

## Briefing Note - Car Parking Enforcement and Parking Permits

Cllr Osborne has asked five questions of officers in connection with parking in Medway and requested that the answers be prepared for the Regeneration, Community and Culture Overview and Scrutiny committee. The following questions with answers are listed below:

### 1) Parking PCN revenue and number of tickets issued for the last five years including breakdown of source of revenue; fixed camera tickets; foot patrols; CCTV car(s)

	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013
<b>PCN Issue - On Street</b>	23,057	17,516	18,194	21,189	17,091
<b>PCN Issue - Off Street</b>	13,447	13,644	15,114	18,224	16,766
<b>PCN Issue - Mobile CCTV</b>	10,921	16,126	20,778	7,573	3,226
<b>PCN Issue - Bus Lanes</b>	0	0	125	6,238	24,641

	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013
<b>PCN Income - On Street</b>	£719,267.79	£510,905.91	£485,712.06	£581,000.04	£513,299.54
<b>PCN Income - Off Street</b>	£329,435.88	£ 317,616.29	£331,534.53	£397,239.84	£391,636.99
<b>PCN Income Mobile CCTV</b>	£205,654.09	£455,027.01	£633,559.47	£315,287.01	£134,860.65
<b>PCN Income - Bus Lanes</b>	£ -	£ -	£300.00	£126,073.00	£715,002.97

### 2) Level of PCN Appeal and successful Appeal rates.

	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013
<b>Appeals Rec'd On Street</b>	6,105	5,352	5,555	7,521	6,109
<b>Appeals Rec'd Off Street</b>	4,358	4,854	5,833	7,939	7,183
<b>Appeals Rec'd Mobil CCTV</b>		2,653	3,797	1,492	492
<b>Appeals Rec'd Bus Lanes</b>				517	1,686
<b>Total number of appeals received.</b>	<b>10463</b>	<b>12859</b>	<b>15185</b>	<b>17469</b>	<b>15470</b>
<b>Total number of appeals upheld</b>	<b>3,556</b>	<b>5,170</b>	<b>7,161</b>	<b>7,323</b>	<b>5,326</b>

Unfortunately the current IT system is not able to extract data in relation to the number of appeals that have been successful in individual categories, Parking services can only obtain an overall figure for all categories grouped together which has been provided in the table above.

### **3) The current state of the CCTV car contract and turnover of staff for the last five years**

The CCTV Mobile unit contract runs month to month and can be terminated at anytime. The staff turnover is shown in the table below.

	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013
<b>Turnover of CCTV staff</b>	0	0	1	0	1

### **4) Total number of concession tickets issued to Medway Council staff**

Permits are issued to staff for parking at Council offices which are as follows:-

1. Gun Wharf (Managed by Land & Property services)
2. Whiffens (Managed by Land & Property services)
3. Civic Centre (Managed by Highways & Parking Services)
4. Dockyard (Managed by Land & Property Services)
5. Compass Centre (Managed by Land & Property Services)

Staff members are able to purchase single car park permits or season ticket permits (which allow parking in all Medway long stay car parks) however these permits are purchased at the same price, as they would be for any member of the public purchasing the same permits.

Service area budget holders for key staff whose duties are sited outside of council offices can also purchase permits for this purpose.

### **5) What is the Council Policy towards establishment on Intra-ward resident parking schemes?**

On 21 October 2009 Regeneration, Community and Culture Overview and Scrutiny Committee considered a report on the Council's approach to managing changes to on street controlled parking following a Member question. The report advised that since 2007 controlled parking reviews had not been carried out without the benefit of external funding. At that time the most recent review of a changed controlled parking zone (CPZ) was implemented in North Gillingham which was funded by a section 106 agreement linked to planning permission granted to the new Mid Kent College. The Committee supported the policy in operation and only fully developer funded CPZs have been subsequently implemented.

Depending on the location of new development that requires the implementation of a CPZ there is potential for any new developer funded CPZs to cross ward boundaries. On average a ward parking review costs between £100,000 and £150,000 and the council currently has no budgetary provision to undertake such reviews.

Highways and Parking Services  
Integrated Transport, Traffic and Road safety.  
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