

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

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ENGAGEMENT REGARDING KMPT INVOLVEMENT OF PEOPLE WITH LIVED EXPERIENCE POLICY

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Summary

There is a strong history in KMPT of engagement with experts by experience and recognition that the involvement of people who use services is a prerequisite to the delivery of the Trust vision and clinical strategy. By listening to and involving people with lived experience in improvement activities, we will be best placed to deliver quality services that are responsive to local needs.

The draft 'People with Lived Experience Involvement Policy' sets out the principles and practice for remunerating service users, carers and volunteers for their involvement in service improvement activities. KMPT wishes to seek feedback about the draft policy.

1. Background

- 1.1 Government policy promotes the involvement of people with lived experience in the development and delivery of local services. In 1990, the *NHS and Community Care Act* was the first piece of UK legislation to establish a formal requirement for user involvement in service planning and this has been repeated many times since e.g. Section 11 of the Health and Social Care Act (2001). The Department of Health issued *Reward and Recognition* in 2006 to set out involvement principles and to give practical advice for remunerating people with lived experience involved in service improvement activities.
- 1.2 A cultural shift is beginning to emerge whereby involving people with lived experience is no longer perceived as just a political mandate. Rather there is an increasing awareness that involvement is a genuinely worthwhile

activity with a range of benefits. In KMPT our experience over the past 10 years has demonstrated that individuals who have used services are a valued resource that, when properly engaged, can help us to improve the services which we provide. People with lived experience have a unique understanding of mental distress and can offer a different perspective about illness and care.

- 1.3 The policy seeks to define the principles of involvement and to provide clarity about the practice for remunerating service users, carers and volunteers for their involvement in service improvement activities.
- 1.4. The policy covers:
 - 1.1.1 Systematic involvement
 - 1.1.2 Involvement levels
 - 1.1.3 The responsibilities of people with lived experience whilst engaged in improvement activities
 - 1.1.4 The responsibilities of KMPT when working with people with lived experience who are engaged in improvement activities
 - 1.1.5 Expanding participation

2. Recommendations

- 2.1 Members are asked to provide feedback about the draft policy.

Lead officer contact

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Background papers



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People with Lived Experience Involvement Policy