

Key measures of success - Appendix 1

Adults maintain their independence and live healthy lives

We will promote and encourage healthy lifestyles for adults

Number of households living in temporary accommodation			2
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Everybody travelling easily around Medway

We will secure reliable & efficient local transport network

Average journey time along 6 primary transport corridors into Chatham (mins per mile)			3
Satisfaction with road maintenance			4
Satisfaction with pavement maintenance			4
Satisfaction with the bus station		N/A	5
% of people who think Medway Council helps people travel easily around Medway			5
Number of notices received to carry out works on the highway		N/A	5

Everyone benefiting from the area's regeneration

Decent new homes quality of existing housing

Net additional homes provided	N/A	N/A	6
Number of affordable homes delivered			6
Average length of stay in B&B of households with dependent children or pregnant women (weeks)			6

People have the skills they need to take up job opportunities

16 to 18 year olds who are not in education, employment or training (NEET)			8
Care leavers in education, employment or training			8
The number of intensive assists to local businesses			9
Number of jobs created and safeguarded through intensive assists			9
New registrations by local people accessing employment support services			10
Employment that has lasted 26 weeks			10

Medway as a destination for culture, heritage, sport and tourism

Leisure - Level of user satisfaction (% satisfied)			11
Number of visitors to tourist attractions in Medway			12
User satisfaction with events			12
User satisfaction with museums and galleries			12
Satisfaction with libraries		N/A	13
User satisfaction with theatres			13

Safe, clean and green Medway

We will improve public confidence and feelings of safety

User satisfaction with trading standards			14
User satisfaction with environmental health			14
Council attendance at PACTS and SACTS where notified a fortnight in advance		N/A	15
Percentage of people who feel Medway is safe	N/A	N/A	15

We will help to prevent and reduce domestic abuse

Number of incidents of domestic abuse			16
% of repeat victims of domestic abuse			17
Impact of domestic abuse on children's safety	N/A	N/A	17

We will increase recycling reducing waste going to landfill sites

Residual household waste - kg per household			18
Percentage of household waste sent for reuse, recycling and composting			18
Satisfaction with refuse collection			19
Satisfaction with recycling facilities			19

We will work with the community to keep Medway's streets clean

Improved street and environmental cleanliness: Litter			20
Improved street and environmental cleanliness: Detritus			20
Improved street and environmental cleanliness: Graffiti			20
Improved street and environmental cleanliness: Flyposting			21
Satisfaction with street cleaning			21

We will reduce our own carbon footprint

CO2 reduction from local authority operations	N/A	N/A	22
Capital receipts from property rationalisation			22

We will work with local people to maintain parks and open spaces

Citizen participation hours			23
No of people involved in practical volunteer tasks through membership of Friends groups			23
Satisfaction with parks and open spaces			23
Satisfaction with play areas			24
Number of green flags			24

We will support the building of strong communities

% of people who believe people from different backgrounds get on well together			25
% of people who feel they can influence decisions in their locality			25

Better for Less

Working days lost due to sickness absence			26
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Key	
Target achieved	
Target not achieved (< 5%)met	
Target not achieved (> 5%)met	
Data only. No target has been set.	
Trend from last year shows an improvement in performance	
Trend from last year shows a decrease in performance	
Trend from last year shows performance has remained static	
Data is not available	N/A