# Medway Community Safety Partnership Action Plan 2014 – 2016

Quarter 1 update: April to June 2014 Quarter 2 update: July to September 2014



# **Priority 1 – Tackle Substance and Alcohol Abuse**

| Indicators   | Target  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)   |
|--|---|--|--|
| Retender drug and alcohol treatment services to better meet the need of the population   | Contract awarded and service in place   | New Service delivered by Turning Point opened on 1 July 2014. All clients transferred and staff TUPE'd successfully. Turning Point will present new recovery-focused model to CSP SEG meeting in January. TUPE - Transfer of Undertakings (Protection of Employment).  Action complete | New Service delivered by Turning Point opened on 1 July 2014. All clients transferred and staff TUPE'd successfully. Turning Point will present new recovery-focused model to CSP SEG meeting in January. TUPE - Transfer of Undertakings (Protection of Employment).  Action complete   |
| Number of users of opiates that left drug treatment successfully (free of drug(s) of dependence) who do not then re-present to treatment again within 6 months as a percentage of all those in treatment | Maintain "similar" rate to England average (as reported by Public Health England) | Q1 data not yet available but Q4 data remained "similar" to England Average of 7.8% with Medway achieving 6.3%.  | Q2 data not published, Q1 data shows a drop in the rate from 7.8% to 5.6%. It was at the beginning of Q1 that the new integrated substance misuse contract was awarded and the existing provider began the transition process across to Turning Point. It is anticipated that improvements in outcomes won't be realised for a significant period of this transition year. Turning point successfully opened the new service as planned on 1 July. |
| Commission alcohol liaison service at hospital   | Hospital alcohol project launched with full evaluation process in place.          | Two posts have been recruited to, ward in-<br>reach post still out to advert. Meeting at<br>end of August with all providers to finalize<br>the evaluation.  | All posts have now been recruited to. There are delays to the evaluation process due to IG restrictions on sharing data. Patient consent forms are being reviewed.   |
| Improved early identification and prevention of alcohol related harm   | IBA training delivered to 100 front line staff.                                   | 76 staff trained by the end of Q1.   | 130 staff trained by the end of Q2.  |

| Indicators  | Target  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)   |
|---|---|--|--|
| Explore opportunities to implement new licensing tools such as cumulative impact areas (CIA). | Evidence based recommendations are carried out and overseen by CSP.           | Safer Socialising Awards launched for Rochester Town centre.  Scoping for Purple Flag awards to be carried out.  Exploring opportunities for "reducing the strength" type campaign in the Gillingham area.  New provider is engaged to provide support to Operation Impede.  Public Health alcohol support post became vacant in June. Recruitment underway. | Public Health post has now been filled and new recruit due to start in November. This post can take forward investigations into Purple flag and licensing review meetings. |
| Launch ASSIST-Decipher in   | 4 Secondary schools in Medway are delivering the smoking prevention programme | Four schools have completed ASSIST screening and young people have been identified and trained to deliver tobacco control peer mentor program. Two more schools are currently being recruited.   | 6 schools engaged in Assist and new staff trained up to deliver the programme. Team have also developed a programme that can be delivered at the PRU.                      |

# **Priority 2 – Tackle ASB and Envirocrime**

| Indicators  | Targets      | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)  |
|---|--------------|--|---|
| Satisfaction of victims of ASB with actions taken by Police and partner agencies.   | 85%          | 84.3%  | 84.3%. Force current performance at 79%.  |
| Reduction on the number of repeat victims of ASB.   | 5%           | 4 High Risk ASB cases opened this quarter, a reduction of 7 from the previous quarter.   | 9 high-risk cases this Q2 increased of 4 from the previous quarter.   |
| Community Safety Unit to<br>screen repeat ASB<br>offender's families for<br>nomination into the<br>Troubled Families<br>programme | 100%         | Maintained at 100% via JFMP (Joint Family Management Programme) referrals, Repeat Victims management and MASB.   | 100% - All MASB families screened for MAFF nomination. All nominated ASB repeat offenders screened for MAFF referral.   |
| Number of fly tipping incidents NI196a  | 5% reduction | The Street Scene Enforcement Team dealt with 372 fly tips (13% reduction). In 75 cases, the fly tipping was gone on inspection. All of the remaining 263 fly tips were searched and evidence was retrieved in 42 cases (16%) and referred for further investigation.  77% of fly tips were removed by the team on the same day, including 120 which were dealt with proactively.  Total tonnage removed by the team was 9.32 tonnes. | The Street Scene Enforcement Team dealt with 454 fly tips, (9.2% reduction on the same quarter last year) all of which were searched. Evidence was retrieved in 67 cases (15%) and referred for further investigation.  410 fly tips (90%) were removed by the team on the same day, including 219 which were dealt with proactively.  Total tonnage removed by the team was 21.5 tonnes. |
| Number of environmental crimes reported SF1a  | 5% reduction | 792 (25% increase). This is due to the increased number of FPN's issued for littering.   | 736 (7% decrease on previous quarter).  |

| Indicators   | Targets      | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)  |
|--|--------------|--|---|
| Increase number of Fixed<br>Penalty Notices (FPN's)<br>issued<br>SF2 | 10% increase | 129 (148% increase)  | This represents an increase of 12.4% on the previous quarter and 11.5% on the same quarter last year. |
| Percentage of people<br>who feel Medway is safe<br>SF15              | 90%          | This is not collected until the year end.  CSP Consultation responses by 07/08 - 116  Very or fairly safe - 69% (80)  Neither safe nor unsafe - 13% (15)  Fairly or very unsafe - 15% (17)  Don't know - 1% (1)  Form not completed - 3% (3) | See Q1 comment.   |

### Priority 3 – Reduce Re-offending

| Indicator  | Targets  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)   |
|--|--|--|--|
| Proportion (%) of offenders who re-offend.   | To fall in line with the MoJ predicted level of re-offending. (We are not able to give a figure because this changes in each period to reflect | We are currently unable to provide any probation data. Following the separation of Probation in NPS and CRC the IT systems had to be split – the management information reporting system is not fully back up and running. The Probation Service will hopefully be able to supply for quarter 2. | The Medway actual rate of adult re- offending for January 2013 to December 2013 is 10.34 %. The actual rate is higher than the predicted rate of 8.63%. Figures always show a time lag, which reflects the period required for re-offending to take place, to be proven by court conviction or caution, collation and release of the data      |
|  | the characteristics of each cohort)  | quartor 2.   | by MoJ.  Note: this data relates to the period covered by Kent Probation.  |
| Increase the proportion of offenders in employment at termination                                | 40%  | As above.  | We are currently unable to provide probation data. Kent Probation separated into two organisations, CRC and NPS on 1st June 2014. The CRC is currently verifying data for August at County level and plans to segment the September data at team level. It is therefore anticipated that data for Medway, will become available from November. |
| Increase the proportion of offenders in suitable accommodation at termination                    | 60%  | As above.  | As above   |
| By use of 'Triage' system, reduction in 1st time entrants into the Youth Justice system (NI111). | 5% (< 275 young people)  | 38 FTE   | 40 FTE (Likely to meet target of below 275 by the end of the year)   |

#### Comment [AU]:

| Indicator  | Targets  | Q1 Update (April to June 2014)                                      | Q2 Update (July to September 2014)  |
|--|--|---|---|
| Percentage of re-<br>offending by use of those<br>who have accessed the<br>'Triage' system.  | < 50%  | 6% (equates to 1 out of 18 young people that went onto re-offend).  | 16% (4 out of 25 Young people went on to reoffend).   |
| Reduce the number of looked After Children (LAC) within the Criminal Justice System (this fits in with a new SE wide protocol to reduce LAC, which Medway has singed up to and YOT is leading on). | Reduce the<br>number of LAC by<br>10% against<br>2013/14 out-turn. | 25% (of outcomes cohort in Q1 were LAC young people)                | 13% (13 of the 98 Young people with substantive outcomes in the Q2 Cohort are LAC or POLA LAC). |
| Percentage of YOT  | < 50% <u></u>  | 36%   | 41.5%   |
| Cohort that re-offend within 6 months of completing their intervention.  |  | (inline with Q4 2013/14 notes re monitored cohort for re-offending) | (inline with Q4 2013/14 notes re monitored cohort for re-offending)                             |

<sup>\*</sup> Kent Probation were replaced by the National Probation Service and the Kent, Surrey and Sussex Community Rehabilitation Company, effective from 1<sup>st</sup> June 2014.

#### Comment [AU]:

## **Priority 4 – Tackle Domestic Abuse**

| Indicators   | Targets                                     | Q1 Update (April to June 2014)  | Q2 Update (July to September 2014)                                     |
|--|---|---|--|
| Number of high risk clients<br>referred for IDVA support<br>DA06   | Awaiting figure from OASIS, due in May 2014 | Note – there are 3 IDVA's with a CAADA recommended caseload of 25 clients each. | 132  |
| Percentage of clients where risk is reduced as a result of IDVA intervention DA07  | 68%<br>CAADA<br>benchmark                   | Total 27 clients Significant reduction 17 Moderate reduction 10                 | 97%  Total 35 clients  Significant reduction 23  Moderate reduction 11 |
| Reduce the repeat victimisation rate for those identified at higher risk of harm, making victims and their families safer                          | Below 28%<br>CAADA<br>benchmark             | 34%  Note – MARAC target below 30%.   | 38%  |
| Number of referrals to Medway Specialist Domestic Violence Court (SDVC) IDVA, where victim has been supported to attend at first or second hearing | 150<br>(Target figure<br>from OASIS)        | 36  | 51   |
| Percentage of non-Police<br>Multi Agency Risk<br>Assessment Conference<br>(MARAC) referrals  | 40%   | 32.6%   | 28%  |
| Deliver a domestic abuse awareness training to multi agency practitioners  | 100<br>practitioners                        | 55 professionals  | 86   |

## **Priority 5 – Reduce the Number of People Seriously Injured in Road Traffic Collisions**

| Indicator   | Targets  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)  |
|---|--|--|---|
| To achieve a 40% reduction in killed and seriously injured (KSI) casualties based | 5.71%<br>reduction per<br>year0rom 51<br>to 56 (+9.8%) | 13 KSI Casualties. Predicted annual outturn - On Target.  1,152 children received Road Safety Education during this quarter. | 26 Killed or Seriously Injured casualties recorded during the period 01/01/2014 to 30/06/14. Predicted 2014 KSi casualties = 52. On Target.  850 children received Road Safety Education from Safer   |
| on the 2004/08<br>average of 85.2<br>KSI's by 2020.                               |  | Ludcation during this quarter.   | Journeys Team (SJT) during July 2014, with 8 Road Safety education liaison visits in September 2014.  |
| 11013 by 2020.  |  |  | Think! Road Safety Journey Planners issued to 44 primary schools in Medway, 2000+ pupils in July 2014. The resource is intended to assist year 6 pupils and equip them with the necessary information when making the transition into secondary school, as many will be travelling independently to and from school from September. |
|   |  |  | Due to this quarter being across the summer term there has been no RUSH engagement delivered into schools. Local engagement through foundation and pupil referral units continue throughout the year at a local level through fire stations in Medway and Strood.   |
|   |  |  | There have been 4 car-cutting demonstrations delivered at Strood Fire Station during the last quarter engaging with 36 young people from various pupil referral units across Medway.  |

| Indicator   | Targets  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)  |
|---|--|--|---|
| To achieve a 20% reduction in slightly injured casualties based on the 2004/08 average of 705 casualties by 2020. | 2.85% reduction per year- Slights down by 7 to 767 (-1.0%) | 186 Slight Casualties. Predicted annual outturn - not on Target.  1,152 children received Road Safety Education during this quarter.                               | 349 Slight Injury casualties recorded during the period 01/01/2014 to 30/06/2014. Predicted 2014 Slight Injury casualties = 698. Not on Target.  850 children received Road Safety Education during July 2014, with 8 Road Safety education liaison visits in September 2014.  Think! Road Safety Journey Planners issued to 44 primary schools in Medway, 2000+ pupils in July 2014. The resource is intended to assist year 6 pupils and equip them with the necessary information when making the transition into secondary school, as many will be travelling independently to and from school from September.  Due to this quarter being across the summer term there has been no RUSH engagement delivered into schools. Local engagement through foundation and pupil referral units continue throughout the year at a local level through fire stations in Medway and Strood. |
| Deliver 'Licence to<br>Kill?' to pupils in<br>Medway attending<br>Academies, Sixth<br>forms and<br>Colleges.      | 80% of year<br>12 to<br>students                           | CaRe plans to deliver L2K to schools in Kent and Medway in 2014 are underway. No action until September 2014, school / college bookings currently being finalised. | On target. All except one secondary school in Medway have booked onto L2K performances in November and December of 2014, to commence in mid-October through to the end of November. Four additional performances to be delivered in Mid Kent College.  L2K will be delivered in Kent on 12 <sup>th</sup> 13 <sup>th</sup> 14 <sup>th</sup> November at Gravesend, Margate and Maidstone in partnership.  National RTC week is 17 <sup>th</sup> – 23 <sup>rd</sup> November KFRS will be delivering engagement across the county throughout the week using messages aimed at young drivers.  |

| Indicator  | Targets              | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)   |
|--|----------------------|--|--|
| Multi-agency motor bikes/bicycle campaign to raise awareness to drivers. March - May | 1 campaign delivered | 'Think Bike!' publicity campaign delivered during April / May. The campaign aimed to target roads users (mainly car drivers), to be more actively aware of the smaller, more vulnerable riders - both pedal and powered. The 2014 phase of the campaign sort to converse with Bikers with the addition of the 'Biker Think' roadside message that is located in Medway at junctions where there has been a KSI crash between a p2w and car. The campaign ran from 7th April until 31st May and covered Kent and Medway.  The campaign was delivered through online platforms, social media/marketing, roadside advertising, print and radio. | 'Think Bike!' publicity campaign delivered during April / May. The campaign aimed to target roads users (mainly car drivers), to be more actively aware of the smaller, more vulnerable riders - both pedal and powered. The 2014 phase of the campaign sort to converse with Bikers with the addition of the 'Biker Think' roadside message that is located in Medway at junctions where there has been a KSI crash between a p2w and car.  The campaign ran from Monday 7th April until 31st May (8 weeks) approximately and covered Kent and Medway.  The campaign was delivered through online platforms, social media/marketing, roadside advertising, print and radio. Action complete.  Young Driver, Pedal Cyclist and P2W Casualty Reduction [CaRe] sub-groups attended by the team during the quarter.  Bikeability Levels 1and2 continues to be delivered to primary schools in Medway.  Action complete. |
| Op. Enact  | 1 campaign           | Op Enact has been running over the Summer months staffed by PC's and PCSO's. As part of their duties, the Community Policing Team are working on the Peninsula targeting nuisance motorcycles.   |  |

| Indicator  | Targets                  | Q1 Update (April to June 2014)   | Q2 Update (July to September 2014)  |
|--|--------------------------|--|---|
| Working with Public Health to promote alcohol awareness sessions | Two programmes delivered | The Safer Journeys Team (SJT) supported Safety events over Easter, including Deanwood Children's Centre and the Cuxton and Halling Parents Forum, engaging with a number of families to advise on various Road Safety topics, including in-car safety. Our SJT mascot, Belisha Beacon was also on hand to support the proceedings.  The SJT supported a Summer partnership event at Mid Kent College in June, with a new Driver Simulator. The resource was well received by the students, many of whom are learning to drive. Further events planned on Medway City Estate with workplace health. | SJT supported 7 Housing, Youth Services and Community Safety events during August 2014, including Bligh Children's Centre, Strood and various sites in Gillingham and Rainham, engaging with a number of families to advise on various Road Safety topics, including in-car safety.  Other sessions delivered in partnership with Public Health included the BAE Systems Open Day [5/7], Medway Mile [25/7] and three Fresher's Fayre events in Medway at the University of Greenwich, Mid Kent College and UCA during September 2014.  KFRS are supporting Public Health on 19th November at Brompton Children's Centre with safety messages relating to drinking and cooking, in respect of the dangers of kitchen fires. |

| Indicator  | Targets  | Q1 Update (April to June 2014)  | Q2 Update (July to September 2014)  |
|--|--|---|---|
| Working collectively with partners and agencies to raise awareness of the impact of irresponsible parking outside schools in the Safer and Stronger wards. | On-going Service of the control of t | KFRS crews attended schools in Hoo, Twydall, Walderslade and Frindsbury in partnership with Medway's Safer Journeys team to deliver safe access messages to parents during national walk to school week. Included impact and consequences of irresponsible parking.  From Safer Journeys Team - A 'Life or Death' schools access initiative took place to coincide with National Walk to School Week in May. The SJT led the initiative, in partnership with KFRS, Kent Police, Parking Enforcement, Safer Communities and five schools in Medway. This involved a fire appliance driving past various schools unannounced during afternoon collection time to highlight the importance of maintaining clear emergency access at all times, particularly outside our local schools experiencing high levels of congestion.  Zigzag message banner campaign is ongoing - during Q1 10 schools have taken part, with parking enforcement visits often coinciding with the initiative to help reinforce the keep clear message. PCN figures outside schools continue to be fed back to the relevant schools as a polite reminder to park responsibly, or to ideally walk the journey to and from school. | A 'Life or Death' schools access initiative took place to coincide with National Walk to School Week last quarter. SJT led the initiative, in partnership with KFRS, Kent Police, Parking Enforcement, Safer Communities and five schools in Medway. This involved a fire appliance driving past various schools unannounced during afternoon collection time to highlight the importance of maintaining clear emergency access at all times, particularly outside our local schools experiencing high levels of congestion.  In Q2, SJT nominated the initiative for a national Modeshift Award. The initiative has since been shortlisted under the partnership award category. Winners to be announced next quarter.  Zigzag message banner campaign - ongoing. 20+ schools have taken part in 2013/14 to date [5 during Q2] with parking enforcement visits often coinciding with the initiative to help reinforce the keep clear message. PCN figures outside schools continue to be fed back to the relevant schools as a polite reminder to park responsibly, or to ideally walk the journey to and from school. |

| Indicator   | Targets                | Q1 Update (April to June 2014)  | Q2 Update (July to September 2014)   |
|---|------------------------|---|--|
| Working collectively with partners and agencies to address reckless driving at key hotspot areas within Medway to reduce KSI's. KFRS Will support Kent Police and Medway Council as requested. Consider use of Predpol as a platform. | A quarterly discussion | KFRS delivered RTC interventions during the week 9th-15th June across Kent and Medway in line with their Chief Fire Officer's Association. RTC messages delivered to young drivers and riders including driver distractions, seat belts, mobile phones, peer pressures, speed and tyre maintenance.  Potential to deliver RTC interventions with Chatham Dockside now in place.  Medway Council's Road Safety Team have made contact made with Paul Stanbridge, a Community Engagement Officer for KFRS, who currently uses a customised car [unmarked] to engage with young drivers. Potential for Road Safety to link up and attend future site events, e.g. Medway City Estate. This may assist also with ongoing Young Driver projects. | Further events planned for driving simulator resource on Medway City Estate with workplace health next quarter.  SJT supported a 'See the Hazards' campaign launch at Buckmore Park in September, led by KCC. The campaign aims to educate drivers and reduce the number of people who are killed and seriously injured on urban roads with potential for Medway to link into this in future.  Drink Drive campaign planning between partners took place this quarter in preparation for Q3.  KFRS continue to red route in their known hot spot areas to engage with riders and drivers around the impact of reckless driving. There will be a car cutting demonstration at Brompton Barracks on 19th November. Other cutting demos will be taking place during national RTC week 17th-23rd November across Kent and Medway. KFRS' engagement car will be at Chatham Dockside periodically over RTC week. |