

Local Government  
**OMBUDSMAN**

23 September 2013

Mr Jason Wilson  
Customer Relations Investigation Officer  
Medway Council  
Gun Wharf  
Dock Road  
Chatham  
ME4 4TR

Your ref:

Our ref: 13 001 173

(Please quote our reference when contacting us and, if using email,  
please put the reference number in the email subject header)

**If telephoning please contact: 020 7217 4664**  
**email address: M.Plant@coinweb.lgo.org.uk**

Dear Mr Wilson

**Complaint by Mr Lisgarten**

Further to my letter of 17 July 2013 I have now made my final decision on this complaint. I enclose a copy of the statement that explains my reasons.

Yours sincerely



Miriam Plant  
Investigator

Enc: Statement of my final decision

*The Commission will include this complaint in the published figures for the year ending 31 March 2014. We will record the category as: Planning & Development and the decision as: Investigation complete and satisfied with authority actions or proposed actions and not appropriate to issue report S30(1B).*

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