEEDINGS THE DPS AND MANAGER WERE PRESENT. AFTER THE VISIT I WAS MADE AWARE THAT 19 WRAPS HAD BEEN FOUND HIDDEN BEHIND A PATIO SLAB IN "THE TERRACE" AREA, AS I DID NOT KNOW UNTIL LATER I ARRANGED ANOTHER VISIT WITH THE DPS TO DISCUSS THE MATTER.
 Visit Note :

Visit ID : V1687714 Date : 19/02/2015 Time : 22:45
 Visit Desc : DUE TO THE ISSUES CONCERNING THE CANCELLATION OF THE TEN, I ATTENDED THE VENUE TO MAKE SURE THAT NO PERSONS HAD TURNED UP AND THAT THE VENUE WAS NOT RUNNING THE BPM EVENT.
 Visit Note : AT THE VENUE WAS ONLY ONE MEMBER OF STAFF AND TWO PATRONS. NO CONCERNS REGARDING THE EVENT TAKING PLACE. I SPOKE TO MEMBER OF STAFF WHO STATED THE MANAGER WAS UPSTAIRS IN CASE PEOPLE HAD TURNED UP. BUT LUCKILY THE CANCELLATION SEEMED TO HAVE BEEN ACCEPTED.

Visit ID : V1658076 Date : 24/01/2015 Time : 20:30
 Visit Desc : VISIT TO VENUE AHEAD OF A "RAVE FOR RUBY" CHARITY EVENT. EVENT FULLY DISCUSSED WITH MANAGER NATALIE BOVEY AND DPS CHRIS DYER - AND SUFFICIENT INSTRUCTIONS ISSUED TO DOOR STAFF REGARDING PROACTIVE SEARCHING ETC. INFORMED BY THE VENUE THAT A DJ BY THE NAME OF . . . HAD BEEN KICKED OFF THE SET LIST FOLLOWING RECENT ABUSIVE COMMENTS MADE ABOUT THE VENUE AND BELIEVED DRUG TAKING.
 Visit Note : ALSO DISCUSSED AN UPCOMING BPM (BEATS PER MINUTE) UNDER 18 EVENT TO BE HELD IN FEBRUARY. CONCERNS WERE RAISED BY MYSELF WITH REGARDS TO THE FINISH TIME AFTER A TEN WAS SUBMITTED REQUESTING AN 06:00 FINISH. ADVISED THAT IN MY OPINION THIS WOULD NOT PROMOTE THE PROTECTION OF CHILDREN LICENSING OBJECTIVE AND AS SUCH A FINISH TIME OF 02:00 WAS AGREED UPON.

Visit ID : V1492761 Date : 10/10/2014 Time : 00:00
 Visit Desc : ATTENDED AND CHECKED THE DRUGS BOXES. ITEMS SEIZED. NO OTHER ISSUES.
 Visit Note :

5

P1102175

VISITS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Visit ID : V1448566 Date : 04/09/2014 Time : 12:20

Visit Desc : PC GOSSAR & PC HOLROYD ATTENDED AND SPOKE TO MANAGER. NTE WAS DISCUSSED. NO OTHER POINTS OF CONCERN.
IT WILL BE CLOSED NEXT WEEKEND AS BOTH MANAGER AND CHRIS ON HOLIDAY.

Visit Note :

6

P1102175

INCIDENTS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Inc. ID : 11851705 Inc.Ref : 04-0169 Date : 04/07/2015 Time : 01:55 Arrests : 0 Ejected : 1
Type : {Possession of Drugs}

Desc : STAFF DETAINED MALE SUSPECTED OF HAVING DRUGS ON HIM. DUE TO HIGH VOLUME OF CALLS. POLICE UNABLE TO ATTEND AND MALE RELEASED.

LICENSING WILL TRY AND GET AN IMAGE OF MALE FOR NTE BRIEFING.

Inc. ID : 11815904 Inc.Ref : 07-0303 Date : 07/06/2015 Time : 04:48 Arrests : 1 Ejected : 0
Type : {Disturbance}

Desc : FIGHT NEAR TO VENUE. ONE MALE IN CUSTODY FOR AFFRAY:

MALE WILL BE PLACED ON NTE BRIEFING

Inc. ID : 11805890 Inc.Ref : 30-0222 Date : 30/05/2015 Time : 04:32 Arrests : 0 Ejected : 0
Type : {Disturbance}

Desc : SECAS IN ATTENDANCE FOR A MALE SUFFERING CHEST PAINS. MALE PATIENT THEN ACTING VERY AGGRESSIVELY TOWARDS SECAS STAFF. MALE LEFT AREA AFTER REFUSING TREATMENT.

Inc. ID : 11791776 Inc.Ref : 17-0559 Date : 17/05/2015 Time : 14:30 Arrests : 0 Ejected : 0
Type : {Theft Act}

Desc : 17-0559 @ 14:30
XY/16948/15
MALE HAD IPHONE STOLEN FRIDAY NIGHT.
MOJO'S CHATHAM

Inc. ID : 11781675 Inc.Ref : 09-1562 Date : 09/05/2015 Time : 23:03 Arrests : 0 Ejected : 0
Type : {Disturbance}

Desc : 2 MALES TRYING TO GAIN ACCESS TO VENUE VIA REAR WALL. MALES ARRESTED FOR BOP:

----- PND

MALES WILL BE PLACED ON NTE BRIEFING.

Inc. ID : 11781550 Inc.Ref : 09-0450 Date : 09/05/2015 Time : 10:49 Arrests : 0 Ejected : 0
Type : {Theft Act}

Desc : XY/15960/15 THEFT BY FINDING
IP BELIEVES HER MOBILE PHONE WAS STOLEN AT THE VENUE.

Inc. ID : 11774674 Inc.Ref : 03-0173 Date : 03/05/2015 Time : 03:23 Arrests : 1 Ejected : 0
Type : {Disturbance}

Desc : LARGE DISTURBANCE BETWEEN DOOR STAFF AND A GROUP OF MALES WITH BOTTLES. GROUP HAD BEEN DISPERSED PRIOR TO PATROLS ATTENDING BUT DOOR STAFF STATED THAT THE GROUP HAD BROKEN BOTTLES AND WERE TRYING TO ATTACK A FEMALE. ONE PERSON REMAINED BEHIND AND WAS ARRESTED FOR D&D

----- - PND ISSUED

Inc. ID : 11764671 Inc.Ref : XY/14300/15 Date : 26/04/2015 Time : 00:01 Arrests : 0 Ejected : 0

P1102175

INCIDENTS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

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Type :	{Theft Act}						
Desc :	XY/14300/15 THEFT THEFT OF MOBILE PHONE.						
Inc. ID :	I1756585	Inc.Ref :	18-0192	Date :	18/04/2015	Time :	04:33 Arrests : 0 Ejected : 4
Type :	{Disturbance}						
Desc :	FOLLOWING DISTURBANCE INSIDE PREMISE, FOUR MALES WAITING OUTSIDE FOR OTHER MALES TO LEAVE. DOOR STAFF REQUESTING POLICE PRESENCE. PATROL ATTENDED AND TOOK MALE TO RAILWAY STATION. NO OFFENCES.						
Inc. ID :	I1756563	Inc.Ref :	18-0172	Date :	18/04/2015	Time :	03:30 Arrests : 0 Ejected : 0
Type :	{Theft Act}						
Desc :	THEFT OF MOBILE PHONE. APPOINTMENT MADE.						
Inc. ID :	I1747181	Inc.Ref :	11-999	Date :	11/04/2015	Time :	17:19 Arrests : 0 Ejected : 0
Type :	{ABH}						
Desc :	XY/12399/15 ROBBERY IP STATED HE WAS PUNCHED TO THE FACE AND HIS MOBILE PHONE STOLEN IN THE TOILETS OF THE VENUE.						
Inc. ID :	I1747158	Inc.Ref :	XY/12342/15	Date :	11/04/2015	Time :	11:57 Arrests : 0 Ejected : 0
Type :	{Theft Act}						
Desc :	XY/12342/15 THEFT FROM THE PERSON IP HAS HAD IPHONE STOLEN FROM HER HANDBAG						
Inc. ID :	I1747150	Inc.Ref :	XY/12325/15	Date :	11/04/2015	Time :	11:00 Arrests : 0 Ejected : 0
Type :	{Theft Act}						
Desc :	XY/12325/15 THEFT FROM THE PERSON IP HAS HAD IPHONE, PURSE AND CASH STOLEN FROM HER HANDBAG LICENSING WILL LIAISE WITH VENUE DUE TO THE NUMBER OF THEFTS.						
Inc. ID :	I1736511	Inc.Ref :	01-1699	Date :	01/04/2015	Time :	23:33 Arrests : 0 Ejected : 0
Type :	{Disturbance}						
Desc :	01-1699 AT 23:33 STAFF AT PREMISE REQUESTING POLICE FOR 3 FEMALES REFUSING TO LEAVE. PATROLS ATTENDED BUT 3 FEMALES HAD LEFT. NO OFFENCES DISCLOSED						
Inc. ID :	I1731865	Inc.Ref :	28-1578	Date :	28/03/2015	Time :	23:14 Arrests : 2 Ejected : 2
Type :	{Supply Drugs}						
Desc :	MALES DETAINED BY DOOR STAFF AT PREMISE. PATROLS ATTENDED MALES ARRESTED FOR PWITS OFFENDER: [REDACTED] BAILED FOR FURTHER ENQUIRIES [REDACTED] BAILED FOR FURTHER ENQUIRIES						
Inc. ID :	I1724077	Inc.Ref :	22-0065	Date :	22/03/2015	Time :	00:52 Arrests : 0 Ejected : 0

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INCIDENTS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Type : {Other}

SECAMB REPORTING THAT THEY HAVE BEEN ADVISED OF A 15 YEAR OLD WHO HAS OVERDOSED ON MDMA AND DOOR STAFF WERE REFUSING THEM ENTRY. PATROLS ATTENDED AND ASCERTAINED THAT DOOR STAFF HAD NOT REFUSED THEM ENTRY AND THAT THE INFT HAD STATED HE SAW A MALE IN THE TOILETS AGED BETWEEN 15-20 WHO WAS WORSE FOR WEAR AND THEREFORE MUST HAVE TAKEN DRUGS. NO UNCONSCIOUS PERSONS AND NO OFFENCES OR CONCERNS

Inc. ID : I1723972 Inc.Ref : 21-0254 Date : 21/03/2015 Time : 05:11 Arrests : 0 Ejected : 0

Type : {Theft Act}

Desc : POSSIBLE LOSS/STOLEN MOBILE PHONE

Inc. ID : I1718039 Inc.Ref : 16-0946 Date : 16/03/2015 Time : 16:38 Arrests : 0 Ejected : 0

Type : {Theft Act}

Desc : REPORT OF STOLEN MOBILE PHONE AT WEEKEND.

Inc. ID : I1716392 Inc.Ref : 15/03/2015 Date : 15/03/2015 Time : 03:00 Arrests : 0 Ejected : 0

Type : {Theft Act}

15/03/2015 @ 03:00
XY/8910/15 THEFT
THEFT OF MOBILE PHONE

Inc. ID : I1700893 Inc.Ref : 02-1295 Date : 02/03/2015 Time : 19:20 Arrests : 0 Ejected : 1

Type : {Disturbance}

INFT REPORTING A GROUP OF ROWDY PERSONS AT THE VENUE. STAFF HAD ASKED THE GROUP TO LEAVE BUT HAD THEN ALLOWED THEM TO HAVE A DRINK. 3 OF THE GROUP LEFT PRIOR TO PATROLS ATTENDANCE. PATROLS ATTENDED GROUP SPOKEN TO WHO ADMITTED THEY HAD BEEN TALKING LOUDLY AS THEY WERE DISCUSSING A RECENT BEREAVEMENT. NO ASSAULT

Inc. ID : I1688467 Inc.Ref : 22-0053 Date : 22/02/2015 Time : 00:54 Arrests : 0 Ejected : 1

Type : {Disturbance}

MALE REFUSED ENTRY AND THREATENED TO BURN DOWN PREMISES. REFUSED TO LEAVE THE VICINITY. MALE WAS COMPLIANT AND LEFT THE AREA.

MOJOS, CHATHAM

Inc. ID : I1682075 Inc.Ref : 14-0187 Date : 14/02/2015 Time : 03:07 Arrests : 0 Ejected : 1

Type : {Disturbance}

Desc : MALE EJECTED FROM VENUE BEING VERBALLY ABUSIVE TO DOOR STAFF. MALE WALKED OFF, NO OFFENCES

Inc. ID : I1682064 Inc.Ref : 14-0097 Date : 14/02/2015 Time : 01:20 Arrests : 0 Ejected : 0

Type : {Disturbance}

Desc : CCTV REPORTED A DISTURBANCE OUTSIDE VENUE. MALE INVOLVED LEFT IN HIS VEHICLE. NO OFFENCES

Inc. ID : I1663625 Inc.Ref : 01-0179 Date : 01/02/2015 Time : 03:10 Arrests : 0 Ejected : 0

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INCIDENTS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Type : {Doorstaff - Poor Co-Operation};{GBH}

AWAITING CRIF NO

Desc : MALE VICTIM SEEN AT HOSPITAL BY OFFICERS, WITH SUBSTANTIAL FACIAL INJURIES, MISSING TEETH AND POSSIBLE BROKEN JAW. VICTIM STATES HE WAS ASSAULTED BY 4 MALES INSIDE CLUB, HOWEVER DOOR STAFF WHO WITNESSED THE INCIDENT STATE HE WAS HIT BY A FEMALE AND FELL TO THE GROUND AFTER HE TRIED TO TOUCH HER SEXUALLY.

MEETING DPS AND MANAGER ON 3RD FEB WHERE THIS MATTER WILL BE DISCUSSED AND QUERIED WHY THIS WAS NOT REPORTED BY THE CLUB AND THAT CLUB STAFF HAD INSTEAD DRIVEN THE MALE TO A&E. WE WILL CHECK CCTV TO ENSURE CLUB HAVE NOT TRIED TO COVER ANYTHING UP.

Inc. ID : I1663173 Inc.Ref : 31-0241 Date : 31/01/2015 Time : 04:45 Arrests : 0 Ejected : 0

Type : {Disturbance}

Desc : CCTV REPORT A GROUP OF 4 BLACK MALES ARGUING WITH DOOR STAFF, THEN ONE OF THE MALES IS SEEN TO PULL SOMETHING FROM THE BUSHES AND PUT IT DOWN HIS TROUSERS. THE MALES THEN LEAVE IN A VEHICLE. A VEHICLE WAS LATER STOPPED BUT NOT THE CORRECT OCCUPANTS. PATROLS SPOKE TO DOOR STAFF BELIEVED A GROUP OF BLACK MALES HAD GONE TOWARDS THE BUS STATION AND A GROUP OF WHITE MALES HAD GONE IN A TAXI. NO OFFENCES DISCLOSED NO WEAPONS SEEN

Inc. ID : I1652963 Inc.Ref : 23/0144 Date : 23/01/2015 Time : 03:50 Arrests : 0 Ejected : 0

Type : {Disturbance}

Desc : 23-0114 AND 0118 AT 03:50 REPORT OF 20 MALES FIGHTING IN THE CAR PARK OF THE VENUE, CCTV COULD SEE PERSONS IN THE CAR PARK BUT NO FIGHTING. PATROLS ATTENDED AND THE GROUP WERE JUST CHATTING AND GETTING INTO CARS. SHORT WHILE LATER MALE AT VENUE THREW A BARRIER TOWARDS DOOR STAFF THEN WALKED OFF. NO INJURIES BUT VENUE REQUESTING PATROLS TO REMAIN UNTIL ALL PERSONS CLEARED, NO OFFENCES ALL IN ORDER

Inc. ID : I1650583 Inc.Ref : 24-0048 Date : 24/01/2015 Time : 01:02 Arrests : 0 Ejected : 0

Type : {ABH}

Desc : XY/2657/15 MALE PUNCHED TO THE FACE INSIDE THE CLUB. THIS OCCURRED AFTER HE ASKED THE MALE TO LEAVE A FEMALE FRIEND OF HIS ALONE.

LICENSING WILL VISIT THE VENUE AS THE COMMENT "INFORMED BY DOOR STAFF THAT DUE TO LOW CEILINGS AND NIGHTCLUB CONDITIONS CCTV WOULD NOT CAPTURE ANY ASSAULTS" IS CONCERNING AND WILL BE RESOLVED.

UPDATE: PC HILL (LICENSING) VISITED THE VENUE AND SPOKE WITH MANAGEMENT ON 24/01/15. CCTV WAS WORKING AND IN ORDER AND IS OF SUFFICIENT QUALITY TO PICK UP ANY INCIDENTS. PERHAPS A MISCOMMUNICATION BETWEEN DOOR STAFF AND ATTENDING OFFICERS.

Inc. ID : I1641724 Inc.Ref : 17-1687 Date : 17/01/2015 Time : 23:50 Arrests : 0 Ejected : 0

Type : {Collapse}

Desc : 17-1687 @ 23:50 COLLAPSED MALE LOCATED IN GARDEN. POSSIBLY DRUGS RELATED. COMMAND HOUSE, DOCK ROAD, CHATHAM SECAS ATTENDED. MALE WAS OUTSIDE THE VENUE.

Inc. ID : I1621114 Inc.Ref : 10-0151 Date : 10/01/2015 Time : 04:10 Arrests : 0 Ejected : 0

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INCIDENTS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

Type : {ABH}

Desc : 3RD PARTY REPORT OF IP BEING PUNCH AND STAMPED ON INSIDE THE CLUB. HE DENIED THIS, ALTHOUGH SECAS WAS REQUIRED.

Inc. ID : I1605723 Inc.Ref : 27-0045 Date : 27/12/2014 Time : 01:03 Arrests : 0 Ejected : 0

Type : {Possession of Drugs}

Desc : REPORT OF MALE SNORTING WHITE POWDER IN HIS VAN OUTSIDE VENUE. POLICE ATTENDED, EMPTY BAGS LOCATED. VAN KEYS BOOKED INTO SPECIAL PROPERTY AS NEITHER MALE SUITABLE TO DRIVE.

MALES WILL BE PLACED ON NTE BRIEFING.

Inc. ID : I1518622 Inc.Ref : 02-1260 Date : 02/11/2014 Time : 19:04 Arrests : 0 Ejected : 0

Type : {Theft Act}

Desc : 02-1260 AT 19:04
INFT REPORTING POSSIBLE THEFT OF PURSE FROM HER BAG AT THE VENUE. CCWS FROM METPOL.

Inc. ID : I1475182 Inc.Ref : 27-0265 Date : 27/09/2014 Time : 04:24 Arrests : 0 Ejected : 0

Type : {Disturbance}

Desc : DISTURBANCE REPORTED AT THE VENUE. MALE ALLEGED TO HAVE BROKEN A BOTTLE AND THREATENED FRIEND. DOOR STAFF INTERVENED MALE LEFT. SPOKEN TO BY PATROL AND WORDS OF ADVICE GIVEN AS MALE DENIED SMASHING BOTTLE

Inc. ID : I1445276 Inc.Ref : 31-0326 Date : 31/08/2014 Time : 04:29 Arrests : 0 Ejected : 0

Type : {Theft Act}

Desc : INFT REPORTING THEFT OF MOBILE PHONE FROM VENUE. XY/30992/14 THEFT

Inc. ID : I1445216 Inc.Ref : 30-1528 Date : 30/08/2014 Time : 20:05 Arrests : 1 Ejected : 0

Type : {Supply Drugs}

Desc : CCTV REPORTING VEHICLE IN THE CAR PARK NEAR THE VENUE WITH MALE DRIVER TAKING DRUGS. LATER CALLED TO STATE MALE HAD GONE INTO VENUE. NO FREE PATROLS. THEN AT 23:00 CCTV REPORT MALE BACK AT THE VEHICLE AND A QUEUE FORMING AROUND IT. AT 00:19 CCTV REPORT MALES BACK IN THE VEHICLE. PATROLS ATTEND AND MALE ARRESTED FOR POSSESSION OFFENDER. CAUTION

Inc. ID : I1425782 Inc.Ref : 15-0151 Date : 15/08/2014 Time : 04:00 Arrests : 0 Ejected : 0

Type : {Disturbance}

Desc : MALE CAUSING PROBLEMS AT NIGHTCLUB AND CONTINUALLY TRYING T50 SNEAK BACK INTO PREMISES. POLICE ATTENDED AS PERSONS ALL LEAVING CLUB AND TAKEN MALE HOME.

Inc. ID : I1290309 Inc.Ref : 03-0019 Date : 03/05/2014 Time : 00:08 Arrests : 0 Ejected : 0

Type : {ABH}

Desc : XY/15470/14 ABH PERSON PUNCHED INSIDE VENUE BY UNKNOWN PERSON AND DID NOT WISH TO SUPPORT A PROSECUTION

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APPLICATIONS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacclus data warehouse and is queried using the Business Objects Web Intelligence application.

App.ID : **A1734229** Start Date : 01/05/2015
Type : **Temporary Event / Use Notice** Not.Rcvd : 31/03/2015
Position : Reply Sent :
Status : **Granted** Reply Due :
Objection : **No** Hearing : _____
Lic. Auth. : **Medway Council** Res.Summ. : _____
Applicant : **Mr CHRISTOPHER DYER, ***

Details : **EXTENDED OPENING**
Notes : _____

App.ID : **A1734225** Start Date : 24/04/2015
Type : **Temporary Event / Use Notice** Not.Rcvd : 31/03/2015
Position : Reply Sent :
Status : **Granted** Reply Due :
Objection : **No** Hearing : _____
Lic. Auth. : **Medway Council** Res.Summ. : _____
Applicant : **Mr CHRISTOPHER DYER, ***

Details : **EXTENDED OPENING 24/04/2015-26/04/2015 21.00-06.00**
Notes : _____

App.ID : **A1734221** Start Date : 17/04/2015
Type : **Temporary Event / Use Notice** Not.Rcvd : 31/03/2015
Position : Reply Sent :
Status : **Granted** Reply Due :
Objection : **No** Hearing : _____
Lic. Auth. : **Medway Council** Res.Summ. : _____
Applicant : **Mr CHRISTOPHER DYER, ***

Details : **EXTENDED OPENING**
Notes : _____

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APPLICATIONS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

App.ID : A1640088 Start Date : 19/02/2015
 Type : Temporary Event / Use Notice Not.Rcvd : 16/01/2015
 Position : Reply Sent :
 Status : To Be Looked At Reply Due :
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. :
 Applicant : Mr CHRISTOPHER DYER.
 Details : EXTENDED OPENING AND U18 EVENT. NO ALCOHOL ON U18 EVENT
 Notes :

App.ID : A1640103 Start Date : 06/02/2015
 Type : Temporary Event / Use Notice Not.Rcvd : 16/01/2015
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. :
 Applicant : Mr CHRISTOPHER DYER
 Details : EXTENDED OPENING 06/02/2015-08/02/2015 UNTIL 06.00
 Notes :

App.ID : A1640122 Start Date : 30/01/2015
 Type : Temporary Event / Use Notice Not.Rcvd : 16/01/2015
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. :
 Applicant : Mr CHRISTOPHER DYER.
 Details : EXTENDED OPENING UNTIL 06.00 30/01/2014-01/02/2015 TWO NIGHTS
 Notes :

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APPLICATIONS DETAIL SHEET

COMMAND HOUSE

Printed : 09 Jul 2015 10:37

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

App.ID : **A1639800** Start Date : 23/01/2015
 Type : Temporary Event / Use Notice Not.Rcvd : 16/01/2015
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing : _____
 Lic. Auth. : Medway Council Res.Summ. : _____

Applicant : Mr CHRISTOPHER DYER _____

Details : MUSIC EVENTS OVER TWO NIGHTS FINISHING AT 06.00 EACH DAY
 Notes : _____

App.ID : **A1579256** Start Date : 31/12/2014
 Type : Temporary Event / Use Notice Not.Rcvd : 11/12/2014
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing : _____
 Lic. Auth. : Medway Council Res.Summ. : _____

Applicant : Mr CHRISTOPHER DYER _____

Details : NEW YEARS EVE EXTENDED OPENING
 Notes : _____

App.ID : **A1514047** Start Date : 07/11/2014
 Type : Temporary Event / Use Notice Not.Rcvd : 29/10/2014
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing : _____
 Lic. Auth. : Medway Council Res.Summ. : _____

Applicant : Mr CHRISTOPHER DYER _____

Details : EXTENDED OPENING
 Notes : _____

P1102175**APPLICATIONS DETAIL SHEET****COMMAND HOUSE****Printed : 09 Jul 2015 10:37***Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.*

App.ID : **A1507107** Start Date : 31/10/2014
 Type : Temporary Event / Use Notice Not.Rcvd : 23/10/2014
 Position : Reply Sent :
 Status : Granted Reply Due :
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. :

Applicant : Mr CHRISTOPHER DYER.

Details : HALLOWEEN EXTENDED HOURS

Notes : _____

App.ID : **A1446159** Start Date : 06/09/2014
 Type : Temporary Event / Use Notice Not.Rcvd : 02/09/2014
 Position : Reply Sent : 02/09/2014
 Status : Granted Reply Due : 02/09/2014
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. :

Applicant : Mr CHRISTOPHER DYER.

Details : LIVE DJ EVENT, INVOLVING HOUSE MUSIC.

Notes : _____

App.ID : **A1376751** Start Date : 30/08/2014
 Type : Temporary Event / Use Notice Not.Rcvd : 07/07/2014
 Position : Reply Sent :
 Status : Pending Reply Due :
 Objection : No Hearing :
 Lic. Auth. : Medway Council Res.Summ. : **INSIDE AND OUTSIDE EVENT FINISHING AT 06.00
 WITH VARIOUS TIMES OF CLOSURE FOR OUTSIDE
 EVENTS**

Applicant : Mr CHRISTOPHER DYER.

Details : INSIDE AND OUTSIDE EVENT UNTIL 06.00

Notes : _____

Data is sourced from the Bacchus data warehouse and is queried using the Business Objects Web Intelligence application.

App.ID :	A1376740	Start Date :	23/08/2014
Type :	Temporary Event / Use Notice	Not.Rcvd :	07/07/2014
Position :		Reply Sent :	
Status :	Granted	Reply Due :	
Objection :	No	Hearing :	
Lic. Auth. :	Medway Council	Res.Summ. :	
Applicant : Mr CHRISTOPHER DYER			
Details : OUTSIDE AND INSIDE MUSIC EVENT UNTIL 06.00			
Notes :			

App.ID :	A1394678	Start Date :	14/08/2014
Type :	Temporary Event / Use Notice	Not.Rcvd :	18/07/2014
Position :		Reply Sent :	
Status :	Granted	Reply Due :	
Objection :	No	Hearing :	
Lic. Auth. :	Medway Council	Res.Summ. :	
Applicant : Mr CHRISTOPHER DYER			
Details : MUSIC EVENT			
Notes :			

App.ID :	A1412162	Start Date :	09/08/2014
Type :	Temporary Event / Use Notice	Not.Rcvd :	01/08/2014
Position :		Reply Sent :	
Status :	Granted	Reply Due :	
Objection :	No	Hearing :	
Lic. Auth. :	Medway Council	Res.Summ. :	
Applicant : Mr CHRISTOPHER DYER			
Details : MUSIC EVENT UNTIL 06.00			
Notes :			

SUBMISSION BY STEPHEN THOMAS

SOLICITOR ON BEHALF OF

THE COMMAND HOUSE

**IN RESPONSE TO THE SUBMISSION BY THE
POLICE**

Command House/Club MoJo to be known as The Command House and Wine Cellar

Further statement of Christopher Dyer.

On Friday 11 September I received further evidence from the police. To assist the Licensing Committee, I have prepared this statement to deal with some of the matters raised.

I was very concerned at what happened on the night of 29th June. My response to what happened on that night was three fold:

1. Refresher training for all staff was carried out on site.
2. To Close Club MoJo
3. To operate the entirety of the premises as Pub/Restaurant

MINOR VARIATION

I instructed my solicitor to make an application for Minor Variation to attach conditions consistent with the proposal that the premises be a Pub/Restaurant. At the time of making this statement I am not sure whether this application has been approved. If not, I would ask that the Committee give consideration to attaching these conditions as part of the review application.

CCTV

In my e-mail of 30th June to Police I advised Police that, completely unbeknown to me, the CCTV had been set up by the installer to record for 16 days as opposed to the contracted 28 days. The CCTV System installed to monitor entrances, exits, and other parts of the premises in order to address the prevention of crime objective was upgraded in 2014. Although this was the same system I had in Maidstone I did not appreciate that the installer had not set it up to record 28 days as required in my agreement. Apparently cameras can be set to record motion or continuously. The installer incorrectly set it up as continuous record which apparently means that only about 16 days can be saved. Normally police made CCTV requests within 48 hours and we have been able to supply it.

At **Appendix 1A** are the CCTV details:

Document 1 shows the agreement that was entered into. The invoice clearly shows that the contract was to provide a minimum of 28 days' footage. Including VAT a sum of approximately £1,500 was installed in upgrading the CCTV.

When the error came to light, I immediately contacted those who had installed the CCTV and they sent an engineer the following day, before the club re-opened, to ensure that the CCTV footage had been amended and extended to cover the 28 days required. (see document 2)

I also enclose in Appendix 1 - Document 3 - being the CCTV request log kept by us showing that whenever the police requested CCTV it was made available for collection.

Corrections to incorrect advertising.

I attach at **Appendix 2A** the corrected leaflets that were printed when the issues came to light giving the correct timings that were circulated to members of the public. The problem we had was that, with incorrect fliers having been distributed, we could not get the message to everybody. This is borne out by customers saying we had closed at an earlier time on previous occasions.

There are no incidents recorded concerning the operation of Club MoJo on these nights. There is an unrelated incident on 7th June which had nothing to do with a customer and occurred away from the site. The Club closed properly on time. Our closing procedures were properly implemented.

Fly posting on attached street furniture.

When I took over Club MoJo, the promoters who were engaged would put fliers on the street furniture. This was raised by the Council. I agreed I would issue a contract to prevent it happening in the future. I note that, due to an error in photocopying, the second page of the contract with Bass UK was not sent in with the papers last week. I now attach at **Appendix 3A** the complete contract with Bass UK and draw attention to clause 6(b)(iii). It reads the promoter agreed not to participate in fly posting or use what are commonly known as road boards to promote the event."

Bass UK broke the contract. I had a similar contract with the promoters for the event of 21 June. That promoter complied with the condition and there was no problem.

Without the co-operation of Bass UK, we did not know where all the boards were, we thought we had taken them down and we did take many down. We did everything we could to locate and remove all road boards ourselves that had been put up by Bass UK.

Going forward there will be no need to use promoters at all. We have proposed a condition (Condition 18) stating that advertising will be limited to posters on the premises and our website.

Events of 29th June

I have read the statements of DC Angus, PC Hill and PC Cossar. What happened that night was unacceptable. In my previous statement I explained why things went wrong.

Drinks Promotion

It is clear that this promotion did not work as intended. I wish to reiterate that this promotion will never be repeated at the Command House. Indeed, going forward it is not envisaged that there will ever be any need to have our any alcohol promotions at the business. **It is Myran's view that it will not fit in with his business plan.**

Behaviour of Staff at the time

I am very concerned that none of the staff thought to contact the taxi companies and look after people as they were leaving. The door team were replaced, Natalie is suspended on full pay. It was clear to me that re-training was required. The new operation will not require door supervisors unless an event is held.

Evidence of working with the Police to prevent breach of the Crime Prevention Objective.

I refer to the incident log referred to by the police. I have carried out an analysis of that that log to avoid any misunderstandings being created. The information provided has been given of various calls to the Club MoJo. Some of these calls were made by us. We were always notified by Police that they would rather we call them if we had a concern than not do so. I have checked our own incident records and at **Appendix 4A** attach some reports. At P6 of this statement I have prepared a page at a glance summary of

the call outs. I have highlighted in yellow calls that either demonstrate good management on the part of the club, matters that could not be the fault of the club or where false allegations were made.

For example where a potential flashpoint occurs and staff intervene, or where persons are rude and objectionable because they are refused admission then that is a sign of good management preventing a problem arising. Where a call is made by a 3rd party but the alleged injured party reports to police that nothing occurred that is a false report and should not be taken against the club.

It must also be remembered that the Car Park is public and in the public domain. Certain incidents we can show could not have been caused by our customers.

Mobile Phones

I have not included theft of mobile phones in the analysis. To protect the clubbers we had a cloakroom where customers could leave valuables. Police advised that there was a crew operating in the North Kent area targeting all licenced premises trying to steal mobile phones.

When we were notified of this notices were put up and we posted information on the social media site.

If a complaint is made to us that the phone has been lost or stolen we would take the person's details carryout a search and do everything we could to recover it.

However, some of the thefts were never notified to us. The practice of incorrect reporting is rife. For these reasons it would be unfair to hold this against the premises.

Three incidents requiring clarification

Effectively, I would say that there are 3 matters on the list that require clarification:

1. 3.5.14 - A male was punched. It happened without warning. **We called police.** The male said he did not wish to support a prosecution. We do not know the circumstances ie whether it was a provoked incident and so on. There was certainly no suggestion that anyone was under the influence of alcohol.

2. 31.01.15 – A female was pestered and responded by striking the male. He was observed with an injured jaw. It became apparent it was a broken jaw. The female was detained, **a report made to Town Centre police who said they were busy.** (see incident record at Appendix 4A) The head doorman took the male to the hospital and seeing two police officers on duty advised the male to speak to the police. Subsequently the police attended the club and the Head Doorman made a statement.

3. We had in place a good drugs policy. I attach at **Appendix 5A** the email from Geoff Rowley of Medway Police dated 30th March 2015 in which he says *'Thanks for the update, it is pleasing to see the drugs prevention policy has clearly worked and the searching of 100% of customers will soon pass the message on that the venue is carrying out such searches'*.

On 17th April 2015 Medway police carried out a random check of the premises using a drugs dog. Subsequently it came to light that 19 wraps had been deliberately concealed behind a patio slab in the terrace.

Our response was to amend the Drugs Policy to include use of our own Drugs Dog. I also decided to obtain a Club Scanner Recognition. These were in the process of being obtained at the end of June.

We have a zero tolerance towards drugs. The system agreed with the police is that if people are found to be in possession of drugs, the drugs are seized and put in a drugs box and collected. Unfortunately, drugs is something that is endemic in society. If we find people who are in fact dealers, the drugs are seized, the message radioed through to police and arrests are made. The records show that two persons were arrested on suspicion of dealing as a result of our intervention and proactive approach.

Attached at **Appendix 6A** is the Drugs Policy for Club MoJo and at **Appendix 7A** the Drugs Policy to be discussed with the authorities for use at the Command House and Wine Cellar.

Analysis of Incidents at Mojo/The Command House

Date	Inside/Outside venue	Type	Outcome	Notes
03/05/14	Inside	ABH	None	Male punched, male did not want to proceed with prosecution. Circumstances not known ie: whether it was a provoked incident. No suggestion anyone was under the influence of alcohol.
15/08/14	Outside	Disturbance	Male taken home by police	Not club fault - Person trying to sneak back into premises. Police called.
30/08/14	Outside	Drugs	Arrested for Possession	Not club fault - town centre CCTV did not advise club of issue, had the club been notified that he had been taking drugs in the carpark, admission to the club would have been refused.
27/09/14	Inside	Disturbance	None	Not club fault. The club had closed, the club called police who decided no further action was required.
27/12/14	Outside	Drugs	Car Keys Taken	Not club fault. Actions taken by people who were sitting in the carpark and were not customers of the club
10/01/15	Inside	Ambulance	Medical Attention Provided	Not club fault. Incorrect call made by 3rd party. Alleged victim denied any incident.
17/01/15	Outside	Ambulance	Medical Attention Provided	Not club fault. No issues were raised as an issue concerning the club.
23/01/15	Outside	Disturbance	None	Not club fault. Club called police concerned over group of males in the carpark. Not customers. In retaliation a male threw barrier towards the doorstaff.
31/01/15	Outside	Disturbance	None	Not club fault. Group of males refused admission to the premises. No offences were disclosed.
01/02/15	Inside	GBH	None	Head Doorman reports female was pestered, she responded by striking the male. Head doorman reports the matter to town centre police and detained the female. Then not being fully aware of the extent of the injury took him to the hospital. Police officers were on duty at the hospital and the male was advised to notify them of the incident. CCTV footage was made available.
14/02/15	Inside	Disturbance	None	Not club fault. Male verbally abusive to doorstaff. Male asked to leave.
14/02/15	Outside	Disturbance	None	Not Club fault. Male was in his vehicle. No offences
22/02/15	Outside	Disturbance	None	Not club fault. Male refused entry. Threatened to burn the premises down. Police called.
02/03/15	Inside	Disturbance	None	Not club fault. Rowdy Group following a bereavement - asked to finish drinks and leave the pub. No offence.
22/03/15	Inside	Ambulance	None	Not club fault. False allegation - see incident report of 22/03/15
28/03/15	Outside	Drugs	2 males Arrested	Not club fault. Two males Detained by doorstaff for Possession with intent to supply. Drugs ceased and notified to police.
01/04/15	Outside	Disturbance	None	Not club fault. Females wouldn't leave Pub
11/04/15	Inside	Robbery	None	Not club fault. Totally False allegation. See Keith's incident report concerning James Elliot.
17/04/15	Inside	Drugs	No arrest	Medway police carry out random drugs check. 19 wraps found concealed behind a patio slab in the terrace area. This was not known to us or the licensing police at the time who subsequently visited us. An employee whilst not in possession of cannabis, was identified as a cannabis user. The employee was sacked as we have a zero tolerance policy on drugs
18/04/15	Outside	Disturbance	No offences	Not Club fault. In accordance with our workplace violence policy, there was concern that something would flare up. Four males were separated. Police were called. No offences.
03/05/15	Outside	D&D	PND issued	Not club fault. People who were not customers had congregated in the carpark. Bottles are not given to customers, because we decant everything into plastic cups. Police called.
09/05/15	Outside	B&E	PND issued	Not club fault. Two males trying to break into our premises.
30/05/15	Outside	Ambulance	No medical attention	Not club fault. Unknown to the club at the top end of the carpark a male was suffering alleged chest pains but he left after refusing treatment.
07/06/15	Outside	Disturbance	Arrest made	Not club fault. Away from the club. One male was arrested
04/07/15	Outside	Drugs	No arrest	Not club fault. Staff suspected person under the influence of drugs, was refused entry and detained. Police were unable to attend see incident report 03/07/15

As far as I understand there have been no concerns with regard to the operation of the pub restaurant and the Committee can see the plans for the future going forward.

Systems were put in place to effectively comply with the Licensing Objectives. It is the case that the club, like many other clubs does seem to attract people trying to gain access to the premises even trying to break and enter into the premises having been refused entry. On a number of occasions it is people who have been refused entry who have caused problems. Incidents within the premises are low.

By taking the premises forward as

1. A pub restaurant which will attract completely different type of clientele
2. Where the premises have to close by 00.30 and
3. Where the focus is on a completely different kind of customer

We will ensure that the licensing objectives will be met going forward.

Signed..... Dated..... 15/02/15.....

BEATS PER MINUTE – further evidence of working with police.

Further evidence of our good working relationship with the police is set out in the e-mails at **Appendix 8A** relating to an event promoted and to be run by Beats Per Minute (BPM)

To avoid any confusion the announcement in the papers was not written by us. We had met with police in January who advised they would not be happy with a 04.00 night suggesting it be reduced to 02.00. The Police provided us with information we had not been aware of relating to a previous event run in another part of the county by this promoter. We agreed with the police advice and agreed to reduce the hours. The Promoter was contacted by us and it was told that the event would have to finish at 02.00 or be cancelled. In the event BPM decided to cancel the event.

The information they posted contained in that announcement which was on the Beats Per Minute website and the information contained in that announcement has nothing to do with Club MoJo or its operation.

NOISE POLICY AND DISPERSAL POLICY

At **Appendices 9A and 10A** are draft policies prepared by Myran in respect of the The Command House and Wine Cellar.

Conclusion

I was shocked and saddened by what happened on the night in question as I have already said. It did not fit with the way that I had run the premises in the past and indeed the emails that the Committee has already seen in August and December 2014 and other emails between us and the police.

Things seem to have gone wrong as soon as I took my eye off the ball in April and was involved not only in running Maidstone but carrying out a major refurbishment at the pub restaurant and distracted from effectively taking a proper supervisory role at Club Mojo.

I have already said I was doing too much. It is for that reason that I have decided to close down Club Mojo.

APPENDIX 1A

INVOICE SHEET

SMART HOME PROJECTS LTD

45 Station Road, Longfield, Kent, DA3 7QD
 T: 01474 362523 F: 01474 362523 E: info@smarthp.co.uk
 www.smarthp.co.uk

Invoice To: Chris Dyer
 Command House
 Dock Road
 Chatham
 ME44TX

Tei No: 0778 8995203
Email: chris@clubmojo.co.uk
Job Location: Command House

Invoice no. October 003
Date: 07.10.14

UTR No. 6125617613
Company No. 07849906
VAT No. 125620833

Description	Qty	Unit Price	Total
32 Channel Hybrid NVR (Command House) To provide a minimum 28 days of footage	1	1134.80	1134.80

Labour	Installation and set up of NVR for Command house (static ip needed)	1	175.00	175.00
--------	---	---	--------	--------

Sub Total	1309.80
VAT @ 20%	261.96
Total	1571.76

Notes: To be serviced in October 2015

Payments Cheque Payable to SMART HOME PROJECTS LTD
Terms 30 Days
Bank Details HSBC Bank
 Sort code: 40 22 20
 Account number: 41792989



SMART HOME PROJECTS

AV DESIGN • INSTALLATION • MAINTENANCE

Unit H5 Springhead Enterprise Park,
Springhead Road, Northfleet, Kent DA11 8HL

Email: info@smarthp.co.uk | Tel: 01474 362523
Web: www.smarthp.co.uk

Company Reg No: 07849906
VAT Reg No: 125620833

JOB SHEET

Customer <i>Mr. Dyer</i>	Date <i>1/7/15</i>
Address <i>Command House</i>	Engineer <i>S. Haines</i>
<i>Dock Rd, Chatham ME4 4TX</i>	Installation <input type="checkbox"/> Callout <input checked="" type="checkbox"/> Revisit <input type="checkbox"/>
Tel No <i>07788995203</i>	Regular Hrs <input type="checkbox"/> Out of Hrs <input type="checkbox"/> Sat <input type="checkbox"/> Sun <input type="checkbox"/>

IMPORTANT: ENGINEER, COMPLETE FULLY & OBTAIN CUSTOMERS SIGNATURE
White copy - Customer | Yellow copy - Office

Work Carried Out: *Attended site & found NVR on continuous record holding around 16 days of footage. This has now been amended & extended to over 28 days. To be serviced Oct 2015. NVR clock was 48mins fast - This has been rectified.*

Further Works Required <i>N/A</i>	Materials Used <i>N/A</i>
.....
.....
.....

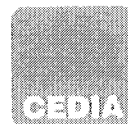
Arrival Time <i>09:15</i>	Depart Time <i>11:30</i>
Customer Signature <i>[Signature]</i>	Engineers Signature <i>[Signature]</i>



Constructionline



Accredited Contractor



CUSTOM ELECTRONIC DESIGN & INSTALLATION ASSOCIATION



CCTV Request Log

The command House/Mojos

Date Requested	Requested By - Badge number	Date ready for collection	Date collected	Collecting officer sign off	Badge number	Management sign off
6/1/14	marissa murray	7/1/14				
25/8/14	DC 46010451	26/8/14	27/8/14			
30/8/14	DC 46011808	31/8/14	1/9/14			
18/5/15	pc46013379	19/5/15				
24/6/15	pc46012431	24/6/15	25/6/15			
21/7/15	012002	24/7/15	31/7/15	DC12002	DC12002	<i>[Signature]</i>

APPENDIX 2A

25TH MAY 2015

£3 BEFORE 11PM
£5 AFTER 11PM
10PM-2AM

MONDAY MADNESS

**A MIX OF ALL THE
BIGGEST CURRENT AND CLASSIC
MUSIC FROM PAST AND PRESENT**

LOOK OUT FOR OUR
END OF EXAMS SPECIAL
ON:

**MONDAY
29TH
JUNE**

mojo
ID REQUIRED
18+

MOJO, DOCK ROAD, CHATHAM, ME4 4TX

END OF EXAMS PARTY

29TH JUNE 2015

£3 BEFORE 11PM
£5 AFTER 11PM
10PM-2AM

MONDAY MADNESS

**A MIX OF ALL THE
BIGGEST CURRENT AND CLASSIC
MUSIC FROM PAST AND PRESENT**

LOOK OUT FOR OUR
SUMMER SPECIAL
ON:

**MONDAY
27TH
JULY**

mojo
ID REQUIRED
18+

MOJO, DOCK ROAD, CHATHAM, ME4 4TX

BASS - UK - DEEP HOUSE - DRUM N BASS

BASS-UK



LAUNCH PARTY

**SATURDAY 13TH JUNE 2015
10PM-4AM**

MOJO

THE COMMAND HOUSE · DOCK ROAD · CHATHAM · ME4 4TX

MOJO PRESENTS

10PM-4AM

THE

SATURDAY 20TH JUNE

TERRACE

HANNAH O'WANTS



SKIDDLE.COM/TICKETS
0844 884 2920

MOJO

Dock Road, Chatham, Kent, ME4 4TX

NEXT LEVEL & CULTIVATION PRESENTS



DRUM & BASS CHARITY FUNDRAISER

SATURDAY 6TH JUNE 2015 // 10PM-4AM



CLUB MOJO

DOCK ROAD | CHATHAM | KENT | ME4 4TX

PRESSURE FRONT

SATURDAY 4TH JULY 2015

FRANKEE  RAM

MC FIVE ALIVE 

DJ OLLIE 

RICHIE WEAVER 

BARRINGTON 

METHODIZE · LUMIN · DJ RAPID

HOSTED BY DOUBLE O · DANJA MC
MC MASTERMIND · MC LIVID

TICKETS: £7 NUS / £9 ADVANCE 10PM-4AM
MORE ON THE DOOR SO GET YOUR TICKETS EARLY
WWW.SKIDDLE.COM
WWW.PRESSUREFRONT.COM
WWW.FACEBOOK.COM/PRESSUREFRONT
TWITTER: @PRESSUREFRONT



STICKBUBBLY
HIGH TIDE / TRAPPED
AVAILABLE NOW FROM
WWW.DIRECT-RECORDINGS.COM

mojo

CLUB MOJO, THE COMMAND HOUSE
DOCK ROAD, CHATHAM, MEDWAY ME4 4TX
10 MINUTES WALK FROM CHATHAM TRAIN STATION

APPENDIX 3A

3rd Party Outside Promoter Contract

The contract is entered into this day 28th February 2015 between Mojo and Bass UK, and its representatives Dave "Nation" and Stevie Fry, for promoting their event Bass UK at Mojo / The Command House, Dock Road, Chatham on the agreed date of 13th June 2015.

A: Definitions and Terms

1. Definitions: Mojo located at The Command Hose, Dock Rd, Chatham Kent, ME4 4TX, shall be henceforth referred to as "VENUE". Dave and Stevie will be referred to as "PROMOTER". "PROMOTION" is defined as the actual event scheduled fro this contract.
2. The contract is specifically for one (1) night commencing 10pm to 4am. It shall be henceforth referred to as "NIGHT"
3. Duration of contract: VENUE and PROMOTERS agree the duration of this contract is for one (1) night commencing 13th June 2015.
4. The VENUE reserves all rights to operate and close the VENUE as management deems necessary.

B: Duties and Responsibilities:

4. VENUE Duties and Responsibilities:

- a. VENUE agrees to provide a clean and safe environment for said PROMOTORS clientele. Specifically to provide all necessary support staff ie: bartenders, door staff and duty manager.

6. PROMOTER Duties & Responsibilities:

- b. PROMOTER agrees to promote said VENUE positively for terms of contract, and within both the Licensing Act and VENUES Premises License conditions, both are supplied as part of this contract. See Appendix.

Specific items are as follows:

- i. PROMOTER is liable for the production of all marketing material and is therefore liable for any errors that contravene the VENUE'S Premises License or breaches the Licensing Act 2003
- ii. All errors must therefore be corrected, re-printed and re-distributed immediately at the cost of the PROMOTER
- iii. The PROMOTER agreed to not participate in FLY POSTERING or use what are commonly known as ROAD BOARDS to promote their EVENT. If the PROMOTER breaches this and commits both or either act, then the PROMOTER accepts the VENUE will pass on their contact details to any interested party, such as Local Authority, Police or Licensing and the VENUE accepts no responsibility. The PROMOTER will be responsible for removing at their own cost such marketing material.

Failing to do so may result in their EVENT being cancelled without notice or compensation of any kind.

C. Compensation and expenses

1. VENUE and PROMOTERS agree to the following distribution of Revenue from the NIGHT:

- a. PROMOTER retains all RECEIPTS from Door Sales.
- b. PROMOTER to pay for all promotional material, promotional activity and entertainment in the form of live DJ's, Acts.
- c. VENUE to retain all RECEIPTS from the bar sales
- d. VENUE to pay for all bar staff, door staff and management

D. Dissolution

This contract, or any of the aforementioned items listed, can at any time be severed by the VENUE if any of the above conditions or terms are breached by the PROMOTER or if both PROMOTER and VENUE are in mutual agreement to such changes in the duration of the life of the NIGHT or specie of the contract.

The Command House /Mojo

Dave "Nation" t/a Bass UK
Mobile: 07504758168

Stevie Fry t/a Bass UK
Mobile: 07951101474

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3/4

APPENDIX 4A

The Command House / Mojos

Incident Report

Date:

3/5/14

Time of Incident:

00:00

Nature of Incident:

2 males fighting inside venue both parties did not wish to make statement or tell us what had happened

Both males moved on

Description or persons involved:

N/A

Injuries:

No injuries occurred

The Command House / Mojos

Incident Report

Date:

15/8/14

Time of Incident:

04:00

Nature of Incident:

Male was refused entry into club

Male then tried to gain entry to club through the back entry police were called to move male on

Description or persons Involved:

N/A

Injuries:

No injuries occurred

Command House/Mojo Incident Log

Date of incident 21st August 2014.

Time Approx 2am (1st shift)

Name of person(s) involved

CUSTOMER - BROKEN JAW

Description of incident

(STATEMENT GIVEN TO POLICE) (ASIN)

ON THE EVENING OF 21ST AUGUST, ONE MALE
HAD AN INJURY TO HIS JAW THAT BECAME APPARENT
IT WAS BROKEN - I WAS STANDING AT
THE TOP OF THE STAIRS FROM NAGOS DOOR ENTRANCE
WHEN I SAW A MALE FALL THROUGH THE DOOR - I
ASSUMED HE HIT HIS FACE ON THE WALL AND A FEW MOMENTS
WHEN I EXAMINED HIM HE SAID HE WAS HIT BY SOMEONE
IN MOJO - HE SAID IT WAS A BLACK MALE - I TOOK
HERN BACK INTO CLUB AND ASKED HIM TO POINT OUT WHO!
HE POINTED OUT SEVERAL BLACK MALES WHO IT COULD
HAS POSSIBLY BEEN. PTO

Injuries sustained due to incident

BROKEN JAW

Any other relevant details

THE VICTIM WAS YESTERDAY WOMEN - HIS
FRIENDS ADMITTED THAT HE HAD A PROBLEM.

The above details are a correct and accurate account to the best of my knowledge

Name of author _____

Signed _____

Duty manager on site NATHALIE BOY

HE WAS UNSURE OF WHO IT WAS - A WHITE FEMALE MADE
HERSELF KNOWN AND SAID THAT SHE HIT HIM AS HE HAD
BEEN PESTERED.

I CALLED NOW AND WE WERE VERY UNHELPFUL AS THEY
SAID EVERYONE WAS BUSY. THE VICTIM'S FRIEND CALLED
FOR AN AMBULANCE BUT THERE WAS A DELAY AND I
OFFERED TO TAKE HIM, I SUGGEST HE CALLED THE POLICE
AS I HAVE ALL ALLEGED ON SITE, HE SAID HE IS NOT
BOthered WITH IT.

I TOOK HIM TO HOSPITAL AND WHEN I DROPPED HIM
OFF, THERE WERE TWO POLICE OFFICERS. I SAID
FORWARD IT TO THEM NOW AS WE HAVE THE ALLEGED
AT THE CLUB.

THE ALLEGED WERE WILLING AND STAYED AT THE
VENUE UNTIL THE END AND LEFT - NO POLICE
CAME.

WHEN WE WERE CLOSED - POLICE ATTENDED - I GAVE
A STATEMENT

The Command House / Mojos

Incident Report

Date:

22/3/15

Time of Incident:

01:00

Nature of Incident:

Ambulance arrived at venue claiming that they had a call from a unknown source that somebody had overdosed in our toilets

This night was not a busy night at all and the ambulance crew were told that they could go in and have a look but nothing had been flagged up to staff or door staff or management

A police car then also arrived at venue claiming we had refused the ambulance crew entry to the venue which we told them that was not true and they ambulance crew also confirmed that this was not the case

Both ambulance crew and police officers left venue happy that there was no issue at venue

Description or persons Involved:

N/A

Injuries:

No injuries occurred

Command House/Mojo Incident Log

Date of incident Friday 10th April

Time 1200 - 1400 (on 4201)

Name of person(s) involved

Description of incident

ON THE DATE AND TIMES STATED ABOVE -
AROUND MIDNIGHT WAS ASKED
TO LEAVE THE VENUE AS HE WAS SUFFERING SOME
FORMS OF PARANOID DELUSION DUE TO SOME FORM OF
DRUGS HE HAD TAKEN. EVEN THOUGH WE SEARCHED EVERY
CORNER, THERE WAS NO ONE TO CHECK. HE
SAID THAT THE WALLS WERE TRYING TO GET HIM
AND HE WAS KILLING HIS EYES. - WE TOOK HIM OUT
TO THE BENCH, ENSURED HE WAS COMFORTABLE AND
GAVE HIM WATER. WE INFORMED HIS FRIENDS AND
THE ENSURED HE WAS OK. AFTER GLASS OF WATER (PTO)

Injuries sustained due to incident

None

Any other relevant details

THIS YOUNG MAN WAS HIGH ON DRUGS
SO WE LOOKED AFTER HIM.

The above details are a correct and accurate account to the best of my knowledge

Name of author [Signature]

Signed _____

Duty manager on site Natalie Bow

SOME OF HIS SENSES RETURNED

AT THE END OF THE EVENING WHEN ALL HELD LEFT,
ASKED TO USE THE TOILET WHICH WE ALLOWED HIM TO
DO. HE USED THE TOILET ON HIS OWN WITH NO ONE
ELSE AROUND AS WE HAD BEEN CLOSED FOR ABOUT 25
MINUTES.

HE CAME OUT OF THE TOILET AND SAID HE HAD BE
ASSAULTED - I ENTERED THE TOILET AND THERE WAS NO
ONE THERE. I ASKED HIM WHAT HAD YOU ON MIND?
HE THEN FIRST SAID HE WAS EXHAUSTED UP ON ABOUT
HIS MIND FROM. THEN HE SAID HE HAD BEEN ASSAULTED
AND FINDING HE WAS HE WAS HIT WITH A HOT HANDLE
FIRSTLY HE WAS THE ONLY ONE IN THE TOILET, ~~AND~~
THERE WAS NO CLEANING UTENSILS IN THERE.

HE LEFT THE VENUE AND THEN STARTED RUNNING
RANDOM PEOPLE FOR APPROXIMATELY HALF A MILE TO HIS
FRIEND WHO THEN STARTED TO WALK HIM AWAY.
WHEN HE GOT TO THE TOP OF THE CAR PARK HE
STARTED ON SOMEONE ELSE, TO WHICH A POLICE CAR
STOPPED - AND SENT HIM ON HIS WAY.

OTHER THAN ALLEGINGLY THAT HE HAD BEEN ATTACKED
IN THE TOILET BY AN EMPTY TOILET AS I WAS THE
ONLY ONE AT THE ENTRANCE/EXIT, HE NEVER SAID
AT ANY POINT HE HAD BEEN PUSHED - HE ALSO
NEVER INFORMED THE POLICE WHO STOPPED HIM
THAT HE HAD BEEN ASSAULTED OR ROBBED.

The Command House / Mojos
Incident Report

Date:

17/04/15

Time of Incident:

00:00

Nature of Incident:

Police attended venue with drugs dog

bar staff was identified by drugs dog

was searched and his bag nothing was found on his possessions did admit that
he does carry his cannabis grinder in his bag sometimes

No offences occurred

will be dealt with by management

Description or persons involved:

Injuries:

None

The Command House/ Mojos

Incident Report form

Date of Incident Friday 3rd July

Time 02:30am

Name of person(s) involved

(doorstaff)

- customer

Description of incident

White male refused entry for having white powder all over his nose he was told he would be held until police arrived. Assistance was called on the town radio approx 02:40 the reply was they was very busy and they would see what they could do. Whilst waiting admitted that he had taken ketamine and cocaine and already had previous for possession of cannabis we called again on town radio approx 03:00 -03.30am and at 03.50am I was told it was unlikely a officer would attend

Injuries sustained due to incident

None

Any Other relevant details

Male had previously been on site and falsely claimed complained to police that he was assaulted when he was very high on drugs and was ejected

Signed by witness:

Signed by Management:

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APPENDIX 5A

Subject: RE: The command house and mojo
Date: Monday, 30 March 2015 11:34:40 British Summer Time
From: Licensing North Division Kent
To: Natalie Bovey

Hi Natalie

Thanks for the update it is pleasing to see the drug prevention policy has clearly worked and the searching of 100% of customers will soon pass the message on that the venue is carrying out such searches.

Whilst a longer queue may form I am sure the customers will appreciate the reasons why and appreciate knowing the venue has such a good drugs policy. CCTV, customers and officers will soon adjust to the queue and should you have any issues or questions from attending officers please refer them to us for advice.

I look forward to this being the normal condition of entry and you ensuring your doorstaff continue with this policy.

Are you about tomorrow about 1.30 and Chris will pop in and collect any drugs.

Regards Geoff

From: Natalie Bovey [mailto:natalie@clubmojo.co.uk]
Sent: 30 March 2015 09:51
To: Licensing North Division Kent
Subject: FW: The command house and mojo

Good morning

Friday – 27/03/15

As part of our drug prevention policy before Fridays shift the door team and management agreed to carry out an extensive search on entry. Normally we carry out searching every night we are open but only customers at random. We searched 100% of male customers and checked all handbags of females entering the premises. We conducted the search outside of the view of the queuing customers so they could not see what we were doing in the hope to catch as many people as possible. This resulted in a much longer than normal queue outside the premises as obviously this greatly slowed entries. It took an extra 1.5 hours to get everyone inside the venue compared to normal, however numbers were not greatly different to a normal Friday as some students had gone home for easter.

Officers came down to the venue to see what the queue was about, because they had a call from the cameras to say what appeared to be a large number of people in the carpark queuing.

The officers were initially concerned, however I did explain to the officers that the reason the queue looked so bad was because we were searching everyone that was gaining entry into venue.

The good news is despite the extensive search we only found three personal use amounts on three different individuals and no large quantities, these are bagged and we have some names and addresses should you wish to take these.

We have a tight control on who is allowed into our venue anyway and its pleasing to know that we do not have any problems with our Friday crowd.

In hind sight in future we will notify you in advance next time we carry out such an extensive search on the door as obviously this created unnecessary concerns on Friday.

Other than the long queue and moaning customers due to the queue – we had no issues on Friday. All customers were well behaved.

Saturday – 28/03/15

On Saturday again we searched 100% of males and 100% of female handbags entering the venue. We found two individuals with large quantities of pills and we detained them. We called both through and police officers came down to assist. The attending officers informed us that both males had given the same name of their drug supplier/dealer so hopefully that will result in further action and help towards a conviction.

If there is anything you need to know please do let me know.

This email and any other accompanying document(s) contain information from Kent Police and/or Essex Police, which is confidential or privileged. The information is intended to be for the exclusive use of the individual(s) or bodies to whom it is addressed. The content, including any subsequent replies, could be disclosable if relating to a criminal investigation or civil proceedings. If you are not the intended recipient, be aware that any disclosure, copying, distribution or other use of the contents of this information is prohibited. If you have received this email in error, please notify us immediately by contacting the sender or telephoning Kent Police on 01622 690690 or Essex Police on 01245 491491, as appropriate.

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APPENDIX 6A

Drugs Policy

The Command House & Mojo

Introduction

Our drugs policy provides clear guidelines as to procedures and protocols in minimising the potential of harm from illegal substances to all our customers whilst on our premises and hence protecting their health, safety and welfare. All staff will be trained to be aware of illegal substance misuse; all staff are trained in keeping illegal substances out of the premises.

We will achieve this by implementing the following procedures.

Rights of Entry

The holder of the premises licence and DPS Chris Dyer, door person or staff member, acting on the premises behalf reserve the right to decide who will be allowed to enter the premises, and also have the right to ask a customer to leave the premises, if there is good reason.

We may display conditions of entry at the entrance of the premises this will give details of random searches.

Making Notes & Keeping a Record

All incidents will be reported to the management who will record details of the incident. Staff will be trained & instructed to report accordingly.

As soon as is as reasonably practicable after an incident accurate notes will be made. This information may be required as evidence in support of any prosecution at any subsequent court proceedings and will assist in making any statement required by the police.

Where doubt exists as to whether a report should be made to management, staff will be instructed to report all incidents, in relation to controlled substances, including suspicions, to ensure accurate records and to assist in the compilation of intelligence led policing.

Seizing & Finding Controlled Substances

(Extract from (S.5) (4) Misuse of Drugs Act 1971.)

Knowing or suspecting the substance to be a controlled drug the person takes possession of it for the purpose of preventing another from committing or continuing to commit an offence in connection with that drug and that as soon as possible after taking possession the person took all such steps as were reasonably open to them to destroy the drug or to deliver it into the custody of a person lawfully entitled to take custody of it;

Or

Knowing or suspecting it to be a controlled drug, the person takes possession of it for the purpose of delivering it into the custody of a person lawfully entitled to take custody of it and that as soon as possible after taking possession of it he took all such steps as were reasonably open to them to deliver it into the custody of such a person. In compliance with the above, where staff take possession of a suspected controlled drug it is to be handed to (insert your name) at the earliest opportunity, before going off duty. (insert your name) will take action to hand the substance to the police for disposal or for the police's retention as evidence in an on going police enquiry.

All Staff to check the following each shift, and at regular intervals throughout the shift.

Outside Areas

- Where possible we have maximum visibility, ensure that plants and decorative features do not obstruct vision.
- Check all nooks and crannies regularly
- Ensure a regular staff presence outside
- Ensure tables are regularly cleared of obstruction such as glasses or bottles.
- Ensure outside lighting is on for clear visibility.
- Use sensors for lighting areas not in constant use.
- Car parks regularly patrolled
- Assess the needs from CCTV annually
- Provide notices stating our intensions and entry conditions

Entrances

- Assess the possibility of alarming fire doors to prevent unauthorised access.
- All entrances are well lit.
- Use trained door supervisors at busy times.
- Ensure that any queuing areas are well lit and supervised.
- Assess the needs from CCTV annually

Bars and Serving Areas

- Avoid obstructions to visibility such as glass racks, low canopies, screens, vending machines and promotional material

Seating and Standing areas

- Check hidden areas regularly
- Use mirrors to improve visibility in awkward areas
- Check furniture does not conceal objects
- Use lighting to improve visibility
- Clear bottles and glasses regularly
- Monitor CCTV screens, where possible

Passageways & toilet facilities

- Ensure lighting is switched on and all light bulbs working
- Regular staff visits, fill in and sign check list

Public Safety Issues

We accept that despite our best endeavours, drugs may find their way into our venue. We also recognise that the health risks associated with drug misuse are not limited only to the user. Risk to the non-user, members of the public and staff are equally relevant.

The safety and comfort of customers and staff cannot be over stressed. Risk assessments for events in our licensed areas will give recommendations for:

- First aid and medical emergencies
- Prevention of overcrowding and overheating
- Handling of 'sharps' (syringes, needles) and suspect substances

Safety is a key area and the potential for overcrowding, dehydration or risk of personal injuries to customers and staff as a result of discarded needles and physical attacks will be treated as a priority.

First Aid and Medical Emergencies

There will be occasions where a need for First Aid treatment is required for a variety of illnesses or conditions. In the event of a medical emergency, in the first instance call a first aider, who will assess the situation, and arrange the ambulance service where necessary.

In the event of an individual encountering problems known or suspected to be as a result of that individual consuming controlled drugs the management and first aider should be called at the earliest opportunity. At this point the welfare of the individual is paramount and delays should be avoided at all costs.

Staff Training

Training of staff will be a high priority. All staff will be made aware of their responsibilities. All staff that come into contact with customers will know the venue policy in relation to drugs and what to do if a problem arises.

All staff will be briefed, as part of their induction process, as to whom they should report to in the event of problems. This will include cleaning staff that are most likely to find drug litter, which may include dangerous items.

General – Applies to All Staff

The possession, use or distribution of drugs for non-medical purposes on or off our business premises is strictly forbidden. If you are prescribed drugs by your doctor, which may affect your ability to perform your work, you must discuss this with your direct line manager.

Any employee who suspects another employee of drug, substance or alcohol misuse should report this to management.

Should anyone suspect that staff / doorstaff are engaged in the distribution of controlled or non prescribed substances either on or off the premises, management will investigate and report to the Police and co-operate fully with any investigations they deem necessary.

Section 8 of the Misuse of Drugs Act 1971

Drugs on Premises

The current law makes it a criminal offence for people to knowingly allow premises they own, manage, or have responsibility for, to be used by any other person for:

- production or attempted production of any controlled drug
- supply or attempted supply of any controlled drug
- preparation of opium for smoking
- smoking of cannabis, cannabis resin or prepared opium

The owner of the business, Chris Dyer can be prosecuted if they knowingly allow any of these things to occur on work premises, which they 'occupy'.

The law requires that if staff become aware of the use or supply of illicit drugs on their premises, they must take reasonable action to prevent this continuing.

The police and the courts can close down premises where there has been Class A drug use, production or supply, together with serious nuisance or disorder.

What it means:

PREMISES include building, enclosed yards, gardens, sheds, outbuildings and front steps and may also include other settings such as vehicles and marquees.

CONCERN IN THE MANAGEMENT may include any worker who has the authority to admit someone to or exclude someone from the premises or responsibility for enforcing rules in the premises.

KNOWINGLY may mean that you have actual knowledge that a prohibited activity is taking place – you have seen it yourself or are reliably informed of it. However, you could also be considered to "know" if there were circumstances that prohibited activities were taking place.

What our employees need to do:

If you are concerned that prohibited activity might be taking place on the premises, you should always look into it further. If this confirms or supports your suspicion, you will need to report the matter to the management, Premise Licence holder and/or Designated Premise Supervisor.

If you are aware of a prohibited activity-taking place on the premises, you must decide on a course of action. Actions that might be taken, once you have made colleagues aware of your concerns, include instruction those involved to stop that activity, or other steps including warnings, instruction them to leave the premises, or exclusion for a period of time. Ideally these actions need to be carried out by the management, who in turn can liaise with the Police.

Your obligation under Section 8 is to prevent the prohibited activity. If you fail to take reasonable steps available to you to prevent the prohibited activity, then you may be committing an offence. Ensure that you keep accurate written notes of drug related incidents and steps that have been taken.

Awareness

The signs to look for both users and dealer are as follows:

Signs of drug use – materials

- Torn-up beer mats/cigarette packets/bits of cardboard left on tables or in ashtrays
- Foam stuffing taken from seats, bits of foam left around
- Roaches (home-made filter tips from cannabis cigarettes)
- Hand rolled cigarettes which are very long
- Brown stripes along cigarettes
- Cling film

- Small packets made of folded paper, card or foil
- Empty sweet wrappings left in toilets
- Payment with tightly rolled banknotes, or notes that have been tightly rolled.
- Traces of blood or powder on banknotes
- Drinking straws left in toilets
- Traces of powder on toilet seats or other surfaces in toilets – or obviously wiped-clean surfaces
- Syringes (danger of infection – do not touch with bare hands and should be disposed of properly into a glass jar with screw lid)
- Spoons left in toilets
- Pieces of burned tinfoil
- Drinks tins with holes and signs of heat/scorching
- Quantities of disposable gas lighters or gas refills
- Empty plastic pots, capsules or small bottles

Signs of drug use – physical symptoms

- Very dilated pupils, hiding the eye colour
- Watery or bloodshot eyes and dazed appearance
- Pinpoint pupils, in the case of heroin users
- Excessive sniffing, dripping nose, watering or red eyes
- Sudden severe cold symptoms following trip to toilet / garden / car park
- White mark / traces of powder around nostrils
- Appearing drunk but without the smell of alcohol

Signs of drug use – behaviour

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- Excessive consumption of soft drinks
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Signs of dealing

- A person holding court, with succession of visitors who only stay with them for a short time.
- A person making frequent trips to the toilet or garden or car park, followed by different persons/people each time
- People exchanging small packages or cash, often in a secretive manner, but may be quite open to avoid suspicion
- Furtive, conspiratorial behaviour – huddling in corners and whispering
- Conversation includes frequent reference to drugs, slang names
- Deal lists – pieces of paper discarded with numbers and names
- Use of telephones to arrange meetings

Dealers are not identifiable by appearance; they may be very respectable-looking.

Searching

A condition is attached to the customers' right of entry, namely "That persons entering the premises will be asked to submit to a speculative search for illegal substances". This entry condition is stated to each customer as they approach the entry point at the front of the queue.

Once beyond the door staff the customers are politely approached at random or with cause. They are told that they have been selected in accordance with the policy and informed that it is intended to subject them to a speculative search should they wish to remain on the premises. They are informed that they have the right to refuse but if they refuse they will be pleasantly asked to leave the premises. If they agree to be searched they are asked to accompany the staff to an area set-aside for this purpose. In a manner that cannot be deemed threatening and in the presence of two or more staff, **at least one** of the same gender as the person, the policy is again explained to them. The individual is again asked if they are prepared to consent to a search of their outer garments and personal effects. Again, should the person refuse to submit to a search then they are informed that this is a condition of entry, as verbally told to them upon initial entry to the premises, and they will be pleasantly asked to leave.

Once consent to the search is obtained proof of identity will be obtained. Immediately prior to the search taking place the person will be asked whether they are in possession of any controlled substances or other illegal articles and in any event will be subjected to a speculative search of their outer garments and personal effects only **BY A PERSON OF THE SAME GENDER AS THE PERSON BEING SEARCHED IN A COURTEOUS AND RESPECTFUL MANNER.**

If substances are discovered the person will be informed that they will be held until the police attend to assist. Staff will ask them what the substance is. Staff will be very careful that the person cannot retrieve the articles from them. If no drugs are discovered, the person will be thanked and allowed to enter or remain in the premises without further hindrance and thanked for their assistance and understanding.

If somebody has managed to enter the premises and is suspected of being in possession of drugs they will be approached and asked courteously to accompany the staff to a quieter place. They are then asked if they agree to the search being conducted in accordance with the entry requirements. **If it is decided to make an approach to a person or persons within a group all staff will attempt to isolate the individual(s) before doing so. This will avoid undue confrontation and bravado on their part.**

Again, should the person refuse to submit to a search then they are informed that this is a condition of entry and they will be pleasantly asked to leave.

It is vital that all staff take extreme care when searching people or clothing as needles or sharps are often concealed. All staff should seek immediate hospital advice if pricked by a needle.

The company's in-house Drugs Detection Sniffer Dog must be used every time the doors of the premises are open. The dog will perform a pre-open inspection of the premises to ensure that the premises are clear from illegal substances prior to opening. This **MUST** be logged in the security folder and signed by the handler and Duty manager. The dog will then be positioned at the entry point to the premises and perform detection searches of customers gaining entry and walks up and down any forming queues. Any individual the dog identifies will be pulled aside and will be subject to a physical search as per the above physical searching protocol.

The dog **MUST** not be over worked and take regular breaks in accordance to the advice and guidance supplied during the handler's training and hand over documentation, this will ensure the dog does not suffer nasal fatigue.

Detaining Persons

If substances are discovered on a customer the person must be informed that they remain until the Police attend to assist in clarifying matters.

If the person states that they would like to leave and asks if they can leave then they should be told that they must remain until the police attend. HOWEVER, if the person resists and attempts to escape they should be detained physically, where possible and their proof of identity should be ascertained.

The individual should be observed to ensure that they do not dispose of other items. Upon arrival of the police the finder of the substance and the witness should relate to the police in the presence and hearing of the accused what has taken place. The drugs are handed to the police. The police will then caution and arrest the individual and escort them away from the premises.

Drug Facts

The information given below will help in recognising drug taking and relating symptoms to particular drugs:

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	LONG-TERM DANGERS	CLASS	POSSIBLE LITTER
Heroin (smack, skag, junk, brown, 'H', horse, gear, tranny, Charlie-white).	Light brown, white or speckled brown powder in paperwraps. Usually heated on metal foil or spoons and fumes inhaled. Can be sniffed, smoked or injected. Tourniquet of belt, string, etc.	Initial alertness followed by drowsiness and 'drunken' appearance. Vomiting, yellow complexion, running nose, needle marks in veins. Blood stained shirtsleeves. Overdose may produce unconsciousness.	Addiction (physical and physiological dependence). Withdrawal symptoms. Death from overdose.	'A'	Syringes, needles, burnt spoons, burnt tin foil, small paper wraps.
Cocaine (coke, charlie, candy, fake, snow, white lady, nose candy, stardust)	White powder in paper wraps, tubes or burned metal foil. Usually sniffed. Can be injected or smoked. Sometimes taken with heroin as 'H & C', 'horse and charlie', 'snowball' or 'speedball'. (Relatively expensive)	Runny or bleeding nose, frequent visits to toilets. Dry mouth. User may appear more outgoing and confident, often verging on arrogance. Some users are irritable or aggressive.	Similar to amphetamines. Addictive and habit forming. Increased tolerance to drug. Physical damage, paranoia and damage to nasal passage.	'A'	Razor blades or credit cards for cutting/chopping the drug. Straws or rolled up bank notes from snorting. Small paper wraps.
Cannabis or marijuana (hash, weed, herb, spliff, draw, blow, grass, ganja, wacky-bacco, puff).	Brown, black or green resinous substance or mixture of leaves, stalks and seeds (grass). Smoked in cigarette papers or pipe.	Distinctive sweet 'herbal' smell. Relaxant. Loss of inhibitions, anxiety or even paranoia, bloodshot eyes, dry mouth, slow reflexes.	Chest damage, bronchitis, lung cancer, and lethargy. Dependence possible through sustained use.	'B'	Hand rolled cigarettes with cardboard filters, ripped cigarette paper packets, cellophane wraps.
Crack (base, rock, wash, stone, free base, rocky).	Raisin-size white pellets of crystallised cocaine, smoked in pipes, on metal foil or in cigarettes.	Increased heart and pulse rate, loss of appetite, numbness in nose, dry mouth, sweating, sense of well-being and self-confidence. Restlessness and anxiety, irritability and aggressiveness.	Withdrawal symptoms, psychological dependence, using larger doses. Death from overdose. Highly addictive.	'A'	Scorched tin foil, tubes or pipes, small cellophane wraps.
Ecstasy (E, XTC, pills, disco biscuits, doves, apples, snowballs, Adam, Ere).	Brown or white tablets, pink, yellow or clear capsules. Can also come in a multitude of other shapes, sizes and colours. Tablets often have some kind of imprint on them.	Stimulant and mood changing drug. Dilated pupils, tightened jaw, brief nausea, sweating, dry mouth and throat, vomiting, raised blood pressure and heart rate, difficulty with bodily co-ordination and loss of appetite. Overheating with failure to perspire. Heightened awareness, excitement and demonstrations of affection to those around. Dehydration.	Susceptibility to minor ailments, respiratory collapse, heart failure. Anxiety, paranoia, memory loss. Possible brain damage.	'A'	Normally sold individually from cellophane bags.

This list is not exhaustive.

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	LONG-TERM DANGERS	CLASS	POSSIBLE LITTER
LSD (acid, blotters, tabs, micro dots, trippers, dots, stars, 'L', Lucy)	Tiny tablets, sugar cubes, micro spots on card. Small sheets of paper bearing small designs.	Exhilaration or anxiety. Sometimes horrific hallucinations, glazed eyes, overexcitement. Acute confusion and ideas of persecution. Strong body odour.	Psychological dependence and tolerance of drugs. Misadventure when hallucinating. Possible brain damage. Suicidal tendencies.	'A'	Nil.
Psilocybin (magic mushrooms)	Dried mushrooms.	Hilarity, overexcitement, dreamlike images.	Risk of eating other poisonous mushrooms.	'A' when prepared as food or in a drink. Also illegal when raw.	Nil.
Other opioids (dikes, 110s)	May include red or white tablets, ampoules. Swallowed or injected.	As heroin.	As heroin.	'A'	Syringes, needles.
Amphetamines (speed, whizz, billy, upper bombers, sulph, go-faster, meth, base, pastel). Base is a stronger form of the drug.	Usually a white, yellow, pink or brown powder in paper wraps or self-seal plastic bags, but occasionally in a pill or capsule form. Usually swallowed or snorted, but can be injected.	A stimulant drug which makes users lively, giggly, talkative and over-alert, overactive jaw, large pupils, bad breath. Dry mouth. Suppresses appetite, increases heart rate. Difficult to sleep following use.	Paranoia and anxiety, liver and kidney damage. Creates tolerance to the drug. Psychological dependence. High blood pressure and heart failure. Weight loss and loss of appetite.	'B'	Syringes, pipes, tubes, scorched tin foil. Small paper wraps and self-seal bags.
Solvents (blue, lighter fluid, paint thinner)	Plastic bags (inhaled usually using plastic bags).	Drunkenness, giggly, dreamy or blank look, may be violent. Smell of chemicals.	May die through asphyxia and anaemia. Squirting gas products directly into the throat can cause fluid to flood the lungs causing instant death.	It is illegal to sell gas lighter refills to under 18s.	Empty cans and bottles or plastic bags.

Prescription drugs: The law does not differentiate between illicitly manufactured drugs and pharmaceutical prescription drugs. For example, heroin in its illicit form and heroin in its pharmaceutical form is a Class A drug. A person possessing heroin in its pharmaceutical form having obtained it on prescription, is legally entitled to possess it. However, anyone selling or giving the prescription to another person would be guilty of an offence of supplying a Class A drug. This applies only to the pharmaceutical prescription drugs that come under Classes A, B and C of the Misuse of Drugs Act 1971. This is a complex area and in-depth knowledge of pharmaceutical drugs is required. You would not be expected to have this knowledge. It would be a matter for the authorities after having the substance analysed and having made the necessary enquiries to decide upon a course of action. Other substances which you may encounter are listed on the following pages.

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	THE RISKS	CLASS	POSSIBLE LITTER
GHB, sometimes called GBH and is short for gamma-hydroxybutyrate	GHB comes as a colourless liquid and is sold in small bottles or capsules. It has no smell but a salty taste.	Users will appear sedated and are said to feel euphoric. The effects have been known to last a whole day. Can be used in relation to drug assisted sexual assault incidents ('drug rape').	Excessive use can lead to sickness, stiff muscles, fits and even collapse. If incorrectly produced, GHB can badly burn the mouth. It can be fatal when mixed with alcohol or other drugs. Could be used to 'spike' drinks for the purpose of carrying out drug assisted sexual assault.	'C'	Discarded small bottles and lids.
Poppers also known as amyl nitrite (am, thrust, rock, hard, kix, TNT, liquid gold).	Poppers come as a clear, straw coloured liquid in a small bottle or tube.	The vapour is breathed in through the nose or mouth directly from the bottle or tube.	Users can feel faint and sick, and suffer from skin problems and headaches. Poppers can burn skin and can be fatal if swallowed.	Controlled under the Medicines Act. Possession is not illegal but supply can be an offence.	Discarded small bottles and tubes.
Tranquillisers, chemical names include diazepam, flunitrazepam, temazepam ('mazzies'), nitrazepam. Trade names include Valium, Ativan, Rohypnol and Mogadon ('moggies').	Tranquillisers are tablets (of varying size and colour) prescribed by GPs as short-term treatment for anxiety, sleep disorders and depression. They are misused by people to counter the effects of stimulant drugs, or are taken in combination with alcohol or heroin.	Tranquillisers calm users and slow them down mentally. They relieve tension and anxiety. Higher doses can make users drowsy and forgetful. Rohypnol, when placed in a liquid, will fizz and turn drink purple. This helps to prevent 'drug rape' incidents.	Tranquillisers slow down reactions, making accidents more likely. They are extremely dangerous if mixed with alcohol. Tolerance can develop and users can become dependent.	Possession is not illegal without a prescription (except temazepam and flunitrazepam), however, supply is against the law and Class C penalties apply.	Nil.
Anabolic steroids. Sometimes called 'roids'. Trade names include Sustanon 250, Deca-Durabolin, Dianabol, Anavar and Stanozolol.	Steroids can be swallowed, but are more commonly injected.	Steroids are used by people who want to improve their body image and train harder. Some users can be prone to aggressive behaviour. Steroids are also used to recover from strenuous exercise.	Steroids carry many health risks and can stunt growth in young people. Sharing needles puts users at risk from infections like HIV and hepatitis.	Possession is legal with a doctor's prescription, but it is an offence to supply and Class C penalties apply.	Discarded needles.

APPENDIX 7A



THE COMMAND HOUSE

TOILET CHECK SHEET

TIME	REFILLED SOAP?	REFILLED ROLLS?	OTHER ACTION?	SIGN
12.00				
13.00				
14.00				
15.00				
16.00				
17.00				
18.00				
19.00				
20.00				
21.00				
22.00				
23.00				
24.00				

WE ALSO CARRY OUT FOUR DRUG TESTS A DAY ON SURFACES AT RANDOM TIMES, TO HELP ENSURE YOUR SAFTEY

TIME	PASS?	SIGN



THE COMMAND HOUSE

Drugs Policy

The Command House.

Introduction

Our drugs policy provides clear guidelines as to procedures and protocols in minimising the potential of harm from illegal substances to all our customers whilst on our premises and hence protecting their health, safety and welfare. All staff will be trained to be aware of illegal substance misuse; all staff are trained in keeping illegal substances out of the premises.

We will achieve this by implementing the following procedures.

Rights of Entry

The holder of the premises licence and DPS Chris Dyer, door person or staff member, acting on the premises behalf reserve the right to decide who will be allowed to enter the premises, and also have the right to ask a customer to leave the premises, if there is good reason.

We may display conditions of entry at the entrance of the premises this will give details of random searches.

Making Notes & Keeping a Record

All incidents will be reported to the management who will record details of the incident. Staff will be trained & instructed to report accordingly.

As soon as is as reasonably practicable after an incident accurate notes will be made. This information may be required as evidence in support of any prosecution at any subsequent court proceedings and will assist in making any statement required by the police.

Where doubt exists as to whether a report should be made to management, staff will be instructed to report all incidents, in relation to controlled substances, including suspicions, to ensure accurate records and to assist in the compilation of intelligence led policing.

Seizing & Finding Controlled Substances

(Extract from (S.5) (4) Misuse of Drugs Act 1971.)

Knowing or suspecting the substance to be a controlled drug the person takes possession of it for the purpose of preventing another from committing or continuing to commit an offence in connection with that drug and that as soon as possible after taking possession the person took all such steps as were reasonably open to them to destroy the drug or to deliver it into the custody of a person lawfully entitled to take custody of it;

Or

Knowing or suspecting it to be a controlled drug, the person takes possession of it for the purpose of delivering it into the custody of a person lawfully entitled to take custody of it and that as soon as possible after taking possession of it he took all such steps as were reasonably open to them to deliver it into the custody of such a person. In compliance with the above, where staff take possession of a suspected controlled drug it is to be handed to the manager at the earliest opportunity, before going off duty. The manager will take action to hand the substance to the police for disposal or for the police's retention as evidence in an on going police enquiry.

All Staff to check the following each shift, and at regular intervals throughout the shift.

Outside Areas

- Where possible we have maximum visibility, ensure that plants and decorative features do not obstruct vision.
- Check all nooks and crannies regularly
- Ensure a regular staff presence outside

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- Ensure tables are regularly cleared of obstruction such as glasses or bottles.
- Ensure outside lighting is on for clear visibility.
- Use sensors for lighting areas not in constant use.
- Car parks regularly patrolled
- Assess the needs from CCTV annually
- Provide notices stating our intentions and entry conditions

Entrances

- Assess the possibility of alarming fire doors to prevent unauthorised access.
- All entrances are well lit.
- Use trained door supervisors at busy times.
- Ensure that any queuing areas are well lit and supervised.
- Assess the needs from CCTV annually

Bars and Serving Areas

- Avoid obstructions to visibility such as glass racks, low canopies, screens, vending machines and promotional material

Seating and Standing areas

- Check hidden areas regularly
- Use mirrors to improve visibility in awkward areas
- Check furniture does not conceal objects
- Use lighting to improve visibility
- Clear bottles and glasses regularly
- Monitor CCTV screens, where possible

Passageways & toilet facilities

- Ensure lighting is switched on and all light bulbs working
- Regular staff visits, fill in and sign check list
- check list to include the use of drug wipes

Public Safety Issues

We accept that despite our best endeavours, drugs may find their way into our venue. We also recognise that the health risks associated with drug misuse are not limited only to the user. Risk to the non user, members of the public and staff are equally relevant.

The safety and comfort of customers and staff cannot be over stressed. Risk assessments for events in our licensed areas will give recommendations for:

- First aid and medical emergencies
- Prevention of overcrowding and overheating
- Handling of 'sharps' (syringes, needles) and suspect substances

Safety is a key area and the potential for overcrowding, dehydration or risk of personal injuries to customers and staff as a result of discarded needles and physical attacks will be treated as a priority.

First Aid and Medical Emergencies

There will be occasions where a need for First Aid treatment is required for a variety of illnesses or

conditions. In the event of a medical emergency, in the first instance call a first aider, who will assess the situation, and arrange the ambulance service where necessary.

In the event of an individual encountering problems known or suspected to be as a result of that individual consuming controlled drugs the management and first aider should be called at the earliest opportunity. At this point the welfare of the individual is paramount and delays should be avoided at all costs.

Staff Training

Training of staff will be a high priority. All staff will be made aware of their responsibilities. All staff that come into contact with customers will know the venue policy in relation to drugs and what to do if a problem arises. All staff will be briefed, as part of their induction process, as to whom they should report to in the event of problems. This will include cleaning staff that are most likely to find drug litter, which may include dangerous items.

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Should anyone suspect that staff / doorstaff are engaged in the distribution of controlled or non prescribed substances either on or off the premises, management will investigate and report to the Police and cooperate fully with any investigations they deem necessary.

The SMP (town radio) will always be available to staff and within reaching distance. Should any issues arise it is best to log on to the town radio and let any potential offenders hear you do so. Always inform CCTV of any people refused who are leaving the venue giving a description of the offender, a description of the offence, and the direction of where they are headed.

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Once beyond the door staff the customers are politely approached at random or with cause. They are told that they have been selected in accordance with the policy and informed that it is intended to subject them to a speculative search should they wish to remain on the premises. They are informed that they have the right to refuse but if they refuse they will be pleasantly asked to leave the premises. If they agree to be searched they are asked to accompany the staff to an area set aside for this purpose. In a manner that cannot be deemed threatening and in the presence of two or more staff, **at least one** of the same gender as the person, the policy is again explained to them. The individual is again asked if they are prepared to consent to a search of their outer garments and personal effects. Again, should the person refuse to submit to a search then they are informed that this is a condition of entry, as verbally told to them upon initial entry to the premises, and they will be pleasantly asked to leave.

Once consent to the search is obtained proof of identity will be obtained. Immediately prior to the search taking place the person will be asked whether they are in possession of any controlled substances or other illegal articles and in any event will be subjected to a speculative search of their outer garments and personal effects **only BY A PERSON OF THE SAME GENDER AS THE PERSON BEING SEARCHED IN A COURTEOUS AND RESPECTFUL MANNER.**

If substances are discovered the person will be informed that they will be held until the police attend to assist. Staff will ask them what the substance is. Staff will be very careful that the person cannot retrieve the articles from them. If no drugs are discovered, the person will be thanked and allowed to enter or remain in the premises without further hindrance and thanked for their assistance and understanding. If somebody has managed to enter the premises and is suspected of being in possession of drugs they will be approached and asked courteously to accompany the staff to a quieter place. They are then asked if they agree to the search being conducted in accordance with the entry requirements. **If it is decided to make an approach to a person or persons within a group all staff will attempt to isolate the individual(s) before doing so. This will avoid undue confrontation and bravado on their part.** Again, should the person refuse to submit to a search then they are informed that this is a condition of entry and they will be pleasantly asked to leave.

It is vital that all staff take extreme care when searching people or clothing as needles or sharps are often concealed. All staff should seek immediate hospital advice if pricked by a needle.

Detaining Persons

If substances are discovered on a customer the person must be informed that they remain until the Police attend to assist in clarifying matters.

If the person states that they would like to leave and asks if they can leave then they should be told that they must remain until the police attend. **HOWEVER**, if the person resists and attempts to escape they should be detained physically, where possible and their proof of identity should be ascertained.

The individual should be observed to ensure that they do not dispose of other items. Upon arrival of the police the finder of the substance and the witness should relate to the police in the presence and hearing of the accused what has taken place. The drugs are handed to the police. The police will then caution and arrest the individual and escort them away from the premises.

Drug Facts

The information given below will help in recognising drug taking and relating symptoms to particular drugs:

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	LONG-TERM DANGERS	CLASS	POSSIBLE LITTER
Heroin (smack, skag, junk, brown, 'H', horse, gear, hairy, charlie-white).	Light brown, white or speckled brown powder in paperwraps. Usually heated on metal foil or spoons and fumes inhaled. Can be sniffed, smoked or injected. Tourniquet of belt, string, etc.	Initial alertness followed by drowsiness and 'drunken' appearance. Vomiting, yellow complexion, running nose, needle marks in veins. Blood stained shirtsleeves. Overdose may produce unconsciousness.	Addiction (physical and physiological dependence). Withdrawal symptoms. Death from overdose.	'A'	Syringes, needles, burnt spoons, burnt tin foil, small paper wraps.
Cocaine (coke, charlie, candy, flake, snow, white lady, nose candy, standust).	White powder in paper wraps, tubes or burnt metal foil. Usually sniffed. Can be injected or smoked. Sometimes taken with heroin as 'H & C', 'horse and charlie', 'snowball' or 'speedball'. (Relatively expensive)	Runny or bleeding nose, frequent visits to toilets. Dry mouth. User may appear more outgoing and confident, often verging on arrogance. Some users are irritable or aggressive.	Similar to amphetamines. Addictive and habit forming. Increased tolerance to drug. Physical damage, paranoia and damage to nasal passage.	'A'	Razor blades or credit cards for cutting/chopping the drug. Straws or rolled up bank notes from snoring. Small paper wraps.
Cannabis or marijuana (hash, weed, herb, spiff, draw, blow, grass, ganja, wacky-baccy, puff).	Brown, black or green resinous substance or mixture of leaves, stalks and seeds (grass). Smoked in cigarette papers or pipe.	Distinctive sweet 'herbal' smell. Relaxant. Loss of inhibitions, anxiety or even paranoia, bloodshot eyes, dry mouth, slow reflexes.	Chest damage, bronchitis, lung cancer, and lethargy. Dependence possible through sustained use.	'B'	Hand rolled cigarettes with cardboard filters, ripped cigarette paper pockets, cellophane wraps.
Crack (base, rock, wash, stone, free base, rocky).	Raisin-size white pellets of crystallised cocaine, smoked in pipes, on metal foil or in cigarettes.	Increased heart and pulse rate, loss of appetite, numbness in nose, dry mouth, sweating, sense of well-being and self-confidence. Restlessness and anxiety, irritability and aggressiveness.	Withdrawal symptoms, psychological dependence, using larger doses. Death from overdose. Highly addictive.	'A'	Scorched tin foil, tubes or pipes, small cellophane wraps.
Ecstasy (E, XTC, pills, disco biscuits, doves, apples, snowballs, Adam, Eve).	Brown or white tablets, pink, yellow or clear capsules. Can also come in a multitude of other shapes, sizes and colours. Tablets often have some kind of imprint on them.	Stimulant and mood changing drug. Dilated pupils, tightened jaw, brief nausea, sweating, dry mouth and throat, vomiting, raised blood pressure and heart rate, difficulty with bodily co-ordination and loss of appetite. Overheating with failure to perspire. Heightened awareness, excitement and demonstrations of affection to those around. Dehydration.	Susceptibility to minor ailments, respiratory collapse, heart failure. Anxiety, paranoia, memory loss. Possible brain damage.	'A'	Normally sold individually from cellophane bags.

This list is not exhaustive.

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	LONG-TERM DANGERS	CLASS	POSSIBLE LITTER
LSD (acid, blotter, tabs, micro dots, trippers, dots, stars, 'L', Lucy).	Tiny tablets, sugar cubes, micro spots on card. Small sheets of paper bearing small designs.	Exhilaration or anxiety. Sometimes horrific hallucinations, glazed eyes, overexcitement. Acute confusion and ideas of persecution. Strong body odour.	Psychological dependence and tolerance of drugs. Misadventure when hallucinating. Possible brain damage. Suicidal tendencies.	'A'	Nil.
Psilocybin (magic mushrooms).	Dried mushrooms.	Hilarity, overexcitement, dreamlike images.	Risk of eating other poisonous mushrooms.	'A' when prepared as food or in a drink. Also illegal when raw.	Nil.
Other opioids (dikes, 110s).	May include red or white tablets, ampoules. Swallowed or injected.	As heroin.	As heroin.	'A'	Syringes, needles.
Amphetamines (speed, whizz, billy, upper bombers, sulph, go-faster, meth, base, paste). Base is a stronger form of the drug.	Usually a white, yellow, pink or brown powder in paper wraps or self-seal plastic bags, but occasionally in a pill or capsule form. Usually swallowed or snorted, but can be injected.	A stimulant drug which makes users lively, giggly, talkative and over-alert, overactive jaw, large pupils, bad breath. Dry mouth. Suppresses appetite, increases heart rate. Difficult to sleep following use.	Paranoia and anxiety, liver and kidney damage. Creates tolerance to the drug. Psychological dependence. High blood pressure and heart failure. Weight loss and loss of appetite.	'B'	Syringes, pipes, tubes, scorched tin foil, Small paper wraps and self-seal bags.
Solvents (blue, lighter fluid, paint thinner)	Plastic bags (inhaled usually using plastic bags).	Drunkenness, giggly, dreamy or blank look, may be violent. Smell of chemicals.	May die through asphyxia and anaemia. Squinting gas products directly into the throat can cause fluid to flood the lungs causing instant death.	It is illegal to sell gas lighter refills to under 18s.	Empty cans and bottles or plastic bags.

Prescription drugs: The law does not differentiate between illicitly manufactured drugs and pharmaceutical prescription drugs. For example, heroin in its illicit form and heroin in its pharmaceutical form is a Class A drug. A person possessing heroin in its pharmaceutical form having obtained it on prescription, is legally entitled to possess it. However, anyone selling or giving the prescription to another person would be guilty of an offence of supplying a Class A drug. This applies only to the pharmaceutical prescription drugs that come under Classes A, B and C of the Misuse of Drugs Act 1971. This is a complex area and in-depth knowledge of pharmaceutical drugs is required. You would not be expected to have this knowledge. It would be a matter for the authorities after having the substance analysed and having made the necessary enquiries to decide upon a course of action. Other substances which you may encounter are listed on the following pages.

DRUG	DRUG APPEARANCE	SIGNS AND SYMPTOMS IN USER	THE RISKS	CLASS	POSSIBLE LITTER
GHB, sometimes called GBH and is short for gammahydroxybutyrate	GHB comes as a colourless liquid and is sold in small bottles or capsules. It has no smell but a salty taste.	Users will appear sedated and are said to feel euphoric. The effects have been known to last a whole day. Can be used in relation to drug assisted sexual assault incidents ('drug rape').	Excessive use can lead to sickness, stiff muscles, fits and even collapse. If incorrectly produced, GHB can badly burn the mouth. It can be fatal when mixed with alcohol or other drugs. Could be used to 'spike' drinks for the purpose of carrying out drug assisted sexual assault.	'C'	Discarded small bottles and lids.
Poppers also known as amyl nitrite (fam, thrust, rock, hard, kix, TNT, liquid gold).	Poppers come as a clear, straw coloured liquid in a small bottle or tube.	The vapour is breathed in through the nose or mouth directly from the bottle or tube.	Users can feel faint and sick, and suffer from skin problems and headaches. Poppers can burn skin and can be fatal if swallowed.	Controlled under the Medicines Act. Possession is not illegal but supply can be an offence.	Discarded small bottles and tubes.
Tranquillisers, chemical names include diazepam, flunitrazepam, temazepam (mazzies), nitrazepam. Trade names include Valium, Ativan, Rohypnol and Mogadon (moggies).	Tranquillisers are tablets (of varying size and colour) prescribed by GPs as short-term treatment for anxiety, sleep disorders and depression. They are misused by people to counter the effects of stimulant drugs, or are taken in combination with alcohol or heroin.	Tranquillisers calm users and slow them down mentally. They relieve tension and anxiety. Higher doses can make users drowsy and forgetful. Rohypnol, when placed in a liquid, will fizz and turn drink purple. This helps to prevent 'drug rape' incidents.	Tranquillisers slow down reactions, making accidents more likely. They are extremely dangerous if mixed with alcohol. Tolerance can develop and users can become dependent.	Possession is not illegal without a prescription (except temazepam and flunitrazepam), however, supply is against the law and Class C penalties apply.	Nil.
Anabolic steroids. Sometimes called 'roids'. Trade names include Sustanon 250, Deca-Durabolin, Dianabol, Anavar and Stanozolol.	Steroids can be swallowed, but are more commonly injected.	Steroids are used by people who want to improve their body image and train harder. Some users can be prone to aggressive behaviour. Steroids are also used to recover from strenuous exercise.	Steroids carry many health risks and can stunt growth in young people. Sharing needles puts users at risk from infections like HIV and hepatitis.	Possession is legal with a doctor's prescription, but it is an offence to supply and Class C penalties apply.	Discarded needles.

APPENDIX 8A

Stephen Thomas

From: Chris Dyer
Sent: 15 September 2015 00:11
To: Stephen Thomas
Subject: FW: BPM event Feb 19th

From: Chris Dyer <chris@clubmojo.co.uk>
Date: Tuesday, 27 January 2015 16:59
To: Christopher Hill PC 46012000 <Christopher.Hill@kent.pnn.police.uk>, Licensing North Division Kent <licensing.north.division@kent.pnn.police.uk>
Subject: BPM event Feb 19th

Hi Chris,

As discussed on sat 24th - the above planned event we plan to cancel or limit the closing time strictly to 2am. At this stage we are not sure whether this event will actually go ahead.

Can you send me an email stating that the restriction has come at your request so I can forward to the promoter.

Many thanks

Chris
The Command / Mojo

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Stephen Thomas

From: Chris Dyer
Sent: 15 September 2015 00:08
To: Stephen Thomas
Subject: FW: BPM / mojo / very important

From: Chris Dyer <chris@clubmojo.co.uk>
Date: Tuesday, 3 February 2015 14:04
To: Licensing North Division Kent <licensing.north.division@kent.pnn.police.uk>
Subject: Fwd: BPM / mojo / very important

As discussed

Begin forwarded message:

From: "liam@clubmojo" <liam@clubmojo.co.uk>
Date: 2 February 2015 23:06:10 GMT
To: <leor@bassperminute.com>
Cc: "<Chris@clubmojo.co.uk>" <chris@clubmojo.co.uk>
Subject: BPM / mojo / very important

Hi mate, just got back from holiday and Chris the club owner has received an email and a few phone conversations from Kent police and licensing about some issues with BPMs last party at Chemistry in Canterbury.

Because of a serious incident that happened at your last event, which we were unaware of, licensing have said we can only open until 2am for this event. If it runs smoothly they will be happy to look at a later time for future events.

Below is the final email Chris received from licensing, let me know your thoughts. There is nothing we can do now because of the incident.

Hello Chris,

I can confirm that Kent Police Licensing North division have been in discussion with yourselves and have advised that the event should be finished by 02.00 at the latest.

This decision is based on the Protection of Children from harm Licensing objective under the Licensing Act.

Regards Geoff ROWLEY
Licensing Coordinator

North Division Licensing

59

(04-2733

(01634 792733

(07807 340266

licensing.north.division@kent.pnn.police.uk

+ Medway Police Station, Purser Way, Gillingham, Kent. ME 7 1NE.

Sent from my iPhone

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APPENDIX 9A

The Command House and Wine Cellar

NOISE POLICY

Licensed premises have to live in harmony with their neighbours. The aim of the Noise Management Plan is to put in place reasonable measures to reduce the noise impact of sources associated with the premises. Since People are generally less tolerant of avoidable noise, particular attention must be paid to reducing or eliminating this

We recognise that noise control is an essential part of our business. We hope to achieve noise control through constructing an environment that controls noise and by increasing staff awareness and training so they can assess potential risks and work towards minimising possible disturbance. Areas we have recognised there may be a problem are :-

1. Music coming from the premises
2. People coming to and from the venue
3. People drinking outside in the summer months
3. The car park next to the premises
4. Delivery & collection vehicles and disposal of bottles

Music coming from the premises

We have a noise limiter installed which prevents the music exceeding pre-set and determined levels. When Background Music is played outside the premises a check will be made at the entrance to the car park in Dock Road to ensure no music can be heard. Given the hours of the operation and general level of background noise it is not anticipated that this will be an issue during the day. Checks will be made at 22.00 and 23.00 hours daily.

When live or recorded music is provided in the garden area other than background music sound checks will be carried out at the Brook flats, across the river on Rochester High street. We aim to be inaudible at these locations as these are deemed to be our closest residents.

During outside events including those with live or recorded music – we **MUST** notify our immediate neighbour Chatham Library and provide the contact details for the duty manager. During the event – a member of the team must attend each location as listed above and determine the impact at each location. Should adjustments be required – the

individual will wait at the location, contact the sound engineer and ask him to make the necessary adjustments to the equipment until the desired improvement is achieved.

People drinking outside in the summer months

People will be asked to stay within the grounds of the premises

Any person loitering outside the premises, not a customer, will be asked to move on

The car park

The car park is a mix use car park for customers and general public. The DPS will monitor any suspicious activity in the car park & log it in the incident book.

Anybody playing loud music in their car will be asked to switch it off or leave.

Delivery & Collection Vehicles – Disposal of bottles

There are two beer deliveries a week & two bin collections a week, the beer arrives during 9am to 12 noon.

External disposal of bottles refuse during 9am and 5pm by staff, to ensure no glass can be obtained by leaving customers.

Our telephone number is placed on social media pages and signs are in place on the windows with the premises telephone number for any complaints.

APPENDIX 10A

The Command House and Wine Cellar General Dispersal Policy

The Command House / mojo operates a good neighbor policy. We always try to build and maintain close relationships with local residents and the premises are run and managed accordingly. The DPS is expected to deal with any complaints from local residents quickly and effectively.

If complaints cannot be resolved by the premises then they are done so with the involvement of local authorities.

In addition the company ensures that it enjoys close working relationships with the statutory authorities including the police and local authority to ensure that we are aware of local issues

Key points in managing effective and safe dispersal of customers:-

1. Effective management of customer behavior whilst in the premises this is achieved through;
 - a good staff/management to customer ratio
 - employing the appropriate level of door supervisors
 - management presence at all times
 - staff training
 - maintaining a relaxed and friendly atmosphere in the premises
2. A 30 minute drinking up time which is incorporated into the license for the purpose of the licensing act 2003 which assists with gradual dispersal of all customers in the premises at the end of the evening
3. Appropriate signage will be placed at exit doors advising customers to be quiet on leaving the premises.
4. A strong management and staff presence in the customer area during the closing time period to ensure all customers leave

quietly. Doorstaff to actively manage leaving customers, asking them to quietly and calmly.

5. Where a customer is identified who is causing rowdy or noisy behavior. Details will be taken and a warning given. The matter will be logged and notified to all staff. If the person repeatedly offends a further 2 warnings will be given and he/she will be barred from the premises.
6. Doorstaff/Management to check the well being of each customer leaving the premises wishing them a good night and safe onward journey home to check for their well being. Any customers needing assistance must be taken aside and dealt with immediately.
7. Doorstaff are to actively manage the leaving customers in public areas ensuring no disturbances occur, however if they, then these disturbances are brought under immediate control.
8. Providing appropriate information to customers who require a taxi.
9. Doors will be monitored and kept closed where appropriate during the evening to ensure neighbours are not disturbed this also means there is no risk of disturbance caused by music breakout.
10. External disposal of bottles refuse during 9am and 5pm by staff, to ensure no glass can be obtained by leaving customers.
11. Staff are to carry out a litter pick at closing time and to be double checked in daylight in the morning.

The Command House and Wine Cellar General Dispersal Policy

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