

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

8 APRIL 2014

WORK PROGRAMME

Report from: Neil Davies, Chief Executive

Author: Rosie Gunstone, Democratic Services Officer

Summary

This report advises Members of the current work programme for discussion in the light of latest priorities, issues and circumstances. This report gives Members the opportunity to shape and direct the Committee's activities.

1. Budget and Policy Framework

- 1.1 Under Chapter 4 – Rules, paragraph 22.1 (v) General terms of reference, each overview and scrutiny committee has the responsibility for setting its own work programme.

2. Background

- 2.1 Appendix 1 to this report sets out the existing work programme for the Committee.

3. Agenda planning meeting

- 3.1 Members will be aware that Overview and Scrutiny Committees hold agenda planning meetings on a regular basis. These give officers guidance on information Members wish them to provide when scrutinising an issue.
- 3.2. The last agenda-planning meeting took place on 20 March 2014.
- 3.3. The topic of physiotherapy re-procurement was also discussed and further details will be sought prior to this meeting to determine whether the changes constitute a substantial variation or development of service. It will then be for the Committee to determine whether to deal with the matter as a briefing note (if it is not considered as substantial) or as a full item if it is.
- 3.4. Subsequent to the agenda planning meeting, discussion took place about a referral to this Committee from the Regeneration, Community and Culture

(RCC) Overview and Scrutiny Committee on the schools notification pilot. This pilot relates only to children and as such does not fall within the remit of this Committee. The RCC Committee asked for a briefing note on the schools notification pilot to be circulated to all members and this is in hand.

4. Forward plan

- 4.1. The forward plan of forthcoming Cabinet decisions is published on the web as follows:

<http://democracy.medway.gov.uk/mgListPlanItems.aspx?PlanId=191&RP=115>

- 4.2. The following items listed on the forward plan relate to the terms of reference of this Committee. The Committee is asked to identify any items it may wish to consider as pre-decision scrutiny (where dates permit) in addition to those listed in Appendix 1.

Item	Date
Gateway 3 Contract Award: Carers Support	8 April 2014
Gateway 4 Procurement Post Project Completion Review: Homecare and Extra Care Services	13 May 2014
Gateway 4 Procurement Post Project Completion Review: Integrated Social Care Systems	13 May 2014
Task Group Review on Health Inequalities	13 May 2014
Cabinet Advisory Groups (all O&S Cttes)	10 June 2014
End of Year Performance report	15 July 2014

5. Care Quality Commission – inspection of Medway Maritime Hospital

- 5.1. A letter has been received from the Care Quality Commission advising the Chairman of this Committee of the April-June 2014 CQC Inspection programme, a copy of which is attached at Appendix 2. A copy of the letter has also been forwarded by Democratic Services to the Chairman of the Children and Young People's Overview and Scrutiny Committee. The programme includes an announced inspection of Medway NHS Foundation Trust. The CQC is signalling its intention to make contact with relevant Health and Adult Social Care Overview and Scrutiny Committees before inspections take place to provide an opportunity for Committees to advise on how best the CQC may gather people's experiences of care and to share information they have about the services subject to inspection. Committees may also send information to the CQC now. After any NHS Inspections the CQC will invite local health overview and scrutiny committees to participate in Quality Summits to discuss inspection findings and any improvement action needed.

- 5.2. In view of the Inspection timescales in relation to the programme of Medway Council's Overview and Scrutiny Committee meetings it is suggested that the

Deputy Director, Customer Contact, Leisure, Culture, Democracy and Governance should be authorised to respond to any inspection related communications received from the CQC as appropriate after consultation with then the Chairman and spokespersons of this Committee and of Children and Young People's Overview and Scrutiny Committee.

6. Financial and legal implications

- 6.1. There are no financial or legal implications arising directly from this report.

7. Recommendations

- 7.1. Members are asked to consider whether to amend the existing work programme (attached as Appendix 1 to this report);
- 7.2. Members are asked to determine how to deal with the item on physiotherapy re-procurement once further details are received (this will be by means of a verbal update at the meeting) either by means of a briefing note or a meeting of the Committee;
- 7.3. Members are asked to note the proposed action in relation to the reference from Regeneration, Community and Culture Overview and Scrutiny Committee on the topic of schools notification pilot as set out in paragraph 3.4 above;
- 7.4. Members are asked to authorise the Deputy Director, Customer Contact, Leisure, Culture, Democracy and Governance to respond to an inspection related communications from the CQC as appropriate after consultation with the Chairman and spokespersons of this Committee and of Children and Young People's Overview and Scrutiny Committee as set out in paragraph 5 of this report.

Lead officer contact

Rosie Gunstone, Democratic Services Officer

Telephone: 01634 332715 Email: rosie.gunstone@medway.gov.uk

Background papers - none

APPENDIX 1

Work Programme
Health and Adult Social Care Overview and Scrutiny Committee

Item	Work type	Responsible officer	Objectives
08 APRIL 2014			
Acute mental health inpatient bed update	Community issue	Ian Ayres, Chief Officer, NHS West Kent	To scrutinise progress on the implementation plan (and every meeting until further notice)
Quarter 3 performance report	Performance reviews	Anthony Lewis	To consider and comment on Quarter 3 performance
Health and Wellbeing Board	Performance reviews	Dr Barnett/ Barbara Peacock	To receive an update on the progress of the Health and Wellbeing Board from representatives of the Board
Update on patient transport	Member item	Ian Ayres, Chief Officer, NHS West Kent/ Helen Medlock	To receive an update on progress (with written update by February 2014)
Health inequalities	Policy development	Rosie Gunstone/ Dr Barnett/Dr Whiting	To consider the in-depth review into health inequalities
24 JUNE 2014			
Support for carers and quality of care/value for money from service providers of social care across Medway	Community issue	David Quirke-Thornton	A report to set out how the funding for carers is spent and quality of care across Medway
Update on Francis Inquiry (Medway Council)	Community issue	Barbara Peacock/ Dr Barnett	To consider the progress made by the Local Authority in response to the Francis Inquiry recommendations
Schools Notification Pilot	Other	Kirsty King	To consider a reference from Regeneration, Community and Culture Overview and Scrutiny Committee
19 AUGUST 2014			
Mental Health Services in Medway Task Group – review of recommendations	Policy development	Barbara Peacock / Dr Barnett / partners	Six month review of recommendations (date tbc)
Quarter 4 performance report	Performance review	Anthony Lewis	To consider and comment on the Quarter 4 performance (date tbc)
30 SEPTEMBER 2014			
Dementia services to meet future needs	Service information	David Quirke-Thornton	To consider an update report on the changes to dementia support services (date tbc)

Item	Work type	Responsible officer	Objectives
Progress re adult mental health social work over next three years	Other	David Quirke-Thornton	To scrutinise progress on the service (date tbc)
Quarter 1 performance report	Performance review	Anthony Lewis	To consider and comment on the Quarter 1 performance (date tbc)
11 DECEMBER 2014			
Quarter 2 performance report	Performance review	Anthony Lewis	To consider and comment on the Quarter 2 performance (date tbc)
31 MARCH 2015			
Quarter 3	Performance review	Anthony Lewis	To consider and comment on the Quarter 3 performance (date tbc)
DATE TO BE DETERMINED			
Mortality figures from Medway Maritime Hospital	Community issues	to be agreed	To scrutinise progress by the independent working group set up to consider mortality figures for the hospital (*every six months from 28/01/2014)
Further information on public access defibrillators	Community issues	Geraint Davies SECamb	To receive further feasibility study on Public Access Defibrillators
Local Welfare Provision in Medway	Community issue	David Quirke-Thornton	Update on the Local Welfare Provision in Medway (dealt with as a briefing note)

Note: Six monthly updates were requested by means of briefing notes on the action plans from the Mortality Working Group – starting July 2013 (next update to be dealt with at the Member briefing scheduled for early New Year) and *subsequently to coincide with attendance by Chief Executive of Hospital.

Dates of future meetings:

2014: 8 April

Work completed in 2013/2014:

9 April 2013

- Kent and Medway annual adult safeguarding report – Briefing Note
- Balmoral Gardens – relocation of GP surgery – Briefing Note March 2013
- Update on Health Care Networks – Cancer, Cardiology and Urology – Briefing Note
- Quarter 3 performance report
- Report of the Mid Staffordshire NHS Foundation Trust Public Inquiry: Implications for Medway Council (Francis report)
- NHS Powerpoint presentation – Mid Staffs FT Public Enquiry
- Health scrutiny – changes to legislation
- Phlebotomy changes

25 June 2013

- End of year performance report 2012/2013
- Phlebotomy changes
- Physiotherapy service changes
- Annual report on complaints and compliments
- NHS 111

20 August 2013

- Quarter 1 performance report
- Review into quality of care and treatment at Medway NHS Foundation Trust
- Accident and Emergency pressures
- Re-commissioning of drug and alcohol services
- Physiotherapy update
- Councillor Brake to be held to account

11 November 2013 (Special meeting)

- CQC report on maternity services – Medway Maritime Hospital

18 December 2013

- In-depth task group on mental health
- Patient Transport
- Quarter 2 performance report
- Feedback from Secretary of State – acute mental health inpatient bed report
- Implementation plan on acute mental health inpatient bed reconfiguration
- Annual Public Health report
- Petition – St Mary's Medical Centre
- Proposed capital and revenue draft budgets 2014/15

28 January 2014

- CQC report on maternity services – Medway Maritime Hospital
- NHS 111 update and report on public access defibrillators
- Update on the Francis Inquiry (Mid Staffs) – NHS
- Mortality figures from Medway Maritime Hospital
- Acute mental health inpatient bed update

For the attention of the local health/social care overview and scrutiny committee chair**April-June 2014 CQC Inspection Programme**

Dear health/social care overview and scrutiny committee chair,

I'm pleased to inform you of our inspection plans for April-June 2014/15, where we will be carrying out inspections in the following sectors:

- Acute Hospitals
- Mental Health
- Community Health
- NHS GP Practices and GP out of hours services (we are inspecting a sample of GPs and out of hours services in 12 clinical commissioning group areas to test our new approach)

A list of the trusts and CCG areas is shown at the end of this letter. We will be making contact with your committee/s before an inspection if you are based in any of the areas covered by these services and trusts. This will give you a chance to advise us how we can best gather peoples' experiences of care, and give you the opportunity to share information you have about these services.

You can also send us information now. The table below gives you the email boxes you can use. If you have information that cuts across different services, please send it to whichever mailbox you feel is most relevant and we will make sure the information gets to the right inspection team.

There are some differences in our approach to inspecting different services, but they all aim to answer five key questions about an organisation:

- Is it **safe**?
- Is it **effective**?
- Is it **caring**?
- Is it **responsive** to people's needs?
- Is it **well-led**?

All NHS acute hospitals will now be rated as outstanding; good; require improvement; or inadequate. We are developing our approach to ratings in other sectors.

We would like you to share any feedback which is relevant about the quality of care provided by these organisations and any of the services they provide. This includes evidence of high-quality care as well as concerns you have identified. We will use your information to help the inspection team plan the inspection and what to look for on the inspection.

We may summarise the information you send us in the data pack we produce for each organisation, unless you specifically ask us not to. The evidence will not contain personal or confidential information and we understand that any references to examples you share will be anonymised.

During April-June we will also be carrying out inspections of Adult Social Care services. Some of these will test our new approach to inspecting these services and some will use our current approach. These are all unannounced and therefore we will not be publishing the details. However we would be interested in any information you may have about adult social care services in your area. You can contact us via ascinspections@cqc.org.uk or by phoning 03000 616161. You can also discuss these inspections with your local CQC contact.

After the NHS inspections, CQC will hold Quality Summits to discuss the inspection findings and any improvement action needed. The local health overview and scrutiny committees will be invited to take part in the Quality Summit.

Please note: We will continue to make sure you have a local CQC contact and be able to discuss our inspections with them. We would also encourage you to [sign up for our new e-mail alerts](#) about inspections of your local care services.

Yours sincerely

Professor Sir Mike Richards, Chief Inspector of Hospitals
Professor Steve Fields, Chief Inspector of General Practice
Andrea Sutcliffe, Chief Inspector of Adult Social Care

April-June 2014 Inspection Details

Organisation	Type	Inspection Start Date	Contact details for feedback
Medway NHS Foundation Trust	Acute Hospitals	23/04/14	<p>By e-mail to: hospitalinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.</p> <p>By calling 03000 616161</p>
Northern Lincolnshire & Goole Hospitals NHS Foundation Trust			
Sherwood Forest Hospitals NHS Foundation trust			
Burton Hospitals NHS Foundation trust			
Nottinghamshire Healthcare NHS Trust (Combined with CHS)	Mental Health + community mental health trust	28/04/14	<p>By e-mail to: chinspections@cqc.org.uk</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections.</p> <p>By calling 03000 616161</p>
United Lincolnshire Hospitals NHS Trust	Acute Hospitals	29/04/14	<p>By e-mail to: hospitalinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.</p> <p>By calling 03000 616161</p>
North Cumbria University Hospitals Trust			
East Lancashire Hospitals NHS Trust			
George Eliot Hospital NHS Trust			
Colchester Hospital University NHS Foundation Trust	Acute Hospitals	06/05/14	<p>By e-mail to: hospitalinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.</p>
Tameside Hospital NHS Foundation Trust			
Sheffield Children's NHS Foundation trust			

Royal National Orthopaedic Hospital NHS Trust			By calling 03000 616161
Birmingham & Solihull Mental Health NHS Foundation Trust	Mental Health trust	13/05/14	<p>By e-mail to: mhinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections.</p> <p>By calling 03000 616161</p>
Liverpool Community Health NHS Trust	Community health trust	13/05/14	<p>By e-mail to: chinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections.</p> <p>By calling 03000 616161</p>
Humber NHS Foundation Trust (Combined with CHS)	Mental Health + community health trust	19/05/14	<p>By e-mail to: chinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections.</p> <p>By calling 03000 616161</p>
Alder Hey Children's NHS Foundation Trust North West London NHS Trust Surrey & Sussex Healthcare NHS Trust Brighton & Sussex University Hospitals NHS Trust	Acute Hospitals	20/05/14	<p>By e-mail to: hospitalinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.</p> <p>By calling 03000 616161</p>
Camden & Islington NHS Foundation Trust	Mental Health trust	27/05/14	<p>By e-mail to: mhinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections.</p>

			By calling 03000 616161
Cambridgeshire Community Services NHS Trust	Community health trust	27/05/14	By e-mail to: chinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections. By calling 03000 616161
The Royal Orthopaedic Hospital NHS Foundation Trust	Acute Hospitals	03/06/14	By e-mail to: hospitalinspections@cqc.org.uk .
North Middlesex University Hospital NHS Trust			Please ensure that the subject line of your e-mail is [Trust name] Q1 Acute Hospital Inspections.
Isle of Wight NHS Trust			By calling 03000 616161
Wye Valley NHS Trust			
Avon & Wiltshire Mental Health Partnership NHS Foundation Trust	Mental Health trust	09/06/14	By e-mail to: mhinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections. By calling 03000 616161
Kent Community Health NHS Trust	Community health trust	10/06/14	By e-mail to: chinspections@cqc.org.uk . Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections. By calling 03000 616161

Bradford District Care Trust (Combined with Community health services)	Mental Health + community health trust	16/06/14	<p>By e-mail to: chinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Combined Mental Health Inspections / CHS Inspections.</p> <p>By calling 03000 616161</p>
Surrey & Borders Partnership NHS Foundation Trust	Mental Health trust	16/06/14	<p>By e-mail to: mhinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections.</p> <p>By calling 03000 616161</p>
Birmingham Community Healthcare NHS Trust	Community health trust	24/06/14	<p>By e-mail to: chinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 CHS Inspections.</p> <p>By calling 03000 616161</p>
Calderstones Partnership NHS Foundation Trust	Mental Health trust	07/07/14	<p>By e-mail to: mhinspections@cqc.org.uk.</p> <p>Please ensure that the subject line of your e-mail is [Trust name] Q1 Mental Health Inspections.</p> <p>By calling 03000 616161</p>
Dorset	CCG area	Lists of individual GP practices and out of hours inspection dates in CCG areas will be announced on our website shortly	<p>By email: enquiries@cqc.org.uk</p> <p>By calling: 03000 61 61 61</p>
South Warwickshire	CCG area		By email:

			enquiries@cqc.org.uk By calling: 03000 61 61 61
West London (Kensington and Chelsea/Queens Park and Paddington)	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Merton	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
West Cheshire	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
West Kent	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Lincolnshire	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Tameside and Glossop	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Enfield	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Cumbria	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
North East Essex	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61
Brighton and Hove	CCG area		By email: enquiries@cqc.org.uk By calling: 03000 61 61 61

