

Please contact: Leigh Ann Thurgood  
Your ref:  
Our ref: RC/LAT/GE31/RL  
Date: 28 October 2014

**Medway**  
COUNCIL  
*Serving You*

Mr and Mrs L Lisgarten  
12 Magnolia Avenue  
Wigmore  
Gillingham  
Kent  
ME8 0TR

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Regeneration, Community and Culture  
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Dear Mr and Mrs Lisgarten

### **Petition to Remove Large Trees at Kingsfrith Playing Field.**

I refer to your recent petition requesting that Medway Council removes trees on the south side of Kingsfrith Playing Field.

As you are aware, this very long standing complaint has been investigated thoroughly by our officers over the years.

In 2013, your complaint was again fully investigated under Stages 1 and 2 of Medway Council's complaints procedure. As you remained dissatisfied, the Local Government Ombudsman further investigated your complaint and found that Medway Council had fully considered your complaint about the trees in line with our Adopted Tree Policy and arboricultural best practice and was satisfied with our actions.

To reiterate, the trees are managed in line with Medway Council's Adopted Tree Policy. We have also recently completed an independent tree safety audit of all the trees within the control of the Council which found that all the trees abutting Magnolia Avenue are in good health and require no maintenance work.

Medway Council's decision not to prune or fell healthy trees remains.

If you do not consider that the issues raised in your petition have been addressed, please refer to the procedure sent with the acknowledgment letter for a possible further course of action.

Yours sincerely

**Robin Cooper**  
Director of Regeneration, Community & Culture