

CHILDREN AND YOUNG PEOPLE OVERVIEW AND SCRUTINY COMMITTEE

16 JULY 2013

2012/13 YEAR END PERFORMANCE MONITORING

Report from: Stephanie Goad AD Communications, Performance and partnerships

Author: Corporate Performance and Intelligence Team

Summary

This report summarised the performance of the Council's Key Measures of Success for 2012/13 as set out in:

- The Council Plan 2012/13
- The Council's annual report, Delivering fair and responsive services

It also summarises the feedback from service users as recorded in:

- Customer satisfaction Tracker Survey: January 2013
- Customer satisfaction measurement ('Smiley face' options ☺☹☹) at point of contact (GovMetric) October 2012 – March 2013

Successful achievements as well as areas for improvement are both highlighted.

The lessons learnt from 2012/13 have defined the focus for the performance monitoring programme for 2013/14.

1. Budget and Policy Framework

1.1 This report summarised the performance of the Council's Key Measures of Success for 2012/13 as set out in:

- The Council Plan 2012/13
- The Council's annual report, Delivering fair and responsive services

2. Background

2.1 This report sets out the performance summary for 2012/13 against the relevant council priority and two values for this committee

Medway's Priorities

- Children and young people have the best start in life in Medway

Medway's Values

- Putting our customers at the centre of everything we do
- Giving value for money

2.2 It focuses on where we have achieved or exceeded our targets, and where our performance has improved since the previous year.

2.3 It also highlights areas requiring improvement and how we will be tackling this during the forthcoming year.

2.4 Detailed background information supporting this report can be found at:

Appendix 1 Key measures of success (Council Plan 2012/13)

Appendix 2 Performance tables (Council Plan 2012/13)

Appendix 3 Delivering fair and responsive services 2012/13

3. Overview of performance

3.1 Where we performed well in 2012/2013;

- 81% (332) of our customers were satisfied overall with the way Medway runs its services compared with 79% (318) last year (Tracker survey Jan 2012 and 2013)
- 71% (15,139) were satisfied overall with their contact with Medway Council (GovMetric Oct 12/Mar 13)
- Top quartile (out of 90 local authorities) for customer satisfaction on web contact (GovMetric Oct 12/Mar 13)
- 9 out of 14 of the Delivering fair and responsive performance measures were on target
- 79.6% (1,725) of complaints were dealt with within 10 working days

Children and young people having the best start in life

55% of people think that Medway Council ensures young people have the best start in life compared with 60% last year (Tracker Survey Jan 2012 and 2013)

11 out of 29 Key measures of success achieved/exceeded target

10 out of 16* have improved since last year

** total number of indicators with comparative data for both 2011/12 & 12/13*

3.2 School challenge and improvement leads have continued to support and challenge schools to raise standards. Support for the development of school-to-school partnerships has focussed on developing work with more able pupils and sharing of effective practice. The deployment of local and national leaders of education has continued to be brokered for schools in challenging circumstances. As a result of the work with schools and data from the Ofsted data dashboard, risk ratings have been revised.

- 3.3 Medway, working with school governing bodies and senior leaders, has carried out 5 school reviews during the quarter to assess progress and provide recommendations for next steps. The working party between Medway Governors Association, Medway Council, Medway Teaching Schools Alliance and NAHT (National Association of Head Teachers) has met and discussed a standard data pack for governors. Medway has produced and launched an end of key stage primary data document to headteachers and Chairs of Governing Bodies
- 3.4 The Department for Education has approved an application for a Medway based University Technical College (UTC) to open in September 2014. The UTC will specialise in engineering and construction, and will be sponsored by the University of Greenwich, MidKent College, Medway Council and local employers.
- 3.5 The SEND (Special Educational Needs and Disability) pathfinder is a significant project for the LA and is helping to prepare staff for legislative changes, which will require more integrated working to assess and meet the needs of children with SEN (Special Educational Needs) and disabilities including many of our vulnerable children. Medway has had its funding extended in order to deliver 'Phase 2' of the project, which moves from development to implementation. It is expected that Medway will greatly extend the numbers going through the single assessment process so that by January 2014, all those going through the statutory assessment process will be offered an EHC (Education, Health and Care) plan instead of a Statement of SEN in line with the expected statutory requirements.
- 3.6 The number of new children with special educational needs placed in independent non-maintained schools has continued to decline. Of the 108 pupils who transferred into secondary provision this September only 2 were placed in independent provision and another 2 continued within the same provision as they had already been placed there. This compares to the 27 placed in independent schools in September 2009.
- 3.7 The number of pupils with special educational needs placed in independent and non maintained provision has decreased from 185 at the end of 2011-12 to 119 at the end of 2012-13. The budget savings resulting from this decrease have been significant this year.
- 3.8 The Medway Action for Families (MAfF) work is progressing well and the year 1 target of 180 families identified has been met. As a result the Council has been awarded the full upfront budget of £514,000 for 257 year 2 families. We have also received the full award for payment by results.
- 3.9 The ESF (European Social Fund) programme is on target for referrals but not on outcomes. The Department for Work and Pensions have seconded a member of staff to work with Medway, as an employment coordinator to support this outcome.
- 3.10 Medway Council is committed to reducing the reliance on Bed and Breakfast accommodation for young people aged under 25. As at the 31st March 2013 there were 2 young people residing in this type of accommodation, both placed by Children's Services and there were no households headed by a person aged 18 or under in B&B (Placed by Housing Services).

- 3.11 During the 4th quarter, 1 household headed by a person aged 18 or under and placed in B&B by Housing Services left B&B and the average length of stay was 1 week. This is a reduction on the previous quarter of 0.7 weeks (5 days). 5 young people residing in B&B placed by Children's Services left in Q4, the average length of stay was 7.4 weeks (52 days), a reduction of 1 day on the previous quarter.
- 3.12 An unannounced inspection of the local authority arrangements for the protection of children in Medway took place between 7 and 16 January 2013 and the report was published on February 15 2013.
- 3.13 The framework for the inspection that took place in 2013 was significantly different to the framework for previous inspections, with a significantly higher bar, more rigorous attention to individual casework and no notice.
- 3.14 The current provision in Medway was judged to be inadequate, although it is important to note that the inspection found no child to be at immediate risk of harm. As a result of the inadequate inspection the Council will be formally issued an 'Improvement Notice' by the Secretary of State via the Department for Education.
- 3.15 An Improvement Board, which will oversee the implementation of the actions in the Improvement Notice and the areas for improvement in the Ofsted report, has been established and had its first meeting on 22 April 2013.
- 3.16 This will be a very structured process with formal governance arrangements, clear aims and objectives that are attributed to officers and partners, and regular performance monitoring following strict project management principles.
- 3.17 Prior to the inspector's arrival in early January, an improvement plan had been developed and various strands of work already commenced to deliver essential service improvements. The inspectors viewed the improvement plan and commented positively on its content and focus, but felt that it was not sufficiently mature and embedded at the time of the inspection.
- 3.18 Health Improvement services which support individuals to make lifestyle changes have continued to perform well. Medway Stop smoking services achieve more quits per head of population in comparison to national and regional data, and the number of people referred to healthy weight services continues to exceed target.
- 3.19 Efforts to address the problem of childhood obesity levels have been strengthened by the development of an innovative adolescent weight management programme, Fitfix, which offers group support to overweight teenagers and will be piloted in 2013/14. The third phase of the Medway Cooks community food initiative was successfully delivered, encouraging residents to submit healthy recipes which were then included in a resource for promoting healthy eating, particularly among families.
- 3.20 Medway Council, along with several European partners have joined together to develop a cyber youth concept, which will encourage cross channel communication, sharing of ideas and information and European social

mobility. The main aims will be to develop joint projects to include mechanics, cookery and music, performing arts and media. Cyber communication will play a primary part in the project, encouraging the use of webinars, Skype and YouTube to communicate. The programme will be developed across three key areas of Medway - Central Chatham and Luton, Strood South and Gillingham North through the use of existing community facilities and are open to all young people aged 13-25 years.

Safe, Clean and Green Medway

73% of people think Medway Council provides a safe, clean and green environment compared with 75% last year (Tracker Survey Jan 2012 and 2013)

68% of people think Medway Council make the local area a better place to live compared with 69% last year (Tracker Survey Jan 2012 and 2013)

- 3.21 The rate of repeat victims of domestic abuse has fallen throughout the year from 34.3% in Q1, to 17.3% in Q4. National research indicates that effective Independent Domestic Violence Advisor (IDVA) support reduces reoffending behaviour. Joint commissioning arrangements were completed in Q4 with KCC, Kent district councils, Kent Fire and Rescue, Kent Police, health and criminal justice to provide IDVA support for high-risk victims of domestic violence. The new provider, Kent Domestic Abuse Consortium, will provide support for survivors eg: at specialist domestic violence Courts. The new Police and Crime Commissioner has agreed to fund the police contribution.

The percentage of families where the child is subject to a child protection plan, where Domestic Abuse was a component has slightly decreased from 35.35% in 2011/2012 to 34.3% in 2012/2013. Also, as the number of children on child protection plans in 2011 has decreased by 40% in 2012 this equated to fewer children.

- 3.22 The Safer Journeys Team have identified 15 schools in Medway (designated as 'Super Schools') as having a particularly high level of car use and the potential for a shift towards other sustainable modes of travel. A number of potential initiatives, including the Walking Bus, have been promoted to the schools to help reduce levels of congestion and promote the use of sustainable travel methods.
- 3.23 The innovative Walking Bus Stops campaign continues to prove a success and 22 bus stop signs were installed in 2012. At the end of 2012-13, the number of children participating in the Walking Bus was, on average 721, across 47 routes. It is anticipated that further Walking Bus Stops and other related walk to school initiatives will increase participation levels, with a target of an average of 800 participants in 2013-14.
- 3.24 Overall satisfaction with play areas has increased this year, from 84% to 87%. There have been several improvements to play areas across Medway in 2012-13 with the most recent being a new play area created at Hoo Leisure Centre.

Values 1: Putting our customers at the centre of everything we do

65% of people think Medway Council provides high quality services compared with 62% last year (Tracker Survey Jan 2012 and 2013)

GovMetric

3.25 Putting customers at the centre of everything we do is embedded across all services. We contacted our customers to find out what they think of their experience with the council in the quarterly Tracker survey (see above) and through the use of the recently introduced GovMetric system.

3.26 Medway launched GovMetric in October 2013. This system enables people who contact the council either by face-to-face, telephone or web to give instant feedback on their experience using the 'smiley face' options ☺☹☹:

88% (2682) were satisfied overall with their telephone contact with Medway (GovMetric Oct 12/Mar 13)

71% (10789) were satisfied with their face-to-face contact with Medway (GovMetric Oct 12/Mar 13)

54% (1,668) were satisfied with their web contact with Medway. 32% (974) were not satisfied with their web contact (GovMetric Oct 12/Mar 13)

3.27 We are in the top quartile (out of 90 local authorities) for customer satisfaction on web contact, medium quartile for phone contact and low quartile for face-to-face contact (GovMetric Oct 12/Mar 13) Our satisfaction rates for web-based contact places us in the top quartile when benchmarked with all 90 authorities using the GovMetric recording system for 2012/13. Nevertheless, we will seek to improve performance on this indicator.

3.28 We will continue to monitor the web site to review the content to ensure accuracy and relevance. We will focus on 'top tasks' (the most frequent reasons why people access our web site) to streamline information which will simplify customer access to online services.

3.29 21,345 GovMetric responses were made during the six month period since GovMetric went live in October. (15,220: face to face, 3,080: web and 3,045: phone) GovMetric will be publicised during 2013/14 to encourage a higher participation rate.

Delivering fair and responsive services

3.30 We have agreed seven 'Delivering fair and responsive services' targets aimed at improving access to services for everyone in the Medway community.

3.31 We have successfully delivered on the majority of our 'Delivering fair and responsive services' priorities during 2012/13. The full report is published on our web site and key achievements will be featured in staff and resident publications during 2013/14. (Details of this performance and some of these key achievements are included in Appendix 3).

Complaints

2,165 **Number of complaints received (2012/13)**

79.6% (1,725) dealt with within 10 working days

- 3.32 A review of the complaints procedure is planned for 2013, which will be implemented during the year.

Values 2: Giving value for money

57% of people think Medway Council provides value for money services compared with 62% last year (Tracker Survey Jan 2012 and 2013)

Better for Less

- 3.33 Better for Less is the work that the council is doing to address the future challenges of reduced funding for local government, increasing demand for many of our services and the need to continue to improve the experiences of our customers.
- 3.34 Phase 2 continued with the shared Customer Contact and Administration workstream but also looked at 2 other workstreams Performance and Intelligence and Category Management.
- 3.35 Performance and Intelligence focused on the way we develop our strategies and how effectively we manage our performance and drive improvement across the council. The project will help reduce the number of strategies we have and focus on delivery of the improvements set out in those strategies. We now have a performance and intelligence hub for both of the council's directorates as well as a restructured central hub. This will affect all areas of the council that currently have performance management, service improvement, consultation and engagement activities.
- 3.36 Category Management focuses on the potential to achieve significant savings on our third party spend through more effective procurement and contract management. The first phase of this project will help us to fully identify those savings. In later phases we will work to deliver these savings.
- 3.37 Furthermore, because of the impact of the customer contact, administration, performance and intelligence and category management functions moving out of the teams within the designated service areas, it has been necessary to consider how remaining specialist roles and functions are organised.
- 3.38 To date the BfL customer contact and administration project has delivered £3.28m (67%) of the overall savings target for the three-year project.

4. The way forward for 2013/2014

- 4.1 Aspiring to excellence in performance across all services is at the core of Medway's work programme for the coming year:

"Our challenge, now more than ever, is to work not just for but also with local people. We are changing the way we do things and as we find ways to work increasingly effectively together I believe we can continue to do a very good job for Medway".
(Neil Davies Council Plan 2013-15)

- 4.2 Continual improvement will be the main focus for our performance management in 2013/14. More stretching targets have been set (Target Planning Document 2013/14, as circulated to Cabinet 12 Feb 2013: Council Plan 2013-15) where we have already achieved previous targets,
- 4.3 The Corporate Performance and Intelligence Hub will be developing and managing the Performance Action Plan which will include a range of measures to help drive up performance in underachieving areas:

5. Risk management

- 5.1 Risk helps to deliver performance improvement and is at the core of decision-making, business planning, managing change and innovation. It is practised at both management and service delivery level and enables the effective use of resources, secures the assets of the organisation and its continued financial and organisational well-being.
- 5.2 The purpose of the Council Plan performance monitoring reports during the year is to enable managers and members to manage the key risks identified in delivering priorities.
- 5.3 Medway will consider the lessons to be learnt from the Mid Staffordshire NHS Foundation Trust case where a claim of '**misconduct in public office**' has been referred to the criminal prosecution service on the grounds of **a public organisation publishing misleading performance information**.

6. Financial and legal implications

- 6.1 There are no finance or legal implications arising from this report.

7. Recommendation

- 7.1 It is recommended that Members consider fourth quarter/year end performance against the Key Measures of Success used to monitor progress against the Council Plan 2012/13 prior to formal consideration at Cabinet on 9 July 2013.

Lead officer contact

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Background papers

Council Plan 2012/13

Delivering Fair and responsive services 2013/14

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Key measures of success - Appendix 1

| Children and young people in Medway have the best start in life | | | |
|---|--|-----|----|
| Ensure the most vulnerable children and young people are safe | | | |
| % of initial assessments for children's social care carried out within 10 working days of referral | | | 2 |
| % of core assessments for children's social care carried out within 35 working days of their commencement | | | 2 |
| Child Protection Plans lasting 2 years or more | | | 3 |
| LAC cases which reviewed within required timescales (PAF-CF/C68) | | | 3 |
| % of child protection cases which were reviewed within required timescales | | | 4 |
| Care leavers in suitable accommodation | | | 4 |
| Average time between a child entering care and moving in with adoptive family | | N/A | 5 |
| LAC Participation in Reviews | | | 5 |
| Children's participation in child protection conferences | | | 6 |
| % of children becoming subject of CPP for a second or subsequent time within 2 years | | N/A | 7 |
| Champion high standards in schools | | | |
| Achievement at level 4 or above in both English and Maths at Key Stage 2 | | | 7 |
| Achievement of 5 or more A*-C grades at GCSE or equivalent inc English and Maths (LAA) | | N/A | 8 |
| Narrow gap between lowest achieving 20% in Early Years Foundation Stage and the rest (LAA) | | N/A | 8 |
| LAC achieving 5 A*-C GCSEs (or equivalent) at KS4 (including English and mathematics) | | | 8 |
| SEN: (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths | | | 9 |
| Number of children missing from education (inc children of statutory school age not on a school roll) | | N/A | 9 |
| % of young people absent from school for 15% or more days | | N/A | 9 |
| % of governors attending governor training | | N/A | 10 |
| % of those attending governor training who reported that the training was good or better | | N/A | 10 |
| % of newly statemented children placed in out of area maintained special schools | | N/A | 10 |
| % of newly statemented children placed in INMS (Independent Non-Maintained Special provision) | | N/A | 11 |
| Number of tribunal appeals contesting a named Medway provision | | N/A | 11 |
| % of appeals withdrawn, upheld or refused | | N/A | 11 |
| Ofsted trend of improvement - % schools judged good or better in Medway | | N/A | 12 |
| Ofsted trend of improvement - Leadership & Management - % schools judged good or better | | N/A | 12 |
| Ofsted trend of improvement - Quality of Teaching - % schools judged good or better | | N/A | 12 |
| Difference made to schools by LA support - Schools in Special Measures | | N/A | 13 |
| Difference made to schools by LA support - Schools with a Notice to Improve | | N/A | 13 |
| Difference made to schools by LA support - Schools below floor threshold (LA maintained only) | | N/A | 13 |
| Promote and encourage healthy lifestyles | | | |
| % of children in Medway aged 0-4 attending local Sure Start Children's Centre | | | 14 |
| Total attendances at Sure Start Centres by families with children 0-4 years | | | 14 |
| Smoking quits from pregnant women | | | 15 |
| Numbers completing the MEND programme | | | 15 |
| Promote and encourage healthy lifestyles for people with SEN | | | |
| Increase in breastfeeding rate at initiation at birth | | | 16 |
| Increase in breastfeeding rate at 6-8 weeks | | N/A | 16 |
| | | | |










| Everyone benefiting from the area's regeneration | | | |
|---|-----|-----|----|
| Decent new homes quality of existing housing | | | |
| Average length of stay in B&B of households with dependent children or pregnant women (weeks) | | | 17 |
| People have the skills they need to take up job opportunities | | | |
| 16 to 18 year olds who are not in education, employment or training (NEET) | | | 18 |
| Care leavers in education, employment or training | | | 18 |
| | | | |
| Safe, clean and green Medway | | | |
| We will help to prevent and reduce domestic abuse | | | |
| Impact of domestic abuse on children's safety | N/A | N/A | 19 |
| Better for Less | | | |
| Working days lost due to sickness absence | | | 20 |

| Key | |
|--|-----|
| Target achieved | |
| Target not achieved (< 5%)met | |
| Target not achieved (> 5%)met | |
| Data only. No target has been set. | |
| Trend from last year shows an improvement in performance | |
| Trend from last year shows a decrease in performance | |
| Trend from last year shows performance has remained static | |
| Data is not available | N/A |

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Council Plan Monitoring – 2012/13

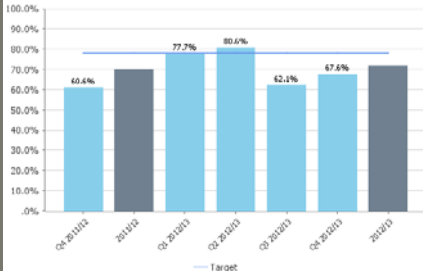
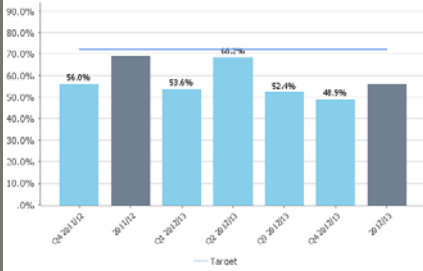








| PI Status | Trend Arrows | Success is |
|--|---|---|
|  This PI is significantly below target |  The performance of this PI has improved since 2011/12 |  Higher figures are better |
|  This PI is slightly below target |  The performance of this PI has worsened since 2011/12 |  Lower figures are better |
|  This PI has met or exceeded the target |  The performance of this PI is similar to 2011/12 data | N/A - Desired performance is neither too high nor too low |
|  This PI is data only. There is no target and is provided for reference only. | | |
| N/A – Rating not appropriate / possible | | |

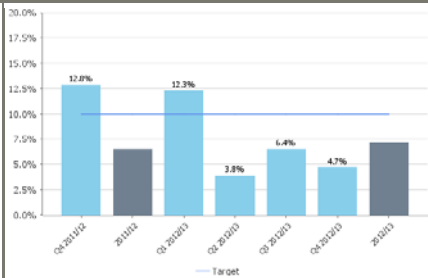
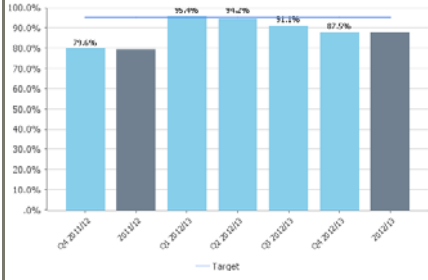
2.0 Children and young people have the best start in life in Medway







2.1 Ensure the most vulnerable children & young people are safe

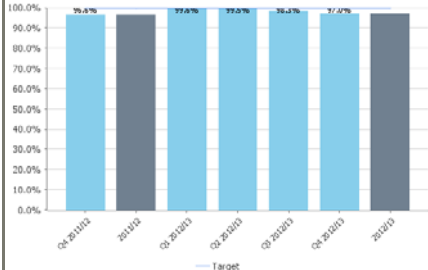
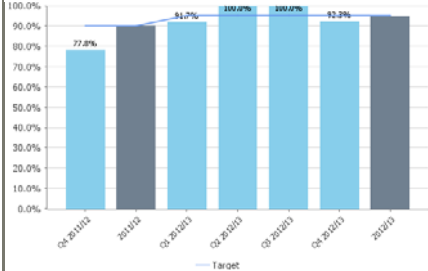
| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|---|---------|------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Percentage of initial assessments for children's social care carried out within 10 working days of referral |  | 69.8% | 77.7% | 80.6% | 62.1% | 67.6% | 71.8% | 78.0% |  |  |
| Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement |  | 69.1% | 53.6% | 68.2% | 52.4% | 48.9% | 55.8% | 72.0% |  |  |






| Note | Chart | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|------------|-----------|------------|------------|-------|-------|---------|-------|-------|------------|-------|-------|------------|-------|-------|------------|-------|-------|------------|-------|-------|---------|-------|-------|
| <p>25-Apr-2013 The figure for the last quarter was an improvement on the previous quarter, but not sufficiently to achieve target. Weekly performance data on the timeliness of initial and core assessments is being actively used by service managers to monitor performance, and specific actions for the management of out of timescale cases put in place to ensure that risks are known and cases are closed in a managed way. Figure is currently draft pending final validation which is undertaken as part of completing the CIN census statutory return.</p> |  <table><thead><tr><th>Period</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q4 2011/12</td><td>60.4%</td><td>80.0%</td></tr><tr><td>2012/13</td><td>77.7%</td><td>80.0%</td></tr><tr><td>Q1 2012/13</td><td>80.6%</td><td>80.0%</td></tr><tr><td>Q2 2012/13</td><td>62.1%</td><td>80.0%</td></tr><tr><td>Q3 2012/13</td><td>67.6%</td><td>80.0%</td></tr><tr><td>Q4 2012/13</td><td>71.8%</td><td>80.0%</td></tr><tr><td>2012/13</td><td>71.8%</td><td>80.0%</td></tr></tbody></table> | Period | Value (%) | Target (%) | Q4 2011/12 | 60.4% | 80.0% | 2012/13 | 77.7% | 80.0% | Q1 2012/13 | 80.6% | 80.0% | Q2 2012/13 | 62.1% | 80.0% | Q3 2012/13 | 67.6% | 80.0% | Q4 2012/13 | 71.8% | 80.0% | 2012/13 | 71.8% | 80.0% |
| Period | Value (%) | Target (%) | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 60.4% | 80.0% | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 77.7% | 80.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 80.6% | 80.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 62.1% | 80.0% | | | | | | | | | | | | | | | | | | | | | | | |
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| 2012/13 | 71.8% | 80.0% | | | | | | | | | | | | | | | | | | | | | | | |
| <p>25-Apr-2013 The figure for this quarter has dropped. Weekly performance data on the timeliness of initial and core assessments is being actively used to monitor performance, and specific actions for the management of out of timescale cases put in place to ensure that risks are known and cases are closed in a managed way. Figures are currently draft pending final validation which is undertaken as part of completing the CIN census statutory return.</p> |  <table><thead><tr><th>Period</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>Q4 2011/12</td><td>56.0%</td><td>72.0%</td></tr><tr><td>2012/13</td><td>53.6%</td><td>72.0%</td></tr><tr><td>Q1 2012/13</td><td>68.2%</td><td>72.0%</td></tr><tr><td>Q2 2012/13</td><td>52.4%</td><td>72.0%</td></tr><tr><td>Q3 2012/13</td><td>48.9%</td><td>72.0%</td></tr><tr><td>Q4 2012/13</td><td>55.8%</td><td>72.0%</td></tr><tr><td>2012/13</td><td>55.8%</td><td>72.0%</td></tr></tbody></table> | Period | Value (%) | Target (%) | Q4 2011/12 | 56.0% | 72.0% | 2012/13 | 53.6% | 72.0% | Q1 2012/13 | 68.2% | 72.0% | Q2 2012/13 | 52.4% | 72.0% | Q3 2012/13 | 48.9% | 72.0% | Q4 2012/13 | 55.8% | 72.0% | 2012/13 | 55.8% | 72.0% |
| Period | Value (%) | Target (%) | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 56.0% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 53.6% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 68.2% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 52.4% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 48.9% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 55.8% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 55.8% | 72.0% | | | | | | | | | | | | | | | | | | | | | | | |

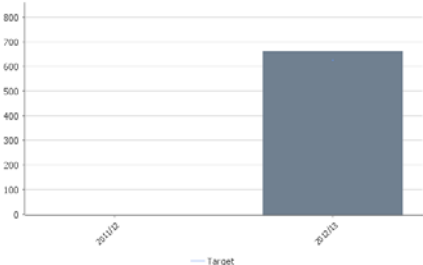
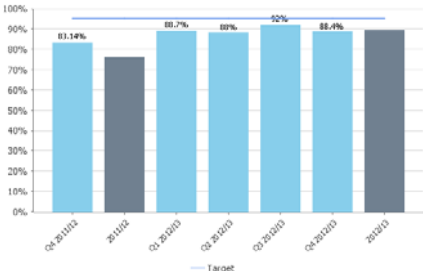
| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|--|---------|------------|------------|------------|------------|---------|--------|--|--|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Child Protection Plans lasting 2 years or more |  | 6.5% | 12.3% | 3.8% | 6.4% | 4.7% | 7.1% | 10.0% |  |  |
| Looked after children cases which were reviewed within required timescales |  | 79.4% | 95.4% | 94.2% | 91.1% | 87.5% | 87.5% | 95.0% |  |  |




| Note | Chart |
|---|--|
| <p>11-Apr-2013 The teams have focused on reducing long-term child protection plans during the year. This has reduced the number of child protection plans open for over 2 years from 35 open at the end of March 2012 down to 12 at the end of March 2013. This is in line with our priority for reducing delay in child protection plans.</p> |  |
| <p>08-May-2013 310 LAC reviews took place during the quarter, 16 of these were held out of timescale. However, the service has been able to improve the quality of reviews for children by ensuring the voice of the young person is reflected in the review. During the quarter, IROs visited 38% of children who became looked after during the quarter prior to their initial review and 49% of all the children reviewed during the quarter. This represents a continued improvement in performance during the year. Due to a staff vacancy which is being interviewed for next month, and delays in January due to bad weather, achieving the target proved difficult. Additionally there has been a delay in CISRS being notified of new cases which is being addressed with CSC. We continue to work with CSC to ensure that CISRS are notified promptly when children come into care in order that reviews can be arranged in timescale - it is envisaged that Framework1 will ensure significant improvements.</p> |  |

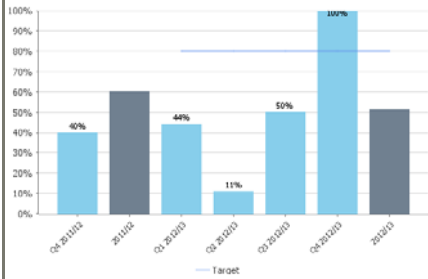
| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---|---|---------|------------|------------|------------|------------|---------|---------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Percentage of child protection cases which were reviewed within required timescales |  | 96.6% | 99.6% | 99.5% | 98.3% | 97.0% | 97.0% | 100.0 % |  |  |
| Care leavers in suitable accommodation |  | 90.0% | 91.7% | 100.0 % | 100.0 % | 92.3% | 94.9% | 95.0% |  |  |


| Note | Chart | | | | | | | | | | | | |
|---|--|---------|------------|------------|-------|------------|-------|------------|--------|------------|--------|------------|-------|
| 05-Apr-2013 Three review child protection conferences were held late during the quarter which affected 4 children. Overall, there were 118 Child Protection conferences (review and initial) or 253 children during the quarter. This represents a 24% increase on the previous quarter. Two of these late conferences were adjourned as they were inquorate and there was insufficient information available upon which to make appropriate quality decisions. |  <table border="1"> <caption>Percentage of child protection conferences held late during the quarter</caption> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q4 2012/13</td> <td>95.4%</td> </tr> <tr> <td>Q1 2013/14</td> <td>97.6%</td> </tr> <tr> <td>Q2 2013/14</td> <td>97.5%</td> </tr> <tr> <td>Q3 2013/14</td> <td>96.3%</td> </tr> <tr> <td>Q4 2013/14</td> <td>97.0%</td> </tr> </tbody> </table> | Quarter | Percentage | Q4 2012/13 | 95.4% | Q1 2013/14 | 97.6% | Q2 2013/14 | 97.5% | Q3 2013/14 | 96.3% | Q4 2013/14 | 97.0% |
| Quarter | Percentage | | | | | | | | | | | | |
| Q4 2012/13 | 95.4% | | | | | | | | | | | | |
| Q1 2013/14 | 97.6% | | | | | | | | | | | | |
| Q2 2013/14 | 97.5% | | | | | | | | | | | | |
| Q3 2013/14 | 96.3% | | | | | | | | | | | | |
| Q4 2013/14 | 97.0% | | | | | | | | | | | | |
| 11-Apr-2013 94.9% of our careleavers turning 19 this year were in suitable accommodation; just under our 95% target and an improvement on the 90% we attained last year. |  <table border="1"> <caption>Percentage of careleavers turning 19 this year were in suitable accommodation</caption> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q4 2012/13</td> <td>77.8%</td> </tr> <tr> <td>Q1 2013/14</td> <td>91.7%</td> </tr> <tr> <td>Q2 2013/14</td> <td>100.0%</td> </tr> <tr> <td>Q3 2013/14</td> <td>100.0%</td> </tr> <tr> <td>Q4 2013/14</td> <td>92.3%</td> </tr> </tbody> </table> | Quarter | Percentage | Q4 2012/13 | 77.8% | Q1 2013/14 | 91.7% | Q2 2013/14 | 100.0% | Q3 2013/14 | 100.0% | Q4 2013/14 | 92.3% |
| Quarter | Percentage | | | | | | | | | | | | |
| Q4 2012/13 | 77.8% | | | | | | | | | | | | |
| Q1 2013/14 | 91.7% | | | | | | | | | | | | |
| Q2 2013/14 | 100.0% | | | | | | | | | | | | |
| Q3 2013/14 | 100.0% | | | | | | | | | | | | |
| Q4 2013/14 | 92.3% | | | | | | | | | | | | |


| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---|---|---------|---------------------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Average time between a child entering care and moving in with adoptive family |  | | Not measured for Quarters | | | | 660 | 625 |  | N/A |
| LAC Participation in Reviews |  | 76% | 88.7% | 88% | 92% | 88.4% | 89.28% | 95% |  |  |

| Note | Chart | | | | | | | | | | | | | | | | | | |
|--|--|--------|-------|--------|---------|--------|-----|---------|-------|-----|---------|-----|-----|---------|-----|-----|---------|--------|-----|
| <p>25-Apr-2013 The central government target is proving challenging nationally and requires improvement in both the legal and adoption processes. Work is ongoing with the Medway courts to reduce delay in the legal process. Review to be undertaken of young people waiting to be matched with adopters to ensure that appropriate plans have been made and action taken to secure permanence for young people. Targeted and focused recruitment will take place over the coming year to consolidate improvement in the adoption team. Permanence planning meetings will take place to ensure permanence plans are made in a timely and appropriate manner throughout 2013/14. The role of the independent reviewing officer in securing permanence will be considered with an agreed Adoption Team Plan formulated by June 2013.</p> |  <table><caption>Average time between a child entering care and moving in with adoptive family</caption><tr><th>Year</th><th>Value</th><th>Target</th></tr><tr><td>2011/12</td><td>~660</td><td>625</td></tr><tr><td>2012/13</td><td>~660</td><td>625</td></tr></table> | Year | Value | Target | 2011/12 | ~660 | 625 | 2012/13 | ~660 | 625 | | | | | | | | | |
| Year | Value | Target | | | | | | | | | | | | | | | | | |
| 2011/12 | ~660 | 625 | | | | | | | | | | | | | | | | | |
| 2012/13 | ~660 | 625 | | | | | | | | | | | | | | | | | |
| <p>08-May-2013 The proportion of looked after children participating in their statutory reviews continues to be higher than last year and has shown an improvement on the previous qtr - mainly due to increased emphasis being placed on Independent Reviewing Officers undertaking visits to children and young people to support face to face contact where children can express their wishes and feelings. 26 children during the qtr did not participate in their reviews. More than half of these children are aged between 4 and 7 years. The CISRS aims to improve on this in the next qtr by tracking children</p> |  <table><caption>LAC Participation in Reviews</caption><tr><th>Period</th><th>Value</th><th>Target</th></tr><tr><td>Q1-2013</td><td>81.14%</td><td>95%</td></tr><tr><td>Q2-2013</td><td>88.7%</td><td>95%</td></tr><tr><td>Q3-2013</td><td>88%</td><td>95%</td></tr><tr><td>Q4-2013</td><td>92%</td><td>95%</td></tr><tr><td>2012/13</td><td>89.28%</td><td>95%</td></tr></table> | Period | Value | Target | Q1-2013 | 81.14% | 95% | Q2-2013 | 88.7% | 95% | Q3-2013 | 88% | 95% | Q4-2013 | 92% | 95% | 2012/13 | 89.28% | 95% |
| Period | Value | Target | | | | | | | | | | | | | | | | | |
| Q1-2013 | 81.14% | 95% | | | | | | | | | | | | | | | | | |
| Q2-2013 | 88.7% | 95% | | | | | | | | | | | | | | | | | |
| Q3-2013 | 88% | 95% | | | | | | | | | | | | | | | | | |
| Q4-2013 | 92% | 95% | | | | | | | | | | | | | | | | | |
| 2012/13 | 89.28% | 95% | | | | | | | | | | | | | | | | | |

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|---|---------|------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | | | |
| Children's participation in child protection conferences |  | 60% | 44% | 11% | 50% | 100% | 51.25 % | 80% |  |  |




| Note | Chart | | | | | | | | | | | | | | | | |
|---|---|--------|----------------|------------|-----|------------|-----|------------|-----|------------|-----|------------|-----|------------|------|---------|-----|
| <p>who have not been visited by their IRO and ensuring that these children are monitored by the Principal Reviewing Officer. Frameworki will allow us to monitor this more effectively than with the previous system.</p> | | | | | | | | | | | | | | | | | |
| <p>08-May-2013 During Q4, there were 34 children over the age of 12 (the age at which it is felt that children are Fraser competent) who were the subject of a CPC. Of these, 9 were invited to attend their conference and all attended, equating to 100%. This is an improvement, partly due to CISRS automatically inviting children to their conferences unless specifically instructed not to by the social worker. Children can participate in other ways in their conference. 33% of children aged over 12 who were invited to attend their conference met with their social worker to discuss the report with them. The wishes and feelings of the child were explicitly recorded in 63% of all social worker reports.</p> <p>CISRS are working with Young Lives Foundations to develop other formats for young people to express their wishes and feelings.</p> <p>The current performance indicator measures attendance at conference only, however for 2013/14 this indicator will be replaced by one which measures all forms of participation.</p> |  <table border="1"> <caption>Attendance at Conferences Data</caption> <thead> <tr> <th>Period</th> <th>Attendance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 2012/13</td> <td>40%</td> </tr> <tr> <td>Q1 2013/14</td> <td>60%</td> </tr> <tr> <td>Q2 2013/14</td> <td>44%</td> </tr> <tr> <td>Q3 2013/14</td> <td>11%</td> </tr> <tr> <td>Q4 2013/14</td> <td>50%</td> </tr> <tr> <td>Q4 2013/14</td> <td>100%</td> </tr> <tr> <td>2013/14</td> <td>50%</td> </tr> </tbody> </table> | Period | Attendance (%) | Q4 2012/13 | 40% | Q1 2013/14 | 60% | Q2 2013/14 | 44% | Q3 2013/14 | 11% | Q4 2013/14 | 50% | Q4 2013/14 | 100% | 2013/14 | 50% |
| Period | Attendance (%) | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 40% | | | | | | | | | | | | | | | | |
| Q1 2013/14 | 60% | | | | | | | | | | | | | | | | |
| Q2 2013/14 | 44% | | | | | | | | | | | | | | | | |
| Q3 2013/14 | 11% | | | | | | | | | | | | | | | | |
| Q4 2013/14 | 50% | | | | | | | | | | | | | | | | |
| Q4 2013/14 | 100% | | | | | | | | | | | | | | | | |
| 2013/14 | 50% | | | | | | | | | | | | | | | | |

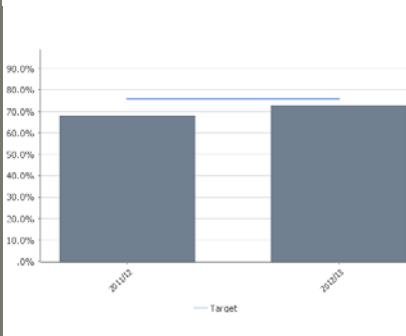
| Short Name | Success is |
|--|---|
| | |
| % of children becoming the subject of a child protection plan for a second or subsequent time within 2 years |  |








| 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---------|------------|------------|------------|------------|---------|--------|---|-------------|
| Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | 6.1% | 10.5% | 2.0% | 2.9% | 4.8% | 7.0% |  | N/A |

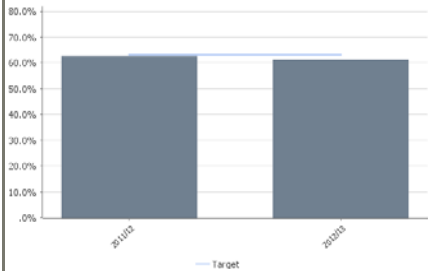
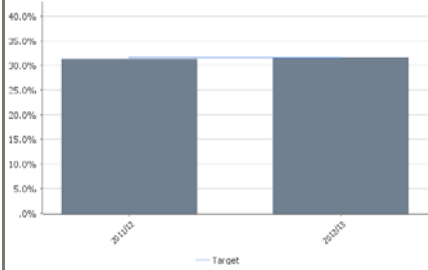
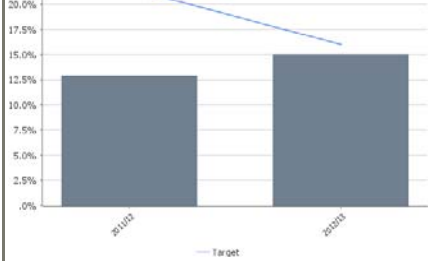
| Note | Chart | | | | | | | | | | | | | | | | |
|--|--|---------|------------|---------|------|------|------|---------|------|---------|-------|---------|------|---------|------|------|------|
| <p>25-Apr-2013 On target. Only 10 children have become subject of a child protection plan for a second or subsequent time.</p> | <p>The chart displays the percentage of children who have become subject of a child protection plan for a second or subsequent time across different quarters. The Y-axis represents the percentage, ranging from 0.0% to 9.0% in 1.0% increments. The X-axis shows the quarters: Q3-2012, 2012, Q1-2013, Q2-2013, Q3-2013, Q4-2013, and 2013. A horizontal blue line indicates the target at 7.0%.</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q3-2012</td> <td>0.0%</td> </tr> <tr> <td>2012</td> <td>0.0%</td> </tr> <tr> <td>Q1-2013</td> <td>6.1%</td> </tr> <tr> <td>Q2-2013</td> <td>10.5%</td> </tr> <tr> <td>Q3-2013</td> <td>2.0%</td> </tr> <tr> <td>Q4-2013</td> <td>2.9%</td> </tr> <tr> <td>2013</td> <td>4.9%</td> </tr> </tbody> </table> | Quarter | Percentage | Q3-2012 | 0.0% | 2012 | 0.0% | Q1-2013 | 6.1% | Q2-2013 | 10.5% | Q3-2013 | 2.0% | Q4-2013 | 2.9% | 2013 | 4.9% |
| Quarter | Percentage | | | | | | | | | | | | | | | | |
| Q3-2012 | 0.0% | | | | | | | | | | | | | | | | |
| 2012 | 0.0% | | | | | | | | | | | | | | | | |
| Q1-2013 | 6.1% | | | | | | | | | | | | | | | | |
| Q2-2013 | 10.5% | | | | | | | | | | | | | | | | |
| Q3-2013 | 2.0% | | | | | | | | | | | | | | | | |
| Q4-2013 | 2.9% | | | | | | | | | | | | | | | | |
| 2013 | 4.9% | | | | | | | | | | | | | | | | |

2.2 Champion high standards in schools

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|---|---------|---------------------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Achievement at level 4 or above in both English and Maths at Key Stage 2 |  | 68.0% | Not measured for Quarters | | | | 72.5% | 76.0% |  |  |

| Note | Chart | | | | | | | | | |
|---|---|------------|-----------------|------------|---------|------|------|---------|------|------|
| <p>29-Apr-2013 Following the checking exercise and appeals the figure has been confirmed as 72.5% for all schools in Medway, including Academies This was the largest Medway year on year improvement in results since the introduction of the measure. However, national performance increased over past 3 years and Medway is at the bottom of the national league table for KS2.</p> |  <table><thead><tr><th>Year</th><th>Performance (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2010/11</td><td>72.5</td><td>75.0</td></tr><tr><td>2011/12</td><td>72.5</td><td>75.0</td></tr></tbody></table> | Year | Performance (%) | Target (%) | 2010/11 | 72.5 | 75.0 | 2011/12 | 72.5 | 75.0 |
| Year | Performance (%) | Target (%) | | | | | | | | |
| 2010/11 | 72.5 | 75.0 | | | | | | | | |
| 2011/12 | 72.5 | 75.0 | | | | | | | | |

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---|---|---------|---------------------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths (LAA) |  | 62.5% | Not measured for Quarters | | | | 61.2% | 63.0% |  | N/A |
| Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest (LAA) |  | 31.2% | Not measured for Quarters | | | | 31.5% | 31.5% |  | N/A |
| Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) (LAA) |  | 12.9% | Not measured for Quarters | | | | 15.0% | 16.0% |  |  |




| Note | Chart |
|---|--|
| <p>29-Apr-2013 Following publication of the 2012 KS4 Performance Tables the validated figure is confirmed as 61.2% for all schools in Medway, including Academies. This is higher than the national average of 58.8% for state funded schools in England. Please note that a short term trend has not been included because the 2011/12 percentage excluded Academies. The trend for all schools in Medway has increased year on year for at least seven years.</p> |  |
| <p>15-Jan-2013 The 2012/13 figure is currently 31.5%. This figure comes from nationally published data sets, however the NIs will no longer be in place in 2013 since the EYFSP itself is being replaced by a different assessment measure, the details of which (and any associated NIs) will not be determined until sometime after April.</p> |  |
| <p>05-Apr-2013 The virtual headteacher has reported the figure as 15% following confirmation of the final cohort for the calculation. The size of the cohort reduced significantly between the point of target setting and the completion of year 11.</p> |  |




| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|------------|---------|---------------------------|------------|------------|------------|---------|--------|--------|-------------|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths | | 46.4% | Not measured for Quarters | | | | 46.4% | 49.0% | | |
| The number of children who are missing from education (including all children who are of statutory school age who are not on a school roll or in alternative provision). | | 38 | 56 | 36 | 34 | 41 | N/A | | N/A | |
| % of young people who are absent from school for 15% or more days in the school year. | | 3.84% | 8.5% | 5.53% | 5.96% | N/A | | N/A | | |

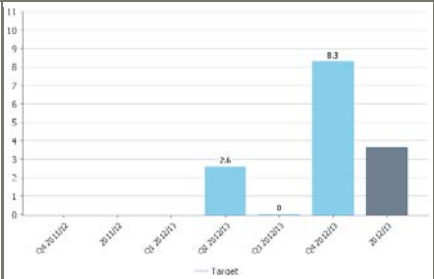
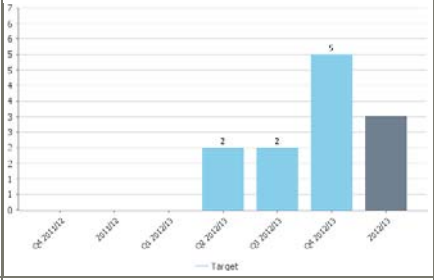
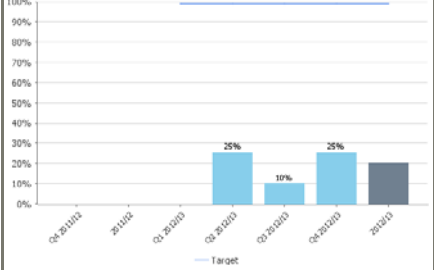
| Note | Chart | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---------|-------|--------|------------|-------|-------|---------|-------|-------|------------|-------|----|------------|------|----|------------|-------|----|------------|-------|----|---------|-------|----|
| 29-Apr-2013 The figure for the gap measure is confirmed as 46.4% meeting and exceeding the target set. This figure is slightly higher than the provisional figure previously reported to cabinet. | <table><tr><th>Year</th><th>Value</th><th>Target</th></tr><tr><td>2011/12</td><td>46.4%</td><td>49.0%</td></tr><tr><td>2012/13</td><td>49.0%</td><td>49.0%</td></tr></table> | Year | Value | Target | 2011/12 | 46.4% | 49.0% | 2012/13 | 49.0% | 49.0% | | | | | | | | | | | | | | | |
| Year | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| 2011/12 | 46.4% | 49.0% | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 49.0% | 49.0% | | | | | | | | | | | | | | | | | | | | | | | |
| 05-Apr-2013 This quarter there were a total of 34 children identified as incoming pupils. However 27 cases have now been closed where schools have now been allocated (this figure includes cases from the previous quarter. These statistics are children that are reported to AASSA as CME. The admissions Team also deal with applications for schools directly. | <table><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2011/12</td><td>0</td><td>41</td></tr><tr><td>2011/12</td><td>0</td><td>41</td></tr><tr><td>Q1 2012/13</td><td>38</td><td>41</td></tr><tr><td>Q2 2012/13</td><td>56</td><td>41</td></tr><tr><td>Q3 2012/13</td><td>36</td><td>41</td></tr><tr><td>Q4 2012/13</td><td>34</td><td>41</td></tr><tr><td>2012/13</td><td>41</td><td>41</td></tr></table> | Quarter | Value | Target | Q4 2011/12 | 0 | 41 | 2011/12 | 0 | 41 | Q1 2012/13 | 38 | 41 | Q2 2012/13 | 56 | 41 | Q3 2012/13 | 36 | 41 | Q4 2012/13 | 34 | 41 | 2012/13 | 41 | 41 |
| Quarter | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 0 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 38 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 56 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 36 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 34 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 41 | 41 | | | | | | | | | | | | | | | | | | | | | | | |
| 05-Apr-2013 The figures relate to statistics at the end of Term 3. The figures are normally highest in term one and decrease as the school year progresses. For primary school children the figure is 4.04%, for secondary 6.82%, for special schools 12.86% and for PRU 47.27%. A target of 3% PA has been set by Medway for the Primary Schools. Secondary Schools do not have a target figure. | <table><tr><th>Quarter</th><th>Value</th><th>Target</th></tr><tr><td>Q4 2011/12</td><td>0</td><td>3%</td></tr><tr><td>2011/12</td><td>0</td><td>3%</td></tr><tr><td>Q1 2012/13</td><td>3.84%</td><td>3%</td></tr><tr><td>Q2 2012/13</td><td>8.5%</td><td>3%</td></tr><tr><td>Q3 2012/13</td><td>5.53%</td><td>3%</td></tr><tr><td>Q4 2012/13</td><td>5.96%</td><td>3%</td></tr><tr><td>2012/13</td><td>5.96%</td><td>3%</td></tr></table> | Quarter | Value | Target | Q4 2011/12 | 0 | 3% | 2011/12 | 0 | 3% | Q1 2012/13 | 3.84% | 3% | Q2 2012/13 | 8.5% | 3% | Q3 2012/13 | 5.53% | 3% | Q4 2012/13 | 5.96% | 3% | 2012/13 | 5.96% | 3% |
| Quarter | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 0 | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 3.84% | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 8.5% | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 5.53% | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 5.96% | 3% | | | | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 5.96% | 3% | | | | | | | | | | | | | | | | | | | | | | | |







| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|------------|---------|------------|------------|------------|------------|---------|--------|--------|-------------|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| % of governors attending governor training | | | 17% | 22% | 31% | 41% | 41% | 43% | | N/A |
| % of those attending governor training who reported that the training was good or better | | | 100% | 100% | 100% | 100% | 100% | 85% | | N/A |
| % of newly statemented children placed in out of area maintained special schools | | | | N/A | 0% | 0% | 0% | N/A | | N/A |

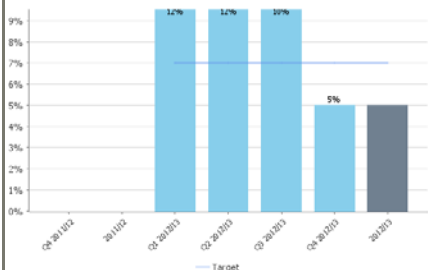
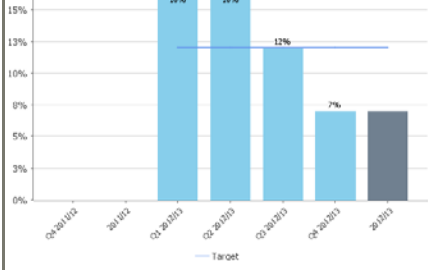
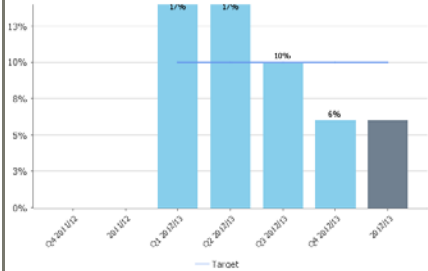
| Note | Chart | | | | | | | | | | | | | | | | | | |
|---|--|--------|-------|------------|---|---------|---|------------|-----|------------|-----|------------|-----|------------|-----|---------|-----|--------|----|
| 02-Apr-2013 The current percentage of governors that have attended training is 2% less than the target that was set for the year. Arrangements have now been changed for new governors so that they are automatically booked onto their induction course when they become a new governor. This should improve the statistics for new governors attending induction training and hence overall figures for governors attending training. | <table border="1"> <caption>Percentage of governors attending training</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q3 2012/13</td> <td>17</td> </tr> <tr> <td>Q4 2012/13</td> <td>22</td> </tr> <tr> <td>Q3 2013/13</td> <td>31</td> </tr> <tr> <td>Q4 2013/13</td> <td>40</td> </tr> <tr> <td>2013/13</td> <td>41</td> </tr> <tr> <td>Target</td> <td>43</td> </tr> </tbody> </table> | Period | Value | Q4 2011/12 | 0 | 2011/12 | 0 | Q3 2012/13 | 17 | Q4 2012/13 | 22 | Q3 2013/13 | 31 | Q4 2013/13 | 40 | 2013/13 | 41 | Target | 43 |
| Period | Value | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 17 | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 22 | | | | | | | | | | | | | | | | | | |
| Q3 2013/13 | 31 | | | | | | | | | | | | | | | | | | |
| Q4 2013/13 | 40 | | | | | | | | | | | | | | | | | | |
| 2013/13 | 41 | | | | | | | | | | | | | | | | | | |
| Target | 43 | | | | | | | | | | | | | | | | | | |
| 02-Apr-2013 For Q4 100% good or better evaluations were received, exceeding our target for 85% | <table border="1"> <caption>Percentage of good or better evaluations</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q3 2012/13</td> <td>100</td> </tr> <tr> <td>Q4 2012/13</td> <td>100</td> </tr> <tr> <td>Q3 2013/13</td> <td>100</td> </tr> <tr> <td>Q4 2013/13</td> <td>100</td> </tr> <tr> <td>2013/13</td> <td>100</td> </tr> <tr> <td>Target</td> <td>85</td> </tr> </tbody> </table> | Period | Value | Q4 2011/12 | 0 | 2011/12 | 0 | Q3 2012/13 | 100 | Q4 2012/13 | 100 | Q3 2013/13 | 100 | Q4 2013/13 | 100 | 2013/13 | 100 | Target | 85 |
| Period | Value | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 100 | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 100 | | | | | | | | | | | | | | | | | | |
| Q3 2013/13 | 100 | | | | | | | | | | | | | | | | | | |
| Q4 2013/13 | 100 | | | | | | | | | | | | | | | | | | |
| 2013/13 | 100 | | | | | | | | | | | | | | | | | | |
| Target | 85 | | | | | | | | | | | | | | | | | | |
| 09-Apr-2013 24 Final Statements were issued in Q4: none of the pupils were placed in out of area maintained special schools | <table border="1"> <caption>Percentage of pupils placed in out of area maintained special schools</caption> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q3 2012/13</td> <td>0</td> </tr> <tr> <td>Q4 2012/13</td> <td>0</td> </tr> <tr> <td>Q3 2013/13</td> <td>0</td> </tr> <tr> <td>Q4 2013/13</td> <td>0</td> </tr> <tr> <td>2013/13</td> <td>0</td> </tr> <tr> <td>Target</td> <td>0</td> </tr> </tbody> </table> | Period | Value | Q4 2011/12 | 0 | 2011/12 | 0 | Q3 2012/13 | 0 | Q4 2012/13 | 0 | Q3 2013/13 | 0 | Q4 2013/13 | 0 | 2013/13 | 0 | Target | 0 |
| Period | Value | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 0 | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 0 | | | | | | | | | | | | | | | | | | |
| Q3 2013/13 | 0 | | | | | | | | | | | | | | | | | | |
| Q4 2013/13 | 0 | | | | | | | | | | | | | | | | | | |
| 2013/13 | 0 | | | | | | | | | | | | | | | | | | |
| Target | 0 | | | | | | | | | | | | | | | | | | |







| Short Name | Success is |
|---|---|
| % of newly statemented children placed in INMS (Independent Non-Maintained Special provision) |  |
| Number of tribunal appeals contesting a named Medway provision |  |
| % of appeals withdrawn, upheld or refused |  |

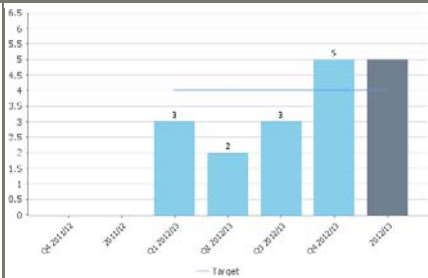
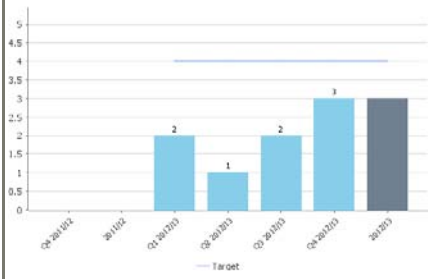
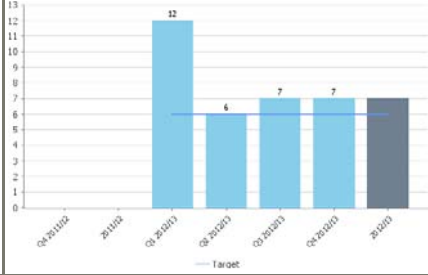
| 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | | |
|---------|------------|------------|------------|------------|---------|--------|---|-------------|--|
| Value | Value | Value | Value | Value | Value | Target | Status | Short Trend | |
| | | 2.6% | 0% | 8.3% | 3.6% | N/A |  | N/A | |
| | | 2 | 2 | 5 | 3 | N/A |  | N/A | |
| | | 25% | 10% | 25% | 20% | N/A |  | N/A | |

| Note | Chart |
|---|--|
| 09-Apr-2013 24 Final Statements were issued in Q4: 2 of the pupils were placed in independent/non maintained schools as a result of their presenting needs. |  |
| 09-Apr-2013 5 Appeals against Medway maintained provision were received during this quarter |  |
| 09-May-2013 25% (8 Appeals to the First Tier Tribunal were received between January and March: 2 were withdrawn) |  |







| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---|---|---------|------------|------------|------------|------------|---------|--------|---|-------------|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Ofsted school judgements showing trend of improvement - % schools judged good or better in Medway |  | | 12% | 12% | 10% | 5% | 5% | 7% |  | N/A |
| Ofsted school judgements showing trend of improvement - Leadership & Management - % schools judged good or better in Medway |  | | 16% | 16% | 12% | 7% | 7% | 12% |  | N/A |
| Ofsted school judgements showing trend of improvement - Quality of Teaching - % schools judged good or better in Medway |  | | 17% | 17% | 10% | 6% | 6% | 10% |  | N/A |

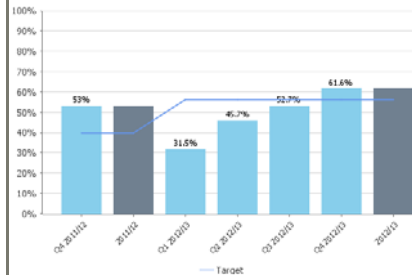
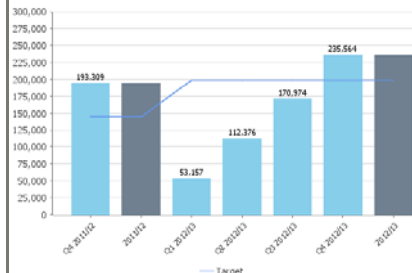
| Note | Chart |
|--|---|
| 09-May-2013 This target measures the gap between Medway schools and national average for the percentage of schools judged good or better for overall effectiveness. At the end of quarter 4 65% of Medway schools, including Academies, were judged good or better compared to 70% of schools nationally in the 2011/12 HMCI report. This means that there is a gap of 5% between the performance of Medway Schools, and all schools nationally. |  |
| 09-May-2013 This target measures the gap between Medway schools and national average for the percentage of schools judged good or better for leadership and management. At the end of quarter 4 69% of Medway schools, including Academies, were judged good or better compared to 76% of schools nationally in the 2011/12 HMCI report. This means that there is a gap of 7% between the performance of Medway Schools, and all schools nationally. |  |
| 09-May-2013 This target is for the gap between Medway schools and national for the percentage of schools judged good or better for teaching. At the end of quarter 4 65% of Medway schools were judged good or better compared to 71% of schools nationally in the 2011/12 HMCI report. This means that there is a gap of 6% between the performance of Medway Schools, and all schools nationally. |  |







| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|---|---------|------------|------------|------------|------------|---------|--------|---|-------------|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Difference made to schools by Local Authority support - Schools in Special Measures |  | | 3 | 2 | 3 | 5 | 5 | 4 |  | N/A |
| Difference made to schools by Local Authority support - Schools with a Notice to Improve |  | | 2 | 1 | 2 | 3 | 3 | 4 |  | N/A |
| Difference made to schools by Local Authority support - Schools below floor threshold (LA maintained schools only) |  | | 12 | 6 | 7 | 7 | 7 | 6 |  | N/A |

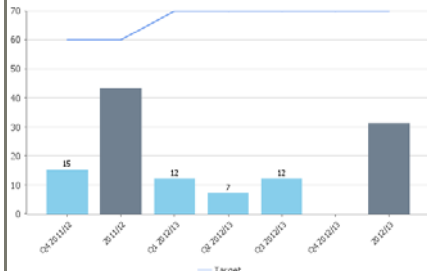
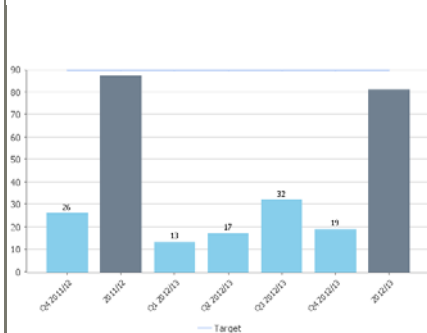
| Note | Chart | | | | | | | | | | | | | | | | |
|--|---|--------|-------|------------|---|---------|---|------------|----|------------|---|------------|---|------------|---|---------|---|
| 29-Apr-2013 The number of schools subject to special measures has increased to 5 during quarter 4. The schools are: New Road, Saxon Way, St Mary's Island, Allhallows and Kingfisher. |  <table border="1"> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4-2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q1-2012/13</td> <td>3</td> </tr> <tr> <td>Q2-2012/13</td> <td>2</td> </tr> <tr> <td>Q3-2012/13</td> <td>3</td> </tr> <tr> <td>Q4-2012/13</td> <td>5</td> </tr> <tr> <td>2012/13</td> <td>5</td> </tr> </tbody> </table> | Period | Value | Q4-2011/12 | 0 | 2011/12 | 0 | Q1-2012/13 | 3 | Q2-2012/13 | 2 | Q3-2012/13 | 3 | Q4-2012/13 | 5 | 2012/13 | 5 |
| Period | Value | | | | | | | | | | | | | | | | |
| Q4-2011/12 | 0 | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | |
| Q1-2012/13 | 3 | | | | | | | | | | | | | | | | |
| Q2-2012/13 | 2 | | | | | | | | | | | | | | | | |
| Q3-2012/13 | 3 | | | | | | | | | | | | | | | | |
| Q4-2012/13 | 5 | | | | | | | | | | | | | | | | |
| 2012/13 | 5 | | | | | | | | | | | | | | | | |
| 28-Mar-2013 One school (Gordon Junior) was placed in an Ofsted category of concern - serious weaknesses, during quarter 4. Halling has a notice to improve and should be reinspected early in the next financial year. Sherwin Knight Junior was judged as having serious weaknesses in quarter 3 and should be reinspected before the end of the next financial year. |  <table border="1"> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4-2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q1-2012/13</td> <td>2</td> </tr> <tr> <td>Q2-2012/13</td> <td>1</td> </tr> <tr> <td>Q3-2012/13</td> <td>2</td> </tr> <tr> <td>Q4-2012/13</td> <td>3</td> </tr> <tr> <td>2012/13</td> <td>3</td> </tr> </tbody> </table> | Period | Value | Q4-2011/12 | 0 | 2011/12 | 0 | Q1-2012/13 | 2 | Q2-2012/13 | 1 | Q3-2012/13 | 2 | Q4-2012/13 | 3 | 2012/13 | 3 |
| Period | Value | | | | | | | | | | | | | | | | |
| Q4-2011/12 | 0 | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | |
| Q1-2012/13 | 2 | | | | | | | | | | | | | | | | |
| Q2-2012/13 | 1 | | | | | | | | | | | | | | | | |
| Q3-2012/13 | 2 | | | | | | | | | | | | | | | | |
| Q4-2012/13 | 3 | | | | | | | | | | | | | | | | |
| 2012/13 | 3 | | | | | | | | | | | | | | | | |
| 29-Apr-2013 Figure remains at 7 as reported in quarter 3, comprising 6 primary schools and 1 secondary school. |  <table border="1"> <thead> <tr> <th>Period</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4-2011/12</td> <td>0</td> </tr> <tr> <td>2011/12</td> <td>0</td> </tr> <tr> <td>Q1-2012/13</td> <td>12</td> </tr> <tr> <td>Q2-2012/13</td> <td>6</td> </tr> <tr> <td>Q3-2012/13</td> <td>7</td> </tr> <tr> <td>Q4-2012/13</td> <td>7</td> </tr> <tr> <td>2012/13</td> <td>7</td> </tr> </tbody> </table> | Period | Value | Q4-2011/12 | 0 | 2011/12 | 0 | Q1-2012/13 | 12 | Q2-2012/13 | 6 | Q3-2012/13 | 7 | Q4-2012/13 | 7 | 2012/13 | 7 |
| Period | Value | | | | | | | | | | | | | | | | |
| Q4-2011/12 | 0 | | | | | | | | | | | | | | | | |
| 2011/12 | 0 | | | | | | | | | | | | | | | | |
| Q1-2012/13 | 12 | | | | | | | | | | | | | | | | |
| Q2-2012/13 | 6 | | | | | | | | | | | | | | | | |
| Q3-2012/13 | 7 | | | | | | | | | | | | | | | | |
| Q4-2012/13 | 7 | | | | | | | | | | | | | | | | |
| 2012/13 | 7 | | | | | | | | | | | | | | | | |

2.3 Promote and encourage healthy lifestyles

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|--|---|---------|------------|------------|------------|------------|---------|---------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre |  | 53% | 31.5% | 45.7% | 52.7% | 61.6% | 61.6% | 56% |  |  |
| Total number of attendances at Sure Start Children's Centres by families with children 0-4 years |  | 193,309 | 53,157 | 112,376 | 170,974 | 235,564 | 235,564 | 199,000 |  |  |

| Note | Chart | | | | | | | | | | | | | | | | | | | | | |
|--|--|---------|-------|--------|------------|---------|---------|---------|--------|---------|------------|---------|---------|------------|---------|---------|------------|---------|---------|---------|---------|---------|
| 10-Apr-2013 The total number of different children aged 0-4 years attending a Medway Sure Start Children's Centre across the four quarters of 2012-13 was 10,649. This compares with a figure of 8,781 for the whole of 2011-12. The increase of over 21% against last year reflects the improved information and data sharing arrangements between key partners, particularly NHS agencies, resulting in targeted engagement with a far higher proportion of vulnerable families. This indicator measures users as a proportion of the 0-5 population as a whole. The large majority of children attending a Children's Centre are in the 0-3 age bracket. More than 95% of children aged 3-5 years in Medway attend a publicly funded early education place in a pre-school or school. |  <table><caption>Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2011/12</td><td>53%</td><td>56%</td></tr><tr><td>2011/12</td><td>31.5%</td><td>56%</td></tr><tr><td>Q1 2012/13</td><td>45.7%</td><td>56%</td></tr><tr><td>Q2 2012/13</td><td>52.7%</td><td>56%</td></tr><tr><td>Q3 2012/13</td><td>61.6%</td><td>56%</td></tr><tr><td>2012/13</td><td>61.6%</td><td>56%</td></tr></tbody></table> | Period | Value | Target | Q4 2011/12 | 53% | 56% | 2011/12 | 31.5% | 56% | Q1 2012/13 | 45.7% | 56% | Q2 2012/13 | 52.7% | 56% | Q3 2012/13 | 61.6% | 56% | 2012/13 | 61.6% | 56% |
| Period | Value | Target | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 53% | 56% | | | | | | | | | | | | | | | | | | | | |
| 2011/12 | 31.5% | 56% | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 45.7% | 56% | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 52.7% | 56% | | | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 61.6% | 56% | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 61.6% | 56% | | | | | | | | | | | | | | | | | | | | |
| 10-Apr-2013 The total number of attendances by children and families at Medway Sure Start Children's Centres in the four quarters of 2012-13 was 235,564, an increase of 42,255 attendances (22%) as compared to the same period in 2011-12. This increase reflects the greater number of interventions and services provided both by the Children's Centre teams themselves, and the increased number of midwifery, health visiting and other services provided by partner agencies |  <table><caption>Total number of attendances at Sure Start Children's Centres by families with children 0-4 years</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2011/12</td><td>193,309</td><td>199,000</td></tr><tr><td>2011/12</td><td>53,157</td><td>199,000</td></tr><tr><td>Q1 2012/13</td><td>112,376</td><td>199,000</td></tr><tr><td>Q2 2012/13</td><td>170,974</td><td>199,000</td></tr><tr><td>Q3 2012/13</td><td>235,564</td><td>199,000</td></tr><tr><td>2012/13</td><td>235,564</td><td>199,000</td></tr></tbody></table> | Period | Value | Target | Q4 2011/12 | 193,309 | 199,000 | 2011/12 | 53,157 | 199,000 | Q1 2012/13 | 112,376 | 199,000 | Q2 2012/13 | 170,974 | 199,000 | Q3 2012/13 | 235,564 | 199,000 | 2012/13 | 235,564 | 199,000 |
| Period | Value | Target | | | | | | | | | | | | | | | | | | | | |
| Q4 2011/12 | 193,309 | 199,000 | | | | | | | | | | | | | | | | | | | | |
| 2011/12 | 53,157 | 199,000 | | | | | | | | | | | | | | | | | | | | |
| Q1 2012/13 | 112,376 | 199,000 | | | | | | | | | | | | | | | | | | | | |
| Q2 2012/13 | 170,974 | 199,000 | | | | | | | | | | | | | | | | | | | | |
| Q3 2012/13 | 235,564 | 199,000 | | | | | | | | | | | | | | | | | | | | |
| 2012/13 | 235,564 | 199,000 | | | | | | | | | | | | | | | | | | | | |






| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---------------------------------------|---|---------|------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | | | |
| Smoking quits from pregnant women |  | 43 | 12 | 7 | 12 | N/A | 31 | 70 |  |  |
| Numbers completing the MEND programme |  | 87 | 13 | 17 | 32 | 19 | 81 | 90 |  |  |

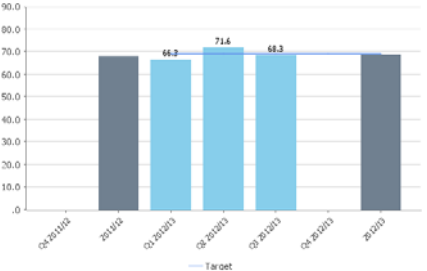
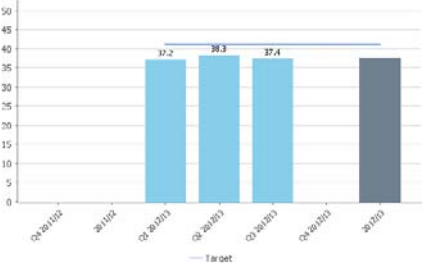
| Note | Chart | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------|-------|--------|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|---------|----|----|
| <p>using the Children's Centre infrastructure.</p> <p>Increasingly the focus is on ensuring that the most vulnerable families within each local community receive the greatest support in a carefully targeted manner, so it is anticipated that the raw number of attendances will plateau, and will not continue to increase at the current rate.</p> | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>09-Apr-2013 Data for Q4 due 17/6/13. An action plan has been agreed with Medway Foundation Trust (midwifery) to reduce the number of women smoking during pregnancy - this includes introducing routine CO testing of all pregnant women at 12 week scan and other clinics, improving accuracy of data collection relating to pregnant women smoking at the time of delivery, and to train 98% of all community midwives in stop smoking interventions.</p> |  <table><caption>Smoking during pregnancy data</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>15</td><td>60</td></tr><tr><td>Q1 2013</td><td>43</td><td>60</td></tr><tr><td>Q2 2013</td><td>12</td><td>70</td></tr><tr><td>Q3 2013</td><td>7</td><td>70</td></tr><tr><td>Q4 2013</td><td>12</td><td>70</td></tr><tr><td>Q1 2014</td><td>0</td><td>70</td></tr><tr><td>Q2 2014</td><td>31</td><td>70</td></tr></tbody></table> | Period | Value | Target | Q4 2012 | 15 | 60 | Q1 2013 | 43 | 60 | Q2 2013 | 12 | 70 | Q3 2013 | 7 | 70 | Q4 2013 | 12 | 70 | Q1 2014 | 0 | 70 | Q2 2014 | 31 | 70 |
| Period | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012 | 15 | 60 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2013 | 43 | 60 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2013 | 12 | 70 | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2013 | 7 | 70 | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2013 | 12 | 70 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2014 | 0 | 70 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2014 | 31 | 70 | | | | | | | | | | | | | | | | | | | | | | | |
| <p>01-May-2013 5 completing MEND 5-7; 6 completing MEND 2-4; 8 completing MEND 7-13 for Q4. Outcomes, adherence and success rates for the MEND programme are consistent with last year, with children achieving results through attending the programme, although recruiting families to the programme is proving challenging. As a result we are trying a new approach for marketing the service, using proactive follow up calls to parents of children identified as obese on the National Child Measurement Programme. Early</p> |  <table><caption>MEND programme completion data</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012</td><td>26</td><td>90</td></tr><tr><td>Q1 2013</td><td>88</td><td>90</td></tr><tr><td>Q2 2013</td><td>13</td><td>90</td></tr><tr><td>Q3 2013</td><td>17</td><td>90</td></tr><tr><td>Q4 2013</td><td>32</td><td>90</td></tr><tr><td>Q1 2014</td><td>19</td><td>90</td></tr><tr><td>Q2 2014</td><td>82</td><td>90</td></tr></tbody></table> | Period | Value | Target | Q4 2012 | 26 | 90 | Q1 2013 | 88 | 90 | Q2 2013 | 13 | 90 | Q3 2013 | 17 | 90 | Q4 2013 | 32 | 90 | Q1 2014 | 19 | 90 | Q2 2014 | 82 | 90 |
| Period | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012 | 26 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2013 | 88 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2013 | 13 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2013 | 17 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2013 | 32 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2014 | 19 | 90 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2014 | 82 | 90 | | | | | | | | | | | | | | | | | | | | | | | |

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|------------|------------|---------|------------|------------|------------|------------|---------|--------|--------|-------------|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | | | |

| Note | Chart |
|--|-------|
| indication is suggesting that this is proving successful, so this should result in higher numbers for the May programmes. In addition to this, we will be conducting a full review of the MEND programme during 2013, to assess uptake and outcomes, compared to other similar programmes. | |

2.4 Promote and encourage healthy lifestyles (for people with SEN)

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---|---|---------|------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Increase in breastfeeding rate at initiation at birth |  | 68.0 | 66.3 | 71.6 | 68.3 | N/A | 68.8 | 69.0 |  |  |
| Increase in breastfeeding rate at 6-8 weeks |  | | 37.2 | 38.3 | 37.4 | N/A | 37.6 | 41 |  | N/A |




| Note | Chart |
|--|---|
| 10-Apr-2013 Q4 data is due in May 2013, and received direct from the dept of Health. |  |
| 10-May-2013 Q4 data is due in May 2013, and received direct from the dept of Health. Increasing breastfeeding rates is still a top priority in Medway and it has recently been identified as one of the priority actions for the newly formed Health and Wellbeing board. Given all of the recent changes in the NHS system it is now important to revisit the strategic |  |

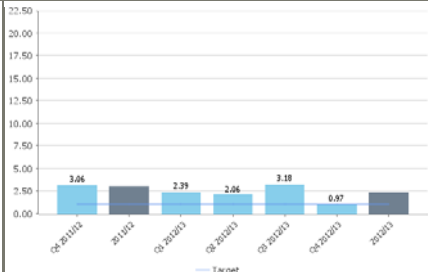
| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | |
|------------|------------|---------|------------|------------|------------|------------|---------|--------|-------------|
| | | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | | |

| Note | Chart |
|--|-------|
| objectives of the infant feeding strategy and ensure the action plan remains a priority for all key stakeholders. The Director of Public Health will be hosting a summit in June 2013 to address this. | |







4.0 Everyone benefiting from the area's regeneration

4.1 Decent new homes and quality of existing housing

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | |
|---|---|---------|------------|------------|------------|------------|---------|--------|---|
| | | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| Average length of stay in B&B accommodation of households with dependent children or pregnant woman (weeks) |  | 2.96 | 2.39 | 2.06 | 3.18 | 0.97 | 2.32 | 1.00 |   |

| Note | Chart |
|---|--|
| 23-Apr-2013 Despite the 43% (126 in qtr 3 to 181 in qtr 4) increase in homeless applications from qtr 3 to qtr 4 the number of households placed in B&B during qtr 4 has reduced by 45% (24 households in qtr 3 to 13 households in qtr 4) from qtr 3. The length of stay in B&B is on target for qtr 4 and is the lowest it has been during 12/13. |  |

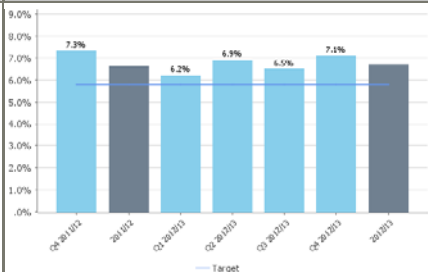
4.2 People have the skills to take up job opportunities

| Short Name | Success is | 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | Status | Short Trend |
|--|---|---------|------------|------------|------------|------------|---------|--------|---|---|
| | | Value | Value | Value | Value | Value | Value | Target | | |
| 16 to 18 year olds who are not in education, employment or training (NEET) |  | 6.6% | 6.2% | 6.9% | 6.5% | 6.8% | 6.6% | 5.8% |  |  |
| Care leavers in education, employment or training |  | 40.0% | 58.3% | 40.0% | 44.4% | 53.8% | 51.3% | 60.0% |  |  |

Note

26-Apr-2013 Final NEET figures for Q4 to March 31st are at 6.8%. This is an improvement on 7.3% at the end of March 2012, but marginally up on Q3 NEET figure of 6.5%

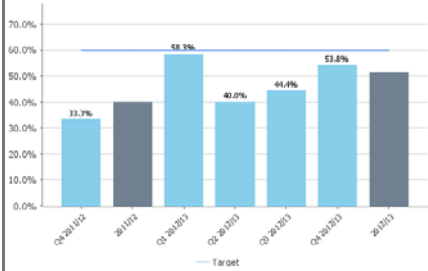
Chart



| Period | Value |
|---------|-------|
| Q4-2011 | 7.3% |
| 2011/12 | 6.6% |
| Q4-2012 | 6.2% |
| Q2-2013 | 6.9% |
| Q3-2013 | 6.5% |
| Q4-2013 | 6.8% |
| 2012/13 | 6.6% |

09-May-2013 51.3% of our careleavers turning 19 this year were in employment, training or education; under our 60% target, but an improvement on the 40% we attained last year. The operational group is meeting monthly to look at the work being achieved in getting young people into college/training/employment. Jobcentreplus will now be attending these meetings to discuss support and training opportunities for our NEET care leavers. A process is to be developed with them to find effective ways of financially supporting engagement by our NEET care leavers. Medway Youth Trust have been commissioned to provide a PA two days a week to work with our young people who are NEET, along with a youth worker based in the MILAC team two mornings a week. The Government have announced that the Youth Contract is being extended, with the criteria changed so that our 16 & 17 year olds who are or were in care

Chart



| Period | Value |
|---------|-------|
| Q4-2011 | 33.7% |
| 2011/12 | 40.0% |
| Q1-2013 | 58.3% |
| Q2-2013 | 40.0% |
| Q3-2013 | 44.4% |
| Q4-2013 | 53.8% |
| 2012/13 | 51.3% |


| Short Name | Success is |
|------------|------------|
| | |

| 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---------|------------|------------|------------|------------|---------|--------|--------|-------------|
| Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | |

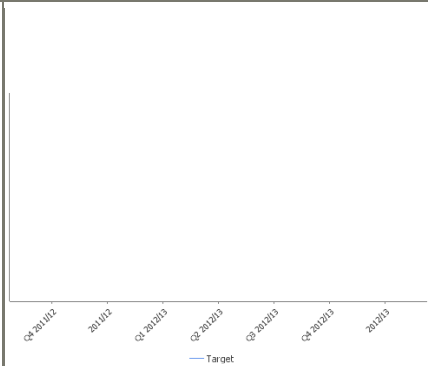
| Note | Chart |
|---|-------|
| are now eligible to get tailored help into work, education and employment and a number of our careleavers are now signed up for this. | |

5.0 Safe, clean and green Medway


5.2 We will help to prevent and reduce domestic abuse


| Short Name | Success is |
|---|---|
| Impact of domestic abuse on children's safety |  |

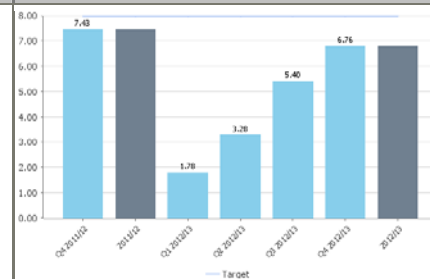
| 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---------|------------|------------|------------|------------|---------|--------|--------|-------------|
| Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| | | | | | | | | |

| Note | Chart |
|---|--|
| <p>02-May-2013 In Q3 a pilot was launched that involves the police sending notifications of medium domestic abuse incidents to health colleagues and to the Council's System Support team to check which school the children in question attend in order to inform the school. Initially, the pilot focused on five wards with high number of domestic abuse incidents. The pilot has now been expanded to include more schools over a wider area of Medway so that outcomes can be demonstrated sufficiently. The progress of the pilot will be closely monitored by the MSCB and statutory partners in 2013-14.</p> |  |

6.0 Better for less

| Short Name | Success is |
|---|---|
| Working days lost due to sickness absence |  |

| 2011/12 | Q1 2012/13 | Q2 2012/13 | Q3 2012/13 | Q4 2012/13 | 2012/13 | | | |
|---------|------------|------------|------------|------------|---------|--------|---|---|
| Value | Value | Value | Value | Value | Value | Target | Status | Short Trend |
| 7.43 | 1.78 | 3.28 | 5.40 | 6.76 | 6.76 | 7.33 |  |  |

| Note | Chart | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------|-------|--------|------------|------|------|---------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|---------|------|------|
| 17-Apr-2013 Data for Q4 is only up until the end of February due to the time lag in compiling data. We are currently on track to achieve our target. |  <table><caption>Chart Data: Working days lost due to sickness absence</caption><thead><tr><th>Period</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>Q4 2012/13</td><td>6.76</td><td>7.33</td></tr><tr><td>2013/14</td><td>6.76</td><td>7.33</td></tr><tr><td>Q1 2013/14</td><td>1.78</td><td>7.33</td></tr><tr><td>Q2 2013/14</td><td>3.28</td><td>7.33</td></tr><tr><td>Q3 2013/14</td><td>5.40</td><td>7.33</td></tr><tr><td>Q4 2013/14</td><td>6.76</td><td>7.33</td></tr><tr><td>2013/14</td><td>6.76</td><td>7.33</td></tr></tbody></table> | Period | Value | Target | Q4 2012/13 | 6.76 | 7.33 | 2013/14 | 6.76 | 7.33 | Q1 2013/14 | 1.78 | 7.33 | Q2 2013/14 | 3.28 | 7.33 | Q3 2013/14 | 5.40 | 7.33 | Q4 2013/14 | 6.76 | 7.33 | 2013/14 | 6.76 | 7.33 |
| Period | Value | Target | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2012/13 | 6.76 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| 2013/14 | 6.76 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 2013/14 | 1.78 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 2013/14 | 3.28 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 2013/14 | 5.40 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 2013/14 | 6.76 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |
| 2013/14 | 6.76 | 7.33 | | | | | | | | | | | | | | | | | | | | | | | |

Delivering fair and responsive services

| Priority | Key achievements 2012-2013 |
|---|---|
| Narrowing the gap in educational achievement | <ul style="list-style-type: none"> 1:1 tuitions across key stages 2, 3 and 4 so that children eligible for free school meals, looked after children (LAC) & children who are under performing, received ten sessions of individual teacher led tuition in either English &/or mathematics. |
| Reduce repeat incidences of domestic abuse | <ul style="list-style-type: none"> Kent & Medway Domestic Abuse Support website launched www.domesticabuseservices.org.uk £120,000 invested in preventative services for DV/DA |
| Reduce incidences of hate crime | Delivered Anti-bullying training in schools |
| Increase the independence of older and vulnerable people receiving adult social care services | Introduced Personalised Budget scheme for adults receiving social care, which continues to expand. |
| Increase the independence of carers of older and vulnerable people receiving adult social care services | Introduced one-off payments to enable carers to have a break |
| Increase the representation of disabled people in the council's workforce | <ul style="list-style-type: none"> Produced an easy-read document advising people with learning difficulties how to apply for jobs with Medway council Disabled Worker Forum highlighting relevant issues |
| Improve the collection and analysis of equality information (customer profiling) | Created three Performance and Intelligence Teams to improve the collection and analysis of all data including customer profile data |

| Performance indicators 2012 - 2013 | Target | Performance | Target achieved? |
|--|--------|-------------|--------------------------------|
| Priority 1: Narrow the gap in educational achievement (Summer 2012 Exam Outturn) | | | |
| Reduce the gap between lowest achieving 20% of children in the early years foundation stage (5 years old) and all other children | 31.5% | 31.5% | |
| Children looked after achieving 5 GCSEs including English and mathematics grade A*- C at stage 4 | 16% | 15% | |
| Gap between special educational needs children and other children achieving 5 GCES grade A*- C at stage 4 | 49% | 46.4% | |
| Care leavers in education, employment or training (40% 2011/12) | 60% | 51.3% | |
| Priority 2 Reduce repeat incidences of domestic abuse | | | |
| Number of incidents of domestic abuse 4248 (2011/12) | 4248 | 4605 | |
| Percentage of repeat victims of domestic abuse | 25% | 24% | |
| Impact of domestic abuse on children's safety (information sharing pilot completed Mar 2013) | | | |
| Priority 3 Reduce incidences of hate crime | | | |
| % of people who believe people from different backgrounds get on well together | 66% | 64.5% | |
| Number of hate crime incidents reported | <130 | 117 | |
| Priority 4 Increase the independence of older and vulnerable people receiving adult social care services | | | |
| The percentage of Personalisation schemes received by adults receiving social care | 60% | 62% | |
| Increase the independence of carers of older and vulnerable people receiving adult social care services | | | |
| To complete 20% of carers' assessment of needs during 2012 – 2013 | 20% | 10% | |
| Priority 6 Increase the representation of disabled people in the council's workforce | | | |
| Employees declaring a disability 3.30% (2011/12) | >3.30% | 3.56% | |
| Priority 7 Improve the collection and analysis of equality information | | | |
| Appoint Corporate Intelligence Analyst to Corporate Performance & Intelligence Team | | | |
| Develop Ward profiles | | | |
| Key: green - in target amber – out of target (5%) red – significantly out of target | | | Overall performance |