Key Issue/Theme	Response	Amendment
Document layout: Suggestions on the document structure and useability	Noted	Page numbering, headings/sub-headings, annotations, and structure updated
Assessment of heritage significance: Historic England provided additional information on a series of specific points	Noted	Corrections and additions made where required
Assessment of heritage significance: Further information about Sir John Hawkins' contribution provided	Noted	Section on Sir John Hawkins updated
Assessment of heritage significance: Amendments suggested on the locations of historic lanes	Noted	Map changed
Assessment of heritage significance: Information about the townscape value of the former Grays garage building	Noted	Text updated
Assessment of heritage significance: Include further information on the Non-Designated Heritage Assets identified and their selection criteria	Noted	This is to follow as a later piece of work to be appended to the document
Views: Clarification on the criteria of views	Noted	Text updated
Views: Question the inclusion of Viewpoint 1	Noted	The view will be retained in the document as it allows for a unique panoramic perspective of the Conservation Area.
Views: Suggested amendments to the supporting text for Viewpoints 15a, 19 and 20.	Noted	Text updated
Access: Improved access throughout, including to the river and piers	Noted – but more a matter for the Development Framework	Management Plan content updated
Uses: More commercial space required	Noted – but more a matter for the Development Framework	Management Plan content updated
Uses: Less residential development, predominantly residential currently	Noted – but more a matter for the Development Framework	None required – passed to Development Framework team

Development: Too little infrastructure to support new development	A matter for the Development Framework	None required – passed to Development Framework team
Design: New buildings should reflect the character of the area in design, materials, detailing, and scale	Noted	None required – the Management Plan currently advocates this approach
Design: Tall buildings disrupt the skyline	Noted	None required – passed to Development Framework team
Design: Photovoltaics can detract from the historic character	Noted	None required – We feel our approach to photovoltaics strikes a balance between Building Conservation and tackling climate change
Design: Extensions to buildings need to be carefully designed	Noted	None required – the Management Plan currently advocates this approach
Design: Satellite dishes, alarm boxes, etc look out of place	Noted	None required – the Management Plan currently advocates this approach
Environment: Improve natural habitats and other environmental enhancements	Noted – but more a matter for the Development Framework	None required – passed to Development Framework team
Environment: Consider opportunities to improve energy efficiency in buildings	Noted	Management Plan content updated to reflect new guidance being published in due course by Historic England
Environment: Unsafe, poor environmental qualities, more street cleaning required	Noted – but more a matter for the Development Framework	None required – passed to Development Framework team
Management: Run down/neglected, empty buildings, lack of planning controls	Noted	None required – the Management Plan sets ambitions to address this
Character: Old buildings should be repaired, restored and reused	Noted	None required – the Management Plan currently advocates this approach
Character: No leisure facilities contribute to its historic character	Disagree	None – the area is historically noted for its leisure and social uses
Character: Preserve and enhance the historic character	Noted	None required – the Management Plan currently advocates this approach
Character: Preserve and enhance the area's quirkiness and culture	Noted	None required – the Management Plan currently advocates this approach
Character: Improve building maintenance	Noted	None required – the Management Plan currently advocates this approach

Community: The area and community interest	Noted – but more a matter for the Development	None required – passed to Development
needs to be considered in new development	Framework	Framework team
Community: More consultation with the	Noted	None required – the Management Plan currently
community on change		advocates this
Community: Include an action plan for delivery of	Noted	Due to many variables, it is not possible to
the management objectives		currently include an action plan
SWOT analysis: Additional suggested	Noted	SWOT analysis updated
'opportunities' made		
Conservation Area boundary: Extend High Street proposed extension to Military Road junction	Noted	This was considered, but due to breaks in the
		townscape it was felt more appropriate to retain
		the existing proposed extension extents