

# Cabinet – Supplementary agenda No. 3

A meeting of the Cabinet will be held on:

Date: 2 August 2011

**Time:** 3.00pm

Venue: Meeting Room 2 - Level 3, Gun Wharf, Dock Road, Chatham ME4

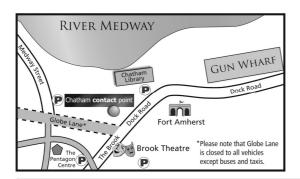
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# **Items**

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		9 - 32)
11.	Quarter 1 Council Plan Monitoring 2011/2012	(Pages
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Date: 28 July 2011



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## **CABINET**

## **2 AUGUST 2011**

## **REVENUE BUDGET MONITORING 2011/2012**

Portfolio Holder: Councillor Alan Jarrett, Finance

Report from: Mick Hayward, Chief Finance Officer

Author: Kevin Woolmer, Finance Manager BSD / RCC

Phil Watts, Finance Manager C&A

#### Summary

This report details the revenue budget forecasts as at the end of Quarter 1 (April – June 2011) and highlights the major financial risks remaining in respect of the 2011/2012 General Fund revenue budget.

## 1. Budget and Policy Framework

- 1.1. It is the responsibility of Cabinet to ensure that income and expenditure remains within the budget approved by Council.
- 1.2. The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the first quarter budget monitoring information at the earliest opportunity.

## 2. Background

- 2.1. At its meeting on 24 February 2011, the Council set a General Fund net budget requirement of £184.959 million for 2011/2012 (Medway Council £184.619 million, Parish Councils £0.341 million). Council tax was frozen at 2010/11 levels.
- 2.2. This is the first quarterly report, summarising reports that have previously been submitted to directorate management teams, based on returns from individual budget managers. In preparing their returns budget managers have been asked to take account of last years outturn, actual income and expenditure for the year to date and, most importantly, their knowledge of commitments and income trends anticipated for the remainder of the financial year.
- 2.3. Table 1 below contains the summary data with additional detail shown at Appendix 1.

## 3. Summary Revenue Budget Position 2010/2011

3.1 It can be seen from Table 1 that, after management action, the outturn forecast for 2011/2012 currently stands at a £4.0 million overspend.

**Table 1: Directorate Summary** 

Directorate	Budget 2011/2012 £000s	Forecast Outturn £000s	Forecast variance £000s
Children and Adult Services:			
- DSG funded services	197,790	197,790	0
- General fund services	124,896	127,072	2,176
Regeneration, Community and Culture	50,110	51,468	1,358
Business Support	16,691	16,912	221
Public Health	227	224	(3)
Directorate sub – total (Appendix 1)	389,714	393,466	3,752
Interest & Financing	15,293	15,543	250
Levies	974	974	0
Dedicated Schools Grant	(197,789)	(197,789)	0
Tax Freeze Grant	(2,463)	(2,463)	0
Specific Grants	(19,335)	(19,335)	0
Planned Use of General Reserves	(587)	(587)	0
New Homes Bonus	(1,188)	(1,188)	0
Budget Requirement	184,619	188,621	4,002
Council Tax	(98,523)		
Formula Grant (Revenue Support Grant & share of Non-Domestic Rate Pool	(86,096)		

#### 4. Children and Adult Services

- 4.1 The directorate is forecasting a £2.2 million overspend, the principal reasons for which are:
  - £1.4 million pressure in Children's Care, driven by an increase in the number of looked after children, who are having to be placed in through expensive independent fostering agencies, as in-house capacity has been reached. Overall LAC numbers have increased from 349 in March 2010 to 441 as at June 2011;
  - £1.1 million pressure on SEN Transport, which is a reflection of the outturn position for last year. The escalating cost of transport during 2010/2011 was never reflected in the monitoring and only came to light when the outturn was finalised and as a consequence the budget build process for 2011/2012 did not recognise the inherent pressure. Improved procedures involving closer working between the inclusion division and the transport procurement unit have been implemented this year, in order to reach an agreed understanding of the position.

## 5. Regeneration, Community and Culture

- 5.1 The directorate is forecasting an overspend of £1.4m, the principle reasons being:
  - Underprovision for contractual inflation on waste services £625,000, with the budget including 2% whereas RPI, upon which the uplift is driven was 5%:
  - Car Parking, cost pressures of £156,000, plus under achievement against the income target £50,000;
  - Increased NNDR liability (Medway Park) £139,000;
  - Public Convenience, pressure in respect of cleaning and maintenance £122,000;
  - Waste, continued issue of clear sacks to July 2011 £96,000;
- 5.2 A stringent review of all pressures will be undertaken during quarter 2 along with the identification of further mitigating savings where possible.
- 5.3 Many of the significant financial risks, previously noted as existing in the agreed budget, are now confirmed and included in the forecasts. The exceptions are the potential impact of prolonged severe winter weather and the cost implications of the continued issue of clear sacks (as part of the waste service). The latter has a potential impact of £500,000 in addition to the current forecast overspend.

## 6. Business Support

- 6.1 The division is currently forecasting an overspend of £221,000, contained in which are the following major variations:
  - Asset & Property Management forecast overspend £358,000 driven mainly by unbudgeted Carbon Reduction Commitment costs of £230,000 and slippage in achievement of budget saving re. depot rationalisation of £150,000);
  - Housing Solutions £167,000 pressure, principally arising from loss of rental income stream for Trafalgar House and increased provision for bad debts.
  - Building and Design £132,000, shortfall against income target:
  - H&CS overhead budgets, forecast saving £117,000
  - Finance Services, combined underspend of £321,000 mainly as a result of staff vacancies;
  - Human Resources forecast overspend £152,000 (includes reduced net income from the temp agency £82,000 and lower than budgeted income from schools 'buy back' £60,000.

#### 7. Public Health

7.1. Forecasting a £3,000 underspend.

## 8. Interest & Financing

8.1 Interest rates continue to be at an all-time low and despite some optimism that rates would begin to rise this year, the current forecast are that this will not occur before June 2012. This results in a likely pressure for this budget of £250,000.

#### 9. Levies

- 9.1 These levies are not directly 'controllable' by the Council, the amounts notified for 2011/12 which are in accord with the budget are:
  - Coroners Service (via KCC) £500,000
  - Kent & East Fisheries £38,000
  - Environment Agency £55,000
  - Flood & Coast Protection £381,000

#### 10. Dedicated Schools Grant

10.1 This grant is ring fenced to school services and any increase/decrease is matched by a compensating change in schools budgets/contingencies.

#### 11. Council Tax Freeze Grant

11.1 The Government funded the equivalent of a 2.5% increase in council tax as a result of the Council not increase the charge for 2011/12. However, this is a one-off revenue stream that will create a budget pressure for 2012/13 unless Government announces further grant which the Spending Review 2010 suggested would be the case.

## 12. Specific Grants

12.1 These are the Early Intervention Grant (£10.236m) and the Learning Disability & Health Reform Grant (£9.098m).

#### 13. Planned Use of Reserves

- 13.1 Council agreed to use £587,000 from the General Reserve to fund one-off initiatives as:
  - £37,000 (royal wedding parties / Armed Forces Day); and recurring items
  - Free swimming £200,000;
  - Freedom Pass £250,000; and
  - Apprenticeship schemes £100,000).

Members should note that the recurring items will become a budget pressure from 2012/13.

#### 14. New Homes Bonus

14.1 This comes from the Government being match funding of the additional Council Tax derived from new properties and properties bought back into use. Increased bonus accrues from the delivery of affordable homes.

#### 15. Housing Revenue Account

15.1. The Housing Revenue Account is forecasting a surplus of £894,800, an increased surplus of £47,900 against its budgeted surplus of £846,900.

#### 16. Conclusions

16.1 The first quarter returns from budget managers forecast a potential overspend of £4 million for non-DSG services. This is historically the most pessimistic forecast of the year with managers being optimistic about spending fully

against most budgets and a not uncommon view that risks will materialise. At this point last year the forecast was for an overspend of £1.6 million that became an underspending of £3.6 million. However it is clear that the position has a serious potential for undermining the financial stability of the Council and this needs to be rectified, especially when set against the difficult financial environment for all Local Authorities.

## 17. Financial, legal and risk management implications

- 17.1. The financial and legal implications are set out in the body of the report.
- 17.2. The more significant risks facing the Council are summarised in the body of the report. Directorate management teams continually review revenue expenditure and take corrective action where appropriate.

## 18. Recommendation

18.1. Cabinet notes the result of the first round of revenue monitoring for 2011/2012 and instructs Directors to come forward with further proposals for management action to reduce the potential deficit.

## 19. Suggested Reason for Decision

19.1 Cabinet has the responsibility to ensure effective budgetary control to contain expenditure within the approved limits set by Council. Where a budget overspend is forecast, Cabinet supported by the corporate management team must identify measures to remove any excess expenditure.

#### Lead officer contacts

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## **Background papers**

Revenue budget approved by Council 24 February 2011 Monthly monitoring returns submitted by budget managers

MEDWAY COUNCIL

GENERAL FUND REVENUE MONITORING - Quarter 1 2011/12

		Expenditure	diture			Income	me		Net
Assistant Director	2011/2012 Budget	Actual to date	2010/2012 Forecast	Forecast Variance	2011/2012 Budget	Actual to date	2011/2012 Forecast	Forecast Variance	Forecast Variance
	£000,8	£000,8	£000,8	£000,8	£000,s	£000,8	£000,8	£000,8	£000,8
Children and Adult Services									
Adult Social Care	92,306	15,305	91,662	(644)	(17,659)	(1,727)	(17,038)	622	(22)
Children's Care	27,166	3,520	29,405	2,239	(314)	(285)	(1,076)	(762)	1,478
Commissioning	8,019	1,857	8,445	426	(2,365)	(1,123)	(2,780)	(415)	12
Inclusion	44,231	8,607	44,725	494	(5,661)	905	(5,638)	24	518
Schools Retained Funding and Grants	2,667	569	4,433	1,766	(30,047)	(3,779)	(31,623)	(1,576)	191
Schools Delegated Funding	204,345	13,529	204,706	361	0	(361)	(361)	(361)	0
	378,733	43,388	383,376	4,644	(56,048)	(6,373)	(58,515)	(2,468)	2,176
Constitution of the contract o									
Regeneration, community and current Front Line Services	39.332	12.403	40.679	1.347	(11.320)	(1.329)	(11.608)	(288)	1.059
Development and Transport	14,432	2,555	15,787	1,355	(3,566)	(367)	(4,779)	(1,292)	63
Medway Renaissance	0	82	170	170	0	, O	(170)	(170)	0
Leisure and Culture	18,023	4,225	18,168	145	(7,737)	(1,183)	(7,646)	91	236
Directors Office	975	66	1,000	25	(29)	(38)	(22)	(26)	(1)
	72,762	19,364	75,804	3,042	(22,652)	(2,917)	(24,258)	(1,685)	1,358
Business Support Department									
Financial Services	126,035	20,135	131,420	5,385	(117,349)	(22,922)	(123,055)	(5,706)	(321)
Housing and Corporate Services	12,268	3,687	12,573	305	(10,740)	(3,575)	(10,563)	177	482
Democracy and Customer First	12,293	3,975	12,561	268	(5,777)	(3,028)	(6,104)	(327)	(69)
Communications, Performance and Partnerships	3,549	1,051	3,715	166	(2,777)	(1,383)	(2,945)	(168)	(2)
Organisational Services	12,404	4,152	12,668	264	(13,214)	(4,612)	(13,357)	(143)	121
	166,549	33,000	172,937	6,388	(149,857)	(35,520)	(156,024)	(6,167)	221
Director of Public Health	1,011	189	1,690	678	(782)	(1,138)	(1,463)	(681)	(3)
Directorate Total	619,055	95,941	633,807	14,752	(229,339)	(45,948)	(240,261)	(11,001)	3,752

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## **CABINET**

## **2 AUGUST 2011**

## **CAPITAL BUDGET MONITORING 2011/2012**

Portfolio Holder: Councillor Alan Jarrett, Finance

Report from: Mick Hayward, Chief Finance Officer

Author: Phil Watts, Finance Manager C&A

Kevin Woolmer, Finance Manager BSD / RCC

## Summary

This report presents the capital monitoring for the period to June 2011, with an outturn forecast for 2011/12.

## 1. Budget and policy framework

- 1.1 It is the responsibility of Cabinet to ensure that expenditure for each capital scheme remains within the budget approved by the Council but it remains the responsibility of Council to approve schemes for inclusion in the capital programme.
- 1.2 The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the first quarter budget monitoring information at the earliest opportunity.

#### 2. Background

- 2.1 The approved capital programme for 2011/12 and future years is £107.7m, being £53.6m in respect of brought forward schemes and £54.1m in respect of new approvals.
- 2.2 This report consolidates the capital monitoring undertaken by each directorate, which is summarised in the appendices. The notes in the main body of the report, below, represent a commentary on areas of concern or items of particular interest.

## 3. Progress

3.1 Table 1 below summarises the current overall expenditure and forecasts against each directorate's 2011/12 capital programme and represents a summary of the detailed information at Appendix 1. Appendices 2 to 6 show the position by directorate.

Table 1: Summary – capital spend and forecasts

Directorate	Approved Programme	Spend to March 2011	Forecast spend 2011-12	Forecast spend in later years	Forecast Variance
	£'000	£'000	£'000	£'000	£'000
Business Support Dept	54,359	37,658	11,285	5,403	(13)
Children & Adult Services	130,188	65,241	44,616	20,331	0
Regeneration, Community & Culture	141,113	116,553	20,630	5,568	1,638
Member Priorities	2,904	1,392	1,502	2	(8)
TOTAL	328,564	220,844	78,033	31,305	1,617

- 3.2 The progress reports utilise a 'smiley face' project monitoring system that indicates progress at a glance. With only a few exceptions, the relevant budget manager has provided the information in the progress fields of the report. The criteria for the 'smiley' rating is as follows:
  - Scheme progressing on time and within budget
  - Scheme progressing on time but not within budget or scheme progressing on budget but not within expected timescales
  - Scheme neither progressing within expected timescales nor within budget.

Table 2 summarises the projects progress. Full detail is shown in the appendices:

Table 2: Project Progress Summary

Progress Monitoring	<b>©</b>	<b>(2)</b>	8	Total Schemes
BSD	16	3	0	19
Children & Adults	75	8	0	83
RCC	54	5	5	64
Member Priorities	18	2	0	20
Total	163	18	5	186

## 4. Specific Scheme Monitoring Issues and Completions

87% of schemes are progressing well, forecast to complete on time and to budget.

### 4.1 Business Support

- 4.1.1 The current BSD capital programme of £16.7m is made up of brought forward approvals for existing schemes, £8.2m, plus the following new approvals
  - £1m building repair & maintenance fund
  - £300,000 housing renovation loans
  - £90,000 housing crisis grants
  - £1,232,000 disabled facilities grant
  - £45,000 Beechings Way flat conversion
  - £2.4m Better for Less
  - HRA £3.3m housing repairs
  - HRA £150,000 disabled adaptions.
- 4.1.2 There are no areas of concern to report this cycle.

#### 4.2 Children and Adults

- 4.2.1 At its meeting on 24 February, Council agreed a 2011/12 capital programme of £14,820,930 for the Children and Adult Services directorate. To this has been added £25,845,137 rolled forward from the 2010/11 programme, together with a number of other new funding streams, as outlined below, and giving a total capital budget for the directorate of £64,946,935:
  - Partnerships for Schools approved the final business case for the Strood Academy, together with a grant of £25,855,124.
  - £203,638 of Aiming High grant.
  - The 2010/11 Targeted Capital (SEN) grant was reduced by £657,895, but not reflected in the 2010-11 programme.
  - £1,120,000 of developer contributions were brought forward from the 2011-12 programme to fund capital schemes at Robert Napier School and the Sir Joseph Williamson Math School. Any unspent balance is reflected in the 2010-11 roll forward.
- 4.2.2 Since the broad 2011/12 capital allocations were agreed by Council, a number of larger schemes have progressed through procurement gateway 3 and funding has been allocated to these specific projects, whilst other capital

budgets have been subdivided to reflect the detailed proposals behind the headline figures. These virements comprise the following:

- The former components of the Adult Social Care single capital pot, have been aggregated into a single grant, however this has been allocated out to fund the division's key capital priorities mobile working, 'changing places' and the annual allocation for occupational therapy adaptations.
- The rolled forward budget for the Primary Capital Programme has now been allocated to individual schemes in accordance with Cabinet decisions regarding gateway 3 reports. The balance is expected to be spent on other schools included in the primary strategy, including Twydall, Gordon Road and Barnsole.
- The 2011/12 Condition Programme has been sub-analysed across broad headings, including roofing works and boiler replacements.
- 4.2.3 Against this revised £64,946,935 programme the directorate has forecast a roll forward of £20,331,298 into future years, reflecting the planned phasing of schemes and which it is anticipated will be spent in full in future years. No over or underspending is forecast against broad headings or individual projects.
- 4.2.4 In addition to the 'good news' that Members have already been made aware of Riverside SEN unit, provision for secondary age pupils at Abbey Court, completion of the Surestart programme, the Robert Napier sixth form block and not least approval of the final business case for the Strood Academy more recently Cabinet have agreed to let contracts for a number of primary strategy schemes, so building works can now commence on these.
- 4.2.5 The capital monitoring includes a standing item to update Members on the progress of the Council's Academies programme:

#### Strood Academy

Works are progressing to time and budget on site at Strood. The Considerate Contractor scheme inspector has visited the site and undertaken an audit, which rated BAM Construction Limited extremely highly as good neighbours and contractors. They are working well on the education and employment aspects of their offer with the following activities taking place since the last capital monitoring report:

- Apprenticeship scheme developed in partnership with Mid-Kent College for 6 apprentices sponsored by BAM. (6 apprenticeships will be offered to Bishop of Rochester and Brompton students next year).
- Insect hotel project at the academy site for science projects.
- Construction project building models and testing them with the students.
- Student and staff site visits.
- SEN project to explain the construction process to SEN students.
- Over 50% of labour on site from within a 20 mile radius of the site.
- Supplier open day held in partnership with the Council's economic development team and Employ Medway.

The next key milestone on site will be when the building is watertight in September 2011.

#### Bishop of Rochester Academy

Contract award was approved by Cabinet on 5 July 2011. Contract documents being finalised and planning application will be considered at Planning Committee on 3 August 2011. Works start on site during the school holidays.

## **Brompton Academy**

Contract award was approved by Cabinet on 5 July 2011. The contract documents are being finalised and the planning application will be considered at Planning Committee on 3 August 2011. Works start on site during the school holidays. Works are underway to fit out space for Key Training at the adult education centre in Green Street to enable Youth House to be vacated during the summer holidays ready for demolition on programme.

## 4.3 Regeneration, Community and Culture

4.3.1 The current RCC capital programme of £24.559m is made up of brought forward approvals for existing schemes of £18.210m, plus 2011/12 approvals of £6.349m namely:-

Schemes agreed in budget setting

- Council investment in highway maintenance £2.250m
- LTP funded highway maintenance programme £2.353m
- LTP funded integrated transport measures £1.477m New approvals
- Walls & Gardens £235,000 (EU funded)
- Greenspace initiatives £25,330 (s106 funded)
- Playbuilder scheme £28,055 (s106 funded)
- Brook Pumping Station £43,000 (virement from Church Wall underspend)
- Reduced 'EU funded' approvals Guildhall Museum £50,000, Upnor Castle £8,511.
- 4.3.2 In addition to noting the five new approvals listed above, the directorate is reporting an overspend of £1.6m on the Homes and Communities Agency (HCA)/Community Infrastructure Fund (CIF) funded programme of schemes as discussed in paragraphs 4.4 and 4.5 below.

## 4.4 Homes and Communities Agency (HCA) funded schemes

- 4.4.1 Medway Council has delivered a portfolio of strategic capital infrastructure projects funded by the HCA, amounting to over £127 million over the last 6 years.
- 4.4.2 The funding of this programme by the HCA ended on 31 March 2011 and is now in the process of being formerly closed down, with outstanding final accounts for projects being produced and final claims submitted. By the end of June the council had submitted claims to draw down the total funding available from the HCA and at the time of drafting this report the final payment of some £1.5 million is awaited. In terms of expenditure, as reported here, works are still ongoing with a number of schemes and these forecasts represent an informed judgement of final costs but will be subject to negotiations with contractors for final accounts.
- 4.4.3 The total variance for these schemes is now forecast at £1,213,379 (or 0.9% of budget) which is a major achievement given that individual projects have had to be developed without contingency sums to cover the almost inevitable

difficulties that occur in construction projects. The HCA solution is flexibility across projects for funding and whilst this has been useful during the lifetime of the regeneration projects, the flexibility becomes far less useful as the end of the funding stream approaches, and in the final reckoning, as now, it is of no value. The projected outturn is in excess of the funding allocations, despite maximum draw down of the HCA funding available. Options for funding the remaining spend will be presented to the next meeting of the Council. The funding shortfall is spread across various HCA schemes as set out in the following paragraphs.

### 4.4.4 Chatham Waterfront Bus Station (Variance £434,873)

The projected outturn for the project is £6,898,267 with a projected cost overrun of £434,873 or 6.7%. This is despite additional costs of £923,000 incurred as a consequence of the decision to amend the original design of the bus station in response to planning concerns. The additional design costs relate both to architect's fees of £173,000 and more significantly the costs of re-designing services (roads, drainage, utilities etc) to suit the re-configured site, at £750,000.

These additional costs were significantly reduced by changes to the construction but these reductions have been subject to other cost escalation resulting from poor weather conditions causing delays to the programme, ground conditions and the poor fabric of the White House building.

4.4.5 Union Street and The Brook, roads project (Projected Variance against agreed budget £778,506):

The projected outturn for the project is £8,957,188, with a projected cost overrun of £778,506, or 9.5% above the budget. Variations to the construction project total in excess of £800,000 to date which, given the nature of the ground and history of the area, is not an unexpected occurrence albeit HCA rules precluded the addition of contingency sums. Some compensation has been made through the changes to allocations for improvements to the public realm but as an explanation some of the more significant issues are highlighted below:

- Additional fuel tanks found at the old petrol station site £39,500
- Additional design and construction costs to construct off highway bus laybys near Queens Street
- Programme constraints and inability to acquire Crown House land in time required redesign £119,100
- Extension of Time on Site, including severe weather delays £90,500
- Additional Designs and Land Acquisition for Gala Bingo land £60,000
- Utility diversions £44,000
- Uncharted buried chambers, walls, wells and soakaways £107,100
- Changes and increases in the scope of works to the kerbs, Footways and landscaping £69,866.

#### 4.5 CIF funded schemes

4.5.1 Traffic management and bus corridors (UTMC & QPTC) – projected variance of £421,105.

4.5.2 The projected outturn for these projects is £13,066,805 representing a projected cost overrun of £421,105 or 3.3%. The nature of the contracts used as a result of time constraints for the expenditure of funds increased the risk of variations and this has been compounded by delays and conditions imposed by English Heritage (Canal Road locks), weather and ground conditions. Savings were made against the abandoned project for North Dane Way and changes to the Corporation Street specification but these were offset by funding reductions imposed at mid-year.

#### 4.6 Members' Priorities

- 4.6.1 Allocations to the programme for quarter 1 are
  - Theodore Place road improvements £28,000
  - The Close, new street lighting £15,000
  - Allotments phase 8 £50,000
  - Adult play schemes £75,000
  - Magpie Hall Rd / Ansell Rd sewer connection £12,000.

#### 5. New Schemes and Virements

- 5.1 Cabinet is requested to recommend to Council the following additions and amendments to the agreed capital programme in addition to the funding shortfall for HCA schemes (£1.634m) as indicated in 4.4.2 & 4.5.1:
  - £25,855,124 for the new Strood Academy, to be funded from specific grant, following approval of the final business case by partnerships for Schools.
  - £203,638 for specific projects providing respite opportunities for disabled children and to be funded from Aiming High grant.
  - £657,895 reduction in the SEN programme, reflecting the DfE's decision to reduce the Council's 2010-11 Targeted Capital grant.
- 5.2 The following allocations have been added to, or vired within, the capital programme under delegated authority as reported in Section 4:
  - Walls & Gardens £235,000 (EU funded)
  - Greenspace initiatives £25,330 (s106 funded)
  - Playbuilder scheme £28,055 (s106 funded)
  - Brook Pumping Station £43,000 (virement from Church Wall underspend)

#### 6. Funding Arrangements

6.1 Expenditure on capital projects is backed by cash or borrowing. The following Table 3 shows the resource allocation to support the remaining expenditure of £109.338m for 2011/12 and future years.

Table 3: Resources Available

Funding Source	Forecast Spend 2011/2012 & future years £000's
Supported Borrowing	4,638
Prudential Borrowing	4,489
Government Grant	70,402
Major Repairs Allowance/Reserve	3,312
Capital Receipts	11,865
Developer and other contributions	8,690
Reserves/ Revenue	4,325
Unfunded spending requirement	1,617
Total	109,338

#### 7. Conclusions

7.1 This report provides an update on expenditure, to the end of Quarter 1, against the approved capital programme.

## 8. Risk Management

8.1 The most significant risk facing delivery of the Council's capital programme is maximising external funding for regeneration. The current economic climate is deterring investors from committing substantial sums for development at Rochester Riverside, although a limited scheme is now in progress with Hyde Housing Association.

#### 9. Financial and Legal Implications

9.1 The financial and legal implications are fully analysed in the report.

#### 10. Recommendations

- 10.1 That Cabinet notes:
  - The spending forecasts summarised at Tables 1 and 3
  - The additions to the Capital Programme and budget virements as detailed in paragraph 5.2.
- 10.2 That Cabinet recommends to Council the additions to the Capital Programme as detailed in paragraph 5.1 of the report.

#### 11. Suggested Reasons for Decision

11.1 Cabinet has the responsibility to ensure effective budgetary control to contain expenditure within the approved limits set by Council.

#### Lead officer contact

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# **Background papers**

Capital Budget approved by Council 24 February 2011 Monthly monitoring returns submitted by budget managers

Capital Monitoring Programme Summary 2011 - 2012 Quarter 1

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		Total		2011-2012	2011-2012 Approved Programme	yramme		Approved S	Approved Spend forecast for later years	t for later	
Name of Directorate	Approved gross cost of scheme	Expenditure from adoption Rolled forward to 31 March from earlier 2011 years	Rolled forward from earlier years	New Approvals for 2011-2012	Remaining scheme budget	Spend and commitments to date	Forecast spend in 2011-2012	2012-2013	2013-2014	2014-2015	Variance
	£	3	сų	ч	ч	ti.	£	¥	ч	щ	÷.
	(q)	(c)	(d)	(e)	(a)+(b)	(6)	(h)	(i)	(i)	(k)	(c)+(h)+(l)+(j)+(k). (b)
Business Support	54,358,768	37,658,352	8,186,939	8,513,478	16,700,417	1,485,894	1,485,894 11,285,062	4,979,062	423,755	0	(12,537)
Children & Adults	130,187,528	65,240,593	25,845,137	39,101,798	64,946,935	3,769,819	3,769,819 44,615,637	20,173,816	157,482	0	0
Regeneration Community & Culture	141,112,912	116,553,486	18,210,567	6,348,859	24,559,426	8,285,208	20,630,095	2,744,251	2,744,251 2,823,670	0	1,638,590
Member's Priorities	2,905,231	1,391,711	1,386,025	127,495	1,513,520	120,182	1,502,559	2,000	0	0	(8,961)
Grand Total	328,564,439	220,844,142	53,628,668	54,091,630	107,720,298	13,661,103	78,033,353	27,899,129 3,404,907	3,404,907	0	1,617,092

Cyreate Coard         Prepared Property         Property of Cross Coard Cross Coard (Cross Coard Cross Coard Cross Coard Cross Coard Cross Coard Cross Coard Cross Coard (Cross Coard Cross			Total	Rem	Remaining Approval	oval			Spend For	Spend Forecast for Later Years	ter Years		
anagement Grant Gr		Approved Gross Cost of Scheme	Expenditure from date of adoption to 31 March 2011	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast Outturn	2012/2013	2013/2014	2014/201 5 and future years	Total Project Variance	Status
special service         455,403         73,636         0         73,636         1,586           stems Grant         228,186         201,744         26,442         0         26,402         0           ebsite         250,000         221,024         28,976         0         2,8976         0           Contact and Assessment         2,400,000         1,624,805         1,624,805         1,524,90           en Extension         4,389,500         1,448,775         1,940,725         1,000,000         2,400,000         1,624,005           en Extension         330,000         4,589,500         1,448,775         1,940,725         1,000,000         2,400,000         1,624,005           en Extension         330,000         4,589,500         30,0282         4,112         0         441,297         1,297           d Signage         100,000         89,718         30,282         0         777,628         1,587           ing work for CPO and land acquisition         20,399,945         20,222,317         777,628         30,000         4,447         2,400,000         4,400,23         4,767           ns         45,000         1,787,000         1,444,72         30,000         2,400,000         4,400,23         4,767      <	ICT Strategic Fund	2,104,391	1,665,171	439,220	0	439,220	89,829	439,220	0	0	0	0	①
tems Grant 228,186 201,744 28,442 0 26,442 0 0 26,442 0 0 2 8 9 7 6 6 6 9 5 1 2 1 2 1 8 6 6 9 1 1 2 1 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Improving Information Management Grant	529,038	455,403	73,635	0	73,635	1,566	73,635	0	0	0	0	(1)
besite	Integrated Children's Systems Grant	228,186	201,744	26,442	0	26,442	0	26,442	0	0	0	0	(1)
Tochlact and Assessment 2,400,000 132,195 1,624,805 0 1,624,805 1 1,624,805 1 1,448,775 1,940,725 1,000,000 2,400,000 0 1,448,775 1,940,725 1,000,000 2,940,725 0 6,401 6 69,718 10,000 0 1,717,628 1 1,297 100,000 10,939,945 20,222,317 177,628 10,000 1777,628 11,853 1,741,639 10,000 191,498 1	New Medway Council Website	250,000	221,024	28,976	0	28,976	0	11,000	0	0	0	(17,976)	①
tenance Fund Assessment 2,400,000 0 0, 2,400,000 0 0, 144 tenance Fund Assessment 4,389,500 1,448,775 1,340,725 1,000,000 2,340,725 6,401 6 e en Extension 330,000 465,047 84,963 0 3,0282 0 1,000,000 68,718 30,282 0 177,628 1,000,000 1,000,000 1,000,000 1,000,000	Mercury Abatement	1,757,000	132,195	1,624,805	0	1,624,805	132,195	190,609	1,231,216	202,980	0	0	①
enance Fund         4,389,500         1,448,775         1,940,725         1,000,000         2,940,725         6,401         6           en Extension         550,000         329,588         412         0         84,953         0         1,297           an Extension         100,000         69,718         30,282         0         30,282         0         1,297           d Signage         100,000         69,718         30,282         0         30,282         0         1,297           ects         100,000         69,718         30,282         0         717,628         0         1,297           ects         20,222,317         717,628         0         717,628         1,853         1,853           ects         20,222,317         717,628         0         717,628         1,853         1,853           ects         1,785,716         1,341,693         154,023         300,000         8,367,078         1,853         1,853           s         2,800,000         54,474         50,526         0         50,526         4,767         0           s         2,800,000         1,84,402         2,854,489         2,876         0         26,767         0	Better for Less Customer Contact and Assessment	2,400,000	0	0	2,400,000	2,400,000	0	1,457,668	721,557	220,775	0	0	①
en Extension d S50,000 465,047 84,953 0 84,963 0 84,963 0 84,963 0 84,963 0 84,963 0 81,000 0 829,748 30,282 0 30,282 0 10,000 69,718 30,282 0 30,282 0 1717,628 11,863 11,863 11,864 11	Building Repair and Maintenance Fund	4,389,500	1,448,775	1,940,725	1,000,000	2,940,725	6,401	600,000	2,340,725	0	0	(0)	①
a Signange of Sign	Demolition of Civic Centre	550,000	465,047	84,953	0	84,953	0	84,953	0	0	0	0	$\odot$
ects council Dwellings 100,000 69,718 30,282 0 30,282 0 1,0528 0 1,0539,945 20,222,317 717,628 0 717,628 1,853 1,41 2,9 1,293,945 20,222,317 717,628 3,400,000 8,367,078 233,141 2,9 2,341,693 1,452,028 1,454,023 300,000 8,367,078 3,400,000 8,367,078 233,141 2,9 2,341,693 1,428 300,000 8,367,078 3,400,000 8,367,078 3,400,000 1,462,936 8,333,338 1,252,753 8,318,425 20,780,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 176,703 174,478 8,333,338 1,252,753 8,3	St Georges Centre Kitchen Extension	330,000	329,588	412	0	412	1,297	5,850	0	0	0	5,438	$\odot$
ing work for CPO and land acquisition 20,939,946 20,222,317 717,628 0 717,628 1,863 1,863 ects  ects 33.578,060 25,210,982 4,967,078 3,400,000 8,367,078 233,141 2,9 2	Gun Wharf Reception and Signage	100,000	69,718	30,282	0	30,282	0	30,282	0	0	0	0	①
ects         33,578,060         25,210,982         4,967,078         3,400,000         8,367,078         233,141         2,987,078           ns         1,795,716         1,341,693         154,023         300,000         454,023         86,618         4           ns         105,000         54,474         50,526         0         50,526         4,767         4           ns         2290,000         198,502         1,498         90,000         91,498         0         1           s         279,132         252,365         26,767         0         26,767         0         1,462,936         881,643         1,4           s         4,318,425         2,855,489         230,936         1,232,000         1,462,936         881,643         1,4           s         45,000         45,000         45,000         26,767         0         26,767         0         0           s         12,903,998         7,028,143         2,579,376         3,296,478         5,875,854         253,757         8,3           Council Dwellings         1,043,437         7,16,703         3,219,486         5,113,478         8,333,338         1,252,753         8,3	Strood Riverside supporting work for CPO and land acquisition		20,222,317	717,628	0	717,628	1,853	55,000	662,628	0	0	0	①
ns 1,795,716 1,341,693 154,023 300,000 454,023 86,618 4 5 Grants 105,000 198,502 1,498 90,000 91,498 00 Grants 290,000 198,502 1,498 90,000 91,498 00 Grants 279,132 252,365 26,767 0 26,767 1,402,938 881,643 1,4318,425 2,855,489 230,936 1,232,000 1,462,936 881,643 1,481,000 1,000 1,000 1,462,936 1,462,938 1,481,643 1,491,1000 1,000 1,462,938 1,481,643 1,4	Total BSD Various Projects	33,578,060	25,210,982	4,967,078	3,400,000	8,367,078	233,141	2,974,659	4,956,126	423,755	0	(12,538)	
ns charts	Housing Projects												
5 Grants     105,000     54,474     50,526     0,526     4,767     4,767       290,000     198,502     1,498     90,000     91,498     0       290,000     225,365     26,767     0     26,767     0       s     4,318,425     2,855,489     230,936     1,232,000     1,462,936     881,643     1,4       s:onversion     45,000     45,000     45,000     45,000     5,875,854     5,8     5,8       Council Dwellings     1,043,437     7,028,143     2,579,376     5,113,478     8,333,338     1,252,753     8,3       20,780,708     12,447,370     3,219,860     5,113,478     8,333,338     1,252,753     8,3	Housing Renovation Loans	1,795,716	1,341,693	154,023	300,000	454,023	86,618	454,023	0	0	0	0	$\odot$
Secondrial Dwellings       290,000       1986,502       1,498       90,000       91,498       0         579,132       252,365       26,767       0       26,767       0       26,767       0         conversion       44,318,425       2,855,489       230,936       1,232,000       1,462,936       881,643       1,4         conversion       45,000       45,000       45,000       45,000       5,875,854       255,968       5,8         Council Dwellings       1,043,437       716,703       176,734       176,734       175,478       8,333,338       1,252,753       8,3	Energy Efficiency Top-Up Grants	105,000	54,474	50,526	0	50,526	4,767	50,526	0	0	0	0	$\odot$
s conversion 4,318,425 2,855,489 230,936 1,232,000 1,462,936 881,643 1,4 45,000 45,000 45,000 45,000 45,000 126,767 0 1,000,000 12,000,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000 12,000,000	Crisis Grants	290,000	198,502	1,498	90,000	91,498	0	91,498	0	0	0	0	①
conversion 4,318,425 2,855,489 230,936 1,232,000 1,462,936 881,643 1,462,936 45,000 45,000 0 45,000 0 1,2903,998 7,028,143 2,579,376 3,296,478 5,875,854 25,968 5,8 1,043,437 716,703 176,734 150,000 326,734 253,757 3 8,3 20,780,708 12,447,370 3,219,860 5,113,478 8,333,338 1,252,753 8,3	Empty Homes	279,132	252,365	26,767	0	26,767	0	26,767	0	0	0	0	①
Council Dwellings         45,000         45,000         45,000         45,000         5,875,854         25,9678         5,875,854         25,968         5,875,854         25,968         5,875,854         25,9757         3,296,478         5,875,854         253,757         3,296,478         253,757         3,296,478         253,757         3,296,478         253,757         3,296,478         3,296,478         253,757         3,296,478         3,296,478         253,757         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,757         3,296,478         3,296,478         3,296,478         3,296,478         3,296,478         3,296,756         3,296,756         3,296,478         3,296,775         3,296,775         3,296,776         <	Disabled Facilities Grants	4,318,425	2,855,489	230,936	1,232,000	1,462,936	881,643	1,440,000	22,936	0	0	0	①
Council Dwellings       12,903,908       7,028,143       2,579,376       3,296,478       5,875,854       25,968         Council Dwellings       1,043,437       716,703       176,734       150,000       326,734       253,757         20,780,708       12,447,370       3,219,860       5,113,478       8,333,338       1,252,753	89 Beechings Way Flat conversion	45,000	0	0	45,000	45,000	0	45,000	0	0	0	0	$\odot$
Council Dwellings         1,043,437         716,703         176,734         150,000         326,734         253,757           20,780,708         12,447,370         3,219,860         5,113,478         8,333,338         1,252,753	Planned Maintenance		7,028,143	2,579,376	3,296,478	5,875,854	25,968	5,875,855	0	0	0	0	$\odot$
20,780,708 12,447,370 3,219,860 5,113,478 8,333,338 1,252,753	Disabled Adaptations to Council Dwellings	1,043,437	716,703	176,734	150,000	326,734	253,757	326,734	0	0	0	0	①
	Total Housing Projects	20,780,708	12,447,370	3,219,860	5,113,478	8,333,338	1,252,753	8,310,403	22,936	0	0	0	
Grand total 64358,768 37,658,352 8,186,939 8,513,478 16,700,417 1,485,894 11,285,062	Grand total		37,658,352	8,186,939	8,513,478		1,485,894	11,285,062	4,979,062	423,755	0	(12,538)	

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Children and Adults Capital Monitoring Programme 2011-12 Quarter 1

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	Total Schome	Total Expenditure	Re	Remaining Approval	_			Spend Fo	Spend Forecast for Later Years	Years		
Description Of Scheme	Budget	from date of adoption to 31 March 2010	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Fore cast Outturn	2011/2012	2012/2013	2013/2014 and future years	Total Project Variance	Status
Modernisation and Transformation	1,349,975	858,242	417,750	73,983	491,733	218,000	491,733	0	0	0	0	①
Occupational Therapy Adaptations	846,484	623,321	(6,837)	230,000	223,163	000'09	223,163	0	0	0	0	①
Mental Health - Vocational Rehabilitation, Community bridge- building and basic IT skills provision	569,705	252,442	317,263	0	317,263	10,562	42,249	137,507	137,507	0	0	①
Changing Places	105,000	550	33,450	71,000	104,450	550	104,450	0	0	0	0	①
ASC Mobile Working	114,501	0	0	114,501	114,501	0	114,501	0	0	0	0	①
Adult Social Care	2,985,665	1,734,555	761,626	489,484	1,251,110	289,112	960'926	137,507	137,507	0	0	
Woodlands Place Car Park	25,462	25,462	(462)	462	0	(462)	0	0	0	0	0	①
Children's Care	25,462	25,462	(462)	462	0	(462)	0	0	0	0	0	
Aiming High for Disabled Children	595,546	391,950	(42)	203,638	203,596	0	203,596	0	0	0	0	①
Commissioning	595,546	391,950	(42)	203,638	203,596	0	203,596	0	0	0	0	
Various Schools - Extended Schools	825,790	825,790	0	0	0	0	0	0	0	0	0	①
Inclusion	825,790	825,790	0	0	0	0	0	0	0	0	0	
Wave 3 Children's Centres	1,098,346	1,098,346	(258)	258	0	(5,810)	0	0	0	0	0	①
Temple Mill Primary Children's Centre	380,751	380,751	0	0	0	(7,323)	0	0	0	0	0	①
Wave 1 & 2	1,425,663	1,425,663	0	0	0	(13,654)	0	0	0	0	0	①
St Marys RC Primary School	453,884	453,884	0	0	0	(10,015)	0	0	0	0	0	$\odot$
New Road Primary School	384,655	384,655	0	0	0	(8,422)	0	0	0	0	0	$\odot$
Skinner Street Primary	170,714	170,714	0	0	0	(2,557)	0	0	0	0	0	$\odot$
Hilltop Primary	286,162	286,162	0	0	0	(6,461)	0	0	0	0	0	①
Early Years	4,200,175	4,200,175	(258)	258	0	(54,242)	0	0	0	0	0	
Medway Grid for Learning - Broadband Connectivity	2,382,515	1,356,029	1,026,486	0	1,026,486	33,188	626,486	400,000	0	0	0	①
Diploma Gateway - Medway Partnership	1,000,000	800,211	199,789	0	199,789	100,000	100,000	99,789	0	0	0	①
Advisors Projects	3,382,515	2,156,240	1,226,275	0	1,226,275	133,188	726,486	499,789	0	0	0	
Walderslade Primary - New Build	5,510,000	3,767,346	1,245,130	497,524	1,742,654	755,467	1,742,654	0	0	0	0	$\odot$
Primary Strategy Programme	10,599,360	1,901,368	9,195,515	(497,523)	8,697,992	446,314	7,543,795	1,154,197	0	0	0	
Total for Primary Strategy	16,109,360	5,668,714	10,440,645	1	10,440,646	1,201,781	9,286,449	1,154,197	0	0	0	
Vocational Education Centre - Strood	2,000,000	4,000	1,996,000	0	1,996,000	0	1,496,000	500,000	0	0	0	①
Academy Prog Proj Mgmt & Tech Advisory	1,510,279	1,163,279	0	347,000	347,000	111,991	347,000	0	0	0	0	①
Strood Academy - SEN	607,220	30,480	576,740	0	576,740	0	200,000	376,740	0	0	0	①
Bishop of Rochester - SEN	600,170	2,467	597,703	0	597,703	0	200,000	397,703	0	0	0	①
Brompton Academy - SEN	3,066,607	226	3,066,381	0	3,066,381	0	1,000,000	2,066,381	0	0	0	$\odot$
Brompton Academy Environmental Works	152,377	150,691	1,686	0	1,686	20,390	1,686	0	0	0	0	①
Batched ICT procurement for the Academy programme	40,000	8,100	31,900	0	31,900	7,020	31,900	0	0	0	0	①
Brompton Academy - New Build	65,000	1,900	63,100	0	63,100	150	50,000	13,100	0	0	0	①
Decommission Youth House	298,108	0	0	298,108	298,108	0	298,108	0	0	0	0	①
Lift MOD Restrictive Covenant	30,000	0	0	30,000	30,000	0	30,000	0	0	0	0	①

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		Total Expenditure	Rei	Remaining Approval	<del></del>			Spend For	Spend Forecast for Later Years	Years		
Description Of Scheme	Budget	from date of adoption to 31 March 2010	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Fore cast Outturn	2011/2012	2012/2013	2013/2014 and future years	Total Project Variance	Status
Strood Academy - New Build	25,855,124	1,183,120	(1,183,120)	25,855,124	24,672,004	1,407,470	17,567,168	7,084,861	19,975	0	0	①
Bishop of Rochester Academy - New Build	0	0	0	0	0	0	0	0	0	0	0	①
Bishop of Rochester Academy Environmental Works	452,623	452,623	0	0	0	400	0	0	0	0	0	①
Academies Programme	34,677,508	2,996,886	5,150,390	26,530,232	31,680,622	1,547,421	21,221,862	10,438,785	19,975	0	0	
Abbey Court Strood - Secondary Age Provision	476,983	476,983	0	0	0	0	0	0	0	0	0	①
SEN Projects	1,953,977	0	0	1,953,977	1,953,977	0	1,953,977	0	0	0	0	①
Riverside Primary SEN Project	279,017	209,885	69,132	0	69,132	0	69,132	0	0	0	0	①
Abbey Court Rainham - Masterplan	150,000	12,375	137,625	0	137,625	909'6	137,625	0	0	0	0	①
SEN Masterplan	35,000	7,892	27,108	0	27,108	0	27,108	0	0	0	0	①
Relocate Bradfields Further Educ Unit	21,892	21,892	(21,892)	21,892	0	(3,575)	0	0	0	0	0	①
Ridge Meadow Autism Unit	1,500,000	0	0	1,500,000	1,500,000	0	000'009	900,000	0	0	0	①
SEN - Programme Management	65,000	0	0	65,000	65,000	65,000	65,000	0	0	0	0	①
SEN Strategy	4,481,869	729,027	211,973	3,540,869	3,752,842	71,031	2,852,842	900,000	0	0	0	
Basic Needs Programme 2011/12	2,416,404	0	0	2,416,404	2,416,404	0	1,000,000	1,416,404	0	0	0	①
Wainscott Primary Expansion to 2FE	50,000	12,400	37,600	0	37,600	0	37,599	1	0	0	0	①
Basic Needs - Programme Management	90,000	0	0	90,000	90,000	90,000	90,000	0	0	0	0	①
Basic Needs Programme	2,556,404	12,400	37,600	2,506,404	2,544,004	90,000	1,127,599	1,416,405	0	0	0	
Various Schools - Kitchen Renovation	401,642	301,642	(1,167)	101,167	100,000	100,000	100,000	0	0	0	0	①
Various Schools - Seed Challenge Allocation	621,904	621,904	16,219	(16,219)	0	0	0	0	0	0	0	①
Various Schools - Commitments and Post Project Appraisals	278,599	278,599	(3,342)	3,342	0	0	0	0	0	0	0	①
Elaine Primary School - Full Service Extended School Community Hub	2,863,674	2,863,674	(7,500)	7,500	0	0	0	0	0	0	0	①
The Pilgrim CE Primary School	3,197,501	3,197,501	(10,100)	10,100	0	0	0	0	0	0	0	①
Burnt Oak Primary School	4,465,137	4,465,137	(36,528)	36,528	0	0	0	0	0	0	0	①
Various Schools - Security Works	366,487	347,768	18,719	0	18,719	374	18,719	0	0	0	0	①
Hilltop Primary School - Indoor Swimming Pool	517,845	517,845	5,551	(5,551)	0	0	0	0	0	0	0	①
Robert Napier - Sixth Form Block	2,320,434	2,320,434	(434)	434	0	0	0	0	0	0	0	①
Practical Cooking Spaces	1,200,000	989,861	210,139	0	210,139	29,380	210,139	0	0	0	0	①
Kitchen/Dining Match Funding	537,608	333,337	204,271	0	204,271	0	204,271	0	0	0	0	①
Sustainability Projects	30,000	28,097	1,903	0	1,903	0	1,903	0	0	0	0	①
Condition Programme 2009/10	1,773,267	1,773,267	(22,631)	22,631	0	0	0	0	0	0	0	①
Disability Access	15,308	6,793	93,207	(84,692)	8,515	0	8,515	0	0	0	0	①
Woodlands Primary School - Extension to 2FE	1,675,000	1,250,719	424,281	0	424,281	199,805	424,281	0	0	0	0	①
Sir Joseph Williamsons DT Block to replace temporary acc	3,249,393	373,000	2,876,393	0	2,876,393	63,293	2,676,393	200,000	0	0	0	①
Condition Programme 2010/11	2,086,362	2,086,362	(586,361)	586,361	0	7,774	0	0	0	0	0	①
Wayfield Primary School Foundation Stage and Children's Centre	9,447	9,447	(9,447)	9,447	0	0	0	0	0	0	0	①
Wainscott Primary	14,542	14,542	(14,542)	14,542	0	0	0	0	0	0	0	①

Children and Adults Capital Monitoring Programme 2011-12 Quarter 1

Children and Adults Capital Monitoring Programme 2011-12 Quarter 1

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	Total Schama	Total Expenditure	Re	Remaining Approval	al			Spend For	Spend Forecast for Later Years	Years		
Description Of Scheme	Budget	from date of adoption to 31 March 2010	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast Outturn	2011/2012	2012/2013	2013/2014 and future years	Total Project Variance	Status
Condition Programme 2011/12 - Roofing	453,025	0	0	453,025	453,025	0	453,025	0	0	0	0	①
Condition Programme 2011/12 - Boilers	876,660	0	0	876,660	876,660	0	876,660	0	0	0	0	①
Condition Programme 2011/12 - Asbestos Surveys	150,000	0	0	150,000	150,000	111,015	150,000	0	0	0	0	①
Condition Programme 2011/12 - Asbestos Resultant Works	150,000	0	0	150,000	150,000	0	150,000	0	0	0	0	①
Condition Programme 2011/12 - Electrical Works	150,000	0	0	150,000	150,000	2,512	150,000	0	0	0	0	①
Condition Programme 2011/12 - Fire Risk Assessment	150,000	0	0	150,000	150,000	7,982	150,000	0	0	0	0	①
Condition Programme 2011/12 - Security	50,000	0	0	50,000	50,000	0	50,000	0	0	0	0	①
Condition Programme 2011/12 - Water Treatment	100,000	0	0	100,000	100,000	1,054	100,000	0	0	0	0	①
Condition Programme 2011/12 - Structural	50,000	0	0	50,000	50,000	495	50,000	0	0	0	0	①
Condition Programme 2011/12 - Other	2,054,614	0	0	2,054,614	2,054,614	17,702	208,000	1,846,614	0	0	0	①
Accessibility Schemes 2011/12	50,000	0	0	50,000	50,000	0	50,000	0	0	0	0	①
Condition Programme 2011/12 - Programme Management	120,000	0	0	120,000	120,000	120,000	120,000	0	0	0	0	①
School Re-organisation Fund (capitalisation)	55,844	55,844	0	0	0	0	0	0	0	0	0	①
Abbey Court - Hydrotherapy Pool	10,837	10,837	0	0	0	0	0	0	0	0	0	①
Elaine Primary - Expansion Works	0	0	0	0	0	13,871	0	0	0	0	0	①
Other School Projects	30,045,130	21,846,610	3,158,631	5,039,889	8,198,520	675,257	6,151,906	2,046,614	0	0	0	
Youth Service	348,801	348,801	(51)	51	0	0	0	0	0	0	0	①
Youth Service	348,801	348,801	(51)	51	0	0	0	0	0	0	0	
Sub Total	100,234,225	40,936,610	20,986,327	38,311,288	59,297,615	3,953,086	42,546,836	16,593,297	157,482	0	0	
Silverbank Park	84,351	77,831	22	6,498	6,520	6,520	6,520	0	0	0	0	①
Will Adams Centre	147,942	131,150	11,678	5,114	16,792	11,820	16,792	0	0	0	0	①
Specialist Schools	650,000	650,000	0	0	0	0	0	0	0	0	0	①
Schools Devolved Formula Capital	28,905,992	23,279,984	4,847,110	778,898	5,626,008	(201,607)	2,045,489	3,580,519	0	0	0	①
Academies - Predecessor School Allocations	165,018	165,018	0	0	0	0	0	0	0	0	0	①
Total for Devolved Formula Capital	29,953,303	24,303,983	4,858,810	790,510	5,649,320	(183,267)	2,068,801	3,580,519	0	0	0	①
Grand total	130,187,528	65,240,593	25,845,137	39,101,798	64,946,935	3,769,819	44,615,637	20,173,816	157,482	0	0	

			Re	Remaining Approva	val	2011/20	112	Spend Fo	Spend Forecast for Later Years	r Years		
Description Of Scheme	Approved Gross Cost of Scheme	Total Expenditure from date of adoption to 31 March 2011	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast Outturn	2012/2013	2013/2014	2014/2015 and future years	Total Project Variance	Status
Building Safer Communities	187,534	159,864	27,670	0	27,670	0	27,670	0	0	0	0	①
Highways - Planned Works Fabric	1,640,813	1,347,206	42,607	251,000	293,607	70,607	293,607	0	0	0	0	①
Road Safety Grant	165,390	152,386	13,004	0	13,004	12,984	13,004	0	0	0	0	①
Structural Maintenance on Roads&Bridges	6,089,039	5,994,085	94,954	0	94,954	94,954	94,954	0	0	0	0	①
Bridge Assess and Strengthening	1,351,961	1,270,800	81,161	0	81,161	81,161	81,161	0	0	0	0	①
Medway Tunnel	6,400,000	1,125,828	5,274,172	0	5,274,172	744,804	744,804	2,000,000	2,529,368	0	0	①
Maintenance of Traffic Signals	382,000	232,255	149,745	0	149,745	149,745	149,745	0	0	0	0	①
Maintenance of Street Lighting	337,000	285,847	51,153	0	51,153	51,153	51,153	0	0	0	0	①
Maintenance of Footway	642,000	608,056	33,944	0	33,944	33,944	33,944	0	0	0	0	①
Maintenance of Highway Drainage Systems	381,000	374,710	6,290	0	6,290	6,290	6,290	0	0	0	0	①
Maintenance of Off Carriageway Cycle tracks	137,617	111,955	25,662	0	25,662	25,662	25,662	0	0	0	0	①
Highways Investment Programme	4,000,000	3,503,837	496,163	0	496,163	496,163	496,163	0	0	0	0	①
Highways - Design and Resurfacing	5,210,725	4,079,033	192,692	939,000	1,131,692	630,565	1,131,692	0	0	0	0	①
Highways - Structures and Tunnels	1,628,462	1,054,982	263,480	310,000	573,480	67,875	573,480	0	0	0	0	①
Highways Responsive Large Patching	250,000	0	0	250,000	250,000	0	250,000	0	0	0	0	①
Highways Responsive Resurfacing	500,000	0	0	500,000	500,000	0	500,000	0	0	0	0	①
Highways Maintenance LTP3	2,353,000	0	0	2,353,000	2,353,000	50,000	2,353,000	0	0	0	0	①
Darnley Arches Subway	566,789	134,120	432,669	0	432,669	1,000	50,000	180,000	202,669	0	0	①
Integrated Transport Measures 2010-11	4,625,542	4,297,992	327,550	0	327,550	200,000	327,550	0	0	0	0	①
Floodlighting	27,000	22,946	4,054	0	4,054	0	2,000	2,054	0	0	0	①
A228 Outstanding Contractor Issues	21,837,492	21,829,477	8,015	0	8,015	0	8,015	0	0	0	0	①
Sir Evelyn Road	860,000	860,000	0	0	0	0	0	0	0	0	0	①
Stoke Crossing	13,912,006	11,812,602	2,099,404	0	2,099,404	450,000	1,880,000	200,000	19,404	0	0	(1)
Integrated Transport LTP3	1,477,000	0	0	1,477,000	1,477,000	50,000	1,440,000	37,000	0	0	0	①
Asset Management	257,200	241,137	16,063	0	16,063	13,963	16,063	0	0	0	0	①
Sir John Hawkins Car Park	230,000	164,451	65,549	0	65,549	86	86	0	0	0	(65,463)	①
Civic Centre Car Park	300,000	51,126	248,874	0	248,874	128,180	248,874	0	0	0	0	①
Railway Street Car Park	170,001	6,406	163,595	0	163,595	6,488	250,000	0	0	0	86,405	<b>③</b>
Waste Performance Grant	1,668,785	1,633,572	35,213	0	35,213	29,657	35,213	0	0	0	0	①

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			Re	Remaining Approva	val	2011/20	112	Spend Fe	Spend Forecast for Later Years	r Years		
Description Of Scheme	Approved Gross Cost of Scheme	Total Expenditure from date of adoption to 31 March 2011	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast Outturn	2012/2013	2013/2014	2014/2015 and future years	Total Project Variance	Status
World Heritage Site & Great Lines Heritage Park	373,815	280,021	93,794	0	93,794	22,947	79,284	14,510	0	0	0	①
Artlands North Kent	122,000	51,852	70,148	0	70,148	12,505	70,148	0	0	0	0	①
Townscape Heritage Initiatives	1,600,001	1,434,979	165,022	0	165,022	76,437	165,022	0	0	0	0	①
Innovation Centre Medway Phase 2	8,890,000	8,825,283	64,717	0	64,717	30,048	64,717	0	0	0	0	①
Watermill Wharf Strood	434,501	431,501	3,000	0	3,000	0	3,000	0	0	0	0	(1)
CIF UTMC/Quality Bus Corridor	12,645,700	12,078,273	567,427	0	567,427	810,945	983,532	5,000	0	0	421,105	3
Gillingham Gateway	321,128	10,289	310,839	0	310,839	10,289	279,755	31,084	0	0	0	①
Gillingham Train Station Improvements	1,450,000	1,465,905	(15,905)	0	(15,905)	0	0	0	0	0	15,905	(1)
Walls & Gardens	230,985	0	0	230,985	230,985	0	66,272	164,713	0	0	0	①
Total for Development, Economy & Transport	26,068,130	24,578,103	1,259,042	230,985	1,490,027	963,171	1,711,730	215,307	0	0	437,010	
Compass Close Amenity Works	257,597	253,803	3,795	0	3,795	0	3,795	0	0	0	-	①
Gillingham Park	553,858	458,805	65,053	0	95,053	57,047	95,053	0	0	0	0	①
Ranscombe Country Park	232,340	137,846	94,494	0	94,494	0	94,494	0	0	0	0	①
Wildlife Habitat at Motney Fields	70,000	57,617	12,383	0	12,383	09'6	12,383	0	0	0	0	①
Play Area Initiatives	666,470	660,122	6,348	0	6,348	2,586	6,348	0	0	0	(0)	①
Hard Landscaping within Grounds Maintenance Contract	140,000	138,117	1,883	0	1,883	0	1,883	0	0	0	(0)	①
Greenspace Initiatives	405,200	262,221	117,649	25,330	142,979	3,868	142,979	0	0	0	(0)	①
Inspirer Play For All	000'99	2,932	63,068	0	63,068	42,216	63,068	0	0	0	(0)	$\odot$
Broomhill Community Spaces	49,999	35,075	14,924	0	14,924	969'8	14,924	0	0	0	0	①
Play Builder Year 2	368,727	09	340,612	28,055	368,667	330,283	368,667	0	0	0	0	①
Brook Pumping Station Subsidence	208,000	197,001	(32,001)	43,000	10,999	2,501	10,999	0	0	0	(0)	①
Opening the Doors - Guildhall Museum	180,000	114,995	115,005	(50,000)	65,005	3,115	55,005	10,000	0	0	(0)	①
Medway Park Development at Black Lion	11,100,000	10,926,266	173,734	0	173,734	57,918	173,734	0	0	0	0	①
Eastgate House Improvements	156,183	89,054	67,129	0	67,129	0	20,000	25,000	22,129	0	0	①
English Heritage - Local Management Arrangement	710,000	579,900	130,100	0	130,100	000'6	30,000	50,000	50,100	0	(0)	①
Upnor Castle Visitor Interpretation	91,489	11,489	88,511	(8,511)	80,000	10,390	80,000	0	0	0	(0)	①
Rochester Castle Retaining Wall Repairs	150,000	102,260	47,740	0	47,740	0	15,000	0	0	0	(32,740)	①
Rochester Castle Keep Floodlighting	90,000	0	90,000	0	90,000	6,000	90,000	0	0	0	0	①
Eastgate House HLF Bid - Round 2	105,000	110	104,890	0	104,890	110	80,000	24,890	0	0	0	①
Total for Leisure and Culture	15,600,863	14,027,671	1,535,318	37,874	1,573,192	543,379	1,358,332	109,890	72,229	0	(32,741)	
Grand Total	119 257 351	99 960 449	12 948 043	6 348 859	10 206 002	100 FOO F	11 151 102	2 7 4 4 2 5 4	0 000 670	ď	107	

HCA Capital Monitoring Programme 2011-2012 Quarter 1

Operation of Scheme of Scheme and Orse			Total	Rem	Remaining Approval	oval	2011/2012	012	Spend Fo	Spend Forecast for Later Years	ter Years		
1,791,371   1,772,452	Description Of Scheme	Approved Gross Cost of Scheme	from date of adoption to 31 March 2011	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast	2012/2013	2013/2014	2014/2015 and future years	Total Project Variance	Status
8,178,682         8,323,979         (145,297)         0         (145,297)         354,762         633,209         0           6,463,394         4,143,554         2,319,840         0         2,319,840         1,500,735         2,754,713         0           cture         2,500,000         36,777         2,463,223         0         593,002         0           2,329,112         2,316,275         12,837         0         12,837         6,049         12,837         0           21,855,561         16,593,037         5,262,524         3,383,377         6,475,903         0           8,069,107         6,721,345         1,347,762         0         1,347,762         0         1,347,762         0	Chatham Town Centre Phase 1	1,791,371	1,772,452		0	18,919					0	0	①
Functure 2,500,000 36,777 2,463,223 0 5,262,524 3,383,377 6,475,903 0 1,347,762 240,115 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,347,762 0 1,519,139 0 1,519,139 0 1,347,762 0 1,	Chatham Road Network Phase 2 and 3	8,178,682	8,323,979	(145,297)	0	(145,297)	354,762	633,209			0	778,506	<b>③</b>
Tructure 2,500,000 36,777 2,463,223 0 2,463,223 1,514,196 2,463,223 0 2,329,112 2,316,275 12,837 0 12,837 6,049 12,837 0 12,837 0 12,855,561 16,593,037 5,262,524 0 5,262,524 3,383,377 6,475,903 0 1,347,762 240,115 1,347,762 0 1,347,762 0 1,347,762 0 0 1,347,762 0 0 1,347,762 0 0 1,347,762 0 1,347,762 0 0 1,347,762 0 1,347,762 0 0 1,347,762 0 1,347,762 0 0 1,347,762 0 1,347,76	Chatham Bus Facility	6,463,394	4,143,554	2,319,840	0	2,319,840	1,500,735	2,754,713			0	434,873	<b>③</b>
tructure 2,500,000 36,777 2,463,223 0 2,463,223 1,514,196 2,463,223 0 0 2,329,112 2,316,275 12,837 0 12,837 6,049 12,837 0 0 21,855,561 16,593,037 5,262,524 0 5,262,524 3,383,377 6,475,903 0 0 1,347,762 240,115 1,347,762 0 0 1,347,762 0 1,347,762 0 1 1,3	Rochester Riverside Phase 1a Other	593,002	0	593,002	0	593,002	2,135				0	0	①
2,329,112       2,316,275       12,837       0       12,837       6,049       12,837       0         21,855,561       16,593,037       5,262,524       0       5,262,524       3,383,377       6,475,903       0         8,069,107       6,721,345       1,347,762       0       1,347,762       240,115       1,347,762       0	Rochester Riverside Phase 1a Infrastructure	2,500,000	36,777	2,463,223	0	2,463,223	1,514,196	2,463,223			0	0	①
21,855,561         16,593,037         5,262,524         0         5,262,524         3,383,377         6,475,903         0           8,069,107         6,721,345         1,347,762         0         1,347,762         240,115         1,347,762         0	Great Lines Heritage Park	2,329,112	2,316,275		0	12,837	6,049				0	0	①
21,855,561         16,593,037         5,262,524         0         5,262,524         3,383,377         6,475,903         0           8,069,107         6,721,345         1,347,762         0         1,347,762         240,115         1,347,762         0													
8,069,107 6,721,345 1,347,762 0 1,347,762 240,115 1,347,762 0	Grand Total	21,855,561	16,593,037	5,262,524	0	5,262,524	3,383,377	6,475,903			0	1,213,379	
8,069,107 6,721,345 1,347,762 0 1,347,762 240,115 1,347,762 0													
	Non Medway Parklands Programme	8,069,107	6,721,345		0	1,347,762	240,115	1,347,762			0	0	①

			Rei	Remaining Approval				Spend F	Spend Forecast for Later Years	r Years		
Description Of Scheme	Approved Gross Cost of Scheme	Total Expenditure from date of adoption to 31 March 2011	Rolled Forward from Earlier Years	New Approvals	Remaining Scheme Budget	Spend and Commitments	Forecast Outturn	2012/2013	2013/2014	2014/2015 and future years	Total Project Variance	Status
Unallocated Member Priorities	799,320	0	854,870	(55,550)	799,320	0	799,320	0	0	0	0	①
Total for Member Priorities - Business Support	799,320	0	854,870	(55,550)	799,320	0	799,320	0	0	0	0	
Allotments Imps - Phase 5 6 7	225,000	74,860	150,140	0	150,140	50,028	150,140	0	0	0	0	①
Allotments Imps - Phase 8	50,000	0	0	50,000	50,000	0	50,000	0	0	0	0	①
Bloors Lane Allotment Solar Panels	10,000	9,665	335	0	335	0	335	0	0	0	0	①
Luton Rec Car Park	131,000	130,643	357	0	357	20	50	0	0	0	(307)	①
Pavement & Road Repairs Lower Rainham Rd Station Rd	202,495	154,104	45,896	2,495	48,391	43,613	48,391	0	0	0	0	(1)
Medway Tunnel - Dot Matrix Signs	120,000	0	120,000	0	120,000	0	120,000	0	0	0	0	①
Traffic calming scheme - Meresborough Road	80,000	57,212	22,788	0	22,788	0	15,000	0	0	0	(7,788)	①
Road Speed Warning Signs	471,000	451,980	19,020	0	19,020	4,759	19,020	0	0	0	0	①
Roundabout & Road Improvements	150,000	148,269	1,731	0	1,731	0	865	0	0	0	(866)	①
Princes Park Ball Court	160,000	146,756	13,244	0	13,244	0	13,244	0	0	0	0	①
Improvements to Gillingham High Street	50,000	39,476	10,524	0	10,524	318	10,524	0	0	0	0	(1)
Henley Close Play Area	34,067	32,340	1,727	0	1,727	0	1,727	0	0	0	0	①
Play Area Improvements	22,949	15,880	7,069	0	7,069	0	7,069	0	0	0	0	①
Vale Drive Play Area Improvements	46,746	44,380	2,366	0	2,366	0	2,366	0	0	0	0	①
Teynham Green Improvements	8,450	0	8,450	0	8,450	7,568	8,450	0	0	0	0	①
Lyall Way Playspace Scheme	13,654	0	13,654	0	13,654	13,846	13,654	0	0	0	0	①
Adult Play Fitness For All	75,000	0	0	75,000	75,000	0	75,000	0	0	0	0	①
Magpie Hall Road sewer connection	12,150	0	0	12,150	12,150	0	12,150	0	0	0	0	
Theodore Place Road Improvements	28,000	0	0	28,000	28,000	0	26,000	2,000	0	0	0	
The Close new street lighting	15,400	0	0	15,400	15,400	0	15,400	0	0	0	0	
Total for Member Priorities - Regeneration, Community & Culture	1,905,911	1,305,565	417,301	183,045	600,346	120,182	589,385	2,000	0	0	(8,961)	
Rainham Youth Community Centre	100,000	1,867	98,133	0	98,133	0	98,133	0	0	0	0	①
Integrated Youth Support Capital Fund	100,000	84,279	15,721	0	15,721	0	15,721	0	0	0	0	①
Total for Member Priorities - Children and Adults	200,000	86,146	113,854	0	113,854	0	113,854	0	0	0	0	
Grand Total	2,905,231	1,391,711	1,386,025	127,495	1,513,520	120,182	1,502,559	2,000	0	0	(8,961)	

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## **CABINET**

## **2 AUGUST 2011**

## **QUARTER 1 COUNCIL PLAN MONITORING 2011/12**

Portfolio Holder: Councillor Alan Jarrett, Deputy Leader and Finance

Report from: Stephanie Goad, Assistant Director, Communications,

Performance and Partnerships

Author: Research & Review Team, Communications, Performance

and Partnerships Division

### Summary

This report sets out quarter 1 performance against the Council Plan objectives for 2011/12 for Cabinet's consideration.

## 1. Budget and Policy Framework

- 1.1 This document is a report outlining quarter 1 performance against the Council Plan 2011-12, which is a key part of the budget and policy framework.
- 1.2 This report will also be submitted to Business Support Overview and Scrutiny Committee on 4 August, Regeneration, Community and Culture Overview and Scrutiny Committee on 10 August, Health and Adult Social Care Overview and Scrutiny Committee on 18 August and Children and Young People Overview and Scrutiny Committee on 27 September.
- 1.3 The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the latest performance monitoring information at the earliest opportunity.

#### 2. Background

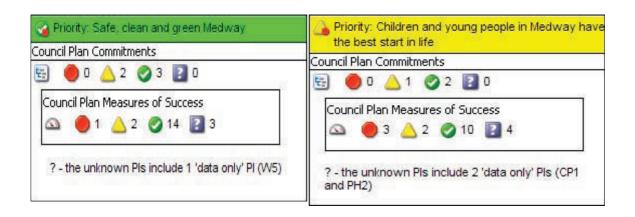
- 2.1 The Council Plan is refreshed annually and following changes to the national policy framework and self-regulation agenda the authority has implemented a much streamlined Council Plan for 2011/12 onwards.
- 2.2 The changes to this year's plan reflect the abolition of the national indicator set. Due to the significant changes being proposed to national child protection work it has been agreed to continue to monitor a small number of key children's social care performance indicators at Council Plan level during quarter 1, until more refined measures which respond to the Munro Report, are agreed for reporting at

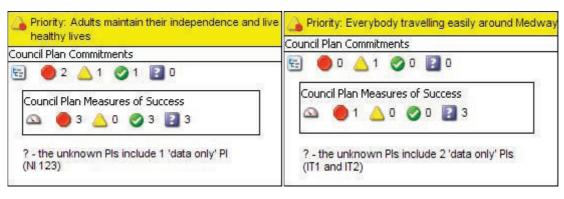
the end of quarter 2. More detailed analysis of performance is being considered at Directorate Management team meetings and will be escalated for inclusion in the quarterly reporting cycle should that be necessary. The quarterly reports also address any issues that arise from the areas for future focus very recently identified during Cabinet's review of previous performance against last years plan. These are:

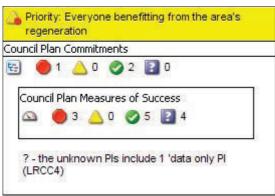
- strengthening school leadership information is given in Appendix 1 under the outcome 'We will champion high standards in schools so that all children can achieve their potential, and the gaps between the least advantaged and their peers are narrowed'
- reducing reliance on bed and breakfast Young People under 25 are placed in B&B accommodation where housing has a duty to provide interim accommodation, the overall number of households places has been reducing, in common with overall temporary accommodation use, over the last 2 years.
   Working with housing providers continues to increase the supply of alternative accommodation, including improved access to hostels and short term flats.
   Further information will be given next quarter.
- continuing to drive down SEN out of area placements Most pupils who are in transitions from early years to school or Years 6 to 7 have been placed in locally maintained provision. Gaps in local provision for pupils with Autistic Spectrum Disorder, Behaviour, Emotional and Social Difficulties and Speech, Language and Communication Needs will however mean some 'non-maintained' placements will continue to be necessary whilst alternatives are considered.
- continuing to push the personalisation agenda to exceed the 30% target –
  information is given in Appendix 1 under the outcome 'We will work in
  partnership to ensure personalised services meet older and disabled adults
  needs'
- improving mental health services see information in Appendix 1 under the outcome 'We will ensure older people and disabled adults are safe and well supported'
- driving down energy use via property rationalisation and other measures see information in Appendix 1 under the outcome 'We will reduce our own Carbon Footprint'.
- 2.3 This report sets out the quarter 1 achievement against the key outcomes, it allows Cabinet to review progress in achieving outcomes, in order to identify any ongoing performance issues and take stock of the authority's position. The performance of each measure of success is rated green, amber or red to highlight whether performance levels meet the expected standard. Along with the summary of performance below, Appendix 1 provides a narrative on performance, briefly reporting the positive difference made in specific area and highlights issues which have impacted on performance to date or issues that may impact on future performance. Appendix 2 is a report on the measures of success and Council Plan project updates.

### 3 Summary of 2011/12 quarter 1 performance

- 3.1 Performance on 47 key performance indicators measures of success can be rated this quarter. Performance is as follows:
  - Green 32 measures have achieved or outperformed the target (68%)
  - Amber 4 measures are below target but within acceptable variance limits (9%)
  - Red 11 measures are outside acceptable variance limits (23%)
- 3.2 There are also 7 performance measures which are not rated as they are 'data only' and 10 that could not be reported this quarter but have been included for Cabinet information.
- 3.3 The breakdown across priority areas is illustrated below, showing the rating for each Council Plan Priority, Commitment and Measure of Success.







### 4 Risk Management

4.1 The purpose of the Council Plan performance monitoring reports is to enable members to manage the key risks identified in delivering the priorities. This report sets out the quarter 1 position for 2011/12.

### 5 Financial and Legal Implications

5.1 The report and its attached appendices summarises performance for the first quarter 2011/12 financial year. There are no new financial or legal implications arising from this report.

### 6 Recommendation

6.1 That Cabinet considers performance for Quarter 1 2011/2012 reviewing outcomes achieved against priorities and identify any areas for remedial action.

### 7. Suggested Reasons for Decision

7.1 Full and accurate performance reporting to elected members is consistent with best practice, and allows them to review the Council's performance.

### Lead officer contact

Abi Cooper, Research and Review Manager, ext. 2256. Kate Mummery, Senior Research and Review Officer, ext. 2472

### **Background papers**

Council Plan 2011/2012

### Priority 1: A safe, clean and green Medway

### How well are we doing?

Outlined below is performance against the six commitments set out in the council plan under the 'safe, clean and green Medway' priority. We have rated our achievement of commitments this quarter as 'green'. Performance on 18 key performance indicator measures of success can be reported this quarter, an additional 2 measures will begin reporting next quarter. Of the 17 indicators that can be RAG rated this quarter, 14 (82%) have achieved or performed above target and are rated green, 2 (12%) are below target but within acceptable variance limits (rated amber), and 1 (6%) has performed below the target and is rated red.

Commitment: We will improve public confidence and feelings of safety
The Community Safety Plan has been refreshed and seven priorities have been identified. These are: Tackling substance and alcohol abuse; Improving the local street scene; Reducing youth offending; Reducing night time economy related crime and disorder; Working with vulnerable victims to reduce harm and repeat victimisation; Reduce theft and shoplifting; Reducing the number of people killed or seriously injured in road traffic collisions. The plan will be monitored by the Community Safety Partnership.

Satisfaction with the Safer Communities Teams (SF10) was measured this quarter from Wave 5 of the Tracker, 65% of respondents were satisfied against a target of 70%. Improving perceptions and feelings of safety is challenging and the Council continues to promote work being done in this area. During the last quarter the Safer Communities Teams have been restructured. Six assistant community officers are being recruited and once in post a new shift pattern will be introduced. The assistant community officers will cover the early shift opening parks and removing litter such as needles, releasing community officers to undertake other duties, such as basic compliance audits of commercial premises. In one year this new shift pattern will save the equivalent of almost 4 person years of work hours.

As part of a summer drink drive campaign, Medway Safer Journeys Team visited Mid Kent College to speak to students and give them the chance to take a free, voluntary (non-enforced) breath test, and reinforced that a 'zero tolerance' approach to alcohol when driving is the safest option. The campaign was also supported by Kent Police and Kent Probation Services.

The Seatbelt Sled initiative has been taken to 10 primary schools. Over 800 pupils aged between 9-11 years experienced the impact of a low speed collision between 5-6mph.

Commitment: We will increase recycling and reduce waste going to landfill sites
This quarter 2,716 organic waste wheeled bins have been rolled out to new housing
developments and properties not previously included in this scheme. Separate
containers for recycling cardboard have been introduced at the Household Waste
Recycling Centres and these appear to be running well. The possibility of recycling
carpets and mattresses and having re-usable furniture taken to these sites is being

explored. By September 2011 the Household Waste Recycling Centre have a 50% recycling rate target, figures at the end of May show 55%.

Commitment: We will work with the community to keep Medway's streets clean. The Council continues to focus on environmental crimes and issues that often give areas a feeling of being unsafe. Performance for satisfaction with street cleaning (W8) is 74% (against a 75% target), this still a good result for the first quarter. During the last quarter waste services have carried out 541 street cleansing inspections which demonstrated that a good standard of cleansing had been achieved. Working with the community team to improve the local environment, 21 community clean ups were undertaken.

This quarter 275 notifications were received from residents relating to untidy land, 89 of these were inspected in the quarter and not substantiated, 61 were visited and those responsible complied with the request and 1 notice was served and then complied with.

The Love Medway mobile phone application was launched and since its inception 2,380 reports have been received, 94 of these have come from residents. The three most common issues being reported are flytipping, graffiti and flyposting.

### Commitment: We will reduce our own carbon footprint

Medway Council, in response to the Carbon Reduction Commitment Energy Efficiency Scheme (CRCEES), is delivering a programme of 'invest to save' projects geared towards reducing the Council's carbon emissions from its buildings.

With an annual energy bill in excess of £6million and in an environment where gas and electricity prices are projected to rise by 15%-20% it is increasingly necessary to review how the estate can be transformed to become more energy efficient. As part of this, Medway Council has to date reduced its carbon emissions by 188 tonnes from 34,225 to 34,037 tonnes. This would equate to a saving of £2,256 in Carbon Tax, due to be introduced from July 2012 when the CRCEES scheme starts. From that date the Council must pay £12 per tonne of CO2 emitted from its corporate estate.

In addition, the Council has made a 10% saving on its approximate £300,000 Gun Wharf energy costs (saving £29,000) through energy efficiency initiatives. These include the installation of a voltage optimizer device (which reduces the amount of energy entering the building to the level required without performance suffering), PIR controlled lighting in the Archive room and the replacement of 350 fluorescent tubes with energy efficient LED tubes in the IT server room. The procurement and installation of these energy initiatives have been undertaken through the use of SALIX invest to save funding.

Explorative feasibility studies are looking at how the River Medway and wind turbines might be utilised to deliver green energy and the potential installation of solar panels on the Gun Wharf building in order to allow the Council to generate its own electricity. Any such future initiatives however, will be subject to funding, robust financial and business case appraisal.

### <u>Commitment: We will work with local people to maintain parks and open spaces that</u> are enjoyed by all

The application for funds from the European Union as part of the "Walls and Gardens" project was approved in May. The awarding of €288,731 will allow continuation of the Great Lines Heritage Park project officer until March 2014, and will fund the material costs of the Bicentenary Bridge, connecting Fort Amherst to the Inner Lines, and celebrating the 200th anniversary of the establishment of the Royal Engineers in Brompton. The formal opening of the new pedestrian footbridge at Fort Amherst coincided with the Fort's 21 Gun Salute for the Royal Wedding in April. Prince William's Bridge was awarded the Institution of Civil Engineers' Structures Award for Engineering Excellence at a presentation in June.

Five green flag award site assessments were undertaken during May and June for: The Vines, Riverside Country Park, Capstone Country Park, Hillyfields and Broomhill. The results are expected to be announced in July and if all are successful the target of five green flags will be achieved for this year.

Playbuilder Year 2 playground refurbishments were completed to plan and within budget at Allhallows, Barnfield, Bayswater Drive, Borstal Recreation Ground, Broomhill Park, Cuxton, Gillingham Park, Luton Recreation Group and Cliffe Road. These playgrounds will be formally opened next quarter but are already being enjoyed by local children and families. Results from the recent Tracker survey shows satisfaction with play areas (G7) is high, 87% against the target of 65%.

Other improvement work successfully delivered this quarter has included the Teynham Green site, the conversion of a closed play area into an amenity green at Lyall Way and Bloors Lane allotments. The allotments site improvements were completed with additional Member Priority Funding to improve site security following recent anti-social behaviour issues and arson on the site.

### <u>Commitment:</u> We will support the building of strong communities where people feel they belong

The English for Speakers of Other Languages (ESOL) training programme was completed in May. Fifty-five people are now able to communicate in basic English, of whom 31 successfully gained entry level qualifications. The Bishop of Rochester Academy (BoRA) was accredited as an ESOL centre and is now able to deliver ESOL exams for students and adults. Medway participated in a study, commissioned by the Slovakian Government, of best practice regarding the integration of Roma children in the mainstream curriculum in UK. Feedback and results will be received later this financial year.

In June, a basic ICT course commenced in All Saints for a mix of host and East European communities – a joint activity to help improve integration, while providing people with basic employability skills.

Community development and capacity building training sessions were delivered this quarter. So far, 43 people from local community organisations and residents groups, representing geographic neighbourhood interests and ethnic minority communities, have benefited from this joint programme with Medway Voice.

### Priority 2: Children and young people in Medway have the best start in life

### How well are we doing?

Outlined below is performance against the three commitments set out in the council plan under the 'children and young people in Medway have the best start in life' priority. The rating for our achievement of commitments this quarter is 'amber'. Performance on 17 key performance indicator measures of success can be reported this quarter. Of the 15 indicators that can be RAG rated this quarter, 10 (67%) have achieved or performed above target and are rated green, 2 (13%) are below target but within acceptable variance limits (rated amber), and 3 (20%) have performed below the target and are rated red.

### Commitment: Working with partners to ensure the most vulnerable children and young people are safe

Protecting children continues to be a priority both locally and nationally. Eileen Munro published her final report, A Child Centred System in her review of Child Protection in May 2011. The government has agreed that the 15 recommendations need to be considered together in order to achieve a holistic reform of the child protection system. The Government has agreed that:

- There needs to be a radical reduction in regulation and is to revise the statutory framework
- Statutory guidance re timescales for completion eg of assessments will be published in December 2011-07-2
- That the work of the Social Work Reform Board will be supported to develop the knowledge and skills of the social work profession within a capability framework. In addition the standards for employers will be made explicit
- There will be a new inspection framework
- Ensure that local arrangements are based on coordinated arrangements to intervene early and prevent need escalating
- The creation of a Chief Social worker to advise Government
- A work programme to ensure continued improvement in safeguarding arrangements during the reform of health services
- That there will be a new system to replace the existing Serious Case Review process.

The quarter was very busy for the teams and they undertook a high numbers of initial assessments, 19% more in the quarter than over the last year. During quarter 1 the percentage of initial assessments for children's social care carried out within 10 working days of referral was 73.4%; (this is below the 78% target and lower than the same period last year) and core assessments carried out within 35 working days was 64% in the quarter (below the 72% target).

There are currently 355 children subject to a child protection plan, an increase of 52% on the same period last year. 97.8% of reviews were held on time – 3 reviews were delayed, affecting 5 children.

Processes and training have been put in place to help teams remain focused on undertaking timely and also providing high quality assessment. These processes support staff in being clear about requirements and the robust standards of practice expected. Requirements are outlined in 'The Medway Model of Practice'. The model promotes best practice to ensure that practitioners undertake good quality assessments that support evidence based decision making, which in turn supports effective care planning. The model promotes the importance of social work practice being child centred and grounded in knowledge, research findings and sound critical analysis of individual cases. In order to ensure best practice, supervision and file audits are used regularly to quality assure current social work practice. The Model is being disseminated to staff through a series of development days through July and in early August.

The numbers of children entering the care system continues to rise. At the end of June there were 443 Looked After Children (LAC) in Medway. This compares with 367 at then end of 2010/11. The Council is undertaking an 'end to end' review of looked after children's services children's care services to look at:

- 1. How best to provide effective services that achieve good outcomes for children and young people and constitute good value for money.
- 2. What preventative services may address need escalating and avoid the necessity of accommodation. The council has successfully bid for money to provide intensive intervention with children on the edge of going into care. This preventative work could have a significant impact on the numbers of children becoming 'looked after' and support a focus on prevention.

The planned 'end to end' review is important because the increase in numbers of children requiring support, and the complexity of cases, impacts on the assessment timescales being achieved, 89.2% of reviews of cases for looked after children were held on time in quarter 1. Capacity challenges in all parts of the system led to the delay.

Commitment: We will champion high standards in schools so that all children can achieve their potential, and the gaps between the least advantaged and their peers are narrowed

Sure Start Centre show a month on month increase in attendance with high levels of attendance from the most disadvantaged households with the youngest children.

During this academic year Ofsted inspections are focusing upon satisfactory schools and monitoring visits to schools judged as satisfactory since the introduction of the current framework in September 2009. Two satisfactory schools had monitoring visits this quarter. One school had made satisfactory progress in making improvements since their inspection and has good capacity to continue to improve. In the second school both progress since inspection and capacity to improve were deemed inadequate. The school is a school causing concern to the local authority, and action had already taken place to address key issues, the support of the local authority was acknowledged during the visit. Schools which were judged as good, under the previous framework, are given an interim evaluation by Ofsted, and may receive a letter confirming an extended period to next inspection due to their maintaining standards. Eight Medway schools had these letters published during quarter 1.

There were 7 full Ofsted inspections between April and June, 1 school was removed from special measures, 1 school was removed from notice to improve, 4 were judged

as good (one improving from a previous satisfactory judgement) and 1 was judged as satisfactory overall. This quarter, two Ofsted category schools were monitored and both schools had made satisfactory progress. The impact of local authority support was acknowledged in both visits.

A new team has been established to offer ongoing professional development for schools to continue to raise the quality of teaching and learning. Currently all schools causing concern and those close to floor thresholds have a named school challenge and improvement lead, who works with the school to implement improvement plans. Support for these schools includes partnership working between schools and other stakeholders, and sector led improvement is developing with schools beginning to strengthen their collaborative working. Ten Medway headteachers have completed their induction as local leaders of education and are actively working with other schools to raise standards. The further implementation of a sector led development policy will be a key focus in the next academic year.

Local authority duties for the assessment of key stages 1,2 and 3 have been delivered. Analysis of the results across Medway and for individual schools will be undertaken in quarter2 to evaluate work during the 2010/11 academic year and to prioritise schools requiring support during the next academic year.

### Commitment: We will promote and encourage healthy lifestyles for children and young people, and reduce health inequalities

Considerable work continues to support the improvement in the overall health of children. For example, this quarter has seen 19 young people awarded sports leadership awards and officers have undertaken training and become licensed to deliver Emotional First Aid 'train the trainer' courses which will start from September. Also 1250 children and 122 adults have been trained in e-safety.

Since 1 April 2011 8 pregnant women have quit smoking and a further 9 have set quit dates. Smoking cessation is also recorded in the community, for example by pharmacists and the data for quarter 1 will be fully collated in September. Numbers so far suggest that the target of 15 pregnant women quitting smoking will be achieved this quarter.

22 children were taking part in the MEND 7-13 year old programmes this quarter. The programme runs over a 12 week period and the number of children successfully completing the whole programme will be known next quarter. Additional MEND programmes for 2-4 year olds and 5-7 year olds are currently being developed and will be phased in during September, alongside additional programmes for 7-13 year olds.

Walk to School Week, 13-20 May saw the piloting of four new walking buses, Medway now has 45 Walking Bus routes in place, with 900 children participating. 20 schools took part in this year's Walk 2 Count Challenge where pupils and staff work together to tally the highest percentage of walks on the school journey. Sherwin Knight Junior School, Bligh Infant School and a family from St Mary's Catholic Primary School were all winners this year.

### **Priority 3: Adults maintain their independence and live healthy lives**

### How well are we doing?

Outlined below is performance against the four commitments set out in the council plan under the 'adults maintain their independence and live healthy lives' priority. The rating for our achievement of commitments this quarter is 'amber'. Performance on 7 key performance indicator measures of success can be reported this quarter. Of the 6 indicators that can be RAG rated this quarter, 3 (50%) have achieved or performed above target and are rated green, and 3 (50%) have performed below the target and are rated red.

### Commitment: We will ensure older people and disabled adults are safe and well supported

Performance regarding hospital delayed discharges has continued to be very good. There were no delayed discharges at Medway Maritime Hospital attributable to Adult Social care in quarter 1. This excellent performance is due to the focused and effective care management of the Hospital Social Work Team. In Medway overall there have been 113 delays in quarter 1. This is a significant decrease in delayed discharges for Medway as a whole. In 2010/11 the average delay each quarter was just over 200 delays. All partners work very closely through the Delivering Health Together in Medway whole system partnership to achieve significant improvements in health and social care services.

In Quarter 1, achieving the NI 146 target for adults with learning disabilities in employment has remained challenging. The Learning Disability Partnership Board meeting focused on employment; findings of a recent survey were fed back by a representative from Department of Work and Pensions. A multi-agency 'learning disability employment working group' (led by Job Centre Plus, Department of Work and Pensions, Medway Youth Trust and Medway Council Adult Social Care) has been established to support people with learning disabilities into employment. This will provide support for people with a learning disability across Medway, not only people known to the Adult social care. The Learning Disability Partnership Board annual report was completed in Quarter 1.

Formal Notice has been served to The Council's mental health provider, Kent & Medway NHS and Social Partnership Trust with the termination date set for 1 February 2012. This transition period is very important to ensure service users receive good quality care. A comprehensive performance framework has been developed for KMPT to monitor overall activity, workforce and user/carer satisfaction, this will provide an overview of the service for the remaining contracted time, and provide useful information for understanding what is required post February 2012.

### Commitment: We will support carers in the valuable work they do

A Carers survey was conducted in Quarter 1. The survey covered young carers as well as adult carers. Three questionnaires were sent out: a carers survey, a survey to the person being cared for and a practitioner survey. These 3 surveys were designed to provide an overall picture of the life of the carer. The outcome of the survey is being analysed and will presented in a full report to the carers partnership board. Provisional data shows 178 carers assessments and reviews (including the work undertaken by the trusted assessor) have taken place in Quarter 1, full

validated data will be available in early August. We continue to develop this service to ensure we reach more carers.

### <u>Commitment: We will work in partnership to ensure personalised services meet older</u> and disabled adults needs

Self directed support (SDS) continues to be a priority within Adult Social Care. In Quarter 1, 1584 people were in receipt to a personal budget or direct payment. The figures do not include all KMPT mental health clients as the information was not available. Quarter 1 performance is a slight decrease from 2010/11 but this is due to the number of service users that have ended in the previous financial year and are no longer counted this year. The Council has set a challenging target of 50% this year and from quarter 3 will be moving to a position where the only offer available to recipients of Adult Social Care will be either a direct payment or a personal budget (where the Council organises the care but makes people fully aware of the amount of money being spent and works to facilitate choice and control). Work is underway to ensure this system change happens in quarter 3.

The Kent and Medway Safeguarding Vulnerable Adults Board Annual report 2009 – 2011 has been produced with a number of partner agencies across Kent and Medway.

In Medway, quarter 1, there were 98 new safeguarding referrals, compared to 82 for the same period in 2010/11. The Council provides training in house and for the private and voluntary sector via the Medway College of Social Care. Domestic abuse awareness, use of risk assessment tool, child protection awareness and intermediate training for adult social care staff has been commissioned, to equip staff with the skills to identify a whole family view of safeguarding.

Commitment: We will promote and encourage healthy lifestyles for adults
Since 1 April 2011, 175 people aged 16 or over have successfully quit smoking for 4 weeks or longer, a further 302 people have set their quit date during this period.
Smoking cessation is also recorded in the community, for example by pharmacists and the data for quarter 1 will be fully collated in September. Numbers so far suggest that the target of 515 quits of 4 weeks or more will be achieved this quarter.

During this quarter 399 referrals into healthy weight interventions for adults have been received. The target for this year is 800. 185 of the 399 are for the Tipping the Balance programme which lasts up to 12 months, and 214 for the 12 week exercise programme. It is anticipated that around a quarter of those referred will not complete the programme but the whole duration of the programme will need to run before it is possible to measure the number of successful outcomes.

The current economic climate continues to place pressure on the Housing Solutions service, increasing client numbers balanced with capacity in the private sector remains a challenge. Homelessness applications increased by 100% within 1 month this quarter from 17 to 37 applications. Bearing this in mind the fact that at the end of the quarter 85 families were in temporary accommodation was within the target of 110 was an achievement.

### Priority 4: Everybody travelling easily around Medway

### How well are we doing?

Outlined below is performance against the commitment in the council plan under the 'everybody travelling easily around Medway' priority. We have rated our achievement this quarter as 'amber'. Performance on three key performance indicator measures of success can be reported this quarter, an additional indicator will be reported from next quarter. One has performed below the target and is rated red and the other two are data only.

<u>Commitment: We will secure a reliable and efficient local transport network to support</u> regeneration, economic competitiveness and growth

In terms of satisfaction with road maintenance, in the first quarter the 'tracker survey' result showed that 46% of people in Medway are satisfied with road maintenance (HP26). Medway Council has invested in this area over the past 2 years and continue to do so. However, public perception recorded through this measure appears to be below that being received by Officers, members and also Highways own survey feedback from the public. Officers expect this below target figure to be reversed at the next satisfaction survey. The target for this measure is 50%.

The construction of Chatham Waterfront Bus Station is nearing completion and detailed arrangements for its operation are being discussed with Arriva and other bus operators. The bus station is expected to open in late summer 2011. The Real time bus information system to be delivered in partnership with bus operators and KCC is currently being tested.

Work continues in partnership with Network Rail to improve Rochester Train Station, the preliminary design is due to be finalised by the end of summer 2011.

Specialist consultants have completed a scoping report on concessionary fares for young people. The report considers various enhancements to the current scheme. Once this report has been finalised the options for changes will be considered.

### **Priority 5: Everyone benefiting from the area's regeneration**

### How well are we doing it?

Outlined below is performance against the three commitments set out in the council plan under the 'everyone benefiting from the areas regeneration' priority. We have rated our achievement of commitments this quarter as 'amber'. Performance on 9 key performance indicator measures of success can be reported, an additional 3 will be reported from next quarter, of the 8 that can be RAG rated this quarter five (63%) have achieved or performed above target (rated green) and three (38%) have performed below target and rated red.

### <u>Commitment: We will support the provision of decent new homes and improve the quality of existing housing</u>

The delivery of affordable homes is on track. The current National Affordable Housing Programme came to an end in 2010/11, with the Homes and Communities Agency confirming that over the three-year programme nearly 1,200 additional homes were completed through the investment of over £129m. Bids for the next four years have been submitted but the expected announcement by the HCA on the future levels of affordable housing to be funded has again slipped, extending a period of uncertainty and reduced delivery.

### <u>Commitment: We will work to ensure that people have the skills they need to take up job opportunities created</u>

Care leavers in education, employment or training stands at 44.4% compared to a 60% target. Five out of the 9 eligible care leavers were not in education, employment or training. These young people have complex support needs.

New registrations of local people accessing employment support services stood at 73 compared to a target of 150 in quarter 1. The new work programme customers have not started yet as the programme only commenced on 13th June 2011 and throughput is slow at present from JCP. Also these figures relate to UK online delivery and these figures are falling short and through restructure of Employ Medway service this programme will cease as of October figures to be revised.

Number of jobs taken up in the period (FND) just missed the target of 38 for quarter 1 and achieved 35 (ECD8b (ii)). During the period a continuing staff restructuring in the Employ Medway Team was still taking place. The Council has been successful in securing a multi million pound five-year sub contract for the Governments new Welfare to Work program called 'The Work Programme'. Employ Medway and local partners will deliver intensive employment support to help local people into jobs. This quarter a significant amount of time has been spent setting up the new programme management systems. This performance should improve during quarter 2 as all systems will be in place.

The number of jobs created and safeguarded (LRCC4) appears to be well below target (18 against the quarter 1 target of 350) but does not include a report from Locate in Kent which will not be received until September. Full reporting of quarter 1 will be given in the quarter 2 report. The 18 jobs have been generated from new tenancies at Medway Council workspaces (14 new jobs and 4 jobs protected).

Council workspace occupancy is currently increasing, it is 82% at both Hopewell Drive and Pier Road Industrial Estate and currently has 2 new applicants at both sites. Space for new start ups at Innovation Centre Medway now has a waiting list with 91% of space taken.

Medway Council have committed £100k to support the development of apprenticeships in local businesses. These funds have been successfully used to secure a bid for EU Interreg 4A funding of approximately £150k for the Graduate and Apprenticeship Placement Scheme (GAPS). It is anticipated that these funds will support an employer wage subsidy for 90 new apprenticeships. The 100 in 100 publicity initiative was launched on 19th May and is intended to increase awareness of apprenticeships and secure 100 business pledges in 100 days. This has been very well received by Medway businesses and at the end of June 96 pledges had been made with 5 apprentices started their training.

### <u>Commitment: We will promote Medway as a destination for culture, heritage, sport and tourism</u>

The City Status bid submission was finalised during the quarter and on 23<sup>rd</sup> May a Medway Council delegation handed in the bid document at 10 Downing Street and attended an event at the House of Commons. The project update (in Appendix 2) for the City Status bid and 2012 Year of Celebration provides further detail on what has been achieved this quarter.

Visitor numbers at Rochester Castle, Upnor Castle and the Guildhall Museum have all shown an increase against the same period last year, visits to Rochester Castle were 20% higher.

The partnership between Cozenton Nursery and Hadlow College has been agreed in principle this quarter. The nursery will be an educational training hub for land-based apprenticeships and work focused training, together with a social enterprise for commercial development opportunities. The formal agreement will be finalised next quarter.

This quarter £5,000 worth of grant has been secured from the Arts Council to produce the Creation Centre Prospectus, the prospectus will be developed during the next three months. As a result of further external funding we are looking to advertise and commission local and regional cultural producers to deliver exciting, contemporary, cutting edge projects, events and temporary interventions, in non-traditional arts, community venues, outdoor sites which directly involve local groups and individuals. A North Kent Local Authority Area Partnership (NKLAAP) commission for £10,000 for a project across Medway, Swale and Gravesham has been agreed and we will shortly be advertising another six commissions of £6,000 each for arts projects in six empty buildings in Medway, Gravesham and Swale, 2 in each locality.

The Council received notification from the Minister for Tourism and Heritage, advising that Department for Culture, Media and Sport are currently drawing up the formal UK Tentative List of potential World Heritage Sites for submission to UNESCO for technical checks and registration. Ministers currently have no plans to make a nomination in 2012 whilst they undergo a review of the current nomination process.

### **Giving Value for Money**

The past year has seen a challenging environment for local government. The Council's budget for 2011/12, agreed by Council on 24 February 2011, has been developed within the context of widespread funding reductions affecting all Local Authorities.

Prior to setting the budget, the council had already taken steps to reduce costs following funding reductions announced in the Government's emergency budget in July 2010 and the Comprehensive Spending Review in October 2010. This included service reductions agreed by Cabinet on 29 June 2010 of £6m for 2009/10 and reductions for 2010/11 agreed on 27 January 2011 in a number of service areas (as detailed in the year-end report). During the first quarter, following consultation with unions, the council has also frozen pay for all but the lowest paid staff (from June 2011).

Whilst the budget set for last year (2010/11) was robust and less prone to financial risk than previous years, the scale of reductions that authorities face means the challenge now is for the council to deliver significant savings in a short period of time whilst ensuring that the impact on the services delivered to residents are minimised as far as possible. This is taking place within the context of Medway continuing to have one of the lowest council tax rates of all mainland unitary authorities and currently the 7<sup>th</sup> lowest. This year council tax makes up 16% of the councils income whilst government grants contribute 70%.

The budget sees service spend reduced in 2011/12 to £616.8 million from £625m the previous year. The finance settlement from Government meant a funding gap of £23.5m including an 11.9% (£11.6m) reduction of formula grant funding and the loss of £9m from other Government grants. In preparing the budget 'challenge sessions' were held to identify savings and ensure resources are allocated in the most appropriate way; these sessions have helped to reduce the funding gap as far as possible. The 2.5% council tax freeze grant helped to reduce inflationary and demographic spending pressures following a freeze in the level of council tax.

With the increases in demand for services and the need to make savings, long term financial planning becomes more important. This therefore remains a high risk as recognised in the six-month risk register review considered by Cabinet on 29 March 2011. The Better for Less programme is a key response to mitigate the strategic risk to finances of reduced resources. Whilst it has been necessary for the Council to make reductions with immediate effect, the council also wants to ensure good quality services are delivered; our transformation programme involves taking a fundamental look at key services with the needs of customers being at the centre of the approach.

The Council Plan for 2011/12, approved with the budget in February 2011, saw our priorities refocused and we continue to consider approaches to outcome-based budgeting will be developed to help ensure that money follows priorities even more effectively.

The project update for the Better for Less programme (in Appendix 2) provides further detail on what has been achieved this quarter.



# APPENDIX 2 Council Plan Monitoring Report - Q1 2011/12

Council Plan 2011-12 Quarter 1

Status Priority: Safe, clean and green Medway Title

We will improve public confidence and feelings of safety

Title

Status

	l atost Note	Date	11-Jul- 2011	11-Jul- 2011
		Latest Note	Waste Services have implemented a robust street cleansing monitoring programme. The team carry out regular street cleansing inspections. Working jointly with Veoila and the community team we have been able to ensure standards remain high.	The street cleansing service remains a high priority and regular monitoring will continue to ensure standards are achieved. There has been a marked improvement since the commencement of the new street
2011/12 Target	eiiaa	2011/12	95.00	92.00
rogress		Short	•	
2011/12 Quarterly Progress	12	Status	•	•
2011/12	2010/11 Q1 2011/12	Value	96.30	96.70
2010/11 Out-turn	2010/11	Value		
		PI Ref (2) Short Name	Improved street and environmental cleanliness: Litter	Improved street and environmental cleanliness: Detritus
		PI Ref	NI 195a NEW	NI 195b NEW

	latect Note	Date		11-Jul- 2011	11-Jul- 2011	05-Jul- 2011	05-Jul- 2011
		Latest Note	cleansing contract in October 2010.	The team have been successful in removing historic graffiti across Medway and are now in a position where they are able to work in a more 20 proactive manner this has enabled a good standard being achieved	We have proactively monitored fly posting within wards and as soon as fly-posting is found it is removed. If fly-posting is reported to the Council 20 the community officers attend and remove it.	The team is currently stretched across the working day because of the commitment to locking and unlocking parks, meaning that our resource is significantly diminished. Officers are on duty from 05:30 for parks but cannot interact with customers until at least 09:00. This is being addressed with the recruitment of 6 Assistant Community Officers who will take over 10 parks. This will enable the team to be available during core hours and be more visible and should have a positive effect on satisfaction levels.  A high proportion of residents claim this service is not applicable to them or they are unsure. Therefore scores are based on those giving score only.	Wave 1 Tracker result
2011/12   Target	Δη	2011/12		96.00	98.00	70.00	Baseline to be set 2011/12
rogress		Short Trend		•	•		<b>•</b> •
2011/12 Quarterly Progress	12	Status		•	•		
2011/12	Q1 2011/12	Value		100.00	100.00	65.00	72.00
2010/11 Out-turn	2010/11	Value					
		PI Ref (2) Short Name		Improved street and environmental cleanliness: Graffiti	Improved street and environmental cleanliness: Flyposting	Satisfaction with Safer Communities Teams	Satisfaction with how the Council deals with graffiti
		PI Ref		NI 195c NEW	NI 1954 NEW	SF10	W5

Title									Status
We will increa	ıse recycling	We will increase recycling and reduce waste going to landfill sites							<b>S</b>
			2010/11	2011/12	2011/12 Quarterly Progress	rogress	2011/12		
			Out-turn	, , , , , , ,			Target		
			2010/11	Q1 2011/12	12		lendad		l atoct Note
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
NI 191		Residual household waste - kg per household (LAA)	668.9	155.9	•	<b>(</b>	792.0	We have seen a significant drop in the total tonnage of residual household waste collected this quarter when compared to the same period last year (Q1 2010/2011 182.80 tonnes per household).  These tonnage drops are a national trend and could be attributed to the recession. Due to the tight financial situation of most families we tend to see people making use of what they have rather than throwing items away.  Please note these figures are subject to external validation by Waste Data Flow, the statutory instrument for reporting waste information, during November 2011.	12-Jul- 2011
NI 192		Percentage of household waste sent for reuse, recycling and composting	36.8%	43.1%	•	<b>(</b>	40.0%	A provisional recycling rate for Q1 of 43.1% is being reported, it is estimated we will achieve over 44.5% when figures are finalised.  Due to an issue with stockpilling at the transfer station we are showing a lower recycling rate than estimated will be achieved.  It should also be noted that June data is estimated.  Please note these figures are subject to external validation.	12-Jul- 2011

	atect Note	Date	11-Jul- 2011	11-Jul- 2011
		Latest Note	This extremely high satisfaction level reflects our reliable, simple, consistent collection service, and has remained high following a very successful promotions campaign for the bank holiday collection changes (i.e. we now collect on bank holiday not one day late)	This excellent result shows that despite a major change in the recycling services, i.e. the introduction of the twin stream collections (paper collected separately from other recyclable materials) the residents are still very satisfied with the service received.  During the first week of May, the week long national Compost Awareness Week campaign was run based at Riverside Country Park. It culminated in the final day with the Deputy Mayor, Countrystyle, Medway Waste Forum, Greenspaces and community composting volunteers, the Medway Mulchers. It also included a visit from members of the community from French and Belgian, who are the partners in our EU match funded INSPIRER project. Promoting organics and recycling, over 500 reusable bags were given out.  An additional 2500 brown wheeled bins have been issued to households this last quarter for collection of their food and garden waste.
2011/12  Target	Annual	2011/12	90.00	78.00
rogress		Short Trend	•	•
2011/12 Quarterly Progress	12	Status	•	•
2011/12 0	Q1 2011/12	Value	92.00	00.00
2010/11 Out-turn	2010/11	Value		
		PI Ref (2) Short Name	Satisfaction with refuse collection	Satisfaction with recycling facilities
		PI Ref PI	9 M	

Title									Status
We will suppo	ort the build	We will support the building of strong communities where people feel they belong	ey belong						
			2010/11 Out-turn	2011/12	2011/12 Quarterly Progress		2011/12 Target		
				Q1 2011/12	12				+20+c
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
ECD49		Number of people involved in neighbourhood work		560	•	•	250	The target has been significantly exceeded due to the staging of a number of highly successful community events through the Aimer project and the ongoing delivery of ICT training at Community Learning venues, which is continuing to attract local residents.	19-July- 2011
ECD49 b		Number of hours given to neighbourhood work					1,000	Data is in the process of being complied and will be available in quarter 2.	19-July- 2011
NI 1		% of people who believe people from different backgrounds get on well together in their local area (LAA)		62.0%			65.0%	Wave 1 Tracker result	05-Jul- 2011
QoL23 NI 4		% of people who feel they can influence decisions in their locality (LAA)		36.0%	<b>S</b>	•	32.0%	Wave 1 Tracker result	05-Jul- 2011

	Note Note	Date	get to 08-Jul- 2. During 2011 rking
		Latest Note	Quarter 1 performance on target to achieve year-end performance. During 2011 Q1 Greenspaces increased working
2011/12 Target	Annial	2011/12	6122
rogress		Short Trend	•
2011/12 Quarterly Progress	12	Status	•
2011/12	2010/11  Q1 2011/12	Value	2158
2010/11 Out-turn	2010/11	Value	
		PI Ref   PI Ref (2)   Short Name	Citizen participation hours
		PI Ref	
		PI Ref	<b>G</b> 4

We will work with local people to maintain parks and open spaces that are enjoyed by all

Title

Status

l atect Note	Date		11-Jul- 2011	11-Jul- 2011	21-Jul- 2011	11-Jul- 2011
	Latest Note	with allotment plot holders in order to improve service delivery. The Friends of Great Lines Heritage Park are now constituted and included in the data set.	Greenspaces have increased liaison with allotment holders in order to improve service delivery. This engagement has resulted in the target for Q1 being exceeded.	This performance reflects public perception of the ongoing programme of investment in parks and open spaces and significant improvements in maintenance.	These results reflect the works of the Playbuilder Year 2 Programme where eight play areas have been developed or refurbished. A programme of formal openings are being planned for Quarter 2.	5 sites entered and judged. Results expected 29 July 2011
\ \rangle \ran	2011/12		195	70.00	65.00	2
	Short Trend		•	<b>6</b> :	•	•
.2	Status		•	•	•	•
Q1 2011/1	Value		714	85.00	87.00	
2010/11	Value					
	(2) Short Name		Number of people involved in practical volunteer tasks through membership of Friends groups	Satisfaction with parks and open spaces	Satisfaction with play areas	Number of green flags
	PI Ref		G4a	99	67	89
	2010/11 Q1 2011/12	11Q1 2011/12Annual ShortAnnual 2011/12Latest NoteValueStatusTrend	PI Ref (2) Short Name  Value Value Status Short 2011/12  Value Value Status Trend with allotment plot holders in order to improve service delivery. The Friends of Great Lines Heritage Park are now constituted and included in the data set.	Finends groups  PI Ref (2) Short Name  Value  Value  Value  Value  Value  Status  Short Trend  Annual  Latest Note  with allotment plot holders in order to improve service delivery. The Friends of Great Lines Heritage Park are now constituted and included in the data set.  Greenspaces have increased liaison with allotment holders in order to improve service delivery. This engagement has resulted in the target for Q1 being exceeded.	PI Ref (2) Short Name  Value  Value  Value  Value  Status  Sta	Set Ref (2) Short Name  Value Status Short Annual Latest Note  Number of people involved in practical volume spaces and processed laison with parks and open spaces  Satisfaction with play areas  Satisfaction with play areas are developed or refurbished to programme with play areas are developed or refurbished to programme with play areas area developed or refurbis

Status Title

Title									Status
We will wor	rk with the co	We will work with the community to keep Medway's streets clean							
			2010/11 Out-turn	2011/12	2011/12 Quarterly Progress		2011/12 Target		
			2010/11	2010/11 Q1 2011/12	12		c.i.d.d		1 2+00+ NO+0
PI Ref		PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
M8		Satisfaction with street cleaning		74.00		•	75.00	Despite narrowly missing the target (75%) by only 1% this is still a good result for the first quarter.  During the last quarter waste services 11-Julhave carried out 541 (to date 20.6.2011) street cleansing inspections that reported a good standard of cleansing being achieved.	11-Jul- 2011

Title	Status
Priority: Children and voung people in Medway have the best start in life	

Status We will champion high standards in schools so that all children can achieve their potential, and the gaps between the least advantaged and their peers are narrowed

		2010/11 Out-turn	2011/12	2011/12 Quarterly Progress		2011/12 Target		
		2010/11	Q1 2011/12	12		Annual		l atest Note
PI Ref (2)   Short Name		Value	Value	Status	Short Trend	2011/12	Latest Note	Date
Ofsted school judg improvement - Ov	Ofsted school judgements showing trend of improvement - Overall Effectiveness		гv	•	••	9	A total of 35 schools were inspected during the period and a further 8 received interim notices of "good" judgements and extension to a five year inspection cycle (i.e. grades previously awarded were included in the calculation, as Ofsted assessment was continuing to be at least good). Performance is provisional and subject to change following the publication of HMCI report for 2010-11 in October 2011.	12-Jul- 2011
Ofsted school judg improvement - Lea	Ofsted school judgements showing trend of improvement - Leadership & Management		3	<b>S</b>	•	4	See SIS1a above	12-Jul- 2011
Ofsted school judgements showing improvement - Quality of Teaching	Ofsted school judgements showing trend of improvement - Quality of Teaching		2	<b>\(\)</b>	•	9	See SIS1a above	12-Jul- 2011
Difference made to schools by Local Authority support - Schools in Speci Measures	Difference made to schools by Local Authority support - Schools in Special Measures		2	<b>S</b>	•	8	Provisional data	12-Jul- 2011
Difference made to schools by Local Authority support - Schools with a N Improve	Difference made to schools by Local Authority support - Schools with a Notice to Improve		1	•	•	1	Provisional data	12-Jul- 2011
Difference made to schools by Local Authority support - Schools below fl threshold (LA maintained schools or	Difference made to schools by Local Authority support - Schools below floor threshold (LA maintained schools only)				•	16	This data will be available in August 2011.	12-Jul- 2011

Title									Status
We will prom	ote and enc	We will promote and encourage healthy lifestyles for children and young people, and reduce health inequalities	ı people, ar	nd reduce l	health ineq	ualities			<b>&gt;</b>
			2010/11 Out-turn	2011/12 G	2011/12 Quarterly Progress		2011/12 Target		
			2010/11	Q1 2011/12	12		leilad		l atact Note
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
EY1a		Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre		24%		•	40%	Data collected across all 19 Sure Start Children's Centres is significantly ahead of forecast, reflecting success in identifying and attracting local families through universal and targeted activities, delivered by range of partner agencies. Particular progress in attracting attendance from 0-1 age range, arising from expansion of midwifery and health visitor engagement with Children's Centre programme.	12-Jul- 2011
EY1b		Total number of attendances at Sure Start Children's Centres by families with children 0-4 years		42,184	•	•	144,000	Data collected from across all 19 Sure Start Children's Centres. Attendance data significantly (approx 15%) ahead of forecast for 1st Quarter, reflecting broad and expanding range of universal and targeted activities, delivered by range of partner agencies. Increased focus on evidence-based interventions, and outreach to most vulnerable families, drawing on improved baseline data and information sharing.	12-Jul- 2011

Title

11-Jul-2011

Incomplete data - reporting for Q1 data will be fully known in September. On track to achieve target

•

8

Smoking quits from pregnant women

PH2

12-Jul-2011

This is a 12 week programme and successful completions will be reported next quarter

90

••

Numbers completing the MEND programme

PH3

a									Status
rking with	partners to	orking with partners to ensure the most vulnerable children and young people are safe	ng people ar	re safe					
			2010/11 Out-turn	2011/12	2011/12 Quarterly Progress	rogress	2011/12 Target		
			2010/11	2010/11 Q1 2011/12	12		I c. i d d A		0+00+ NO+0
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
								During quarter 1, 3 review child protection conferences were held out of timescale. These affected 5 children.	
BV162 NI 67		Percentage of child protection cases which were reviewed within required timescales	92.4%	97.8%		<b>(</b>	100.0%	We have not reached our stretching target of 100% reviews held on time which reflects both national and local policy and our desire to keep vulnerable children safe. However, performance should be viewed in context of the significant increases in caseload experienced during the year. During the quarter, CISRS chaired a	12-Jul- 2011
								total of 159 Child Protection conferences.	

12-Jul-2011

12-Jul-2011

12-Jul-2011

			2010/11 Out-turn	2011/12 0	2011/12 Quarterly Progress		2011/12 Target		
			2010/11	Q1 2011/12	12		Annual		l atect Note
PI Ref	PI Ref (2)	PI Ref (2)   Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
NI 59L		Percentage of initial assessments for children's social care carried out within 10 working days of referral	76.6%	73.4%		<b>&gt;</b>	78%	Result for the quarter is below target, however there has been substantial improvement over the quarter with processes put in place to ensure teams retain focus on timely assessment. The quarter was very busy for the teams and they completed a record number of initial assessments, 19% more in the quarter than in any other quarter.	18-Jul- 2011
NI 60		Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement (LAA)	74.1%	64.0%		<b>*</b>	72.0%	Result for the quarter is below target, however there has been substantial improvement over the quarter with processes put in place to ensure teams retain focus on timely assessment.  Teams completed 22% more core assessments in this quarter than in any of the 3 previous quarters. The teams continue to find this a challenging target due to the sustained increase in numbers of referrals, and high numbers of referrals, and high numbers of referrals, and high numbers of referrals.  There may be minor changes as final validation is completed.	18-Jul- 2011
NI 65		Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time (LAA)	14.5%	14.9%	•	<b>(</b>	15%	Result for this quarter is on target. Performance in this indicator will fluctuate month by month due to the small numbers involved. E.g. in June 31.8% of children became subject to a plan for a second or subsequent time this represents 7 out of 22 children.	12-Jul- 2011
PAF- CF/C21 NI 64		Child Protection Plans lasting 2 years or more 4.0%	4.0%	1.8%	<b>S</b>	<b></b>	10%	Result is on target for the year.	12-Jul- 2011

	atoct Note	Date			12-Jul- 2011		
		Latest Note	In q1, CISRS chaired a total of 298 reviews, each one for an individual looked after child. Independent reviewing officers are statutory posts with responsibility for chairing the reviews and overseeing the child's case.	Of the 298 children whose case was reviewed during the quarter, 44 have been reviewed outside of statutory timescale. 63 of the 298 LAC reviews were initial LAC reviews for children coming into care- which must be held within 4 weeks of a child becoming looked after. 29 of these 63 initial LAC Reviews were held out of timescale.	There has been a 5% increase in the number of LAC Reviews chaired during this quarter and the same quarter in 2010/11.	The target is not being met due to high volumes of work and the need to prioritise child protection conferences which is also a function allocated to IROs in Medway as many other areas.	In addition process improvement work and MSCB project is being taken forward to improve the efficiency and effectiveness of child protection conferences. With an increase of over 50% in child protection work in the last year, the service will struggle to deliver its timeliness targets.
2011/12  Target	Annual	2011/12			95.0%		
rogress		Short			<b></b>		
2011/12 Quarterly Progress	12	Status					
2011/12	Q1 2011/12	Value			89.2%		
2010/11 Out-turn	2010/11	Value			82.3%		
		PI Ref (2)   Short Name			Looked after children cases which were reviewed within required timescales		
		PI Ref PI Re		ц < О	CF/C68 NI 66		

Title									<u></u> 15	Status
Priority: A	\dults mai	intain their	Priority: Adults maintain their independence and live healthy lives							
Title	4)									Status
We	will ensur	e older ped	We will ensure older people and disabled adults are safe and well supported	pə						
			20	2010/11 Out-turn	2011/12	2011/12 Quarterly Progress	ogress	2011/12 Target		
				2010/11	Q1 2011/12	12		KI I I I I		l atect Note
	PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
	BV195 NI 132		Timeliness of social care assessment (all adults) -% from first contact to completion of 7: assessment within 4 weeks	71.6%	84.3%	•	<u>~·</u>	75.0%	84.3% of new assessments completed in Quarter 1 were completed with 28 days. This is against a target of 75%. The 84.3% has only captured those assessments that have been completed within the quarter and does not include MH assessments. There are a number of incomplete assessments and teams have been requested to update these documents. If there are assessments that fall outside the 28 day period, this will affect the 84.3% out-turn.	s 12-Jul- 2011
	NI 131a NEW		Delayed discharges - average weekly rate per 100,000 pop 18+		4.50	•		8.50	There were a total of 113 delayed discharges of care from Medway hospitals attributable to all partners agencies in Quarter 1. This is an overall decrease in delays as there are usually approx. 200 delays for Medway in a quarter. Of these 113, there were no delays attributable to Medway Council. This is very good performance for Medway Council as very good performance for Medway Council ensuring people are discharged from hospital in a timely manner.	e 12-Jul- 2 2011
	NI 133		Timeliness of services commencing post-assessment			•	•	%0.08		

	atoct Note	Date	20-Jul- 2011	Status				atect Note	Date	12-Jul- 2011	12-Jul- 2011	12-Jul- 2011	Status
		Latest Note Da	An employment forum has been set up with partners in Medway to look at employment for people with a learning disability. A second phase of the employment survey is to be undertaken next quarter with a focus on identifying current employers of people with a learning disability and receive feedback on their experience to potentially attract further employment opportunities.	St		_			Latest Note Da	Incomplete data - reporting for Q1 data will be fully known in September. 20 On track to achieve target	Performance on target 20	399 referrals have been received this 12 quarter	48
2011/12 Target	le la a	2011/12	5.0%				2011/12 Target	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	2011/12		110	800	
rogress		Short	•				rogress		Short	•	<b>4</b>	•	
2011/12 Quarterly Progress	12	Status					2011/12 Quarterly Progress	12	Status		<b>\(\)</b>		
2011/12	Q1 2011/12	Value	0.8%			_	2011/12	Q1 2011/12	Value	175	85		
2010/11 Out-turn	2010/11	Value	2.7%				2010/11 Out-turn	2010/11	Value	736	102		
		PI Ref (2)   Short Name	Adults with learning disabilities in employment		We will promote and encourage healthy lifestyles for adults				PI Ref (2)   Short Name	Stopping smoking (LAA)	Number of households living in temporary accommodation	Number of adults taking part in healthy weight and exercise referral interventions	
			9		mote and		ı			3	9		
		PI Ref	NI 146	Title	e will pro				PI Ref	NI 123	NI 156	PH1	Title

Title										Status
We w	oddns III	irt carers in	We will support carers in the valuable work they do							
				2010/11 Out-turn	2011/12	2011/12 Quarterly Progress	rogress	2011/12 Target		
				2010/11 Q1 2011/12	Q1 2011/	12		ca.v		0+0N +00+c
	PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
	NI 135		Carers receiving needs assessment or review and a specific carer's service, or advice and information	9.8%	2.3%		<b>⇒</b>	20.0%	Provisional data shows 178 carers have had an assessment or review this quarter, and are in receipt of a service including information and advice. Full data will be available in early August. The annual target of 20% continues to be a challenge	12-Jul- 2011
Title										Status

			2010/11 Out-turn	2011/12 G	2011/12 Quarterly Progress		2011/12 Target		
			2010/11	2010/11  Q1 2011/12	12		Islian		l atect Note
PI Ref	PI Ref (2)	PI Ref   PI Ref (2) Short Name	Value	Value	Status	Short	2011/12	Latest Note	Date
						בפום			
NI 130		Social care clients receiving Self Directed Support in the year to 31st March (LAA)	22.9% 20.0%	20.0%		<b></b>	%0.03	There were 1584 users and carers receiving a personal budget or direct payment in quarter 1.	19-Jul- 2011

We will work in partnership to ensure personalised services meet older and disabled adults needs

Title									<u>S</u>	Status
Priority: E	verybody	travelling 6	Priority: Everybody travelling easily around Medway							
Title										Status
We	will secure	e a reliable	We will secure a reliable and efficient local transport network to support regeneration, economic competitiveness and growth	egenerati	ion, econoi	mic competi	itiveness a	nd growth		
			2	2010/11 Out-turn	2011/12 C	2011/12 Quarterly Progress		2011/12 Target		
				2010/11	Q1 2011/12	12		Annual		l atest Note
	PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
	HP26		Satisfaction with road maintenance		46.00		<b>.</b>	50.00	Even though Medway have invested in this area over the past 24 months and continue to do so, public perception appears to be below that being received by Officers, members and also Highways own survey feedback from the public. Officers expect this below target figure to be reversed at the next satisfaction survey	1 11-Jul- 2011
	HP27		Satisfaction with pavement maintenance				•	00.09	This information will be available in quarter 2	
	111		Satisfaction with buses		71.00		•	Baseline to be set in 2011/12	Wave 1 Tracker result - A high proportion of residents claim bus services are not applicable to them or they are unsure. Therefore satisfaction scores are based on those giving a score only.	12-Jul- 7 2011
	172		Percentage of people who think Medway Council helps people travel easily around Medway		53.00		•	Baseline to be set in 2011/12	This represents the commencement of a new methodology to measure this indicator and as a result there is insufficient data to comment.	f 11-Jul- 2011

Title									S	Status
Priority: Ev	eryone b	oenefiting f	Priority: Everyone benefiting from the area's regeneration						7	
Title										Status
Wew	III promo	ote Medway	We will promote Medway as a destination for culture, heritage, sport and	sport and tourism						•
				2010/11 Out-turn	2011/12	2011/12 Quarterly Progress	ogress	2011/12 Target		-
				2010/11	Q1 2011/12	12				0+0N +20+c
	PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
	F3	REGEN 4b	User satisfaction with theatres				•	65.00	This information will be available in quarter 2	
	F4	REGEN 4c	User satisfaction with events				C	Baseline to be set in 2011/12	This information will be available in quarter 2	
	69	REGEN 4a	User satisfaction with museums and galleries		78.50	•	•	70.00	Users of museums (86%) and galleries (71%) used - average taken. A high proportion of residents claim these services are not applicable to them or they are unsure. Therefore satisfaction scores are based on those giving a score only.	ss   12-Jul- n 2011
	۲۷		Leisure - Level of user satisfaction		91%	•	•	%08	Medway Park, Strood Leisure Centre & Hoo Pool surveyed this quarter. Results shown are % of people either indicating "Brilliant" or "Good". The figure shown in brackets is the total number of respondents: Medway Park 94% (35), Strood Leisure Centre 89% (76) & Hoo Pool 90% (40). The value for the quarter is the average of these results	05-Jul- 2011

Title									Status
We will suppo	ort the prov	We will support the provision of decent new homes and improve the quality of existing housing	ality of exis	sting housi	ng				<b>&gt;</b>
			2010/11 Out-turn	2011/12	2011/12 Quarterly Progress	rogress	2011/12 Target		
			2010/11	Q1 2011/12	12		2		+ + + + + + + + + + + + + + + + + + + +
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
NI 155		Number of affordable homes delivered (gross) (LAA)	334	29	•	<b></b>	204	Performance on target for qtr 1	11-Jul- 2011
Title									Status
We will work	to ensure t	We will work to ensure that people have the skills they need to take up		job opportunities created	ated				
			2010/11 Out-turn	2011/12 0	2011/12 Quarterly Progress	rogress	2011/12 Target		
			2010/11	Q1 2011/12	12				+012
PI Ref	PI Ref (2)	PI Ref (2) Short Name	Value	Value	Status	Short Trend	2011/12	Latest Note	Date
ECD48c	REGEN 1C	Employment that has lasted 26 weeks		19	•	•	50	Over achievement of FND contract performance figures as more customers sustained in work with additional support methods applied. New job searching and job matching process in place increased output levels.	12-Jul- 2011
ECD7b	REGEN 1a	New registrations by local people accessing employment support services	498	73		<b>(</b>	009	New work programme customers have not started yet as programme only just commenced on 13th June '11 throughput slow at present from JCP. Also these figures relate to uk online delivery and these figures are falling short and through restructure of Employ Medway service this programme will cease as of October figures to be revised.	12-Jul- 2011

	latect Note	Date	19-July- 2011	12-Jul- 2011
		Latest Note	Number of jobs taken up in the period (FND) just missed the target of 38 for qtr 1 and achieved 35. This was due to a staff restructuring in the Employ Medway Team that is still taking place. The Council has been successful in securing multi million pound five-year sub contract to the Governments new Welfare to Work Programme', where Employ Medway and local partners will deliver intensive employment support to help local people into jobs. We have had to spend a significant amount of time setting up the new programme management systems and this performance should improve during quarter 2 as all systems will be in place.	Comparing qtr 1 2010/11 to this qtr there has been an increase of 42% (60 assists), this is mainly due to the introduction of our own start up workshops which are replacing those being phased out by the Business Link service nationally. Medway now has 3 workshops and private sector sponsorship has been successfully sought from Lloyds TSB and Furley Page commercial solicitors, further sponsors are being sought.  Of the total intensive assists during the 1st Quarter, 89 were delivered to established businesses including 54 through Transmanche Enterprise
2011/12 Target	Annial	2011/12	150	150
rogress		Short Trend	•	
2011/12 Quarterly Progress	12	Status		<b>S</b>
2011/12 0	Q1 2011/12	Value	3.5	142
2010/11 Out-turn	2010/11	Value		
		Short Name	Number of jobs taken up in the period (FND)	The number of intensive assists to local businesses
		PI Ref (2)	REGEN 1b	REGEN 2a
		PI Ref	ECD8b( ii)	LRCC3

	l atest Note	Date		12-Jul- 2011	12-Jul- 2011
		Latest Note	to access markets in Nord pas de Calais and Western Flanders. 26 businesses attended a Bank of England briefing held at Innovation Centre Medway on 8th June with an expert panel to debate the economy.  The overall total also includes 53 individual attendances at start up workshops of which 4 grants (up to £1,000 were awarded) taking the total grants since Nov 2009 to 45 - a recent survey carried out by Business Support CiC of start up grant recipients who had completed 12 months trading showed a survival rate of 88%.	We await a detailed report from Locate in Kent which will not be received until near end of Qtr 2 i.e. September. At this point we will be able to make a full assessment of performance. The above jobs have been generated fron new tenancies at Medway Council workspaces and includes 14 new jobs and 4 jobs protected. Council workspace occupancy is currently increasing with 82% at both Hopewell Drive and Pier Road Industrial Estate and currently have 2 new applicants at both sites (July 2011). Space for new start ups at Innovation Centre Medway now has a waiting list with 91% of space taken.	The latest release of data will be published in September
2011/12 Target	Annial	2011/12		350	
rogress		Short		•	•
2011/12 Quarterly Progress	12	Status			
2011/12	Q1 2011/12	Value		18	
2010/11 Out-turn	2010/11	Value			
		) Short Name		Number of jobs created and safeguarded	16 to 18 year olds who are not in education, employment or training (NEET)
		PI Ref (2)		REGEN 2b	REGEN 3a
		PI Ref		LRCC4	NI 117

		Out-turn	2011/12 Quarterly Progress	uarterly Pr	ogress	2011/12 Target		
		2010/11	2010/11 Q1 2011/12	.2		le le de A		101A +00+0
if PI Ref (2	PI Ref (2) Short Name	Value	Value	Status	Short	2011/12	Latest Note	Date
NI 148 REGEN 3b	Care leavers in education, employment or training	53.3%	44.4%		<b></b>	%09	The result for 148 is off target. 5 out of the 9 eligible careleavers were NEET. These young people have complex support needs.	12-Jul- 2011

nodels and design for customer tem illors was held on 2 June and nembers from all parties oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. In a finalised that may impact on st. It is about accommodation st. So about accommodation st. So about accommodation of the format to ensure these are notil-wide requirements for harf. In other than the other than the project has experienced slippage due to the project has experienced slippage due to the project has experienced slippage and additional siligence project is requiring an additional service.	<b>)</b>	Quarter 1 Council Plan
n.  nodels and design for customer  n  n workshops with phase 1  tem  illors was held on 2 June and illors was held on 2 June and oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway.  Is finalised that may impact on st.  s about accommodation arr to ensure these are ncil-wide requirements for harf.  otential impact on delivery of project has experienced slippage due to alligence project is requiring an additional enditional strength of the project is requiring an additional strength or solutions.	Project: Better for Less Programme	reporting (April – June 2011)
nodels and design for customer n workshops with phase 1 tem illors was held on 2 June and illors was held on 2 June and oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. Is finalised that may impact on sit. Is about accommodation arr to ensure these are noil-wide requirements for harf. Incil-wide requirements for harf. Incil-wide sexperienced slippage due to the project has experienced slippage due to alligence project is requiring an additional	Success this Period (Q1)	
nodels and design for customer  In workshops with phase 1  tem  Illors was held on 2 June and 1  Illors was held on 2 June and 2  Illors was held on 2 June and 3  Illors was held on 2 June and 4  Il	<ul> <li>Programme is rated Green.</li> </ul>	<ul> <li>Agreement of operating models and design for customer</li> </ul>
tem Illors was held on 2 June and 1 members from all parties oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. It is about accommodation st. It is about accommodation and to ensure these are not illigence project is requiring an additional alligence project is requiring an additional	<ul> <li>Agreement of operating models and design for customer</li> </ul>	category management and performance and intelligence
tem illors was held on 2 June and bembers from all parties oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. In a finalised that may impact on st. In a sabout accommodation are to ensure these are not lard to ensure these are not lard. In a sabout accommodation are to ensure these are not lard to ensure these are not lard. In a sabout accommodation are to ensure these are not lard to ensure these are not lard. In a project on delivery of the farm of t	contact and administration	<ul> <li>Appointments of interim Heads of Service for</li> </ul>
illors was held on 2 June and members from all parties oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. In a sabout accommodation arrived requirements for harf. In ore these are not il-wide requirements for harf. In other than the experienced slippage due to the project has experienced slippage due to alligence project is requiring an additional entitle in the project is required in the project in the project is required in the project in the project in the project in the project is required in the project in the	<ul> <li>Detailed process re-design workshops with phase 1</li> </ul>	Administration and permanent head of Customer Contact
tem Illors was held on 2 June and Indepts to deliver £429k this Indipets to deliver £429k this Indipets to deliver £429k this Indipets to deliver £429k this Is about accommodation Ist. Is about accommodation Ist. Is about accommodation Ist. Indipets and Administration Indipets and Administration Indipets to ensure these are Incil-wide requirements for harf. Indipets to delivery Indipets thas experienced slippage due to a project has experienced slippage due to alligence project is requiring an additional	teams	<ul> <li>Finalising new structures and job profiles for the</li> </ul>
illors was held on 2 June and members from all parties oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. It is about accommodation are contact and Administration are to ensure these are noil-wide requirements for harf. It of the contact on delivery opential impact on delivery nging.	<ul> <li>Procurement of CRM system</li> </ul>	administration and customer contact models
members from all parties     oval of phase 1 agreed     udgets to deliver £429k this     aving of £762k) is underway.     e finalised that may impact on st.     s about accommodation     sr.     s about accommodation     er Contact and Administration     arr to ensure these are     noil-wide requirements for harf.     otential impact on delivery     otential impact is requiring an additional elligence project is requiring an additional	<ul> <li>An induction for all councillors was held on 2 June and</li> </ul>	<ul> <li>Staff consultation</li> </ul>
oval of phase 1 agreed adgets to deliver £429k this aving of £762k) is underway. e finalised that may impact on st. s about accommodation er Contact and Administration arf to ensure these are incil-wide requirements for harf. otential impact on delivery nging. nt project has experienced slippage due talligence project is requiring an additional	attended by more than 20 members from all parties	<ul> <li>Purchasing new electronic records and document</li> </ul>
adgets to deliver £429k this aving of £762k) is underway.  Inalised that may impact on st.  Is about accommodation arf to ensure these are notil-wide requirements for harf.  Inalised thas experienced slippage due to the project has experienced slippage due to alligence project is requiring an additional	Renefits realisation – removal of phase 1 agreed	management system
aving of £762k) is underway.  e finalised that may impact on st.  s about accommodation  er Contact and Administration  arf to ensure these are notil-wide requirements for harf.  otential impact on delivery  nging.  nt project has experienced slippage due talligence project is requiring an additional	vacancies from service budgets to deliver £429k this	<ul> <li>Implementation of CRM</li> </ul>
e finalised that may impact on st. s about accommodation are Contact and Administration harf to ensure these are noil-wide requirements for harf. otential impact on delivery nging. nt project has experienced slippage due talligence project is requiring an additional	financial year (recurring saying of £762k) is underway.	<ul> <li>Increased profile and resource to be given to</li> </ul>
st. s about accommodation are Contact and Administration harf to ensure these are ncil-wide requirements for harf. otential impact on delivery nging. nt project has experienced slippage due ta	Some details remain to be finalised that may impact on	systematically supporting the change process to ensure
s about accommodation or Contact and Administration narf to ensure these are ncil-wide requirements for harf. otential impact on delivery nging. nt project has experienced slippage due to	the overall savings forecast.	improved information flow with all staff. This will ensure
er Contact and Administration harf to ensure these are ncil-wide requirements for harf. otential impact on delivery nging. nt project has experienced slippage due ta	Meeting held with facilities about accommodation	the new ways of working are properly embedded and
narf to ensure these are harf.  harf.  otential impact on delivery nging.  nt project has experienced slippage due to alligence project is requiring an additional	requirements for Customer Contact and Administration	savings realised on a sustainable basis.
considered alongside council-wide requirements for teams to locate at Gun Wharf.  Milestones missed and impact/potential impact on delivery  The pace of the project is challenging.  The pace of the project and intelligence project is requiring an additional workshop to clarify and progress the operating model.  Future risks to project delivering	Support teams at Gun Wharf to ensure these are	<ul> <li>Continue reconciliation of budgets for phase 2 services to</li> </ul>
teams to locate at Gun Wharf.  Milestones missed and impact/potential impact on delivery  The pace of the project is challenging.  The pace of the project is challenging an additional workshop to clarify and progress the operating model. Future risks to project delivering.	considered alongside council-wide requirements for	ensure consistency with Summer 2010 data collection
<ul> <li>Milestones missed and impact/potential impact on delivery</li> <li>The pace of the project is challenging.</li> <li>The category management project has experienced slippage due to challenges in gathering and categorising current spe</li> <li>The performance and intelligence project is requiring an additional workshop to clarify and progress the operating model.</li> <li>Future risks to project delivering</li> </ul>	teams to locate at Gun Wharf.	and subsequent service changes
<ul> <li>The pace of the project is challenging.</li> <li>The category management project has experienced slippage due to challenges in gathering and categorising current spe</li> <li>The performance and intelligence project is requiring an additional workshop to clarify and progress the operating model.</li> <li>Future risks to project delivering</li> </ul>	Milestones missed and impact/potential impact on delivery	
<ul> <li>The category management project has experienced slippage due to challenges in gathering and categorising current spends.</li> <li>The performance and intelligence project is requiring an additional workshop to clarify and progress the operating model.</li> <li>Future risks to project delivering</li> </ul>	The pace of the project is challenging.	
elligence project is r	The category management project has experienced slippag	le due to challenges in gathering and categorising current spend.
Future risks to project delivering	The performance and intelligence project is requiring an ad	ditional workshop to clarify and progress the operating model.
Future risks to project delivering		
	Future risks to project delivering	

Detailed plans are produced for the Board.

- The project is key in reducing costs and failure to deliver saving would be significant to achieving reductions in budget.
- Supporting and enabling managers to deliver changes and redesign processes and create new structures while they have to deliver services
- Engaging staff in the new ways of working
- The decision to progress with investigative work about the replacement of RAISE (children's), Caredirector (adults) and the finance system for adults will mean a requirement for ICT application development and support resources as well as an impact on adult social care staff who are heavily involved in delivering the implementation of BfL phase 1.

Overall current/future perspective of project

The challenge for Medway is to ensure that the Better for Less project delivers significant savings whilst ensuring a robust, effective and affordable organisation emerges that is capable of responding to on going pressures.

It is likely that during the next quarter the Better for Less project will become 'real' for services as changes will start to take place, and the pace of change will be significant.

7		
2	Project Chatham Centre	Quarter 1 Council Plan reporting (April – June 2011)
	Success this Period (Q1)	Deliverables during Q2
	Chatham Waterfront and Queens Street site both have planning consents. New bus station nearing completion and existing bus	Opening of new bus station. Section 106 agreement for Chatham Waterfront to be considered by Cabinet. Highway
	station closure in Pentagon being agreed.	works to be completed in The Brook and Pentagon access. Bus companies to move into the White House. Consideration of
		Tuture development potential of Sir John Hawkins car park area. Consideration of disposal strategy for Queens Street
	Milestones missed and impact/potential impact on delivery	
	None anticipated	
	Future risks to project delivering	
	Project overrup or contractor overspands. This will be reduced by regular project management and employment of guaptity	anilar project management and employment of guantity
	surveyors to negotiate effective project closure.	מפטומו אוסוסטר וומוומפסווסוו מווס פוויאוסאוויסור טו קממווינא
	Overall current/future perspective of project	
	Opening of any state station will transform the constraints of travelling by but a Modway I peace term it may be minerally of	of the standard of the same of

	Quarter 1 Council Plan
Project: City Status/2012 Celebrations	reporting (April – June 2011)
Success this Period (Q1)	Deliverables during Q2
<ul> <li>Programme is rated Green.</li> </ul>	<ul> <li>Event involving all Kent MPs to gain support in advance</li> </ul>
<ul> <li>Bid formally submitted by deadline of 27 May.</li> </ul>	of the Party Conference season
<ul> <li>Submission event at House of Commons on 23 May</li> </ul>	<ul> <li>Presentation to Thames Gateway Kent Leaders</li> </ul>
(sponsored by Veolia) involved delegation handing in the	<ul> <li>Organisation of Royal Visit as part of Modern Pentathlon</li> </ul>
bid document to 10 Downing Street.	European Championships – an excellent lobbying
<ul> <li>All 3 MPs had individual briefings and are actively</li> </ul>	opportunity
campaigning in support of the bid.	
<ul> <li>Presentations at Kent 20/20 event, South East Mayors,</li> </ul>	
Strood Rotary Club, Visit Kent, Kingfisher Primary and Sir	
Joseph Williamsons Mathematical schools	
Strategic City Status Group agreed a post submission	
strategy	
<ul> <li>Two ETTA National Table Tennis Grand Prix in 2012 and</li> </ul>	
national GBWR Wheelchair Rugby Super Series in 2012	
secured.	
<ul> <li>Training camp agreement signed with Senegal NOC</li> </ul>	
Milestones missed and impact/potential impact on delivery	
Future risks to project delivering	
•	
Overall current/future perspective of project	
Preparations continue for the 2012 celebrations. Stakeholder eng	Stakeholder engagement for City Status will continue to ensure Medway's bid is
promoted during the decision making phase. A announcement fro	nnouncement from government is expected in early 2012.

	Quarter 1 Council Plan	ncil Plan
Project: Customer Contact – Better for Less	reporting (April – June 2011)	<ul><li>June 2011)</li></ul>
Success this Period (Q1)	Deliverables during Q2	
<ul> <li>Presentations given to two all-staff groups</li> </ul>	<ul> <li>Establishing the Customer Contact Team</li> </ul>	
<ul> <li>Presentation to Service Managers</li> </ul>	<ul> <li>Complete fine tuning of the operating model signed off by</li> </ul>	I signed off by
<ul> <li>Discussions with Service Managers in Release 1 on</li> </ul>	the Board	
implications for their services	<ul> <li>Process work finalised to determine numbers of staff</li> </ul>	rs of staff
The BfL team have held 16 detailed process workshops for	transferring to the Customer Contact function and how they	on and how they
all services in Phase 1 With 110 staff attending. These	Iliay be colliligated	() () () () () () () () () () () () () (
workshops enabled services to design their new simplified and standardised processes for the new Customer Contact	<ul> <li>Work with the orders for appointing to the business critical Head of Customer Contact role</li> </ul>	ssaure primess
teams	<ul> <li>Training programme agreed for new customer contact</li> </ul>	ner contact
<ul> <li>A Cross-Council team has evaluated the two tenders</li> </ul>	teams	
received for the new Customer Contact system. Strategic	<ul> <li>Roll out of new CRM</li> </ul>	
Procurement Board agreed the procurement of Lagan which		
will help deliver an improved service to customers with		
integrated systems		
Milestones missed and impact/potential impact on delivery		
None		
Future risks to project delivering		
<ul> <li>Insufficient training, support and engagement for the new teams being established</li> </ul>	s being established	
Overall current/future perspective of project		
By the end of the first phase in December 2011 we will have:		
<ul> <li>Developed standard ways of delivery Customer Contact and initial assessments across the service</li> </ul>	act and initial assessments across the service	
<ul> <li>Put in place Council-wide ICT to help deliver this (including mobile working CRM and scanning)</li> </ul>	uding mobile working CRM and scanning)	
<ul> <li>Started building the new Customer Contact and shared themes working across multiple services</li> </ul>	ed themes working across multiple services	
<ul> <li>Irained staff involved in Release 1 in the new processes and use of new ICT systems.</li> </ul>	ses and use of new ICT systems.	

	Quarter 1 Council Plan
Project: Luton and Wayfield Locality Project - Local people local Solutions	cal Solutions reporting (April – June 2011)
Success this Period (Q1)	Deliverables during Q2
<ul> <li>Practitioners trained in TCD (Transformative Community</li> </ul>	<ul> <li>Integrated Prevention team delivering parenting</li> </ul>
Development	programmes
<ul> <li>Regular partnership and operational meetings</li> </ul>	<ul> <li>Big Event 16<sup>th</sup> July across 3 sites</li> </ul>
<ul> <li>Dental hygiene promotion funded and delivered in</li> </ul>	<ul> <li>TCD Peer visit to Birmingham</li> </ul>
schools	<ul> <li>Listening event and community planning event facilitated</li> </ul>
<ul> <li>Youth Club developed at Luton Junior School</li> </ul>	<ul> <li>Information provided to practitioners to enable them to</li> </ul>
<ul> <li>Residents survey report produced</li> </ul>	identify illegal tobacco sales and undertake preventative
<ul> <li>Needs assessment undertaken</li> </ul>	work in schools
Operational Group fully established	<ul> <li>School integration project in BORA, training teachers</li> </ul>
<ul> <li>Preparations for the Big Event Launch</li> </ul>	about diversity and a how to prevent tensions and
-	providing practical activities for pupils
	<ul> <li>School doing further in-depth work to track progress</li> </ul>
	made by Eastern European children
MASS - 4	

## Milestones missed and impact/potential impact on delivery

Listening events delayed to enable training for practitioners

### Future risks to project delivering

- Lack of organisation wide understanding of the implications of TCD
  - Listening events not having multi-agency senior manager buy-in
- Reliance on resident engagement to deliver success

Addressing entrenched issues therefore not going to be short-term solutions which may challenge maintaining momentum

- Racial or community tensions prompted by dispersal notice and lack of facilities
  - Ability to resource identified solutions

### Overall current/future perspective of project

Two key elements of this work are: To engage local people in identifying possible improvements to the area

Engage local people to in helping services to rethink how they provide and deliver their services to meet the agreed priorities

### Currently:

- Strong chance of success based on high impact elsewhere
- High interest and energy currently across agencies and stakeholders
- Some caution that some entrenched issues may be unique to Medway