

# **CHILDREN AND YOUNG PEOPLE OVERVIEW AND SCRUTINY COMMITTEE**

**26 SEPTEMBER 2013**

## **2013/14 Q1 PERFORMANCE MONITORING**

Report from: Stephanie Goad, Assistant Director, Communications,  
Performance and Partnerships

Author: Corporate Performance and Intelligence Team

### **Summary**

This report summarises the performance of the Council's Key Measures of Success for April – June (quarter 1) 2013/14 as set out in the Council Plan 2013/15.

The following information is provided for the relevant Council priority for this committee and the two Council values:

- Summary of key measures of success (performance indicators)
- Service comments
- How our performance compares with other authorities (benchmarking) where this is available

### **1. Budget and Policy Framework**

- 1.1 This report summarises the performance of the Council's Key Measures of Success for 2013/14 as set out in The Council Plan 2013/15.

### **2. Background**

- 2.1 This report sets out the performance summary for 2013/14 against the relevant Council priority for this committee, and the two Council values:

#### **Medway's Priorities**

- Children and young people have the best start in life in Medway

#### **Medway's Values**

- Putting our customers at the centre of everything we do
- Giving value for money

2.2 The layout of the report is as follows:

2.2.1 Section 3 - an overall summary showing where we performed well and where we did not perform well.

2.2.2 Section 4 – an overall summary showing how we have compared to others. This shows where we have compared well and where we have not compared well

2.2.3 Sections 5 – this section shows how we have performed in respect of the relevant Council priority for this committee. Where it is available comparative data is also shown.

2.2.4 Sections 6 – this section show how we have performed in respect of the Councils values.

2.3 This report focuses on how we have performed against targets, and compares current performance against both the previous quarter (short trend), and also the average data for the previous 4 quarters (long trend).

2.4 Detailed background information supporting this report can be found at:

Appendix 1 Explanation of the Benchmarking methodology.

Appendix 2 Performance tables (Priorities/commitments, Better for Less - Council Plan 2013/15)

### 3. Summary of performance

#### 3.1 **Where we performed well in Quarter 1 2013/2014;**

There are 46 CYP O&S key measures of success that are monitored to assess the delivery of the Council Plan, of which 40 relate to the Council priority “Children and young people have the best start in life”. Not all of these measures have been reported for Q1 resulting in the differences in the number of measures outlined in the summary below. There are various reasons for this, including new indicators that have no historical data to compare against, indicators that are not reported each quarter and indicators where the data has not been available by the reporting deadline.

- 8 out of 27 Council Plan Key measures of success were on target/exceeded their target. This compares with 12 out of 33 in 2012/13.
- 9 out of 20 of Key measures of success improved over the short term (compared with the previous quarter).
- 8 out of 20 of Key measures of success improved over the long term (compared with average performance over previous four quarters)

#### 3.2 **Where we did not perform well in Quarter 1 2013/14;**

- 17 out of 27 Key measures of success were significantly below target
- 9 out of 20 Key measures of success have decreased in performance over the short term (compared with the previous quarter)
- 10 out of 20 Key measures of success have decreased in performance in the long term (compared with average performance over previous four quarters)

## **4 Summary of Benchmarking**

4.1 This comparative information is reported here for the first time. Appendix 1 provides further information on the benchmarking process.

### **4.2 Where we compared well with other authorities (top quartile or equivalent)**

- Pupils achieving 5 or more A\*-C GCSEs inc. English and Maths
- Pupils with statements of special educational needs achieving 5 or more A\*-C GCSEs inc. English and Maths

### **4.3 Where our performance is average compared with other authorities (mid quartiles or equivalent)**

- Secondary schools persistent absence rate

### **4.4 Where we did not compare well with other authorities (bottom quartile or equivalent)**

- Pupils achieving level 4 or above in English and Maths at Key Stage 2

## **5. Children and young people having the best start in life**

### **5.1 Service Comments**

5.1.1 **Inspections:** The Improvement Board which was put in place in response to the outcome of the Ofsted safeguarding children inspection in February, has been meeting monthly to review progress against the action plan.

During the first quarter there were 12 section five inspections of schools in Medway, 10 of which took place during an Ofsted LA coordinated inspection week, beginning 24 June 2013. Grades for these inspections were not available at the end of Q1.

5.1.2 **Challenge, Progress & Review:** In order to improve performance, particularly in primary schools, 22 Challenge, Progress and Review meetings took place in the last quarter and Local Leaders of Education have been deployed to support some schools causing concern.

5.1.3 **Funding secured:** Funding has been secured from the National College and four schools are now working with National Leaders of Education. The continuing professional development programme continues and schools have selected training to meet their needs.

The functional family therapy team, funded by the Department for Education and Department of Health is now fully staffed and have full caseloads. They operate within a clear evidence based framework to reduce the risk of young people entering custody.

- 5.1.4 **Young people in B&B:** Medway Council is committed to reducing the reliance on Bed and Breakfast accommodation for young people aged under 25. As at the 30th June 2013 there were 0 young people residing in this type of accommodation placed by Children's Services and there is 1 household headed by a person aged 18 or under in B&B (Placed by Housing Services).

During the 1st quarter, 4 households headed by a person aged 18 or under and placed by housing services left B&B accommodation. The average length of stay was 1.32 weeks. This is an increase on the previous quarter of 0.32 (2.2 days) week. 2 young people residing in B&B placed by Children's Services left in Q1 The average length of stay was 4.85 weeks (34 days) and 0.45 weeks (3 days).

Housing Services is working jointly with Social Services through the Joint Housing Assessment (JOHAN) programme to prevent young people from becoming homeless and reduce the number placed into Bed and Breakfast. Weekly JOHAN assessments are conducted where young homeless people's needs are assessed and appropriate advice and assistance such as family mediation is provided. This programme has been successful in reconciling young people with their families to prevent homelessness.

Where homelessness cannot be avoided a managed move into appropriate accommodation takes place rather than placement into Bed and Breakfast. However appropriate accommodation is limited and demand sometimes means that very occasionally Bed and Breakfast is required. If young people are placed into Bed and Breakfast, proactive work is undertaken by the temporary accommodation team to arrange a move into more suitable accommodation to minimise the length of stay.

5.1.5 **Project – SEN strategic plan**

The council has put in bids through the Department for Education's targeted basic need programme for additional funding to support the council's key project to develop additional Medway based SEN provision, and we are awaiting the outcome of those bids.

5.1.6 **Project – Establishing a triage approach to children's social care services**

A new triage service for children's social care services was successfully launched on 29<sup>th</sup> April 2013. This will ensure that children who need specialist help are enabled to access the appropriate service in a timely way. Early indications are that the new approach is already starting to have a positive impact, with positive feedback received from partners, parents and families.

5.1.7 **Project – Core Logic/Frameworki**

A new electronic management system for children's social care called Frameworki, went live on the 2 April 2013 as planned. The system has been implemented with the Best Practice Configuration (BPC) and although a number of changes have taken place since "Go Live" to ensure the division can record information that is relevant to Medway, the fundamental workflow process has not changed.

Fortnightly Foster Care payments are being made from Frameworki; minor problems with the first three payment runs have been resolved and the process is stable with the payment officer managing the process well. The second phase of Children's Finance is currently being configured in the system. This will ensure that all payments made in respect of children and young people known to Social Care will be recorded in and paid from Frameworki.

The first tranche of data migration, for any open clients, or those known to the authority within the last three years was completed successfully, and the second phase of data migration, any clients within retention periods, and document migration is planned to take place at the end of July 2013. This will mean all records are in Frameworki and there will no longer be the need to view RAISE, the previous social care system, to view data.

Floorwalkers have been employed to support services with their use of the system and to ensure a consistent approach. It is intended to mainstream this support using staff within the teams to ensure a smooth transition of arrangements.

#### 5.1.8 Project – Medway Action for Families

Medway Action for Families continues to meet national targets and is being seen as an area of good practice in both its strategic vision and operational implementation with over 270 families identified.

Meeting Year 1 targets: Medway is one of 20 (from 155 local authorities/ councils), to hit year 1 targets, and predicted 'payment by results' nationally is forecasted at 5-20%, with Medway expecting 35% in its first year claims.



Meeting Year 2 targets: Medway is already ahead and on target for year 2 and remains a top performing area.

The Department for Communities and Local Government (DCLG) are coming to Medway in September to look at how we are developing the programme. ECORYS, a consultancy who have been commissioned by DCLG to evaluate the effectiveness of the troubled families programme nationally are intending to use Medway's programme as a case study to inform national learning.

### 5.2 How our performance compares with other authorities



5.2.1 Our benchmarking summary has referred to the Unitary Place Benchmarking group which includes 44-55 unitary authorities.

#### Percentage of pupils achieving 5 or more A\* to C grades at GCSE or equivalent including English and Maths

Medway (%)	Success is	Statistical Neighbours Average (%)	Unitary Average (%)	Statistical Neighbours Place	Unitary Place	Trend
61.2		58.6	58	6 (6/16)	12 (12/55)	



Source: Audit Commission. Date: September 2011 to August 2012. Note: Success is: higher figure is better

### Percentage of pupils achieving level 4 or above in both English and Maths at Key Stage 2

Medway (%)	Success is	Statistical Neighbours Average (%)	Unitary Average (%)	Statistical Neighbours Place	Unitary Place	Trend
72		80	78	16 (16/16)	50(50/50)	



Source: Audit Commission. Date: September 2011 to August 2012 Note: Success is: higher figure is better

### Percentage of pupils with statements of special educational needs achieving 5 or more A\*-C GCSEs including English & Maths

Medway (%)	Success is	Statistical Neighbours Average (%)	Unitary Average (%)	Statistical Neighbours Place	Unitary Place	Trend
14.3		8.9	7.7	2 (2/15)	3(3/44)	

Source: Audit Commission. Date: September 2011 to August 2012 : Note: Success is: higher figure is better

### Secondary school persistent absence rate

Medway (%)	Success is	Statistical Neighbours Average (%)	Unitary Average (%)	Statistical Neighbours Place	Unitary Place	Trend
7.3		7.3	7.8	8 (8/16)	24 (24/55)	

Source: Audit Commission. Date: September 2011 to August 2012 Note: Success is: lower figure is better

## 6. Medway's Values: Giving value for money

### 6.1 Better for Less – transforming the way we work to deliver better outcomes for residents

- 6.1.2 The performance and intelligence teams across Children and Adults, RCC and the corporate team are all now live, with the majority of positions now filled. The C&A hub remains under most pressure given the work associated with the Ofsted safeguarding inspection and the LAC inspection. The improvements to quarterly monitoring including benchmarking analysis have been developed for Q1.

## 7 Risk management

- 7.1 Risk helps to deliver performance improvement and is at the core of decision-making, business planning, managing change and innovation. It is practised at both management and service delivery level and enables the effective use of resources, secures the assets of the organisation and its continued financial and organisational well-being.
- 7.2 The purpose of the Council Plan performance monitoring reports during the year is to enable managers and members to manage the key risks identified in delivering priorities.

## **8 Financial and legal implications**

8.1 There are no finance or legal implications arising from this report.

## **9 Recommendations**

9.1 It is recommended that

Members consider the first quarter performance against the Key Measures of Success used to monitor progress against the Council Plan 2013/15.

### **Lead officer contact**

Anthony Lewis, Corporate Performance and Intelligence Manager, Gun Wharf,  
ext.2092

### **Background papers**

Council Plan 2013/15

<http://www.medway.gov.uk/councilanddemocracy/performanceandpolicy/councilplan.aspx>

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# **Appendix 1**

## **Benchmarking Methodology**

### **1 What is Benchmarking?**

- 1.1 Benchmarking is a structured and focused approach to assess how Medway's services are provided and the performance levels achieved compare with other Local Authorities
- 1.2 Benchmarking helps to understand why there are differences in performance between organisations this involves looking in detail at the way services are delivered and managed and at the processes and activities involved in service delivery that lie behind the benchmark measures of performance

### **2 What are the Benefits of Benchmarking?**

- 2.1 Benchmarking can assist Medway Council to find and implement better practice and performance by assisting our understanding of:
  - what others are doing and how they are doing it
  - where Medway Council is doing well in comparison with others
  - where Medway can do better
  - how Medway can do better by seeing how others do things.










### **3 Data Collated To Benchmark Medway Indicators**

- 3.1 Benchmarking data has been identified for 12 of the Council's key measures of success, plus customer satisfaction in contacting Medway through the Web, Face to Face and Telephone. Benchmarking information is provided by the Audit Commission, government departments (DCLG, CLG, DFT, DEFRA), GovMetric and Housemark.
- 3.2 Each dataset is compared against a group of other local authorities and ranked in terms of performance. We currently participate in benchmarking groups varying in size from 70 (GovMetric), 55 (Unitary authorities) to 12 (Housemark).
- 3.3 Comparative information has been provided for the latest reporting period available, for each indicator. These can vary depending on whether comparative data has been released by each agency.
- 3.4 Section 4 in the main Council Plan Monitoring report outlines where we have demonstrated top and bottom quartile performance.

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## Council Plan Monitoring - Q1 2013/14

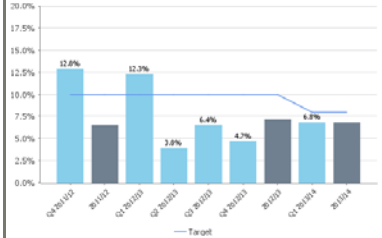
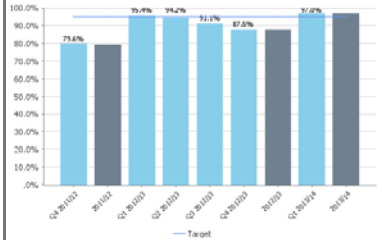
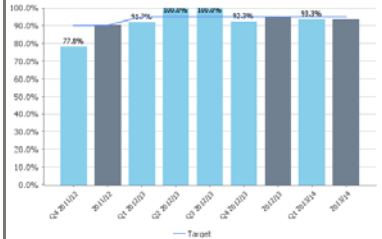


PI Status	Trend Arrows	Success is
 This PI is significantly below target	 The performance of this PI has improved	 Higher figures are better
 This PI is slightly below target	 The performance of this PI has worsened	 Lower figures are better
 This PI has met or exceeded the target	 The performance of this PI is static	N/A - Desired performance is neither too high nor too low
 This PI is data only. There is no target and is provided for reference only.	The long trend measures average performance over the previous four quarters	
N/A – Rating not appropriate / possible	The short trend measures performance since the previous quarter	




## 2.0 Children and young people have the best start in life in Medway



### 2.1 Ensure the most vulnerable children & young people are safe

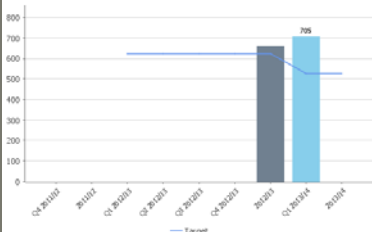
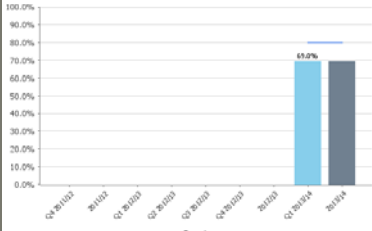
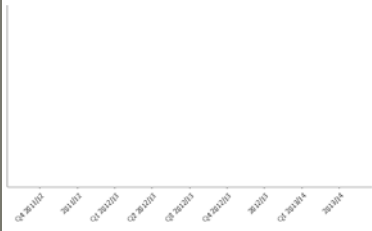
Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				
			Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
PAF-CF/C21 NI 64	Child Protection Plans lasting 2 years or more		6.5%	7.1%	4.7%	6.8%	8.0%			
PAF-CF/C68 NI 66	Looked after children cases which were reviewed within required timescales		79.4 %	87.5 %	87.5 %	97.0 %	95.0 %			
NI 147	Care leavers in suitable accommodation		90.0 %	94.9 %	92.3 %	93.3 %	95.0 %			

Note	Chart																		
On target. Teams continue to be focused on the timely conclusion of child protection plans.	 <table border="1"> <caption>Child Protection Plans lasting 2 years or more</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>Q4 2010/11</td><td>12.8%</td></tr> <tr><td>2011/12</td><td>7.1%</td></tr> <tr><td>Q1 2012/13</td><td>12.3%</td></tr> <tr><td>Q2 2012/13</td><td>3.8%</td></tr> <tr><td>Q3 2012/13</td><td>6.4%</td></tr> <tr><td>Q4 2012/13</td><td>4.7%</td></tr> <tr><td>2013/14 (Q1)</td><td>6.8%</td></tr> <tr><td>2013/14 (Q2)</td><td>8.0%</td></tr> </tbody> </table>	Period	Value	Q4 2010/11	12.8%	2011/12	7.1%	Q1 2012/13	12.3%	Q2 2012/13	3.8%	Q3 2012/13	6.4%	Q4 2012/13	4.7%	2013/14 (Q1)	6.8%	2013/14 (Q2)	8.0%
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Our performance against this indicator has improved and is now above target.	 <table border="1"> <caption>Looked after children cases reviewed within timescales</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>Q4 2010/11</td><td>79.4%</td></tr> <tr><td>2011/12</td><td>87.5%</td></tr> <tr><td>Q1 2012/13</td><td>79.4%</td></tr> <tr><td>Q2 2012/13</td><td>94.2%</td></tr> <tr><td>Q3 2012/13</td><td>91.1%</td></tr> <tr><td>Q4 2012/13</td><td>87.5%</td></tr> <tr><td>2013/14 (Q1)</td><td>97.0%</td></tr> <tr><td>2013/14 (Q2)</td><td>95.0%</td></tr> </tbody> </table>	Period	Value	Q4 2010/11	79.4%	2011/12	87.5%	Q1 2012/13	79.4%	Q2 2012/13	94.2%	Q3 2012/13	91.1%	Q4 2012/13	87.5%	2013/14 (Q1)	97.0%	2013/14 (Q2)	95.0%
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94.9% of our careleavers turning 19 this year were in suitable accommodation; just under our 95% target and an improvement on the 90% we attained last year.	 <table border="1"> <caption>Care leavers in suitable accommodation</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>Q4 2010/11</td><td>90.0%</td></tr> <tr><td>2011/12</td><td>94.9%</td></tr> <tr><td>Q1 2012/13</td><td>91.3%</td></tr> <tr><td>Q2 2012/13</td><td>90.0%</td></tr> <tr><td>Q3 2012/13</td><td>92.3%</td></tr> <tr><td>Q4 2012/13</td><td>94.9%</td></tr> <tr><td>2013/14 (Q1)</td><td>93.3%</td></tr> <tr><td>2013/14 (Q2)</td><td>95.0%</td></tr> </tbody> </table>	Period	Value	Q4 2010/11	90.0%	2011/12	94.9%	Q1 2012/13	91.3%	Q2 2012/13	90.0%	Q3 2012/13	92.3%	Q4 2012/13	94.9%	2013/14 (Q1)	93.3%	2013/14 (Q2)	95.0%
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## APPENDIX 2



Code	Short Name	Success is
A1	Average time between a child entering care and moving in with adoptive family	
CA06	NEW Percentage of child protection cases where children have participated in their plans or reviews	
CA07	NEW Number of changes of social worker after initial referral	

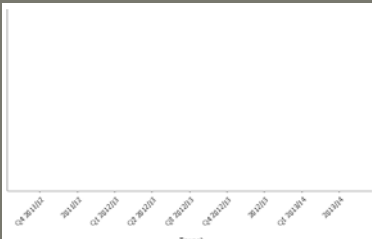
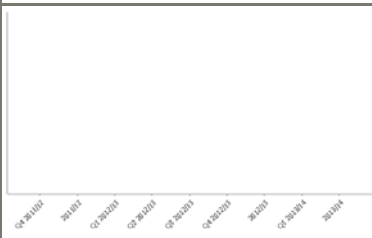
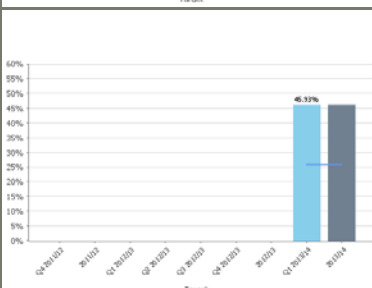
2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
	660		705	526		N/A	N/A
			69.0 %	80.0 %		N/A	N/A
			N/A	N/A	N/A	N/A	N/A

Note	Chart																																										
<p>The Local Authority continues to work with the local courts to reduce delays in the process.</p> <p>The complexity of a number of cases including children with disabilities and large sibling groups means that whilst target timescales are exceeded, they remain appropriate to the level of need and successful outcomes for those particular children.</p>	 <table><thead><tr><th>Quarter</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2010/11</td><td></td><td>600</td></tr><tr><td>2010/11</td><td></td><td>600</td></tr><tr><td>Q1 2011/12</td><td></td><td>600</td></tr><tr><td>Q2 2011/12</td><td></td><td>600</td></tr><tr><td>Q3 2011/12</td><td></td><td>600</td></tr><tr><td>Q4 2011/12</td><td></td><td>600</td></tr><tr><td>2011/12</td><td></td><td>600</td></tr><tr><td>Q1 2012/13</td><td></td><td>600</td></tr><tr><td>Q2 2012/13</td><td></td><td>600</td></tr><tr><td>Q3 2012/13</td><td></td><td>600</td></tr><tr><td>2012/13</td><td></td><td>600</td></tr><tr><td>Q1 2013/14</td><td>705</td><td>600</td></tr><tr><td>2013/14</td><td></td><td>600</td></tr></tbody></table>	Quarter	Value	Target	Q4 2010/11		600	2010/11		600	Q1 2011/12		600	Q2 2011/12		600	Q3 2011/12		600	Q4 2011/12		600	2011/12		600	Q1 2012/13		600	Q2 2012/13		600	Q3 2012/13		600	2012/13		600	Q1 2013/14	705	600	2013/14		600
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<p>The service is continuing to work on improving our inclusion of children's views and attendance at conferences and reviews where appropriate.</p>	 <table><thead><tr><th>Quarter</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2010/11</td><td></td><td>80.0%</td></tr><tr><td>2010/11</td><td></td><td>80.0%</td></tr><tr><td>Q1 2011/12</td><td></td><td>80.0%</td></tr><tr><td>Q2 2011/12</td><td></td><td>80.0%</td></tr><tr><td>Q3 2011/12</td><td></td><td>80.0%</td></tr><tr><td>Q4 2011/12</td><td></td><td>80.0%</td></tr><tr><td>2011/12</td><td></td><td>80.0%</td></tr><tr><td>Q1 2012/13</td><td></td><td>80.0%</td></tr><tr><td>Q2 2012/13</td><td></td><td>80.0%</td></tr><tr><td>Q3 2012/13</td><td></td><td>80.0%</td></tr><tr><td>2012/13</td><td></td><td>80.0%</td></tr><tr><td>Q1 2013/14</td><td>69.0%</td><td>80.0%</td></tr><tr><td>2013/14</td><td></td><td>80.0%</td></tr></tbody></table>	Quarter	Value	Target	Q4 2010/11		80.0%	2010/11		80.0%	Q1 2011/12		80.0%	Q2 2011/12		80.0%	Q3 2011/12		80.0%	Q4 2011/12		80.0%	2011/12		80.0%	Q1 2012/13		80.0%	Q2 2012/13		80.0%	Q3 2012/13		80.0%	2012/13		80.0%	Q1 2013/14	69.0%	80.0%	2013/14		80.0%
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Q1 2013/14	69.0%	80.0%																																									
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<p>Some changes of social worker are appropriate and support the provision of effective social care services. There is no standard national method for calculating this indicator. The value of this indicator in supporting improvements in performance is, therefore, currently under review.</p>																																											

## APPENDIX 2

Code	Short Name	Success is
CA08	NEW Number of CAFs	
CA09	NEW Effectiveness of CAF in meeting the needs of Children and Young People	
CA10	NEW Rates of re-referrals within 12 months of a previous referral	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
			N/A	N/A		N/A	N/A
			N/A	N/A	N/A	N/A	N/A
			20.9 %	26%		N/A	N/A

Note	Chart						
A specific report is being developed which will allow reporting in time for Q2.							
There is no standard national indicator to measure the effectiveness of CAF, and the value of developing a local indicator is therefore under review.							
<p>The introduction in May 2013 of the Triage service for referrals has ensured more robust identification of children's social care referrals.</p> <p>The draft figure reported to Cabinet has been updated following validation of referral data against national definitions and to more accurately reflect practice and is within target.</p>	 <table><caption>Chart Data for CA10</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2013/14</td><td>46.93%</td><td>26%</td></tr></tbody></table>	Period	Value	Target	Q4 2013/14	46.93%	26%
Period	Value	Target					
Q4 2013/14	46.93%	26%					



## APPENDIX 2




Code	Short Name	Success is
CISRS1	LAC Participation in Reviews	+
N14	NEW (N14) Timeliness of assessments	+
N15	NEW (N15) Timeliness of Initial Child Protection Conference	+
N23	NEW (N23) Vacancy rate of social workers	-

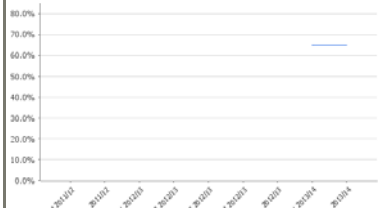
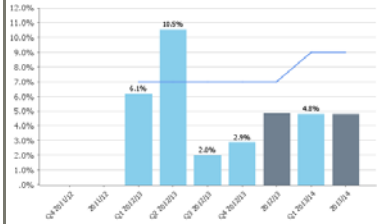
2011/ 12	2012/ 13	Q4 2012/ 13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
76%	89.28 %	88.4 %	77%	95%			
			70.7 %	75.0 %		N/A	N/A
			29.3 %	72.0 %		N/A	N/A
			21.03 %	6%		N/A	N/A

Note	Chart																														
<p>This is a draft figure, based on those cases that have been recorded onto the social care system, which were 125 of 162 young people participated in their LAC review within the quarter.</p>	<table><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>83.14%</td><td>95%</td></tr><tr><td>2013</td><td>76%</td><td>95%</td></tr><tr><td>Q1 2013</td><td>89.28%</td><td>95%</td></tr><tr><td>Q2 2013</td><td>88%</td><td>95%</td></tr><tr><td>Q3 2013</td><td>92%</td><td>95%</td></tr><tr><td>Q4 2013</td><td>88.4%</td><td>95%</td></tr><tr><td>2014</td><td>89%</td><td>95%</td></tr><tr><td>Q1 2014</td><td>77%</td><td>95%</td></tr><tr><td>2014</td><td>76%</td><td>95%</td></tr></tbody></table>	Period	Value	Target	Q4 2012	83.14%	95%	2013	76%	95%	Q1 2013	89.28%	95%	Q2 2013	88%	95%	Q3 2013	92%	95%	Q4 2013	88.4%	95%	2014	89%	95%	Q1 2014	77%	95%	2014	76%	95%
Period	Value	Target																													
Q4 2012	83.14%	95%																													
2013	76%	95%																													
Q1 2013	89.28%	95%																													
Q2 2013	88%	95%																													
Q3 2013	92%	95%																													
Q4 2013	88.4%	95%																													
2014	89%	95%																													
Q1 2014	77%	95%																													
2014	76%	95%																													
<p>Just under target and an area of continued focus.</p>	<table><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>29.3%</td><td>75.0%</td></tr><tr><td>2013</td><td>70.7%</td><td>75.0%</td></tr><tr><td>Q1 2013</td><td>75.0%</td><td>75.0%</td></tr><tr><td>Q2 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q3 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q4 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>2014</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q1 2014</td><td>72.0%</td><td>75.0%</td></tr><tr><td>2014</td><td>70.7%</td><td>75.0%</td></tr></tbody></table>	Period	Value	Target	Q4 2012	29.3%	75.0%	2013	70.7%	75.0%	Q1 2013	75.0%	75.0%	Q2 2013	29.3%	75.0%	Q3 2013	29.3%	75.0%	Q4 2013	29.3%	75.0%	2014	29.3%	75.0%	Q1 2014	72.0%	75.0%	2014	70.7%	75.0%
Period	Value	Target																													
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2014	29.3%	75.0%																													
Q1 2014	72.0%	75.0%																													
2014	70.7%	75.0%																													
<p>Below target. There was a sizeable improvement in performance in June, but we continue to be significantly underperforming on this indicator. Further work is being done to tighten processes and to address capacity issues.</p>	<table><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>29.3%</td><td>75.0%</td></tr><tr><td>2013</td><td>70.7%</td><td>75.0%</td></tr><tr><td>Q1 2013</td><td>75.0%</td><td>75.0%</td></tr><tr><td>Q2 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q3 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q4 2013</td><td>29.3%</td><td>75.0%</td></tr><tr><td>2014</td><td>29.3%</td><td>75.0%</td></tr><tr><td>Q1 2014</td><td>72.0%</td><td>75.0%</td></tr><tr><td>2014</td><td>70.7%</td><td>75.0%</td></tr></tbody></table>	Period	Value	Target	Q4 2012	29.3%	75.0%	2013	70.7%	75.0%	Q1 2013	75.0%	75.0%	Q2 2013	29.3%	75.0%	Q3 2013	29.3%	75.0%	Q4 2013	29.3%	75.0%	2014	29.3%	75.0%	Q1 2014	72.0%	75.0%	2014	70.7%	75.0%
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Q1 2014	72.0%	75.0%																													
2014	70.7%	75.0%																													
<p>27.76 of the 131.98 FTE social worker posts in Children's Social Care were vacant at the end of the quarter. To ensure continued provision of children's social care services these social worker vacancies are covered by agency staff.</p>	<table><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>21.03%</td><td>6%</td></tr><tr><td>2013</td><td>70.7%</td><td>6%</td></tr><tr><td>Q1 2013</td><td>75.0%</td><td>6%</td></tr><tr><td>Q2 2013</td><td>29.3%</td><td>6%</td></tr><tr><td>Q3 2013</td><td>29.3%</td><td>6%</td></tr><tr><td>Q4 2013</td><td>29.3%</td><td>6%</td></tr><tr><td>2014</td><td>29.3%</td><td>6%</td></tr><tr><td>Q1 2014</td><td>72.0%</td><td>6%</td></tr><tr><td>2014</td><td>70.7%</td><td>6%</td></tr></tbody></table>	Period	Value	Target	Q4 2012	21.03%	6%	2013	70.7%	6%	Q1 2013	75.0%	6%	Q2 2013	29.3%	6%	Q3 2013	29.3%	6%	Q4 2013	29.3%	6%	2014	29.3%	6%	Q1 2014	72.0%	6%	2014	70.7%	6%
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Q1 2014	72.0%	6%																													
2014	70.7%	6%																													

## APPENDIX 2

Code	Short Name	Success is
N9	NEW (N9) Percentage of referrals leading to the provision of a social care service	
NI65-2	% of children becoming the subject of a child protection plan for a second or subsequent time within 2 years	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
			N/A	65.0 %	N/A	N/A	N/A
	4.8%	2.9%	4.8%	9.0%			

Note	Chart
Medway Council now undertakes a single assessment, which combines initial and core assessments. As a result of this change it is no longer possible for the Council to report performance against this indicator, and we are expecting the national publication of an equivalent measure for those authorities that have moved to a single assessment.	
On target. Only 3 of the 63 child plans put in place in the quarter were repeat plans within 2 years.	

### 2.2 Champion high standards in schools





Code	Short Name	Success is
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2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend

Note	Chart
------	-------



## APPENDIX 2

Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14			
			Value	Value	Value	Value	Target	Status	Short Trend
SE KS4a	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths (LAA) (formerly NI 75)		62.5 %	61.2 %	Not measured for Quarters				
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest (LAA)		31.2 %	31.5 %	Not measured for Quarters				
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) (LAA)		12.9 %	10.0 %	Not measured for Quarters				
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A* - C GCSE inc. English and Maths		46.4 %	46.4 %	Not measured for Quarters				

Note	Chart												
The figure remains at 61.2% for Q1. Provisional results for the 2012-2013 academic year will be available in Q2.	<table border="1"><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2010/11</td><td>61.2</td><td>61.2</td></tr><tr><td>2011/12</td><td>61.2</td><td>61.2</td></tr><tr><td>2012/13</td><td>61.2</td><td>61.2</td></tr></tbody></table>	Year	Value (%)	Target (%)	2010/11	61.2	61.2	2011/12	61.2	61.2	2012/13	61.2	61.2
Year	Value (%)	Target (%)											
2010/11	61.2	61.2											
2011/12	61.2	61.2											
2012/13	61.2	61.2											
This figure currently remains at 31.5%. The indicator is based upon identifying the children who scored lowest on the FSP scale of 0 - 117 & then comparing them with other children's scores. The national measure is changing in October 2013 and new targets will need to be set.	<table border="1"><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2010/11</td><td>31.5</td><td>31.5</td></tr><tr><td>2011/12</td><td>31.5</td><td>31.5</td></tr><tr><td>2012/13</td><td>31.5</td><td>31.5</td></tr></tbody></table>	Year	Value (%)	Target (%)	2010/11	31.5	31.5	2011/12	31.5	31.5	2012/13	31.5	31.5
Year	Value (%)	Target (%)											
2010/11	31.5	31.5											
2011/12	31.5	31.5											
2012/13	31.5	31.5											
Provisional figures for the 2012-13 academic year for the current eligible CLA cohort will be available in Quarter 2.													
The figure for the gap measure is confirmed as 46.4%, meeting and exceeding the target set. This figure is slightly higher than the provisional figure previously reported to cabinet.	<table border="1"><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2010/11</td><td>46.4</td><td>46.4</td></tr><tr><td>2011/12</td><td>46.4</td><td>46.4</td></tr><tr><td>2012/13</td><td>46.4</td><td>46.4</td></tr></tbody></table>	Year	Value (%)	Target (%)	2010/11	46.4	46.4	2011/12	46.4	46.4	2012/13	46.4	46.4
Year	Value (%)	Target (%)											
2010/11	46.4	46.4											
2011/12	46.4	46.4											
2012/13	46.4	46.4											





## APPENDIX 2



Code	Short Name	Success is
CA13	NEW Permanent exclusion rates - % of children excluded from school	
EDU1	The number of children who are missing from education (including all children who are of statutory school age who are not on a school roll or in alternative provision).	
EDU3	% of young people who are absent from school for 15% or more days in the school year.	


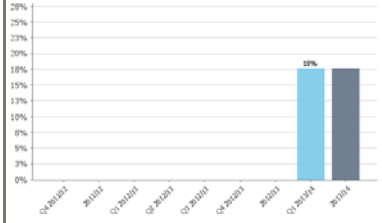
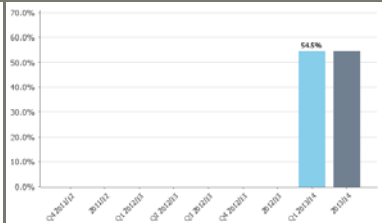
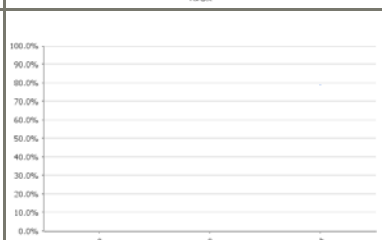
2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
			0.01 %	N/A		N/A	N/A
	41	34	31	N/A			
	5.96 %	5.53 %	4.37 %	3%			

Note	Chart
There were only 4 permanent exclusions during Q1. There have been a total number of 31 permanent exclusions during the 2012-13 academic year to date.	
There were a total of 31 children identified as incoming pupils this quarter. A total of 20 cases have been closed where school places have been allocated (some of whom may have been included in the figures for last quarter). There were also 3 pre school children identified as CME during this quarter.	
Up to the end of Term 5 of the 2012-13 academic year, 1506 pupils were absent for 46 or more sessions (23 days) through the year. In Primary schools, 2.67% of pupils had an absence rate of 15% or more, in secondary schools the figure is 5.89%, for special schools it is 11.41% and for PRUs 50%. National figures for the academic year will be available in March 2014.	




## APPENDIX 2










Code	Short Name	Success is
EDU4	NEW The average time taken to secure suitable education for those placed under Medway Council's fair access protocols	
SCSCT1	% of governors accessing governor training	
SCSCT2	NEW % of governors appointed in the previous 4 quarters who have accessed induction training by the end of this quarter.	
SE KS2	Achievement at level 4 or above in Reading, Writing and Mathematics at Key Stage 2 (Threshold)	

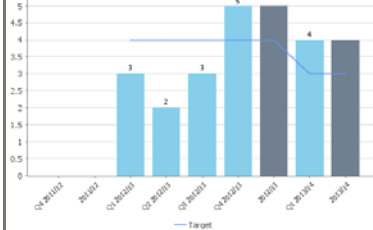
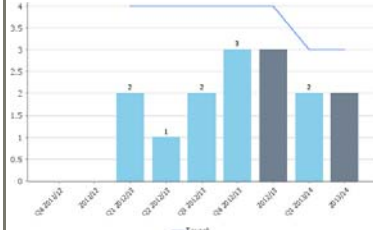
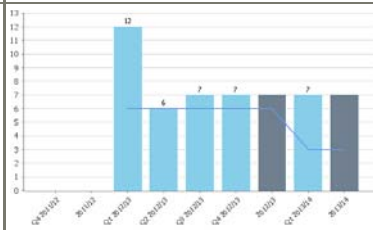
2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
			N/A	N/A	N/A	N/A	N/A
			18%	21%		N/A	N/A
			54.5 %	20.0 %		N/A	N/A
		Not measured for Quarters					

Note	Chart
Figures for this indicator will be available in Q2.	
This figure almost meets the target of 20%. Evidence from registers show that we have started to attract a wider range of governors who have not attended training before.	
Governors are automatically allocated a training slot when they are appointed. For this reason the measure has been changed to reflect greater aspiration. It is anticipated that the number of new governors appointed accessing training in a more timely fashion will increase over the year.	
This new measure, replaces NI 73 (Achievement at Level 4 or above in both English and mathematics at KS2), and will determine achievement at Level 4 or above in reading, writing and mathematics. Provisional data for the first results under the new measure will be available in Quarter 2.	

## APPENDIX 2

Code	Short Name	Success is
SE1a	Difference made to schools by Local Authority support - Schools in Special Measures (formerly SIS2a (amended))	
SE1b	Difference made to schools by Local Authority support - Schools with a Notice to Improve (formerly SIS2b (amended))	
SE1c	Difference made to schools by Local Authority support - Schools below floor threshold (LA maintained schools only) (formerly SIS2c (amended))	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
	5	5	4	3			
	3	3	2	3			
	7	7	7	3			

Note	Chart
The number of schools subject to special measures this quarter is four. Allhallows and Kingfisher have both received their first monitoring visit. For both these schools, their Statement of Action and School Improvement Plan were found to be fit for purpose. Saxon Way and St. Mary's Island were deemed to be making reasonable to good progress toward the removal of special measures. The Ofsted report on New Road, confirming that it no longer requires special measures has been published	
Schools in this category that have been visited by Ofsted have been on track to make the required improvements.	
The figure is unchanged for Q1. The provisional figures for 2013 will be available in Q2.	

## APPENDIX 2

Code	Short Name	Success is
SE2 LM	NEW % Ofsted school judgements - schools judged good or better for Leadership & Management	⊕
SE2 OE	New - Ofsted school judgements showing a trend of improvement – Overall Effectiveness	⊕
SE2 QT	NEW Ofsted school judgements showing a trend of improvement – Quality of teaching	⊕

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
	69.0 %		70.0 %	76.0 %	⬮	N/A	N/A
			64.0 %	70.0 %	⬮	N/A	N/A
			65.0 %	71.0 %	⬮	N/A	N/A

Note	Chart									
<p>This indicator includes all Medway state-funded schools, with the exception of the two Pupil Referral Units. Medway's performance at Q1 represents a slight improvement (+1%) compared to the outturn figure for 2012-13.</p>	<table><thead><tr><th>Quarter</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012/13</td><td>69.0%</td><td>76.0%</td></tr><tr><td>Q1 2013/14</td><td>70.0%</td><td>76.0%</td></tr></tbody></table>	Quarter	Value	Target	Q4 2012/13	69.0%	76.0%	Q1 2013/14	70.0%	76.0%
Quarter	Value	Target								
Q4 2012/13	69.0%	76.0%								
Q1 2013/14	70.0%	76.0%								
<p>This indicator includes inspections of all state-funded schools, with the exception of the two Pupil Referral Units. Medway's performance of 64% of schools which received an Ofsted judgement of good or better for Overall Effectiveness is lower than the most recently available national figure (based on a snapshot at 31 May 2013) of 78.5%.</p>	<table><thead><tr><th>Quarter</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012/13</td><td>64.0%</td><td>78.5%</td></tr><tr><td>Q1 2013/14</td><td>64.0%</td><td>78.5%</td></tr></tbody></table>	Quarter	Value	Target	Q4 2012/13	64.0%	78.5%	Q1 2013/14	64.0%	78.5%
Quarter	Value	Target								
Q4 2012/13	64.0%	78.5%								
Q1 2013/14	64.0%	78.5%								
<p>This indicator includes inspections for all state-funded schools in Medway with the exception of the two Pupil Referral Units. Medway's performance of 65% is significantly below the national comparator figure of 79%.</p>	<table><thead><tr><th>Quarter</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012/13</td><td>65.0%</td><td>79.0%</td></tr><tr><td>Q1 2013/14</td><td>65.0%</td><td>79.0%</td></tr></tbody></table>	Quarter	Value	Target	Q4 2012/13	65.0%	79.0%	Q1 2013/14	65.0%	79.0%
Quarter	Value	Target								
Q4 2012/13	65.0%	79.0%								
Q1 2013/14	65.0%	79.0%								











## APPENDIX 2

Code	Short Name	Success is
SEN1	% of newly statemented children placed in out of area maintained special schools	
SEN2	% of newly statemented children placed in INMS	
SEN4	Number of tribunal appeals contesting a named Medway provision	
SEN5	% of appeals withdrawn, upheld or refused	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
	0%	0%	0%	N/A			
	3.6%	8.3%	2.3%	N/A			
	3	5	2	N/A			
	20%	25%	0%	N/A			


Note	Chart																		
No pupils with new statements were placed in out of area schools in Q1.	<table><caption>Chart Data: % of newly statemented children placed in out of area schools</caption><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2012/13</td><td>0%</td><td>0%</td></tr><tr><td>2013/14</td><td>0%</td><td>0%</td></tr><tr><td>Q1 2013/14</td><td>0%</td><td>0%</td></tr></table>	Quarter	Value	Target	Q4 2012/13	0%	0%	2013/14	0%	0%	Q1 2013/14	0%	0%						
Quarter	Value	Target																	
Q4 2012/13	0%	0%																	
2013/14	0%	0%																	
Q1 2013/14	0%	0%																	
43 Statements were issued in Q1. 1 pupil was placed in independent/non maintained school provision as a result of presenting need.	<table><caption>Chart Data: % of newly statemented children placed in INMS</caption><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2012/13</td><td>2.3%</td><td>0%</td></tr><tr><td>Q1 2013/14</td><td>8.3%</td><td>0%</td></tr><tr><td>Q2 2013/14</td><td>2.3%</td><td>0%</td></tr></table>	Quarter	Value	Target	Q4 2012/13	2.3%	0%	Q1 2013/14	8.3%	0%	Q2 2013/14	2.3%	0%						
Quarter	Value	Target																	
Q4 2012/13	2.3%	0%																	
Q1 2013/14	8.3%	0%																	
Q2 2013/14	2.3%	0%																	
5 Appeals against Medway maintained provision were received during this quarter.	<table><caption>Chart Data: Number of tribunal appeals contesting a named Medway provision</caption><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2012/13</td><td>2</td><td>0</td></tr><tr><td>2013/14</td><td>2</td><td>0</td></tr><tr><td>Q1 2013/14</td><td>2</td><td>0</td></tr><tr><td>Q2 2013/14</td><td>3</td><td>0</td></tr><tr><td>Q3 2013/14</td><td>2</td><td>0</td></tr></table>	Quarter	Value	Target	Q4 2012/13	2	0	2013/14	2	0	Q1 2013/14	2	0	Q2 2013/14	3	0	Q3 2013/14	2	0
Quarter	Value	Target																	
Q4 2012/13	2	0																	
2013/14	2	0																	
Q1 2013/14	2	0																	
Q2 2013/14	3	0																	
Q3 2013/14	2	0																	
25% (8 Appeals to the First Tier Tribunal were received between January and March: 2 were withdrawn)	<table><caption>Chart Data: % of appeals withdrawn, upheld or refused</caption><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2012/13</td><td>25%</td><td>0%</td></tr><tr><td>2013/14</td><td>25%</td><td>0%</td></tr><tr><td>Q1 2013/14</td><td>0%</td><td>0%</td></tr></table>	Quarter	Value	Target	Q4 2012/13	25%	0%	2013/14	25%	0%	Q1 2013/14	0%	0%						
Quarter	Value	Target																	
Q4 2012/13	25%	0%																	
2013/14	25%	0%																	
Q1 2013/14	0%	0%																	




### 2.3 Promote and encourage healthy lifestyles

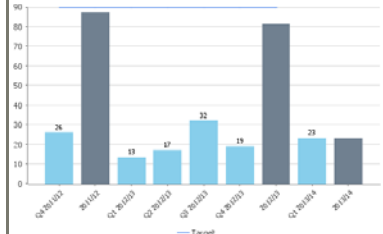
Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				
			Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
CA17	NEW % of children in need aged 0-4 attending local Sure Start Children's Centre					18.6 %	N/A		N/A	N/A
EY1a	Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre		53%	61.6 %	61.6 %	32%	30%			
EY1b	Total number of attendances at Sure Start Children's Centres by families with children 0-4 years		193,309	235,564	235,564	62,341	56,000			

Note	Chart																		
18.6% for Q1 2013-2014 should not be interpreted as poor performance, since it relates to attendances during a specified 3-month period. The overall attendance figure for 2013-14 is cumulative.	<table border="1"> <thead> <tr> <th>Period</th> <th>Attendance Percentage</th> </tr> </thead> <tbody> <tr> <td>Q1 2013-2014</td> <td>18.6%</td> </tr> <tr> <td>Q1 2014-2015</td> <td>-</td> </tr> </tbody> </table>	Period	Attendance Percentage	Q1 2013-2014	18.6%	Q1 2014-2015	-												
Period	Attendance Percentage																		
Q1 2013-2014	18.6%																		
Q1 2014-2015	-																		
This indicator measures users as a proportion of the 0-5 population as a whole. The large majority of children attending a Children's Centre are in the 0-3 age bracket.	<table border="1"> <thead> <tr> <th>Quarter</th> <th>Proportion (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2012</td> <td>53%</td> </tr> <tr> <td>Q1 2013</td> <td>46.7%</td> </tr> <tr> <td>Q1 2014</td> <td>46.7%</td> </tr> <tr> <td>Q1 2015</td> <td>50.0%</td> </tr> <tr> <td>Q1 2016</td> <td>51.6%</td> </tr> <tr> <td>Q1 2017</td> <td>51.6%</td> </tr> <tr> <td>Q1 2018</td> <td>32%</td> </tr> <tr> <td>Q1 2019</td> <td>32%</td> </tr> </tbody> </table>	Quarter	Proportion (%)	Q1 2012	53%	Q1 2013	46.7%	Q1 2014	46.7%	Q1 2015	50.0%	Q1 2016	51.6%	Q1 2017	51.6%	Q1 2018	32%	Q1 2019	32%
Quarter	Proportion (%)																		
Q1 2012	53%																		
Q1 2013	46.7%																		
Q1 2014	46.7%																		
Q1 2015	50.0%																		
Q1 2016	51.6%																		
Q1 2017	51.6%																		
Q1 2018	32%																		
Q1 2019	32%																		
The total attendances by children and families at Medway Sure Start Children's Centres in Q1 was 62,341, an increase of over 9000 attendances (17%) as compared to the same period in 2011-12. This increase reflects the greater number of interventions and services provided both by the Children's Centre teams themselves, and the increased number of midwifery, health visiting and other services provided by partner agencies using the Children's Centre infrastructure.	<table border="1"> <thead> <tr> <th>Quarter</th> <th>Total Attendances</th> </tr> </thead> <tbody> <tr> <td>Q1 2012</td> <td>193,309</td> </tr> <tr> <td>Q1 2013</td> <td>53,187</td> </tr> <tr> <td>Q1 2014</td> <td>112,376</td> </tr> <tr> <td>Q1 2015</td> <td>170,174</td> </tr> <tr> <td>Q1 2016</td> <td>235,564</td> </tr> <tr> <td>Q1 2017</td> <td>235,564</td> </tr> <tr> <td>Q1 2018</td> <td>62,341</td> </tr> <tr> <td>Q1 2019</td> <td>62,341</td> </tr> </tbody> </table>	Quarter	Total Attendances	Q1 2012	193,309	Q1 2013	53,187	Q1 2014	112,376	Q1 2015	170,174	Q1 2016	235,564	Q1 2017	235,564	Q1 2018	62,341	Q1 2019	62,341
Quarter	Total Attendances																		
Q1 2012	193,309																		
Q1 2013	53,187																		
Q1 2014	112,376																		
Q1 2015	170,174																		
Q1 2016	235,564																		
Q1 2017	235,564																		
Q1 2018	62,341																		
Q1 2019	62,341																		

## APPENDIX 2

Code	Short Name	Success is
PH3	Numbers completing the MEND programme	



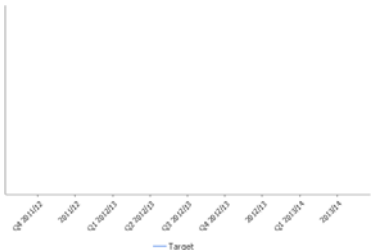
2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
87	81	19	23	25			

Note	Chart																														
families within each local community receive the greatest support in a carefully targeted manner, so it is anticipated that in time the raw number of attendances will plateau, and will not continue to increase at the current rate. Whilst the number of children increased by 7%, the number of attendances increased by 17%, indicating that those families who receive targeted support are receiving a higher number of interventions.																															
16 children completed the MEND 7-13 programme and 7 completed the first first pilot of FitFix (which is our new teenager weight management support session). Staff capacity has effected the delivery of MEND 2-4 and MEND 5-7, the two vacant posts are due to be recruited to in July.	 <table><thead><tr><th>Quarter</th><th>Attendances</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012/13</td><td>26</td><td>85</td></tr><tr><td>Q1 2013</td><td>87</td><td>85</td></tr><tr><td>Q2 2013</td><td>19</td><td>85</td></tr><tr><td>Q3 2013</td><td>17</td><td>85</td></tr><tr><td>Q4 2013</td><td>32</td><td>85</td></tr><tr><td>Q1 2014</td><td>19</td><td>85</td></tr><tr><td>Q2 2014</td><td>81</td><td>85</td></tr><tr><td>Q3 2014</td><td>23</td><td>85</td></tr><tr><td>Q4 2014</td><td>23</td><td>85</td></tr></tbody></table>	Quarter	Attendances	Target	Q4 2012/13	26	85	Q1 2013	87	85	Q2 2013	19	85	Q3 2013	17	85	Q4 2013	32	85	Q1 2014	19	85	Q2 2014	81	85	Q3 2014	23	85	Q4 2014	23	85
Quarter	Attendances	Target																													
Q4 2012/13	26	85																													
Q1 2013	87	85																													
Q2 2013	19	85																													
Q3 2013	17	85																													
Q4 2013	32	85																													
Q1 2014	19	85																													
Q2 2014	81	85																													
Q3 2014	23	85																													
Q4 2014	23	85																													







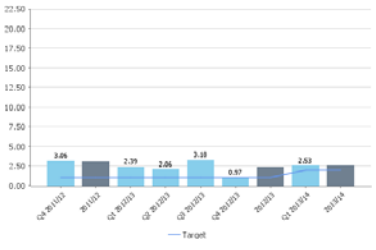
### 3.0 Safe, clean and green Medway

#### 3.2 We will support victims of domestic abuse

Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				Note	Chart
			Value	Value	Value	Value	Target	Status	Short Trend		
CA18	NEW Percentage of children with child protection plans where domestic abuse is a factor					N/A	N/A		N/A	N/A	
											<p>A specific report is being developed which will allow reporting in time for Q2.</p> 

### 4.0 Everyone benefiting from regeneration

#### 4.2 Support the provision of new homes and improve existing housing

Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				Note	Chart
			Value	Value	Value	Value	Target	Status	Short Trend		
H14	Average length of stay in B&B accommodation of households with dependent children or pregnant woman (weeks)		2.96	2.32	0.97	2.53	2.00				
											<p>The average number of weeks stay in Bed and Breakfast (B&amp;B) for Q1 13/14 was 2.5, a slight increase on Q1 12/13 at 2.39 weeks. B&amp;B accommodation is provided to households where it has not been possible to prevent homelessness, the length of time spent in B&amp;B can vary depending upon the clients circumstances. Effort is being made to move</p> 


## APPENDIX 2


Code	Short Name	Success is

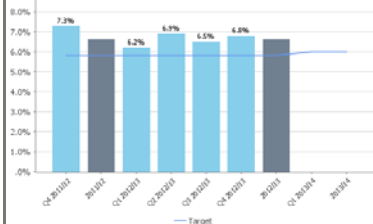
2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend





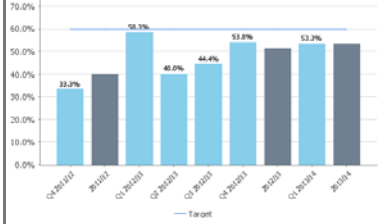
Note	Chart
clients into other forms of temporary or permanent accommodation as soon as possible. However more secure forms of temporary accommodation are increasingly limited due to an increasing number of people approaching as homeless. The temporary accommodation team are currently working to source other forms of temporary accommodation.	

### 4.3 Ensure that people have the skills to take up job opportunities



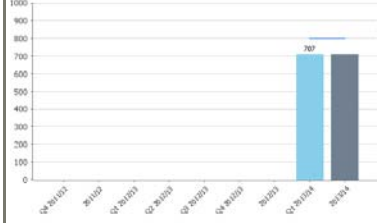
Code	Short Name	Success is
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
6.6%	6.6%	6.8%	6.0%	6.0%		N/A	N/A

Note	Chart																
Aprils NEET was 6.2%(611 young people) this rose to 6.5% in May with 641 young people NEET and fell to 6.0% in June, meeting the target set.	 <table border="1"> <caption>NEET Data</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2012</td> <td>7.3%</td> </tr> <tr> <td>2013</td> <td>6.2%</td> </tr> <tr> <td>Q1 2013</td> <td>6.5%</td> </tr> <tr> <td>Q2 2013</td> <td>6.5%</td> </tr> <tr> <td>Q3 2013</td> <td>6.5%</td> </tr> <tr> <td>Q4 2013</td> <td>6.8%</td> </tr> <tr> <td>2014</td> <td>6.0%</td> </tr> </tbody> </table>	Period	Value	Q4 2012	7.3%	2013	6.2%	Q1 2013	6.5%	Q2 2013	6.5%	Q3 2013	6.5%	Q4 2013	6.8%	2014	6.0%
Period	Value																
Q4 2012	7.3%																
2013	6.2%																
Q1 2013	6.5%																
Q2 2013	6.5%																
Q3 2013	6.5%																
Q4 2013	6.8%																
2014	6.0%																

Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				Note	Chart
			Value	Value	Value	Value	Target	Status	Short Trend		
NI 148	Care leavers in education, employment or training		40.0 %	51.3 %	53.8 %	53.3 %	60.0 %		 	53.3% of our careleavers turning 19 in the quarter were in employment, training or education; under our 60% target, but slightly above the 51.3% we attained last year. In addition to staff from the Medway Youth Trust who have joined our MILAC team part time to work with our careleavers who are NEET, an individual is also being identified from the pilot graduate recruitment scheme. The operational group continues to meet monthly to look at the work being achieved in getting young people into college/training/employment	

4.5 We will encourage participation in active travel

Code	Short Name	Success is	2011/12	2012/13	Q4 2012/13	Q1 2013/14				Note	Chart
			Value	Value	Value	Value	Target	Status	Short Trend		
TMRS8	NEW To increase walking bus participants in partnership with KM Walk to school charity					707	800		N/A	To meet the end of year target of 800 participants a 3.0% increase is required from the 2012 baseline average of 777. In partnership with the KM Walk to School Charity we are developing an action plan that will align to nationally recognise 'Walk to School' campaigns i.e. Golden Boot challenge whilst working in partnership with other Council	


## APPENDIX 2




Code	Short Name	Success is


2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend

Note	Chart
Service to promote the walk to school agenda i.e. Public Health and Parking Enforcement. The plan will be in place before schools return from summer holidays in Sept 2013.	

### 5.0 Better for less

Code	Short Name	Success is
LX5	Working days lost due to sickness absence	

2011/12	2012/13	Q4 2012/13	Q1 2013/14				
Value	Value	Value	Value	Target	Status	Short Trend	Long Trend
7.43	6.76	6.76	1.83	2.00			

Note	Chart																					
Full 2012/13 outturn and Q1 2013/14 data input. Achieving target.	 <table><caption>Working days lost due to sickness absence</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2011/12</td><td>7.43</td><td>2.00</td></tr><tr><td>2012/13</td><td>6.76</td><td>2.00</td></tr><tr><td>Q1 2013/14</td><td>1.83</td><td>2.00</td></tr><tr><td>Q4 2012/13</td><td>6.76</td><td>2.00</td></tr><tr><td>Q1 2013/14</td><td>1.83</td><td>2.00</td></tr><tr><td>2013/14</td><td>6.76</td><td>2.00</td></tr></tbody></table>	Period	Value	Target	Q4 2011/12	7.43	2.00	2012/13	6.76	2.00	Q1 2013/14	1.83	2.00	Q4 2012/13	6.76	2.00	Q1 2013/14	1.83	2.00	2013/14	6.76	2.00
Period	Value	Target																				
Q4 2011/12	7.43	2.00																				
2012/13	6.76	2.00																				
Q1 2013/14	1.83	2.00																				
Q4 2012/13	6.76	2.00																				
Q1 2013/14	1.83	2.00																				
2013/14	6.76	2.00																				