

Let us know what you think ...



communications@kmpt.nhs.uk



[www.kmpt.nhs.uk/communities-of-excellence.htm](http://www.kmpt.nhs.uk/communities-of-excellence.htm)



FREEPOST RTCS-SBAL-KBUK  
KMPT Patient Experience  
St Martin's Hospital, Canterbury  
Kent, CT1 1TD

## Our Vision for Communities of Excellence

KMPT is committed to bring together its expertise into three clinical communities in Dartford, Canterbury and Maidstone. This change will deliver demonstrable clinical excellence across the range of services provided.

We will provide accessible, responsive care, with compassion within these communities and will work collaboratively with our partners to reach into the community.

Service users, their families and carers will be able to access care closer to home and our buildings will offer a high quality environment which will enhance the therapeutic experience.

Clinical  
Expertise/  
Leadership

Excellent  
Clinical  
Outcomes

Care and  
Compassion

Accessible  
and  
Responsive  
Services

High Quality  
Environment

*respect - open - accountable - working together - innovative - excellence*

## Our vision for Communities of Excellence

Kent and Medway Partnership Trust (KMPT) is committed to delivering excellence in all that it does through:

- improving service user and carer **access** to services
- implementing a **recovery** based model of care
- implementing **innovative** models of care collaboratively with partner organisations.

KMPT plans to bring together its expertise, into three clinical communities, which will deliver demonstrable clinical excellence across the range of services provided.

- We will deliver accessible, responsive care, with compassion within these communities
- We will work collaboratively with partners and reach into the community, delivering care closer to home for our service users, their families and carers
- Our buildings will offer a high quality environment which will enhance the therapeutic experience

Each of our three Communities of Excellence will be underpinned by a “Hub and Spoke” model of care which will allow us to deliver specialist inpatient care to those service users who need a high intensity of support from three main locations – Dartford, Maidstone, Canterbury. Each of these sites will provide support to our community teams who will work collaboratively with partner agencies to provide high quality community and primary mental health care to the communities we serve.

## Let us know what you think ...

Involving local people, and in particular those who use our services, in the work of the Trust is absolutely critical to our success. We welcome feedback about any aspect of our services and in particular we would like to hear from you about these ideas.

There are a number of ways to feedback\*:

- Email us [communication@kmpt.nhs.uk](mailto:communication@kmpt.nhs.uk)
- Write to us at our freepost address

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The opportunity to feedback about the Communities of Excellence will close at the end of August 2014. Once we have had a chance to review the feedback received, we will publish a response in September 2014 via our website.

*\*If you would like to receive this information in a different format, contact the Patient Experience Team and they will be happy to help you.*

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