

HEALTH AND WELLBEING BOARD

30 JUNE 2015

MEDWAY SAFEGUARDING CHILDREN BOARD (MSCB) UPDATE REPORT

Report from: Barbara Peacock, Director
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Summary

The purpose of this report is to update the Health and Wellbeing Board on the work of the Medway Safeguarding Children Board (MSCB) and to provide members with an update on the Peer Review of the MSCB undertaken in February 2015.

1. Budget and Policy Framework

1.1 The Medway Safeguarding Children Board (MSCB) is set up under the Children Act 2004 and has the following main objectives:

- To coordinate what is done by each agency represented on the Board for the purposes of safeguarding and promoting the welfare of children in Medway
- To ensure the effectiveness of what is done by those agencies for that purpose

1.2 The MSCB has a pooled budget made up from financial contributions from its constituent statutory partners:

- Medway Council
- Medway Clinical Commissioning Group
- Kent Police & Crime Commissioner
- National Probation Service
- Kent, Surrey & Sussex Community Rehabilitation Company
- HM Young Offenders Institution Cookham Wood
- Medway Secure Training Centre
- Children And Families Court Advisory and Support Service (CAFCASS).

2. Background

2.1 The MSCB comprises an Executive, a Board and a number of Sub Groups. The Executive is the main business forum ensuring MSCB maintains its main

focus on the strategic priorities that impact on safeguarding and promoting the welfare of children in Medway. The day-to-day work of the Board is managed through the sub group structure. The Executive, Board and its sub groups are supported by the MSCB Staff Team, who are employed by Medway Council and based in Gun Wharf.

- 2.2 The MSCB appointed a new Independent Chair in December 2014. John Drew C.B.E. took over from the previous Independent Chair Eleanor Brazil who stood down in December 2014. Eleanor Brazil had been the Chair since May 2013. John Drew chairs both the Executive and the Board meetings.
- 2.3 The MSCB has agreed six priority areas for 2014-17. The priorities identified below are delivered through the detailed work of each of the MSCB sub groups. The priority areas are:
 - To reduce the negative impact on children and young people living with family members with Mental Health, Substance Misuse or Disabilities;
 - To develop and implement a strategy for co-ordination and provision of support for children subjected to, or at risk of, sexual exploitation;
 - To educate children and young people to recognise risk factors to their own, and to their peers, safety and wellbeing;
 - To reduce the negative impact on children and young people who live with Domestic Abuse;
 - To develop understanding of factors that make children and young people more vulnerable aged 11 and over; and
 - To improve MSCB communications.
- 2.4 The MSCB Action and Improvement Plan sets out detailed actions under each of the six priority areas. In line with the protocol agreed with the Health and Wellbeing Board in October 2014, a copy of the draft MSCB Action and Improvement Plan for 2014-17 is attached at Appendix A. The draft Action and Improvement Plan is due for sign off at the next MSCB Executive meeting.
- 2.5 The MSCB Independent Chair is required to publish an annual report on the effectiveness of child safeguarding and promoting the welfare of children in the local area. The 2014-15 Annual Report is currently in development and will be approved by the MSCB Executive and Board in September 2015. A copy of the MSCB Annual Report 2014-15 will be presented to the Health and Wellbeing Board following sign off.

3. Local Government Association (LGA) Peer Review

- 3.1 In February 2015 the MSCB took part in a Local Government Association (LGA) Peer Review. The purpose of the Peer Review was to provide an objective and external perspective on the effectiveness and impact of the MSCB on safeguarding and protecting children in order to identify areas requiring improvement.
- 3.2 The team of four Peer Reviewers and an LGA Manager were on site for three days and met with members of the MSCB, individually and in groups, as well as sub group members and other partners. This followed a review of key documents. The formal feedback from the Peer Review team was received in

June 2015. In their feedback, the Peer Review team identified the following strengths:

- Good attendance at Board and Executive meetings and a strong commitment to safeguarding from partners
- Protocols in place for MSCB, Medway Children's Action Network (CAN) and Health and Wellbeing Board
- MSCB website updated and monthly MSCB Bulletin
- Engagement with children and young people
- Good, comprehensive policies and procedures are in place with timely updates
- Multi-agency training is well received and supported
- Good practice for children and young people who go missing
- Optimism about the future

3.3 The Peer Review team made a number of recommendations, many of which had already been identified by MSCB as key areas of focus for 2015. The MSCB Executive is developing a Response Plan to address the areas for development from the Peer Review which will be incorporated into the Action and Improvement Plan. The following progress has already been made since the Peer Review:

3.4 **Evidence of Challenge** - One of the key roles of the MSCB is to challenge partners on the effectiveness of their safeguarding activity. The Peer Reviewers commented that the Board needs to more effectively evidence its challenge role. As a result, the MSCB Executive has introduced a challenge log to evidence how it demonstrates challenges to partners on their responsibilities, and members of the Board have been encouraged to adopt a more direct approach at meetings.

3.5 **Multi-agency Early Help** – As part of its duties to assess the effectiveness of early help services being provided in Medway, the Board has recently considered the updated Early Help Strategy. The Board endorsed the strategy, which is overseen by Medway CAN, and will receive regular progress reports including an update report at the Board meeting in September 2015. The MSCB Chair is a member of the Medway CAN Board and so also exercises his challenge role to ensure the effectiveness and comprehensiveness of early help services through that meeting.

3.6 **Voice of Children and Young People** – Since 2014, the MSCB Board meetings have started with a “voice of the child” item and MSCB has facilitated a number of forums and workshops to engage young people. In order to embed the engagement of young people further into the work of MSCB, the Board has set up a Young Person's Safeguarding Panel to enable young people to have a platform where they can raise issues and concerns around safeguarding in a way that enables them to have a direct link to MSCB. The first meeting of the Young Person's Safeguarding Panel is in June 2015 and includes representatives from the Youth Parliament, Children in Care Council, Care Leavers Group, Children's Disability Group, Mid Kent

College and Medway Youth Trust. The Panel will also engage the (soon to be appointed) MSCB Lay Members.

- 3.7 **Implementation of Quality Assurance Framework** – The MSCB has recently updated its Quality Assurance Framework. The revised framework addresses the ways in which MSCB ensures effectiveness using an outcomes based accountability approach.
- 3.8 In addition to the programme of agency annual reports presented to the Board, Section 11 Audits, Case Reviews and the MSCB dataset, the framework sets out the programme of multi-agency themed audits.

4. Risk management

- 4.1 Whilst there are no specific risks identified, the MSCB annual report 2014-15 will present an analysis of safeguarding in Medway and work to challenge and support the Council and its other partners to address and reduce risks to children.

5. Financial and Legal implications

- 5.1 MSCB is a statutory body funded through financial and “in kind” contributions from local agencies. There are no financial or legal implications for the Board arising from this report.

6. Recommendations

- 6.1 The Board is asked to consider the contents of the update report and provide any comments on the draft MSCB Action and Improvement Plan.

Lead officer contact

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Background papers

Appendix 1 contains the latest draft MSCB Action and Improvement Plan 2014-17.

Medway Safeguarding Children Board Annual Report 2013-14 can be downloaded at:

<http://www.mscb.org.uk/pdf/MSCB%20Annual%20Report%202013%2014%20and%20strategic%20plan%202014%202017.pdf>



MSCB priority safeguarding objectives 2014 – 2017
Action and Improvement Plan
VERSION 4 – JUNE 2015

Action number	Specific action	Planning			Monitoring	Impact and evidence
		Lead	Success indicators	Actions and Timescales for work	Risk RAG rating	
Priority objective 1: To reduce the negative impact on children and young people living with family members with Mental Health issues, Substance Misuse or Disabilities.						
1.	Identified improvement area / desired outcome: What do we intend to achieve? The MSCB has a clear picture of neglect of children in Medway that is related to complex family needs(including but not limited to Mental health issues, Substance misuse or disabilities) and work is led by an inclusive strategy for addressing neglect.					
1.1	The MSCB evidence a clear picture of neglect in Medway for all partners.	MSCB Board MSCB Performance Management and Quality Assurance Subgroup (PMQA) MSCB Learning	Risk Assessment Tools for identifying and measuring impact on parenting capacity for children. The Learning and Development Subgroup establishes a training profile.	<ul style="list-style-type: none">Report on “Professional responses to neglect” to be presented to the Board – Complete – October 2014Safeguarding Taster sessions to be held to promote adult and children’s substance misuse services – Complete – May 2015	Complete	Professionals have greater awareness of drug services for adults and children in Medway and how the services work together. Professionals will be able to evidence the

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		& Development Subgroup MSCB Business Manager		<ul style="list-style-type: none"> • MSCB Graded Care Profile to be developed for use by professionals to give an objective measure of the care of children – August 2015 • 2 day training course on complex needs to be developed - September 2015 • MSCB learning and development group to facilitate Graded Care Profile Train the Trainer events – September/October 2015 		impact on neglect through the use of a standardised tool. Evaluations of the training delivered by MSCB learning and Development group.
2	Identified improvement area / desired outcome: What do we intend to achieve? Strong multi agency working is evident between children and adult services and families are supported by a coordinated, timely and effective response.					
2.1	Professionals undertake holistic whole family assessments that reflect the needs and impact on children	All partners report to the MSCB PMQA subgroup	The MSCB CFAG reports to the Board on the evaluation of cases and difference made. Understanding for improving practice from the 'learning from audit' activity is disseminated effectively and regularly to frontline practitioners by each partner agency; the MSCB bulletin and website Assessments are jointly completed between children and adults services e.g. adult mental	<ul style="list-style-type: none"> • All agencies to report single agency audits to PMQA subgroup through agency reports – Throughout 2015-17 • Case File Audit Group to undertake regular auditing of cases – throughout 2015-17 • Case File Audit Group to submit six monthly report to Board on evaluation of audited cases – Complete - Feb 2015; Sept 2015; 	Ongoing	Children, young people and their families confirm that their needs have been identified during assessment processes e.g. satisfaction surveys. (When-numbers returned etc.) Evidenced from s11 audit returns. MSCB partners demonstrate a consistent response to families with additional vulnerabilities across Medway.

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			health and children's social care.	<p>Mar 2016; Sept 2016</p> <ul style="list-style-type: none"> Learning from audits disseminated through MSCB bulletin and website – monthly throughout 2015-17 		
2.2	All partners effectively contribute to multi agency safeguarding processes	All partners report to the MSCB PMQA Subgroup and MSCB Board	<p>Annual agency reports to the MSCB evidences appropriate participation in CP conference, CAF/TAF and core groups etc</p> <p>Agencies are held to account for non engagement by the MSCB.</p> <p>Escalation processes are in place and used effectively.</p>	<ul style="list-style-type: none"> MSCB Dataset to be developed – Complete – June 2014 MSCB to develop annual programme of agency annual reports – Complete – February 2015 All agencies to submit data for quarterly MSCB dataset to be scrutinised by PMQA subgroup – Complete – May 2015; Nov 2015; May 2016; Nov 2016 Six monthly report on MSCB Dataset to be scrutinised by Board annually – May 2015 Review of MSCB Dataset to be undertaken by PMQA sub group – By Sept 2015 	<p>Complete</p> <p>Ongoing</p>	<p>Plans and decisions are informed and supported by multi agency partners.</p> <p>CAF/TAF and CP Conferences are delivering improved outcomes for children and their families.</p> <p>Partners and families report better engagement and effective core group activity during service exit interviews/surveys.</p>
2.3	Adult services are responsive to the needs of children where their service users may be in contact with or having caring responsibilities for	Partners report to the MSCB PMQA Subgroup	<p>Case file audits of adult facing services demonstrate that the impact of adult vulnerabilities on parenting capacity have been identified.</p> <p>Any impact on the child</p>	<ul style="list-style-type: none"> Programme of case file audits to look at whether risks are identified appropriately and show any good practice and learning – In progress – Throughout 2015-17 All agencies to report 	Ongoing	<p>There is a consistent approach to holistic assessments and safeguarding in children's and adult's services.</p> <p>Adult and children's</p>

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	children.		<p>is addressed with appropriate referrals to, or working with other services.</p> <p>All adult services, including GPs, mental health and drug and alcohol services, report their case file audits to the MSCB.</p> <p>Young carers group facilitates feedback to adult services on their service provision.</p>	<p>single agency audits to PMQA subgroup through agency reports – Throughout 2015-17</p> <ul style="list-style-type: none"> Report to be submitted to Board to scrutinise how young carers are identified through GP practices – Nov 2015 Work with GP's needs to be undertaken to ensure that young carers are being identified through GP practice – Nov 2015 	<p>services are working well together.</p> <p>Evidence of fewer children being referred to statutory services</p> <p>Risk is reduced to children where adult carer has additional needs. Evidenced through young carers group and support groups for young carers within education support this.</p>
3.	Identified improvement area / desired outcome: What do we intend to achieve?				
	Medway practitioners receive appropriate training to recognise the impact of parental vulnerabilities on children				
3.1	MSCB learning and development opportunities reflect established gaps in local knowledge and opportunities.	MSCB Learning and Development Subgroup	<p>The profile and success of each agency's learning and development opportunities on offer is clear and reported to the board.</p> <p>Learning and development opportunities are developed in line with the MSCB competency framework.</p>	<ul style="list-style-type: none"> Agencies to report single agency training activity to Learning & Development subgroup – In progress – Throughout 2015-17 Learning & Development Subgroup to analyse post course and post three month evaluations to identify impact – Ongoing - Throughout 2015-17 Learning & Development subgroup to submit report to Executive on six monthly basis – Complete - April 2015; Oct 2015 	<p>Ongoing</p> <p>Learning and development provided by the MSCB and each agency is in line with local competency frameworks and results in improved practice, and outcomes for children and their families.</p> <p>Training programmes are well attended and representative of the Medway workforce and translate into improving</p>

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			Appropriate spread of representation of all MSCB partners at multi agency learning events.	<ul style="list-style-type: none"> • MSCB Competency Framework to be developed by Learning and Development subgroup – In progress – June 2015 • Learning and Development Sub Group to review post three month evaluation process to improved completion rates – By September 2015 • Learning & Development subgroup to undertake annual training needs analysis – Sept 2015 		<p>practice.</p> <p>Gap analysis identifies training needs that feed into future plans.</p> <p>Post course evaluations demonstrate impact on practice.</p>
4.	Identified improvement area / desired outcome: What do we intend to achieve? Children, young people and their families report that their lives have been improved following service intervention.					
4.1	The MSCB monitors and scrutinises work undertaken by each partner to collect service user views.	Partners report to the MSCB PMQA Subgroup	Current mechanisms being used by services to collect views of children, young people and their families are established and evidenced.	<ul style="list-style-type: none"> • Section 11 Audits to demonstrate methods of service user feedback – Complete – 2014 • Partner agencies to report summary of feedback from children, young people and families in annual report to PMQA subgroup – Throughout 2015-17 	<p>Complete</p> <p>Ongoing</p>	Services evidence that they are shaped by service user feedback and fed into commissioning strategies.
5.	Identified improvement area / desired outcome: What do we intend to achieve? Include any specific numeric targets. Thresholds for services are understood and practitioners are aware of the pathways for support/their responsibilities where service thresholds are not met.					
5.1	Ensure that the Kent and Medway interagency criteria for children in need	Kent and Medway Policy and Procedures subgroup.	MSCB and single agency training is inclusive of the threshold document and it's application and	<ul style="list-style-type: none"> • Threshold document to be updated to include CADS – Complete - April 2015 	Complete	Children and families are receiving support earlier, preventing escalation requiring

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	is well understood across Medway. (The threshold document)		embedded in multi agency working.	<ul style="list-style-type: none"> MSCB Basic and Intermediate Child Protection Training to take place bi-monthly incorporating thresholds – Throughout 2014-17 	Ongoing	Children's social Care input.
				<ul style="list-style-type: none"> Briefing sessions to be held on threshold document – June/ July 2015 		<p>Audits identify through supervision that thresholds are understood.</p> <p>Decrease in the number of contacts to CADs the progress to referral and assessment.</p>
5.2	The MSCB receives an evaluation of the effectiveness and response of the Medway Early Help service	MSCB PMQA Subgroup	Early Help to families increases to support decrease in number of referrals to Tier 3.	<ul style="list-style-type: none"> Draft Early Help Strategy to be scrutinised by the Board – Complete - April 2015 	Complete	The right help to the right families by the right professionals at the right time is demonstrated through data and evaluations
				<ul style="list-style-type: none"> Early help data to be reported quarterly to PMQA in MSCB dataset – throughout 2015-17 Work with Medway Children's Action Network (CAN) to develop Early Help Offer in Medway – Ongoing 2015-17 	In progress	
5.3	Ensure that effective early help is provided through the Medway Council family support service, statutory children in need services, as well as other early help response services.	MSCB PMQA Subgroup	The number of CAF initiated by partners increases.	<ul style="list-style-type: none"> Annual CAF report to be scrutinised by PMQA – July 2015 CAF data to be reported in MSCB quarterly dataset and scrutinised by PMQA – throughout 2015-17 		The CAF process demonstrates improved/achieved outcomes for children and families through distance travelled scores

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Action number	Planning			Monitoring		
	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence
Priority objective 2 To develop and implement a strategy for co-ordination and provision of support for Children subjected to, or at risk of, Sexual Exploitation						
*these actions address the findings of the independent review of CSE in Medway conducted by John Harris)						
1.	Identified improvement area / desired outcome: What do we intend to achieve? The MSCB has a clear profile of children who are vulnerable to CSE in Medway.					
1.1	The MSCB hold a clear picture of CSE and areas of vulnerability in Medway	Kent and Medway Trafficking Children and CSE Group Medway MASE Panel	Knowledge around reporting by partners is robust and triangulated to inform CSE data and profile in Medway The MSCB is signed up to a clear CSE strategy Newly established MASE group will monitor and inform the cohort of young people affected by CSE.	<ul style="list-style-type: none"> • MSCB to identify CSE champions in partner agencies – Complete – October 2014 • MSCB CSE Protocol to be developed and agreed by Board – Complete - February 2015 • Multi-Agency Sexual Exploitation (MASE) Panel to be set up – June 2015 • MASE Panel report to be submitted to Board – September 2015 • CSE Multi-agency dataset to be developed for inclusion in the MSCB quarterly dataset – October 2015 	Complete	<p>The profile of CSE is understood by all professionals.</p> <p>Accurate data set highlighting numbers and potential numbers of cases involving CSE.</p> <p>Outcomes for children and YP affected by CSE will Improve</p>
2	Identified improvement area / desired outcome: What do we intend to achieve? Children in Medway are protected from CSE by strong preventative measures					
2.1	The MSCB and its partners support actions in response to local reviews and	Kent and Medway Trafficking Children and CSE Group	Intelligence led multi agency interventions identify key communities and young people with CSE risk is embedded	<ul style="list-style-type: none"> • Kent & Medway Trafficking and CSE subgroup to develop shared action plan – Complete – May 2015 	Complete	A better understanding of the profile of young people who are victims of CSE

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		MSCB Case file audit group		<ul style="list-style-type: none"> All training courses to make reference to CSE and missing children and to be incorporated into MSCB competency framework – September 2015 Themed CSE Audit to be undertaken and reported to Learning Lessons subgroup – July 2015 	In progress	<p>Post course evaluations demonstrate use of procedures and tools in practice</p> <p>Audits identify appropriate and responsive assessments of children at risk of CSE and can demonstrate positive outcomes.</p>
4	Identified improvement area / desired outcome: What do we intend to achieve? The needs of children and young people who have been or may be sexually exploited, and their families, have been considered when planning and commissioning local services					
4.1	MSCB have a clear picture of the services and commissioned services to support children and young people who may have been subject to Sexual Exploitation.	MSCB Case file audit group	<p>Audits of CSE cases evidences the voice of the child and family The voice of victims of CSE and their families influence service provision and development.</p> <p>Local commissioning plans for further development of specialist support services across all agencies are informed by the Medway CSE profile.</p>	<ul style="list-style-type: none"> MASE Panel to review the profile and cohort of CSE to inform shaping and commissioning of services – Throughout 2015-17 MASE Panel report to be submitted to Board – September 2015 CSE Investigation unit with co-located partners to be set up under remit of MSCB <ul style="list-style-type: none"> Events to be held – June/ July 2015 Unit established – September 2015 		Evaluations of commissioned services demonstrate that intervention has improved outcomes for the service users.

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Action number	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence
Priority objective 3 Educate children and young people to recognise risk factors to their own, and to their peers, safety and well being.						
1.	Identified improvement area / desired outcome: What do we intend to achieve? The experiences of young people in Medway who have been victims or exhibit vulnerabilities are used to inform practice.					
1.1	The MSCB quality assurance framework supports the views of children, young people and their families to be incorporated into quality assurance activity.	Partners report to the MSCB PMQA Subgroup	<p>Section 11 audits demonstrate user feedback has informed practice and service provision</p> <p>Quality assurance activity includes provision for the voice of the child and demonstrates impact on practice.</p> <p>The MSCB quality assurance framework is developed and well established.</p>	<ul style="list-style-type: none"> Section 11 audit 2013-15 to identify good examples of user engagement – Complete – January 2014 Models of good practice to be identified at the s11 champion's event – Complete - Sept 2014. Updated S11 returns to be submitted to PMQA sub group – Complete - March 2015 Updated S11 returns reported to Board – Complete - April 2015 MSCB quality assurance framework and supporting guidance developed by PMQA and signed off by Board – June 2015 Section 11 2015-17 Audit process to be agreed – September 2015 	<div>Complete</div>	MSCB can identify through section 11 activity that partners are using the views of children, young people and their families to inform practice and service design and provision.
2	Identified improvement area / desired outcome: What do we intend to achieve? Children and Young people in Medway are aware of potential safeguarding risks and are better equipped to make informed decisions to avoid harm to themselves and others					

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2.1	The MSCB engages with young people.	MSCB Development Officer and MSCB Lay members	<p>A programme of consultations with different cohorts of young people to establish what they need to know to keep themselves, and peers, safe, informs learning and development opportunities.</p> <p>The MSCB can evidence how the views of young people informs protocols and publications.</p>	<ul style="list-style-type: none"> • MSCB development officer and lay member to consult with young people at STC (May 2014) and Mid Kent college (November 2014) to gather their opinion of local service provision and how to educate young people on risk factors – Complete May/ Nov 2014 • Young Persons Safeguarding Panel to be set up - Complete – June 2015 • Young persons feedback to be a standing item and reported at each Board meeting – In progress – Throughout 2014-17 	<div>Complete</div> <div>Ongoing</div>	<p>Young people are informed directly of how their input has been used and the MSCB publish “you said we did” in Medway publications for young people.</p> <p>Young Persons safeguarding panel to be a platform where young people can raise issues and concerns around safeguarding</p>
3	Identified improvement area / desired outcome: What do we intend to achieve? Children and young people in Medway are confident of how to access services when needed.					
3.1	The MSCB supports the visibility and availability of youth services in Medway.	MSCB Young Persons Safeguarding Panel	<p>Surveys/feedback from young people evidences what services they are aware of and using , The best methods of communication and how well they identify and respond to risk.</p>	<ul style="list-style-type: none"> • MSCB website to be developed with the engagement of young people – September 2015 		<p>Number of hits to the MSCB website pages for young people</p> <p>Young people’s knowledge of local services increases evidenced in “tell us” surveys. As above date of last one and where was this reported to MSCB sub group etc.</p>

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Action number	Planning			Monitoring		
	Specific action	Lead	Success indicators	Actions and Timescales	Risk RAG rating	Impact and evidence
Priority objective 4 To reduce the negative impact on children and young people who live with Domestic abuse.						
1	Identified improvement area / desired outcome: What do we intend to achieve? There are strong links between the strategic domestic abuse groups with mutual reporting and challenge.					
1.1	The MSCB ensures appropriate communication between multi agency domestic abuse groups.	MSCB Executive MSCB Board MSCB PMQA	There is appropriate representation and attendance at these groups, including statutory and voluntary services.	<ul style="list-style-type: none"> MSCB to ensure there is mutual membership to the Medway CSP domestic abuse subgroup, the Kent and Medway groups and the MSCB – Complete - Feb 2015 Annual updates from the Kent and Medway domestic violence coordinator are presented to the MSCB – Complete – June 2015; June 2016 Domestic abuse data to be included in review of MSCB dataset – Sept 2015 	<div>Complete</div> <div></div>	Multi agency domestic abuse boards are working together
2	Identified improvement area / desired outcome: What do we intend to achieve? Multi agency processes are informed by the learning from DHR, SCRs and Case reviews.					
2.1	Medway professionals are supported to reflect upon local and national learning	MSCB PMQA subgroup MSCB Learning Lessons subgroup	Audits identify that agency responses are appropriate to the level of risk. Signposting to services is effective.	<ul style="list-style-type: none"> MSCB Development officer and Medway Council advanced practitioner to present the learning from local and national SCRs (inclusive of domestic 	Ongoing	65 multi agency professionals attended domestic abuse learning and development opportunities in July & October 2014.

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			<p>Identified missed opportunities are shared with workforce in learning and development opportunities.</p> <p>The MSCB and partners can demonstrate the local response to national reports e.g. Ofsted thematic review</p>	<p>abuse specific learning) to multi agency professionals, and Medway Domestic Abuse forum – Complete – July 2014; Oct 2014</p>		
3.	Identified improvement area / desired outcome: What do we intend to achieve? Children living with or affected by Domestic Abuse in Medway are appropriately identified and safeguarded.					
3.1	Information from incidents of domestic abuse attended by Police are shared with identified partners through the children's advice and duty service..	MSCB PMQA sub group	<p>Domestic abuse notifications are received by identified partners.</p> <p>Education settings report that they are receiving information as appropriate and are able to respond appropriately.</p>	<ul style="list-style-type: none"> Report on Domestic Abuse Notifications (DAN's) to be received by MSCB Board – Complete – June 2015 Education Safeguarding officer to ensure Education settings continue to receive DV notifications as appropriate – Throughout 2015-17 	<p>Complete</p> <p>Ongoing</p>	Education settings receiving DV notifications
3.2	Medway professionals are aware of services for children and young people affected by domestic abuse.	MSCB Learning and Development subgroup	Service provision for children and young people affected by domestic abuse is identified through regular mapping activity.	<ul style="list-style-type: none"> MSCB domestic abuse and safeguarding children training includes impact of domestic abuse on children and services available to access - Quarterly – Throughout 2014-17 	Ongoing	Three courses held in 2014-15 attended by 79 delegates. Delegates reported they are better able to find information on support services, know where to refer and are

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				<ul style="list-style-type: none"> Domestic abuse and safeguarding children train the trainer course to be held to expand opportunities to offer training – October 2015 		<p>able to recognise the indicators and impact on children</p> <p>Post course evaluations demonstrate professionals are aware of services and recognise impact of domestic abuse on children.</p>
3.3	Children who are known to live in families where there is domestic abuse have appropriate intervention and care plans in place.	MSCB PMQA subgroup	<p>Plans resulting from MARAC where there are children in the home identify and address children's needs</p> <p>The Medway MARAC engages multi agency partners effectively.</p>	<ul style="list-style-type: none"> MARAC Annual report to be presented to the Board – September 2015 MARAC data to be included in review of MSCB dataset including monitoring of repeat cases – Sept 2015 		<p>Arrangements and services designed to address domestic abuse are evidencing a positive impact on decreasing incident numbers that involve children.</p> <p>Identifies the increase in children accessing support services.</p> <p>Reduction in repeat cases of children involved to MARAC, and reduction in re-referrals to Medway CSC for domestic abuse.</p>
3.4	Ensure all professionals are aware of Honour Based abuse including FGM	MSCB PMQA sub group	Knowledge by professionals of honour based abuse, inclusive of FGM through the MSCB learning and development programme.	<ul style="list-style-type: none"> Home Office FGM elearning to be promoted through MSCB bulletin and on website – Complete - Oct 2014 MSCB to support the 	Complete	

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				Medway Youth Parliament to deliver FGM session to school staff – Complete – Sept 2014		
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				<ul style="list-style-type: none"> Learning & Development subgroup to undertake training needs analysis – Sept 2015 MSCB to ensure that services effectively address child mental health and emotional ill health and that the transition to support in adulthood is seamless 		
2	Identified improvement area / desired outcome: What do we intend to achieve? Strategies for working with vulnerable young people are Medway specific and allow for robust, child centred, multi agency working which is evidenced based and regularly reviewed.					
2.1	MSCB evidence a picture of children who are vulnerable in Medway	MSCB Board	There is a defined shared and embedded understanding of what is meant by vulnerable. Board is assured that the needs of vulnerable children and young people are being met	<ul style="list-style-type: none"> MSCB to request and consider individual reports from agencies to review the welfare of vulnerable groups of young people (annually throughout 2014-17): <ul style="list-style-type: none"> Young people in the Youth Justice System Missing from home and care Looked After children 		Annual reports from the Medway MISPERs service demonstrates quality return interviews and recognition of risk factors that are appropriately managed.
2.2	MSCB are confident that young people are receiving information around sexual health and risks	MSCB Board Sexual Health Services	Sexual health services demonstrate increase in numbers of young people receiving support and guidance Education settings have established sexual health lessons	<ul style="list-style-type: none"> Report on Sexual Health Services to be received by Board – Sept 2015 		Young people able to identify risks and how to keep themselves safe. Number of teenage pregnancies is reduced. Number of schools

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						that are signed up to the Public Health RSE package and PHSE reviews identify that schools are delivering lessons appropriately.
3	Identified improvement area / desired outcome: What do we intend to achieve? The MSCB has an established strategy, which demonstrates measurable practice improvement so that adolescents receive appropriate needs led assessment.					
3.1	Medway professionals recognise and work with young people who self harm.	MSCB Board MSCB PMQA sub group	The Kent and Medway Suicide Prevention Strategy is reducing vulnerable YP who self harm/attempt suicide Learning and development opportunities on working with children who self harm. CAMHS services report activity both at tier 2 and 3 to PMQA	The Kent and Medway Suicide Prevention Strategy to be reviewed and considered by Board – September 2015 • Data on self-harm to be included in review of MSCB dataset – Sept 2015		Decrease in the number of young people who self harm/attempt suicide A reduction in those needing CAMHS tier 3 services. Increase in the number of young people accessing support services through their GP or tier 2 CAMHS services

Action number	Planning			Monitoring		
	Specific action	Lead	Success indicators	Actions Timescales	Risk RAG rating	Impact and evidence
Priority objective 6 MSCB communications						
1.	Identified improvement area / desired outcome: What do we intend to achieve? The MSCB is established as a well known resource for children, young people and their families, the public and professionals.					

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1.1	The MSCB public profile is reviewed and developed to ensure wider awareness and use of the MSCB resources by members of the public, children, young people and their families.	MSCB Development Officer(with support of the MSCB Project Support Officer, MSCB Lay Members and young people)	<p>The launch of a new MSCB website which is accessible to the public and professionals is improved</p> <p>There are various methods of communication with the Medway workforce and the public, including children and young people.</p> <p>Establish strong MSCB multi agency communication pathways</p> <p>Improved use by the MSCB utilising social media and new technology to communicate with children, young people, their families and the</p>	<ul style="list-style-type: none"> • MSCB logo to be re-designed with the help of the young people at the Medway Secure Training Centre – Complete – July 2014 • The MSCB website to be re-launched with new branding – Complete - June 2014. • MSCB to ensure website is kept up to date – Ongoing – Throughout 2014-17 • MSCB to contribute to community events and be publicised in public spaces – Ongoing – Throughout 2014-17 	<p>Complete</p> <p>Ongoing</p>	<p>Professionals, members of the public and children and their families report that they are aware of the MSCB and its role and can access information appropriately</p> <p>Evidence of the number of 'hits on the MSCB website</p> <p>Increased awareness demonstrated through numbers of attendance at events and feedback</p>
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			<p>public.</p> <p>Continue to raise the MSCB profile with professionals, children, young people and their families with regular public facing events.</p> <p>Improved Communications for the public are created in consultation with young people.</p>	<ul style="list-style-type: none"> • Young people to be involved in the development of young people's pages of MSCB website – July – Sept 2015 • MSCB Business Manager to develop a communication strategy, with explicit reference to children and young people, schools and the voluntary sector, in partnership with core agency communications teams – October 2015 		
1.2	The MSCB develops its professional communications to ensure wider awareness and use of the MSCB resources.	MSCB Business Manager (with support of the MSCB Development Officer; Project Support Officer, MSCB Lay Members and young people)	<p>Partner websites are linked to the MSCB and contain information on the MSCB.</p> <p>The MSCB regularly publishes professional communications and contributes to single agency publications.</p> <p>Staff surveys monitor awareness of the MSCB and its activities.</p>	<ul style="list-style-type: none"> • Bi-monthly bulletins to be produced by MSCB for professionals with local news and learning opportunities – ongoing – throughout 2014-17 	Ongoing	<p>Medway practitioners report that they know about the MSCB, understand its remit and regularly receive updates regarding MSCB activity, such as learning from audits and SCRs.</p> <p>Direct feedback from members of the MSCB</p>