

# Health and Wellbeing Board – Supplementary agenda

**A meeting of the Health and Wellbeing Board will be held on:**

**Date:** 12 March 2015

**Time:** 4.00pm

**Venue:** Meeting Room 2, Level 3, Gun Wharf, Dock Road, Chatham ME4 4TR

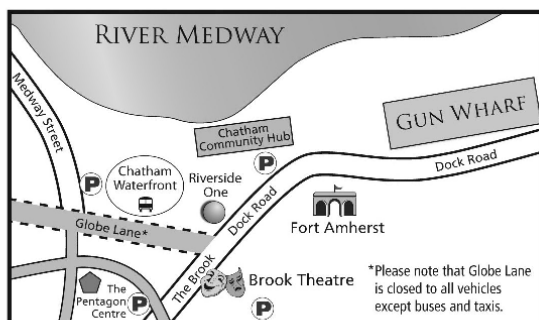
## Items

- 6      NHS Medway Clinical Commissioning Group Presentation      (Pages 3 - 22)**

The attached document is a powerpoint handed round at the meeting

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**Date: 20 March 2015**



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# **CCG Commissioning Plan Refresh 2015/16**

# Review and Refresh

- In 2014/15 the CCG set out a 2 year operational plan as part of a 5 year strategic plan.
- For 2015/16 CCGs are required to refresh year 2 of the operational plan linked to changes in policy and based on operational and financial progress in 2014/15.
- This presentation seeks to demonstrate how the CCG commissioning plan continues to align to the priorities contained in the Joint Health and Wellbeing Strategy; noting that this is a refresh of the same operational plan presented to the HWB Board for assurance in 2014.
- The Health and Wellbeing Board is asked to confirm that the CCG commissioning intentions reflect the local priorities agreed by the Health and Wellbeing Board.

# Background and Context

- NHS England (NHSE) Planning Guidance 'Everyone Counts: Planning for Patients 2014/15 to 2018/19' was published 20 December 2013 <http://www.england.nhs.uk/2013/12/20/planning-guidance/>.
- The Five Year Forward View was published on 23 October 2014 - <http://www.england.nhs.uk/ourwork/futurenhs/> . Sets out a vision for the future of the NHS, recognising the challenges and outlining potential solutions to the big questions facing health and care services in England. It defines the framework for further detailed planning about how the NHS needs to evolve over the next five years
- The Forward View Into Action: Planning for 15/16 <http://www.england.nhs.uk/ourwork/forward-view/> sets out steps to be taken during 2015/16 to start delivering the Five Year Forward View.

# Timeline

- The CCG is working to the national assurance timetable with a submission of draft plans made on 27 February - includes finance and activity, constitutional standards and assurance regarding fundamental elements of operational plans and five year forward view.
- Plans reviewed and signed off at CCG Governing Body Meeting on 25 March 2015,
- Final, signed off, local plans must be submitted by 10 April 2015.
- CCG Governing Body has been involved in reviewing the refreshed plans.

# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Promote maternal physical and emotional health in pregnancy and in the early months of life through high quality antenatal and postnatal services. Focusing on increasing levels of breastfeeding and reducing smoking in pregnancy.	<p>Following the CQC inspection in August 2013 the CCG undertook a full review and refresh of the maternity services specification/ KPIs in early 2014 – includes smoking and breastfeeding. This is monitored as part of standard governance .</p> <p>We will build on this in 2015/16 through an engagement programme with service users to understand access and choice to current services and where more meaningful choices are identified as important to people (<b>FVIA Ref 2.13</b>). This will inform our plans for choice in maternity services. The issue of pre-conception and lifestyle advice, whilst not part of the maternity service specifically, is already an area of whole system focus and will feed into our wider discussions with local people.</p> <p>The CCG is working with Medway Council, through the partnership commissioning team, on developing the Early Help Strategy to ensure the lives of children and families are transformed by identifying and resolving difficulties and giving them the resilience they need to thrive without professional support.</p>

# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Improve early diagnosis, treatment and care for people with dementia in line with increasing population need.	<p>Medway CCG and Medway Council has developed a joint Dementia Strategy, the key aim of which is to ensure that Medway is a dementia friendly place. Key commissioning activity in 2015 will include:</p> <ul style="list-style-type: none"><li>• Commission a local Dementia Action Alliance</li><li>• Improve post-diagnostic support</li><li>• Ensure an integrated pathway is in place to provide a more seamless system</li><li>• Improve early diagnosis</li></ul> <p>Medway has faced considerable challenges in meeting the target for dementia diagnosis in 2014/15. Against a target of 1898 diagnosed patients (67%) Medway moved from 1440 diagnoses in April 2014 to 1381 in January 2015. Alongside the pathway review the CCG has been working with GP practices to support increased diagnosis in Primary Care, as well as supporting the undertaking of a range of data validation exercises at practice level and in Care Homes.</p>



# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Tackle falls through better prevention and management	<p>As reported last year permanent changes have already been made to the falls pathway within the Emergency Department (ED) at MFT.</p> <p>In 2014/15 The CCG and Council prioritised a project identified through the 'Home Truths' programme focusing on 999 Falls response vehicles where a Social Care Professional and Emergency Care Practitioner assesses the older person in their home and where it is safe to do so. Following whole system work and review of the evaluations from pilot sites this project was not supported to progress.</p> <p>The whole system project team progressed further work around the pathway with a focus on better prevention and management and is piloting changes in early 2015. This includes the implementation of a standardised assessment tool and rapid access to a specialist falls service. The CCG will be procuring a community health falls service in 2016 for a start date of April 2017.</p>

# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Reduce death rates from cancer (bowel, breast and lung). Focusing on improving prevention, awareness and increasing early diagnosis	<p>The CCG continues to work in Partnership with Macmillan through the agreed 'Macmillan GP' taking a clinical lead role for Cancer within Medway.</p> <p>Continuing to underpin the wider CCG plan is the 'prevention and early diagnosis' objectives which are focused on developing the infrastructure in primary care through read codes and audits to be able to better identify patients at risk (e.g. Audit plus software).</p> <p>A cancer delivery plan has been developed jointly between the Public Health and the CCG. This includes - Raising public and professional awareness about cancer signs and symptoms; Links with health improvement intervention programmes in raising awareness of risk factors; Identifying barriers to cancer screening and targeted actions to improve screening uptake. The CCG works closely with Public Health who have a surveillance system in place to monitor annually both one year and five year cancer survival rates via the Cancer Commissioning Toolkit developed by the NCIN.</p>

# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Increase awareness of MH conditions and support for prevention, early diagnosis and treatment. (Focusing on MH promotion).	<p>In 2015 there will continue to be a focus on:</p> <ul style="list-style-type: none"> <li>Ensuring patients are aware of their rights and are offered choice in MH services at appropriate points along the pathway <b>(FVIA ref 2.12)</b></li> <li>Continued commissioning via Any Qualified Provider for psychological therapies which has improved access within Medway.</li> <li>Primary Care Mental Health workers to support patients with stable, long term mental health conditions in primary care, transferring from secondary care management. Three posts are in place.</li> <li>Urgent Care Pathways – ensuring the right support at the right time, with more support available in the community to focus on prevention and early diagnosis and reduce the need for acute intervention. Note - the A&amp;E Liaison Psychiatry 24/7 service now commissioned permanently. <b>(FVIA ref 4.16)</b></li> </ul> <p>The CCG commissions MEGAN (Medway Engagement Group and Network) to support mental health service users to provide feedback on current services and assist in the redesign of services.</p> <p>CCG member practices have continued to work with KMPT clinicians to increase awareness in the best practice management of common mental health conditions.</p>

# Alignment to JHWS Priorities



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JHWS Priority	CCG Plan
Reduce social isolation through a social isolation strategy developed and delivered jointly with key partners.	The CCG is committed to working with Health and Wellbeing members to develop and deliver this strategy. This strategy will link to and support the wider CCG strategy for Urgent Care and Community services; with the focus being on how an integrated approach (including voluntary sector) can achieve improved outcomes.

# Alignment to JHWS Priorities

JHWS Priority	CCG Plan
Increase targeting of disadvantaged groups for promotion of healthy lifestyles. (Focusing on promoting healthy eating and physical activity and tobacco, drugs and alcohol control).	Through the framework previously described the CCG continues to support primary care in delivering best practice care through the use of prompts during consultations (Audit plus software) which results in increasing the recorded prevalence and targeting support and interventions to patients. Smoking, Alcohol screening and Body Mass Index (BMI) are all key areas focused on.

# Headlines from review and refresh



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- A review of the 5 year strategy has been undertaken and the direction of travel and five strategic priority areas remain relevant locally and in line with national guidance.
- There are areas that require further development such as producing a single primary care strategy which will bring together all of the existing work streams and the work around new models of care.
- Our key transformational strategic priorities for 15/16 remain Urgent Care Redesign (North Kent), Intermediate Care Strategy (and wider BCF) and the continuation of the community redesign.

# NHS Constitutional Standards



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Based on the reported position at Quarter 3 2014/15 there are three high risk areas relating to the constitutional standards that will impact on 2015/16:

- A&E 4 Hour wait
  - 18 week Referral to Treatment (admitted)
  - Cancer waiting times
  - Diagnostics (direct access)
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- The CCG is working with MFT regarding recovery plans (incl. trajectories) for 15/16.
  - All other constitutional standards are expected to be met and have trajectories that demonstrate this.
  - Supporting measures at risk of non achievement – Dementia Diagnosis, 52 week waits and mixed sex accommodation breaches.

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# Forward View Into Action

- The CCG was specifically asked to provide an update to the HWB regarding the Five Year Forward View.
- The Forward View Into Action: Planning for 15/16 <http://www.england.nhs.uk/ourwork/forward-view/> sets out steps to be taken during 2015/16 to start delivering the Five Year Forward View.
- The CCG has provided information on key areas to NHSE as part of the planning submission.
- The next few slides set out some of the key headlines and the CCG assurance regarding inclusion in the plans. *(Some references have already been made earlier in the presentation – these are not duplicated here)*



# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
<p>2.1 – 2.7: The six approaches to prevention (see document for detail)</p> <p>Note - The CCG awaits NHSE publication relating to 2 and 5 of the following with a view to incorporating any additional requirements/actions in addition to those the CCG already has in place.</p>	<p>1) The CCG is working with Public Health on the ambitions to present to the HWB in June for consideration</p> <p>3) Diabetes – CCG and Medway Council have submitted a joint expression of interest for the national programme on the basis of our success of delivering primary care based preventative programmes and public health interventions. Following a request from the programme we have now submitted our outcome data from our weight management programmes.</p> <p>6)The CCG is working with Medway Council and has launched their Healthy Workplace Programme. This is an initiative to improve staff health and wellbeing. An action plan has been developed for the year ahead. Staff needs have been assessed via survey.</p>

# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
2.15: CCGs alongside local authorities to draw up plans to identify and support carers and, in particular, working with voluntary sector organisations and GP practices, to identify young carers and carers who themselves are over 85, and provide better support.	In 2014/15 the CCG jointly commissioned a range of carers' support services, which include young carers with Medway Council. The CCG and Medway Council are developing a joint Carers strategy for the identification, assessment and support of carers in line with the Care Act. This strategy will be drafted by May 2015 and will engage carers in its development. There will be a particular focus on carers for 85+ year olds, young carers and carers for people living with dementia. Support to carers is also a key element of Medway's BCF plan.

# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
<p>2.9: CCGs to lead a major expansion in 2015/16 in the offer and delivery of personal health budgets to people, where evidence indicates they could benefit. CCGs will need to continue to work alongside local authorities and schools on the implementation of integrated education, health and care plans (EHCP), and the offer of personal budgets</p>	<p>The CCG and Medway Council are working together to increase the offer of personal budgets, including learning disabilities, during 2015/16. The CCG and Council have agreed a joint short breaks policy which has choice &amp; personalisation through personal budgets at its heart. We have worked together on the EHCP for implementation. Additional resource has been provided to support the set-up and assessment function for personal budgets. We will be undertaking a major engagement of children, parents/carers in June-August as part of the consultation. The CCG is offering PHBs for CHC and has a clear policy and process in place approved by the Governing Body. The CCG will develop its strategy on PHBs for Long Term Conditions to link with processes in CHC and Social Care, making use of the NHSE Personal Budgets toolkit.</p>

# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
4.18: CCGs should work with other local commissioners to invest in community child and adolescent mental health services. Investing in children and young people's mental health and good transition planning improves outcomes for patients and families and generates economic benefits. Investing in effective community services will minimise the use of expensive and often out-of-area tier four services, and the incidence of young people being admitted to inappropriate settings.	The CCG and Council are working together to improve mental health services for children & young people. We are also working across the Kent & Medway health economy, including all Kent CCGs and Kent County Council. Medway Council & CCG are currently working with partners to develop an Emotional Health & Wellbeing Strategy in 2015-16. Additionally, we are reviewing our CAMHS LAC service. A transition group has been established to improve transitions to adult services. A Single Point of Access has been established for tiers 1-3. A monthly service improvement group is also being set up with the CAMHS provider. All of the work in progress will determine the required improvements and investments.

# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
3.8 - Transformation funding - It will be closely targeted on the costs of implementing new care models, with some investment contingent both on progress made and giving support to the next wave of early adopters. GPs will also be able to bid against the £250m fund intended to improve primary care and out-of-hospital infrastructure. The same amount will be available nationally for each of four years, allowing longer-term planning	<p>The CCG has not bid against the £200m investment fund in new care models but had made bid against the £250m investment in primary care infrastructure. The specific impact from this has not been reflected in plans as not confirmed yet.</p> <p>The CCG continues to work with primary care to build the Medway vision and new models of care (function and form) - which is part of the wider CCG strategy regarding integrated care out of hospital (ie Urgent Care redesign and Community Redesign). This is also supported by the work through the Medway Strategic Partnering Board focusing on optimising and developing estate.</p>
5.3: Patients should have access to an easy-to-use electronic prescription service. We expect that at least 60% of practices will be transmitting prescriptions electronically to the pharmacy electronically by March 2016.	<p>Active promotion of electronic prescription services (EPS) and benchmarking of practices' EPS usage is to be undertaken in local care teams and practice prescribing visits. Development and implementation of practice action plans for increasing EPS usage to be included in CCG Medicines Optimisation Scheme for 2015/16. The profile for achieving this target throughout the year is being finalised although the plan is focused on reaching 60% by end of March 2016.</p>

# Forward View Into Action (FVIA)



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FVIA Ref	CCG Assurance
6.22: The total additional funding of £1.98bn announced in the 2014 Autumn Statement provides certainty of funding in 2015/16, including for issues such as operational resilience that would previously have been resourced from in-year allocations. As a result, there will be no further in-year allocations during 2015/16. System Resilience Groups (SRGs) should develop local capacity and demand plans that reflect operational resilience funding (including for winter)	Medway CCG resilience funding is £1.7m – and is significantly less than the two previous years, although it should be recognised that this has now been allocated recurrently. The CCGs (Medway and Swale) are leading the work through the Executive Programme Board to prioritise key resilience schemes for continuation from April 2015. MedOCC 24/7 at MFT and “GP Speak to” in the OOH service has already been agreed as part of this process (January SRG meeting). Prioritisation is ongoing for others schemes considered critical. Not all funding will be allocated for 1 April as it is critical that the system can respond to any capacity gaps identified as a result of the STREAM pilot in ED running from March 2015.