## Cabinet - <br> Supplementary agenda No. 3

## A meeting of the Cabinet will be held on:

Date: 2 August 2011

Time: 3.00pm
Venue: Meeting Room 2 - Level 3, Gun Wharf, Dock Road, Chatham ME4 4TR

## Items

9. Revenue Budget Monitoring 2011/2012
(Pages
10. Capital Budget Monitoring 2011/2012
(-8)
(Pages
11. Quarter 1 Council Plan Monitoring 2011/2012

For further information please contact Wayne Hemingway/Anthony Law, Democratic Services Officers on Telephone: 01634 332509/332008 or Email: democratic.services@medway.gov.uk

Date: 28 July 2011


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## CABINET

## 2 AUGUST 2011

## REVENUE BUDGET MONITORING 2011/2012

Portfolio Holder: Councillor Alan Jarrett, Finance<br>Report from: Mick Hayward, Chief Finance Officer<br>Author: Kevin Woolmer, Finance Manager BSD / RCC<br>Phil Watts, Finance Manager C\&A


#### Abstract

Summary This report details the revenue budget forecasts as at the end of Quarter 1 (April June 2011) and highlights the major financial risks remaining in respect of the 2011/2012 General Fund revenue budget.


## 1. Budget and Policy Framework

1.1. It is the responsibility of Cabinet to ensure that income and expenditure remains within the budget approved by Council.
1.2. The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the first quarter budget monitoring information at the earliest opportunity.

## 2. Background

2.1. At its meeting on 24 February 2011, the Council set a General Fund net budget requirement of $£ 184.959$ million for 2011/2012 (Medway Council $£ 184.619$ million, Parish Councils $£ 0.341$ million). Council tax was frozen at 2010/11 levels.
2.2. This is the first quarterly report, summarising reports that have previously been submitted to directorate management teams, based on returns from individual budget managers. In preparing their returns budget managers have been asked to take account of last years outturn, actual income and expenditure for the year to date and, most importantly, their knowledge of commitments and income trends anticipated for the remainder of the financial year.
2.3. Table 1 below contains the summary data with additional detail shown at Appendix 1.

## 3. Summary Revenue Budget Position 2010/2011

3.1 It can be seen from Table 1 that, after management action, the outturn forecast for 2011/2012 currently stands at a $£ 4.0$ million overspend.

Table 1: Directorate Summary

| Directorate | Budget <br> $\mathbf{2 0 1 1 / 2 0 1 2}$ <br> $\mathbf{£ 0 0 0 s}$ | Forecast <br> Outturn <br> $\mathbf{£ 0 0 0 s}$ | Forecast <br> variance <br> $\mathbf{£ 0 0 0 s}$ |
| :--- | ---: | ---: | ---: |
| Children and Adult Services: | 197,790 | 197,790 | 0 |
| - DSG funded services | 124,896 | 127,072 | 2,176 |
| - General fund services | 50,110 | 51,468 | 1,358 |
| Regeneration, Community and Culture | 16,691 | 16,912 | 221 |
| Business Support | 227 | 224 | $(3)$ |
| Public Health | $\mathbf{3 8 9 , 7 1 4}$ | 393,466 | $\mathbf{3 , 7 5 2}$ |
| Directorate sub - total (Appendix 1) | 15,293 | 15,543 | 250 |
| Interest \& Financing | $(197,789)$ | $(197,789)$ | 0 |
| Levies | $(2,463)$ | $(2,463)$ | 0 |
| Dedicated Schools Grant | $(19,335)$ | $(19,335)$ | 0 |
| Tax Freeze Grant | $(587)$ | $(587)$ | 0 |
| Specific Grants | $\mathbf{1 8 4 , 6 1 9}$ | $188)$ | $(1,188)$ |

## 4. Children and Adult Services

4.1 The directorate is forecasting a $£ 2.2$ million overspend, the principal reasons for which are:

- $£ 1.4$ million pressure in Children's Care, driven by an increase in the number of looked after children, who are having to be placed in through expensive independent fostering agencies, as in-house capacity has been reached. Overall LAC numbers have increased from 349 in March 2010 to 441 as at June 2011;
- $£ 1.1$ million pressure on SEN Transport, which is a reflection of the outturn position for last year. The escalating cost of transport during 2010/2011 was never reflected in the monitoring and only came to light when the outturn was finalised and as a consequence the budget build process for 2011/2012 did not recognise the inherent pressure. Improved procedures involving closer working between the inclusion division and the transport procurement unit have been implemented this year, in order to reach an agreed understanding of the position.


## 5. Regeneration, Community and Culture

5.1 The directorate is forecasting an overspend of $£ 1.4 \mathrm{~m}$, the principle reasons being:

- Underprovision for contractual inflation on waste services $£ 625,000$, with the budget including $2 \%$ whereas RPI, upon which the uplift is driven was 5\%;
- Car Parking, cost pressures of $£ 156,000$, plus under achievement against the income target $£ 50,000$;
- Increased NNDR liability (Medway Park) £139,000;
- Public Convenience, pressure in respect of cleaning and maintenance £122,000;
- Waste, continued issue of clear sacks to July $2011 £ 96,000$;
5.2 A stringent review of all pressures will be undertaken during quarter 2 along with the identification of further mitigating savings where possible.
5.3 Many of the significant financial risks, previously noted as existing in the agreed budget, are now confirmed and included in the forecasts. The exceptions are the potential impact of prolonged severe winter weather and the cost implications of the continued issue of clear sacks (as part of the waste service). The latter has a potential impact of $£ 500,000$ in addition to the current forecast overspend.


## 6. Business Support

6.1 The division is currently forecasting an overspend of $£ 221,000$, contained in which are the following major variations:

- Asset \& Property Management forecast overspend $£ 358,000$ driven mainly by unbudgeted Carbon Reduction Commitment costs of $£ 230,000$ and slippage in achievement of budget saving re. depot rationalisation of £150,000);
- Housing Solutions $£ 167,000$ pressure, principally arising from loss of rental income stream for Trafalgar House and increased provision for bad debts;
- Building and Design £132,000, shortfall against income target;
- H\&CS overhead budgets, forecast saving £117,000
- Finance Services, combined underspend of $£ 321,000$ mainly as a result of staff vacancies;
- Human Resources forecast overspend $£ 152,000$ (includes reduced net income from the temp agency $£ 82,000$ and lower than budgeted income from schools 'buy back' £60,000.


## 7. Public Health

7.1. Forecasting a $£ 3,000$ underspend.

## 8. Interest \& Financing

8.1 Interest rates continue to be at an all-time low and despite some optimism that rates would begin to rise this year, the current forecast are that this will not occur before June 2012. This results in a likely pressure for this budget of £250,000.

## 9. Levies

9.1 These levies are not directly 'controllable' by the Council, the amounts notified for 2011/12 which are in accord with the budget are:

- Coroners Service (via KCC) £500,000
- Kent \& East Fisheries £38,000
- Environment Agency £55,000
- Flood \& Coast Protection £381,000


## 10. Dedicated Schools Grant

10.1 This grant is ring fenced to school services and any increase/decrease is matched by a compensating change in schools budgets/contingencies.
11. Council Tax Freeze Grant
11.1 The Government funded the equivalent of a $2.5 \%$ increase in council tax as a result of the Council not increase the charge for 2011/12. However, this is a one-off revenue stream that will create a budget pressure for 2012/13 unless Government announces further grant which the Spending Review 2010 suggested would be the case.

## 12. Specific Grants

12.1 These are the Early Intervention Grant ( $£ 10.236 \mathrm{~m}$ ) and the Learning Disability \& Health Reform Grant (£9.098m).
13. Planned Use of Reserves
13.1 Council agreed to use $£ 587,000$ from the General Reserve to fund one-off initiatives as:

- £37,000 (royal wedding parties / Armed Forces Day); and recurring items
- Free swimming £200,000;
- Freedom Pass $£ 250,000$; and
- Apprenticeship schemes $£ 100,000$ ).

Members should note that the recurring items will become a budget pressure from 2012/13.

## 14. New Homes Bonus

14.1 This comes from the Government being match funding of the additional Council Tax derived from new properties and properties bought back into use. Increased bonus accrues from the delivery of affordable homes.

## 15. Housing Revenue Account

15.1. The Housing Revenue Account is forecasting a surplus of $£ 894,800$, an increased surplus of $£ 47,900$ against its budgeted surplus of $£ 846,900$.

## 16. Conclusions

16.1 The first quarter returns from budget managers forecast a potential overspend of $£ 4$ million for non-DSG services. This is historically the most pessimistic forecast of the year with managers being optimistic about spending fully
against most budgets and a not uncommon view that risks will materialise. At this point last year the forecast was for an overspend of $£ 1.6$ million that became an underspending of $£ 3.6$ million. However it is clear that the position has a serious potential for undermining the financial stability of the Council and this needs to be rectified, especially when set against the difficult financial environment for all Local Authorities.

## 17. Financial, legal and risk management implications

17.1. The financial and legal implications are set out in the body of the report.
17.2. The more significant risks facing the Council are summarised in the body of the report. Directorate management teams continually review revenue expenditure and take corrective action where appropriate.

## 18. Recommendation

18.1. Cabinet notes the result of the first round of revenue monitoring for 2011/2012 and instructs Directors to come forward with further proposals for management action to reduce the potential deficit.

## 19. Suggested Reason for Decision

19.1 Cabinet has the responsibility to ensure effective budgetary control to contain expenditure within the approved limits set by Council. Where a budget overspend is forecast, Cabinet supported by the corporate management team must identify measures to remove any excess expenditure.

## Lead officer contacts

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## Background papers

Revenue budget approved by Council 24 February 2011
Monthly monitoring returns submitted by budget managers
GENERAL FUND REVENUE MONITORING - Quarter 1 2011/12

| Assistant Director | Expenditure |  |  |  | Income |  |  |  | Net <br> Forecast Variance £000's |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { 2011/2012 } \\ \text { Budget } \\ £ 000 \text { 's } \\ \hline \end{gathered}$ | Actual to date £000's | $\begin{gathered} \hline \text { 2010/2012 } \\ \text { Forecast } \\ £ 000 \text { 's } \\ \hline \end{gathered}$ | Forecast Variance £000's | $\begin{gathered} \hline \text { 2011/2012 } \\ \text { Budget } \\ £ 000 \text { 's } \\ \hline \end{gathered}$ | Actual to date $£ 000 \text { 's }$ | $\begin{gathered} \hline \text { 2011/2012 } \\ \text { Forecast } \\ \text { £000's } \\ \hline \end{gathered}$ | Forecast Variance £000's |  |
| Children and Adult Services |  |  |  |  |  |  |  |  |  |
| Adult Social Care | 92,306 | 15,305 | 91,662 | (644) | $(17,659)$ | $(1,727)$ | $(17,038)$ | 622 | (22) |
| Children's Care | 27,166 | 3,520 | 29,405 | 2,239 | (314) | (285) | $(1,076)$ | (762) | 1,478 |
| Commissioning | 8,019 | 1,857 | 8,445 | 426 | $(2,365)$ | $(1,123)$ | $(2,780)$ | (415) | 12 |
| Inclusion | 44,231 | 8,607 | 44,725 | 494 | $(5,661)$ | 902 | $(5,638)$ | 24 | 518 |
| Schools Retained Funding and Grants | 2,667 | 569 | 4,433 | 1,766 | $(30,047)$ | $(3,779)$ | $(31,623)$ | $(1,576)$ | 191 |
| Schools Delegated Funding | 204,345 | 13,529 | 204,706 | 361 | 0 | (361) | (361) | (361) | 0 |
|  | 378,733 | 43,388 | 383,376 | 4,644 | $(56,048)$ | $(6,373)$ | $(58,515)$ | $(2,468)$ | 2,176 |
| Regeneration, Community and Culture |  |  |  |  |  |  |  |  |  |
| Front Line Services | 39,332 | 12,403 | 40,679 | 1,347 | $(11,320)$ | $(1,329)$ | $(11,608)$ | (288) | 1,059 |
| Development and Transport | 14,432 | 2,555 | 15,787 | 1,355 | $(3,566)$ | (367) | $(4,779)$ | $(1,292)$ | 63 |
| Medway Renaissance | 0 | 82 | 170 | 170 |  | 0 | (170) | (170) | 0 |
| Leisure and Culture | 18,023 | 4,225 | 18,168 | 145 | $(7,737)$ | $(1,183)$ | $(7,646)$ | 91 | 236 |
| Directors Office | 975 | 99 | 1,000 | 25 | (29) | (38) | (55) | (26) | (1) |
|  | 72,762 | 19,364 | 75,804 | 3,042 | $(22,652)$ | $(2,917)$ | $(24,258)$ | $(1,685)$ | 1,358 |
| Business Support Department |  |  |  |  |  |  |  |  |  |
| Financial Services | 126,035 | 20,135 | 131,420 | 5,385 | $(117,349)$ | $(22,922)$ | $(123,055)$ | $(5,706)$ | (321) |
| Housing and Corporate Services | 12,268 | 3,687 | 12,573 | 305 | $(10,740)$ | $(3,575)$ | $(10,563)$ | 177 | 482 |
| Democracy and Customer First | 12,293 | 3,975 | 12,561 | 268 | $(5,777)$ | $(3,028)$ | $(6,104)$ | (327) | (59) |
| Communications, Performance and Partnership | 3,549 | 1,051 | 3,715 | 166 | $(2,777)$ | $(1,383)$ | $(2,945)$ | (168) | (2) |
| Organisational Services | 12,404 | 4,152 | 12,668 | 264 | $(13,214)$ | $(4,612)$ | $(13,357)$ | (143) | 121 |
|  | 166,549 | 33,000 | 172,937 | 6,388 | $(149,857)$ | $(35,520)$ | $(156,024)$ | $(6,167)$ | 221 |
|  |  |  |  |  |  |  |  |  |  |
| Director of Public Health | 1,011 | 189 | 1,690 | 678 | (782) | $(1,138)$ | $(1,463)$ | (681) | (3) |
|  |  |  |  |  |  |  |  |  |  |
| Directorate Total | 619,055 | 95,941 | 633,807 | 14,752 | $(229,339)$ | $(45,948)$ | $(240,261)$ | $(11,001)$ | 3,752 |

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## CABINET

## 2 AUGUST 2011

## CAPITAL BUDGET MONITORING 2011/2012

Portfolio Holder: Councillor Alan Jarrett, Finance
Report from: Mick Hayward, Chief Finance Officer
Author: Phil Watts, Finance Manager C\&A
Kevin Woolmer, Finance Manager BSD / RCC

## Summary

This report presents the capital monitoring for the period to June 2011, with an outturn forecast for 2011/12.

## 1. Budget and policy framework

1.1 It is the responsibility of Cabinet to ensure that expenditure for each capital scheme remains within the budget approved by the Council but it remains the responsibility of Council to approve schemes for inclusion in the capital programme.
1.2 The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the first quarter budget monitoring information at the earliest opportunity.
2. Background
2.1 The approved capital programme for 2011/12 and future years is $£ 107.7 \mathrm{~m}$, being $£ 53.6 \mathrm{~m}$ in respect of brought forward schemes and $£ 54.1 \mathrm{~m}$ in respect of new approvals.
2.2 This report consolidates the capital monitoring undertaken by each directorate, which is summarised in the appendices. The notes in the main body of the report, below, represent a commentary on areas of concern or items of particular interest.

## 3. Progress

3.1 Table 1 below summarises the current overall expenditure and forecasts against each directorate's 2011/12 capital programme and represents a summary of the detailed information at Appendix 1. Appendices 2 to 6 show the position by directorate.

Table 1: Summary - capital spend and forecasts

| Directorate |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | £'000 | £'000 | £'000 | £'000 | £'000 |
| Business Support Dept | 54,359 | 37,658 | 11,285 | 5,403 | (13) |
| Children \& Adult Services | 130,188 | 65,241 | 44,616 | 20,331 | 0 |
| Regeneration, Community \& Culture | 141,113 | 116,553 | 20,630 | 5,568 | 1,638 |
| Member Priorities | 2,904 | 1,392 | 1,502 | 2 | (8) |
| TOTAL | 328,564 | 220,844 | 78,033 | 31,305 | 1,617 |

3.2 The progress reports utilise a 'smiley face' project monitoring system that indicates progress at a glance. With only a few exceptions, the relevant budget manager has provided the information in the progress fields of the report. The criteria for the 'smiley' rating is as follows:
(-) Scheme progressing on time and within budget
$\because$ Scheme progressing on time but not within budget or scheme progressing on budget but not within expected timescales

Scheme neither progressing within expected timescales nor within budget.

Table 2 summarises the projects progress. Full detail is shown in the appendices:

Table 2: Project Progress Summary

| Progress <br> Monitoring | $\ddots$ | $\ddots$ | $\bigodot$ | Total <br> Schemes |
| :--- | :---: | :---: | :---: | :---: |
| BSD | 16 | 3 | 0 | 19 |
| Children \& Adults | 75 | 8 | 0 | 83 |
| RCC | 54 | 5 | 5 | 64 |
| Member Priorities | 18 | 2 | 0 | 20 |
| Total | 163 | 18 | 5 | 186 |

## 4. Specific Scheme Monitoring Issues and Completions

$87 \%$ of schemes are progressing well, forecast to complete on time and to budget.

### 4.1 Business Support

4.1.1 The current BSD capital programme of $£ 16.7 \mathrm{~m}$ is made up of brought forward approvals for existing schemes, $£ 8.2 \mathrm{~m}$, plus the following new approvals

- $\quad £ 1 \mathrm{~m}$ building repair \& maintenance fund
- $\quad £ 300,000$ housing renovation loans
- $\quad £ 90,000$ housing crisis grants
- $\quad £ 1,232,000$ disabled facilities grant
- $\quad £ 45,000$ Beechings Way flat conversion
- $£ 2.4 \mathrm{~m}$ Better for Less
- HRA $£ 3.3 \mathrm{~m}$ housing repairs
- HRA £150,000 disabled adaptions.
4.1.2 There are no areas of concern to report this cycle.


### 4.2 Children and Adults

4.2.1 At its meeting on 24 February, Council agreed a 2011/12 capital programme of $£ 14,820,930$ for the Children and Adult Services directorate. To this has been added $£ 25,845,137$ rolled forward from the 2010/11 programme, together with a number of other new funding streams, as outlined below, and giving a total capital budget for the directorate of $£ 64,946,935$ :

- Partnerships for Schools approved the final business case for the Strood Academy, together with a grant of $£ 25,855,124$.
- £203,638 of Aiming High grant.
- The 2010/11 Targeted Capital (SEN) grant was reduced by $£ 657,895$, but not reflected in the 2010-11 programme.
- $£ 1,120,000$ of developer contributions were brought forward from the 201112 programme to fund capital schemes at Robert Napier School and the Sir Joseph Williamson Math School. Any unspent balance is reflected in the 2010-11 roll forward.
4.2.2 Since the broad 2011/12 capital allocations were agreed by Council, a number of larger schemes have progressed through procurement gateway 3 and funding has been allocated to these specific projects, whilst other capital
budgets have been subdivided to reflect the detailed proposals behind the headline figures. These virements comprise the following:
- The former components of the Adult Social Care single capital pot, have been aggregated into a single grant, however this has been allocated out to fund the division's key capital priorities - mobile working, 'changing places' and the annual allocation for occupational therapy adaptations.
- The rolled forward budget for the Primary Capital Programme has now been allocated to individual schemes in accordance with Cabinet decisions regarding gateway 3 reports. The balance is expected to be spent on other schools included in the primary strategy, including Twydall, Gordon Road and Barnsole.
- The 2011/12 Condition Programme has been sub-analysed across broad headings, including roofing works and boiler replacements.
4.2.3 Against this revised $£ 64,946,935$ programme the directorate has forecast a roll forward of $£ 20,331,298$ into future years, reflecting the planned phasing of schemes and which it is anticipated will be spent in full in future years. No over or underspending is forecast against broad headings or individual projects.
4.2.4 In addition to the 'good news' that Members have already been made aware of - Riverside SEN unit, provision for secondary age pupils at Abbey Court, completion of the Surestart programme, the Robert Napier sixth form block and not least approval of the final business case for the Strood Academy more recently Cabinet have agreed to let contracts for a number of primary strategy schemes, so building works can now commence on these.
4.2.5 The capital monitoring includes a standing item to update Members on the progress of the Council's Academies programme:


## Strood Academy

Works are progressing to time and budget on site at Strood. The Considerate Contractor scheme inspector has visited the site and undertaken an audit, which rated BAM Construction Limited extremely highly as good neighbours and contractors. They are working well on the education and employment aspects of their offer with the following activities taking place since the last capital monitoring report:

- Apprenticeship scheme developed in partnership with Mid-Kent College for 6 apprentices sponsored by BAM. (6 apprenticeships will be offered to Bishop of Rochester and Brompton students next year).
- Insect hotel project at the academy site for science projects.
- Construction project building models and testing them with the students.
- Student and staff site visits.
- SEN project to explain the construction process to SEN students.
- Over $50 \%$ of labour on site from within a 20 mile radius of the site.
- Supplier open day held in partnership with the Council's economic development team and Employ Medway.

The next key milestone on site will be when the building is watertight in September 2011.

## Bishop of Rochester Academy

Contract award was approved by Cabinet on 5 July 2011. Contract documents being finalised and planning application will be considered at Planning Committee on 3 August 2011. Works start on site during the school holidays.

## Brompton Academy

Contract award was approved by Cabinet on 5 July 2011. The contract documents are being finalised and the planning application will be considered at Planning Committee on 3 August 2011. Works start on site during the school holidays. Works are underway to fit out space for Key Training at the adult education centre in Green Street to enable Youth House to be vacated during the summer holidays ready for demolition on programme.

### 4.3 Regeneration, Community and Culture

4.3.1 The current RCC capital programme of $£ 24.559 \mathrm{~m}$ is made up of brought forward approvals for existing schemes of $£ 18.210 \mathrm{~m}$, plus 2011/12 approvals of $£ 6.349 \mathrm{~m}$ namely:-
Schemes agreed in budget setting

- Council investment in highway maintenance $£ 2.250 \mathrm{~m}$
- LTP funded highway maintenance programme £2.353m
- LTP funded integrated transport measures $£ 1.477 \mathrm{~m}$ New approvals
- Walls \& Gardens £235,000 (EU funded)
- Greenspace initiatives $£ 25,330$ (s106 funded)
- Playbuilder scheme £28,055 (s106 funded)
- Brook Pumping Station $£ 43,000$ (virement from Church Wall underspend)
- Reduced 'EU funded’ approvals Guildhall Museum $£ 50,000$, Upnor Castle £8,511.
4.3.2 In addition to noting the five new approvals listed above, the directorate is reporting an overspend of $£ 1.6 \mathrm{~m}$ on the Homes and Communities Agency (HCA)/Community Infrastructure Fund (CIF) funded programme of schemes as discussed in paragraphs 4.4 and 4.5 below.


### 4.4 Homes and Communities Agency (HCA) funded schemes

4.4.1 Medway Council has delivered a portfolio of strategic capital infrastructure projects funded by the HCA, amounting to over $£ 127$ million over the last 6 years.
4.4.2 The funding of this programme by the HCA ended on 31 March 2011 and is now in the process of being formerly closed down, with outstanding final accounts for projects being produced and final claims submitted. By the end of June the council had submitted claims to draw down the total funding available from the HCA and at the time of drafting this report the final payment of some $£ 1.5$ million is awaited. In terms of expenditure, as reported here, works are still ongoing with a number of schemes and these forecasts represent an informed judgement of final costs but will be subject to negotiations with contractors for final accounts.
4.4.3 The total variance for these schemes is now forecast at $£ 1,213,379$ (or $0.9 \%$ of budget) which is a major achievement given that individual projects have had to be developed without contingency sums to cover the almost inevitable
difficulties that occur in construction projects. The HCA solution is flexibility across projects for funding and whilst this has been useful during the lifetime of the regeneration projects, the flexibility becomes far less useful as the end of the funding stream approaches, and in the final reckoning, as now, it is of no value. The projected outturn is in excess of the funding allocations, despite maximum draw down of the HCA funding available. Options for funding the remaining spend will be presented to the next meeting of the Council. The funding shortfall is spread across various HCA schemes as set out in the following paragraphs.

### 4.4.4 Chatham Waterfront Bus Station (Variance $£ 434,873$ )

The projected outturn for the project is $£ 6,898,267$ with a projected cost overrun of $£ 434,873$ or $6.7 \%$. This is despite additional costs of $£ 923,000$ incurred as a consequence of the decision to amend the original design of the bus station in response to planning concerns. The additional design costs relate both to architect's fees of $£ 173,000$ and more significantly the costs of re-designing services (roads, drainage, utilities etc) to suit the re-configured site, at $£ 750,000$.

These additional costs were significantly reduced by changes to the construction but these reductions have been subject to other cost escalation resulting from poor weather conditions causing delays to the programme, ground conditions and the poor fabric of the White House building.
4.4.5 Union Street and The Brook, roads project (Projected Variance against agreed budget $£ 778,506$ ):

The projected outturn for the project is $£ 8,957,188$, with a projected cost overrun of $£ 778,506$, or $9.5 \%$ above the budget. Variations to the construction project total in excess of $£ 800,000$ to date which, given the nature of the ground and history of the area, is not an unexpected occurrence albeit HCA rules precluded the addition of contingency sums. Some compensation has been made through the changes to allocations for improvements to the public realm but as an explanation some of the more significant issues are highlighted below:

- Additional fuel tanks found at the old petrol station site $£ 39,500$
- Additional design and construction costs to construct off highway bus laybys near Queens Street
- Programme constraints and inability to acquire Crown House land in time required redesign £119,100
- Extension of Time on Site, including severe weather delays $£ 90,500$
- Additional Designs and Land Acquisition for Gala Bingo land £60,000
- Utility diversions $£ 44,000$
- Uncharted buried chambers, walls, wells and soakaways $£ 107,100$
- Changes and increases in the scope of works to the kerbs, Footways and landscaping $£ 69,866$.


### 4.5 CIF funded schemes

4.5.1 Traffic management and bus corridors (UTMC \& QPTC) - projected variance of $£ 421,105$.
4.5.2 The projected outturn for these projects is $£ 13,066,805$ representing a projected cost overrun of $£ 421,105$ or $3.3 \%$. The nature of the contracts used as a result of time constraints for the expenditure of funds increased the risk of variations and this has been compounded by delays and conditions imposed by English Heritage (Canal Road locks), weather and ground conditions. Savings were made against the abandoned project for North Dane Way and changes to the Corporation Street specification but these were offset by funding reductions imposed at mid-year.

### 4.6 Members' Priorities

4.6.1 Allocations to the programme for quarter 1 are

- Theodore Place road improvements £28,000
- The Close, new street lighting $£ 15,000$
- Allotments phase $8 £ 50,000$
- Adult play schemes £75,000
- Magpie Hall Rd / Ansell Rd sewer connection £12,000.


## 5. New Schemes and Virements

5.1 Cabinet is requested to recommend to Council the following additions and amendments to the agreed capital programme in addition to the funding shortfall for HCA schemes ( $£ 1.634 \mathrm{~m}$ ) as indicated in 4.4.2 \& 4.5.1:

- $£ 25,855,124$ for the new Strood Academy, to be funded from specific grant, following approval of the final business case by partnerships for Schools.
- $£ 203,638$ for specific projects providing respite opportunities for disabled children and to be funded from Aiming High grant.
- $£ 657,895$ reduction in the SEN programme, reflecting the DfE's decision to reduce the Council's 2010-11 Targeted Capital grant.
5.2 The following allocations have been added to, or vired within, the capital programme under delegated authority as reported in Section 4:
- Walls \& Gardens £235,000 (EU funded)
- Greenspace initiatives $£ 25,330$ (s106 funded)
- Playbuilder scheme $£ 28,055$ (s106 funded)
- Brook Pumping Station £43,000 (virement from Church Wall underspend)


## 6. Funding Arrangements

6.1 Expenditure on capital projects is backed by cash or borrowing. The following Table 3 shows the resource allocation to support the remaining expenditure of £109.338m for 2011/12 and future years.

Table 3: Resources Available

| Funding Source | Forecast Spend <br> $\mathbf{2 0 1 1 / 2 0 1 2 ~ \& ~ f u t u r e ~}$ <br> years <br> £000's |
| :--- | ---: |
| Supported Borrowing | 4,638 |
| Prudential Borrowing | 4,489 |
| Government Grant | 70,402 |
| Major Repairs Allowance/Reserve | 3,312 |
| Capital Receipts | 11,865 |
| Developer and other contributions | 8,690 |
| Reserves/ Revenue | 4,325 |
| Unfunded spending requirement | 1,617 |
| Total | $\mathbf{1 0 9 , 3 3 8}$ |

## 7. Conclusions

7.1 This report provides an update on expenditure, to the end of Quarter 1, against the approved capital programme.
8. Risk Management
8.1 The most significant risk facing delivery of the Council's capital programme is maximising external funding for regeneration. The current economic climate is deterring investors from committing substantial sums for development at Rochester Riverside, although a limited scheme is now in progress with Hyde Housing Association.
9. Financial and Legal Implications
9.1 The financial and legal implications are fully analysed in the report.
10. Recommendations
10.1 That Cabinet notes:

- The spending forecasts summarised at Tables 1 and 3
- The additions to the Capital Programme and budget virements as detailed in paragraph 5.2.
10.2 That Cabinet recommends to Council the additions to the Capital Programme as detailed in paragraph 5.1 of the report.


## 11. Suggested Reasons for Decision

11.1 Cabinet has the responsibility to ensure effective budgetary control to contain expenditure within the approved limits set by Council.

## Lead officer contact

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## Background papers

Capital Budget approved by Council 24 February 2011
Monthly monitoring returns submitted by budget managers

| Name of Directorate | Approved gross cost of scheme | Total Expenditure from adoption to 31 March 2011 | 2011-2012 Approved Programme |  |  |  |  | Approved Spend forecast for later years |  |  | Variance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Rolled forward from earlier years | $\begin{array}{\|c\|} \hline \text { New } \\ \text { Approvals for } \\ \text { 2011-2012 } \\ \hline \end{array}$ | Remaining scheme budget | Spend and commitments to date | Forecast spend in 2011-2012 | 2012-2013 | 2013-2014 | 2014-2015 |  |
|  | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ |
|  | (b) | (c) | (d) | (e) | (d) $+(\mathrm{e}$ ) | (g) | (h) | (I) | ${ }^{\text {() }}$ | (k) | $(c)+(h)+(l)+(j)+(k)+$ <br> (b) |
| Business Support | 54,358,768 | 37,658,352 | 8,186,939 | 8,513,478 | 16,700,417 | 1,485,894 | 11,285,062 | 4,979,062 | 423,755 | 0 | $(12,537)$ |
| Children \& Adults | 130,187,528 | 65,240,593 | 25,845,137 | 39,101,798 | 64,946,935 | 3,769,819 | 44,615,637 | 20,173,816 | 157,482 | 0 |  |
| Regeneration Community \& Culture | 141,112,912 | 116,553,486 | 18,210,567 | 6,348,859 | 24,559,426 | 8,285,208 | 20,630,095 | 2,744,251 | 2,823,670 | 0 | 1,638,590 |
| Member's Priorities | 2,905,231 | 1,391,711 | 1,386,025 | 127,495 | 1,513,520 | 120,182 | 1,502,559 | 2,000 | 0 | 0 | $(8,961)$ |
| Grand Total | 328,564,439 | 220,844,142 | 53,628,668 | 54,091,630 | 107,720,298 | 13,661,103 | 78,033,353 | 27,899,129 | 3,404,907 | 0 | 1,617,092 |


| Description Of Scheme | $\left\|\begin{array}{c} \text { Approved } \\ \text { Gross Cost } \\ \text { of Scheme } \end{array}\right\|$ | Total Expenditure from date of adoption to 31 March 2011 | Remaining Approval |  |  |  |  | Spend Forecast for Later Years |  |  | Total Project Variance | Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Rolled <br> Forward <br> from <br> Earlier <br> Years | $\begin{array}{\|c\|} \hline \text { New } \\ \text { Approvals } \end{array}$ | $\begin{aligned} & \text { Remaining } \\ & \text { Scheme } \\ & \text { Budget } \end{aligned}$ | Spend and Commitments | Forecast Outturn | 2012/2013 | 2013/2014 | $\left\lvert\, \begin{gathered} 2014 / 201 \\ 5 \text { and } \\ \text { future } \\ \text { years } \end{gathered}\right.$ |  |  |
| ICT Strategic Fund | 2,104,391 | 1,665,171 | 439,220 | 0 | 439,220 | 89,829 | 439,220 | 0 | 0 | 0 | 0 | () |
| Improving Information Management Grant | 529,038 | 455,403 | 73,635 | 0 | 73,635 | 1,566 | 73,635 | 0 | 0 | 0 |  | - |
| Integrated Children's Systems Grant | 228,186 | 201,744 | 26,442 | 0 | 26,442 | 0 | 26,442 | 0 | 0 | 0 | 0 | $\bigcirc$ |
| New Medway Council Website | 250,000 | 221,024 | 28,976 | 0 | 28,976 | 0 | 11,000 | 0 | 0 | 0 | $(17,976)$ | - |
| Mercury Abatement | 1,757,000 | 132,195 | 1,624,805 | 0 | 1,624,805 | 132,195 | 190,609 | 1,231,216 | 202,980 | 0 | 0 | - |
| Better for Less Customer Contact and Assessment | 2,400,000 | 0 | 0 | 2,400,000 | 2,400,000 | 0 | 1,457,668 | 721,557 | 220,775 | 0 |  | -) |
| Building Repair and Maintenance Fund | 4,389,500 | 1,448,775 | 1,940,725 | 1,000,000 | 2,940,725 | 6,401 | 600,000 | 2,340,725 | 0 | 0 | (0) | - |
| Demolition of Civic Centre | 550,000 | 465,047 | 84,953 | 0 | 84,953 | 0 | 84,953 | 0 | 0 | 0 |  | - |
| St Georges Centre Kitchen Extension | 330,000 | 329,588 | 412 | 0 | 412 | 1,297 | 5,850 | 0 | 0 | 0 | 5,438 | $\bigcirc$ |
| Gun Wharf Reception and Signage | 100,000 | 69,718 | 30,282 | 0 | 30,282 | 0 | 30,282 | 0 | 0 | 0 |  | - |
| Strood Riverside supporting work for CPO and land acquisition | 20,939,945 | 20,222,317 | 717,628 | 0 | 717,628 | 1,853 | 55,000 | 662,628 | 0 | 0 |  | -) |
| Total BSD Various Projects | 33,578,060 | 25,210,982 | 4,967,078 | 3,400,000 | 8,367,078 | 233,141 | 2,974,659 | 4,956,126 | 423,755 |  | $(12,538)$ |  |
| Housing Projects |  |  |  |  |  |  |  |  |  |  |  |  |
| Housing Renovation Loans | 1,795,716 | 1,341,693 | 154,023 | 300,000 | 454,023 | 86,618 | 454,023 | 0 | 0 | 0 |  | - |
| Energy Efficiency Top-Up Grants | 105,000 | 54,474 | 50,526 | 0 | 50,526 | 4,767 | 50,526 | 0 | 0 | 0 |  | -) |
| Crisis Grants | 290,000 | 198,502 | 1,498 | 90,000 | 91,498 | 0 | 91,498 | 0 | 0 | 0 |  | - |
| Empty Homes | 279,132 | 252,365 | 26,767 | 0 | 26,767 | 0 | 26,767 | 0 | 0 | 0 | 0 | - |
| Disabled Facilities Grants | 4,318,425 | 2,855,489 | 230,936 | 1,232,000 | 1,462,936 | 881,643 | 1,440,000 | 22,936 | 0 | 0 | 0 | - |
| 89 Beechings Way Flat conversion | 45,000 | 0 | 0 | 45,000 | 45,000 | 0 | 45,000 | 0 | 0 | 0 | 0 | -) |
| Planned Maintenance | 12,903,998 | 7,028,143 | 2,579,376 | 3,296,478 | 5,875,854 | 25,968 | 5,875,855 | 0 | 0 | 0 |  | - |
| Disabled Adaptations to Council Dwellings | 1,043,437 | 716,703 | 176,734 | 150,000 | 326,734 | 253,757 | 326,734 | 0 | 0 | 0 |  | -) |
| Total Housing Projects | 20,780,708 | 12,447,370 | 3,219,860 | 5,113,478 | 8,333,338 | 1,252,753 | 8,310,403 | 22,936 | 0 | 0 | 0 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Grand total | 54,358,768 | 37,658,352 | 8,186,939 | 8,513,478 | 16,700,417 | 1,485,894 | 11,285,062 | 4,979,062 | 423,755 | 0 | $(12,538)$ |  |

Children and Adults Capital Monitoring Programme 2011-12 Quarter 1
Appendix 3

Children and Adults Capital Monitoring Programme 2011-12 Quarter 1 Appendix

| Description Of Scheme | Total SchemeBudget | Total Expenditure from date of adoption to 31 March 2010 | Remaining Approval |  |  |  |  | Spend Forecast for Later Years |  |  | Total Project Variance | Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Rolled <br> Forward from <br> Earlier Years | $\begin{gathered} \text { New } \\ \text { Approvals } \end{gathered}$ | Remaining Scheme Budget | Spend and Commitments | Forecast Outturn | 2011/2012 | 2012/2013 | 2013/2014 and future years |  |  |
| Strood Academy - New Build | 25,855,124 | 1,183,120 | (1,183,120) | 25,855,124 | 24,672,004 | 1,407,470 | 17,567,168 | 7,084,861 | 19,975 | 0 | 0 | -) |
| Bishop of Rochester Academy - New Build | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Bishop of Rochester Academy Environmental Works | 452,623 | 452,623 | 0 | 0 | 0 | 400 | 0 | 0 | 0 | 0 | 0 | () |
| Academies Programme | 34,677,508 | 2,996,886 | 5,150,390 | 26,530,232 | 31,680,622 | 1,547,421 | 21,221,862 | 10,438,785 | 19,975 | 0 | 0 |  |
| Abbey Court Strood - Secondary Age Provision | 476,983 | 476,983 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | () |
| SEN Projects | 1,953,977 | 0 | 0 | 1,953,977 | 1,953,977 | 0 | 1,953,977 | 0 | 0 | 0 | 0 | (-) |
| Riverside Primary SEN Project | 279,017 | 209,885 | 69,132 | 0 | 69,132 | 0 | 69,132 | 0 | 0 | 0 | 0 | -) |
| Abbey Court Rainham - Masterplan | 150,000 | 12,375 | 137,625 | 0 | 137,625 | 9,606 | 137,625 | 0 | 0 | 0 | 0 | -) |
| SEN Masterplan | 35,000 | 7,892 | 27,108 | 0 | 27,108 | 0 | 27,108 | 0 | 0 | 0 | 0 | (-) |
| Relocate Bradfields Further Educ Unit | 21,892 | 21,892 | $(21,892)$ | 21,892 | 0 | $(3,575)$ | 0 | 0 | 0 | 0 | 0 | -) |
| Ridge Meadow Autism Unit | 1,500,000 | 0 | 0 | 1,500,000 | 1,500,000 | 0 | 600,000 | 900,000 | 0 | 0 | 0 | () |
| SEN - Programme Management | 65,000 | 0 | 0 | 65,000 | 65,000 | 65,000 | 65,000 | 0 | 0 | 0 | 0 | -) |
| SEN Strategy | 4,481,869 | 729,027 | 211,973 | 3,540,869 | 3,752,842 | 71,031 | 2,852,842 | 900,000 | 0 | 0 | 0 |  |
| Basic Needs Programme 2011/12 | 2,416,404 | 0 | 0 | 2,416,404 | 2,416,404 | 0 | 1,000,000 | 1,416,404 | 0 | 0 | 0 | -) |
| Wainscott Primary Expansion to 2FE | 50,000 | 12,400 | 37,600 | 0 | 37,600 | 0 | 37,599 | 1 | 0 | 0 | 0 | -) |
| Basic Needs - Programme Management | 90,000 | 0 | 0 | 90,000 | 90,000 | 90,000 | 90,000 | 0 | 0 | 0 | 0 | -) |
| Basic Needs Programme | 2,556,404 | 12,400 | 37,600 | 2,506,404 | 2,544,004 | 90,000 | 1,127,599 | 1,416,405 | 0 | 0 | 0 |  |
| Various Schools - Kitchen Renovation | 401,642 | 301,642 | $(1,167)$ | 101,167 | 100,000 | 100,000 | 100,000 | 0 | 0 | 0 | 0 | - |
| Various Schools - Seed Challenge Allocation | 621,904 | 621,904 | 16,219 | $(16,219)$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Various Schools - Commitments and Post Project Appraisals | 278,599 | 278,599 | $(3,342)$ | 3,342 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | () |
| Elaine Primary School - Full Service Extended School Community Hub | 2,863,674 | 2,863,674 | $(7,500)$ | 7,500 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | () |
| The Pilgrim CE Primary School | 3,197,501 | 3,197,501 | $(10,100)$ | 10,100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Burnt Oak Primary School | 4,465,137 | 4,465,137 | $(36,528)$ | 36,528 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Various Schools - Security Works | 366,487 | 347,768 | 18,719 | 0 | 18,719 | 374 | 18,719 | 0 | 0 | 0 | 0 | -) |
| Hilltop Primary School - Indoor Swimming Pool | 517,845 | 517,845 | 5,551 | $(5,551)$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | () |
| Robert Napier - Sixth Form Block | 2,320,434 | 2,320,434 | (434) | 434 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Practical Cooking Spaces | 1,200,000 | 989,861 | 210,139 | 0 | 210,139 | 29,380 | 210,139 | 0 | 0 | 0 | 0 | -) |
| Kitchen/Dining Match Funding | 537,608 | 333,337 | 204,271 | 0 | 204,271 | 0 | 204,271 | 0 | 0 | 0 | 0 | () |
| Sustainability Projects | 30,000 | 28,097 | 1,903 | 0 | 1,903 | 0 | 1,903 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2009/10 | 1,773,267 | 1,773,267 | $(22,631)$ | 22,631 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Disability Access | 15,308 | 6,793 | 93,207 | $(84,692)$ | 8,515 | 0 | 8,515 | 0 | 0 | 0 | 0 | -) |
| Woodlands Primary School - Extension to 2FE | 1,675,000 | 1,250,719 | 424,281 | 0 | 424,281 | 199,805 | 424,281 | 0 | 0 | 0 | 0 | () |
| Sir Joseph Williamsons DT Block to replace temporary acc | 3,249,393 | 373,000 | 2,876,393 | 0 | 2,876,393 | 63,293 | 2,676,393 | 200,000 | 0 | 0 | 0 | () |
| Condition Programme 2010/11 | 2,086,362 | 2,086,362 | $(586,361)$ | 586,361 | 0 | 7,774 | 0 | 0 | 0 | 0 | 0 | - |
| Wayfield Primary School Foundation Stage and Children's Centre | 9,447 | 9,447 | $(9,447)$ | 9,447 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| Wainscott Primary | 14,542 | 14,542 | $(14,542)$ | 14,542 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |

Children and Adults Capital Monitoring Programme 2011-12 Quarter 1

| Description Of Scheme | Total Scheme Budget | Total Expenditure from date of adoption to 31 March 2010 | Remaining Approval |  |  |  |  | Spend Forecast for Later Years |  |  | Total Project Variance | Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Rolled Forward from Earlier Years | New Approvals | $\begin{aligned} & \text { Remaining } \\ & \text { Scheme } \\ & \text { Budget } \\ & \hline \end{aligned}$ | Spend and Commitments | Forecast Outturn | 2011/2012 | 2012/2013 | 2013/2014 and future years |  |  |
| Condition Programme 2011/12-Roofing | 453,025 | 0 | 0 | 453,025 | 453,025 | 0 | 453,025 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Boilers | 876,660 | 0 | 0 | 876,660 | 876,660 | 0 | 876,660 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Asbestos Surveys | 150,000 | 0 | 0 | 150,000 | 150,000 | 111,015 | 150,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Asbestos Resultant Works | 150,000 | 0 | 0 | 150,000 | 150,000 | 0 | 150,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12 - Electrical Works | 150,000 | 0 | 0 | 150,000 | 150,000 | 2,512 | 150,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12 - Fire Risk Assessment | 150,000 | 0 | 0 | 150,000 | 150,000 | 7,982 | 150,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12 - Security | 50,000 | 0 | 0 | 50,000 | 50,000 | 0 | 50,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Water Treatment | 100,000 | 0 | 0 | 100,000 | 100,000 | 1,054 | 100,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Structural | 50,000 | 0 | 0 | 50,000 | 50,000 | 495 | 50,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12-Other | 2,054,614 | 0 | 0 | 2,054,614 | 2,054,614 | 17,702 | 208,000 | 1,846,614 | 0 | 0 | 0 | -) |
| Accessibility Schemes 2011/12 | 50,000 | 0 | 0 | 50,000 | 50,000 | 0 | 50,000 | 0 | 0 | 0 | 0 | -) |
| Condition Programme 2011/12 - Programme Management | 120,000 | 0 | 0 | 120,000 | 120,000 | 120,000 | 120,000 | 0 | 0 | 0 | 0 | -) |
| School Re-organisation Fund (capitalisation) | 55,844 | 55,844 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Abbey Court - Hydrotherapy Pool | 10,837 | 10,837 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Elaine Primary - Expansion Works | 0 | 0 | 0 | 0 | 0 | 13,871 | 0 | 0 | 0 | 0 | 0 | $\bigcirc$ |
| Other School Projects | 30,045,130 | 21,846,610 | 3,158,631 | 5,039,889 | 8,198,520 | 675,257 | 6,151,906 | 2,046,614 | 0 | 0 | 0 |  |
| Youth Service | 348,801 | 348,801 | (51) | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Youth Service | 348,801 | 348,801 | (51) | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Sub Total | 100,234,225 | 40,936,610 | 20,986,327 | 38,311,288 | 59,297,615 | 3,953,086 | 42,546,836 | 16,593,297 | 157,482 | 0 | 0 |  |
| Silverbank Park | 84,351 | 77,831 | 22 | 6,498 | 6,520 | 6,520 | 6,520 | 0 | 0 | 0 | 0 | -) |
| Will Adams Centre | 147,942 | 131,150 | 11,678 | 5,114 | 16,792 | 11,820 | 16,792 | 0 | 0 | 0 | 0 | -) |
| Specialist Schools | 650,000 | 650,000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Schools Devolved Formula Capital | 28,905,992 | 23,279,984 | 4,847,110 | 778,898 | 5,626,008 | $(201,607)$ | 2,045,489 | 3,580,519 | 0 | 0 | 0 | -) |
| Academies - Predecessor School Allocations | 165,018 | 165,018 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Total for Devolved Formula Capital | 29,953,303 | 24,303,983 | 4,858,810 | 790,510 | 5,649,320 | $(183,267)$ | 2,068,801 | 3,580,519 | 0 | 0 | 0 | -) |
| Grand total | 130,187,528 | 65,240,593 | 25,845,137 | 39,101,798 | 64,946,935 | 3,769,819 | 44,615,637 | 20,173,816 | 157,482 | 0 | 0 |  |


| RCC Capital Monitoring Programme 2011-2012 Quarter 1 |  |  |  |  |  |  |  |  |  |  |  | Appendix 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Remaining Approval 2011/2012 |  |  |  |  | Spend Forecast for Later Years |  |  |  |  |
| Description Of Scheme | $\begin{array}{\|c\|\|} \hline \text { Approved } \\ \text { Gross Cost of } \\ \text { Scheme } \end{array}$ | from date of adoption to 31 March 2011 | $\begin{array}{\|c} \text { Rolled } \\ \text { Forvard } \\ \text { from Earlier } \\ \text { Years } \end{array}$ | $\begin{gathered} \text { New } \\ \text { Approvals } \end{gathered}$ | Remaining Scheme Budget | Spend and Commitments | Forecast Outturn | 2012/2013 | 2013/2014 | 2014/2015 <br> and future years | $\begin{array}{\|c\|c\|} \hline \text { Total } \\ \text { Project } \\ \text { Variance } \end{array}$ | Status |
| Building Safer Communities | 187,534 | 159,864 | 27,670 | 0 | 27,670 | 0 | 27,670 | 0 | 0 | 0 | 0 | -) |
| Highways - Planned Works Fabric | 1,640,813 | 1,347,206 | 42,607 | 251,000 | 293,607 | 70,607 | 293,607 | 0 | 0 | 0 | 0 | $\bigcirc$ |
| Road Safety Grant | 165,390 | 152,386 | 13,004 | 0 | 13,004 | 12,984 | 13,004 | 0 | 0 | 0 | 0 | -) |
| Structural Maintenance on Roads\&Bridges | 6,089,039 | 5,994,085 | 94,954 | 0 | 94,954 | 94,954 | 94,954 | 0 | 0 | 0 | 0 | -) |
| Bridge Assess and Strengthening | 1,351,961 | 1,270,800 | 81,161 | 0 | 81,161 | 81,161 | 81,161 | 0 | 0 | 0 | 0 | -) |
| Medway Tunnel | 6,400,000 | 1,125,828 | 5,274,172 | 0 | 5,274,172 | 744,804 | 744,804 | 2,000,000 | 2,529,368 | 0 | 0 | -) |
| Maintenance of Traffic Signals | 382,000 | 232,25 | 149,745 | 0 | 149,745 | 149,745 | 149,745 | 0 | 0 | 0 | 0 | -) |
| Maintenance of Street Lighting | 337,000 | 285,847 | 51,153 | 0 | 51,153 | 51,153 | 51,153 | 0 | 0 | 0 | 0 | -) |
| Maintenance of Footway | 642,000 | 608,056 | 33,944 | 0 | 33,944 | 33,944 | 33,944 | 0 | 0 | 0 | 0 | -) |
| Maintenance of Highway Drainage Systems | 381,000 | 374,710 | 6,290 | 0 | 6,290 | 6,290 | 6,290 | 0 | 0 | 0 | 0 | -) |
| Maintenance of Off Carriageway Cycle tracks | 137,617 | 111,955 | 25,662 | 0 | 25,662 | 25,662 | 25,662 | 0 | 0 | 0 | 0 | -) |
| Highways Investment Programme | 4,000,000 | 3,503,837 | 496,163 | 0 | 496,163 | 496,163 | 496,163 | 0 | 0 | 0 | 0 | -) |
| Highways - Design and Resurfacing | 5,210,725 | 4,079,033 | 192,692 | 939,000 | 1,131,692 | 630,565 | 1,131,692 | 0 | 0 | 0 | 0 | -) |
| Highways - Structures and Tunnels | 1,628,462 | 1,054,982 | 263,480 | 310,000 | 573,480 | 67,875 | 573,480 | 0 | 0 | 0 | 0 | -) |
| Highways Responsive Large Patching | 250,000 | 0 | 0 | 250,000 | 250,000 | 0 | 250,000 | 0 | 0 | 0 | 0 | -) |
| Highways Responsive Resurfacing | 500,000 | 0 | 0 | 500,000 | 500,000 | 0 | 500,000 | 0 | 0 | 0 | 0 | -) |
| Highways Maintenance LTP3 | 2,353,000 | 0 | 0 | 2,353,000 | 2,353,000 | 50,000 | 2,353,000 | 0 | 0 | 0 | 0 | -) |
| Darnley Arches Subway | 566,789 | 134,120 | 432,669 | 0 | 432,669 | 1,000 | 50,000 | 180,000 | 202,669 | 0 | 0 | -) |
| Integrated Transport Measures 2010-11 | 4,625,542 | 4,297,992 | 327,550 | 0 | 327,550 | 200,000 | 327,550 | 0 | 0 | 0 | 0 | -) |
| Floodlighting | 27,000 | 22,946 | 4,054 | 0 | 4,054 | 0 | 2,000 | 2,054 | 0 | 0 | 0 | -) |
| A228 Outstanding Contractor Issues | 21,837,492 | 21,829,477 | 8,015 | 0 | 8,015 | 0 | 8,015 | 0 | 0 | 0 | 0 | -) |
| Sir Evelyn Road | 860,000 | 860,000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -) |
| Stoke Crossing | 13,912,006 | 11,812,602 | 2,099,404 | 0 | 2,099,404 | 450,000 | 1,880,000 | 200,000 | 19,404 | 0 | 0 | - |
| Integrated Transport LTP3 | 1,477,000 | 0 | 0 | 1,477,000 | 1,477,000 | 50,000 | 1,440,000 | 37,000 | 0 | 0 | 0 | -) |
| Asset Management | 257,200 | 241,137 | 16,063 | 0 | 16,063 | 13,963 | 16,063 | 0 | 0 | 0 | 0 | -) |
| Sir John Hawkins Car Park | 230,000 | 164,451 | 65,549 | 0 | 65,549 | 86 | 86 | 0 | 0 | 0 | (65,463) | -) |
| Civic Centre Car Park | 300,000 | 51,126 | 248,874 | 0 | 248,874 | 128,180 | 248,874 | 0 | 0 | 0 | 0 | - |
| Railway Street Car Park | 170,001 | 6,406 | 163,595 | 0 | 163,595 | 6,488 | 250,000 | 0 | 0 | 0 | 86,405 | () |
| Waste Performance Grant | 1,668,785 | 1,633,572 | 35,213 | 0 | 35,213 | 29,657 | 35,213 | 0 | 0 | 0 | 0 | -) |
| Total for Front Line Services | 77,588,358 | 61,354,675 | 10,153,683 | 6,080,000 | 16,233,683 | 3,395,281 | 11,084,130 | 2,419,054 | 2,751,441 | 0 | 20,942 |  |


| RCC Capital Monitoring Programme 2011-2012 Quarter 1 |  |  | Remaining Approval 2011/2012 |  |  |  |  | Spend Forecast for Later Years |  |  | Total Project Variance | Appendix 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |
| Description Of Scheme | Approved Gross Cost of Scheme | $\text { \|\| Total Expenditure } \begin{gathered} \text { from date of } \\ \text { adoption to } 31 \\ \text { March } 2011 \end{gathered}$ | Rolled Forward from Earlier Years | New Approvals | Remaining Scheme Budget | Spend and Commitments | Forecast Outturn |  |  |  | 2012/2013 | 2013/2014 | 2014/2015 <br> and future years | Status |
| World Heritage Site \& Great Lines Heritage Park | 373,815 | 280,021 | 93,794 | 0 | 93,794 | 22,947 | 79,284 | 14,510 | 0 | 0 |  | 0 | (-) |
| Artlands North Kent | 122,000 | 51,852 | 70,148 | 0 | 70,148 | 12,505 | 70,148 | 0 | 0 | 0 | 0 | -) |
| Townscape Heritage Initiatives | 1,600,001 | 1,434,979 | 165,022 | 0 | 165,022 | 76,437 | 165,022 | 0 | 0 | 0 | 0 | (-) |
| Innovation Centre Medway Phase 2 | 8,890,000 | 8,825,283 | 64,717 | 0 | 64,717 | 30,048 | 64,717 | 0 | 0 | 0 | 0 | (-) |
| Watermill Wharf Strood | 434,501 | 431,501 | 3,000 | 0 | 3,000 | 0 | 3,000 | 0 | 0 | 0 | 0 | $\because$ |
| CIF UTMC/Quality Bus Corridor | 12,645,700 | 12,078,273 | 567,427 | 0 | 567,427 | 810,945 | 983,532 | 5,000 | 0 | 0 | 421,105 | (-) |
| Gillingham Gateway | 321,128 | 10,289 | 310,839 | 0 | 310,839 | 10,289 | 279,755 | 31,084 | 0 | 0 | 0 | (-) |
| Gillingham Train Station Improvements | 1,450,000 | 1,465,905 | $(15,905)$ | 0 | $(15,905)$ | 0 | 0 | 0 | 0 | 0 | 15,905 | $\because$ |
| Walls \& Gardens | 230,985 | 0 | 0 | 230,985 | 230,985 | 0 | 66,272 | 164,713 | 0 | 0 | 0 | $\because$ |
| Total for Development, Economy \& Transport | 26,068,130 | 24,578,103 | 1,259,042 | 230,985 | 1,490,027 | 963,171 | 1,711,730 | 215,307 | 0 | 0 | 437,010 |  |
| Compass Close Amenity Works | 257,597 | 253,803 | 3,795 | 0 | 3,795 | 0 | 3,795 | 0 | 0 | 0 | 1 | (-) |
| Gillingham Park | 553,858 | 458,805 | 95,053 | 0 | 95,053 | 57,047 | 95,053 | 0 | 0 | 0 | 0 | (-) |
| Ranscombe Country Park | 232,340 | 137,846 | 94,494 | 0 | 94,494 | 0 | 94,494 | 0 | 0 | 0 | 0 | $\because$ |
| Wildlife Habitat at Motney Fields | 70,000 | 57,617 | 12,383 | 0 | 12,383 | 9,650 | 12,383 | 0 | 0 | 0 | 0 | (-) |
| Play Area Initiatives | 666,470 | 660,122 | 6,348 | 0 | 6,348 | 2,586 | 6,348 | 0 | 0 | 0 | (0) | () |
| Hard Landscaping within Grounds Maintenance Contract | 140,000 | 138,117 | 1,883 | 0 | 1,883 | 0 | 1,883 | 0 | 0 | 0 | (0) | (-) |
| Greenspace Initiatives | 405,200 | 262,221 | 117,649 | 25,330 | 142,979 | 3,868 | 142,979 | 0 | 0 | 0 | (0) | ()) |
| Inspirer Play For All | 66,000 | 2,932 | 63,068 | 0 | 63,068 | 42,216 | 63,068 | 0 | 0 | 0 | (0) | () |
| Broomhill Community Spaces | 49,999 | 35,075 | 14,924 | 0 | 14,924 | 8,695 | 14,924 | 0 | 0 | 0 | 0 | (-) |
| Play Builder Year 2 | 368,727 | 60 | 340,612 | 28,055 | 368,667 | 330,283 | 368,667 | 0 | 0 | 0 | 0 | -) |
| Brook Pumping Station Subsidence | 208,000 | 197,001 | $(32,001)$ | 43,000 | 10,999 | 2,501 | 10,999 | 0 | 0 | 0 | (0) | (-) |
| Opening the Doors - Guildhall Museum | 180,000 | 114,995 | 115,005 | $(50,000)$ | 65,005 | 3,115 | 55,005 | 10,000 | 0 | 0 | (0) | () |
| Medway Park Development at Black Lion | 11,100,000 | 10,926,266 | 173,734 | 0 | 173,734 | 57,918 | 173,734 | 0 | 0 | 0 | 0 | -) |
| Eastgate House Improvements | 156,183 | 89,054 | 67,129 | 0 | 67,129 | 0 | 20,000 | 25,000 | 22,129 | 0 | 0 | (-) |
| English Heritage - Local Management Arrangement | 710,000 | 579,900 | 130,100 | 0 | 130,100 | 9,000 | 30,000 | 50,000 | 50,100 | 0 | (0) | (-) |
| Upnor Castle Visitor Interpretation | 91,489 | 11,489 | 88,511 | $(8,511)$ | 80,000 | 10,390 | 80,000 | 0 | 0 | 0 | (0) | () |
| Rochester Castle Retaining Wall Repairs | 150,000 | 102,260 | 47,740 | 0 | 47,740 | 0 | 15,000 | 0 | 0 | 0 | $(32,740)$ | (-) |
| Rochester Castle Keep Floodlighting | 90,000 | 0 | 90,000 | 0 | 90,000 | 6,000 | 90,000 | 0 | 0 | 0 | 0 | -) |
| Eastgate House HLF Bid - Round 2 | 105,000 | 110 | 104,890 | 0 | 104,890 | 110 | 80,000 | 24,890 | 0 | 0 | 0 | (-) |
| Total for Leisure and Culture | 15,600,863 | 14,027,671 | 1,535,318 | 37,874 | 1,573,192 | 543,379 | 1,358,332 | 109,890 | 72,229 | 0 | $(32,741)$ |  |
| Grand Total | 119,257,351 | 99,960,449 | 12,948,043 | 6,348,859 | 19,296,902 | 4,901,831 | 14,154,192 | 2,744,251 | 2,823,670 | 0 | 425,211 |  |

HCA Capital Monitoring Programme 2011-2012 Quarter 1

Member Priorities Capital Monitoring Programme 2011-2012 Quarter 1

| Description Of Scheme | Approved Gross Cost of Scheme | Total Expenditure from date of adoption to 31 March 2011 | Remaining Approval |  |  |  |  | Spend Forecast for Later Years |  |  | Total Project Variance | Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Rolled Forward from Earlier Years | New Approvals | $\begin{gathered} \text { Remaining } \\ \text { Scheme Budget } \end{gathered}$ | Spend and Commitments | Forecast Outturn | 2012/2013 | 2013/2014 | 2014/2015 and future years |  |  |
| Unallocated Member Priorities | 799,320 | 0 | 854,870 | $(55,550)$ | 799,320 | 0 | 799,320 | 0 | 0 | 0 | 0 | -) |
| Total for Member Priorities - Business Support | 799,320 | 0 | 854,870 | $(55,550)$ | 799,320 | 0 | 799,320 | 0 | 0 | 0 | 0 |  |
| Allotments Imps - Phase 567 | 225,000 | 74,860 | 150,140 | 0 | 150,140 | 50,028 | 150,140 | 0 | 0 | 0 | 0 | -) |
| Allotments Imps - Phase 8 | 50,000 | 0 | 0 | 50,000 | 50,000 | 0 | 50,000 | 0 | 0 | 0 | 0 | (-) |
| Bloors Lane Allotment Solar Panels | 10,000 | 9,665 | 335 | 0 | 335 | 0 | 335 | 0 | 0 | 0 | 0 | (-) |
| Luton Rec Car Park | 131,000 | 130,643 | 357 | 0 | 357 | 50 | 50 | 0 | 0 | 0 | (307) | -) |
| Pavement \& Road Repairs Lower Rainham Rd Station Rd | 202,495 | 154,104 | 45,896 | 2,495 | 48,391 | 43,613 | 48,391 | 0 | 0 | 0 | 0 | $\because$ |
| Medway Tunnel - Dot Matrix Signs | 120,000 | 0 | 120,000 | 0 | 120,000 | 0 | 120,000 | 0 | 0 | 0 | 0 | () |
| Traffic calming scheme - Meresborough Road | 80,000 | 57,212 | 22,788 | 0 | 22,788 | 0 | 15,000 | 0 | 0 | 0 | $(7,788)$ | -) |
| Road Speed Warning Signs | 471,000 | 451,980 | 19,020 | 0 | 19,020 | 4,759 | 19,020 | 0 | 0 | 0 | 0 | -) |
| Roundabout \& Road Improvements | 150,000 | 148,269 | 1,731 | 0 | 1,731 | 0 | 865 | 0 | 0 | 0 | (866) | (-) |
| Princes Park Ball Court | 160,000 | 146,756 | 13,244 | 0 | 13,244 | 0 | 13,244 | 0 | 0 | 0 | 0 | -) |
| Improvements to Gillingham High Street | 50,000 | 39,476 | 10,524 | 0 | 10,524 | 318 | 10,524 | 0 | 0 | 0 | 0 | $\because$ |
| Henley Close Play Area | 34,067 | 32,340 | 1,727 | 0 | 1,727 | 0 | 1,727 | 0 | 0 | 0 | 0 | -) |
| Play Area Improvements | 22,949 | 15,880 | 7,069 | 0 | 7,069 | 0 | 7,069 | 0 | 0 | 0 | 0 | $\bigcirc$ |
| Vale Drive Play Area Improvements | 46,746 | 44,380 | 2,366 | 0 | 2,366 | 0 | 2,366 | 0 | 0 | 0 | 0 | -) |
| Teynham Green Improvements | 8,450 | 0 | 8,450 | 0 | 8,450 | 7,568 | 8,450 | 0 | 0 | 0 | 0 | (-) |
| Lyall Way Playspace Scheme | 13,654 | 0 | 13,654 | 0 | 13,654 | 13,846 | 13,654 | 0 | 0 | 0 | 0 | (-) |
| Adult Play Fitness For All | 75,000 | 0 | 0 | 75,000 | 75,000 | 0 | 75,000 | 0 | 0 | 0 | 0 | -) |
| Magpie Hall Road sewer connection | 12,150 | 0 | 0 | 12,150 | 12,150 | 0 | 12,150 | 0 | 0 | 0 | 0 |  |
| Theodore Place Road Improvements | 28,000 | 0 | 0 | 28,000 | 28,000 | 0 | 26,000 | 2,000 | 0 | 0 | 0 |  |
| The Close new street lighting | 15,400 | 0 | 0 | 15,400 | 15,400 | 0 | 15,400 | 0 | 0 | 0 | 0 |  |
|  <br> Culture | 1,905,911 | 1,305,565 | 417,301 | 183,045 | 600,346 | 120,182 | 589,385 | 2,000 | 0 | 0 | $(8,961)$ |  |
| Rainham Youth Community Centre | 100,000 | 1,867 | 98,133 | 0 | 98,133 | 0 | 98,133 | 0 | 0 | 0 | 0 | -) |
| Integrated Youth Support Capital Fund | 100,000 | 84,279 | 15,721 | 0 | 15,721 | 0 | 15,721 | 0 | 0 | 0 | 0 | -) |
| Total for Member Priorities - Children and Adults | 200,000 | 86,146 | 113,854 | 0 | 113,854 | 0 | 113,854 | 0 | 0 | 0 | 0 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Grand Total | 2,905,231 | 1,391,711 | 1,386,025 | 127,495 | 1,513,520 | 120,182 | 1,502,559 | 2,000 | 0 | 0 | $(8,961)$ |  |

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Serving You

## CABINET

## 2 AUGUST 2011

## QUARTER 1 COUNCIL PLAN MONITORING 2011/12

Portfolio Holder: Councillor Alan Jarrett, Deputy Leader and Finance

Report from: Stephanie Goad, Assistant Director, Communications, Performance and Partnerships

Author:
Research \& Review Team, Communications, Performance and Partnerships Division

## Summary

This report sets out quarter 1 performance against the Council Plan objectives for 2011/12 for Cabinet's consideration.

## 1. Budget and Policy Framework

1.1 This document is a report outlining quarter 1 performance against the Council Plan 2011-12, which is a key part of the budget and policy framework.
1.2 This report will also be submitted to Business Support Overview and Scrutiny Committee on 4 August, Regeneration, Community and Culture Overview and Scrutiny Committee on 10 August, Health and Adult Social Care Overview and Scrutiny Committee on 18 August and Children and Young People Overview and Scrutiny Committee on 27 September.
1.3 The Cabinet is asked to accept this report as urgent to enable Cabinet to receive and consider the latest performance monitoring information at the earliest opportunity.
2. Background
2.1 The Council Plan is refreshed annually and following changes to the national policy framework and self-regulation agenda the authority has implemented a much streamlined Council Plan for 2011/12 onwards.
2.2 The changes to this year's plan reflect the abolition of the national indicator set. Due to the significant changes being proposed to national child protection work it has been agreed to continue to monitor a small number of key children's social care performance indicators at Council Plan level during quarter 1, until more refined measures which respond to the Munro Report, are agreed for reporting at
the end of quarter 2. More detailed analysis of performance is being considered at Directorate Management team meetings and will be escalated for inclusion in the quarterly reporting cycle should that be necessary. The quarterly reports also address any issues that arise from the areas for future focus very recently identified during Cabinet's review of previous performance against last years plan. These are:

- strengthening school leadership - information is given in Appendix 1 under the outcome 'We will champion high standards in schools so that all children can achieve their potential, and the gaps between the least advantaged and their peers are narrowed'
- reducing reliance on bed and breakfast - Young People under 25 are placed in B\&B accommodation where housing has a duty to provide interim accommodation, the overall number of households places has been reducing, in common with overall temporary accommodation use, over the last 2 years. Working with housing providers continues to increase the supply of alternative accommodation, including improved access to hostels and short term flats. Further information will be given next quarter.
- continuing to drive down SEN out of area placements - Most pupils who are in transitions from early years to school or Years 6 to 7 have been placed in locally maintained provision. Gaps in local provision for pupils with Autistic Spectrum Disorder, Behaviour, Emotional and Social Difficulties and Speech, Language and Communication Needs will however mean some 'non-maintained' placements will continue to be necessary whilst alternatives are considered.
- continuing to push the personalisation agenda to exceed the $30 \%$ target information is given in Appendix 1 under the outcome 'We will work in partnership to ensure personalised services meet older and disabled adults needs'
- improving mental health services - see information in Appendix 1 under the outcome 'We will ensure older people and disabled adults are safe and well supported'
- driving down energy use via property rationalisation and other measures - see information in Appendix 1 under the outcome 'We will reduce our own Carbon Footprint'.
2.3 This report sets out the quarter 1 achievement against the key outcomes, it allows Cabinet to review progress in achieving outcomes, in order to identify any ongoing performance issues and take stock of the authority's position. The performance of each measure of success is rated green, amber or red to highlight whether performance levels meet the expected standard. Along with the summary of performance below, Appendix 1 provides a narrative on performance, briefly reporting the positive difference made in specific area and highlights issues which have impacted on performance to date or issues that may impact on future performance. Appendix 2 is a report on the measures of success and Council Plan project updates.


## 3 Summary of 2011/12 quarter 1 performance

3.1 Performance on 47 key performance indicators measures of success can be rated this quarter. Performance is as follows:

- Green - 32 measures have achieved or outperformed the target (68\%)
- Amber - 4 measures are below target but within acceptable variance limits (9\%)
- Red - 11 measures are outside acceptable variance limits (23\%)
3.2 There are also 7 performance measures which are not rated as they are 'data only' and 10 that could not be reported this quarter but have been included for Cabinet information.
3.3 The breakdown across priority areas is illustrated below, showing the rating for each Council Plan Priority, Commitment and Measure of Success.


| Priority: Adults maintain their independence and live healthy lives | Priority: Everybody travelling easily around Medway |
| :---: | :---: |
| Council Plan Commitments | Council Plan Commitments |
|  | 各 $00 \triangle 1 \bigcirc 00$ |
| Council Plan Measures of Success <br> $\therefore \int_{3} \square^{3}$ | Council Plan Measures of Success $\propto 1 \Delta 0 \bigcirc 0 ? 3$ |
| ? - the unknown PIs include 1 'data only' PI (N1 123) | ?- the unknown Pls include 2 'data only' Pls (IT1 and IT2) |


| Priority: Everyone benefitting from the area's |
| :--- |
| regeneration |
| Council Plan Commitments |
| Council Plan Measures of Success <br> ? ? - the unknown PIs include 1 'data only PI |
| (LRCC4) |

## 4 Risk Management

4.1 The purpose of the Council Plan performance monitoring reports is to enable members to manage the key risks identified in delivering the priorities. This report sets out the quarter 1 position for 2011/12.

## 5 Financial and Legal Implications

5.1 The report and its attached appendices summarises performance for the first quarter 2011/12 financial year. There are no new financial or legal implications arising from this report.

## 6 Recommendation

6.1 That Cabinet considers performance for Quarter 1 2011/2012 reviewing outcomes achieved against priorities and identify any areas for remedial action.

## 7. Suggested Reasons for Decision

7.1 Full and accurate performance reporting to elected members is consistent with best practice, and allows them to review the Council's performance.

## Lead officer contact

Abi Cooper, Research and Review Manager, ext. 2256.
Kate Mummery, Senior Research and Review Officer, ext. 2472

## Background papers

Council Plan 2011/2012

## Priority 1: A safe, clean and green Medway

## How well are we doing?

Outlined below is performance against the six commitments set out in the council plan under the 'safe, clean and green Medway' priority. We have rated our achievement of commitments this quarter as 'green'. Performance on 18 key performance indicator measures of success can be reported this quarter, an additional 2 measures will begin reporting next quarter. Of the 17 indicators that can be RAG rated this quarter, 14 ( $82 \%$ ) have achieved or performed above target and are rated green, 2 (12\%) are below target but within acceptable variance limits (rated amber), and $1(6 \%)$ has performed below the target and is rated red.

## Commitment: We will improve public confidence and feelings of safety

The Community Safety Plan has been refreshed and seven priorities have been identified. These are: Tackling substance and alcohol abuse; Improving the local street scene; Reducing youth offending; Reducing night time economy related crime and disorder; Working with vulnerable victims to reduce harm and repeat victimisation; Reduce theft and shoplifting; Reducing the number of people killed or seriously injured in road traffic collisions. The plan will be monitored by the Community Safety Partnership.

Satisfaction with the Safer Communities Teams (SF10) was measured this quarter from Wave 5 of the Tracker, $65 \%$ of respondents were satisfied against a target of $70 \%$. Improving perceptions and feelings of safety is challenging and the Council continues to promote work being done in this area. During the last quarter the Safer Communities Teams have been restructured. Six assistant community officers are being recruited and once in post a new shift pattern will be introduced. The assistant community officers will cover the early shift opening parks and removing litter such as needles, releasing community officers to undertake other duties, such as basic compliance audits of commercial premises. In one year this new shift pattern will save the equivalent of almost 4 person years of work hours.

As part of a summer drink drive campaign, Medway Safer Journeys Team visited Mid Kent College to speak to students and give them the chance to take a free, voluntary (non-enforced) breath test, and reinforced that a 'zero tolerance' approach to alcohol when driving is the safest option. The campaign was also supported by Kent Police and Kent Probation Services.

The Seatbelt Sled initiative has been taken to 10 primary schools. Over 800 pupils aged between 9-11 years experienced the impact of a low speed collision between 56 mph .

Commitment: We will increase recycling and reduce waste going to landfill sites This quarter 2,716 organic waste wheeled bins have been rolled out to new housing developments and properties not previously included in this scheme. Separate containers for recycling cardboard have been introduced at the Household Waste Recycling Centres and these appear to be running well. The possibility of recycling carpets and mattresses and having re-usable furniture taken to these sites is being
explored. By September 2011 the Household Waste Recycling Centre have a 50\% recycling rate target, figures at the end of May show $55 \%$.

Commitment: We will work with the community to keep Medway's streets clean The Council continues to focus on environmental crimes and issues that often give areas a feeling of being unsafe. Performance for satisfaction with street cleaning (W8) is 74\% (against a 75\% target), this still a good result for the first quarter. During the last quarter waste services have carried out 541 street cleansing inspections which demonstrated that a good standard of cleansing had been achieved. Working with the community team to improve the local environment, 21 community clean ups were undertaken.

This quarter 275 notifications were received from residents relating to untidy land, 89 of these were inspected in the quarter and not substantiated, 61 were visited and those responsible complied with the request and 1 notice was served and then complied with.

The Love Medway mobile phone application was launched and since its inception 2,380 reports have been received, 94 of these have come from residents. The three most common issues being reported are flytipping, graffiti and flyposting.

## Commitment: We will reduce our own carbon footprint

Medway Council, in response to the Carbon Reduction Commitment Energy Efficiency Scheme (CRCEES), is delivering a programme of 'invest to save' projects geared towards reducing the Council's carbon emissions from its buildings.

With an annual energy bill in excess of $£ 6$ million and in an environment where gas and electricity prices are projected to rise by $15 \%-20 \%$ it is increasingly necessary to review how the estate can be transformed to become more energy efficient. As part of this, Medway Council has to date reduced its carbon emissions by 188 tonnes from 34,225 to 34,037 tonnes. This would equate to a saving of $£ 2,256$ in Carbon Tax, due to be introduced from July 2012 when the CRCEES scheme starts. From that date the Council must pay $£ 12$ per tonne of CO 2 emitted from its corporate estate.

In addition, the Council has made a $10 \%$ saving on its approximate $£ 300,000$ Gun Wharf energy costs (saving $£ 29,000$ ) through energy efficiency initiatives. These include the installation of a voltage optimizer device (which reduces the amount of energy entering the building to the level required without performance suffering), PIR controlled lighting in the Archive room and the replacement of 350 fluorescent tubes with energy efficient LED tubes in the IT server room. The procurement and installation of these energy initiatives have been undertaken through the use of SALIX invest to save funding.

Explorative feasibility studies are looking at how the River Medway and wind turbines might be utilised to deliver green energy and the potential installation of solar panels on the Gun Wharf building in order to allow the Council to generate its own electricity. Any such future initiatives however, will be subject to funding, robust financial and business case appraisal.

Commitment: We will work with local people to maintain parks and open spaces that are enjoyed by all
The application for funds from the European Union as part of the "Walls and Gardens" project was approved in May. The awarding of $€ 288,731$ will allow continuation of the Great Lines Heritage Park project officer until March 2014, and will fund the material costs of the Bicentenary Bridge, connecting Fort Amherst to the Inner Lines, and celebrating the 200th anniversary of the establishment of the Royal Engineers in Brompton. The formal opening of the new pedestrian footbridge at Fort Amherst coincided with the Fort's 21 Gun Salute for the Royal Wedding in April. Prince William's Bridge was awarded the Institution of Civil Engineers' Structures Award for Engineering Excellence at a presentation in June.

Five green flag award site assessments were undertaken during May and June for: The Vines, Riverside Country Park, Capstone Country Park, Hillyfields and Broomhill. The results are expected to be announced in July and if all are successful the target of five green flags will be achieved for this year.

Playbuilder Year 2 playground refurbishments were completed to plan and within budget at Allhallows, Barnfield, Bayswater Drive, Borstal Recreation Ground, Broomhill Park, Cuxton, Gillingham Park, Luton Recreation Group and Cliffe Road. These playgrounds will be formally opened next quarter but are already being enjoyed by local children and families. Results from the recent Tracker survey shows satisfaction with play areas (G7) is high, $87 \%$ against the target of $65 \%$.

Other improvement work successfully delivered this quarter has included the Teynham Green site, the conversion of a closed play area into an amenity green at Lyall Way and Bloors Lane allotments. The allotments site improvements were completed with additional Member Priority Funding to improve site security following recent anti-social behaviour issues and arson on the site.

Commitment: We will support the building of strong communities where people feel they belong
The English for Speakers of Other Languages (ESOL) training programme was completed in May. Fifty-five people are now able to communicate in basic English, of whom 31 successfully gained entry level qualifications. The Bishop of Rochester Academy (BoRA) was accredited as an ESOL centre and is now able to deliver ESOL exams for students and adults. Medway participated in a study, commissioned by the Slovakian Government, of best practice regarding the integration of Roma children in the mainstream curriculum in UK. Feedback and results will be received later this financial year.

In June, a basic ICT course commenced in All Saints for a mix of host and East European communities - a joint activity to help improve integration, while providing people with basic employability skills.

Community development and capacity building training sessions were delivered this quarter. So far, 43 people from local community organisations and residents groups, representing geographic neighbourhood interests and ethnic minority communities, have benefited from this joint programme with Medway Voice.

## Priority 2: Children and young people in Medway have the best start in life

## How well are we doing?

Outlined below is performance against the three commitments set out in the council plan under the 'children and young people in Medway have the best start in life' priority. The rating for our achievement of commitments this quarter is 'amber'. Performance on 17 key performance indicator measures of success can be reported this quarter. Of the 15 indicators that can be RAG rated this quarter, 10 (67\%) have achieved or performed above target and are rated green, 2 (13\%) are below target but within acceptable variance limits (rated amber), and 3 (20\%) have performed below the target and are rated red.

Commitment: Working with partners to ensure the most vulnerable children and young people are safe
Protecting children continues to be a priority both locally and nationally. Eileen Munro published her final report, A Child Centred System in her review of Child Protection in May 2011. The government has agreed that the 15 recommendations need to be considered together in order to achieve a holistic reform of the child protection system. The Government has agreed that :

- There needs to be a radical reduction in regulation and is to revise the statutory framework
- Statutory guidance re timescales for completion eg of assessments will be published in December 2011-07-2
- That the work of the Social Work Reform Board will be supported to develop the knowledge and skills of the social work profession within a capability framework. In addition the standards for employers will be made explicit
- There will be a new inspection framework
- Ensure that local arrangements are based on coordinated arrangements to intervene early and prevent need escalating
- The creation of a Chief Social worker to advise Government
- A work programme to ensure continued improvement in safeguarding arrangements during the reform of health services
- That there will be a new system to replace the existing Serious Case Review process.

The quarter was very busy for the teams and they undertook a high numbers of initial assessments, $19 \%$ more in the quarter than over the last year. During quarter 1 the percentage of initial assessments for children's social care carried out within 10 working days of referral was 73.4\%; (this is below the 78\% target and lower than the same period last year) and core assessments carried out within 35 working days was $64 \%$ in the quarter (below the $72 \%$ target).

There are currently 355 children subject to a child protection plan, an increase of $52 \%$ on the same period last year. $97.8 \%$ of reviews were held on time -3 reviews were delayed, affecting 5 children.

Processes and training have been put in place to help teams remain focused on undertaking timely and also providing high quality assessment. These processes support staff in being clear about requirements and the robust standards of practice
expected. Requirements are outlined in 'The Medway Model of Practice'. The model promotes best practice to ensure that practitioners undertake good quality assessments that support evidence based decision making, which in turn supports effective care planning. The model promotes the importance of social work practice being child centred and grounded in knowledge, research findings and sound critical analysis of individual cases. In order to ensure best practice, supervision and file audits are used regularly to quality assure current social work practice. The Model is being disseminated to staff through a series of development days through July and in early August.

The numbers of children entering the care system continues to rise. At the end of June there were 443 Looked After Children (LAC) in Medway. This compares with 367 at then end of 2010/11. The Council is undertaking an 'end to end' review of looked after children's services children's care services to look at:

1. How best to provide effective services that achieve good outcomes for children and young people and constitute good value for money.
2. What preventative services may address need escalating and avoid the necessity of accommodation. The council has successfully bid for money to provide intensive intervention with children on the edge of going into care. This preventative work could have a significant impact on the numbers of children becoming 'looked after' and support a focus on prevention.

The planned 'end to end' review is important because the increase in numbers of children requiring support, and the complexity of cases, impacts on the assessment timescales being achieved, $89.2 \%$ of reviews of cases for looked after children were held on time in quarter 1. Capacity challenges in all parts of the system led to the delay.

Commitment: We will champion high standards in schools so that all children can achieve their potential, and the gaps between the least advantaged and their peers are narrowed
Sure Start Centre show a month on month increase in attendance with high levels of attendance from the most disadvantaged households with the youngest children.

During this academic year Ofsted inspections are focusing upon satisfactory schools and monitoring visits to schools judged as satisfactory since the introduction of the current framework in September 2009. Two satisfactory schools had monitoring visits this quarter. One school had made satisfactory progress in making improvements since their inspection and has good capacity to continue to improve. In the second school both progress since inspection and capacity to improve were deemed inadequate. The school is a school causing concern to the local authority, and action had already taken place to address key issues, the support of the local authority was acknowledged during the visit. Schools which were judged as good, under the previous framework, are given an interim evaluation by Ofsted, and may receive a letter confirming an extended period to next inspection due to their maintaining standards. Eight Medway schools had these letters published during quarter 1.

There were 7 full Ofsted inspections between April and June, 1 school was removed from special measures, 1 school was removed from notice to improve, 4 were judged
as good (one improving from a previous satisfactory judgement) and 1 was judged as satisfactory overall. This quarter, two Ofsted category schools were monitored and both schools had made satisfactory progress. The impact of local authority support was acknowledged in both visits.

A new team has been established to offer ongoing professional development for schools to continue to raise the quality of teaching and learning. Currently all schools causing concern and those close to floor thresholds have a named school challenge and improvement lead, who works with the school to implement improvement plans. Support for these schools includes partnership working between schools and other stakeholders, and sector led improvement is developing with schools beginning to strengthen their collaborative working. Ten Medway headteachers have completed their induction as local leaders of education and are actively working with other schools to raise standards. The further implementation of a sector led development policy will be a key focus in the next academic year.

Local authority duties for the assessment of key stages 1,2 and 3 have been delivered. Analysis of the results across Medway and for individual schools will be undertaken in quarter2 to evaluate work during the 2010/11 academic year and to prioritise schools requiring support during the next academic year.

Commitment: We will promote and encourage healthy lifestyles for children and young people, and reduce health inequalities
Considerable work continues to support the improvement in the overall health of children. For example, this quarter has seen 19 young people awarded sports leadership awards and officers have undertaken training and become licensed to deliver Emotional First Aid 'train the trainer' courses which will start from September. Also 1250 children and 122 adults have been trained in e-safety.

Since 1 April 20118 pregnant women have quit smoking and a further 9 have set quit dates. Smoking cessation is also recorded in the community, for example by pharmacists and the data for quarter 1 will be fully collated in September. Numbers so far suggest that the target of 15 pregnant women quitting smoking will be achieved this quarter.

22 children were taking part in the MEND 7-13 year old programmes this quarter. The programme runs over a 12 week period and the number of children successfully completing the whole programme will be known next quarter. Additional MEND programmes for 2-4 year olds and 5-7 year olds are currently being developed and will be phased in during September, alongside additional programmes for 7-13 year olds.

Walk to School Week, 13-20 May saw the piloting of four new walking buses, Medway now has 45 Walking Bus routes in place, with 900 children participating. 20 schools took part in this year's Walk 2 Count Challenge where pupils and staff work together to tally the highest percentage of walks on the school journey. Sherwin Knight Junior School, Bligh Infant School and a family from St Mary's Catholic Primary School were all winners this year.

# Priority 3: Adults maintain their independence and live healthy lives 

## How well are we doing?

Outlined below is performance against the four commitments set out in the council plan under the 'adults maintain their independence and live healthy lives' priority. The rating for our achievement of commitments this quarter is 'amber'. Performance on 7 key performance indicator measures of success can be reported this quarter. Of the 6 indicators that can be RAG rated this quarter, 3 (50\%) have achieved or performed above target and are rated green, and 3 (50\%) have performed below the target and are rated red.

Commitment: We will ensure older people and disabled adults are safe and well supported
Performance regarding hospital delayed discharges has continued to be very good.
There were no delayed discharges at Medway Maritime Hospital attributable to Adult Social care in quarter 1. This excellent performance is due to the focused and effective care management of the Hospital Social Work Team. In Medway overall there have been 113 delays in quarter 1. This is a significant decrease in delayed discharges for Medway as a whole. In 2010/11 the average delay each quarter was just over 200 delays. All partners work very closely through the Delivering Health Together in Medway whole system partnership to achieve significant improvements in health and social care services.

In Quarter 1, achieving the NI 146 target for adults with learning disabilities in employment has remained challenging. The Learning Disability Partnership Board meeting focused on employment; findings of a recent survey were fed back by a representative from Department of Work and Pensions. A multi-agency 'learning disability employment working group' (led by Job Centre Plus, Department of Work and Pensions, Medway Youth Trust and Medway Council Adult Social Care) has been established to support people with learning disabilities into employment. This will provide support for people with a learning disability across Medway, not only people known to the Adult social care. The Learning Disability Partnership Board annual report was completed in Quarter 1.

Formal Notice has been served to The Council's mental health provider, Kent \& Medway NHS and Social Partnership Trust with the termination date set for 1 February 2012. This transition period is very important to ensure service users receive good quality care. A comprehensive performance framework has been developed for KMPT to monitor overall activity, workforce and user/carer satisfaction, this will provide an overview of the service for the remaining contracted time, and provide useful information for understanding what is required post February 2012.

Commitment: We will support carers in the valuable work they do
A Carers survey was conducted in Quarter 1. The survey covered young carers as well as adult carers. Three questionnaires were sent out: a carers survey, a survey to the person being cared for and a practitioner survey. These 3 surveys were designed to provide an overall picture of the life of the carer. The outcome of the survey is being analysed and will presented in a full report to the carers partnership board. Provisional data shows 178 carers assessments and reviews (including the work undertaken by the trusted assessor) have taken place in Quarter 1, full
validated data will be available in early August. We continue to develop this service to ensure we reach more carers.

Commitment: We will work in partnership to ensure personalised services meet older and disabled adults needs
Self directed support (SDS) continues to be a priority within Adult Social Care. In Quarter 1, 1584 people were in receipt to a personal budget or direct payment. The figures do not include all KMPT mental health clients as the information was not available. Quarter 1 performance is a slight decrease from 2010/11 but this is due to the number of service users that have ended in the previous financial year and are no longer counted this year. The Council has set a challenging target of $50 \%$ this year and from quarter 3 will be moving to a position where the only offer available to recipients of Adult Social Care will be either a direct payment or a personal budget (where the Council organises the care but makes people fully aware of the amount of money being spent and works to facilitate choice and control). Work is underway to ensure this system change happens in quarter 3.

The Kent and Medway Safeguarding Vulnerable Adults Board Annual report 2009 2011 has been produced with a number of partner agencies across Kent and Medway.
In Medway, quarter 1, there were 98 new safeguarding referrals, compared to 82 for the same period in 2010/11. The Council provides training in house and for the private and voluntary sector via the Medway College of Social Care. Domestic abuse awareness, use of risk assessment tool, child protection awareness and intermediate training for adult social care staff has been commissioned, to equip staff with the skills to identify a whole family view of safeguarding.

Commitment: We will promote and encourage healthy lifestyles for adults
Since 1 April 2011, 175 people aged 16 or over have successfully quit smoking for 4 weeks or longer, a further 302 people have set their quit date during this period. Smoking cessation is also recorded in the community, for example by pharmacists and the data for quarter 1 will be fully collated in September. Numbers so far suggest that the target of 515 quits of 4 weeks or more will be achieved this quarter.

During this quarter 399 referrals into healthy weight interventions for adults have been received. The target for this year is 800 . 185 of the 399 are for the Tipping the Balance programme which lasts up to 12 months, and 214 for the 12 week exercise programme. It is anticipated that around a quarter of those referred will not complete the programme but the whole duration of the programme will need to run before it is possible to measure the number of successful outcomes.

The current economic climate continues to place pressure on the Housing Solutions service, increasing client numbers balanced with capacity in the private sector remains a challenge. Homelessness applications increased by $100 \%$ within 1 month this quarter from 17 to 37 applications. Bearing this in mind the fact that at the end of the quarter 85 families were in temporary accommodation was within the target of 110 was an achievement.

## Priority 4: Everybody travelling easily around Medway

## How well are we doing?

Outlined below is performance against the commitment in the council plan under the 'everybody travelling easily around Medway' priority. We have rated our achievement this quarter as 'amber'. Performance on three key performance indicator measures of success can be reported this quarter, an additional indicator will be reported from next quarter. One has performed below the target and is rated red and the other two are data only.

Commitment: We will secure a reliable and efficient local transport network to support regeneration, economic competitiveness and growth

In terms of satisfaction with road maintenance, in the first quarter the 'tracker survey' result showed that $46 \%$ of people in Medway are satisfied with road maintenance (HP26). Medway Council has invested in this area over the past 2 years and continue to do so. However, public perception recorded through this measure appears to be below that being received by Officers, members and also Highways own survey feedback from the public. Officers expect this below target figure to be reversed at the next satisfaction survey. The target for this measure is $50 \%$.

The construction of Chatham Waterfront Bus Station is nearing completion and detailed arrangements for its operation are being discussed with Arriva and other bus operators. The bus station is expected to open in late summer 2011. The Real time bus information system to be delivered in partnership with bus operators and KCC is currently being tested.

Work continues in partnership with Network Rail to improve Rochester Train Station, the preliminary design is due to be finalised by the end of summer 2011.

Specialist consultants have completed a scoping report on concessionary fares for young people. The report considers various enhancements to the current scheme. Once this report has been finalised the options for changes will be considered.

## How well are we doing it?

Outlined below is performance against the three commitments set out in the council plan under the 'everyone benefiting from the areas regeneration' priority. We have rated our achievement of commitments this quarter as 'amber'. Performance on 9 key performance indicator measures of success can be reported, an additional 3 will be reported from next quarter, of the 8 that can be RAG rated this quarter five (63\%) have achieved or performed above target (rated green) and three ( $38 \%$ ) have performed below target and rated red.

Commitment: We will support the provision of decent new homes and improve the quality of existing housing
The delivery of affordable homes is on track. The current National Affordable Housing Programme came to an end in 2010/11, with the Homes and Communities Agency confirming that over the three-year programme nearly 1,200 additional homes were completed through the investment of over £129m. Bids for the next four years have been submitted but the expected announcement by the HCA on the future levels of affordable housing to be funded has again slipped, extending a period of uncertainty and reduced delivery.

Commitment: We will work to ensure that people have the skills they need to take up job opportunities created
Care leavers in education, employment or training stands at 44.4\% compared to a $60 \%$ target. Five out of the 9 eligible care leavers were not in education, employment or training. These young people have complex support needs.

New registrations of local people accessing employment support services stood at 73 compared to a target of 150 in quarter 1. The new work programme customers have not started yet as the programme only commenced on 13th June 2011 and throughput is slow at present from JCP. Also these figures relate to UK online delivery and these figures are falling short and through restructure of Employ Medway service this programme will cease as of October figures to be revised.

Number of jobs taken up in the period (FND) just missed the target of 38 for quarter 1 and achieved 35 (ECD8b (ii)). During the period a continuing staff restructuring in the Employ Medway Team was still taking place. The Council has been successful in securing a multi million pound five-year sub contract for the Governments new Welfare to Work program called 'The Work Programme'. Employ Medway and local partners will deliver intensive employment support to help local people into jobs. This quarter a significant amount of time has been spent setting up the new programme management systems. This performance should improve during quarter 2 as all systems will be in place.

The number of jobs created and safeguarded (LRCC4) appears to be well below target (18 against the quarter 1 target of 350) but does not include a report from Locate in Kent which will not be received until September. Full reporting of quarter 1 will be given in the quarter 2 report. The 18 jobs have been generated from new tenancies at Medway Council workspaces (14 new jobs and 4 jobs protected).

Council workspace occupancy is currently increasing, it is $82 \%$ at both Hopewell Drive and Pier Road Industrial Estate and currently has 2 new applicants at both sites. Space for new start ups at Innovation Centre Medway now has a waiting list with $91 \%$ of space taken.

Medway Council have committed $£ 100 \mathrm{k}$ to support the development of apprenticeships in local businesses. These funds have been successfully used to secure a bid for EU Interreg 4A funding of approximately $£ 150 \mathrm{k}$ for the Graduate and Apprenticeship Placement Scheme (GAPS). It is anticipated that these funds will support an employer wage subsidy for 90 new apprenticeships. The 100 in 100 publicity initiative was launched on 19th May and is intended to increase awareness of apprenticeships and secure 100 business pledges in 100 days. This has been very well received by Medway businesses and at the end of June 96 pledges had been made with 5 apprentices started their training.

Commitment: We will promote Medway as a destination for culture, heritage, sport and tourism
The City Status bid submission was finalised during the quarter and on $23^{\text {rd }}$ May a Medway Council delegation handed in the bid document at 10 Downing Street and attended an event at the House of Commons. The project update (in Appendix 2) for the City Status bid and 2012 Year of Celebration provides further detail on what has been achieved this quarter.

Visitor numbers at Rochester Castle, Upnor Castle and the Guildhall Museum have all shown an increase against the same period last year, visits to Rochester Castle were $20 \%$ higher.

The partnership between Cozenton Nursery and Hadlow College has been agreed in principle this quarter. The nursery will be an educational training hub for land-based apprenticeships and work focused training, together with a social enterprise for commercial development opportunities. The formal agreement will be finalised next quarter.

This quarter $£ 5,000$ worth of grant has been secured from the Arts Council to produce the Creation Centre Prospectus, the prospectus will be developed during the next three months. As a result of further external funding we are looking to advertise and commission local and regional cultural producers to deliver exciting, contemporary, cutting edge projects, events and temporary interventions, in nontraditional arts, community venues, outdoor sites which directly involve local groups and individuals. A North Kent Local Authority Area Partnership (NKLAAP) commission for $£ 10,000$ for a project across Medway, Swale and Gravesham has been agreed and we will shortly be advertising another six commissions of $£ 6,000$ each for arts projects in six empty buildings in Medway, Gravesham and Swale, 2 in each locality.

The Council received notification from the Minister for Tourism and Heritage, advising that Department for Culture, Media and Sport are currently drawing up the formal UK Tentative List of potential World Heritage Sites for submission to UNESCO for technical checks and registration. Ministers currently have no plans to make a nomination in 2012 whilst they undergo a review of the current nomination process.

## Giving Value for Money

The past year has seen a challenging environment for local government. The Council's budget for 2011/12, agreed by Council on 24 February 2011, has been developed within the context of widespread funding reductions affecting all Local Authorities.

Prior to setting the budget, the council had already taken steps to reduce costs following funding reductions announced in the Government's emergency budget in July 2010 and the Comprehensive Spending Review in October 2010. This included service reductions agreed by Cabinet on 29 June 2010 of $£ 6 \mathrm{~m}$ for 2009/10 and reductions for 2010/11 agreed on 27 January 2011 in a number of service areas (as detailed in the year-end report). During the first quarter, following consultation with unions, the council has also frozen pay for all but the lowest paid staff (from June 2011).

Whilst the budget set for last year (2010/11) was robust and less prone to financial risk than previous years, the scale of reductions that authorities face means the challenge now is for the council to deliver significant savings in a short period of time whilst ensuring that the impact on the services delivered to residents are minimised as far as possible. This is taking place within the context of Medway continuing to have one of the lowest council tax rates of all mainland unitary authorities and currently the $7^{\text {th }}$ lowest. This year council tax makes up $16 \%$ of the councils income whilst government grants contribute $70 \%$.

The budget sees service spend reduced in 2011/12 to $£ 616.8$ million from $£ 625 \mathrm{~m}$ the previous year. The finance settlement from Government meant a funding gap of $£ 23.5 \mathrm{~m}$ including an $11.9 \%$ ( $£ 11.6 \mathrm{~m}$ ) reduction of formula grant funding and the loss of $£ 9 \mathrm{~m}$ from other Government grants. In preparing the budget 'challenge sessions' were held to identify savings and ensure resources are allocated in the most appropriate way; these sessions have helped to reduce the funding gap as far as possible. The 2.5\% council tax freeze grant helped to reduce inflationary and demographic spending pressures following a freeze in the level of council tax.

With the increases in demand for services and the need to make savings, long term financial planning becomes more important. This therefore remains a high risk as recognised in the six-month risk register review considered by Cabinet on 29 March 2011. The Better for Less programme is a key response to mitigate the strategic risk to finances of reduced resources. Whilst it has been necessary for the Council to make reductions with immediate effect, the council also wants to ensure good quality services are delivered; our transformation programme involves taking a fundamental look at key services with the needs of customers being at the centre of the approach.

The Council Plan for 2011/12, approved with the budget in February 2011, saw our priorities refocused and we continue to consider approaches to outcome-based budgeting will be developed to help ensure that money follows priorities even more effectively.

The project update for the Better for Less programme (in Appendix 2) provides further detail on what has been achieved this quarter.

## APPENDIX 2

Council Plan Monitoring Report-Q1 2011/12

|  |  |  | 2010/11 <br> Out-turn | 2011/12 Quarterly Progress |  |  | \|2011/12 <br> Target |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual$2011 / 12$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| NI 195a NEW |  | Improved street and environmental cleanliness: Litter |  | 96.30 |  | $?$ | 95.00 | Waste Services have implemented a robust street cleansing monitoring programme. The team carry out regular street cleansing inspections. Working jointly with Veoila and the community team we have been able to ensure standards remain high. | $\begin{aligned} & \text { 11-Jul- } \\ & 2011 \end{aligned}$ |
| $\begin{array}{\|l} \text { NI } \\ \text { 195b } \\ \text { NEW } \end{array}$ |  | Improved street and environmental cleanliness: Detritus |  | 96.70 |  | $?$ | 92.00 | The street cleansing service remains a high priority and regular monitoring will continue to ensure standards are achieved. There has been a marked improvement since the commencement of the new street | $\begin{aligned} & \text { 11-Jul- } \\ & 2011 \end{aligned}$ |


|  |  |  | \|2010/11 <br> Out-turn | 2011/12 Quarterly Progress |  |  | $\begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
|  |  |  |  |  |  |  |  | cleansing contract in October 2010. |  |
| NI 195c NEW |  | Improved street and environmental cleanliness: Graffiti |  | 100.00 | $0$ | $?$ | 96.00 | The team have been successful in removing historic graffiti across Medway and are now in a position where they are able to work in a more proactive manner this has enabled a good standard being achieved | $\begin{array}{\|l} 11-\mathrm{Jul} \\ 2011 \end{array}$ |
| NI <br> 195d <br> NEW |  | Improved street and environmental cleanliness: Flyposting |  | 100.00 | D | $3$ | 98.00 | We have proactively monitored fly posting within wards and as soon as fly-posting is found it is removed. If fly-posting is reported to the Council the community officers attend and remove it. | $\begin{array}{\|l} 11-\mathrm{Jul} \\ 2011 \end{array}$ |
| SF10 |  | Satisfaction with Safer Communities Teams |  | 65.00 |  | $?$ | 70.00 | The team is currently stretched across the working day because of the commitment to locking and unlocking parks, meaning that our resource is significantly diminished. Officers are on duty from 05:30 for parks but cannot interact with customers until at least 09:00. This is being addressed with the recruitment of 6 Assistant Community Officers who will take over responsibility for the unlocking of parks. This will enable the team to be available during core hours and be more visible and should have a positive effect on satisfaction levels. <br> A high proportion of residents claim this service is not applicable to them or they are unsure. Therefore scores are based on those giving score only. | $\begin{array}{\|l\|l} 05-\mathrm{Jul} \\ 2011 \end{array}$ |
| W5 |  | Satisfaction with how the Council deals with graffiti |  | 72.00 | 0 | $?$ | Baseline to be set 2011/12 | Wave 1 Tracker result | $\left\lvert\, \begin{aligned} & 05-\mathrm{Jul} \\ & 2011 \end{aligned}\right.$ |

We will increase recycling and reduce waste going to landfill sites

| PI Ref | PI Ref (2) | Short Name | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | \|2011/12 <br> Target <br> Annual <br> 2011/12 | Latest Note | Latest Note Date |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2010/11 | Q1 2011/12 |  |  |  |  |  |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| NI 191 |  | Residual household waste - kg per household (LAA) | 668.9 | 155.9 | $0$ |  | 792.0 | We have seen a significant drop in the total tonnage of residual household waste collected this quarter when compared to the same period last year (Q1 2010/2011 182.80 tonnes per household). <br> These tonnage drops are a national trend and could be attributed to the recession. Due to the tight financial situation of most families we tend to see people making use of what they have rather than throwing items away. <br> Please note these figures are subject to external validation by Waste Data Flow, the statutory instrument for reporting waste information, during November 2011. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| NI 192 |  | Percentage of household waste sent for reuse, recycling and composting | 36.8\% | 43.1\% | $0$ | - | 40.0\% | A provisional recycling rate for Q1 of $43.1 \%$ is being reported, it is estimated we will achieve over 44.5\% when figures are finalised. <br> Due to an issue with stockpilling at the transfer station we are showing a lower recycling rate than estimated will be achieved. <br> It should also be noted that June data is estimated. <br> Please note these figures are subject to external validation. | $\begin{array}{\|l\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |


| PI Ref | PI Ref (2) | Short Name | 2010/11 <br> Out-turn$\|$2010/11 <br> Value | 2011/12 Quarterly Progress |  |  | $2011 / 12$ <br> Target | Latest Note | Latest Note Date |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Q1 2011/12 |  |  |  |  |  |
|  |  |  |  | Value | Status | Short Trend |  |  |  |
| W6 |  | Satisfaction with refuse collection |  | 92.00 | $3$ | $?$ | 90.00 | This extremely high satisfaction level reflects our reliable, simple, consistent collection service, and has remained high following a very successful promotions campaign for the bank holiday collection changes (i.e. we now collect on bank holiday not one day late) | $\begin{array}{\|l} \text { 11-Jul- } \\ 2011 \end{array}$ |
| W7 |  | Satisfaction with recycling facilities |  | 80.00 | $0$ | $3$ | 78.00 | This excellent result shows that despite a major change in the recycling services, i.e. the introduction of the twin stream collections (paper collected separately from other recyclable materials) the residents are still very satisfied with the service received. <br> During the first week of May, the week long national Compost Awareness Week campaign was run based at Riverside Country Park. It culminated in the final day with the Deputy Mayor, Countrystyle, Medway Waste Forum, Greenspaces and community composting volunteers, the Medway Mulchers. It also included a visit from members of the community from French and Belgian, who are the partners in our EU match funded INSPIRER project. Promoting organics and recycling, over 500 reusable bags were given out. <br> An additional 2500 brown wheeled bins have been issued to households this last quarter for collection of their food and garden waste. | $\begin{array}{\|l} \text { 11-Jul- } \\ 2011 \end{array}$ |



|  |  |  | $2010 / 11$ <br> Out-turn | 2011/12 Quarterly Progress |  |  | $\begin{array}{\|l} 2011 / 12 \\ \text { Target } \end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual$2011 / 12$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| $\begin{aligned} & \text { ECD49 } \\ & \text { a } \end{aligned}$ |  | Number of people involved in neighbourhood work |  | 560 |  | $?$ | 250 | The target has been significantly exceeded due to the staging of a number of highly successful community events through the Aimer project and the ongoing delivery of ICT training at Community Learning venues, which is continuing to attract local residents. | $\begin{aligned} & \text { 19-July- } \\ & 2011 \end{aligned}$ |
| $\begin{aligned} & \text { ECD49 } \\ & \mathrm{b} \end{aligned}$ |  | Number of hours given to neighbourhood work |  |  |  | $?$ | 1,000 | Data is in the process of being complied and will be available in quarter 2. | $\begin{aligned} & \text { 19-July- } \\ & 2011 \end{aligned}$ |
| NI 1 |  | \% of people who believe people from different backgrounds get on well together in their local area (LAA) |  | 62.0\% | $\Omega$ | $?$ | 65.0\% | Wave 1 Tracker result | $\begin{aligned} & \text { 05-Jul- } \\ & 2011 \end{aligned}$ |
| $\begin{aligned} & \text { QoL23 } \\ & \text { NI } 4 \end{aligned}$ |  | \% of people who feel they can influence decisions in their locality (LAA) |  | 36.0\% | $\bigcirc$ | $?$ | 32.0\% | Wave 1 Tracker result | $\begin{aligned} & \text { 05-Jul- } \\ & 2011 \end{aligned}$ |

0
We will work with local people to maintain parks and open spaces that are enjoyed by all

|  |  |  | \|2010/11 <br> Out-turn | 2011/12 Quarterly Progress |  |  | \|2011/12 <br> Target |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2010/11 | Q1 20 |  |  |  |  | est Note |
| PI Ref | PI Ref (2) | Short Name | Value | Value | Status | Short Trend | $2011 / 12$ | Latest Note | Date |
| G4 |  | Citizen participation hours |  | 2158 | $\bigcirc$ | $?$ | 6122 | Quarter 1 performance on target to achieve year-end performance. During Q1 Greenspaces increased working | $\begin{array}{\|l} \text { 08-Jul- } \\ 2011 \end{array}$ |


|  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\left\lvert\, \begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}\right.$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual 2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
|  |  |  |  |  |  |  |  | with allotment plot holders in order to improve service delivery. The Friends of Great Lines Heritage Park are now constituted and included in the data set. |  |
| G4a |  | Number of people involved in practical volunteer tasks through membership of Friends groups |  | 714 | $\circlearrowleft$ | $?$ | 195 | Greenspaces have increased liaison with allotment holders in order to improve service delivery. This engagement has resulted in the target for Q1 being exceeded. | $\begin{array}{\|l} 11 \text {-Jul- } \\ 2011 \end{array}$ |
| G6 |  | Satisfaction with parks and open spaces |  | 85.00 | $0$ | 8 | 70.00 | This performance reflects public perception of the ongoing programme of investment in parks and open spaces and significant improvements in maintenance. | $\begin{array}{\|l} 11 \text {-Jul- } \\ 2011 \end{array}$ |
| G7 |  | Satisfaction with play areas |  | 87.00 | $0$ | $?$ | 65.00 | These results reflect the works of the Playbuilder Year 2 Programme where eight play areas have been developed or refurbished. A programme of formal openings are being planned for Quarter 2. | $\begin{array}{\|l} 21-\mathrm{Jul} \\ 2011 \end{array}$ |
| G8 |  | Number of green flags |  |  | ? | ? | 5 | 5 sites entered and judged. Results expected 29 July 2011 | $\begin{array}{\|l} 11 \text {-Jul- } \\ 2011 \end{array}$ |

Title

|  |  |  |  |  |  |  |  |  | Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| will work with the community to keep Medway's streets clean |  |  |  |  |  |  |  |  | $\Delta$ |
|  |  |  | \|2010/11 <br> Out-turn | 2011/12 Quarterly Progress |  |  | $\left\lvert\, \begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}\right.$ |  |  |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual$2011 / 12$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| W8 |  | Satisfaction with street cleaning |  | 74.00 | $\Delta$ | $?$ | 75.00 | Despite narrowly missing the target (75\%) by only $1 \%$ this is still a good result for the first quarter. <br> During the last quarter waste services have carried out 541 (to date 20.6.2011) street cleansing inspections that reported a good standard of cleansing being achieved. | $\begin{array}{\|l\|l} 11-\mathrm{Jul} \\ 2011 \end{array}$ |




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We will promote and encourage healthy lifestyles for children and young people, and reduce health inequalities

|  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\begin{array}{\|l\|} \hline 2011 / 12 \\ \text { Target } \end{array}$ |  |  |
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| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual$2011 / 12$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| EY1a |  | Percentage of children in Medway aged 0-4 attending a local Sure Start Children's Centre |  | 24\% | $0$ | $?$ | 40\% | Data collected across all 19 Sure Start Children's Centres is significantly ahead of forecast, reflecting success in identifying and attracting local families through universal and targeted activities, delivered by range of partner agencies. Particular progress in attracting attendance from 0-1 age range, arising from expansion of midwifery and health visitor engagement with Children's Centre programme. | $\begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}$ |
| EY1b |  | Total number of attendances at Sure Start Children's Centres by families with children $0-4$ years |  | 42,184 | $0$ | $?$ | 144,000 | Data collected from across all 19 Sure Start Children's Centres. Attendance data significantly (approx 15\%) ahead of forecast for 1st Quarter, reflecting broad and expanding range of universal and targeted activities, delivered by range of partner agencies. Increased focus on evidence-based interventions, and outreach to most vulnerable families, drawing on improved baseline data and information sharing. | $\begin{array}{\|l} 12-J u l- \\ 2011 \end{array}$ |
| PH2 |  | Smoking quits from pregnant women |  | 8 | $F$ | $?$ |  | Incomplete data - reporting for Q1 data will be fully known in September. On track to achieve target | $\begin{array}{\|l\|l} 11-J u l- \\ 2011 \end{array}$ |
| PH3 |  | Numbers completing the MEND programme |  |  |  | $?$ | 90 | This is a 12 week programme and successful completions will be reported next quarter | $\begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}$ |

Working with partners to ensure the most vulnerable children and young people are safe

| PI Ref | PI Ref (2) | Short Name | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | 2011/12 <br> Target <br> Annual <br> 2011/12 | Latest Note | Latest Note Date |
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|  |  |  | 2010/11 | Q1 2011/12 |  |  |  |  |  |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| $\begin{array}{\|l\|l\|} \hline \text { BV162 } \\ \text { NI } 67 \end{array}$ |  | Percentage of child protection cases which were reviewed within required timescales | 92.4\% | 97.8\% | $\Delta$ | $1$ | 100.0\% | During quarter 1,3 review child protection conferences were held out of timescale. These affected 5 children. <br> We have not reached our stretching target of $100 \%$ reviews held on time which reflects both national and local policy and our desire to keep vulnerable children safe. However, performance should be viewed in context of the significant increases in caseload experienced during the year. <br> During the quarter, CISRS chaired a total of 159 Child Protection conferences. | $\begin{array}{\|l} 12-J u l- \\ 2011 \end{array}$ |
| CISRS1 |  | LAC Participation in Reviews |  | 86\% | $\Delta$ | $?$ | 95\% | For all LAC reviews, $86 \%$ of young people participated either at or in advance of the review. 31 young people chose not to participate. We are also piloting feedback with young people, carers and professionals on the effectiveness and impact of LAC reviews which should give us more learning on how to make further improvements. | $\begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}$ |
| CP1 |  | CP Participation in Reviews |  | 69\% | $\square$ | 8 |  | $69 \%$ of young people over 12 (the age regarded as appropriate for participation) participated in reviews. | $\begin{aligned} & 12-\mathrm{Jul}- \\ & 2011 \end{aligned}$ |
| NI 147 |  | Care leavers in suitable accommodation | 90.0\% | 100.0\% | $0$ |  | 90\% | On target for the year. | $\begin{aligned} & 12-\mathrm{Jul}- \\ & 2011 \end{aligned}$ |


| PI Ref | PI Ref (2) | Short Name | $\begin{aligned} & \text { 2010/11 } \\ & \text { Out-turn } \end{aligned}$ | 2011/12 Quarterly Progress |  |  | 2011/12 <br> Target <br> Annual <br> $2011 / 12$ | Latest Note | Latest Note Date |
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|  |  |  | 2010/11 | Q1 2011/12 |  |  |  |  |  |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| NI 59L |  | Percentage of initial assessments for children's social care carried out within 10 working days of referral | 76.6\% | 73.4\% |  | $\because$ | 78\% | Result for the quarter is below target, however there has been substantial improvement over the quarter with processes put in place to ensure teams retain focus on timely assessment. The quarter was very busy for the teams and they completed a record number of initial assessments, $19 \%$ more in the quarter than in any other quarter. | $\begin{array}{\|l} 18 \text {-Jul- } \\ 2011 \end{array}$ |
| NI 60 |  | Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement (LAA) | 74.1\% | 64.0\% |  | $\square$ | 72.0\% | Result for the quarter is below target, however there has been substantial improvement over the quarter with processes put in place to ensure teams retain focus on timely assessment. Teams completed $22 \%$ more core assessments in this quarter than in any of the 3 previous quarters. The teams continue to find this a challenging target due to the sustained increase in numbers of referrals, and high numbers of complex cases being managed by the teams. <br> There may be minor changes as final validation is completed. | $\begin{array}{\|l} 18 \text {-Jul- } \\ 2011 \end{array}$ |
| NI 65 |  | Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time (LAA) | 14.5\% | 14.9\% | $0$ | 民 | 15\% | Result for this quarter is on target. Performance in this indicator will fluctuate month by month due to the small numbers involved. E.g. in June $31.8 \%$ of children became subject to a plan for a second or subsequent time this represents 7 out of 22 children. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| PAFCF/C21 NI 64 |  | Child Protection Plans lasting 2 years or more | 4.0\% | 1.8\% | ( | $\square$ | 10\% | Result is on target for the year. | $\begin{array}{\|l} 12-\mathrm{Jul}- \\ 2011 \end{array}$ |


|  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\left\lvert\, \begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}\right.$ |  |  |
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| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual <br> 2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| PAF- <br> CF/C68 <br> NI 66 |  | Looked after children cases which were reviewed within required timescales | 82.3\% | 89.2\% | $0$ | $1$ | 95.0\% | In q1, CISRS chaired a total of 298 reviews, each one for an individual looked after child. Independent reviewing officers are statutory posts with responsibility for chairing the reviews and overseeing the child's case. <br> Of the 298 children whose case was reviewed during the quarter, 44 have been reviewed outside of statutory timescale. 63 of the 298 LAC reviews were initial LAC reviews for children coming into care- which must be held within 4 weeks of a child becoming looked after. 29 of these 63 initial LAC Reviews were held out of timescale. <br> There has been a $5 \%$ increase in the number of LAC Reviews chaired during this quarter and the same quarter in 2010/11. <br> The target is not being met due to high volumes of work and the need to prioritise child protection conferences which is also a function allocated to IROs in Medway as many other areas. <br> In addition process improvement work and MSCB project is being taken forward to improve the efficiency and effectiveness of child protection conferences. With an increase of over $50 \%$ in child protection work in the last year, the service will struggle to deliver its timeliness targets. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |

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|  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\left\lvert\, \begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}\right.$ |  |  |
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| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | $\begin{aligned} & \text { Annual } \\ & 2011 / 12 \end{aligned}$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| $\begin{aligned} & \text { BV195 } \\ & \text { NI } 132 \end{aligned}$ |  | Timeliness of social care assessment (all adults) - \% from first contact to completion of assessment within 4 weeks | 71.6\% | 84.3\% | $0$ | $?$ | 75.0\% | 84.3\% of new assessments completed in Quarter 1 were completed with 28 days. This is against a target of $75 \%$. The $84.3 \%$ has only captured those assessments that have been completed within the quarter and does not include MH assessments. There are a number of incomplete assessments and teams have been requested to update these documents. If there are assessments that fall outside the 28 day period, this will affect the $84.3 \%$ out-turn. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| NI <br> 131a <br> NEW |  | Delayed discharges - average weekly rate per 100,000 pop 18+ |  | 4.50 | $\bigcirc$ | $?$ | 8.50 | There were a total of 113 delayed discharges of care from Medway hospitals attributable to all partners agencies in Quarter 1. This is an overall decrease in delays as there are usually approx. 200 delays for Medway in a quarter. Of these 113, there were no delays attributable to Medway Council. This is very good performance for Medway Council ensuring people are discharged from hospital in a timely manner. | $\begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}$ |
| NI 133 |  | Timeliness of services commencing postassessment |  |  | ? | $?$ | 80.0\% |  |  |

Priority: Adults maintain their independence and live healthy lives
We will ensure older people and disabled adults are safe and well supported
2010/


| Title | Status |
| :---: | :---: |
| We will promote and encourage healthy lifestyles for adults | ( |


| PI Ref |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\begin{aligned} & \text { 2011/12 } \\ & \text { Target } \end{aligned}$ |  |  |
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|  | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual <br> 2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| NI 123 |  | Stopping smoking (LAA) | 736 | 175 | N | ? |  | Incomplete data - reporting for Q1 data will be fully known in September. On track to achieve target | $\begin{array}{\|l\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| NI 156 |  | Number of households living in temporary accommodation | 102 | 85 | ( | 4 | 110 | Performance on target | $\begin{aligned} & \text { 12-Jul- } \\ & 2011 \end{aligned}$ |
| PH1 |  | Number of adults taking part in healthy weight and exercise referral interventions |  |  |  | ? | 800 | 399 referrals have been received this quarter | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |


| Title | Status |
| :---: | :---: |
| We will support carers in the valuable work they do | $\bigcirc$ |

We will support carers in the valuable work

|  |  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/1 | Quarterly | gress | $\left\lvert\, \begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}\right.$ |  |  |
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|  |  |  |  | 2010/11 | Q1 20 |  |  |  |  |  |
|  | PI Ref | PI Ref (2) | Short Name | Value | Value | Status | Short Trend | 2011/12 | Latest Note | Date |
|  | NI 135 |  | Carers receiving needs assessment or review and a specific carer's service, or advice and information | 9.8\% | 2.3\% |  | $\square$ | 20.0\% | Provisional data shows 178 carers have had an assessment or review this quarter, and are in receipt of a service including information and advice. Full data will be available in early August. The annual target of $20 \%$ continues to be a challenge | $\begin{array}{\|l\|l\|} \hline 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| Title |  |  |  |  |  |  |  |  |  | Status |
| We will work in partnership to ensure personalised services meet older and disabled adults needs |  |  |  |  |  |  |  |  |  | $\bigcirc$ |


|  |  |  | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | $\begin{aligned} & 2011 / 12 \\ & \text { Target } \end{aligned}$ |  |  |
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| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual <br> 2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| NI 130 |  | Social care clients receiving Self Directed Support in the year to 31st March (LAA) | 22.9\% | 20.0\% |  | $\square$ | 50.0\% | There were 1584 users and carers receiving a personal budget or direct payment in quarter 1. | $\left\lvert\, \begin{aligned} & 19-\mathrm{Jul} \\ & 2011 \end{aligned}\right.$ |




We will secure a reliable and efficient local transport network to support regeneration, economic competitiveness and growth

|  |  |  | $\begin{aligned} & \text { 2010/11 } \\ & \text { Out-turn } \end{aligned}$ | 2011/12 Quarterly Progress |  |  | 2011/12 <br> Target |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual$2011 / 12$ | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| HP26 |  | Satisfaction with road maintenance |  | 46.00 |  | $?$ | 50.00 | Even though Medway have invested in this area over the past 24 months and continue to do so, public perception appears to be below that being received by Officers, members and also Highways own survey feedback from the public. Officers expect this below target figure to be reversed at the next satisfaction survey | $\begin{array}{\|l} \text { 11-Jul- } \\ 2011 \end{array}$ |
| HP27 |  | Satisfaction with pavement maintenance |  |  |  | $3$ | 60.00 | This information will be available in quarter 2 |  |
| IT1 |  | Satisfaction with buses |  | 71.00 | $1$ | $?$ | Baseline to be set in <br> 2011/12 | Wave 1 Tracker result - A high proportion of residents claim bus services are not applicable to them or they are unsure. Therefore satisfaction scores are based on those giving a score only. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| IT2 |  | Percentage of people who think Medway Council helps people travel easily around Medway |  | 53.00 | 2 | $?$ | Baseline to be set in 2011/12 | This represents the commencement of a new methodology to measure this indicator and as a result there is insufficient data to comment. | $\begin{array}{\|l\|l\|} \hline 11-J u l- \\ 2011 \end{array}$ |


| Title | Status |
| :--- | :--- |
| Priority: Everyone benefiting from the area's regeneration |  |


| Title | Status |
| :---: | :---: |
| We will promote Medway as a destination for culture, heritage, sport and tourism | - |


|  |  |  | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | \|2011/12 <br> Target |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual <br> 2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| F3 | $\begin{aligned} & \text { REGEN } \\ & 4 \mathrm{~b} \end{aligned}$ | User satisfaction with theatres |  |  |  | $?$ | 65.00 | This information will be available in quarter 2 |  |
| F4 | $\begin{array}{\|l} \text { REGEN } \\ 4 \mathrm{c} \end{array}$ | User satisfaction with events |  |  |  | $?$ |  | This information will be available in quarter 2 |  |
| G9 | $\begin{array}{\|l} \text { REGEN } \\ 4 \mathrm{a} \end{array}$ | User satisfaction with museums and galleries |  | 78.50 | $\bigcirc$ | 3 | 70.00 | Users of museums ( $86 \%$ ) and galleries (71\%) used - average taken. A high proportion of residents claim these services are not applicable to them or they are unsure. Therefore satisfaction scores are based on those giving a score only. | $\left\lvert\, \begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}\right.$ |
| L7 |  | Leisure - Level of user satisfaction |  | 91\% | $0$ | $?$ | 80\% | Medway Park, Strood Leisure Centre \& Hoo Pool surveyed this quarter. Results shown are \% of people either indicating "Brilliant" or "Good". The figure shown in brackets is the total number of respondents: Medway Park 94\% (35), Strood Leisure Centre 89\% (76) \& Hoo Pool $90 \%$ (40). The value for the quarter is the average of these results | $\begin{array}{\|l\|l} 05-J u l- \\ 2011 \end{array}$ |

We will support the provision of decent new homes and improve the quality of existing housing

|  |  |  | $\left\lvert\, \begin{aligned} & 2010 / 11 \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\begin{array}{\|l\|l\|l\|} \hline 2011 / 12 \\ \text { Target } \end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2010/11 | Q1 20 |  |  |  |  |  |
| PI Ref | PI Ref (2) | Short Name | Value | Value | Status | Short Trend | 2011/12 | Latest Note | Date |
| NI 155 |  | Number of affordable homes delivered (gross) (LAA) | 334 | 29 | ( |  | 204 | Performan | $\left\lvert\, \begin{aligned} & 11 \text {-Jul- } \\ & 2011 \end{aligned}\right.$ |


| Title | Status |
| :--- | :--- |
| We will work to ensure that people have the skills they need to take up job opportunities created |  |


| PI Ref | PI Ref (2) | Short Name | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | 2011/12 <br> Target <br> Annual <br> 2011/12 | Latest Note | Latest Note Date |
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|  |  |  | 2010/11 | Q1 2011/12 |  |  |  |  |  |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| ECD48c | $\begin{aligned} & \text { REGEN } \\ & \text { 1c } \end{aligned}$ | Employment that has lasted 26 weeks |  | 19 | $0$ | $?$ | 50 | Over achievement of FND contract performance figures as more customers sustained in work with additional support methods applied. New job searching and job matching process in place increased output levels. | $\begin{array}{\|l} 12-J u l- \\ 2011 \end{array}$ |
| ECD7b | $\begin{aligned} & \text { REGEN } \\ & \text { 1a } \end{aligned}$ | New registrations by local people accessing employment support services | 498 | 73 |  |  | 600 | New work programme customers have not started yet as programme only just commenced on 13th June ' 11 throughput slow at present from JCP. Also these figures relate to uk online delivery and these figures are falling short and through restructure of Employ Medway service this programme will cease as of October figures to be revised. | $\begin{array}{\|l\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |


|  |  |  | $\left\lvert\, \begin{aligned} & \text { 2010/11 } \\ & \text { Out-turn } \end{aligned}\right.$ | 2011/12 Quarterly Progress |  |  | $\begin{array}{\|l} 2011 / 12 \\ \text { Target } \end{array}$ |  |  |
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| PI Ref | PI Ref (2) | Short Name | 2010/11 | Q1 2011/12 |  |  | Annual2011/12 | Latest Note | Latest Note Date |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
| ECD8b( <br> ii) | $\begin{aligned} & \text { REGEN } \\ & \text { 1b } \end{aligned}$ | Number of jobs taken up in the period (FND) |  | 35 |  | $?$ | 150 | Number of jobs taken up in the period (FND) just missed the target of 38 for qtr 1 and achieved 35 . This was due to a staff restructuring in the Employ Medway Team that is still taking place. The Council has been successful in securing multi million pound five-year sub contract to the Governments new Welfare to Work program called 'The Work Programme', where Employ Medway and local partners will deliver intensive employment support to help local people into jobs. We have had to spend a significant amount of time setting up the new programme management systems and this performance should improve during quarter 2 as all systems will be in place. | $\begin{aligned} & \text { 19-July- } \\ & 2011 \end{aligned}$ |
| LRCC3 | $\begin{aligned} & \text { REGEN } \\ & \text { 2a } \end{aligned}$ | The number of intensive assists to local businesses |  | 142 | $3$ | $?$ | 150 | Comparing qtr 1 2010/11 to this qtr there has been an increase of 42\% ( 60 assists), this is mainly due to the introduction of our own start up workshops which are replacing those being phased out by the Business Link service nationally. Medway now has 3 workshops and private sector sponsorship has been successfully sought from Lloyds TSB and Furley Page commercial solicitors, further sponsors are being sought. <br> Of the total intensive assists during the 1st Quarter, 89 were delivered to established businesses including 54 through Transmanche Enterprise Network project assisting businesses | $\left\lvert\, \begin{aligned} & 12-\mathrm{Jul} \\ & 2011 \end{aligned}\right.$ |


| PI Ref | PI Ref (2) | Short Name | $\begin{aligned} & \text { 2010/11 } \\ & \text { Out-turn } \end{aligned}$ | 2011/12 Quarterly Progress |  |  | $2011 / 12$ <br> Target | Latest Note | Latest Note Date |
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|  |  |  | 2010/11 | Q1 2011/12 |  |  |  |  |  |
|  |  |  | Value | Value | Status | Short Trend |  |  |  |
|  |  |  |  |  |  |  |  | to access markets in Nord pas de Calais and Western Flanders. 26 businesses attended a Bank of England briefing held at Innovation Centre Medway on 8th June with an expert panel to debate the economy. <br> The overall total also includes 53 individual attendances at start up workshops of which 4 grants (up to $£ 1,000$ were awarded) taking the total grants since Nov 2009 to 45 - a recent survey carried out by Business Support CiC of start up grant recipients who had completed 12 months trading showed a survival rate of $88 \%$. |  |
| LRCC4 | $\begin{aligned} & \text { REGEN } \\ & 2 \mathrm{~b} \end{aligned}$ | Number of jobs created and safeguarded |  | 18 | $3$ | $?$ | 350 | We await a detailed report from Locate in Kent which will not be received until near end of Qtr 2 i.e. September. At this point we will be able to make a full assessment of performance. <br> The above jobs have been generated fron new tenancies at Medway Council workspaces and includes 14 new jobs and 4 jobs protected. Council workspace occupancy is currently increasing with $82 \%$ at both Hopewell Drive and Pier Road Industrial Estate and currently have 2 new applicants at both sites (July 2011). <br> Space for new start ups at Innovation Centre Medway now has a waiting list with $91 \%$ of space taken. | $\begin{array}{\|l\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |
| NI 117 | $\begin{aligned} & \text { REGEN } \\ & 3 \mathrm{a} \end{aligned}$ | 16 to 18 year olds who are not in education, employment or training (NEET) |  |  |  | ? |  | The latest release of data will be published in September | $\begin{aligned} & \text { 12-Jul- } \\ & 2011 \end{aligned}$ |


|  |  |  | 2010/11 Out-turn | 2011/12 Quarterly Progress |  |  | $\begin{array}{\|l\|} 2011 / 12 \\ \text { Target } \end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2010/11 | Q1 201 |  |  |  |  |  |
| PI Ref | PI Ref (2) | Short Name | Value | Value | Status | Short Trend | $2011 / 12$ | Latest Note | Date |
| NI 148 | $\begin{array}{\|l} \text { REGEN } \\ 3 \mathrm{~b} \end{array}$ | Care leavers in education, employment or training | 53.3\% | 44.4\% |  | $5$ | 60\% | The result for 148 is off target. 5 out of the 9 eligible careleavers were NEET. These young people have complex support needs. | $\begin{array}{\|l} 12-\mathrm{Jul} \\ 2011 \end{array}$ |


| Project | Quarter 1 Council Plan reporting (April - June 2011) |
| :---: | :---: |
| Success this Period (Q1) <br> - Programme is rated Green. <br> - Agreement of operating models and design for customer contact and administration <br> - Detailed process re-design workshops with phase 1 teams <br> - Procurement of CRM system <br> - An induction for all councillors was held on 2 June and attended by more than 20 members from all parties <br> - Benefits realisation - removal of phase 1 agreed vacancies from service budgets to deliver $£ 429 \mathrm{k}$ this financial year (recurring saving of $£ 762 \mathrm{k}$ ) is underway. Some details remain to be finalised that may impact on the overall savings forecast. <br> - Meeting held with facilities about accommodation requirements for Customer Contact and Administration Support teams at Gun Wharf to ensure these are considered alongside council-wide requirements for teams to locate at Gun Wharf. | Deliverables during Q2 <br> - Agreement of operating models and design for customer category management and performance and intelligence <br> - Appointments of interim Heads of Service for Administration and permanent head of Customer Contact <br> - Finalising new structures and job profiles for the administration and customer contact models <br> - Staff consultation <br> - Purchasing new electronic records and document management system <br> - Implementation of CRM <br> - Increased profile and resource to be given to systematically supporting the change process to ensure improved information flow with all staff. This will ensure the new ways of working are properly embedded and savings realised on a sustainable basis. <br> - Continue reconciliation of budgets for phase 2 services to ensure consistency with Summer 2010 data collection and subsequent service changes |
| Milestones missed and impact/potential impact on delivery |  |
| The pace of the project is challenging. <br> - The category management project has experienced slippage due to challenges in gathering and categoris <br> - The performance and intelligence project is requiring an additional workshop to clarify and progress the op |  |


| Detailed plans are produced for the Board. |
| :--- |
| - The project is key in reducing costs and failure to deliver saving would be significant to achieving reductions in budget. |
| - Supporting and enabling managers to deliver changes and redesign processes and create new structures while they have to |
| deliver services |
| - Engaging staff in the new ways of working |
| - The decision to progress with investigative work about the replacement of RAISE (children's), Caredirector (adults) and the |
| finance system for adults will mean a requirement for ICT application development and support resources as well as an |
| impact on adult social care staff who are heavily involved in delivering the implementation of BfL phase 1. |
| Overall current/future perspective of project |
| The challenge for Medway is to ensure that the Better for Less project delivers significant savings whilst ensuring a robust, effective <br> and affordable organisation emerges that is capable of responding to on going pressures. <br> It is likely that during the next quarter the Better for Less project will become 'real' for services as changes will start to take place, <br> and the pace of change will be significant. |


| Project Chatham Centre |  |
| :--- | :--- | :--- |
| Success this Period (Q1) <br> Chatham Waterfront and Queens Street site both have planning <br> consents. New bus station nearing completion and existing bus <br> station closure in Pentagon being agreed.  <br> Quarter 1 Council Plan <br> reporting (April - June 2011) Opening of new bus station. Section 106 agreement for <br> Chatham Waterfront to be considered by Cabinet. Highway <br> works to be completed in The Brook and Pentagon access. Bus <br> companies to move into the White House. Consideration of <br> future development potential of Sir John Hawkins car park area. <br> Consideration of disposal strategy for Queens Street |  |
| Milestones missed and impact/potential impact on delivery |  |
| None anticipated |  |
| Future risks to project delivering |  |
| Project overrun or contractor overspends. This will be reduced by regular project management and employment of quantity |  |
| surveyors to negotiate effective project closure. |  |
| Overall current/future perspective of project |  |
| Opening of new bus station will transform the experience of travelling by bus in Medway. Longer term it opens up the opportunity of <br> significant retail development in the Pentagon. Investor confidence continues in Chatham and we will continue to market our <br> investment opportunities. |  |



| Project: Customer Contact - Better for Less | Quarter 1 Council Plan reporting (April - June 2011) |
| :---: | :---: |
| Success this Period (Q1) <br> - Presentations given to two all-staff groups <br> - Presentation to Service Managers <br> - Discussions with Service Managers in Release 1 on implications for their services <br> - The BfL team have held 16 detailed process workshops for all services in Phase 1 with 115 staff attending. These workshops enabled services to design their new simplified and standardised processes for the new Customer Contact teams <br> - A Cross-Council team has evaluated the two tenders received for the new Customer Contact system. Strategic Procurement Board agreed the procurement of Lagan which will help deliver an improved service to customers with integrated systems | Deliverables during Q2 <br> - Establishing the Customer Contact Team <br> - Complete fine tuning of the operating model signed off by the Board <br> - Process work finalised to determine numbers of staff transferring to the Customer Contact function and how they may be configured <br> - Work with HR on the process for appointing to the business critical Head of Customer Contact role <br> - Training programme agreed for new customer contact teams <br> - Roll out of new CRM |
| Milestones missed and impact/potential impact on delivery |  |
| None |  |
| Future risks to project delivering |  |
| - Insufficient training, support and engagement for the new teams being established |  |
| Overall current/future perspective of project |  |
| By the end of the first phase in December 2011 we will have: <br> - Developed standard ways of delivery Customer Con <br> - Put in place Council-wide ICT to help deliver this (inc <br> - Started building the new Customer Contact and sha <br> - Trained staff involved in Release 1 in the new proce | tact and initial assessments across the service luding mobile working CRM and scanning) red themes working across multiple services sses and use of new ICT systems. |


| Pro | al Solution | Quarter 1 Council Plan reporting (April - June 2011) |
| :---: | :---: | :---: |
| Success this Period (Q1) <br> - Practitioners trained in TCD (Transformative Community Development <br> - Regular partnership and operational meetings <br> - Dental hygiene promotion funded and delivered in schools <br> - Youth Club developed at Luton Junior School <br> - Residents survey report produced <br> - Needs assessment undertaken <br> - Operational Group fully established <br> - Preparations for the Big Event Launch | Deliverables during Q2 <br> - Integrated Prevention team delivering parenting programmes <br> - Big Event $16^{\text {th }}$ July across 3 sites <br> - TCD Peer visit to Birmingham <br> - Listening event and community planning event facilitated <br> - Information provided to practitioners to enable them to identify illegal tobacco sales and undertake preventative work in schools <br> - School integration project in BORA, training teachers about diversity and a how to prevent tensions and providing practical activities for pupils <br> - School doing further in-depth work to track progress made by Eastern European children |  |
| Milestones missed and impact/potential impact on delivery |  |  |
| Listening events delayed to enable training for practitioners |  |  |
| Future risks to project delivering |  |  |
| - Lack of organisation wide understanding of the implications of TCD <br> - Listening events not having multi-agency senior manager buy-in <br> - Addressing entrenched issues therefore not going to be short-term solutions which may challenge maintaining <br> - Reliance on resident engagement to deliver success <br> - Racial or community tensions prompted by dispersal notice and lack of facilities <br> - Ability to resource identified solutions |  |  |

Overall current/future perspective of project
Two key elements of this work are:
To engage local people in identifying possible improvements to the area
Engage local people to in helping services to rethink how they provide and deliver their services to meet the agreed priorities
C....entle
Currently:

