

## Proforma A - national core indicators

|                      |        |
|----------------------|--------|
| Local Authority name | Medway |
|----------------------|--------|

| Core Indicator   | Definitions  | Year                     | Value      | Year Type <sup>3</sup> | Actual Data |                |           |           |           |                                    |                       | Is your LA on track to meet its target for this core indicator? | Please indicate if your reported or target figures have changed since you previously reported. | Please outline the methodology and source of data used to calculate your figures. Also include any other relevant information. |   |
|--|--|--------------------------|------------|------------------------|-------------|----------------|-----------|-----------|-----------|------------------------------------|-----------------------|---|--|--|---|
|  |  |                          |            |                        | 2000/01     | 2001/02        | 2002/03   | 2003/04   | 2004/05   | 2005/06                            | No Clear Evidence     |   |  |  |   |
| Road Condition (% where structural maintenance should be considered) | (1) principal roads - (BV96) BVPI 223  | Base Data <sup>1</sup>   | 2000/ 2001 | 8.20%                  | F           | Year           | 2000/01   | 2001/02   | 2002/03   | 2003/04                            | 2004/05               | 2005/06   | No Clear Evidence  | Not applicable   | In 2004-05, Medway Council was required for the first time, to collect data for BV96 using a TRACS Type Survey system. Data for BV97a and BV97b was collected using visual surveys. The new survey method required a new indicator to be introduced BVPI 223. As a result, many local authorities' 2004-05 BV96 results, based on TRACS, gave higher values than those reported in previous years, using either Deflectograph or visual survey methods.   |
|  |  | Target Data <sup>2</sup> | 2003/ 2004 | 9.70%                  |             | Actual Figures | 8.20%     | 10.76%    | 10.10%    | 9.34%                              | 42.32%                | 6.04%   |  |  |   |
|  |  | Units                    |            | Percentage             |             | Trajectories   | No data   | 9.50%     | 8%        | 9.70%                              | 9.40%                 | 39.00%  |  |  |   |
|  | (2) non-principal roads - (BV97a) BVPI 224a  | Base Data <sup>1</sup>   | 2000/ 2001 | 0.50%                  | F           | Year           | 2000/01   | 2001/02   | 2002/03   | 2003/04                            | 2004/05               | 2005/06   | No Clear Evidence  | Not applicable   | The results could be misinterpreted as indicating that much more of the network requires maintenance, whereas the results was actually reflecting the fact that the TRACS Type Survey system measured different aspects of the condition of the highway. As a result for the 2005-06 BVPI process, the indicator threshold values were reconsidered In recognition of the new survey method 2005-06 a new BVPI number, BV223, was introduced to replace BV96. Similarly, as the new method was used to survey and report on other classified roads in 2005/2006, with BV224a replacing BV97a. |
|  |  | Target Data <sup>2</sup> | 2003/ 2004 | 24%                    |             | Actual Figures | 0.50%     | 6.14%     | 26.70%    | 26.70%                             | 1.82%                 | 5.51%   |  |  |   |
|  |  | Units                    |            | Percentage             |             | Trajectories   | No data   | 0.45%     | 6%        | 24%                                | 22.00%                | 1.75%   |  |  |   |
|  | (3) unclassified roads - (BV97b) BVPI224b  | Base Data <sup>1</sup>   | 2001/ 2002 | 32.43%                 | F           | Year           | 2000/01   | 2001/02   | 2002/03   | 2003/04                            | 2004/05               | 2005/06   | No Clear Evidence  | Not applicable   | Although the method of measurement was not altered BV97b was replaced with BV224b.  |
|  |  | Target Data <sup>2</sup> | 2003/ 2004 | 32.40%                 |             | Actual Figures | No data   | 32.43%    | 32.40%    | 32.40%                             | 2.89%                 | 24.29%  |  |  |   |
|  |  | Units                    |            | Percentage             |             | Trajectories   | No data   | No data   | 25%       | 32.40%                             | 32.40%                | 2.75%   |  |  |   |
| Number of bus passenger journeys                                     | Thousands of bus passenger journeys (i.e. boardings) per year in the authority - BV102 | Base Data <sup>1</sup>   | 2000/ 2001 | 8,158,160              | F           | Year           | 2000/01   | 2001/02   | 2002/03   | 2003/04                            | 2004/05               | 2005/06   | Yes  | Not applicable   | Overall bus patronage has grown in Medway in the first three years of LTP1 results indicated a 15.6% increase. The method of measure was then changed in 2003/2004 to concentrate on monitoring passenger numbers entirely within the council area . Between 2003/2004 and 2005/2006 results indicated a 1.6 % increase. Overall, during the last five years of the LTP1 and if a continued predicted increase was assumed, bus passenger journeys in Medway would have increased by15%.  |
|  |  | Target Data <sup>2</sup> | 2010/ 2011 | 9,137,139              |             | Actual Figures | 8,158,160 | 9,107,337 | 9,432,333 | 9,288,650<br>(8,403,864<br>Medway) | 8,288,927<br>(Medway) | 8541020<br>(Medway)   |  |  |   |
|  |  | Units                    |            | Millions               |             | Trajectories   | 8,158,160 | 8,256,058 | 8,353,956 | 8,451,854                          | 8,500,000             | 8,750,000   |  |  |   |
| Bus passenger satisfaction   | Percentage of bus users satisfied with local bus services - BV104u                     | Base Data <sup>1</sup>   | 2000/ 2001 | 44%                    | F           | Year           | 2000/01   | 2001/02   | 2002/03   | 2003/04                            | 2004/05               | 2005/06   | yes  | Not applicable   | The data is taken from Medway Council Best Value Performance Plan and is collected on a three year basis. Due to the implementation of 'Operation Overdrive' a major investment by the main bus operator after survey carried out have indicated a significant positive response to bus satisfaction. It is therefore anticipated that when the BVPI 104 is implemented this year it will formally confirm the positive growth in bus satisfaction.   |
|  |  | Target Data <sup>2</sup> | 2003/ 2004 | 50%                    |             | Actual Figures | 48%       |           |           | 47%                                |                       |   |  |  |   |
|  |  | Units                    |            | Percentage             |             | Trajectories   |           |           |           | 50%                                |                       |   |  |  |   |





