

Serving You CHILDREN AND YOUNG PEOPLE OVERVIEW AND SCRUTINY COMMITTEE

10 DECEMBER 2013

COUNCIL PLAN 2013/14 QUARTER 2 PERFORMANCE MONITORING

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and partnerships

Contributors: Children and Adults Directorate Management Team

Corporate Performance and Intelligence Team

Summary

This report summarises the performance of the Council's Key Measures of Success for July – September (Quarter 2) 2013/14 as set out in The Council Plan 2013/15. The following information is provided for the relevant Council priority for this committee:

 Summary of key measures of success (performance indicators) including service comments

Where we performed well

- Half of our key measures of success where we have set targets and report on a quarterly basis are achieving target, which is an improvement since last quarter where the figure was 30%
- 57% of these key measures have improved since the previous quarter. This
 compares favourably with the previous quarter when only 45% of the
 measures had improved.

Areas for improvement

 38% of our key measures reported quarterly are significantly under performing (compared with 63% in the previous quarter)

1. Budget and Policy Framework

1.1 This report summarises the performance of the Council's Key Measures of Success for Q2 2013/14 as set out in The Council Plan 2013/15.

2. Background

2.1 This report sets out the performance summary for 2013/14 against the relevant Council priority for this committee:

Medway's Priorities

- Children and young people have the best start in life in Medway
- 2.2 The layout of the report is as follows:
- 2.2.1 Section 3 an overall summary showing where we performed well and where we did not perform well.
- 2.2.2 Sections 4 this section shows how we have performed in respect of the relevant Council priority for this committee.
- 2.3 It focuses on how we have performed against targets, and compares current performance against both the previous quarter (short trend), and also the average data for the previous 4 quarters (long trend).
- 2.4 Detailed background information supporting this report can be found at:
 - Appendix 1 Performance tables detailed reports on 43 key measures

3. Summary of performance

3.1 Where we performed well in Quarter 2 2013/2014

There are 43 CYP O&S key measures of success that are monitored to assess the delivery of the Council Plan, of which 39 relate to the Council priority "Children and young people have the best start in life". Not all of these measures have been reported for Q2 resulting in the differences in the number of measures outlined in the summary below. There are various reasons for this, including new indicators that have no historical data to compare against, indicators that are not reported each quarter and indicators where the data has not been available by the reporting deadline.

- 13 out of 26 Council Plan Key measures of success were on target/exceeded their target. This compares with 8 out of 27 in Quarter 1 2013/14 and 12 out of 33 in 2012/13.
- 20 out of 35 of Key measures of success improved over the short term (compared with the previous quarter, where comparative data is available). This compares with 9 out of 20 for Quarter 1 2013/14.
- 13 out of 29 Key measures of success improved over the long term (compared with average performance over previous four quarters). This compares with 8 out of 20 of Key measures of success in the last quarter which had improved over the long term.

3.4 Where we did not perform well in Quarter 2 2013/14;

- 10 out of 26 Key measures of success were significantly below target, compared to 17 out of 27 in Quarter 1.
- 10 out of 35 Key measures of success have decreased in performance over the short term (compared with the previous quarter), compared with 9 out of 20 in Quarter 1.
- 14 out of 29 Key measures of success have decreased in performance in the long term (compared with average performance over previous four quarters), compared with 10 out of 20 in Quarter 1.

4. Children and young people having the best start in life

4.1 **Customer Perception**

Percentage of respondents who agree that Medway's services enable children and young people to have the best start in life.

Q2 13/14 (%)	Q1 13/14 (%)	Q2 12/13 (%)	Short Trend	Long Trend
60	47	56		

Source: Quarterly Tracker. Short Trend: Comp with previous quarter. Long Trend: Comparison with same period previous year.

4.2 Key measures of success - Summary

Details of the 38 key measures of success for this Council priority are included in Appendix 1.

Of the 38 measures of success for this council priority we track performance on 32 on a quarterly basis, with 6 measured annually. We do not set targets for all measures – eg we have not set a target for the number of children placed in SEN provision out of area, but do monitor our performance over time. This quarter we can measure performance against target for 22 measures.

11 out of 22 measures of success have achieved/exceeded target 17 out of 31 measures have improved since last quarter (we do not have data for 1 measure to be able to make that comparison)

Service Comments

4.3 Special educational needs - SEN strategic plan

The council has been successful in its bids for funding from the Education Funding Agency to support the expansion of existing SEN provision. Funding has been received to support the expansion of Abbey Court School and Danecourt School. The Council's Cabinet will be asked to approve strategic proposals for the development of additional SEN provision utilising this and other sources of funding in the autumn.

4.4 Performance in schools, especially at Key Stage 2

Results in key stage 1 improved on 2012, closing the gap completely to match national attainment for L3 reading, L2B+ mathematics, and above the national average for L2+ mathematics.

The phonics check in year 1 showed an improvement and the gap to the national average has begun to close.

Results at the end of key stage 2 for the percentage of pupils gaining level 4 or better in reading and writing and mathematics increased by 2 percentage points to 70%, closing the gap with the national average to 5 percentage points. Overall for state funded schools in England, there was no change for this measure, which remained at 75% in both 2012 and 2013.

4.5 Supporting the transition of children with special needs to adult services

The statement of purposes for the Napier Unit and Birling Avenue has been changed to accept young adults from 16 onwards to support a better transition to adult services.

4.6 Establishing a 'triage' approach to children's social care services

The introduction of a triage service continues to have a positive impact on Medway's performance. The rate of referrals has dropped to be much more in line with the rate of referrals of other local authorities, suggesting the more appropriate application of thresholds. The performance indicator for the rate of re-referrals continues to fall appropriately. The proportion of referrals that go on to receive an assessment is increasing, again to be more in-line with other authorities.

4.7 'The voice of the child'

Work is being undertaken to baseline current engagement activity. Whilst engagement activity is undertaken across children's social care services, not all of it is formally recorded, or aggregated to identify ways in which services should be developed or improved. An engagement strategy is being developed with the help of a group of looked after children and a review of information and contact leaflets for looked after children is underway.

Youth Parliament and Young Commissioners have supported the development of commissioning intentions for Medway Council and the Clinical Commissioning Group for the first time.

4.8 Local Healthwatch

The local healthwatch service is being formally launched across Medway with key events planned to take place week commencing 14 October. The website has been launched and the performance of the provider is being monitored.

4.9 'Core logic'

All data held in RAISE with the exception of documents, has now been migrated to Frameworki. This second phase of data migration ensured data protection requirements were upheld, by migrating data that can be held in appropriate retention periods. The documents are due to be migrated when Adult Social Care go live. At this point, there will be no requirement for users to view RAISE to look at historic information.

Support from specialist 'floorwalker' staff has been extended until the end of October 2013, to continue supporting services with their use of the system and allow the Systems Support team to dedicate time to the implementation of Frameworki for Adult Social Care.

4.10 Medway Action for Families

Medway Action for Families continues to meet national targets and is being seen as an area of good practice in both its strategic vision and operational implementation with over 360 families identified.

Year 1 targets: Medway was one of 20 (from 155 local authorities / councils), to hit year 1 targets, and has received 'payment by results' of 60% where nationally this is at 15%.

Year 2 targets: Medway is already ahead and on target for year 2 and remains a top performing area. The Department for Communities and Local Government (DCLG) are coming to Medway in December to look at how we are developing the programme.

Medway Council has been categorised as a level 1 evaluation area (only 10 of 155 Councils received this), meaning we will have support and additional evaluation of the programme and will be given national recognition for doing so.

The multi agency pooled resource continues to grow and now the previous 'Integrated Prevention Service' has fallen under the umbrella of Medway Action for Families (MafF) to look at a tier 2 service that stops families becoming 'troubled'.

4.11 Other comments

Medway Council is committed to reducing the reliance on Bed and Breakfast accommodation for young people aged under 25. As at the 30th September 2013, there were no young people residing in Bed and Breakfast accommodation placed by Children's Services and two households headed by a person aged 18 or under placed by Housing Services.

In total, during the 2nd quarter, six households headed by a person aged 18 or under were placed in Bed and Breakfast accommodation by Housing

Services. For those that left Bed and Breakfast accommodation during the quarter, the average length of stay was 2.21 weeks.

5. Risk management

- 5.1 Risk helps to deliver performance improvement and is at the core of decision-making, business planning, managing change and innovation. It is practised at both management and service delivery level and enables the effective use of resources, secures the assets of the organisation and its continued financial and organisational well-being.
- 5.2 The purpose of the Council Plan performance monitoring reports during the year is to enable managers and members to manage the key risks identified in delivering priorities.

6. Financial and legal implications

6.1 There are no finance or legal implications arising from this report.

7. Recommendations

7.1 It is recommended that

Members consider the second quarter performance against the Key Measures of Success used to monitor progress against the Council Plan 2013/15.

8. Suggested reasons for decision(s)

8.1 Regular monitoring of performance by management and members is best practice and ensures achievement of corporate objectives.

Lead officer contact

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Background papers

Council Plan 2013/15

Appendix 1

Medway Serving You

Council Plan Monitoring - Q2 2013/14

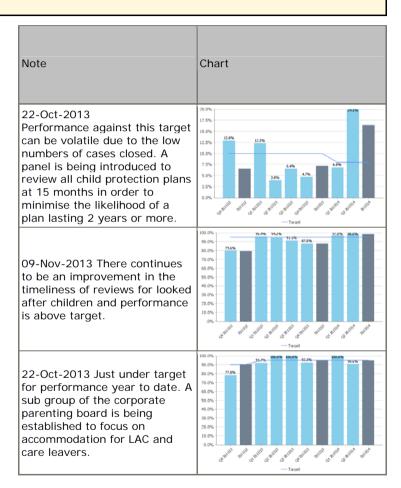
PI Status	Trend Arrows	Success is
This PI is significantly below target	The performance of this PI has improved	Higher figures are better
This PI is slightly below target	The performance of this PI has worsened	Lower figures are better
This PI has met or exceeded the target	The performance of this PI is static	N/A - Desired performance is neither too high nor too low
This PI is data only. There is no target and is provided for reference only.	The long trend measures average performance over the previous four quarters	
N/A – Rating not appropriate / possible	The short trend measures performance since the previous quarter	

2.0 Children and young people have the best start in life in Medway

2.1 Ensure the most vulnerable children & young people are safe

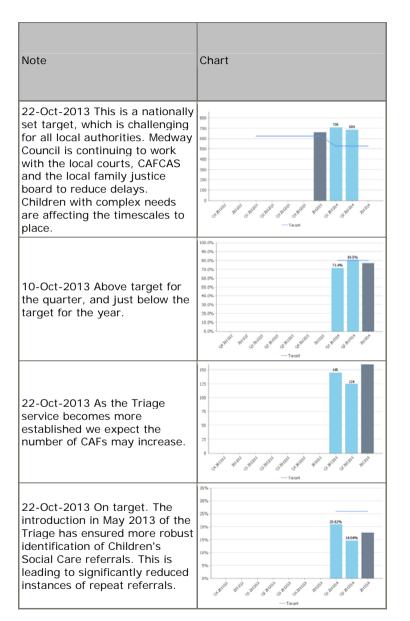
Code	Short Name	Success
PAF- CF/C21 NI 64	Child Protection Plans lasting 2 years or more	
PAF- CF/C68 NI 66	Looked after children cases which were reviewed within required timescales	•
NI 147	Care leavers in suitable accommodation	•

2011/	2012/ 13	Q1 2013/ 14	Q2 201	Q2 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
6.5%	7.1%	6.8%	24.1%	8.0%		•	•	8.0%
79.4%	87.5%	97.0%	98.0%	95.0%		•	•	95.0%
90.0%	94.9%	100.0	94.6%	95.0%		•	•	95.0%



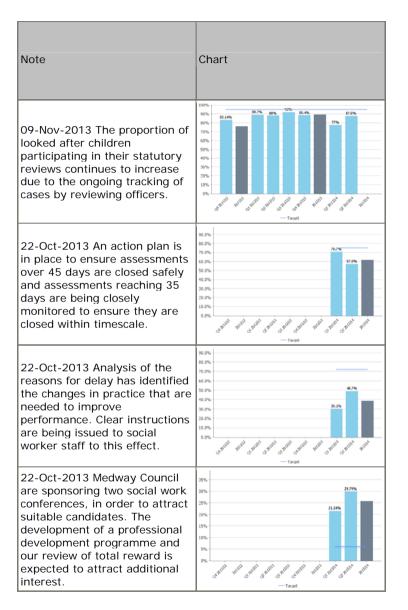
Code	Short Name	Success
A1	Average time between a child entering care and moving in with adoptive family	
CA06	NEW Percentage of child protection cases where children have participated in their plans or reviews	•
CA08	NEW Number of CAFs	•
CA10	NEW Rates of re-referrals within 12 months of a previous referral	

2011/ 12	2012/ 13	Q1 2013/ 14	Q2 201	22 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
	660	705	684	526		•	N/A	526
		71.4%	80.5%	80.0%	>	•	•	80.0%
		145	124	N/A		•	•	N/A
		20.82	14.54	26%	②	•	N/A	26%



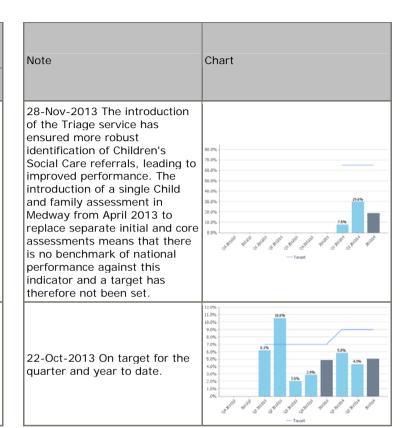
Code	Short Name	Success
CISRS1	LAC Participation in Reviews	•
N14	NEW (N14) Timeliness of assessments	•
N15	NEW (N15) Timeliness of Initial Child Protection Conference	•
N23	NEW (N23) Vacancy rate of social workers	

2011/ 12	2012/	Q1 2013/ 14	Q2 201	Q2 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
76%	89.28	77%	87.5%	95%		•		95%
		70.7%	57.0%	75.0%		•	•	75.0%
		30.1%	48.7%	72.0%		•	•	72.0%
		21.34	29.79 %	6%		•	.	6%



Code	Short Name	Success
N9	NEW (N9) Percentage of referrals leading to the provision of a social care service	•
NI65-2	% of children becoming the subject of a child protection plan for a second or subsequent time within 2 years	

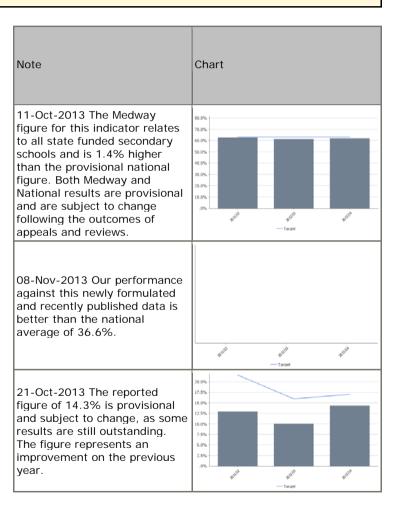
2011/	2012/	Q1 2013/ 14	Q2 201	Q2 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
		7.5%	29.6%	-		•	•	-
	4.8%	5.8%	4.3%	9.0%		•	•	9.0%



2.2 Champion high standards in schools

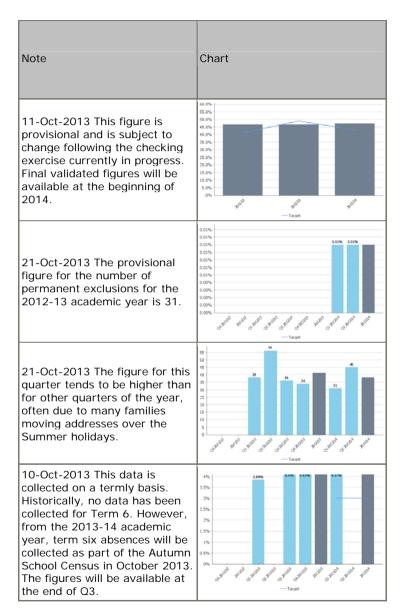
Code	Short Name	Success
SE KS4a	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths (LAA) (formerly NI 75)	•
EY2	The achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20% of children and the mean	
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) (LAA)	•

2011/	2012/ 13	Q1 2013/ 14	Q2 201	Q2 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
62.5%	61.2%	Not me	Not measured for Quarters					
		Not me	Not measured for Quarters					
12.9%	10.0%	Not me	asured	for Quai	rters			17.0%



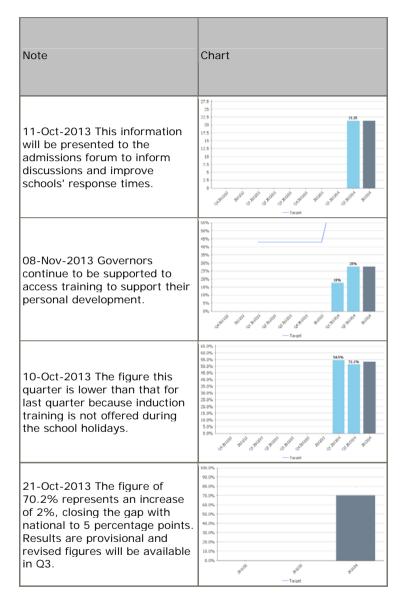
Code	Short Name	Success
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths	
CA13	NEW Permanent exclusion rates - % of children excluded from school	
EDU1	The number of children who are missing from education (including all children who are of statutory school age who are not on a school roll or in alternative provision).	
EDU3	% of young people who are absent from school for 15% or more days in the school year.	

2011/ 12	2012/ 13	Q1 2013/ 14	Q2 201	3/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
46.4%	46.4%	Not me	asured	for Quai	rters			43.0%
		0.01	0.01	-	<u></u>		N/A	-
	41	31	45	-	<u></u>	•	•	-
	5.96 %	4.37 %	N/A	3%	N/A	N/A	N/A	3%



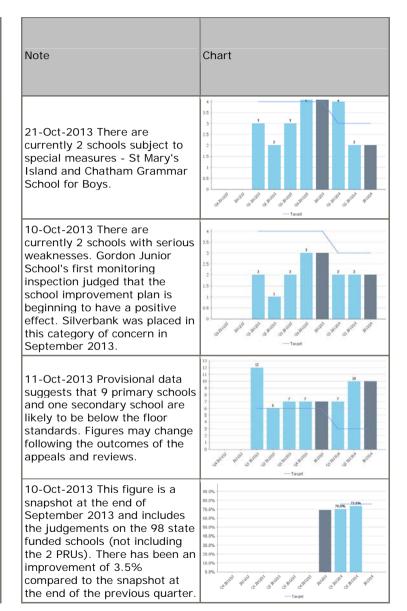
Code	Short Name	Success
EDU4	NEW The average time taken to secure suitable education for those placed under Medway Council's fair access protocols	•
SCSC T1	% of governors accessing governor training	•
SCSC T2	NEW % of governors appointed in the previous 4 quarters who have accessed induction training by the end of this quarter.	•
SE KS2	Achievement at level 4 or above in Reading, Writing and Mathematics at Key Stage 2 (Threshold)	•

2011/	2012/ 13	Q1 2013/ 14	Q2 201	3/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
		N/A	21.2 5	-		N/A	N/A	-
		18%	39%	38%	②	•	N/A	85%
		54.5 %	51.1 %	20.0	②	•	•	60.0%
		Not m	Not measured for Quarters					79.0%



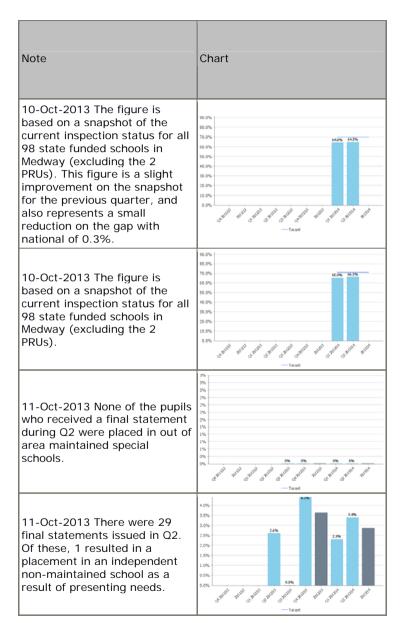
Code	Short Name	Success
SE1a	Difference made to schools by Local Authority support - Schools in Special Measures (formerly SIS2a (amended))	
SE1b	Difference made to schools by Local Authority support - Schools with a Notice to Improve (formerly SIS2b (amended))	
SE1c	Difference made to schools by Local Authority support - Schools below floor threshold (LA maintained schools only) (formerly SIS2c (amended))	
SE2 LM	NEW % Ofsted school judgements - schools judged good or better for Leadership & Management	•

2011/	2012/ 13	Q1 2013/ 14	Q2 201	Q2 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
	5	4	2	3	②	•	•	3
	3	2	2	3	②	-	-	3
	7	7	10	3		•	•	3
	69.0 %	70.0 %	73.5 %	76.0 %		•	•	76.0%



Code	Short Name	Success
SE2 OE	New - Ofsted school judgements showing a trend of improvement – Overall Effectiveness	•
SE2 QT	NEW Ofsted school judgements showing a trend of improvement – Quality of teaching	•
SEN1	% of newly statemented children placed in out of area maintained special schools	
SEN2	% of newly statemented children placed in INMS	

2011/	2012/ 13	Q1 2013/ 14	Q2 201	3/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
		64.0	64.3	70.0 %		•	•	70.0%
		65.0 %	66.3	71.0 %		•	•	71.0%
	0%	0%	0%	-			_	-
	3.6	2.3	3.4	-		•	•	-



Code	Short Name	Success
SEN4	Number of tribunal appeals contesting a named Medway provision	
SEN5	% of appeals withdrawn, upheld or refused	•

2011/ 12	2012/ 13	Q1 2013/ 14	Q2 201	Q2 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
	3	2	2	-			•	-
	20%	0%	12.5 %	-		•	•	-

Note	Chart
11-Oct-2013 There were a total of 8 tribunal appeals during the quarter, of which 2 contested a named Medway provision.	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
11-Oct-2013 8 appeals to the tribunal were received between July and September 2013, one of which was withdrawn.	12:5% 10% 7:5% 20% 20% 10% 10% 10% 10% 10% 10% 10% 10% 10% 1

2.3 Promote and encourage healthy lifestyles

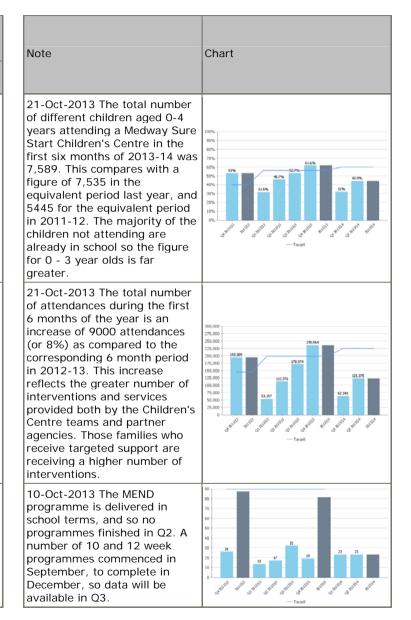
Code	Short Name	Success
CA17	NEW % of children in need aged 0-4 attending local Sure Start Children's Centre	•

2011/ 12	2012/	Q1 2013/ 14	Q2 201	Q2 2013/14				
Value	Value	Value	Value	Value Target Status Short Long Trend				
		18.6 %	25.2 %	-		•	•	-

Note	Chart
21-Oct-2013 This is a cumulative measure and the overall attendance figure for the 2013-14 financial year will be reported at the end of Q4.	22.5% 25.0% 22.5%

Code	Short Name	Success
EY1a	Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre	•
EY1b	Total number of attendances at Sure Start Children's Centres by families with children 0-4 years	•
PH3	Numbers completing the MEND programme	•

2011/	2012/ 13	Q1 2013/ 14	Q2 201	2 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
53%	61.6	32%	43.9	40%	⊘		•	60%
193, 309	235, 564	62,3 41	121, 375	112, 500	•	•	•	225,0 00
87	81	23	23	23	②		•	100



3.0 Safe, clean and green Medway

3.2 We will support victims of domestic abuse

Code	Short Name	Success
CA18	NEW Percentage of children with child protection plans where domestic abuse is a factor	N/A

2011/	2012/ 13	Q1 2013/ 14	Q2 201	Q2 2013/14				
Value	Value	Value	Value	Value Target Status Short Long Trend Trend				
		46.0 %	48.8 %	-		N/A	N/A	-

Note	Chart
22-Oct-2013 Plans to create a new domestic abuse specialist post as part of the Triage service will ensure information is shared between partner agencies in a timely manner and support provided at an early stage.	60.0% 55.0% 55.0% 65.0%

4.0 Everyone benefiting from regeneration

4.2 Support the provision of new homes and improve existing housing

Code	Short Name	Success
H14	Average length of stay in B&B accommodation of households with dependent children or pregnant woman (weeks)	

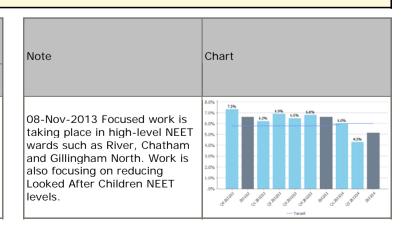
2011/ 12	2012/	Q1 2013/ 14	Q2 201	22 2013/14				2013/ 14
Value	Value	Value	Value	Value Target Status Short Long Trend Trend				
2.96	2.32	2.53	2.60	2.00		•	•	2.00

Note	Chart
18-Oct-2013 Work is currently underway within the service which aims to reduce the amount of time families spend in B&B. This includes reviewing operating systems and the development of a new homeless strategy. The average number of weeks stay of households with dependants who have left B&B during the reporting period has remained fairly static from Q1 13/14 at 2.5 weeks to Q2 13/14 at 2.6 weeks.	22.50 23.00 25.00 25.00 2.50 2.50 2.50 2.50 2.50

4.3 Ensure that people have the skills to take up job opportunities

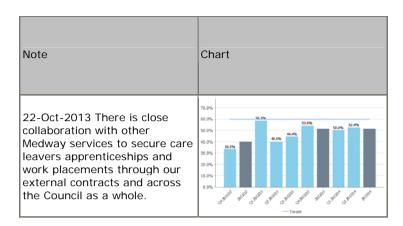
Code	Short Name	Success
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	

2011/	2012/ 13	Q1 2013/ 14	Q2 201	Ω2 2013/14				2013/ 14
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
6.6	6.6	6.0 %	4.28 %	6.0 %	②	•	•	6.0%



Code	Short Name	Success
NI 148	Care leavers in education, employment or training	•

2011/	2012/	Q1 2013/ 14	Q2 2013/14				2013/	
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
40.0 %	51.3 %	50.0 %	52.4 %	60.0 %		•	•	60.0%



5.0 Better for less

Code	Short Name	Success
LX5	Working days lost due to sickness absence	

2011/	2012/ 13	Q1 2013/ 14	Q2 2013/14				2013/	
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend	Target
7.43	7.44	1.83	3.27	4.00	②	•	•	8.00

